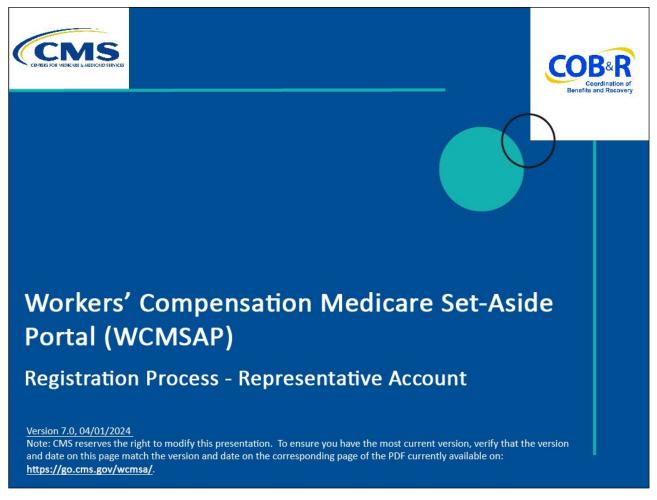
Registration Process - Representative Account

Slide 1 - of 35 - Registration Process - Representative Account



Slide notes

Welcome to the Workers' Compensation Medicare Set-Aside Portal (WCMSAP) Registration Process course.

Note: This module is intended for those entities who will register for a representative account. A representative account indicates that the submitter is registering as a non-corporate entity with no Employer Identification Number (EIN) but will be submitting multiple WCMSA requests.

Slide 2 - of 35 - Disclaimer



While all information in this document is believed to be correct at the time of writing, this Computer Based Training (CBT) is for educational purposes only and does not constitute official Centers for Medicare & Medicaid Services (CMS) instructions for the WCMSAP. All affected entities are responsible for following the applicable CMS instructions found at the following link:

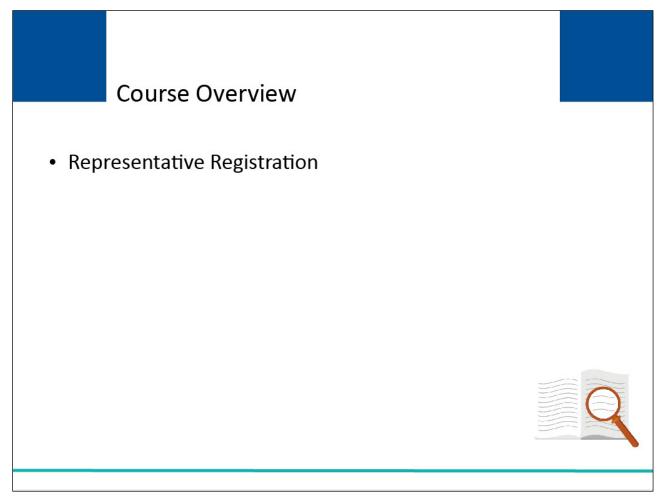
https://www.cms.gov/medicare/coordination-benefits-recovery/workers-comp-set-aside-arrangements/portal.

Slide notes

While all information in this document is believed to be correct at the time of writing, this Computer Based Training (CBT) is for educational purposes only and does not constitute official Centers for Medicare & Medicaid Services (CMS) instructions for the WCMSAP.

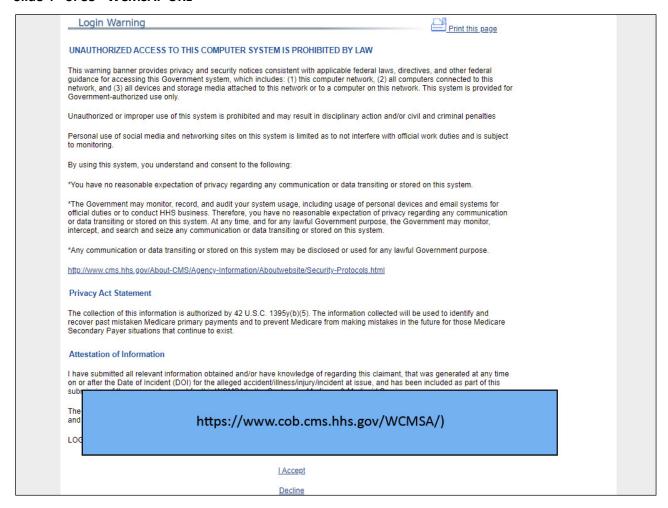
All affected entities are responsible for following the applicable CMS instructions found at the following link: CMS WCMSAP Website.

Slide 3 - of 35 - Course Overview



This course will provide instruction on how to complete a representative registration on the WCMSAP and the steps to follow once the registration has been submitted.

