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| STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION | (X1) PROVIDER / SUPPLIER / CLIA IDENTIFICATION NUMBER 385112 | (X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____ | (X3) DATE SURVEY COMPLETED 09/29/2020 |
| NAME OF PROVIDER OF SUPPLIER WEST HILLS HEALTH & REHABILITATION | | STREET ADDRESS, CITY, STATE, ZIP 5701 SW MULTNOMAH BLVD PORTLAND, OR 97219 | |
| For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency. | | | |
| (X4) ID PREFIX TAG | SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) | | |
| F 0880 Level of harm - Minimal harm or potential for actual harm Residents Affected - Many | <p>Provide and implement an infection prevention and control program.</p> <p>Based on observation, interview and record review, it was determined the facility failed to establish and implement appropriate infection prevention control processes to disinfect personal protective equipment (PPE), shared equipment and environmental surfaces for 4 of 5 units reviewed for infection control. This placed residents and staff at risk for COVID-19 infection. Findings include: Centers for Disease Control Interim Infection Prevention and Control Recommendations for Healthcare Personnel During the Coronavirus Disease 2019 (COVID-19) Pandemic revised 7/15/20 instructed facilities to ensure environmental cleaning and disinfection procedures were followed consistently and correctly. The EPA N Disinfectant Results Table reviewed on 10/6/20 indicated the contact time for Oxivir Five 16 disinfectant was five minutes. On 9/29/20 at 9:11 AM an empty spray bottle was observed on the counter in a room designated for the cleaning and storage of face shields. The label on the spray bottle read Oxivir Five 16 with instructions to keep the product on for three minutes for non-porous surfaces and for five minutes. Similar spray bottles containing Oxivir Five 16 were also located on the Quarantine unit and housekeeping carts. On 9/29/20 at 10:13 AM on the Quarantine Unit Staff 12 (PTA) sprayed his face shield with Oxivir Five 16 and immediately wiped his shield without allowing the product to remain on the surface for the instructed five-minute contact time. On 9/29/20 at 10:50 AM in the Quarantine Unit Staff 13 (PT) disinfected a weight after resident therapy session. Staff 13 sprayed the weight with Oxivir Five 16, left the product on the surface for 15 seconds and wiped the surface dry without allowing the product to remain on the surface for the instructed five-minute contact time. On 9/29/20 at 1:05 PM Staff 10 (Housekeeper) disinfected multiple resident rooms on the (NAME) Unit with Oxivir Five 16 and immediately wiped the areas with a damp cloth without allowing the product to remain on the surface for the instructed five-minute contact time. On 9/29/20 at 1:23 PM Staff 11 (Housekeeper) sprayed the North hallway railings on the West Unit with a fine mist of Oxivir Five 16. The railings remained wet for less than three minutes and Staff 11 did not return to reapply disinfectant. On 9/29/20 at 9:30 AM Staff 5 (RD) stated she disinfected her face shield with spray the facility provided (Oxivir Five 16) but was not clear how long the product should be allowed to remain on the surface of the face shield. In an interview on 9/29/20 at 10:10 AM and 10:56 AM Staff 12 and Staff 13 stated they did not know the contact time for Oxivir Five 16 disinfectant spray. On 9/29/20 at 12:45 PM Staff 9 (Cook) stated he disinfected his face shield before coming into work with wipes provided by the facility but was unaware how long the product was to remain on the surface of the face shield. On 9/29/20 at 12:58 PM Staff 7 (Housekeeper) stated his face shield was disinfected with Oxivir Five 16 spray at the end of his shift and wiped off immediately prior to being placed in a paper bag. In an interview on 9/29/20 at 1:05 PM and 1:13 PM Staff 10 and Staff 11 stated they did not know the contact time for Oxivir Five 16. On 9/29/20 at 2:30 PM Staff 8 (Environmental Services Manager) confirmed all housekeeping staff were trained to properly use and follow a five minute contact time for Oxivir Five 16 spray and wipes. On 9/29/20 at 2:48 PM Staff 7 sprayed Oxivir Five 16 on handrails and door knobs on both sides of the East Hall. The handrail was dry to the touch in less than three minutes. Staff 7 stated he was instructed by Staff 8 to spray the disinfectant and not wipe the sprayed surfaces but confirmed no further direction was given to reapply the product if surfaces did not remain wet for five minutes. On 9/29/20 at 3:52 PM Staff 1 (Administrator) confirmed all staff should know and follow the instructions on disinfectant containers when disinfecting face shields or surfaces.</p> | | |
| LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE | TITLE | | (X6) DATE |

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.