ADMINISTRATIVE CONTRACTOR ACCEPTABLE RISK SAFEGUARDS (MAC ARS)

ARS 5.0

INTRODUCTION

This MAC ARS version 5 has been customized by the Medicare Contractor Management Group (MCMG) for use by the MACs and their subcontractors. This document contains all controls that are mandatory for the MACs and their subcontractors to implement.

The Business Partner System Security Manual (BPSSM) should be examined and referenced as it supersedes the ARS requirements. In order to assure you are meeting your contractual requirements, you need to pay attention to the full content of the BPSSM. There are controls in the ARS whose requirements have been redefined by the BPSSM for MAC implementation (e.g., periodic requirements that differ from the ARS). The BPSSM also provides definitions for organizationally defined variables in the ARS.

It is possible that implementation of a single control mechanism can address multiple controls. If that is the case, then each of the affected controls impacted should be documented separately, with details of how the control mechanism addresses each of the controls.

A note about the layout of this document. The Implementation Standards within this document follow the Discussion section. It is imperative that you consider the Implementation Standards when addressing each control. The Discussion section provides additional information regarding the meaning of the control and/or guidance for implementing the control but is not intended as specific technical direction, more like clarifying information.

This MAC ARS represents the complete set of controls that need to be implemented by the MACs.

Please note: As of May, 2022, the following controls have been added/removed from the MAC ARS at the direction of ISPG.

- Added
 - o IA-12(06) ACCEPT EXTERNALLY-PROOFED IDENTITIES
- Removed
 - o IA-12(04) In-Person Validation and Verification
 - o IA-12(05) Address Confirmation
 - \circ PM-07(01) Offloading

| Access Control | | | | |
|----------------|--|----|----------|--|
| Control Number | ontrol Number Control Name Priority CMS Baseline | | | |
| AC-01 | Policy and Procedures | P1 | Low | |
| | | | Moderate | |
| | | | High | |

- (a) Develop, document, and disseminate to applicable personnel and roles:
- 1. CMS Enterprise-level access control policy that:
- a. Addresses purpose, scope, roles, responsibilities, management commitment, coordination among organizational entities, and compliance; and
- b. Is consistent with applicable laws, executive orders, directives, regulations, policies, standards, and guidelines; and
- 2. Procedures to facilitate the implementation of the access control policy and associated access controls;
- (b) Designate CMS-defined officials (e.g., CMS Senior Management such as the CISO, SOP), Mission/Business-defined officials and System-defined officials (e.g., Business Owner, System Owner, ISSO) to manage the development, documentation, and dissemination of the access control policy and procedures; and
- (c) Review and update the current access control:
- 1. Policy at least every three (3) years and following CMS-defined events (e.g. assessment or audit findings, security or privacy incidents, or changes in applicable laws, executive orders, directives, regulations, policies, standards, and guidelines).; and
- 2. Procedures at least every three (3) years and following CMS-defined events (e.g. assessment or audit findings, security or privacy incidents, or changes in applicable laws, executive orders, directives, regulations, policies, standards, and guidelines).

Discussion

Access control policy and procedures address the controls in the AC family that are implemented within systems and organizations. The risk management strategy is an important factor in establishing such policies and procedures. Policies and procedures contribute to security and privacy assurance. Therefore, it is important that security and privacy programs collaborate on the development of access control policy and procedures. Security and privacy program policies and procedures at the organization level are preferable, in general, and may obviate the need for mission- or system-specific policies and procedures. The policy can be included as part of the general security and privacy policy or be represented by multiple policies reflecting the complex nature of organizations. Procedures can be established for security and privacy programs, for mission or business processes, and for systems, if needed. Procedures describe how the policies or controls are implemented and can be directed at the individual or role that is the object of the procedure. Procedures can be documented in system security and privacy plans or in one or more separate documents. Events that may precipitate an update to access control policy and procedures include assessment or audit findings, security or privacy incidents, or changes in laws, executive orders, directives, regulations, policies, standards, and guidelines. Simply restating controls does not constitute an organizational policy or procedure.

CMS provides an enterprise level access control policy within the CMS IS2P2, and procedures within the RMH, that can be inherited by CMS organizations and systems. Risk-based customization is recommended when the CMS organizational or system level security and privacy needs (i.e., special requirements exist that are unique to the CMS organization or system) are not fully addressed by the enterprise policy. (Implemented policy must not be less stringent than the enterprise policy and procedures.)

| Implementation Standard | inplementation Standard | | |
|---------------------------------|---|--|--|
| Control Review Frequency | Assessment Frequency | | |
| Annually (365 Days) | Three (3) Years | | |
| Related Controls | Reference Policy | | |
| IA-1, PM-9, PM-24, PS-8, SI-12; | Code: 5 United States Code (U.S.C.) §552a(b), §552a(e)(9)-(10); | | |
| | Statute: Privacy Act of 1974 (P.L. 93-579); | | |
| | CNSSI: 4009; | | |
| | FedRAMP: Rev. 4 Baseline; | | |
| | FISCAM: AS-1, SM-1, SM-3; | | |

HIPAA: 45 C.F.R. §164.308(a)(3)(i), 45 C.F.R. §164.308(a)(3)(ii)(A), 45 C.F.R. §164.308(a)(4)(i), 45 C.F.R. §164.308(a)(4)(ii)(B), 45 C.F.R. §164.308(a)(4)(ii)(C), 45 C.F.R. §164.312(a)(1), 45 C.F.R. §164.514(d)(1)-(5);

NISTIR: 7874;

NIST SP: 800-12, 800-30, 800-37 Rev. 2 Appendix B, 800-39, 800-100, 800-122;

OMB Circular: A-130 7.g. and Appendix III;

OMB Memo: M-06-16, M-17-12 Att. 4;

Privacy Discussion

Discussion for systems processing, storing, or transmitting PII:

Access Control policies and procedures form the foundation that allows privacy protections to be implemented for the identified uses of personally identifiable information (PII) and protected health information (PHI). Privacy requirements commonly use the terms "adequate security" and "confidentiality" when referring to access controls and other security safeguards for PII. Applied together, these terms signify the need to make risk-based decisions based on the magnitude of harm (to CMS, its Businesses/Systems, and individuals) when determining applicable restrictions for PII. For this overlay, refer to the definitions of "adequate security" in OMB Circular A-130, Appendix III, and "confidentiality" in NIST SP 800-37, Rev. 2, Appendix B. These definitions are consistent with Committee for National Security Systems Instruction (CNSSI) No. 4009. Systems processing, storing, or transmitting PHI:

High & Moderate:

- PHI.1 Develop, disseminate, and review/update the access control policies and procedures that comply with the HIPAA Minimum Necessary Rule, which includes permitted or required uses and disclosures, to limit unnecessary or inappropriate access to PHI.
- PHI.2 Policies and procedures to comply with the regulatory requirements governing an individual's right to access copies of their PHI, including electronic copies.; Discussion for systems processing, storing, or transmitting PHI:

Access control policies must complying with the HIPAA Minimum Necessary Rule and permitted or required uses and disclosures, to limit unnecessary or inappropriate access to PHI.

Privacy Implementation Standards

Systems processing, storing, or transmitting PII (to include PHI):

High & Moderate:

- PRIV.1 Monitor for changes to applicable privacy laws, regulations, and overarching policy that affect access control policies no less often than once every 365 days to ensure the CMS and Mission/Business/System access control policies remains effective.
- PRIV.2 Ensure access control policies support privacy to the greatest extent feasible throughout the system's life cycle.

HVA Control Statement

HVA Discussion

HVA Implementation Standard

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|--------------------|----------|--------------|
| AC-02 | Account Management | P1 | Low |
| | | | Moderate |
| | | | High |
| | | | HVA |

Control Statement

- (a) Define and document the type of accounts allowed and specifically prohibited for use within the system (e.g., individual, group, system, application, guest/anonymous, emergency, and temporary);
- (b) Assigns account managers;
- (c) Require defined prerequisites and criteria for group and role membership;
- (d) Specify;
- 1. Authorized users of the system;
- 2. Group and role membership; and
- 3. Access authorizations (i.e., privileges) and other attributes (as required) for each account;

- (e) Require approvals by defined personnel or roles (defined in applicable security and privacy plans) for requests to create accounts;
- (f) Create, enable, modify, disable, and remove accounts in accordance with Acceptable Risk Safeguards (ARS) requirements and Risk Management Handbook (RMH) standards and procedures;
- (g) Monitor the use of accounts;
- (h) Notify account managers and defined personnel or roles (defined in applicable security/privacy plans) within:
- 1. thirty (30) days when accounts are no longer required;
- 2. thirty (30) days when users are terminated or transferred; and
- 3. thirty (30) days when system usage or need-to-know changes for an individual;
- (i) Authorizes access to the system based on:
- 1. A valid access authorization;
- 2. Intended system usage; and
- 3. Other attributes as required by the organization or associated missions/business functions;
- (j) Review accounts for compliance with account management requirements at least every 365 days for all systems; and
- (k) Establish and implement a process for changing shared or group account authenticators (if deployed) when individuals are removed from the group; and
- (l) Align account management processes with personnel termination and transfer processes.

Discussion

Examples of system account types include individual, shared, group, system, guest, anonymous, emergency, developer, temporary, and service. Identification of authorized system users and the specification of access privileges reflect the requirements in other controls in the security plan. Users requiring administrative privileges on system accounts receive additional scrutiny by organizational personnel responsible for approving such accounts and privileged access, including system owner, mission or business owner, senior agency information security officer, or senior agency official for privacy. Types of accounts that organizations may wish to prohibit due to increased risk include shared, group, emergency, anonymous, temporary, and guest accounts.

Where access involves personally identifiable information, security programs collaborate with the senior agency official for privacy to establish the specific conditions for group and role membership; specify authorized users, group and role membership, and access authorizations for each account; and create, adjust, or remove system accounts in accordance with organizational policies. Policies can include such information as account expiration dates or other factors that trigger the disabling of accounts. Organizations may choose to define access privileges or other attributes by account, type of account, or a combination of the two. Examples of other attributes required for authorizing access include restrictions on time of day, day of week, and point of origin. In defining other system account attributes, organizations consider system-related requirements and mission/business requirements. Failure to consider these factors could affect system availability.