Slide 4 - of 35 - WCMSAP URL

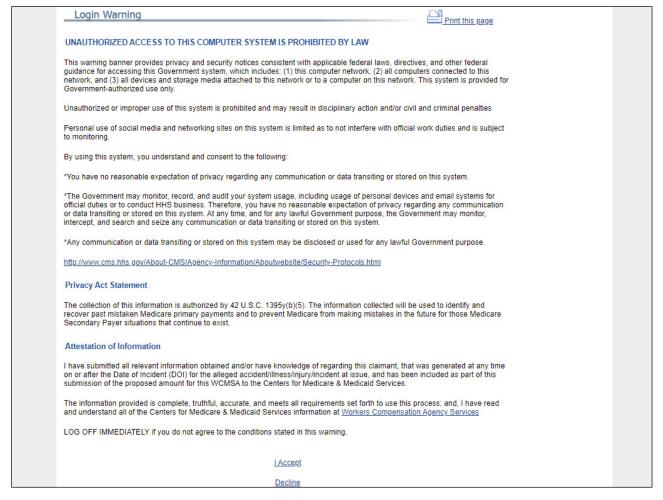


Slide notes

All users must register for a Web portal account on the WCMSAP URL.

To create your representative account, you must go to the <u>WCMSAP Website</u> to begin the registration process.

Slide 5 - of 35 - Login Warning Page

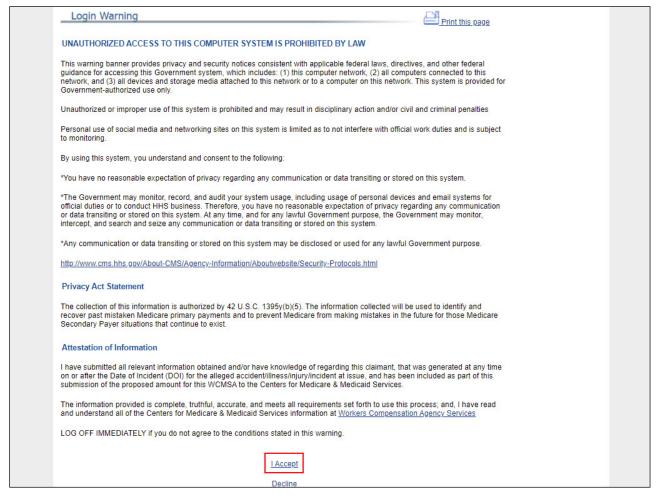


Slide notes

Each time a user visits the WCSMAP website, the Login Warning page will appear.

The Login Warning page provides information about WCMSAP security measures, including access, penalty, and privacy laws. All users must agree to the terms of this warning each time they access the WCMSAP application.

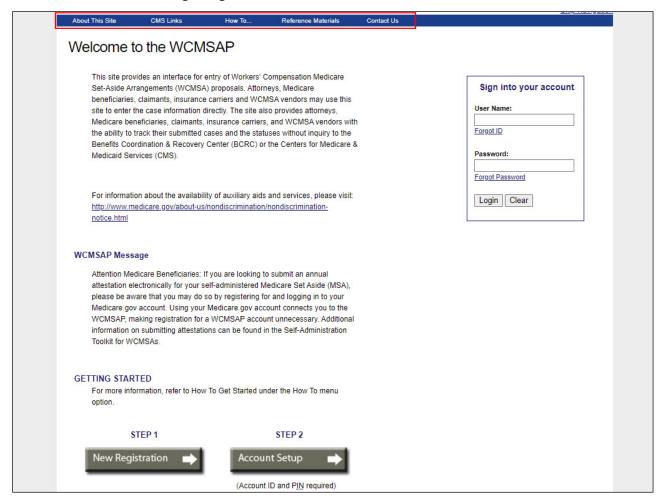
Slide 6 - of 35 - Login Warning Page



Slide notes

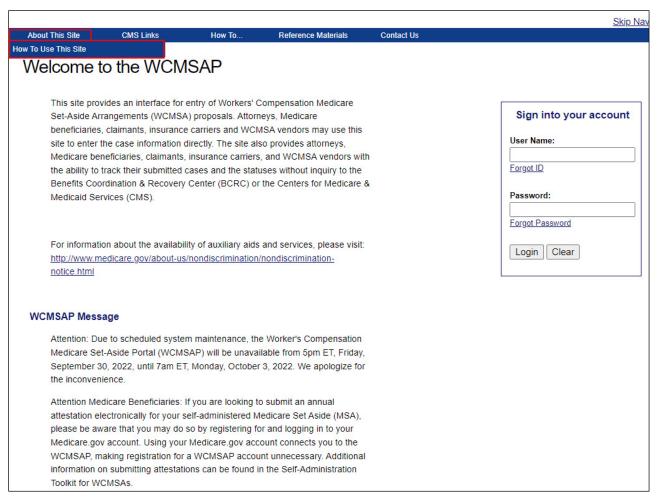
You must review the Login Warning and click the I Accept link at the bottom of the page to continue, otherwise you will be denied access to the WCMSAP site and will be unable to register.

Slide 7 - of 35 - Welcome/Login Page



Once you have clicked on the I Accept link, the Login/Welcome to the WCMSAP page will display. Here you will find various menu options.

