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DATE: August 6, 2024

TO: All Medicare Advantage Organizations, Prescription Drug Plans, Medicare-Medicaid Plans, and Section 1876 Cost Plans

FROM: Vanessa S. Duran
Director, Medicare Drug Benefit and C & D Data Group

SUBJECT: First Plan Preview of 2025 Medicare Parts C and D Star Ratings Data

The purpose of this memo is to inform Part C and D sponsors that they can preview their Star Ratings data in the Health Plan Management System (HPMS) prior to display on the Medicare Plan Finder (MPF). The first plan preview will be held from August 7-14, 2024.

During this first plan preview, CMS expects Part C and D sponsors to closely review the methodology and their posted data for each measure. Sponsors should immediately alert CMS of any suspected data issues or errors in order to allow sufficient time to investigate and process any necessary data corrections.

Star Ratings assignments will not be available for the first plan preview. A second plan preview will be conducted in September and will include any revisions made as a result of the first plan preview; in addition, preliminary Star Ratings for each measure, domain, summary score, and overall score will be displayed. Please note that any disaster adjustments will be incorporated into the Star Ratings shown in the second plan preview. Medicare beneficiaries will be able to view the final Star Ratings via the MPF on www.medicare.gov in October. Data for Medicare-Medicaid Plans (MMPs) are displayed in HPMS for informational purposes only.

Instructions for Accessing Preview Data:

- To access the Part C and D Star Ratings preview in HPMS, select: “Quality and Performance,” then “Performance Metrics,” then “Reports,” “Star Ratings and Display Measures,” then “Star Ratings,” and then make sure 2025 is selected for the report period.
- The draft 2025 Part C & D Star Ratings Technical Notes are available via the “Download” link, then “Technical Notes” within the Star Ratings module.

Please email comments or questions to the following mailbox:

PartCandDStarRatings@cms.hhs.gov.

Please include “Plan Preview #1” and a Contract ID in the subject line. If you are emailing about multiple contracts with similar issues, please group your questions into a limited number of emails.

Do not submit emails requiring CMS to log in to a website to access the questions. If you need to share personally identifiable information with us, please contact us via email to discuss a safe way to transfer the data.

Comments and questions will be addressed on a rolling basis and must be received no later than 5:00 p.m. Eastern time on August 14, 2024.

Due to requests from contracts for more tools to help track upcoming changes, we have released a summary of the 2026 Star Ratings measures and their weights at <https://www.cms.gov/medicare/health-drug-plans/part-c-d-performance-data>.

Thank you for your continued commitment to ensure the success of the Medicare Advantage and Prescription Drug programs.