Temporary and emergency accounts are intended for short-term use. Organizations establish temporary accounts as part of normal account activation procedures when there is a need for short-term accounts without the demand for immediacy in account activation. Organizations establish emergency accounts in response to crisis situations and with the need for rapid account activation. Therefore, emergency account activation may bypass normal account authorization processes. Emergency and temporary accounts are not to be confused with infrequently used accounts, including local logon accounts used for special tasks or when network resources are unavailable (may also be known as accounts of last resort). Such accounts remain available and are not subject to automatic disabling or removal dates. Conditions for disabling or deactivating accounts include when shared/group, emergency, or temporary accounts are no longer required and when individuals are transferred or terminated. Changing shared/group authenticators when members leave the group is intended to ensure that former group members do not retain access to the shared or group account. Some types of system accounts may require specialized training.

Contact your CRA or the CCIC for the list of compliant formats. All security information and results, complete and unedited, from relevant automated tools must be available to the CCIC upon their request. The information must be made available in a format, and within a timeframe, to be agreed-upon with the CCIC and consistent with all other safeguards required by the ARS.

Implementation Standard

High, Moderate & Low:

- Std.1 Remove or disable default user accounts. Rename active default accounts.
- Std.2 Implement centralized control of user access administrator functions.
- Std.3 Regulate the access provided to contractors and define security requirements for contractors.
- Std.4 Automated account management results must be searchable by the CMS Cybersecurity Integration Center (CCIC):
- (a) Information is provided to the CCIC in a format compliant with CMS and Federal (e.g., Continuous Diagnostics and Mitigation) requirements;
- (b) Account management information sources include systems, appliances, devices, services, and applications (including databases); and

- (c) CCIC-directed account management information collection rules/requests (e.g., sources, queries, data calls) must be implemented/provided within the timeframe specified in the request.
- Std.5 Raw security information/results from relevant automated tools must be available in an unaltered format to the CCIC.
- Std.6 Notify account managers within a Mission/Business/System-defined timeframe not to exceed 30 days when temporary accounts are no longer required or when system users are terminated or transferred or system usage or need-to-know/need-to-share changes.

| Control Review Frequency | Assessment Frequency |
|---|--|
| Annually (365 Days) | Three (3) Years |
| Related Controls | Reference Policy |
| AC-3, AC-4, AC-5, AC-6, AC-10, AC-17, AC-18, AC-20, | Code: 5 U.S.C. §552a(b), I(9)-(10); |
| AC-24, AU-2, AU-12, CM-5, IA-2, IA-4, IA-5, IA-8, MA-3, | Statute: Privacy Act of 1974 (P.L. 93-579); |
| MA-5, PE-2, PL-4, PS-2, PS-4, PS-5, PS-7, PT-2, PT-3, SC-7, | FedRAMP: Rev. 4 Baseline; |
| SC-12, SC-13, SC-37; | FISCAM: AC-3, AC-3.1.4, AC-3.1.5, AC-3.1.6, AC-4.1.1, AS-2. AS-3.8.1; |
| | HIPAA: 45 C.F.R. §164.308(a)(4)(i), 45 C.F.R. §164.308(a)(4)(ii)(C), 45 C.F.R. §164.308(a)(5)(ii)(C), 45 |
| | C.F.R.§164.312(a)(2)(i), 45 C.F.R. §164.502; |
| | NIST SP: 800-162, 800-178, 800-192; |
| | OMB Circular: A-130; |
| | OMB Memo: M-17-12 Att. 1, M-16-04, M-19-03; |

Privacy Discussion

Privacy Implementation Standards

HVA Control Statement

- (a) Define and document the type of accounts allowed and specifically prohibited for use within the system (e.g., individual, group, system, application, guest/anonymous, emergency, and temporary);
- (b) Assigns account managers;
- (c) Require defined prerequisites and criteria for group and role membership;
- (d) Specify;
- 1. Authorized users of the system;
- 2. Group and role membership; and
- 3. Access authorizations (i.e., privileges) and other attributes (as required) for each account;
- (e) Require approvals by at least two appropriate organizational personnel (e.g., System Owner, Business owner, AO, Chief Information Security Officer, etc.), or designee, for requests to create system accounts;
- (f) Create, enable, modify, disable, and remove accounts in accordance with Acceptable Risk Safeguards (ARS) requirements and Risk Management Handbook (RMH) standards and procedures;
- (g) Monitor the use of accounts;
- (h) Notify account managers and defined personnel or roles (defined in applicable security/privacy plans) within:
- 1. thirty (30) days when accounts are no longer required;
- 2. thirty (30) days when users are terminated or transferred; and
- 3. thirty (30) days when system usage or need-to-know changes for an individual, and;
- 4. Notify appropriate organization personnel within 12 hours when temporary accounts or privileged accounts are no longer required, users are terminated or transferred, and when user's need-to-know changes
- (i) Authorizes access to the system based on:
 - 1. A valid access authorization;
 - 2. Intended system usage; and
- 3. Other attributes as required by the organization or associated missions/business functions;
- (j) Review accounts for compliance with account management requirements at least every 365 days for all systems; and
- 1. Review privileged accounts no less often that quarterly for compliance with account management requirements. Privileged account access is to be reauthorized for the HVA no less often than annually. User accounts are to be reviewed no less often than annually for compliance with account management requirements;
- (k) Establish and implement a process for changing shared or group account authenticators (if deployed) when individuals are removed from the group; and

(1) Align account management processes with personnel termination and transfer processes.

HVA Discussion

Examples of HVA account types include individual, system, guest, emergency, developer, temporary, and service. Identification of authorized HVA users and the specification of access privileges reflects the requirements in other controls in the security plan. Users requiring administrative privileges on system accounts receive additional scrutiny by organizational personnel responsible for approving such accounts and privileged access, including system owner, mission or business owner, senior agency information security officer, or senior agency official for privacy. External system accounts are not included in the scope of this control. Organizations should address external system accounts through organizational policy.

HVA Implementation Standard

Item e: require approvals by at least two appropriate organizational personnel (e.g., system owner, mission/business owner, Authorizing Official, Chief Information Security Officer [CISO], etc.) for requests to create system accounts;

Item h: notify appropriate organization personnel within 12 hours when temporary accounts or privileged accounts are no longer required, users are terminated or transferred, and upon user's need-to-know changes;

Item j: review privileged accounts, at least quarterly, for compliance with account management requirements. Privileged account access should be re-authorized for the HVA at least annually. Review user accounts, at least, annually for compliance with account management requirements; and

Item m: prohibit creating and using guest, anonymous, and shared HVA accounts (including shared administrator and root accounts) for access to all information types processed by the system. NOTE: Anonymous is allowed for read-only, public-facing information websites.

