

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER / SUPPLIER / CLIA IDENTIFICATION NUMBER 505181	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED 04/06/2020
NAME OF PROVIDER OF SUPPLIER REDMOND CARE AND REHABILITATION CENTER		STREET ADDRESS, CITY, STATE, ZIP 7900 WILLOWS ROAD NORTHEAST REDMOND, WA 98052	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		
F 0880 Level of harm - Minimal harm or potential for actual harm Residents Affected - Many	<p>Provide and implement an infection prevention and control program.</p> <p>Based on observation, interview and record review, the facility failed to follow written policies and procedures and ensure staff consistently maintained infection control practices to prevent the spread of infection and/or disease when handling, transporting and washing linens and laundry items. Additionally, the facility failed to follow current infection control standards of practice to minimize cross contamination of linens and laundry items. These failure placed all residents at risk for harm and acquiring serious infection. Findings included . A review of the facility policy titled, Linen Handling dated June 2014 showed, It is the policy of this facility that careful precautionary procedures must be followed by laundry personnel to prevent the spread of infectious diseases to other staff members, residents and visitors. The policy directed the facility staff to: A. Clean and soiled linen shall be separated at all times. B. All soiled linen shall be treated as possibly infectious and handled as such. C. The washing and drying of clothes for sanitation purposes will follow current Federal and State Regulations. The hot water cycle table showed the water temperature in the washer should be at least 160 degrees Fahrenheit(F) and should last for at least 5 minutes to adequately clean and disinfect the laundry. TRANSPORTING/HANDLING OF DIRTY LINENS/PERSONAL CLOTHING During a joint observation and tour of the laundry on 04/01/2020 at 10:00 AM with Staff A, Laundry aide, Administrator and the Director of Nursing (DNS), Staff A stated that she had been transporting dirty linens to and from the facility using the main entry door passing through the clean linen area while carrying dirty and potentially contaminated linens and personal clothing. Staff A then demonstrated how transporting dirty linens, personal clothing, and potentially contaminated/infected items through the clean laundry area could contaminate the entire laundry area, particularly the clean linen areas/storage. Staff A stated that she had been using this main entry access since the COVID-19 (a highly contagious respiratory illness) outbreak started early March 2020. Staff A also stated that she knew transporting dirty linens through the clean laundry area increased the risk of cross contamination. However, she had no choice because the regular entry door was locked and could not be used to transport the dirty linens. A review of the facility's infection control log and report for February 2020 and March 2020 showed the facility had at least 39 residents and 6 staff members that tested positive for COVID-19. WASHING OF LINEN/PERSONAL CLOTHING During a joint record review and interview on 04/01/2020 at 10:35 AM with Staff A, Laundry aide, facility Administrator, and the Director of Nursing (DNS), Staff A stated that the facility used a temperature method of disinfection for washing and drying of linens and residents' personal items. Staff A also stated that she logged the washer temperature on a regular basis and documented on the laundry temperature log. A review of the laundry temperature log for the month of January, February, and March 2020 showed the facility had consistently monitored and logged the temperature of the washer for every cycle. However, the log did not show how long the washer held/maintained the documented temperature for each cycle. The log showed temperature readings of at least 160 degrees F. When Staff A was asked when she took the temperature reading and how long the washer held the documented temperature on the laundry log, Staff A stated that she would wait for the temperature to reach at least 160 F, but was not sure how long the washer held the documented temperature. Staff A stated, Maybe it lasted the entire time the washer was on or maybe only for a minute or two. During an interview on 04/01/2020 at approximately 11:00 AM, the Administrator stated that he was not aware that the laundry staff were transporting dirty and potentially contaminated laundry items through the clean to dirty area of the laundry. The Administrator also stated that the laundry log should have been clearer on how long the laundry cycle held/maintained the documented and required temperature per the facility policy and regulations. The Administrator stated these were serious infection control concerns and he would immediately address them and re-educate staff. Reference: (WAC) 388-97-1320 (1)(a)(3)</p>		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER
REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.