| CMS Manual System | Department of Health & Human Services (DHHS) | | | | |
|----------------------------------|---|--|--|--|--|
| Pub 100-20 One-Time Notification | Centers for Medicare & Medicaid Services (CMS) | | | | |
| Transmittal 10019 | Date: May 7, 2020 | | | | |
| | Change Request 11635 | | | | |

Transmittal 2432, dated Month February 7, 2020, is being rescinded and replaced by Transmittal 10019, May 7, 2020, Year to revise attachment A, the policy section, business requirements 11635.3 through 11635.6.1, 11635.7.1 and 11635.8. All other information remains the same. NOTE: This Transmittal is no longer sensitive and is being re-communicated May 05, 2020. The Transmittal Number, date of Transmittal and all other information remains the same. This instruction may now be posted to the Internet.

SUBJECT: Payment Change for Wheelchair Accessories and Seat and Back Cushions used with Complex Rehabilitative Manual Wheelchairs and Certain Manual Wheelchairs under Section 106 of the Further Consolidated Appropriations Act, 2020

I. SUMMARY OF CHANGES: This Change Request (CR) implements the usage of the KU modifier when submitted with Group 3 complex rehabilitative manual wheelchair accessories as instructed per Section 106 of the Further Consolidated Appropriations Act, 2020

EFFECTIVE DATE: January 1, 2020

*Unless otherwise specified, the effective date is the date of service. IMPLEMENTATION DATE: July 6, 2020

Disclaimer for manual changes only: The revision date and transmittal number apply only to red italicized material. Any other material was previously published and remains unchanged. However, if this revision contains a table of contents, you will receive the new/revised information only, and not the entire table of contents.

II. CHANGES IN MANUAL INSTRUCTIONS: (N/A if manual is not updated) R=REVISED, N=NEW, D=DELETED-*Only One Per Row.*

| R/N/D | CHAPTER / SECTION / SUBSECTION / TITLE |
|-------|--|
| N/A | N/A |

III. FUNDING:

For Medicare Administrative Contractors (MACs):

The Medicare Administrative Contractor is hereby advised that this constitutes technical direction as defined in your contract. CMS does not construe this as a change to the MAC Statement of Work. The contractor is not obligated to incur costs in excess of the amounts allotted in your contract unless and until specifically authorized by the Contracting Officer. If the contractor considers anything provided, as described above, to be outside the current scope of work, the contractor shall withhold performance on the part(s) in question and immediately notify the Contracting Officer, in writing or by e-mail, and request formal directions regarding continued performance requirements.

IV. ATTACHMENTS:

One Time Notification

Attachment - One-Time Notification

| Pub. 100-20 | Transmittal: 10019 | Data: May 7 2020 | Change Dequest: 11625 |
|--------------|--------------------|-------------------|-----------------------|
| F UD. 100-20 | Transmittal: 10019 | Date: May 7, 2020 | Change Request: 11635 |

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SUBJECT: Payment Change for Wheelchair Accessories and Seat and Back Cushions used with Complex Rehabilitative Manual Wheelchairs and Certain Manual Wheelchairs under Section 106 of the Further Consolidated Appropriations Act, 2020

EFFECTIVE DATE: January 1, 2020 *Unless otherwise specified, the effective date is the date of service. **IMPLEMENTATION DATE: July 6, 2020**

I. GENERAL INFORMATION

A. Background: Transmittal 4470, Change Request (CR) 11570, provided instructions regarding the 2020 annual update for the DMEPOS fee schedule. Legislation effective January 1, 2020 requires changes to the 2020 fee schedule amounts for certain items. This CR provides additional instructions regarding implementation of the 2020 fee schedule amounts based on changes mandated by Section 106 of the Further Consolidated Appropriations Act, 2020.

The Durable Medical Equipment, Prosthetics, Orthotics and Supplies (DMEPOS) fee schedules are updated on an annual basis in accordance with the statute and regulations. The update process for the DMEPOS fee schedule is located in Pub. 100-04, Medicare Claims Processing Manual, Chapter 23, Section 60. Payment on a fee schedule basis is required for certain durable medical equipment (DME) by Section 1834(a) of the Social Security Act. Section 1834(a)((1)(F)(ii) of the Act mandates adjustments to the fee schedule amounts for certain DME items furnished on or after January 1, 2016 including wheelchair accessories and seat and back cushions, in areas that are not competitive bid areas, based on information from competitive bidding programs (CBPs) for DME. Since January 2016, the adjusted fee schedule amounts for wheelchair accessories and seat and back cushions have appeared on the DMEPOS fee schedule file where applicable.