| AC-02(01) Automated System Account Management Control Statement Support the management of system accounts using automated mechanisms. Discussion Automated system account is created, enabled, modified, disabled, or removed, or when users are terminated or transferred; monitor system account usage; and report atypical system account usage. Automated mechanisms an include internal system functions are terminated or transferred; monitor system account usage; and report atypical system account usage. Automated mechanisms an include internal system functions are terminated or transferred; monitor system account usage; and report atypical system account usage. Automated mechanisms an include internal system functions are terminated or transferred; monitor system account usage; and report atypical system account usage. Automated mechanisms an include internal system functions are terminated or transferred; monitor system account usage; and report atypical system account usage. Annually (365 Days) Related Control Review Frequency Annually (365 Days) Reference Policy Foreact Policy Fo | Control Number | Control Name | Priority | CMS Baseline | | |
|--|----------------------------------|---|---|--|--|--|
| Control Statement Support the management of system accounts using automated mechanisms. Discussion Automated system account management includes using automated mechanisms to create, enable, modify, disable, and remove accounts; notify account managers when an account is created, enabled, modified, disabled, or removed, or when users are terminated or transferred; monitor system account usage; and report atypical system account usage. Automated mechanisms can include internal system functions and email, telephonic, and text messaging notifications. Implementation Standard Control Review Frequency Annually (365 Days) Related Controls None; Reference Policy FedRAMP: Rev. 4 Baseline; FISCAM: AC-3.1.4, AC-3.1.5, AC-3.1.6, AC-4.1.1, AS-3.8.1; OMB Memo: M-16-04, M-19-03; Privacy Discussion Privacy Implementation Standards HVA Obicrol Statement HVA Discussion | AC-02(01) | Automated System Account | P1 | Moderate | | |
| Support the management of system accounts using automated mechanisms. Discussion Automated system account management includes using automated mechanisms to create, enable, modify, disable, and remove accounts; notify account managers when an account is created, enabled, modified, disabled, or removed, or when users are terminated or transferred; monitor system account usage; and report atypical system account usage. Automated mechanisms can include internal system functions and email, telephonic, and text messaging notifications. Implementation Standard Control Review Frequency Annually (365 Days) Annually (365 Days) Relected Controls None; FedRAMP: Rev. 4 Baseline; FISCAM: AC-3.1.4, AC-3.1.5, AC-3.1.6, AC-4.1.1, AS-3.8.1; OMB Memo: M-16-04, M-19-03; Privacy Discussion Privacy Implementation Standards HVA Control Statement HVA Discussion | | Management | | High | | |
| Support the management of system accounts using automated mechanisms. Discussion Automated system account management includes using automated mechanisms to create, enable, modify, disable, and remove accounts; notify account managers when an account is created, enabled, modified, disabled, or removed, or when users are terminated or transferred; monitor system account usage; and report atypical system account usage. Automated mechanisms can include internal system functions and email, telephonic, and text messaging notifications. Implementation Standard Control Review Frequency Annually (365 Days) Annually (365 Days) Relected Controls None; FedRAMP: Rev. 4 Baseline; FISCAM: AC-3.1.4, AC-3.1.5, AC-3.1.6, AC-4.1.1, AS-3.8.1; OMB Memo: M-16-04, M-19-03; Privacy Discussion Privacy Implementation Standards HVA Control Statement HVA Discussion | | _ | | | | |
| Discussion Automated system account management includes using automated mechanisms to create, enable, modify, disable, and remove accounts; notify account managers when an account is created, enabled, modified, disabled, or removed, or when users are terminated or transferred; monitor system account usage; and report atypical system account usage. Automated mechanisms can include internal system functions and email, telephonic, and text messaging notifications. Implementation Standard Control Review Frequency Annually (365 Days) Annually (365 Days) Related Controls None; FedRAMP: Rev. 4 Baseline; FISCAM: AC-3.1.4, AC-3.1.5, AC-3.1.6, AC-4.1.1, AS-3.8.1; OMB Memo: M-16-04, M-19-03; Privacy Discussion Privacy Implementation Standards HVA Control Statement HVA Discussion | Control Statement | | | | | |
| Automated system account management includes using automated mechanisms to create, enable, modify, disable, and remove accounts; notify account managers when an account is created, enabled, modified, disabled, or removed, or when users are terminated or transferred; monitor system account usage; and report atypical system account usage. Automated mechanisms can include internal system functions and email, telephonic, and text messaging notifications. Implementation Standard Control Review Frequency Annually (365 Days) Annually (365 Days) Related Controls None; FedRAMP: Rev. 4 Baseline; FISCAM: AC-3.1.4, AC-3.1.5, AC-3.1.6, AC-4.1.1, AS-3.8.1; OMB Memo: M-16-04, M-19-03; Privacy Discussion Privacy Implementation Standards HVA Control Statement HVA Discussion | Support the management | t of system accounts using automated n | nechanisms. | | | |
| account is created, enabled, modified, disabled, or removed, or when users are terminated or transferred; monitor system account usage; and report atypical system account usage. Automated mechanisms can include internal system functions and email, telephonic, and text messaging notifications. Implementation Standard Control Review Frequency Annually (365 Days) Related Controls None; FedRAMP: Rev. 4 Baseline; FiscAM: AC-3.1.4, AC-3.1.5, AC-3.1.6, AC-4.1.1, AS-3.8.1; OMB Memo: M-16-04, M-19-03; Privacy Discussion Privacy Implementation Standards HVA Control Statement HVA Discussion | | | | | | |
| Automated mechanisms can include internal system functions and email, telephonic, and text messaging notifications. Implementation Standard Control Review Frequency Annually (365 Days) Annually (365 Days) Related Controls None; FedRAMP: Rev. 4 Baseline; FiSCAM: AC-3.1.4, AC-3.1.5, AC-3.1.6, AC-4.1.1, AS-3.8.1; OMB Memo: M-16-04, M-19-03; Privacy Discussion Privacy Implementation Standards HVA Control Statement HVA Discussion | | | | | | |
| Implementation Standard Control Review Frequency Annually (365 Days) Related Controls None; FedRAMP: Rev. 4 Baseline; FISCAM: AC-3.1.4, AC-3.1.5, AC-3.1.6, AC-4.1.1, AS-3.8.1; OMB Memo: M-16-04, M-19-03; Privacy Discussion Privacy Implementation Standards HVA Control Statement HVA Discussion | account is created, enabl | ed, modified, disabled, or removed, or | when users are terminated or transferred; monitor syste | m account usage; and report atypical system account usage. | | |
| Control Review Frequency Annually (365 Days) Related Controls None; FedRAMP: Rev. 4 Baseline; FISCAM: AC-3.1.4, AC-3.1.5, AC-4.1.1, AS-3.8.1; OMB Memo: M-16-04, M-19-03; Privacy Discussion Privacy Implementation Standards HVA Control Statement HVA Discussion | Automated mechanisms | can include internal system functions a | nd email, telephonic, and text messaging notifications. | | | |
| Annually (365 Days) Related Controls None; FedRAMP: Rev. 4 Baseline; FISCAM: AC-3.1.4, AC-3.1.5, AC-3.1.6, AC-4.1.1, AS-3.8.1; OMB Memo: M-16-04, M-19-03; Privacy Discussion Privacy Implementation Standards HVA Control Statement HVA Discussion | Implementation Standard | | | | | |
| Reference Policy None; FedRAMP: Rev. 4 Baseline; FISCAM: AC-3.1.4, AC-3.1.5, AC-3.1.6, AC-4.1.1, AS-3.8.1; OMB Memo: M-16-04, M-19-03; Privacy Discussion Privacy Implementation Standards HVA Control Statement HVA Discussion | Control Review Frequency | | • • | | | |
| None; FedRAMP: Rev. 4 Baseline; FISCAM: AC-3.1.4, AC-3.1.5, AC-3.1.6, AC-4.1.1, AS-3.8.1; OMB Memo: M-16-04, M-19-03; Privacy Implementation Standards HVA Control Statement HVA Discussion | Annually (365 Days) | | Annually (365 Days) | | | |
| FISCAM: AC-3.1.4, AC-3.1.5, AC-3.1.6, AC-4.1.1, AS-3.8.1; OMB Memo: M-16-04, M-19-03; Privacy Discussion Privacy Implementation Standards HVA Control Statement HVA Discussion | Related Controls | | · · | | | |
| OMB Memo: M-16-04, M-19-03; Privacy Discussion Privacy Implementation Standards HVA Control Statement HVA Discussion | None; | | | | | |
| Privacy Discussion Privacy Implementation Standards HVA Control Statement HVA Discussion | | | FISCAM: AC-3.1.4, AC-3.1.5, AC-3.1.6, AC-4.1.1, AS-3.8.1; | | | |
| Privacy Implementation Standards HVA Control Statement HVA Discussion | OMB Memo: M-16-04, M-19-03; | | | | | |
| HVA Control Statement HVA Discussion | Privacy Discussion | Privacy Discussion | | | | |
| HVA Discussion | Privacy Implementation Standards | | | | | |
| | | | | | | |
| HVA Implementation Standard | | | | | | |
| | | | | | | |

| Control Number | Control Name | Priority | CMS Baseline | |
|-------------------|------------------------------|----------|--------------|--|
| AC-02(02) | Automated Temporary and | P1 | Moderate | |
| , , | Emergency Account Management | | High | |
| | | | HVA | |
| Control Statement | | | | |

Automatically disable emergency accounts within 24 hours of issuance (activation) and temporary accounts within a fixed duration not to exceed 30 days for High systems and 60 days for Moderate systems.

Discussion

Management of temporary and emergency accounts includes the removal or disabling of such accounts automatically after a predefined time period rather than at the convenience of the system administrator. Automatic removal or disabling of accounts provides a more consistent implementation.

Implementation Standard

High & Moderate:

- Std.1 Emergency accounts will be automatically disabled within 24 hours of activation;
- Std.2 The duration of temporary accounts will not exceed:
 - (a) 30 days for High systems and
 - (b) 60 days for Moderate systems.

| (e) ee aajs tet tite astate sjeteme. | (b) oo aajb idi Moadiate bjstems. | | |
|--------------------------------------|-----------------------------------|--|--|
| Control Review Frequency | Assessment Frequency | | |
| Annually (365 Days) | Annually (365 Days) | | |
| Related Controls | Reference Policy | | |
| None; | FedRAMP: Rev. 4 Baseline; | | |
| | OMB Memo: M-16-04, M-19-03; | | |

Privacy Discussion

Privacy Implementation Standards

HVA Control Statement

Automatically disable temporary and emergency accounts within 12 hours of issuance (activation) within a fixed duration not to exceed 30 days for High systems and 60 days for Moderate systems.

This reduces the risk that Temporary and Emergency accounts, which typically do not have multi-factor authentication, are not a source of compromise

HVA Discussion

Management of temporary and emergency accounts includes the removal or disabling of such accounts automatically after a predefined time-period, rather than at the convenience of the systems administrator. Automatic removal or disabling of accounts provides a more consistent implementation.

HVA Implementation Standard

Automatically disable temporary and emergency accounts within 12 hours of issuance

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|------------------|----------|--------------|
| AC-02(03) | Disable Accounts | P1 | Moderate |
| | | | High |
| | | | |

Control Statement

- (a) Disable accounts within thirty (30) days when the accounts:
 - (1) Have expired;
 - (2) Are no longer associated with a user or individual;
 - (3) Are in violation of organizational policy; or
- (b) Disable accounts when the accounts have been inactive within 30 days for High Systems or 60 days for Moderate Systems.

Discussion

Disabling expired, inactive, or otherwise anomalous accounts supports the concepts of least privilege and least functionality which reduce the attack surface of the system.

Implementation Standard

High & Moderate

- Std.1 Accounts will be disabled within 30 days when the accounts:
- (a) Have expired;
- (b) Are no longer associated with a user or individual;

| () A : : 1 :: C | 1 1: | | | | |
|--|--|--|---|--|--|
| (c) Are in violation of organizational policy; Std.2 - Accounts will be disabled when these accounts have been inactive: | | | | | |
| | | en mactive: | | | |
| (a) Within 30 days for l | C 3 | | | | |
| (b) Within 60 days for | Moderate systems. | | | | |
| Control Review Frequency | | Assessment Frequency | | | |
| Two (2) Months | | Annually (365 Days) | | | |
| Related Controls | | Reference Policy | | | |
| None; | | FedRAMP: Rev. 4 Baseline; | | | |
| | | OMB Memo: M-16-04, M-19-03; | | | |
| Privacy Discussion | | | | | |
| Privacy Implementation Star | ıdards | | | | |
| HVA Control Statement | | | | | |
| HVA Discussion HVA Implementation Standa | ard | | | | |
| IIVA Implementation Standa | ii u | | | | |
| | | | | | |
| | | | | | |
| Control Number | Control Name | Priority | CMS Baseline | | |
| AC-02(04) | Automated Audit Actions | P1 | Moderate | | |
| | | | High | | |
| | | | | | |
| Control Statement | 110 | | | | |
| | ount creation, modification, enabling, o | lisabling, and removal actions. | | | |
| Discussion | | | 1 21 177 2 | | |
| | | with AU-2 and reviewed, analyzed, and reported in acc | | | |
| | | | nedited, from relevant automated tools must be available to | | |
| 1 1 | | vailable in a format, and within a timeframe, to be agre | ed-upon with the CCIC and consistent with all other | | |
| safeguards required by the | ne ARS. | | | | |
| Implementation Standard | | | | | |
| High & Moderate: | | | | | |
| | int management audit action results are | | | | |
| | | compliant with CMS and Federal (e.g., Continuous Dia | | | |
| (b) Account manageme | (b) Account management audit information sources include systems, appliances, devices, services, and applications (including databases). | | | | |
| Std.2 - Raw security information/results from relevant automated tools must be available in an unaltered format to the CCIC. | | | | | |
| Control Review Frequency Assessment Frequency | | | | | |
| Annually (365 Days) | | | | | |
| Related Controls Reference Policy | | | | | |
| AU-2, AU-6 | | | | | |
| | | OMB Memo: M-16-04, M-19-03; | | | |
| Privacy Discussion | | | | | |
| Privacy Implementation Star | ndards | | | | |
| HVA Control Statement | | | | | |
| HVA Discussion | | | | | |
| HVA Implementation Standard | | | | | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|-------------------|----------|--------------|
| AC-02(05) | Inactivity Logout | P1 | Moderate |
| | | | High |
| | | | |