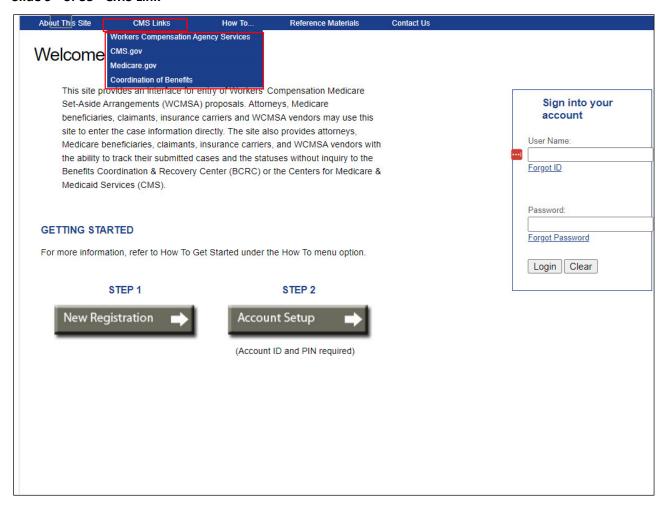
Slide 8 - of 35 - About This Site



Slide notes

"About This Site" navigates to the "How To Use This Site" link, offering general information on how to use the WCMSAP application.

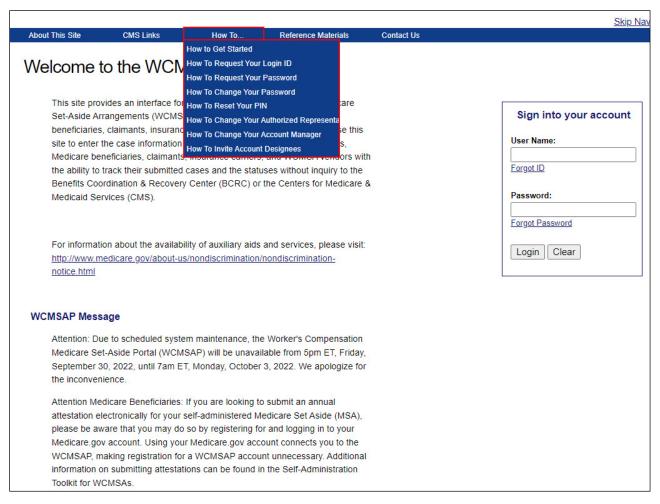
Slide 9 - of 35 - CMS Link



Slide notes

"CMS Links" provides links to the Workers' Compensation Agency Services page, CMS.gov, the Medicare website, and the Coordination of Benefits & Recovery Overview website.

Slide 10 - of 35 - How To Link

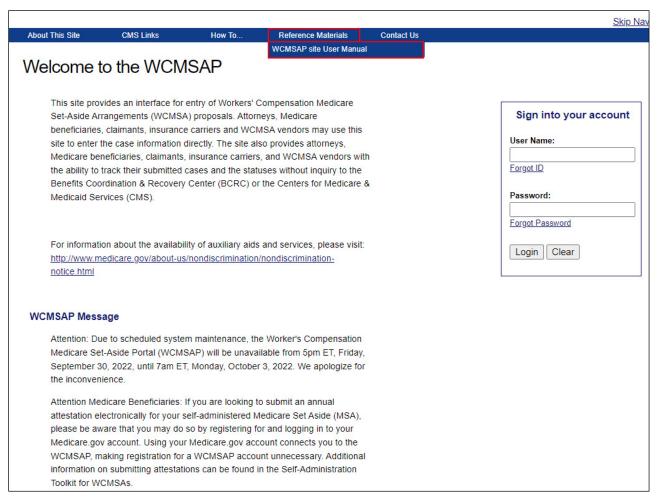


Slide notes

The "How To..." section provides detailed information on performing the following functions:

- Getting Started,
- Requesting your Login ID,
- Requesting your Password,
- Changing your Password,
- Resetting your PIN,
- Changing your Account Manager,
- Changing your Account Representative, and
- Inviting Account Designees.

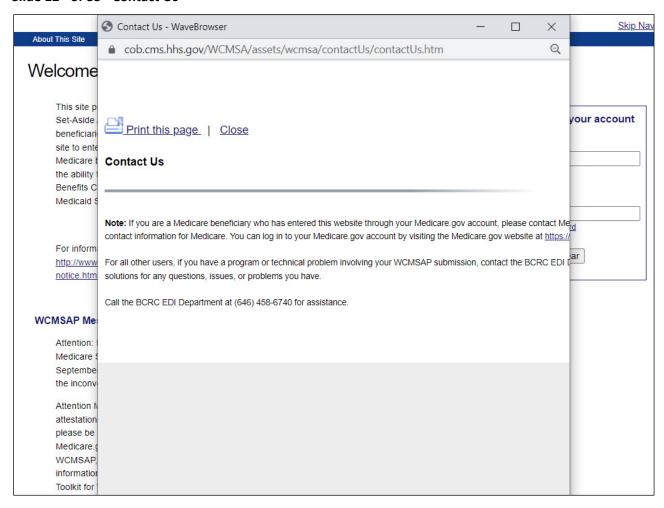
Slide 11 - of 35 - Reference Materials Link



Slide notes

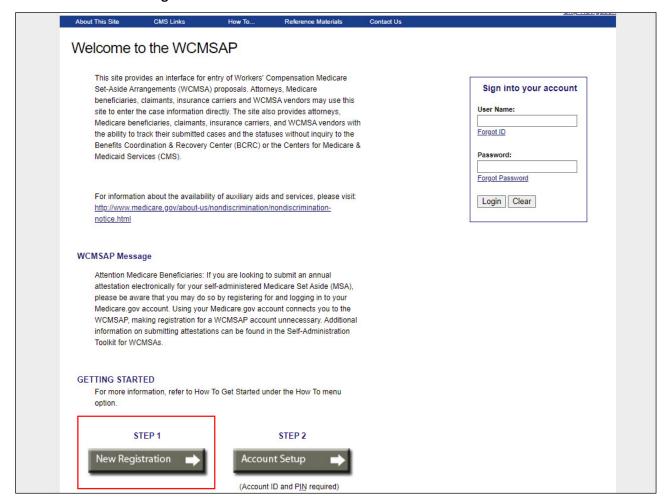
"Reference Materials" displays a link to the WCMSAP User Guide.

