

HPMS E-Mail

Date: **October 1, 2015**

Subject: **Final 2016 Star Ratings Data**

This message is to inform Part C and D sponsors that they can view their final 2016 Star Ratings data in the Health Plan Management System (HPMS). CMS has reviewed all of the feedback from the second plan preview and has made the necessary data corrections as a result of issues found during the second plan preview. We thank all sponsors for their careful review during both plan previews. For contracts that have had a change in their highest rating (overall rating for MA-PDs, Part C summary for MA only and Part D summary for PDPs), we will send an email to each contract's Medicare Compliance Officer to alert them of the change from the second plan preview.

To access the Part C and D Star Ratings data in HPMS, select: "Quality and Performance," then "Performance Metrics," then "Star Ratings and Display Measures," then "Star Ratings," and then select 2016 for the report period.

The Technical Notes for Part C and D Star Ratings are available via the "Technical Notes" link found on each page in the Master Table modules.

Changes from the 2nd plan preview:

- Revisions to CAHPS to reflect updated sample exclusions. (Exclusion of beneficiaries with less than 6 months of continuous enrollment in the contract.)
- Revisions for contract-specific issues.
- Updates to exclude re-openings after April 1, 2015 from the Part C Appeals data from Maximus.
- Updates to the Part C improvement calculation to include SNP Care Management and HEDIS/HOS measures for contracts with 500-999 enrollees.

If you have any questions, please email us at PartCandDStarRatings@cms.hhs.gov.