| Control Statement | | | | | |
|---|---|--|--|--|--|
| Require that users log out when the time-period of inactivity exceeds 90 minutes and at the end of the user's normal work period. | | | | | |
| Discussion | | | | | |
| Inactivity logout is behavior- or policy-based and requires users | to take physical action to log out when they are expecting inactivity longer than the defined period. Automatic | | | | |
| enforcement of inactivity logout is addressed by AC-11. | | | | | |
| Implementation Standard | | | | | |
| Control Review Frequency | Assessment Frequency | | | | |
| Quarterly | Annually (365 Days) | | | | |
| Related Controls | Reference Policy | | | | |
| AC-11 | FedRAMP: Rev. 4 Baseline; | | | | |
| | OMB Memo: M-16-04, M-19-03; | | | | |
| Privacy Discussion | | | | | |
| Privacy Implementation Standards | | | | | |
| HVA Control Statement | | | | | |
| HVA Discussion | | | | | |
| HVA Implementation Standard | | | | | |

| Control Number | Control Name | Priority | CMS Baseline | | |
|----------------------------------|--|--------------------------------------|----------------|--|--|
| AC-02(07) | Privileged User Accounts | | Above Baseline | | |
| Control Statement | | | | | |
| (a) Establish and adminis | ter privileged user accounts in accorda | nce with a role based access scheme; | | | |
| (b) Monitor privileged ro | le assignments; | | | | |
| (c) Monitor changes to re | oles; and | | | | |
| | privileged roles are no longer appropria | ate. | | | |
| Discussion | | | | | |
| Implementation Standard | | | | | |
| Control Review Frequency | | Assessment Frequency | | | |
| Not Specified | | Three (3) Years | | | |
| Related Controls | elated Controls Reference Policy | | | | |
| Privacy Discussion | Privacy Discussion | | | | |
| Privacy Implementation Standards | | | | | |
| HVA Control Statement | | | | | |
| HVA Discussion | | | | | |
| HVA Implementation Standa | rd | | | | |

| Control Number AC-02(09) | Control Name Restrictions on Use of Shared | Priority P3 | CMS Baseline Above Baseline |
|-----------------------------|--|----------------|-----------------------------|
| | and Groups Accounts | | |

Only permit the use of shared and group accounts when a business need can be documented and approved, in advance, by the Authorizing Official (AO).

- (a) When shared and/or group accounts are used, the applicable security and privacy plans must:
 - 1. Describe how the shared and/or group accounts are used; and

2. Include compensating processes and procedures implemented to provide the ability to uniquely attribute account user activities.

Discussion

Before permitting the use of shared or group accounts, organizations consider the increased risk due to the lack of accountability with such accounts.

Shared and group accounts do not:

- Provide the necessary accountability (such as non-repudiation) required to log and monitor access to sensitive information;
- Permit identification of individuals who have a need for access;

- Provide audit trails capable of associating a user with an action—eliminating the ability to establish non-repudiation. Refer to RMH for account management process and procedures. **Implementation Standard Control Review Frequency** Assessment Frequency Three (3) Years Not Specified **Related Controls** Reference Policy Code: 5 U.S.C. §552a(b)(1), §552a(c)(1); AC-14; Statute: Privacy Act of 1974 (P.L. 93-579); FedRAMP: Rev. 4 Baseline: FISCAM: AC-3, AS-2: HIPAA: 45 AD6C.F.R. §164.308(a)(3)(ii)(A), 45 C.F.R. §164.308(a)(4)(ii)(B), 45 C.F.R. \$164.308(a)(4)(ii)(C), 45 C.F.R. \$164.310(a)(2)(iii), 45 C.F.R. \$164.310(b), 45 C.F.R. \$164.312(a)(1), 45 C.F.R. §164.312(a)(2)(i), 45 C.F.R. §164.312(a)(2)(ii), 45 C.F.R. §164.312(a)(2)(iv); OMB Circular: A-130 7.g. and 8.a.1, 8.b.(2)(c);

Privacy Discussion

Discussion for systems processing, storing, or transmitting PII (to include PHI):

Access to PII is more effectively controlled when access controls are considered during system design and built-into or enforced by the system (i.e., automated controls). Shared and group accounts that do not allow for uniquely attributing user activities should not be used for systems that contain PII or PHI. Shared and group accounts do not allow for the necessary accountability (such as non-repudiation) required to log and monitor access to PII and PHI nor do they permit identification of individuals who have a need for access.

Shared and group accounts do not permit audit trails to associate a user with an action, eliminating the ability to establish non-repudiation. Non-repudiation is a critical element of accountability and accuracy of information in systems, database or system history, and related logs and is important for investigating privacy incidents and breaches.

Privacy Implementation Standards

HVA Control Statement

HVA Discussion

HVA Implementation Standard

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|------------------|----------|--------------|
| AC-02(11) | Usage Conditions | P1 | High |

Control Statement

Enforce defined circumstances and/or usage conditions (as defined in applicable security and privacy plans) for defined system accounts (as defined in applicable security and privacy plans).

Discussion

Specifying and enforcing usage conditions helps to enforce the principle of least privilege, increase user accountability, and enable effective account monitoring. Account monitoring includes alerts generated if the account is used in violation of organizational parameters. Organizations can describe specific conditions or circumstances under which system accounts can be used, such as by restricting usage to certain days of the week, time of day, or specific durations of time.

| Implementation Standard | | |
|--------------------------|-----------------------------|--|
| Control Review Frequency | Assessment Frequency | |
| Annually (365 Days) | Annually (365 Days) | |
| Related Controls | Reference Policy | |
| None; | OMB Memo: M-16-04, M-19-03; | |
| Privacy Discussion | | |

Privacy Implementation Standards

HVA Control Statement

HVA Discussion

HVA Implementation Standard

| Control Number | Control Name | Priority | CMS Baseline |
|-----------------------|--|--|---|
| AC-02(12) | Account Monitoring for Atypical | P1 | High |
| - () | Usage | | 8 |
| Control Statement | | | |
| (a) Monitor system | accounts for atypical use; and | | |
| (b) Report atypical | usage of system accounts to defined person | nel or roles (in applicable security and privacy plans) | , and if necessary, any applicable incident response team(s). |
| . , 1 | | \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ | |
| Discussion | | | |
| Atypical usage incl | udes accessing systems at certain times of t | he day or from locations that are not consistent with t | he normal usage patterns of individuals. Monitoring for |
| | | | ently create privacy risks since data collected to identify |
| | | | and document privacy risks from monitoring accounts for |
| | | terminations that are in alignment with their privacy | |
| Implementation Standa | | The second view with the second view of the second view of the second view with the second view of the secon | rogium pium |
| Control Review Freque | ency | Assessment Frequency | |
| Quarterly | | Annually (365 Days) | |
| Related Controls | | Reference Policy | |
| AU-6, AU-7, CA-7 | 7, IR-8, SI-4; | FedRAMP: Rev. 4 Baseline; | |
| | | OMB Memo: M-16-04, M-19-03; | |
| Privacy Discussion | | | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|--------------------------------|----------|--------------|
| AC-02(13) | Disable Accounts for High-Risk | P1 | Moderate |
| , , | Individuals | | High |
| | | | |

Privacy Implementation Standards

HVA Implementation Standard

HVA Control Statement
HVA Discussion

Disable accounts of individuals, within the following time-frames, after discovery of individual posing as a significant risk.

- (a) Immediately, not to exceed 30 minutes, for systems categorized under FIPS 199 with a security categorization of High; and
- (b) Within 60 minutes for systems not categorized under FIPS 199 as having a security categorization of Moderate.

Discussion

Users who pose a significant security and/or privacy risk include individuals for whom reliable evidence indicates either the intention to use authorized access to systems to cause harm or through whom adversaries will cause harm. Such harm includes adverse impacts to organizational operations, organizational assets, individuals, other organizations, or the Nation. Close coordination among system administrators, legal staff, human resource managers, and authorizing officials is essential when disabling system accounts for high-risk individuals.

| Implementation Standard | |
|--------------------------|---|
| Control Review Frequency | Assessment Frequency |
| Quarterly | Annually (365 Days) |
| Related Controls | Reference Policy |
| AU-6, SI-4; | Code: 5 U.S.C. §552a(e)(9)-(10); |
| | Statute: Privacy Act of 1974 (P.L. 93-579); |
| | HIPAA: 45 C.F.R. §164.308(a)(1)(ii)(B), 45 C.F.R. §164.308(a)(1)(ii)(C), 45 C.F.R. §164.308(a)(3)(ii)(C); |
| | OMB Memo:M-16-04, M-17-12, M-19-03; |

| | [SP 800-162], [SP 800-178], [SP 800-192] |
|--------------------|--|
| Privacy Discussion | |

Discussion for systems processing, storing, or transmitting PII (to include PHI):

Disabling accounts for high-risk individuals is a minimum requirement for the Mission/Business/System's rules of behavior because of abusing access privileges to sensitive information, including information protected under the Privacy Act of 1974.

Privacy Implementation Standards

HVA Control Statement

HVA Discussion

HVA Implementation Standard

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|--------------------|----------|--------------|
| AC-03 | Access Enforcement | P1 | Low |
| | | | Moderate |
| | | | High |
| | | | HVA |

Control Statement

Enforce approved authorizations for logical access to information and system resources in accordance with applicable access control policies.

Discussion

Access control policies control access between active entities or subjects (i.e., users or processes acting on behalf of users) and passive entities or objects (i.e., devices, files, records, domains) in organizational systems. In addition to enforcing authorized access at the system level and recognizing that systems can host many applications and services in support of mission and business functions, access enforcement mechanisms can also be employed at the application and service level to provide increased information security and privacy. In contrast to logical access controls that are implemented within the system, physical access controls are addressed by the controls in the Physical and Environmental Protection (PE) family.

Well-designed, automated access controls (e.g., mandatory access control [MAC], discretionary access control [DAC], role-based access control [RBAC], or attribute-based access control [ABAC]) limit user access to information per defined access policies, which helps ensure the security and confidentiality of sensitive information contained in the system.

FIPS 140-2/140-3 validated modules are listed at: HYPERLINK "https://csrc.nist.gov/projects/cryptographic-module-validation-program/validated-modules/search"

Implementation Standard

High, Moderate & Low:

- Std.1 If encryption is used as an access control mechanism, it must meet CMS approved (FIPS 140-2/140-3 compliant and a NIST validated module) encryption standards (see SC-13).
- Std.2 Configure operating system controls to disable public "read" and "write" access to all system-related files, objects, and directories as well as files, objects, and directories that contain sensitive information.