Slide 12 - of 35 - Contact Us



"Contact Us" displays the following page which provides information on how to contact the Benefits Coordination & Recovery Center (BCRC).

Slide 13 - of 35 - New Registration Process

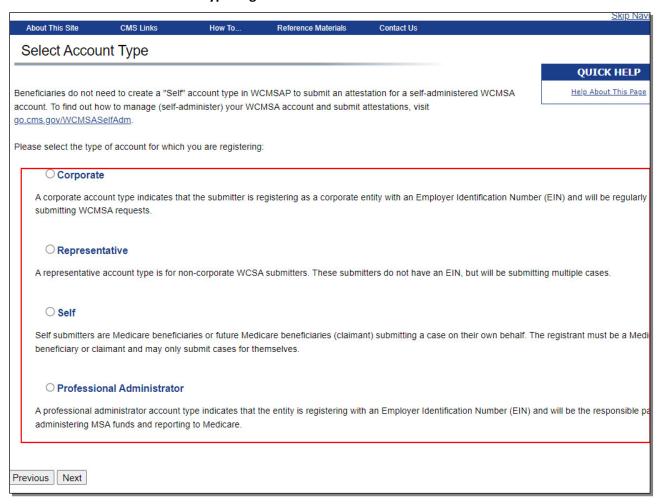


Account Registration is the first step in the WCMSAP registration process.

During the account registration process, basic information related to the representative and the beneficiary are required.

To begin the initial registration process, click New Registration.

Slide 14 - of 35 - Select Account Type Page



The Select Account Type page will appear. This page describes the differences between each account type.

Slide 15 - of 35 - Account Types Defined



Account Type

- Corporate
 - Corporate entity with an Employer Identification Number (EIN)
 - Will regularly submit WCMSAP requests
- Representative
 - Non-corporate WCMSAP submitter with no EIN
 - Will submit multiple cases
- Self
 - Medicare beneficiary/claimant
 - Submit a case for themselves
- Professional Administrator
 - Professional Administrator with an Employer Identification Number (EIN)
 - Administers MSA Funds and report to Medicare

Slide notes

Users will be required to first specify the type of account for which they are registering. There are four types of WCMSAP accounts:

- Corporate
- Representative
- Self
- Professional Administrator

A corporate account type indicates that the submitter is registering as a corporate entity with an Employer Identification Number (EIN). Those registering as a corporate account type will be regularly submitting WCMSAP requests.

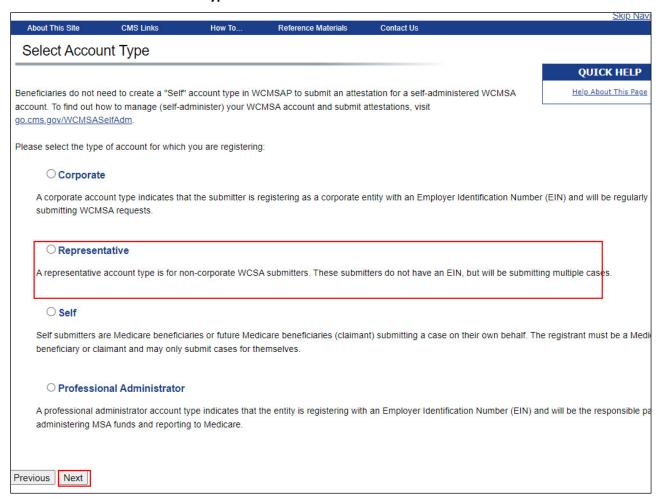
A representative account type is for a non-corporate WCMSAP submitter. These submitters do not have an EIN but will be submitting multiple cases.

A self-submitter account type is for a Medicare beneficiary or a claimant who has a reasonable expectation of becoming a Medicare beneficiary within 30 months and is submitting a case on their own behalf.

The self-submitter can only submit cases for themselves.

A professional administrator account type indicates that the entity is registering with an Employer Identification Number (EIN) and will be the responsible party for administering MSA funds and reporting to Medicare.

Slide 16 - of 35 - Select Account Type



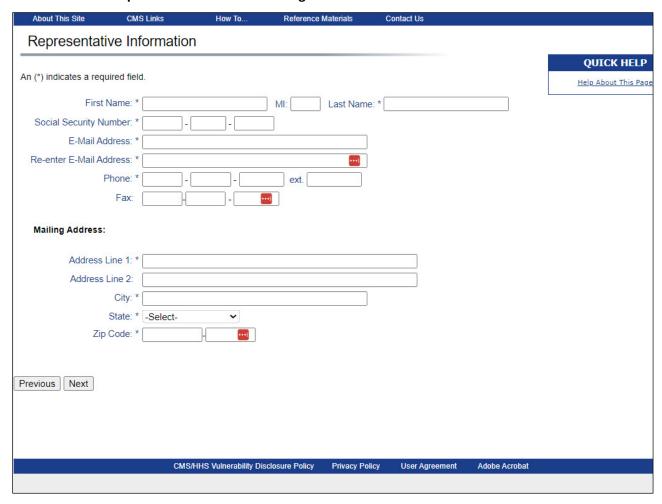
Slide notes

The account type selected will determine both the basic information that is captured during the registration process and the level of vetting that is subsequently undertaken.

