

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER / SUPPLIER / CLIA IDENTIFICATION NUMBER 055818	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED 03/17/2020
NAME OF PROVIDER OF SUPPLIER ROYAL GARDENS HEALTHCARE		STREET ADDRESS, CITY, STATE, ZIP 2339 W. VALLEY BLVD. ALHAMBRA, CA 91803	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		
F 0925 Level of harm - Immediate jeopardy Residents Affected - Many	<p>Make sure there is a pest control program to prevent/deal with mice, insects, or other pests.</p> <p>Based on observation, interview, and record review, the facility failed to prevent the infestation of cockroaches (small insects that cause spread of bacterial infection) in the facility's kitchen, where foods were prepared and served, for the 31 residents in the facility by failing to: 1. Maintain an effective pest control program. 2. Close any cracks or crevices in the kitchen where cockroaches could enter. As a result, the facility's kitchen was closed on 2/25/20 and placed the 31 residents at risk for vector-borne diseases (diseases that result from an infection transmitted to human by insects such as cockroaches). Findings: On 2/25/20 at 10:00 a.m., the Los Angeles County Department of Public Health Environmental Health Services Inspector ((EHS) performs inspections of various licensed health care facilities and properties to determine conformance with applicable State laws and County Ordinance Code sections) notified California Department of Public Health (CDPH) regarding closure of the facility's kitchen due to active infestation of egg caseins (egg based protein) and live nymph (baby), juvenile, and adult German cockroaches in the facility's kitchen areas. On 2/25/20 at 1:22 p.m., an unannounced visit was conducted to investigate the reported active infestation of cockroaches in the facility's kitchen. A review of the Los Angeles County Department of Public Health Environmental Health Services Retail Food Inspection Report, dated 2/25/20, indicated cockroaches were found in the facility's kitchen areas. These areas included: one live juvenile German cockroach on the floor in the utensils storage room adjacent to the kitchen; three live adult, one live nymph, and one egg casein German cockroaches on the wall above a window in an employee storage room located in between the dry food storage room and water heater closet; one egg casein on the floor by the water heater closet door in the short hallway; and one egg casein on the floor in the water heater closet. The inspector additionally observed: one dead adult German cockroach on the floor in the utensils storage room adjacent to the kitchen; two dead adult German cockroaches on the floor by the water heater closet door in the short hallway; three dead adult German cockroaches on the floor in the water heater closet; one dead adult German cockroach on the floor in the dry food storage room; one dead adult German cockroach on the floor by the kitchen door leading to the short hallway in the kitchen; and five dead adult German cockroaches on the floor by the mop sink area (laundry area). Fecal spotting was also observed on the wall in an employee storage room located in between the dry food storage room and water heater closet and on the wall above the water heater closet door in the short hallway. The facility's kitchen was closed. A review of the facility's census report, dated 2/25/20, indicated there were 31 residents residing in the facility. During the kitchen observation, on 2/25/20 at 1:41 p.m., cracks and crevices were observed in the staff room next to the kitchen. Three live German roaches, fecal spotting, one live baby, one egg casings were observed in the staff room next to the kitchen. In the hallway next to the kitchen, two dead German roaches and one egg casing were observed. Five dead German roaches were observed behind the water heater. In the dry storage area, one dead German roach was observed. In the utensil storage room, one live German roach and one dead German roach were observed. Five dead German roaches were observed in the mop sink room. A review of the Pest Control Company's Contract, initiated 2/17/20, indicated the company would provide service for roaches, common ants, rats and mice, one time per month. A review of the facility's Pest Control Company's Service Report, dated 2/19/20 and timed at 7:44 p.m., indicated 20 live German roaches were observed in the facility's basement level. During an interview with the Dietary Supervisor (DS) on 2/25/20 at 2:20 pm, the DS stated the new pest control company came the week before. The DS stated the pest control company was changed last