B. Policy: The new law, Section 106 of the Further Consolidated Appropriations Act, 2020, mandates that the adjusted fee schedule amounts are not be applied to wheelchair accessories and seat and back cushions furnished in connection with complex rehabilitative manual wheelchairs (as determined by the Secretary to be HCPCS codes K0005, E1161, E1231, E1232, E1233 and E1234), and certain manual wheelchairs (identified, as of October 1, 2018, by HCPCS codes E1235, E1236, E1237, E1238, and K0008 or any successor to such codes) during the period beginning on January 1, 2020, and ending on June 30, 2021. The codes for wheelchair accessories and seat and back cushions affected by this change are identified in Attachment A. Although this change is effective January 1, 2020, it is not being implemented until July 6, 2020. Until these changes are implemented, payment for these items used with certain manual wheelchairs will be based on the adjusted fee schedule amounts. Suppliers can submit claims for these items with dates of service on or after January 1, 2020, prior to July 6, 2020, but payment will be based on the adjusted fee schedule amounts. Suppliers can adjust previously paid claims with dates of service on or after January 1, 2020, suppliers can adjust previously paid claims with dates of service on or after January 1, 2020, suppliers can adjust previously paid claims with dates of service on or after January 1, 2020, for the corrected fee payment.

Suppliers shall use the following KU modifier for claims submitted on or after July 6, 2020, with dates of service on or after January 1, 2020, and before July 1, 2021, for any code listed in Attachment A describing a wheelchair accessory or seat or back cushion when furnished in connection with a complex rehabilitative

manual wheelchair and certain manual wheelchairs.

KU DMEPOS Item Subject to DMEPOS Competitive Bidding Program Number 3

The KU modifier must be reported to receive the unadjusted fee schedule amount. The unadjusted fee schedule amounts for the Attachment A wheelchair accessories and seat and back cushions used with a complex rehabilitative manual wheelchair and certain manual wheelchairs will be denoted by the KU modifier and included in the July 2020 DMEPOS fee schedule file.

Information on reprocessing claims with dates of service on or after January 1, 2020 and before July 6, 2020 will be provided on the CMS website as soon as it is available at: https://www.cms.gov/Center/Provider-Type/Durable-Medical-Equipment-DME-Center

II. BUSINESS REQUIREMENTS TABLE

"Shall" denotes a mandatory requirement, and "should" denotes an optional requirement.

| Number | ber Requirement Responsibility | | | | | | | | | |
|---------|---|---|------------|-------------|-------------|---|--------------------|-----|---|-------|
| | | | A/B MA(| | D M E | - | Sha Sys aint | tem | | Other |
| | | A | В | H H H | M A C | F | M C S | | С | |
| 11635.1 | Beginning July 6, 2020 through June 30, 2021, the unadjusted fee schedule amounts for the codes listed in Attachment A and associated with the KU modifier will be included in the DMEPOS fee schedule file. Contractors shall consult the 2020 and the 2021 Change Requests for the Quarterly DMEPOS Fee Schedule Updates for instructions on downloading the fee schedule file. | | | X | X | | | | | |
| 11635.2 | Contractors shall use the current 2020 DMEPOS fee schedule payment amounts for claims submitted prior to the implementation of this instruction when furnished from January 1, 2020 through June 30, 2020. | | | X | X | X | | X | | |
| 11635.3 | Upon the implementation date of this instruction, for claims with dates of service on or after January 1, 2020 and through June 30, 2021, the contractors shall pay claims for the wheelchair accessory codes used with manual wheel chair base codes K0005, E1161, E1231, E1232, E1233, E1234, E1235, E1236, E1237, E1238, and K0008 when submitted with the KU pricing modifier at the fee schedule rate provided with the KU modifier in the 2020 and 2021 Quarterly DMEPOS fee schedule updates as applicable. | | | X | X | X | | X | | |
| 11635.4 | Upon the implementation date of this instruction, contractors shall adjust any previously submitted paid claims for manual wheelchair accessories, referenced in attachment A, with dates of service on or after | | | X | X | | | | | |

