

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER / SUPPLIER / CLIA IDENTIFICATION NUMBER 04A158	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED 07/27/2020
NAME OF PROVIDER OF SUPPLIER CRAIGHEAD NURSING CENTER		STREET ADDRESS, CITY, STATE, ZIP 5101 HARRISBURG RD JONESBORO, AR 72404	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		
F 0880 Level of harm - Minimal harm or potential for actual harm Residents Affected - Many	<p>Provide and implement an infection prevention and control program.</p> <p>Based on observation, record review, and interview, the facility failed to ensure masks were worn correctly by staff members, failed to ensure biohazard bins were located at or near an entrance/exit door on the COVID hall, failed to ensure staff adhered to preventative protocols when transporting a portable ice chest from the COVID unit to the main building to prevent the spread of infection in 1 of 1 facility. This failed practice had the potential to affect all 74 residents within the facility. The findings are: 1. A Policy and procedures titled, Infection Prevention and Control Manuel- Masking Technique was received from the Administrator on 7/22/20 at 3:13 pm and documented, .Place mask over nose and mouth . 2. A Policy and procedures titled, Infection Prevention and Control Manuel- Application of Gown Technique was received from the Administrator on 7/22/20 at 3:13 pm and documented, .Add used, disposable gown to waste containers . 3. On 7/22/20 at 2:09 pm the Dietary Manager (DM) was in her office with no mask on, congregating with 3 other staff members and the 4 staff were not maintaining social distancing of 6 feet. Dietary Employee #1 was had a mask at chin level during this time. DM was asked the proper way to wear a mask, and she stated, Masks have to cover the mouth and nose. DM was asked if she ever received training on the appropriate way to wear masks. DM replied, Yes, they went over how to put on and take off all the Personal Protective Equipment (PPE). a. At 2:23 pm at the 100-hall nurses' station, there were 6 employees congregated within 1-2 feet of each other. Certified Nursing Assistant (CNA) #1 had a surgical mask on below the nose. Licensed Practical Nurse (LPN) #1 had a surgical mask on below the chin. LPN #1 then pulled mask above mouth and nose but the right side of mask was defective and had lost its elasticity leaving a large gap. CNA #2 had mask on below the nose. b. At 2:25 pm CNA #1 was asked if she was trained on PPE usage, she replied, Yes they went over how-to put-on gowns, gloves, and masks about 2 weeks ago. CNA #1 was asked the proper way to wear a mask. She stated, It is to be up on the nose and below the chin. c. At 2:26 pm LPN #1 was asked the proper way to wear a mask and stated, It is to be up on the nose and below the chin. When asked about the defective right side of the mask, she stated, I twisted it already to tighten it. It was a new mask. I guess I need to go get a new one. d. At 2:58 p.m., COVID Positive Summary was received from the Administrator which documented 10 residents currently resided on the 200 hall COVID unit. The entrance to the COVID unit is accessed by exiting through the main front door, walking around the building, and entering through double exit doors for the 200 hall. The internal entrance to this hall is locked. e. At 3:05 pm, the Assistant Administrator provided a PPE inventory list for 7/22/2020, which documented the facility currently had 1850 isolation gowns on hand. f. At 3:57 pm, the COVID unit on 200 hall was observed. LPN #2 was asked how PPE was being handled. LPN #2 stated When we first get here, we go into the PPE room where we have labeled Ziplock bags for our masks and shields. I just got a new gown today, but the gown I used yesterday I had been using for 2 to 3 days. We just take the gowns off and place them on our labeled hook on the wall. LPN #2 was asked why they were reusing disposable gowns, she stated, My first two weeks I, wore a new gown everyday but then last week the nurse I trained with told me that we now had to reuse them. LPN #2 was asked if they disinfect the gowns once they take them off, and she replied, No. She was asked if she felt comfortable reusing disposable gowns, she stated, Not really, I don't know if they have shortage of gowns though. The biohazard bins were approximately 66 feet from the front entrance. LPN #2 was asked if it was appropriate to have the bins so far away from the entrance. LPN #2 stated that they hang the gowns up in the room located near the entrance but that it was