



MEDICARE DRUG & HEALTH PLAN CONTRACT ADMINISTRATION GROUP

Date: September 30, 2013

To: Medicare Advantage Organizations

From: Danielle R. Moon, J.D., M.P.A.
Director

Subject: Public Reporting of Summaries of Special Needs Plans' Models of Care

The purpose of this memorandum is to notify Medicare Advantage Organizations (MAOs) of CMS's planned public display of summaries and scores of SNPs' Models of Care (MOCs) for contract year 2014.

Since NCQA approval of the MOCs became required in 2010, beneficiary advocates, government oversight bodies, and other stakeholders have asked that CMS publish the MOCs so that beneficiaries, their caregivers, advocates, and other interested members of the public could review and compare MOCs from different SNPs. Since MOCs are generally lengthy, detailed documents and may contain proprietary information, CMS has worked with NCQA to develop a consumer-friendly format for displaying summary information from the MOC for each SNP that includes information from the following areas of the MOC: Target Population, Provider Network, Interdisciplinary Care Team, and Individualized Care Plan. Following a brief plan preview period to ensure that the summaries are free of errors and proprietary data, CMS will post the summaries, along with the individual MOC scores, on the CMS website.

In preparation for the initial public posting, NCQA will soon send a draft MOC summary (following the sample format, which is attached) to the Medicare Compliance Officer and Medicare Advantage Quality contacts identified in HPMS for each MAO contract that includes a SNP. Therefore, please make sure that all contact information is accurate so as to facilitate this process.

MAOs will have one week to review the two to three-page summary, identify inaccurate information, and return any necessary corrections to NCQA. Please note that we will only accept corrections of erroneous information or redaction of proprietary information; we will not accept any clarifying statements or additional information for inclusion in the summaries. NCQA will correct any errors and all final summaries will be posted to the CMS website in December.

Please direct any questions regarding this memorandum to SNP_Mail@cms.hhs.gov. Please put **SNP MOC Public Summary** in the email subject line.