| Number Requirement Respo | | | | | Responsibility | | | | | | |
|--------------------------|--|---|------------|-------------|----------------|------------------|---------------------|-------------|--|-------|--|
| | | | A/B MA(| | D M E | | Sha Sys [aint | tem | | Other | |
| | | A | В | H H H | M A C | F I S S | | V M S | | | |
| | January 1, 2020 through June 30, 2020, using the corrected DMEPOS fee schedule payment amount, when brought to their attention by the supplier. | | | | | | | | | | |
| 11635.5 | Contractors shall allow the KU modifier to be reported on the claims with Dates of Service from January 1, 2020 through June 30, 2021 for the Attachment A accessories billed for use with the following manual wheelchairs (K0005, E1161, E1231, E1232, E1233, E1234, E1235, E1236, E1237, E1238 and K0008). | | | X | X | X | | Х | | | |
| 11635.6 | Contractors shall validate that a manual wheelchair (HCPCS codes K0005, E1161, E1231, E1232, E1233, E1234, E1235, E1236, E1237, E1238, and K0008) is in the beneficiary file and return the claim to the provider when the following is true: | | | X | X | X | | X | | | |
| | an accessory is billed with the KU modifier; AND the manual wheelchair is NOT on file. | | | | | | | | | | |
| 11635.6.1 | Contractors shall use the following messages when returning as unprocessable (for FISS RTP), or denying a claim that is billed with the KU modifier and the manual wheelchair is not on file: Claim Adjustment Reason Code (CARC) 16: Claim/service lacks information or has submission/billing error(s). Usage: Do not use this code for claims attachment(s)/other documentation. At least one Remark Code must be provided (may be comprised of either the NCPDP Reject Reason Code, or Remittance Advice Remark Code that is not an ALERT.) Refer to the 835 Healthcare Policy Identification Segment (loop 2110 Service Payment Information REF), if present. Remittance Advice Remark Code (RARC) M124: Missing indication of whether the patient owns the equipment that requires the part or supply. | | | X | X | | | | | | |

| Number | Requirement | Responsibility | | | sponsibility | | | | | | | |
|-----------|--|----------------|-----|--------|--------------|--------|-------------|--------|--------|-------|--|--|
| | | | A/B | 3 | D | | Sha | | | Other | | |
| | | MAC | | MAC | | MAC N | | | Sys | | | |
| | | <u> </u> | | | E | | Maintainers | | | | | |
| | | A | В | H | М | F | | V | | | | |
| | | | | H H | A | I S | | M S | W F | | | |
| | | | | п | C | S | S | 3 | Г | | | |
| | Claim Adjustment Group Code (CAGC) CO: Contractual Obligation | | | | | 5 | | | | | | |
| | NOTE: apply the following MSN only when denying the claim: | | | | | | | | | | | |
| | Medicare Summary Notice (MSN) MSN 8.24 - The claim doesn't show that you own the equipment requiring these parts or supplies. | | | | | | | | | | | |
| | Medicare Summary Notice (MSN) MSN 8.24: La reclamación no demuestra que usted es dueño del equipo que necesita estas piezas o suministros. | | | | | | | | | | | |
| 11635.7 | Contractors shall return the claim as unprocessable or deny to the provider when billed with the KU and KE modifier for dates of service beginning January 1, 2020 through June 30, 2021. | | | X | X | X | | X | | | | |
| 11635.7.1 | Contractors shall use the following messages when returning the claims as unprocessable (for FISS RTP), or denying a claim billed with the KU and KE modifier for dates of service beginning January 1, 2020 through June 30, 2021: | | | X | X | | | | | | | |
| | Claim Adjustment Reason Code (CARC) 4: The procedure code is inconsistent with the modifier used or a required modifier is missing. Usage: Refer to the 835 Healthcare Policy Identification Segment (loop 2110 Service Payment Information REF), if present. Effective 03/01/2020. | | | | | | | | | | | |
| | Remittance Advice Remark Code (RARC) N519: Invalid combination of HCPCS modifiers. | | | | | | | | | | | |
| | Claim Adjustment Group Code (CAGC) CO: Contractual Obligation | | | | | | | | | | | |
| | NOTE: Apply the following MSN only when denying the claim: | | | | | | | | | | | |
| | Medicare Summary Notice (MSN) MSN 9.4: This item or service was denied because information required to make payment was incorrect. | | | | | | | | | | | |
| | Medicare Summary Notice (MSN) MSN 9.4: Este servicio fue denegado debido a que la información | | | | | | | | | | | |