Std.3 - Data stored in the system must be protected with system access controls and must be encrypted when residing in non-secure areas.

| Std.5 - Data stored in the system must be protected with system | access controls and must be encrypted when residing in non-secure areas. |
|---|---|
| Control Review Frequency | Assessment Frequency |
| Annually (365 Days) | Three (3) Years |
| Related Controls | Reference Policy |
| AC-2, AC-4, AC-5, AC-6, AC-16, AC-17, AC-18, AC-19, | Code: 5 U.S.C. §552a(b), §552a(e)(10); |
| AC-20, AC-21, AC-22, AC-24, AC-25, AT-2, AT-3, AU-9, | Statute: Privacy Act of 1974 (P.L. 93-579); |
| CA-9, CM-5, CM-11, IA-2, IA-5, IA-6, IA-7, IA-11, MA-3, | FedRAMP: Rev. 4 Baseline; |
| MA-4, MA-5, MP-4, PM-2, PS-3, PT-2, PT-3, SA-17, SC-2, | FIPS: 140-2, 140-3; |
| SC-3, SC-4, SC-12, SC-13, SC-28, SC-31 | FISCAM: AC-3, AC-3.1.5, AC-3.1.6, AC-4.1.1, AS-2, AS-3.8.1; |
| | HIPAA: 45 C.F.R. §164.308(a)(4)(ii)(B), 45 C.F.R. §164.308(a)(4)(ii)(C), 45 C.F.R. §164.310(a)(2)(iii), 45 |
| | C.F.R. §164.310(b), 45 C.F.R. §164.312(a)(1), 45 C.F.R. §164.312(a)(2)(i), 45 C.F.R. §164.312(a)(2)(ii), 45 |
| | C.F.R. §164.312(a)(2)(iv); |
| | NISTIR: 7874; |

| PRIVACT NIST SP: 800-57-1, 800-57-2, 800-57-3, 800-162, 800-178; OMB Circular: A-130; OMB Memo: M-06-16; |
|--|
| OND Memo: M-00-10; |

Privacy Discussion

Privacy Implementation Standards

HVA Control Statement

- (a) Enforce approved authorizations for logical access to information and system resources in accordance with applicable access control policies;
- (b) Approved authorizations for logical access to system and resources or external systems should have a level of protection commensurate with the confidentiality, integrity, and availability impact levels of the information being shared versus relying on access control policies;
- (c) The external entity must provide a copy of the Authorization to Operate (ATO) for the system that will process, store, or transmit the HVA information. The ATO must be current and signed.

HVA Discussion

Access control policies control access between active entities or subjects (i.e., users or processes acting on behalf of users) and passive entities or objects (i.e., devices, files, records, domains) in organizational HVAs. In addition to enforcing authorized access at the HVA system level and recognizing that systems can host many applications and services in support of missions and business functions, access enforcement mechanisms can also be employed at the application and service level to provide increased information security and privacy. In contrast to logical access controls that are implemented within the system, physical access controls are addressed by the controls in the Physical and Environmental Protection (PE) family.

HVA Implementation Standard

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|--------------------|----------|--------------|
| AC-03(09) | Controlled Release | P3 | HVA |
| | | | |

Control Statement

Release information outside of the system only if:

- (a) The receiving system/system component or external entity (i.e., department, agency, or commercial entity not managed by CMS) provides controls commensurate with those implemented by CMS; and
 - 1. Information is released externally only for the authorized purposes, or in a manner compatible with those purposes, identified in applicable documentation;
- (b) CMS-defined controls (defined in applicable security/privacy plans) are used to validate the appropriateness of the information designated for release.

Discussion

Organizations can only directly protect information when it resides within the system. Additional controls may be needed to ensure that organizational information is adequately protected once it is transmitted outside of the system. In situations where the system is unable to determine the adequacy of the protections provided by external entities, as a mitigating control, organizations procedurally determine whether the external systems are providing adequate controls. The means used to determine the adequacy of controls provided by external systems include conducting periodic assessments (inspections/tests), establishing agreements between the organization and its counterpart organizations, or some other process. The means used by external entities to protect the information received need not be the same as those used by the organization, but the means employed are sufficient to provide consistent adjudication of the security and privacy policy to protect the information and individuals' privacy.

Controlled release of information requires systems to implement technical or procedural means to validate the information prior to releasing it to external systems. For example, if the system passes information to a system controlled by another organization, technical means are employed to validate that the security and privacy attributes associated with the exported information are appropriate for the receiving system. Alternatively, if the system passes information to a printer in organization-controlled space, procedural means can be employed to ensure that only authorized individuals gain access to the printer.

| Implementation Standard | |
|--------------------------------|---|
| Control Review Frequency | Assessment Frequency |
| Annually (365 Days) | Three (3) Years |
| Related Controls | Reference Policy |
| CA-3, PT-7, PT-8, SA-9, SC-16; | Code: 5 U.S.C. §552a(a)(7), §552a(b), §552a(c), §552a(e)(3)(c), §552a(o); |

| | Statute: Privacy Act of 1974 (P.L. 93-579), E-Government Act of 2002 (Pub. L. No. 107-347) §208; Privacy: Privacy and Civil Liberties Implementation Guide for the Information Sharing Environment, Overview; |
|--------------------|---|
| Privacy Discussion | |

Privacy Implementation Standards

HVA Control Statement

Release information outside of the system only if:

- (a) The receiving system/system component or external entity (i.e., department, agency, or commercial entity not managed by CMS) provides controls commensurate with those implemented by CMS; and
 - 1. Information is released externally only for the authorized purposes, or in a manner compatible with those purposes, identified in applicable documentation;
 - (b) CMS-defined controls (defined in applicable security/privacy plans) are used to validate the appropriateness of the information designated for release.
- (c) Procedures for sharing or releasing information outside the HVA authorization boundary protect the information through agreements.
- (d) Limit the sharing of information to only the attributes required by the receiving entity.
- (e) Perform a risk assessment on the reduced dataset to determine the level of risk and level of protection required to protect the information.
- (f) Consider validating effective implementation of security protections through technical reviews or inspections of the external entities systems.
- (g) The external system provides a level of protection commensurate with the confidentiality, integrity, and availability impact levels of the information being shared.
- (h) The external entity provides a copy of the Authorization to Operate (ATO) for the system that will process, store, or transmit the HVA information and the ATO is current and signed.

HVA Discussion

In situations where the HVA is unable to determine the adequacy of the protections provided by external entities, as a mitigating control, organizations should determine procedurally whether the external systems are providing adequate controls. The means used to determine the adequacy of controls provided by external systems include conducting periodic assessments (inspections/tests), establishing agreements between the organization and its counterpart organizations, or some other process. The means used by external entities to protect the information received does not need to be the same as those used by the organization, but the means employed are sufficient to provide consistent adjudication of the security and privacy policy to protect the information and individuals' privacy. The external entity should provide a copy of the authorization to operate for the system that will process, store, or transmit the HVA information. The ATO should be current and signed.

HVA Implementation Standard

| Control Number | Control Name | Priority | CMS Baseline |
|-----------------------------------|--|--|--|
| AC-03(11) | Restrict Access to Specific | P2 | Above Baseline |
| | Information Types | | |
| Control Statement | | | |
| Restrict access to data re | epositories containing CMS-defined in | formation types. | |
| Discussion | | | |
| Restricting access to spe | ecific information is intended to provid | e flexibility regarding access control of specific informa | tion types within a system. For example, role-based access |
| could be employed to al | low access to only a specific type of pe | ersonally identifiable information within a database rathe | er than allowing access to the database in its entirety. Other |
| examples include restric | ting access to cryptographic keys, auth | entication information, and selected system information | |
| Implementation Standard | | | |
| Control Review Frequency | | Assessment Frequency | |
| Not Specified Three (3) Years | | | |
| Related Controls Reference Policy | | | |
| CM-8, CM-12, CM-13 | CM-8, CM-12, CM-13, PM-5 | | |
| Privacy Discussion | | | |
| Privacy Implementation Standards | | | |
| HVA Control Statement | | | |
| HVA Discussion | | | |
| HVA Implementation Stand | HVA Implementation Standard | | |

| Control Number | Control Name | Priority | CMS Baseline |
|---|--|--|---|
| AC-03(14) | Individual Access | P2 | Moderate |
| | | | High |
| Control Statement | <u> </u> | | |
| | sems (defined in applicable security/pri | waczy plans) to enable individuals to have access to the d | lefined elements of their personally identifiable information |
| (defined in applicable see | | vacy plans) to chable individuals to have access to the d | continued elements of their personally identifiable information |
| Discussion | | | |
| Individual access affords | individuals the ability to review perso | nally identifiable information about them held within or | rganizational records, regardless of format. Access helps |
| | | ally identifiable information is being processed. It can a | |
| Access mechanisms can | include request forms and application i | nterfaces. For federal agencies, [PRIVACT] processes | can be located in systems of record notices and on agency |
| websites. Access to certa | in types of records may not be appropr | iate (e.g., for federal agencies, law enforcement records | s within a system of records may be exempt from disclosure |
| under the [PRIVACT]) of | or may require certain levels of authenti | cation assurance. Organizational personnel consult with | the senior agency official for privacy and legal counsel to |
| | echanisms and access rights or limitation | | |
| It must also be noted that individuals are not always entitled to access to information compiled in reasonable anticipation of a civil action or proceeding. For other examples | | | |
| where agencies may pro- | nulgate rules exempting systems from | the access provision, see the Privacy Act at 5 USC § 55 | 2a, subsections (j) (General Exemptions) and (k) (Specific |
| Exemptions). | | · | • |
| Implementation Standard | | | |
| Control Review Frequency | | Assessment Frequency | |
| Annually (365 Days) | | Three (3) Years | |
| Related Controls | | Reference Policy | |
| IA-8, PM-22, PM-20, P | <u>M-21</u> | See Control AC-3; | |
| | Privacy Discussion Discussion for systems processing, storing, or transmitting PII (to include PHI): | | |
| | | | o provido mochanisma for individuala to gain access to |
| The Individual Participation Fair Information Practice Principles (FIPP) requires CMS and CMS Businesses/Systems to provide mechanisms for individuals to gain access to | | | |
| their PII when appropriate. The Privacy Act of 1974, as amended, requires CMS and CMS Businesses/Systems to provide mechanisms for individuals to gain access to their PII | | | |
| when that PII meets the definition of a "record." Access is also an important aspect of supporting correction of PII and redress against alleged violations and misuse of their PII. | | | |
| In addition to access requirements under the Privacy Act of 1974, as amended, HIPAA has statutory requirements to provide access to PHI. | | | |
| CMS and CMS Businesses/Systems must provide for public access to records, including PII not included in a Privacy Act System of Records, where required or appropriate. | | | |
| While the language of this control is specific to the Privacy Act's requirements for access, FIPPs encourage CMS and CMS Businesses/Systems to use available authorities to provide access when the Privacy Act does not apply. For example, CMS Businesses/Systems may use the Freedom of Information Act as another tool to provide access to PII for | | | |
| an affected individual. | Tilvacy Act does not appry. For examp | ne, CMB Businesses/Bystems may use the Freedom of F | information Act as another tool to provide access to 111 for |
| Privacy Implementation Star | | | |
| | ing, or transmitting PII (to include PHI |): | |
| High & Moderate: | 6, | , | |
| e e | ized individuals with the ability to acce | ss their PII maintained in the system's system(s) of reco | ords: |
| HVA Control Statement | | (b) 011000 | , |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|------------------------------|----------|--------------|
| AC-04 | Information Flow Enforcement | P1 | Moderate |
| | | | High |
| | | | HVA |

HVA Discussion

HVA Implementation Standard

Enforce approved authorizations for controlling the flow of information within the system and between connected systems based on defined information flow control policies (in applicable security and privacy plan).

