

DEPARTMENT OF HEALTH & HUMAN SERVICES
Centers for Medicare & Medicaid Services
7500 Security Boulevard
Baltimore, Maryland 21244-1850



Center for Program Integrity

Date: March 26, 2014

To: All Medicare Advantage Organizations and Part D Sponsors

From: Tanette Downs, Director
Division of Plan Oversight and Accountability

Re: Release of Fraud Handbook and Online Training Module

The Centers for Medicare & Medicaid Services, Center for Program Integrity has released its most comprehensive fraud fighting tools to date, the *Medicare Advantage and Part D Fraud Handbook: Practical Techniques and Approaches on Detecting and Preventing Fraud*, and an Online Training Module for Medicare Advantage organizations (MAOs) and Part D sponsors. The Handbook is a modular online reference providing MAOs and Part D sponsors with industry best practices regarding processes, methods, and resources to support fraud prevention, detection, corrective action, preliminary investigation, and referral activities. The Training is an online presentation covering each chapter of the Fraud Handbook in an on-demand webcast format.

Please visit the [CMS O&E MEDIC website](#) and log in to access the Fraud Handbook and Online Training Module. You can access it from the Plan Professionals page. If you are not a member, please [request access](#).

If you have questions about the webcast, please contact DPOACommunications@cms.hhs.gov and copy MEDIC-Outreach@rainmakerssolutions.com.