

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER / SUPPLIER / CLIA IDENTIFICATION NUMBER 195420	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED 05/06/2020
NAME OF PROVIDER OF SUPPLIER NAOMI HEIGHTS NURSING & REHABILITATION CENTER		STREET ADDRESS, CITY, STATE, ZIP 2421 E. TEXAS AVENUE ALEXANDRIA, LA 71301	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		
F 0880 Level of harm - Minimal harm or potential for actual harm Residents Affected - Some	<p>Provide and implement an infection prevention and control program.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY**</p> <p>Based on observation, interview and review of the facility policy and procedure the facility failed to ensure a mop head was changed properly from room to room to prevent and control infections on the 200 Hall where a total of 25 residents resided. Total facility census was 87 on 5/5/2020. Findings: Review of the facility's policy titled General Policies and Procedure for Mops revealed in part: b. Clean mop heads must be applied when changing areas of mopping and when used in isolation rooms. Observation on 5/5/2020 at 10:30 a.m. revealed S2 Housekeeper was mopping room [ROOM NUMBER] with a spray mop that had a Velcro cloth cleaning head. S2 Housekeeper came out of the room and placed the mop on her cart with the mop head still in place and preceded to clean the next room. Interview with S2 Housekeeper at that time, revealed she used the same mop head to clean 3-4 rooms before she changed the mop head to a clean one. She stated today was her first day working on the floor and she was just hired yesterday 5/4/2020. Review of the personnel list revealed S2 HSK was hired on 5/4/2020. Further review of her training record revealed she had only received computer orientation training on the computer for Coronavirus - What Every Healthcare Workers Must Know, Fire Safety, Elder Abuse, Employee Handbook, Basic Defensive Driving, and Dementia training. Interview with S3 HSK Supervisor on 5/5/2020 at 11:30 a.m. confirmed S2 Housekeeper had just been hired yesterday 5/4/2020. S3 HSK Supervisor revealed S2 Housekeeper was supposed to have only cleaned hand rails today and follow the Supervisor around to receive training. However, a housekeeper on the 200 hall did not show up for work, so she assigned S2 Housekeeper on the 200 Hall to work without being trained. S3 HSK Supervisor revealed she was responsible for making sure staff were properly trained before being allowed to work alone. She confirmed S2 Housekeeper was assigned to clean all of the 200 Hall today, which included 3 isolation rooms. Interview with S1 ADM on 5/5/2020 at 11:45 a.m. confirmed S2 Housekeeper failed to follow the facility's policy on changing the mop heads properly and had not been provided appropriate training before being assigned on the floor to work alone.</p>		

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER
REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.