| Requirement | Responsibility | | | | | | | | |
|--|--|---|--|--|--|--|--|--|--|
| | | A/B | | D | | Shai | red- | | Other |
| | N | /IAC | 2 | Μ | System | | | | |
| | | | | E | | Maintainers | | | |
| | А | В | Η | | F | Μ | V | С | |
| | | | Η | | - | С | | W | |
| | | | Η | | | S | S | F | |
| | | | | C | S | | | | |
| requerida para hacer el pago fue incorrecta. | | | | | | | | | |
| | | | | | | | | | |
| | | | Х | Х | Х | | Х | | |
| | | | | | | | | | |
| DWEPOS fee schedule mes. | | | | | | | | | |
| | requerida para hacer el pago fue incorrecta. Contractors shall apply the KU fee schedules for Attachment A codes provided in separate 2020 DMEPOS fee schedule files. | Image: Contractors shall apply the KU fee schedules for Attachment A codes provided in separate 2020 Image: Contractors shall apply the KU fee schedules for Attachment A codes provided in separate 2020 | A/B MAC A B requerida para hacer el pago fue incorrecta. Contractors shall apply the KU fee schedules for Attachment A codes provided in separate 2020 | A/B MAC A B H H <td>$\begin{array}{c c c c c c c c c c c c c c c c c c c$</td> <td>$\begin{array}{c c c c c c c c c c c c c c c c c c c$</td> <td>$\begin{array}{c c c c c c c c c c c c c c c c c c c$</td> <td>$\begin{array}{c c c c c c c c c c c c c c c c c c c$</td> <td>$\begin{array}{c c c c c c c c c c c c c c c c c c c$</td> | $\begin{array}{c c c c c c c c c c c c c c c c c c c $ | $\begin{array}{c c c c c c c c c c c c c c c c c c c $ | $\begin{array}{c c c c c c c c c c c c c c c c c c c $ | $\begin{array}{c c c c c c c c c c c c c c c c c c c $ | $\begin{array}{c c c c c c c c c c c c c c c c c c c $ |

III. PROVIDER EDUCATION TABLE

| Number | Requirement | Re | spoi | nsib | ility | |
|--------|-------------|----|------------|--------|--------|--------|
| | | | A/B MAC | | D M | C E |
| | | 1 | | | E | D |
| | | A | В | H H | М | Ι |
| | | | | Η | A C | |
| | None | | | | | |

IV. SUPPORTING INFORMATION

Section A: Recommendations and supporting information associated with listed requirements: N/A

"Should" denotes a recommendation.

| X-Ref | Recommendations or other supporting information: |
|-------------|--|
| Requirement | |
| Number | |

Section B: All other recommendations and supporting information: N/A

V. CONTACTS

Pre-Implementation Contact(s): Karen Jacobs, 410-786-2173 or karen.jacobs@cms.hhs.gov (For Policy Questions) , Bobbett Plummer, 410-786-3321 or bobbett.plummer@cms.hhs.gov (For Claims Processing Questions)

Post-Implementation Contact(s): Contact your Contracting Officer's Representative (COR).

VI. FUNDING

Section A: For Medicare Administrative Contractors (MACs):

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ATTACHMENTS: 1

| | Attachment A |
|-------|------------------------------|
| HCPCS | Descriptor |
| E0705 | Transfer Device |
| E0950 | Tray |
| E0951 | Loop heel |
| E0952 | Toe loop/holder, each |
| E0953 | W/c lateral thigh/knee sup |
| E0954 | Foot box, any type each foot |
| E0955 | Cushioned headrest |
| E0956 | W/c lateral trunk/hip suppor |
| E0957 | W/c medial thigh support |
| E0958 | Whlchr att- conv 1 arm drive |
| E0959 | Amputee adapter |
| E0960 | W/c shoulder harness/straps |
| E0961 | Wheelchair brake extension |
| E0966 | Wheelchair head rest extensi |
| E0967 | Manual wc hand rim w project |
| E0971 | Wheelchair anti-tipping devi |
| E0973 | W/Ch access det adj armrest |
| E0974 | W/Ch access anti-rollback |
| E0978 | W/C acc,saf belt pelv strap |
| E0981 | Seat upholstery, replacement |
| E0982 | Back upholstery, replacement |
| E0985 | W/C seat lift mechanism |
| E0990 | Wheelchair elevating leg res |
| E0992 | Wheelchair solid seat insert |
| E0995 | Wc calf rest, pad replacemnt |
| E1015 | Shock absorber for man w/c |
| E1020 | Residual limb support system |
| E1028 | W/c manual swingaway |
| E1029 | W/c vent tray fixed |
| E1030 | W/c vent tray gimbaled |
| E1225 | Manual semi-reclining back |
| E1226 | Manual fully reclining back |
| E2201 | Man w/ch acc seat w>=20"<24" |
| E2202 | Seat width 24-27 in |
| E2203 | Frame depth less than 22 in |
| E2204 | Frame depth 22 to 25 in |
| E2205 | Manual wc accessory, handrim |
| E2206 | Man wc whl lock comp repl ea |
| E2207 | Crutch and cane holder |
| E2208 | Cylinder tank carrier |
| E2209 | Arm trough each |
| E2210 | Wheelchair bearings |
| E2211 | Pneumatic propulsion tire |
| E2212 | Pneumatic prop tire tube |
| E2213 | Pneumatic prop tire insert |
| E2214 | Pneumatic caster tire each |

