



CENTER FOR MEDICARE

TO: All Part C and D Plan Sponsors

FROM: Amy K. Larrick, Acting Director, Medicare Drug Benefit and C & D Data Group

SUBJECT: Plan Preview of Display Measures in HPMS

DATE: October 23, 2015

CMS publishes display measures on www.cms.gov each year, which include measures that have been transitioned from the Star Ratings, new measures that are tested before inclusion into the Star Ratings, or measures displayed for informational purposes only. These are separate and distinct from CMS' Part C and D Star Ratings. Part C and D sponsors can preview their display measure data in HPMS prior to posting on the CMS website. The display measure plan preview will be held from **October 23 – November 5, 2015**. Appendix A contains a list of all display measures for 2016.

Similar to last year, CMS has also included a separate data page which contains the HEDIS 2015 data submitted by contracts that had less than 500 enrolled in July 2014. There is a separate Technical Notes document to cover this additional data. Appendix B contains a list of these HEDIS measures for 2016.

- To access the Display Measures preview in HPMS, from the home page navigation bar select: "Quality and Performance", then "Performance Metrics", then "Star Ratings and Display Measures", then "Display Measures" and finally select 2016 in the list box.

In late November, the 2016 display measures will be posted to the CMS.gov website on this page: <http://go.cms.gov/partcanddstarratings>. The Technical Notes will also be available via that link. Similar to previous years, the 2016 Display Measure Technical Notes encompass both Part C & D display measure information.

In contrast to the Star Ratings available on the Medicare Plan Finder tool on www.medicare.gov, information about sponsors' performance on these measures will be displayed without any assignment of Star Ratings.

Please email any comments or questions on the Part C & D or HEDIS display measures to PartCandDStarRatings@cms.hhs.gov. Also copy the CallCenterMonitoring@cms.hhs.gov mailbox for Call Center monitoring questions.

To expedite review of your comments and questions, please include "Display Measures", Contract ID(s), and the issue/measure in the subject line. Comments and questions will be addressed on a rolling basis and must be received no later than 5:00 p.m. ET on November 5, 2015. Please note if your organization has multiple contracts with the same type of issue you should group those contracts in one email. If your organization has questions about multiple measures, please separate those issues into separate emails.

Example:

Subject: Display Measures HXXX, HYYYY, SZZZZ – D15

Subject: Display Measures HXXX, HYYYY – C06

Please do not submit secure emails requiring CMS to login to access the questions as multiple staff triage your emails and it is difficult to create and share login information. If you need to share personally identifying information (PII) with us, please contact us with an unsecure email to discuss a safe way to transfer the secure data.

Thank you for your continued commitment to ensure the success of the Medicare Advantage and Prescription Drug Programs.

Appendix A: 2016 Display Measures

Part C

DMC01	Follow-up visit after Hospital Stay for Mental Illness (within 30 days of Discharge)
DMC02	Call Answer Timeliness
DMC03	Antidepressant Medication Management (6 months)
DMC04	Continuous Beta Blocker Treatment
DMC05	Appropriate Monitoring of Patients Taking Long-term Medications
DMC06	Osteoporosis Testing
DMC07	Testing to Confirm Chronic Obstructive Pulmonary Disease
DMC08	Doctors who Communicate Well
DMC09	Call Center – Beneficiary Hold Time
DMC10	Pneumonia Vaccine
DMC11	Access to Primary Care Doctor Visits
DMC12	Call Center - Calls Disconnected When Customer Calls Health Plan
DMC13	Pharmacotherapy Management of COPD Exacerbation – Systemic Corticosteroid
DMC14	Pharmacotherapy Management of COPD Exacerbation – Bronchodilator
DMC15	Initiation of Alcohol or other Drug Treatment
DMC16	Engagement of Alcohol or other Drug Treatment
DMC17	Reminders for appointments
DMC18	Reminders for immunizations
DMC19	Reminders for screening tests
DMC20	Computer used during office visits
DMC21	Computer use by provider helpful
DMC22	Computer use made talking to provider easier
DMC23	Improving Bladder Control

Part D

DMD01	Timely Receipt of Case Files for Appeals
DMD02	Timely Effectuation of Appeals
DMD03	Call Center - Calls Disconnected When Customer Calls Drug Plan
DMD04	Call Center – Beneficiary Hold Time
DMD05	Drug-Drug Interactions
DMD06	Diabetes Medication Dosing
DMD07	Drug Plan Provides Current Information on Costs and Coverage for Medicare's Website
DMD08	MPF – Stability
DMD09	Rate of Chronic Use of Atypical Antipsychotics by Elderly Beneficiaries in Nursing Homes
DMD10	Getting Information From Drug Plan
DMD11	Call Center – Pharmacy Hold Time
DMD12	Plan Submitted Higher Prices for Display on MPF
DMD13	Transition monitoring - failure rate for drugs within classes of clinical concern
DMD14	Transition monitoring - failure rate for all other drugs
DMD15	Reminders to fill prescriptions
DMD16	Reminders to take medications

Both Part C & Part D

DME01	Enrollment Timeliness
DME02	Grievance Rate
DME03	Disenrollment Reasons - Problems Getting Needed Care, Coverage, and Cost Information (MA-PD, MA-only)
DME04	Disenrollment Reasons - Problems with Coverage of Doctors and Hospitals (MA-PD, MA-only)
DME05	Disenrollment Reasons - Financial Reasons for Disenrollment (MA-PD, MA-only, PDP)
DME06	Disenrollment Reasons - Problems with Prescription Drug Benefits and Coverage (MA-PD, PDP)
DME07	Disenrollment Reasons - Problems Getting Information about Prescription Drugs (MA-PD, PDP)

Appendix B: 2016 HEDIS Display Measures for Contracts with <500 Enrolled

Part C

C01	Breast Cancer Screening
C02	Colorectal Cancer Screening
C07	Adult BMI Assessment
C09	Care for Older Adults – Medication Review
C10	Care for Older Adults – Functional Status Assessment
C11	Care for Older Adults – Pain Screening
C12	Osteoporosis Management in Women Who Had a Fracture
C13	Comprehensive Diabetes Care – Eye Exam (Retinal) Performed
C14	Comprehensive Diabetes Care – Medical Attention for Nephropathy
C15	Comprehensive Diabetes Care – HbA1c poor control (<9.0%)
C16	Controlling High Blood Pressure
C17	Disease-Modifying Anti-Rheumatic Drug Therapy for Rheumatoid Arthritis
C19	Plan All Cause Readmissions