

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER / SUPPLIER / CLIA IDENTIFICATION NUMBER <b>455709</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED <b>07/07/2020</b>
NAME OF PROVIDER OF SUPPLIER <b>POTEET NURSING AND REHABILITATION LP</b>		STREET ADDRESS, CITY, STATE, ZIP <b>329 SCHOOL DR POTEET, TX 78065</b>	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		
F 0921  <b>Level of harm - Minimal harm or potential for actual harm</b>  <b>Residents Affected - Some</b>	<p><b>Make sure that the nursing home area is safe, easy to use, clean and comfortable for residents, staff and the public.</b></p> <p><b>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY**</b></p> <p>Based on observation, interview and record review the facility failed to provide a functional and comfortable environment for residents, staff and the public for 5 of 7 Residents (#1, #2, #3, #4, #5 ) who were interviewed for physical environment. The facility's air conditioning unit on the 200 hall had not been operational for about 2 weeks and Resident's #1, #2, #3, #4 and #5 complained that it was hot in the facility. This deficient practice affected residents on all halls and it could contribute to feelings of frustration and feeling uncomfortable. The findings were: Review of facility temperature logs from 6/29/20 to 7/7/20 revealed temperatures ranging from 72.3 to 82.9. Further review revealed the temperatures were usually higher as the day progressed. Review of a repair estimate dated 7/1/20 revealed the cost of replacing an A/C compressor. Interview on 7/7/20 at 2:47 PM, MS stated there were about 6 or 7 A/C units in the facility and he recommended the replacement of 3 of the units which serviced the 100, 200 and 300 halls because they were not working properly. The MS stated the units looked like they were the original units because he could not make out the identification data on the data plate. He stated there was always something going wrong with the A/C units. He stated several of the Residents and Staff who had been in the facility for years told him there had been problems with the A/C units not working properly for years. The MS further stated that at least 5 Residents had complained to him about it being too hot in their rooms. He stated the temperatures ranged from 75 to 77 in the Resident rooms and 75 to 83 in the general areas. Interview on 7/7/20 at 3:18 PM, Resident #1 said she bought a fan to use in her room because it was hot. Resident #1 stated that sometimes it was super hot because the A/C in the facility had not worked for 2 years. Interview on 7/7/20 at 3:25 PM, LVN C said she assisted the aids in putting the Resident's to bed and providing pericare. LVN C stated some of the Resident's bodies were wet with sweat. LVN C stated even though many of the Residents were not verbal, she could tell they were hot based on the fact that they had sweaty bodies especially after lunch time. LVN C stated it was also very hot for staff because they had to wear full PPE (mask, hair cover, goggles and a gown) the entire shift. Interview on 7/7/20 at 3:53 PM, the SW said that several Residents had complained about it being hot in the facility. He stated staff also complained that they were hot; staff also expressed frustration because they could not leave the building. Interview on 7/7/20 at 4:03 PM, LVN E said she understood 1 of the A/C units had not been working for a couple of weeks. LVN E stated they had provided portable units in some of the Resident rooms and for some of the common areas, but multiple Residents were still complaining that it was too hot in their rooms and especially in the common areas. LVN E stated many of the Residents who would use a sheet and blanket were only using a sheet to cover themselves; some of the Residents had a noted decline in appetite; some Residents were sleeping more and when taking vitals some of the Resident's temperatures were higher than usual. LVN E stated it was hot in the building and also mentioned it made it more uncomfortable for Staff because they had to use full PPE gear. LVN E stated many of the aids complained that it was hot especially when showering the Residents. LVN E stated the temperature on the 200 hall on this date was between 80 to 82.9. Interview on 7/7/20 at 4:15 PM, CNA F said the temperature on the 100 and 200 halls was hot. CNA F stated multiple Residents had complained about it being too hot in the facility. CNA F stated one day while showering a Resident, she felt like she was going to pass out. Interview on 7/7/20 at 4:30 PM, Resident #2 said it had been hot during the day for the last couple of weeks. Resident #2 stated it wasn't like being outside but it was hot. Resident #1 stated he had to live with it. Observation on 7/7/20 at 4:32 PM revealed Resident #3 was sprawled out in bed on top of the covers. Later during an interview at 4:43 PM, Resident #3 stated the temperature in the room was hot. Interview on 7/7/20 at 4:34 PM, Resident #4 said the temperature in the room was hot. Interview on 7/7/20 at 4:38 PM, Resident #5 said it had been hot in the facility since May 2020. Observation at this same time revealed a portable A/C unit in the room. The temperature on the display was 77. Resident #4 stated it was hot in the room even though the portable unit was on and that she had a rash under her breast and abdominal folds because of it. Observations on 7/7/20 during an environmental tour with the ADM from 4:47 PM to 5:00 PM revealed the temperatures in the common area by the nurse's station and leading into hall 100, 200 and 300 ranged between 72.7 to 78.6. Further observation revealed the temperature in room [ROOM NUMBER] was 77.1; in room [ROOM NUMBER] it was 78.6 and in room [ROOM NUMBER] it was 80.7. Interview on 7/7/20 at 5:00 PM with the ADM revealed he started working at the facility during July 2019 and stated they had the same issue with the A/C unit at that time. He stated they would be replacing the compressor on the A/C unit on the 200 hall because it froze up about 2 weeks ago. Interview on 7/7/20 at 5:36 PM with Licensed Air and Refrigeration Specialist G confirmed they would be replacing the compressor on one of the A/C units at the facility. He stated the unit was so old that the freon was obsolete and replacing the compressor was putting a patch on the problem until something else went wrong. Licensed Air and Refrigeration Specialist G stated initially corporate approved to replace the entire unit but then on this date corporate decided they would only replace the compressor. He stated it would be about another week before they received the compressor and were able to replace it. Interview on 7/7/20 at 6:00 PM with the ADM confirmed corporate office initially approved to replace the A/C unit but then someone higher up decided against it and approved to replace the compressor instead.</p>		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER  
REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.