This course focuses on how to register for a representative account.

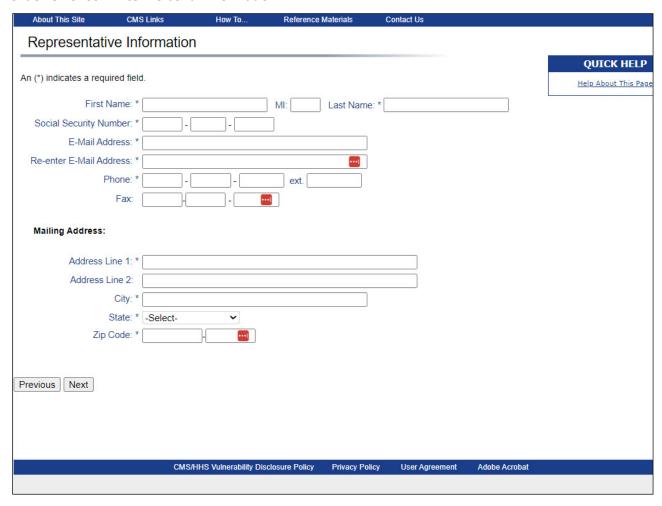
To register as a Representative user, select the Representative button and then click Next.

Slide 17 - of 35 - Representative Information Page



After the Representative account type is selected, you will be directed to the Representative Information page.

Slide 18 - of 35 - Enter Personal Information

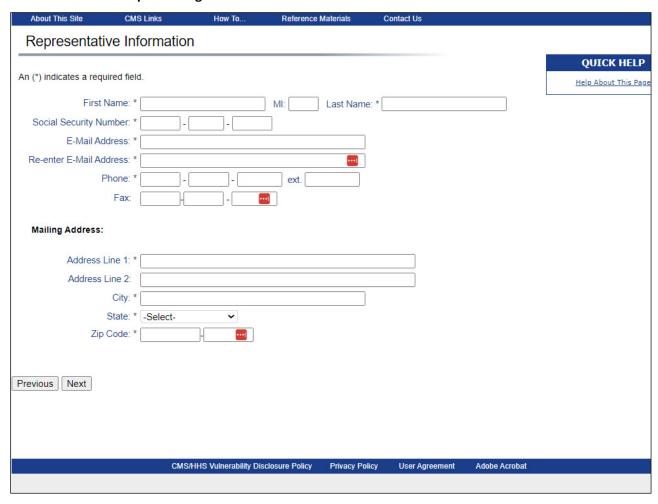


Enter your personal information on this page.

The address you enter on this page will be used to send the Profile Report and any correspondence from the BCRC regarding this Account ID.

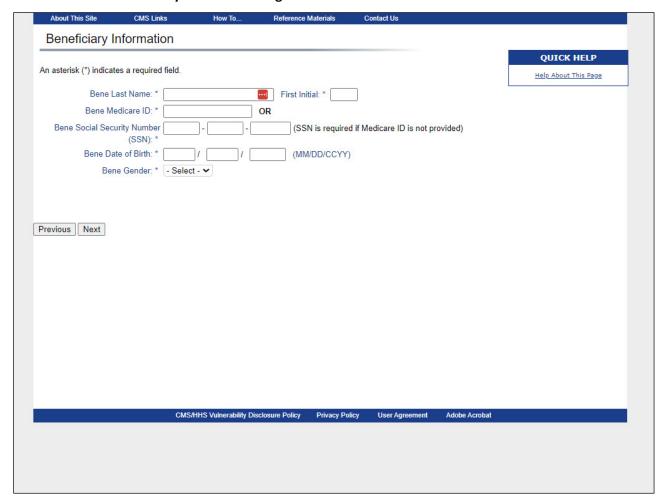
Fields marked with an asterisk (*) are required.

Slide 19 - of 35 - Completed Registration



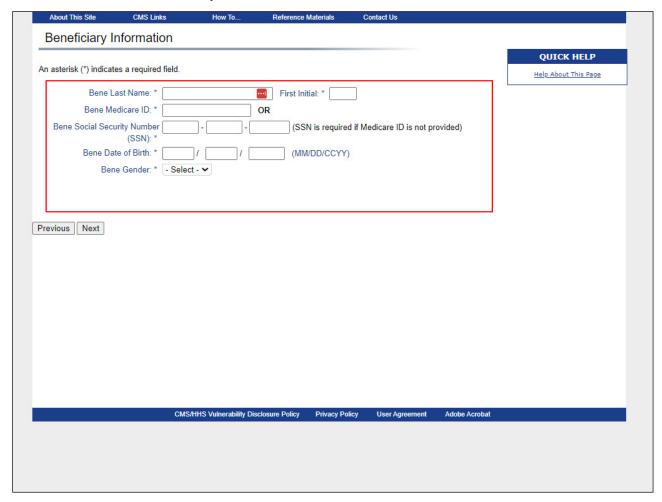
When you have completed the Representative Information page, click Next to continue with the registration process.