Discussion

Information flow control regulates where information can travel within a system and between systems (in contrast to who is allowed to access the information) and without regard to subsequent accesses to that information. Flow control restrictions include blocking external traffic that claims to be from within the organization, keeping export-controlled information from being transmitted in the clear to the Internet, restricting web requests that are not from the internal web proxy server, and limiting information transfers between organizations based on data structures and content. Transferring information between organizations may require an agreement specifying how the information flow is enforced (see CA-3). Transferring information between systems in different security or privacy domains with different security or privacy policies introduces the risk that such transfers violate one or more domain security or privacy policies. In such situations, information owners/stewards provide guidance at designated policy enforcement points between connected systems. Organizations consider mandating specific architectural solutions to enforce specific security and privacy policies. Enforcement includes prohibiting information transfers between connected systems (i.e., allowing access only), verifying write permissions before accepting information from another security or privacy domain or connected system, employing hardware mechanisms to enforce one-way information flows, and implementing trustworthy regrading mechanisms to reassign security or privacy attributes and labels.

Organizations commonly employ information flow control policies and enforcement mechanisms to control the flow of information between designated sources and destinations within systems and between connected systems. Flow control is based on the characteristics of the information and/or the information path. Enforcement occurs, for example, in boundary protection devices that employ rule sets or establish configuration settings that restrict system services, provide a packet-filtering capability based on header information, or provide a message-filtering capability based on message content. Organizations also consider the trustworthiness of filtering and/or inspection mechanisms (i.e., hardware, firmware, and software components) that are critical to information flow enforcement. Control enhancements 3 through 32 primarily address cross-domain solution needs that focus on more advanced filtering techniques, in-depth analysis, and stronger flow enforcement mechanisms implemented in cross-domain products, such as high-assurance guards. Such capabilities are generally not available in commercial off-the-shelf products. Information flow enforcement also applies to control plane traffic (e.g., routing and DNS).

Implementation Standard

High & Moderate:

Std.1 - The CMS CIO, CISO, and SOP have the authority to order the immediate termination and/or suspension, within 1 hour, of any interconnection that, in the judgment of the CMS officer and CMS Security Operations, present an unacceptable level of risk to the CMS enterprise and/or mission.

| Control Review Frequency | Assessment Frequency |
|--|---|
| Annually (365 Days) | Three (3) Years |
| Related Controls | Reference Policy |
| AC-3, AC-6, AC-16, AC-17, AC-19, AC-21, AU-10, CA-3, | Code: 5 U.S.C. §552a(b); |
| CA-9, CM-7, PL-9, PM-24, SA-17, SC-4, SC-7, SC-16, SC- | Statute: Privacy Act of 1974 (P.L. 93-579); |
| 31; | FedRAMP: Rev. 4 Baseline; |
| | FISCAM: AC-1, AC-1.1.1, AC-1.1.2, AS-2; |
| | HIPAA: 45 C.F.R. §164.308(a)(3)(ii)(A), 45 C.F.R. §164.308(a)(4)(ii)(B), 45 C.F.R. §164.310(b); |
| | NIST SP: 800-47, 800-160 v1, 800-162, 800-178; |
| | IR 8112; |
| | OMB Memo: M-17-12: |
| | |
| n ' p' ' | |

Privacy Discussion

Privacy Implementation Standards

HVA Control Statement

Enforce approved authorizations for controlling the flow of information at the authorization boundary using boundary protection devices (e.g. gateway, router, guard, encrypted tunnel, firewall, application proxy etc.) or at tiered points within the authorization boundary.

HVA Discussion

Information flow control regulates where information can travel within a system and between systems (in contrast to who may access the information) and without regard to subsequent accesses to that information. Flow control restrictions include blocking external traffic that claims to be from within the organization, keeping export-controlled information from being transmitted in the clear to the Internet, restricting web requests that are not from the internal web proxy server, and limiting information transfers between organizations based on data structures and content. Transferring information between organizations may require an agreement specifying how the information flow is enforced

(see CA-3). Transferring information between systems in different security or privacy domains with different security or privacy policies introduces risk that such transfers violate one or more domain security or privacy policies.

HVA Implementation Standard

| Control Number | Control Name | Priority | CMS Baseline | |
|----------------------------------|--|---|--|--|
| AC-04(04) | Flow Control of Encrypted | | High | |
| | Information | | | |
| Control Statement | | | | |
| Prevent encrypted inform | nation from bypassing information flow | control mechanisms by either blocking the flow of the | e encrypted information or terminating communications | |
| sessions attempting to pa | ass encrypted information. | | | |
| Discussion | | | | |
| Flow control mechanism | is include content checking, security po | licy filters, and data type identifiers. The term encryptic | on is extended to cover encoded data not recognized by | |
| filtering mechanisms. | | | | |
| Implementation Standard | Implementation Standard | | | |
| Control Review Frequency | | Assessment Frequency | | |
| Annually (365 Days) | Annually (365 Days) Three (3) Years | | | |
| Related Controls | Reference Policy | | | |
| SI-4; | SI-4; | | | |
| Privacy Discussion | | | | |
| Privacy Implementation Standards | | | | |
| | HVA Control Statement | | | |
| | HVA Discussion | | | |
| HVA Implementation Standa | ırd | | | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|----------------------|--|--------------|
| AC-05 | Separation of Duties | AC-2, AC-3, AC-6, AU-9, CM-5, CM-11, CP-9, | Moderate |
| | - | IA-2, IA-4, IA-5, IA-12, MA-3, MA-5, PS-2, SA- | High |
| | | 8, SA-17; | HVA |
| G + 10+ + | | | |

Control Statement

- (a) Identify and document duties of individuals requiring separation; and
- (b) Define system access authorizations to support separation of duties.

Discussion

P1

Implementation Standard

High

- Std.1 Audit functions must not be performed by security personnel responsible for administering access control.
- Std.2 Maintain a limited group of administrators with access based upon the users' roles and responsibilities.
- Std.3 The critical mission functions and system support functions must be divided among separate individuals.
- Std.4 The system testing functions (i.e., user acceptance, quality assurance, information security) and production functions must be divided among separate individuals or groups.
- Std.5 An independent entity, not the Business Owner, ISSO, System Developer(s)/Maintainer(s), or System administrator(s) responsible for the system, conducts information security testing of the system.
- Std.6 The quality assurance and code reviews of custom-developed applications, scripts, libraries, and extensions must be conducted by an independent entity rather than the code developers.

Moderate:

Std.1 - Audit functions must not be performed by security personnel responsible for administering access control.

- Std.2 Maintain a limited group of administrators with access based upon the users' roles and responsibilities.
- Std.3 The critical mission functions and system support functions must be divided among separate individuals.
- Std.4 The system testing functions (i.e., user acceptance, quality assurance, information security) and production functions must be divided among separate individuals or groups.
- Std.5 An independent entity, not the Business Owner, ISSO, System Developer(s)/Maintainer(s), or System administrator(s) responsible for the system, conducts information security testing of the system.

| Control Review Frequency | Assessment Frequency |
|---|----------------------|
| Annually (365 Days) | Three (3) Years |
| Related Controls | Reference Policy |
| Code: 5 U.S.C. §552a(e)(9)-(10); | |
| Statute: Privacy Act of 1974 (P.L. 93-579); | |
| FedRAMP: Rev. 4 Baseline; | |
| FISCAM: AS-4, SD-1, SD-1.1.1, SD-1.1.3, SD-2, SD-2.1.1, | |
| SD-2.2.2, SD-2.2.3, AS-4.4.1, AS-4.4.2; | |
| HIPAA: 45 C.F.R. §164.308(a)(3)(i), 164.308(a)(4)(i), | |

Privacy Discussion

- (a) Identify and document duties of individuals requiring separation; and
- (b) Define HVA system access authorizations to support separation of duties.

Privacy Implementation Standards

HVA Control Statement

HVA Discussion

HVA Implementation Standard

Employ least privilege for specific duties and systems. The principle of least privilege is also applied to system processes, ensuring that the processes have access to systems and operate at privilege levels no higher than necessary to accomplish organizational missions or business functions. Organizations should consider the creation of additional processes, roles, and accounts as necessary, to achieve least privilege. Organizations should apply least privilege to the development, implementation, and operation of organizational systems.

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|-----------------|----------|--------------|
| AC-06 | Least Privilege | P1 | Moderate |
| | | | High |
| | | | HVA |

Control Statement

Employ the principle of least privilege, allowing only authorized accesses for users (or processes acting on behalf of users) that are necessary to accomplish assigned organizational tasks in accordance with CMS missions and business functions.

Discussion

Organizations employ least privilege for specific duties and systems. The principle of least privilege is also applied to system processes, ensuring that the processes have access to systems and operate at privilege levels no higher than necessary to accomplish organizational missions or business functions. Organizations consider the creation of additional processes, roles, and accounts as necessary to achieve least privilege. Organizations apply least privilege to the development, implementation, and operation of organizational systems.

At CMS, the concept of least privilege aligns with the notion of limiting access to CMS's sensitive information to those individuals with a documented need-to-know in performance of their job duties.

Implementation Standard

High & Moderate:

- Std.1 Disable all file system access not explicitly required for system, application, and administrator functionality.
- Std.2 Contractors must be provided with minimal system and physical access, and must agree to and support the CMS security requirements. The contractor selection process must assess the contractor's ability to adhere to and support CMS security policy.