month and they had difficulty contacting the previous pest control company. A review of the facility's Pest Control Company's Service Report, dated 2/25/20 and timed at 5:18 p.m., indicated their recommendation was to repair all structural damage to ensure that pests could not nest in those areas. During an interview with a dietary aide (DA) on 2/26/20 at 8:45 am, DA stated she saw roaches in the kitchen once in a while. The DA stated one time she was sweeping the kitchen and saw one or two live roaches, but did not indicate the date when. The DA stated she informed DS. During an interview with a dietary cook (DC) on 2/26/20 at 8:51 am, the DC stated she saw a cockroach in the kitchen last Saturday. she killed it, and placed it in the trash. The DC wrote it in the logbook and informed the DS. During an interview with the housekeeping supervisor (HS) on 2/26/20 at 11:00 am, the HS stated she saw one live cockroach in the kitchen and informed the DS. During an interview with the Maintenance Supervisor (MS) on 2/26/20 at 11:12 am, the MS stated he saw roaches in the employee lounge and the kitchen. The MS stated he saw one live and one dead cockroach in the employee lounge two weeks ago and one live cockroach in the walkway to the kitchen. The MS stated he killed them, placed them in the dustpan, and called the exterminator. During a concurrent observation and interview with the MS on 2/26/20 at 11:16 a.m., an opening in the wall in the laundry room area next to the kitchen was observed. The MS stated he would patch the opening in the wall. During an interview with the DON on 3/3/20 at 1:45 p.m., the DON stated if there is a roach infestation in the kitchen, infection issues could arise due to where roaches travel, and they carry it to the food. The DON stated the food that residents eat is prepared in the kitchen and might give the residents diarrhea, possible abdominal pain, and might cause them to vomit. A review of an undated article titled, Effective Management of Cockroach Infestations by the County of Los Angeles Vector Management Program, (Retrieved 3/3/20 at http://publichealth.lacounty.gov/eh/docs/Specialized/Vector_Management/cockroachMgmt.pdf) the German cockroach is the most common of the cockroach species. The article indicated that cockroaches may become pests in any structure that has food preparation or storage areas. They contaminate food and eating utensils, occasionally damage fabric and paper products, leave stains on surfaces, and produce unpleasant odors when present in high enough numbers. When cockroaches that live outdoors come into contact with human excrement in sewers or with pet droppings, they have the potential to transmit bacteria that cause food poisoning if they enter into structures and are believed to be capable of transmitting diseases. Generally, for every cockroach seen in the daytime there are many more concealed in dark, protected locations. A review of undated information provided on Orkin's (pest control company) website, titled, German Cockroach Diseases, (Retrieved 3/3/20 from https://www.orkin.com/cockroaches/german-cockroach/diseases) indicated almost everybody part of a German cockroach can carry harmful bacteria. For example, Salmonella (illness caused by contaminated food or water) and E. coli (illness caused by contaminated food or water) on the pests' bodies may cause food poisoning and dysentery (infection of the intestines resulting in severe diarrhea with the presence of blood and mucus in the feces). Even a single touch may be enough to transfer disease causing organisms onto food and surfaces. Cockroach fecal wastes, cast skins, and saliva may also cause allergic reactions. Symptoms include rashes and breathing issues. A review of the facility's policy and procedure on Pest Control, revised date 8/11, indicated the facility safely guarded against any pest, rodents, and any other forms of infectious living insect/animals. The facility surrounding areas will be kept clean at all times, and gaps in the door or even in the wall of the facility will be repaired immediately by the maintenance supervisor. A review of the facility's policy titled, Maintenance Service with a revision date 12/09, indicated the Maintenance Department is</p>		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER
REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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<p>F 0925</p> <p>Level of harm - Immediate jeopardy</p> <p>Residents Affected - Many</p>	<p>(continued... from page 1)</p> <p>responsible for maintaining the buildings, grounds, and equipment in a safe and operable manner at all times.</p>		