

HELPFUL IRF RESOURCES



Data Submission and Data Validation

Email: help@qtso.com

Phone: 1-800-339-9313

Examples of issues this resource can help you with:

- Accessing QIES (username and password)
- Data/record submissions
- CMG Grouper classification
- Submission/validation reports
- CASPER reports
- jIRVEN

Data Submission VPN Secure Connection (CMSNet)

Email: mdcn.mco@palmettogba.com

Phone: 1-888-238-2122

Example of issues this resource can help you with:

- Accessing CMSNet Juniper client (username and password)

IRF-PAI Clinical Items

Email: help@qtso.com

Phone: 1-800-339-9313

Examples of issues this resource can help you with:

- Clinical questions not related to quality indicators

IRF Medicare Policy

Email: IRFcoverage@cms.hhs.gov

Examples of issues this resource can help you with:

- IRF Medicare reimbursement
- Claims/billing
- Eligibility and coverage requirements
- Therapy time requirements
- IRF-PAI requirements (for non-quality sections)
- 25% Waiver Requests

Quality Reporting Program (QRP)

Email: IRF.questions@cms.hhs.gov

Examples of issues this resource can help you with:

- Pressure ulcer coding
- Pressure ulcer staging
- Wounds
- General quality reporting questions
- Other quality measures (as related)

HELPFUL IRF RESOURCES

CDC and NHSN

Email: NHSN@cdc.gov

Examples of issues this resource can help you with:

- Centers for Disease Control (CDC) Quality Measures such as Catheter Associated Urinary Tract Infections (CAUTI)
- National Healthcare Safety Network enrollment and reporting

IRF QRP Reconsideration Process

Email: IRFQRPreconsiderations@cms.hhs.gov

Examples of issues this resource can help you with:

- How to file a request if you receive a letter of non-compliance from CMS
- Deadline for filling a Request for Reconsideration
- How to dispute a finding of non-compliance with the QRP reporting requirements that can lead to a 2% payment reduction
- Requesting information about ACA 3004 IRF QRP payment reduction for failure to report required quality data

PC Pricer Issues

Email: PCPricers@cms.hhs.gov

- IRF PC pricer questions

IRF Vendor Issues

Email: IRFTechIssues@cms.hhs.gov

Examples of issues this resource can help you with:

- IRF-PAI data specifications
- VUT (vendor tool to ensure software meets CMS requirements and will pass ASAP edits)
- Technical questions that are related to IRF-PAI data specifications

Additional IRF Information

CMS publications related to the IRF PPS

Website: <http://www.cms.gov/Medicare/Medicare-Fee-for-Service-Payment/InpatientRehabFacPPS/index.html>

Clarifications for IRF Coverage Requirements

Website: <http://cms.gov/Medicare/Medicare-Fee-for-Service-Payment/InpatientRehabFacPPS/Coverage.html>

Information for IRF PPS claims and the matching process with the IRF-PAI

Website: <http://www.cms.gov/Outreach-and-Education/Medicare-Learning-Network-MLN/MLNMattersArticles/Downloads/SE1342.pdf>