



**CENTERS FOR MEDICARE & MEDICAID SERVICES**

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**DATE:** October 21, 2024

**TO:** All Current and Prospective Medicare Advantage, Prescription Drug Plan, PACE, and Demonstration Organizations

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**SUBJECT:** Health Plan Management System (HPMS) Program Integrity (PI) Portal for Fraud, Waste, and Abuse (FWA) Reporting Module Enhancements

CMS will release enhancements to the HPMS PI Portal: FWA Reporting module for plan organizations on the evening of November 15, 2024.

The module enhancements will include the following:

- New questions for Referrals of Substantiated and Suspicious (RSS) FWA and Payment Suspensions of Pharmacies (PSP) submissions:
  - If user selects “Yes” for the “Has HPMS AICE-FWA been used for reporting on this issue?” question, then the following questions/response options will appear:
    - Is it a Provider or Pharmacy?
      - Dropdown with three options: Provider, Pharmacy, Both.
    - What project Model was used?
      - Dropdown with only active project models based on the above selection.
      - If 'Both' is selected, dropdown with two options: Provider Project Model & Pharmacy Project Model.
      - Note: Project options will offer a multi-select.
    - Was an action taken? (Yes/No)
      - If 'Yes' is selected, the following question will show: What Action was Taken?
        - Dropdown with Actions as identified in AICE-FWA.
  - Is the Provider In-Network or Out-of-Network? (Yes/No)

- New questions for PSP Submission only:
  - In the Payment Suspension results section, plan organizations may access these questions at time of initial data entry or after submission. Note: The new section will be collapsed at initial data entry.
    - Was the Payment suspension lifted? If yes, when was it lifted?
    - Is the provider still in network?
    - If not, were they removed?
- For RSS submissions, I-MEDIC comments and plan responses can occur at any time regardless of I-MEDIC status. Users will receive notification emails when comments are entered.
- All submission reports will reference the new questions.
- Submission Reports for RSS:
  - Users will see “In Progress” submissions by selecting that status from a drop down.
- The Inappropriate Opioid Prescribing (OPI) report will show only those fields that relate to the reduced reporting elements that currently reside in OPI.
- There will be a new email notification regarding the PSP Results section. If the status is not entered, plan organizations will receive a notification at the following intervals:
  - Immediately after submission
  - 6 months after submission
  - 1 year after submission

For more information on these enhancements, reference the updated user guide within the HPMS PI Portal after the release on November 15, 2024.

For technical assistance with the FWA Reporting module, contact the HPMS Help Desk at either 1-800-220-2028 or [hpms@cms.hhs.gov](mailto:hpms@cms.hhs.gov).

For questions regarding this memo, contact Kristy Holtje ([Kristy.Holtje@cms.hhs.gov](mailto:Kristy.Holtje@cms.hhs.gov)) or use the Program Integrity Portal mailbox ([PIPortalPartsCD\\_FWAReporting@cms.hhs.gov](mailto:PIPortalPartsCD_FWAReporting@cms.hhs.gov)) for program related questions.