



**CENTERS FOR MEDICARE & MEDICAID SERVICES**

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**TO:** All Medicare Advantage, Prescription Drug Plan, 1876 Cost, and Demonstration Organizations

**FROM:** Jon G. Booth, Director  
Web & Emerging Technologies Group  
Office of Communications

Vanessa S. Duran, Director  
Medicare Drug Benefit and C & D Data Group  
Center for Medicare

**SUBJECT:** Contract Year (CY) 2025 Drug Pricing and Plan Benefit Previews

Organizations will use the Health Plan Management System (HPMS) to preview their CY 2025 drug pricing and plan benefits prior to the data going live on Medicare Plan Finder (MPF) on October 1, 2024. The plan preview windows will be open concurrently to provide a more comprehensive preview of the data being published on MPF.

- Preview 1: August 7-13, 2024
  - Using drug pricing data from the second test submission window.
  - Using plan benefit data pulled no sooner than August 2, 2024.
- Preview 2: September 3-6, 2024
  - Using drug pricing data from the third test submission window.
  - Using plan benefit data pulled no sooner than August 30, 2024.

For both windows, the preview functionality will open at 6:00 a.m. ET on the first day and close at 11:59 p.m. ET on the last day. The preview functionality can be accessed using the following navigation paths:

*HPMS Home Page > Plan Bids > Plan Data Previews > Benefits Preview*

*HPMS Home Page > Plan Bids > Plan Data Previews > Drug Pricing Preview*

## **Changes for CY 2025 Plan Benefits Preview**

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- The benefit preview will reflect MPF user interface changes, such as the:
  - Display of both prescription and over-the-counter hearing aids.
  - Display of the restructured dental benefits.
  - Removal of gap coverage information.
- Organizations will have the ability to mark a comment as “resolved” (e.g., where the comment has been addressed).

## **Changes for CY 2025 Drug Pricing Preview**

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- The drug pricing preview results table will reflect the removal of the gap coverage column.
- In-network retail pharmacies will appear as standard retail or preferred retail.
- The Drug Pricing Details report will include the drug tier.

## **Data Limitations During the Preview Windows**

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- The Part D drug deductible will not display as \$0 during the plan benefit preview for Dual-Eligible Special Needs Plans (D-SNP). On the medicare.gov website, MPF will consider the low-income subsidy eligibility of the beneficiary based on their data entry.
- Information provided in the PBP software “note” fields will not be displayed on MPF.
- The Part B premium reduction amount is reflected on medicare.gov as “Part B premium reduction” and will have “Yes” or “No” values. The actual reduction amount will not be displayed.
- Home health benefits are only displayed on MPF for Medicare-Medicaid Plans (MMPs).
- The 2025 Fee-for-Service (FFS) values are not available yet. As such, the preview will use the 2024 FFS values (e.g., the Part B premium will display as \$174.70).

## **Preview Guidance**

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- Be sure to participate in the first preview window to maximize the time in which issues can be identified and corrected prior to the second preview window, where possible.
- The drug pricing presented in MPF is pulled from Part D pricing submissions in HPMS. The first plan preview window (August 7-13, 2024) will use the drug pricing data submitted during the second CY 2025 test window, while the second plan preview window (September 3-6, 2024) will use the drug pricing data submitted during the third CY 2025 test window. If there is an issue with drug pricing, organizations should ensure their drug pricing submissions accurately reflect their drug costs.
- In large part, the plan benefits presented in MPF are pulled from PBP submissions in HPMS. If there is an issue with PBP data that is also used by MPF, then organizations should report the issue during the plan preview and request a plan correction in HPMS. CMS will review each plan correction request and provide a disposition.

- CMS will only accept plan correction requests between **September 6-26, 2024**. As a reminder, CMS will only permit changes to the PBP that align with the corresponding Bid Pricing Tool (BPT) for that plan. No changes to the BPT are permitted during the plan correction period.
- Organizations that submit plan corrections may be subject to compliance action and will be suppressed in MPF until the issue has been fully corrected.
- Certain plan data displayed in MPF can be easily and quickly updated in HPMS at any time. Some examples include plan names, website addresses, and customer service phone numbers. Organizations are required to log into HPMS and make the necessary updates as soon as possible. **Appendix A** contains guidance on how to update these data in HPMS.

## User Access and Support Resources

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To access the plan benefit and drug pricing preview functionality, each user must have the following:

1. An active CMS user ID with HPMS production access;
2. One or more contract numbers assigned to the user ID in HPMS; and
3. The following HPMS access types assigned to the user ID (depending upon the user's need):
  - MPF Benefits Preview
  - Drug Pricing Preview - Plan

General HPMS user access guidance is available at the following website:

<https://www.cms.gov/Research-Statistics-Data-and-Systems/Computer-Data-and-Systems/HPMS/UserIDProcess.html>

For further assistance on the CY 2025 plan benefit and drug pricing previews, organizations are encouraged to use the help resources outlined in the table below:

Support Resource	Contact Information
Technical support for the HPMS plan benefits and drug pricing data preview functionality	HPMS Help Desk 1-800-220-2028 <a href="mailto:hpms@cms.hhs.gov">hpms@cms.hhs.gov</a>
Feedback on plan benefit information as displayed in the benefit plan preview	Use the “Reviewed with Comment” function in the preview module. Feedback will be delivered to the MPF and HPMS teams.

Support Resource	Contact Information
Feedback on drug pricing information as displayed in the drug pricing plan preview	Use the “Add Drug Pricing Comment” and/or “Report a Missing Drug” functions in the preview module. Feedback will be delivered to the MPF and HPMS teams.
General HPMS user access questions	<a href="mailto:hpms_access@cms.hhs.gov">hpms_access@cms.hhs.gov</a>
General MPF Question	<a href="https://mpf-help.medicare.gov">https://mpf-help.medicare.gov</a>

## Appendix A

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The table below provides instructions for updating certain HPMS data that are displayed in MPF. The following data may be updated at any time in HPMS. Changes will be reflected in MPF within 24 hours.

Data Element	Update Path in HPMS
<b>View Plan Website</b>	Contract Management > Basic Contract Management > Enter Contract Number > Expand General Information > Org. Marketing Data > Organization Website Address
<b>Address</b>	Plan Bids > Bid Submission > CY 2025 > Manage Plans > Edit Contact Data > Update the “Mailing Address” field for the “Customer Service Prospective Member” Contact
<b>Member phone number</b>	Plan Bids > Bid Submission > CY 2025 > Manage Plans > Edit Contact Data > Update the “Local Phone Number” field for the “Customer Service Current Member” Contact
<b>Non-member phone number</b>	Plan Bids > Bid Submission > CY 2025 > Manage Plans > Edit Contact Data > Update the “Local Phone Number” field for the “Customer Service Prospective Member” Contact
<b>View provider directory (if available)</b>	<p>If you enter the optional URL at the contract level: Contract Management &gt; Basic Contract Management &gt; Enter Contract Number &gt; Expand General Information &gt; Org. Marketing Data &gt; Update the “URL for this website” under the questions “Do you have a website that lists the physicians who are part of your network?” and “Do you have a website that lists the physicians who are currently accepting new patients?”</p> <p>If you do not enter the optional URL at the contract level: Contract Management &gt; Basic Contract Management &gt; Enter Contract Number &gt; Expand General Information &gt; Org. Marketing Data &gt; Organization Website Address</p>