

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER / SUPPLIER / CLIA IDENTIFICATION NUMBER 055565	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED 09/30/2020
NAME OF PROVIDER OF SUPPLIER WATERMAN CANYON POST ACUTE		STREET ADDRESS, CITY, STATE, ZIP 1850 N. WATERMAN AVE. SAN BERNARDINO, CA 92404	
For information on the nursing home's plan to correct this deficiency, please contact the nursing home or the state survey agency.			
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		
F 0812 Level of harm - Minimal harm or potential for actual harm Residents Affected - Many	<p>Procure food from sources approved or considered satisfactory and store, prepare, distribute and serve food in accordance with professional standards.</p> <p>**NOTE- TERMS IN BRACKETS HAVE BEEN EDITED TO PROTECT CONFIDENTIALITY**</p> <p>Based on observation, interview, and record review, the facility failed to ensure the safe procurement and storage of enteral feeding (artificial tube feeding) equipment and liquid nutrition for at least two of two Residents (Resident 1 & Resident 2) receiving artificial feeding in the facility, when the enteral feeding equipment and liquid nutrition products were stored at an unsafe ambient temperature outside of the facility. This failure had the potential for Resident harm, as the potential compromise of the enteral feeding equipment and liquid nutrition could have led to adverse effects if provided to the applicable Residents. Findings: During an observation on July 31, 2020, at 2:25 p.m., at the facility's patio entrance between the parking lot and the facility's main building, delivered packages of goods and supplies were positioned on a table, exposed to the ambient environment of the patio location. The environmental ambient temperature at the time of the observation was measured at approximately 108 degrees Fahrenheit, with sunny conditions. During a continued observation on July 31, 2020, at 2:25 p.m., at the facility's patio entrance between the parking lot and the facility's main building, the delivered packages of good and supplies included the following: - One box of Nutricia Pro-Stat Sugar Free AWC, Advanced Wound Care Complete Liquid Protein Medical Food With [MEDICATION NAME], Citrulline, Cystine, Vitamin C, and Zinc, Wild Cherry Punch Flavor, 4 X 30 fl oz Bottles (A medical protein supplement for the dietary management of wounds); - Four boxes of Amsino AMSure, Enteral Feeding Flat Top Piston Syringe with ENFit Tip, 60cc Syringe, 30 Each/Case (Large syringes used for delivering artificial tube feeding formula to artificial tube-fed Residents); - One box of [MEDICATION NAME] Complete, Balanced Nutrition With Fiber, Ready-To-Hang enteral feeding container, 1.2 CAL, 1500 mL, 6 - (1.5 L) Bottles ([MEDICATION NAME] 1.2 CAL is a calorically dense, fiber-fortified formula for Residents requiring long-term tube feeding); During a concurrent observation and interview on July 31, 2020, at 2:25 p.m., with the Director of Nursing (DON), at the facility's patio entrance between the parking lot and the facility's main building, the DON stated the packages of supplies and goods on the observed table are placed there for 24-hours upon delivery, to allow any contaminants on the surfaces to dissipate, prior to relocating them inside the facility structure. The DON further stated this practice has been used by the facility for the last few months. During a concurrent observation and interview on July 31, 2020, at 2:25 p.m., with the DON, at the facility's patio entrance between the parking lot and the facility's main building, some of the packages of supplies and goods observed on the table were perishable, and had storage parameters indicating to avoid storage in excessive heat. The DON stated she was not aware these delivered supplies and goods were being kept outside in this matter. The DON stated the delivered supplies and goods with these storage parameters will not be used, and they will be replaced, due to their potential compromise. During an interview on July 31, 2020, at 2:55 p.m., with the DON, the DON stated the delivered supplies and goods observed outside on the patio should not have been stored outside of the facility, given their respective storage temperature parameters. During a review of MDS Resident Matrix, dated August 20, 2020, the document indicated two Residents (Resident 1 & Resident 2) were receiving Enteral Feedings in the facility. During a review of the manufacturer guidelines for Nutricia Pro-Stat Sugar Free AWC, Advanced Wound Care Complete Liquid Protein Medical Food With [MEDICATION NAME], Citrulline, Cystine, Vitamin C, and Zinc, Wild Cherry Punch Flavor, 4 X 30 fl oz Bottles, undated, the manufacturer guidelines indicated, . Storage: Store at room temperature . During a review of the manufacturer packaging for the four boxes of Amsino AMSure, Enteral Feeding Flat Top Piston Syringe with ENFit Tip, 60cc Syringe, 30 Each/Case, manufactured date of April 2016, the manufacturer labeling indicated, Caution: Avoid freezing and excessive heat . During a review of the manufacturer packaging for the box of [MEDICATION NAME] Complete, Balanced Nutrition With Fiber, Ready-To-Hang enteral feeding container, 1.2 CAL, 1500 mL, 6 - (1.5 L) Bottles, expiration dated April 1, 2021, the manufacturer labeling indicated, Protect contents from light during storage . Do not store at extreme temperatures. Store unopened at room temperature . Instructions for use: All medical foods, regardless of type of administration system, require careful handling because they can support microbial growth . During a review of the documented weather conditions that existed in the facility's host city, as sourced from The Weather Channel application, on July 31, 2020, at 2:36 p.m., the documented weather conditions indicated an outside temperature of 108 degrees Fahrenheit, with Sunny conditions. During a review of Enteral Feedings, dated November 2018, the document indicated, Purpose: To ensure the safe administration of enteral nutrition . 2. Maintain strict adherence to storage conditions and timeframes . b. Store unopened liquid enteral formulas in temperature controlled conditions . d. Discard any formula . not stored according to . 2b above . During a review of Quality Assurance Performance Improvement Action Plan, updated April 2, 2020, the document indicated, QA&A Committee: Waterman Post Acute . Due to expected surge of Covid19 cases in the area . Covid19 Outbreak Prevention . Solution, Plan, and Mobilize: . 5. Handling Facility Mail/Packages During COVID-19 Crisis. Since healthcare authorities have indicated [MEDICAL CONDITION] can survive on paper/cardboard for up to 24 hours, we recommend that facility mail be handled as follows: (1) upon delivery the mail/packages should be set aside for 24 hours; (2) staff will check for any perishable items and it will be discarded .</p>		
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE		TITLE (X6) DATE	

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.