

HPMS E-Mail

Date: November 1, 2023

Subject: Announcing Technical Assistance Calls for CY 2025 Special Needs Plans Model of Care Submissions

CMS notifies Medicare Advantage organizations of the availability of pre-recorded trainings and upcoming as Technical Assistance calls regarding CY 2025 Special Needs Plans (SNP) Model of Care (MOC) submission and cure process. Please note: All MOC submissions are due to CMS by 8pm EST on February 14, 2024.

First, pre-recorded training sessions are now posted along with the CY 2025 MOC Scoring Guidelines at: [Resources for SNPs](#)

Second, CMS will host three technical assistance (TA) calls. The first two calls: November 28, 2023, and January 11, 2024 will focus on the submission process. CMS will host a final call regarding the MOC Cure process on Tuesday, April 18, 2024.

CMS asks all participants to complete a brief survey at the end of each session to inform future training and respond to frequently asked questions.

Details for all calls are available below:

SNP Model of Care (MOC) Pre-Submission Technical Assistance Call #1

Date & Time:

Tuesday, November 28, 2023

2:00 - 4:00pm (EST)

Zoom Log-In Information:

Please click the link below to join the webinar:

<https://ncqa-org.zoom.us/j/83105684364>

Telephone: US: +1 301 715 8592

Webinar ID: 831 0568 4364

SNP Model of Care (MOC) Pre-Submission Technical Assistance Call #2

Date & Time:

Thursday, January 11, 2024

2:00 - 4:00pm (EST)

Zoom Log-In Information:

Please click the link below to join the webinar:

<https://ncqa-org.zoom.us/j/89759112371>

Telephone: US: +1 305 224 1968

Webinar ID: 897 5911 2371

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SNP Model of Care (MOC) Cure Technical Assistance Call

Date & Time:

Thursday, April 18, 2024

2:00 - 4:00pm (EST)

Zoom Log-In Information:

Please click the link below to join the webinar:

<https://ncqa-org.zoom.us/j/81151536808>

Telephone: US: +1 309 205 3325

Webinar ID: 811 5153 6808