Slide 20 - of 35 - Beneficiary Information Page



As long as all information was entered correctly on the Representative Information page, you will be directed to the Beneficiary Information page.

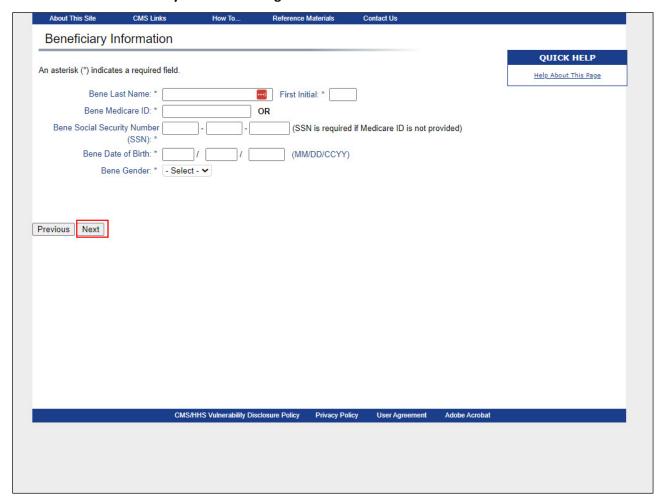
Slide 21 - of 35 - Enter Beneficiary Information



Enter information on this page for a beneficiary associated with the case(s) that will be created using this Account ID.

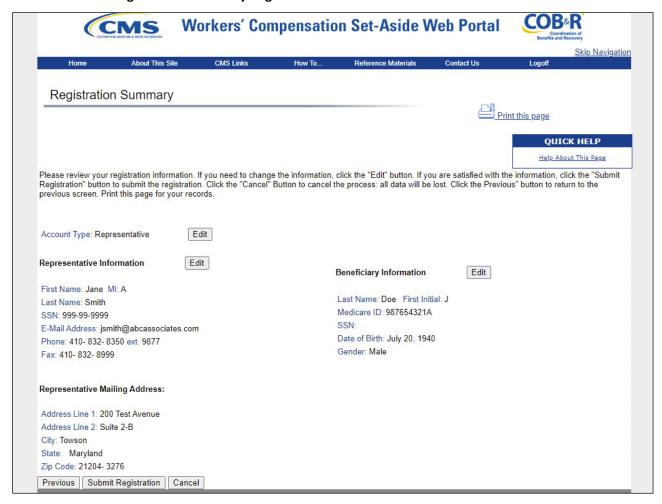
Fields marked with an asterisk (*) are required.

Slide 22 - of 35 - Beneficiary Information Page



When the Beneficiary Information page is complete, click Next to continue.

Slide 23 - of 35 - Registration Summary Page

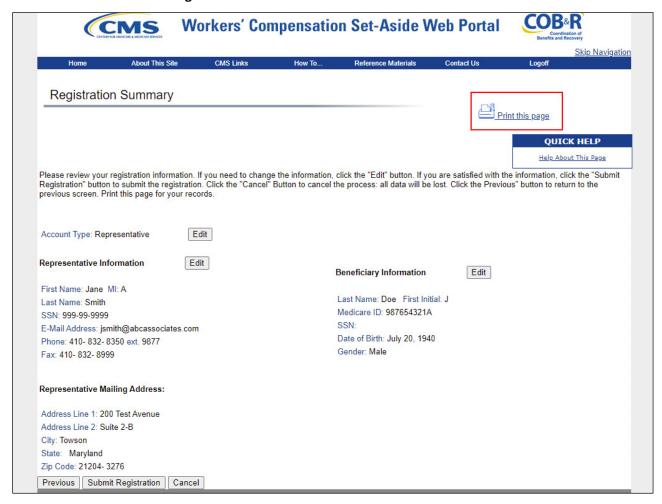


Once the Representative and Beneficiary Information pages are complete, the Registration Summary page will appear.

This page lists all the information that was previously entered.

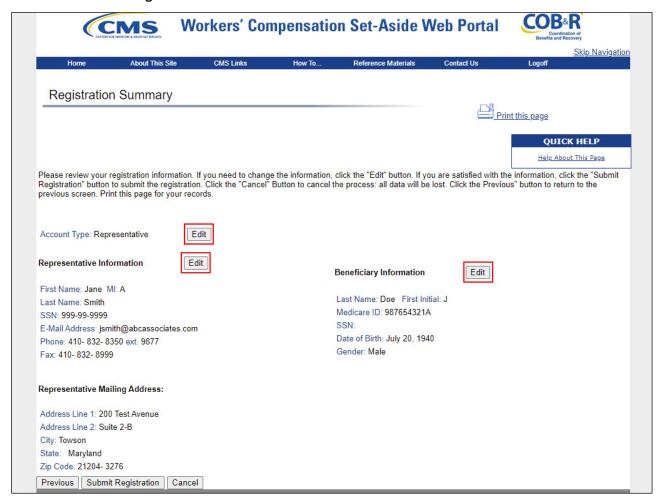
All information should be reviewed and verified before continuing.