different that they were so far away. g. At 4:15 pm, CNA #3 was asked if she was having to reuse any of her PPE. CNA #3 stated, Yes before I leave, I wipe my gown, mask, and shield down with Lysol wipes. I put my mask in the brown paper bag and shield in the Ziplock bag. I've been using this gown for 3 days now and just put it on my hook. CNA #3 was asked if the gown she was wearing disposable, she replied Yeah, I think all of them are. CNA #3 was asked if she felt comfortable reusing disposable gowns, she stated I guess not. h. At 4:18 pm, Dietary Employee #2 came to the outside door of COVID Unit on the 200-hall. LPN #2 rolled him an ice chest from the hall for him to take to the kitchen to refill. Dietary Employee #2 was only wearing a surgical mask and grabbed the ice chest without any gloves on and did not disinfect the ice chest handles before touching it. 4. On 7/24/20 at 2:23 pm, Dietary Employee #2 was asked if he recalled removing a portable ice cart from the COVID 200 hall on 7/22/20. He stated, Yes. He was asked where the portable ice cart was taken once he removed it from 200 hall, and stated, I go outside to get it from the 200 hall and they roll it outside to me, I then take it through the front and back to the kitchen. He was asked if he disinfected the portable ice cart, and stated, Yes, in the hall right before the kitchen we spray the tops, sides, interior, and posts of the ice cart with disinfectant spray. We dump the old ice in the sink then spray the inside. You have to let the spray sit for 30 to 40 seconds then wipe it off. Dietary Employee #2 was asked if he ever received training on the usage of PPE, he stated Yes, they really stress to us to make sure we wear masks at all times. At 2:30 pm, LPN #3 was asked if she was trained in the usage of PPE, and stated, Yes they did an in-service about 2-3 weeks ago. LPN #3 was asked if she was reusing PPE, and stated, Yeah we have been reusing the gowns. I get a new one though every time it rips. If I have to reuse it, I just hang it on the hook in the PPE room. LPN #3 was asked if the gowns were disinfected before being hung on the hook. She stated, No, I just take it off and hang it. LPN #3 was asked how long she has been having to reuse the disposable gowns and stated Just recently the Director of Nursing (DON) told us we needed to reuse them. They haven't told us there is a shortage, but I guess that could be why we're having to reuse them. LPN #3 was asked when she does throw her gown away where is it disposed at and she stated, There is a biohazard bin by the nurses' station and one down the long hall, I just toss it in one of those before leaving. LPN #3 was asked if she told LPN #2 to reuse her gown, she stated Probably so, I was training her and was just passing on the information I was told. 5. On 7/27/20 at 9:26 am, the Director of Nursing (DON) was asked how staff should wear masks, she stated, Over the nose and mouth, depending on the face shape it may come below the chin. The DON was asked if it was appropriate for masks to be worn below the nose and down below the chin, and she stated, No they go above the nose. The DON was asked if disposable gowns should be reused, she stated, Yes, if they are not soiled or ripped. The DON was asked why gowns were being reused, and stated, We may run out quickly. This virus stopping anytime soon is unlikely, so we are being very conservative. We are allocated only so many gowns a month and they anticipate we may be out by September. We believe cases may spike again during this time, so we are being very conservative. The DON was asked if it is appropriate to reuse gowns without disinfecting them, she stated, Yes we are to reuse them. I have not read anything about having to disinfect gowns on the CDC (Centers for Disease Control) page. The DON was asked how carts leaving the COVID unit were handled before returning to the main building. She stated, Everything that comes back into facility is fogged or disinfected before returning to the main building. The DON was asked if it was appropriate to disinfect carts once they are already back inside the main building, and stated, Yes if they are disinfecting in the atrium of outside in the breezeway. The DON was asked what type of PPE should staff wear when taking items from the COVID unit. She stated, They should wear some gloves to pick up the cart. If they are not actually going inside the unit then they don't have to completely dress out.</p>		
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE		(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.