- Std.3 Restrict the use of database management utilities to only authorized database administrators. Prevent users from accessing database data files at the logical data view, field, or field-value level. Implement table-level access control.
- Std.4 Ensure that only authorized users are permitted to access those files, directories, drives, workstations, servers, network shares, ports, protocols, and services that are expressly required for the performance of job duties.
- Std.5 Disable all system and removable media boot access unless it is explicitly authorized by the CIO for compelling operational needs. If system and removable media boot access is authorized, boot access is password protected.

| Control Review Frequency | Assessment Frequency |
|--|---|
| Annually (365 Days) | Three (3) Years |
| Related Controls | Reference Policy |
| AC-2, AC-3, AC-5, AC-16, CM-5, CM-11, PL-2, PM-12, SA- | Code: 5 U.S.C. §552a(b); |
| 8, SA-15, SA-17, SC-38; | Statute: Privacy Act of 1974 (P.L. 93-579); |
| | FedRAMP: Rev. 4 Baseline; |
| | FISCAM: AC-3, AS-2; |
| | HIPAA: 45 C.F.R. §164.308(a)(3)(i), 45 C.F.R. §164.308(a)(4)(i), 45 C.F.R. §164.502(b), 45 C.F.R. |
| | §164.308(a)(4)(ii)(A), 45 C.F.R. §164.312(a)(1); |
| | HSPD: HSPD-7 D(10); |
| | OMB Circular: A-130; |
| | OMB Memo: M-06-16; |
| Privacy Discussion | |
| Privacy Implementation Standards | |
| HVA Control Statement | |
| HVA Discussion | |
| HVA Implementation Standard | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|------------------------------|----------|--------------|
| AC-06(01) | Authorize Access to Security | P1 | Moderate |
| , , | Functions | | High |
| | | | |

Authorize access for defined individuals or roles to:

- (a) CMS -defined security functions (deployed in hardware, software, and firmware); and
- (b) CMS-defined security-relevant information, including but not limited to:
 - 1. Setting/modifying audit logs and auditing behavior;
 - 2. Setting/modifying boundary protection system rules;
 - 3. Configuring/modifying access authorizations (i.e., permissions, privileges);
 - 4. Setting/modifying authentication parameters; and
 - 5. Setting/modifying system configurations and parameters.

Discussion

Security functions include establishing system accounts, configuring access authorizations (i.e., permissions, privileges), configuring settings for events to be audited, and establishing intrusion detection parameters. Security-relevant information includes filtering rules for routers or firewalls, configuration parameters for security services, cryptographic key management information, and access control lists. Authorized personnel include security administrators, system administrators, system security officers, system programmers, and other privileged users.

| Implementation Standard | |
|--------------------------|----------------------|
| Control Review Frequency | Assessment Frequency |
| Quarterly | Annually (365 Days) |
| Related Controls | Reference Policy |

| AC-17, AC-18, AC-19, AU-9, PE-2; | Code: 5 U.S.C. §552a(b)(1); |
|----------------------------------|--|
| | Statute: Privacy Act of 1974 (P.L. 93-579); |
| | FedRAMP: Rev. 4 Baseline; |
| | HIPAA: 45 C.F.R. §164.308(a)(3)(i), 45 C.F.R. §164.308(a)(3)(ii)(A), 45 C.F.R. §164.308(a)(3)(ii)(B), 45 |
| | C.F.R. §164.308(a)(4)(i), 45 C.F.R. §164.502(b); |
| | OMB Memo: M-06-16; |

Privacy Discussion

Discussion for systems processing, storing, or transmitting PII (to include PHI):

Limiting access to security functions to authorized personnel reduces the number of users able to perform certain security functions, such as configuring access permissions, setting audit logs, performing system management functions. Examples of authorized personnel include security administrators, system and network administrators, system security officers, system maintenance personnel, system programmers, and other privileged users. These types of security functions can provide a level of access to PII, and capabilities to manipulate it, in ways that other users' roles typically could not.

The CMS Business/System identifies the security relevant functions that require authorized access for all systems that contain moderate or high PII confidentiality impact level information.

Privacy Implementation Standards
HVA Control Statement
HVA Discussion
HVA Implementation Standard

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|---------------------------|----------|--------------|
| AC-06(02) | Non-privileged Access for | P1 | Moderate |
| , , | Nonsecurity Functions | | High |
| | | | |

Control Statement

(a) Require that users of system accounts (or roles) with access to CMS-defined security functions or security-relevant information, use non-privileged accounts, or roles, when accessing nonsecurity functions.

The following list of CMS-defined security functions or security-relevant information include, but are not limited to:

- 1. Setting/modifying audit logs and auditing behavior;
- 2. Setting/modifying boundary protection system rules;
- 3. Configuring/modifying access authorizations (i.e., permissions, privileges);
- 4. Setting/modifying authentication parameters; and
- 5. Setting/modifying system configurations and parameters.

Discussion

Requiring the use of non-privileged accounts when accessing nonsecurity functions limits exposure when operating from within privileged accounts or roles. The inclusion of roles addresses situations where organizations implement access control policies, such as role-based access control, and where a change of role provides the same degree of assurance in the change of access authorizations for the user and the processes acting on behalf of the user as would be provided by a change between a privileged and non-privileged account.

| Implementation Standard | |
|----------------------------|--|
| Control Review Frequency | Assessment Frequency |
| Annually (365 Days) | Three (3) Years |
| Related Controls | Reference Policy |
| AC-17, AC-18, AC-19, PL-4; | Code: 5 U.S.C. §552a(b); |
| | Statute: Privacy Act of 1974 (P.L. 93-579); |
| | FedRAMP: Rev. 4 Baseline; |
| | HIPAA: 45 C.F.R. §164.308(a)(3)(ii)(B), 45 C.F.R. §164.502(b); |
| | OMB Memo: M-06-16; |

| Privacy Discussion | |
|----------------------------------|--|
| Privacy Implementation Standards | |
| HVA Control Statement | |
| HVA Discussion | |
| HVA Implementation Standard | |

| Control Number | Control Name | Priority | CMS Baseline | |
|-----------------------------|--|--|---|--|
| AC-06(03) | Network Access to Privileged | P1 | High | |
| | Commands | | | |
| Control Statement | | | | |
| Authorize network acces | ss to privileged commands only for con | pelling operational needs as defined in applicable secu | arity and privacy plans and document the rationale for such | |
| access in applicable secu | arity and privacy plans for the system. | | | |
| Discussion | | | | |
| Network access is any a | ccess across a network connection in lie | eu of local access (i.e., user being physically present at | the device). | |
| CMS limits network acc | ess to activities requiring elevated privi | leges to situations where there is a compelling operation | onal need. For example, a compelling operational need | |
| | could include routine administration (management) of remote security and infrastructure devices across a dedicated management network (see the TRA). | | | |
| Implementation Standard | \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ | | 8 (| |
| Control Review Frequency | Control Review Frequency Assessment Frequency | | | |
| Quarterly | uarterly Annually (365 Days) | | | |
| Related Controls | elated Controls Reference Policy | | | |
| AC-17, AC-18, AC-19; | AC-17, AC-18, AC-19; Code: 5 U.S.C. §552a(b)(1); | | | |
| | Statute: Privacy Act of 1974 (P.L. 93-579); | | | |
| | OMB Memo: M-06-16; | | | |
| Privacy Discussion | | | | |
| Privacy Implementation Star | ndards | | | |
| HVA Control Statement | | | | |
| HVA Discussion | | | | |
| HVA Implementation Standard | | | | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|---------------------|----------|--------------|
| AC-06(05) | Privileged Accounts | P1 | Moderate |
| | _ | | High |
| | | | HVA |

Restrict privileged accounts on the system to personnel or roles (defined in applicable security and privacy plans).

Discussion

Privileged accounts, including super user accounts, are typically described as system administrator for various types of commercial off-the-shelf operating systems. Restricting privileged accounts to specific personnel or roles prevents day-to-day users from accessing privileged information or privileged functions. Organizations may differentiate in the application of restricting privileged accounts between allowed privileges for local accounts and for domain accounts provided that they retain the ability to control system configurations for key parameters and as otherwise necessary to sufficiently mitigate risk.

| Implementation Standard | | |
|--------------------------|---|--|
| Control Review Frequency | Assessment Frequency | |
| Quarterly | Annually (365 Days) | |
| Related Controls | Reference Policy | |
| IA-2, MA-3, MA-4; | Code: 5 U.S.C. §552a(b)(1); | |
| | Statute: Privacy Act of 1974 (P.L. 93-579); | |
| | FedRAMP: Rev. 4 Baseline; | |

| | HIPAA: 45 C.F.R. §164.308(a)(3)(i), 45 C.F.R. §164.308(a)(3)(ii)(A), 45 C.F.R. §164.308(a)(3)(ii)(B), 45 C.F.R. §164.312(a)(1); OMB Circular: A-130; OMB Memo: M-06-16; |
|--------------------|---|
| Privacy Discussion | |

Privacy Implementation Standards

HVA Control Statement

- (a) Restrict privileged accounts on the system to personnel or roles (defined in applicable security and privacy plans).
- (b) Disallow access to other networks or systems outside the authorization boundary (i.e. the Internet, other internal systems) by accounts with elevated privileges.
- (c) Restrict and limit rights to functions, services, and attributes on accounts with elevated privileges to those necessary to perform the required tasks.

Priority

HVA Discussion

Control Number

Privileged accounts, including super user accounts, are typically described as system administrator for various types of commercial off the shelf (COTS) operating systems. Restricting privileged accounts to specific personnel or roles prevents day-to-day users from accessing privileged information or privileged functions. Organizations may differentiate in the application of this control enhancement between allowed privileges for local accounts and for domain accounts provided they retain the ability to control system configurations for key security parameters and as otherwise necessary to sufficiently mitigate risk.

HVA Implementation Standard

Control Name

| AC-06(06) | Privileged Access by Non- | | Above Baseline |
|-----------------------------|--|--|--|
| | Organizational Users | | |
| Control Statement | | | |
| Prohibit privileged acces | s to the system by non-organizational v | isers. | |
| Discussion | | | |
| | | red by the organization to have the equivalent status of a | |
| guest researchers, or indi | viduals detailed from other organizatio | ns. A nonorganizational user is a user who is not an org | anizational user. Policies and procedures for granting |
| equivalent status of empl | loyees to individuals include a need-to- | know, citizenship, | |
| and the relationship to th | e organization. | * | |
| Implementation Standard | | | |
| Control Review Frequency | | Assessment Frequency | |
| Not Specified | t Specified Three (3) Years | | |
| Related Controls | | | |
| AC-18, AC-19, IA-2, IA | 1-8 | | |
| Privacy Discussion | | | |
| Privacy Implementation Star | ndards | | |
| HVA Control Statement | | | |
| HVA Discussion | | | |
| HVA Implementation Standa | ırd | | |
| | | | |

CMS Baseline

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|---------------------------|----------|--------------|
| AC-06(07) | Review of User Privileges | P3 | Moderate |
| | | | High |
| | | | HVA |

Control Statement

- (a) Review no less often than every ninety (90) days the privileges assigned to defined roles or classes of users to validate the need for such privileges; and
- (b) Reassign or remove privileges, if necessary, to correctly reflect CMS' mission and business needs.