Slide 24 - of 35 - Print this Page Link



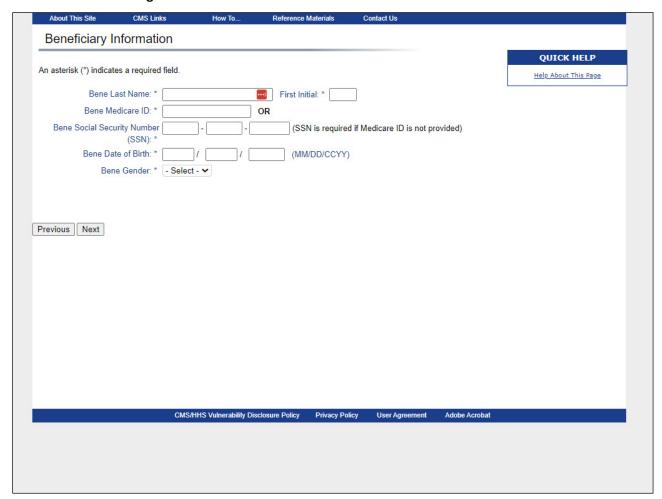
This page may be printed for your records by using the Print this page link in the upper right-hand corner.

Slide 25 - of 35 - Editing Your Information



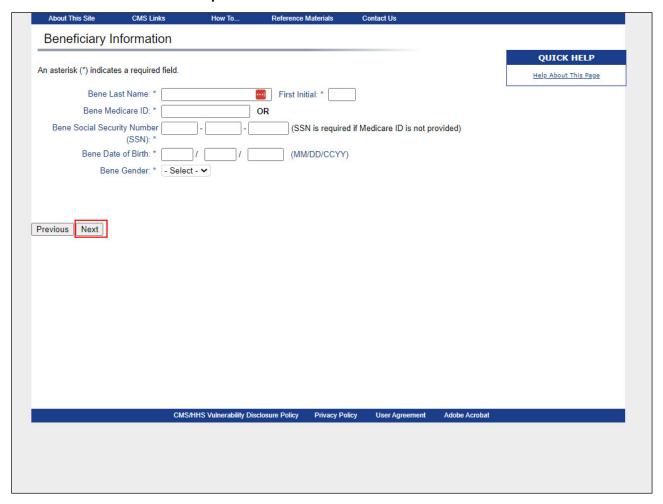
To make any corrections, click the Edit button next to the applicable section. Once clicked, the system will display that information entry page.

Slide 26 - of 35 - Editing Your Information



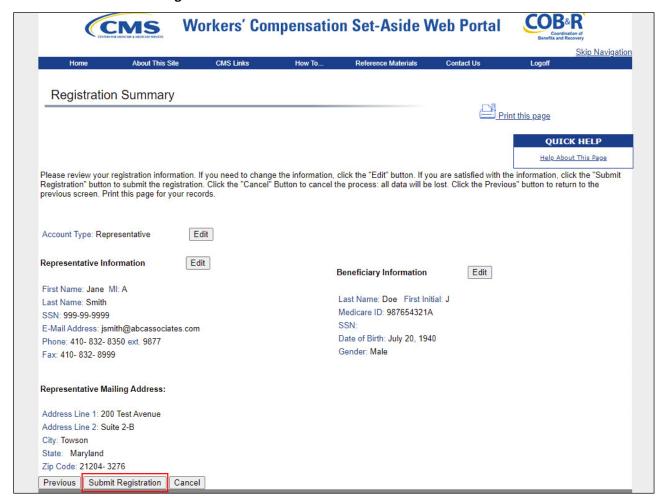
Add, change, or delete any of the information as needed.

Slide 27 - of 35 - Corrections Completed



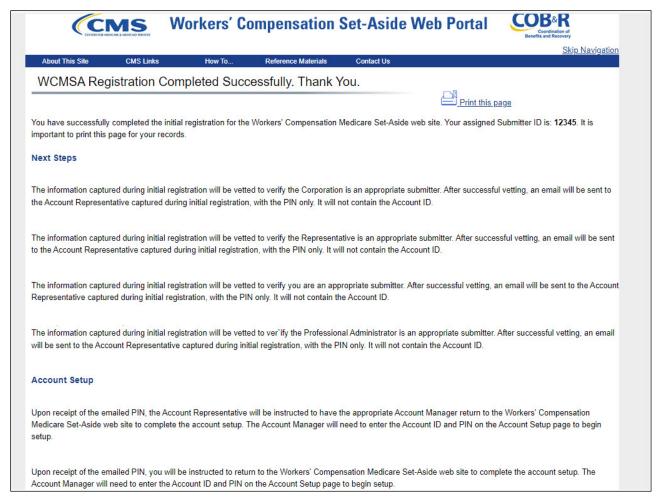
Once all corrections have been made, click Next to navigate back to the Registration Summary page.

Slide 28 - of 35 - Submit Registration



When the registration information has been verified, click Submit Registration.

Slide 29 - of 35 - WCMSA Registration Completed Successfully. Thank You Page



Slide notes

Once the registration has been submitted, the WCMSA Registration Completed Successfully. Thank You page will appear, outlining the next steps in the registration process.