| E2215 | Pneumatic caster tire tube |
|-------|------------------------------|
| E2216 | Foam filled propulsion tire |
| E2217 | Foam filled caster tire each |
| E2218 | Foam propulsion tire each |
| E2219 | Foam caster tire any size ea |
| E2220 | Solid propuls tire, repl, ea |
| E2221 | Solid caster tire repl, each |
| E2222 | Solid caster integ whl, repl |
| E2224 | Propulsion whl excl tire rep |
| E2225 | Caster wheel excludes tire |
| E2226 | Caster fork replacement only |
| E2228 | Mwc acc, wheelchair brake |
| E2231 | Solid seat support base |
| E2601 | Gen w/c cushion wdth < 22 in |
| E2602 | Gen w/c cushion wdth >=22 in |
| E2603 | Skin protect wc cus wd <22in |
| E2604 | Skin protect wc cus wd>=22in |
| E2605 | Position wc cush wdth <22 in |
| E2606 | Position wc cush wdth>=22 in |
| E2607 | Skin pro/pos wc cus wd <22in |
| E2608 | Skin pro/pos wc cus wd>=22in |
| E2611 | Gen use back cush wdth <22in |
| E2612 | Gen use back cush wdth>=22in |
| E2613 | Position back cush wd <22in |
| E2614 | Position back cush wd>=22in |
| E2615 | Pos back post/lat wdth <22in |
| E2616 | Pos back post/lat wdth>=22in |
| E2619 | Replace cover w/c seat cush |
| E2620 | WC planar back cush wd <22in |
| E2621 | WC planar back cush wd>=22in |
| E2622 | Adj skin pro w/c cus wd<22in |
| E2623 | Adj skin pro wc cus wd>=22in |
| E2624 | Adj skin pro/pos cus<22in |
| E2625 | Adj skin pro/pos wc cus>=22 |
| E2626 | Seo mobile arm sup att to wc |
| E2627 | Arm supp att to wc rancho ty |
| E2628 | Mobile arm supports reclinin |
| E2629 | Friction dampening arm supp |
| E2630 | Monosuspension arm/hand supp |
| E2631 | Elevat proximal arm support |
| E2632 | Offset/lat rocker arm w/ela |
| E2633 | Mobile arm support supinator |
| K0015 | Detach non-adjus hght armrst |
| K0017 | Detach adjust armrest base |
| K0018 | Detach adjust armrst upper |
| K0019 | Arm pad each |
| K0020 | Fixed adjust armrest pair |
| K0037 | Hi mount flip-up footrest ea |
| K0038 | Leg strap each |

| К0039 | Leg strap h style each |
|-------|------------------------------|
| К0040 | Adjustable angle footplate |
| K0041 | Large size footplate each |
| K0042 | Standard size ftplate rep ea |
| K0043 | Ftrst lowr exten tube rep ea |
| K0044 | Ftrst upper hanger bracket |
| K0045 | Ftrst upr hanger brac rep ea |
| K0046 | Elev lgrst lwr exten repl ea |
| K0047 | Elev legrst upr hangr rep ea |
| K0050 | Ratchet assembly replacement |
| K0051 | Cam rel asm ft/legrst rep ea |
| K0052 | Swingaway detach ftrest repl |
| K0053 | Elevate footrest articulate |
| K0056 | Seat ht <17 or >=21 ltwt wc |
| K0065 | Spoke protectors |
| K0069 | Rr whl compl sol tire rep ea |
| K0070 | Rr whl compl pne tire rep ea |
| K0071 | Fr cstr comp pne tire rep ea |
| K0072 | Fr cstr semi-pne tire rep ea |
| K0073 | Caster pin lock each |
| K0077 | Fr cstr asmb sol tire rep ea |
| K0105 | Iv hanger |
| K0195 | Elevating whlchair leg rests |