Slide 30 - of 35 - Initial Next Steps

Next Steps

- Once the registration has been submitted, the BCRC validates the information
- Within seven days, the Account Representative will receive the PIN and instructions for setting up the account
 - If the email is not received within 7 business days, contact a BCRC EDI Representative

*Note: The contact address for the BCRC has changed. As a result, the system-generated Profile Report Email Notifications have been updated. The new address is:

Section 111 Reporting Program P.O. Box 138892 Oklahoma City, OK 73113

Slide notes

When the registration application has been submitted, the information provided will be validated by the BCRC. You will need to record, or print, the submitter ID to provide to the Account Manager for future steps.

Within 7 business days, an email will be sent to you that contains the PIN, along with instructions for setting up the account (to be completed by the Account Manager).

If the email is not received within 7 business days, contact an Electronic Data Interchange (EDI) Representative.

*Note: The contact address for the BCRC has changed. As a result, the system-generated Profile Report Email Notifications have been updated. The new address is:

Section 111 Reporting Program

P.O. Box 138892

Oklahoma City, OK 73113

Slide 31 - of 35 - Next Steps

Next Steps

- Once Account Setup is completed
 - Email notification will be sent which includes a Profile Report
 - May take up to 10 business days to receive the Profile Report
- Profile Report must be reviewed, signed, and returned within 60 business days
 - When returning this via email, use "WCMSAP Profile Report" in the subject line
 - If this is not received within the timeframe, the account will automatically be deleted on the 60th business day
 - · If account is deleted, you must start the registration process from the beginning

Slide notes

Once you have completed the account setup, an email notification will be sent to you, including a Profile Report denoting all information previously recorded during registration and any additional information provided during the account setup.

It may take up to 10 business days to receive the Profile Report.

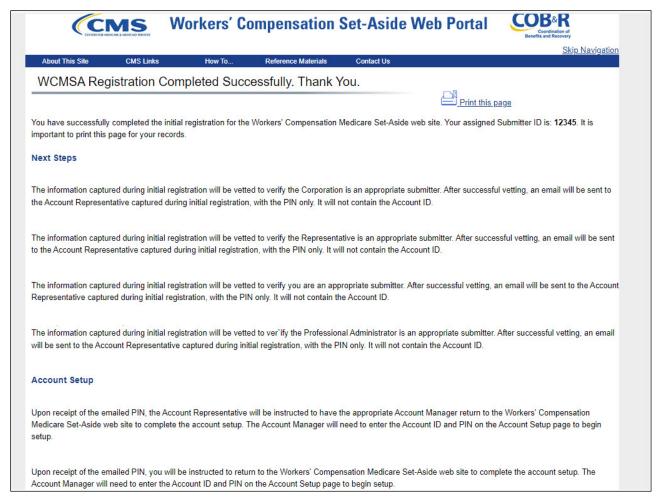
You will have 60 business days to review, sign, and return the Profile Report to the BCRC.

When returning the signed Profile Report via email, use "WCMSAP Profile Report" in the subject line.

If a signed Profile Report is not received within that timeframe, the account will be automatically deleted on the 60th business day.

If the account is deleted, you must start the registration process from the beginning.

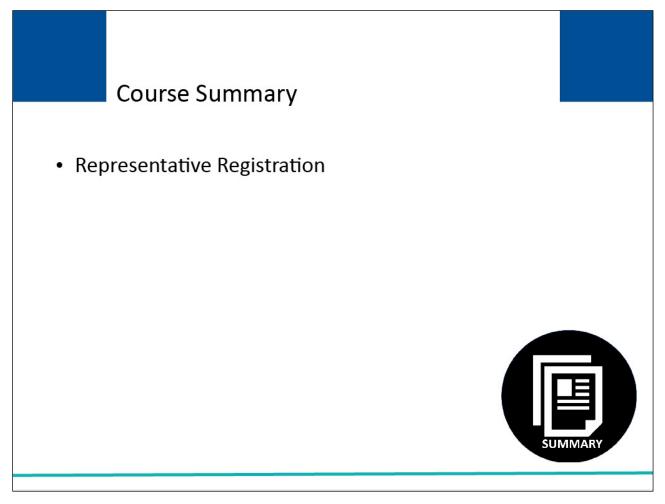
Slide 32 of 35 - Returning back to the Welcome Page



Slide notes

To return to the Welcome to the WCMSAP page, click the Workers' Compensation Set-Aside Welcome Page link.

Slide 33 - of 35 - Course Summary



Slide notes

This course provided instruction on how to complete a Representative registration on the WCMSAP and the steps to follow once the registration has been submitted.

Slide 34 - of 35 - Conclusion





You have completed the Registration Process for Representative Submitters course. The information in this course can be referenced by using the document at the link below.

https://www.cob.cms.hhs.gov/WCMSA/assets/wcmsa/user Manual/WCMSAUserManual.pdf

Slide notes

You have completed the Registration Process for Representative Submitters course. The information in this course can be referenced by using the document at the link: WCMSAP PDF

Slide 35 - of 35 - WCMSAP Training Survey





If you have any questions or feedback on this material, please go to the following URL:

http://www.surveymonkey.com/s/WCMSAPTraining.

Slide notes

If you have any questions or feedback on this material, please go to the following URL: Training Survey