Discussion

The need for certain assigned user privileges may change over time to reflect changes in organizational mission and business functions, environments of operation, technologies, or threats. A periodic review of assigned user privileges is necessary to determine if the rationale for assigning such privileges remains valid. If the need cannot be revalidated, organizations take appropriate corrective actions.

| Implementation Standard | |
|--------------------------|---|
| Control Review Frequency | Assessment Frequency |
| Annually (365 Days) | Three (3) Years |
| Related Controls | Reference Policy |
| CA-7; | Code: 5 U.S.C. §552a(b), §552a(e)(9)-(10); |
| | Statute: Privacy Act of 1974 (P.L. 93-579); |
| | HIPAA: 45 C.F.R. §164.308(a)(1)(ii)(D), 45 C.F.R. §164.308(a)(3)(ii)(A), 45 C.F.R. §164.308(a)(3)(ii)(B), 45 |
| | C.F.R. §164.308(a)(4)(i), 45 C.F.R. §164.308(a)(4)(ii)(B), 45 C.F.R. §164.308(a)(4)(ii)(C), 45 C.F.R. 45 C.F.R. |
| | §164.312(a)(2)(i), 45 C.F.R. §164.312(a); |
| | OMB Circular: A-130; |
| | OMB Memo: M-17-12; |

Privacy Discussion

Privacy Implementation Standards

HVA Control Statement

- (a) Review no less often than every ninety (90) days the privileges assigned to defined roles or classes of users to validate the need for such privileges; as well as conduct quarterly reviews of the rights assigned to privileged accounts and validate the need for such privileges.
- (b) Reassign or remove privileges, if necessary, to correctly reflect CMS' mission and business needs.

HVA Discussion

The need for certain assigned user privileges may change over time reflecting changes in organizational missions and business functions, environments of operation, technologies, or threat. Periodic review of assigned user privileges is necessary to determine if the rationale for assigning such privileges remains valid. If the need cannot be revalidated, organizations should take appropriate corrective actions. HVA account reviews may be conducted on a more frequent basis due to the sensitivity of the HVA system and information.

HVA Implementation Standard

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|---------------------------------|----------|--------------|
| AC-06(09) | Log Use of Privileged Functions | P1 | Moderate |
| | | | High |
| | | | |

Control Statement

Log the execution of privileged functions.

Discussion

The misuse of privileged functions, either intentionally or unintentionally by authorized users or by unauthorized external entities that have compromised system accounts, is a serious and ongoing concern and can have significant adverse impacts on organizations. Logging and analyzing the use of privileged functions is one way to detect such misuse and, in doing so, help mitigate the risk from insider threats and the advanced persistent threat.

| Implementation Standard | | |
|--------------------------|---|--|
| Control Review Frequency | Assessment Frequency | |
| Annually (365 Days) | Three (3) Years | |
| Related Controls | Reference Policy | |
| AU-2, AU-3, AU-12; | FedRAMP: Rev. 4 Baseline; | |
| | HIPAA: 45 C.F.R. §164.308(a)(1)(ii)(D), 45 C.F.R.§164.312(b); | |
| | OMB Circular: A-130 7.g. and Appendix III; | |
| | | |

| Privacy Discussion | |
|----------------------------------|--|
| Privacy Implementation Standards | |
| HVA Control Statement | |
| HVA Discussion | |
| HVA Implementation Standard | |

| Control Number | Control Name | Priority | CMS Baseline |
|------------------------|--|--|--|
| AC-06(10) | Prohibit Non-privileged Users | P1 | Moderate |
| | from Executing Privileged | | High |
| | Functions | | g |
| Control Statement | · | • | |
| Prevent non-privileg | ed users from executing privileged function | ons. | |
| | | | |
| Discussion | | | |
| | | | ablishing system accounts, performing system integrity checks, |
| and administering cr | yptographic key management activities. N | on-privileged users are individuals who do not p | ossess appropriate authorizations. Privileged functions that require |
| protection from non- | privileged users include circumventing in | trusion detection and prevention mechanisms or | malicious code protection mechanisms. Preventing non-privileged |
| users from executing | g privileged functions is enforced by AC-3 | | |
| Implementation Standa | rd | | |
| Control Review Frequen | ontrol Review Frequency Assessment Frequency | | |
| Annually (365 Days) | Annually (365 Days) Annually (365 Days) | | |
| Related Controls | | Reference Policy | |
| None; | | FedRAMP: Rev. 4 Baseline; | |
| | OMB Circular: A-130 7.g. and Appendix III; | | |
| Privacy Discussion | <u> </u> | | |
| Privacy Implementation | | | |
| HVA Control Statement | <u>t</u> | | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|-----------------------------|----------|--------------|
| AC-07 | Unsuccessful Logon Attempts | P2 | Low |
| | | | Moderate |
| | | | High |

HVA Discussion

HVA Implementation Standard

- (a) Enforce a limit of consecutive invalid login attempts by a user, specified in Implementation Standard 1, during a duration specified in Implementation Standard 1; and
- (b) Automatically disable or lock the account or node for the time period specified in Implementation Standard 1 or until the lock is released by an administrator, and record the event within appropriate security logs when the maximum number of unsuccessful attempts is exceeded.

Discussion

The need to limit unsuccessful logon attempts and take subsequent action when the maximum number of attempts is exceeded applies regardless of whether the logon occurs via a local or network connection. Due to the potential for denial of service, automatic lockouts initiated by systems are usually temporary and automatically release after a predetermined, organization-defined time period. If a delay algorithm is selected, organizations may employ different algorithms for different components of the system based on the capabilities of those components. Responses to unsuccessful logon attempts may be implemented at the operating system and the application levels. Organization-defined actions that may be taken when the number of allowed consecutive invalid logon attempts is exceeded include prompting the user to answer a secret question in addition to the username and password, invoking a lockdown mode with limited user capabilities (instead of full lockout), allowing users to only logon from specified Internet Protocol (IP)

addresses, requiring a CAPTCHA to prevent automated attacks, or applying user profiles such as location, time of day, IP address, device, or Media Access Control (MAC) address. If automatic system lockout or execution of a delay algorithm is not implemented in support of the availability objective, organizations consider a combination of other actions to help prevent brute force attacks. In addition to the above, organizations can prompt users to respond to a secret question before the number of allowed unsuccessful logon attempts is exceeded. Automatically unlocking an account after a specified period of time is generally not permitted. However, exceptions may be required based on operational mission or need.

Implementation Standard

High:

Std.1 - Configure the system to lock out the user account automatically after three (3) invalid login attempts during a 120-minute time window. Require the lock out to persist until released by an administrator.

Moderate:

Std.1 - Configure the system to lock out the user account automatically after five (5) invalid login attempts during a 120-minute time window. Require the lock out to persist for a minimum of one (1) hour.

Low:

Std.1 - Configure the system to disable access for at least fifteen (15) minutes after five (5) invalid login attempts during a 120-minute time window.

| Control Review Frequency | Assessment Frequency |
|----------------------------------|-------------------------------|
| - · | ı v |
| Annually (365 Days) | Annually (365 Days) |
| Related Controls | Reference Policy |
| AC-2, AC-9, AU-2, AU-6, IA-5; | FedRAMP: Rev. 4 Baseline; 7 |
| | FISCAM: AC-2, AC-2.1.7, AS-2; |
| | NIST SP: 800-63-3, 800-124; |
| | OMB M-16-04, M-19-03; |
| Privacy Discussion | |
| Privacy Implementation Standards | |
| HVA Control Statement | |
| HVA Discussion | |
| HVA Implementation Standard | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|-----------------------------|----------|----------------|
| AC-07(02) | Purge or Wipe Mobile Device | | Above Baseline |

Control Statement

Purge or wipe information from mobile devices based on NIST Special Publication R1 – Guidelines for Media Sanitization after five consecutive, unsuccessful device logon attempts.

Discussion

A mobile device is a computing device that has a small form factor such that it

can be carried by a single individual; is designed to operate without a physical connection; possesses local, non-removable or removable data storage; and includes a self-contained power source. Purging or wiping the device applies only to mobile devices for which the organization-defined number of unsuccessful logons occurs. The logon is to the mobile device, not to any one account on the device. Successful logons to accounts on mobile devices reset the unsuccessful logon count to zero. Purging or wiping may be unnecessary if the information on the device is protected with sufficiently strong encryption mechanisms.

| Implementation Standard | |
|--------------------------|----------------------|
| Control Review Frequency | Assessment Frequency |
| Not Specified | Three (3) Years |
| Related Controls | Reference Policy |
| AC-19, MP-5, MP-6 SC-13 | |
| Privacy Discussion | |

Privacy Discussion

Privacy Implementation Standards

HVA Control Statement

HVA Discussion

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|-------------------------|----------|--------------|
| AC-08 | System Use Notification | P1 | Low |
| | | | Moderate |
| | | | High |

- (a) Display an approved system use notification message or banner to users before granting access to the system that provides privacy and security notices consistent with applicable laws, executive orders, directives, policies, regulations, standards, and guidance. The approved CMS banner states:
- * This warning banner provides privacy and security notices consistent with applicable federal laws, directives, and other federal guidance for accessing this Government system, which includes (1) this computer network, (2) all computers connected to this network, and (3) all devices and storage media attached to this network or to a computer on this network.
 - * This system is provided for Government authorized use only.
 - * Unauthorized or improper use of this system is prohibited and may result in disciplinary action and/or civil and criminal penalties.
 - * Personal use of social media and networking sites on this system is limited as to not interfere with official work duties and is subject to monitoring.
 - * By using this system, you understand and consent to the following:
- The Government may monitor, record, and audit your system usage, including usage of personal devices and email systems for official duties or to conduct HHS business. Therefore, you have no reasonable expectation of privacy regarding any communication or data transiting or stored on this system. At any time, and for any lawful Government purpose, the government may monitor, intercept, and search and seize any communication or data transiting or stored on this system.
 - Any communication or data transiting or stored on this system may be disclosed or used for any lawful Government purpose
- (b) Retain the notification message or banner on the screen until users acknowledge the usage conditions and take explicit actions to log on to or further access the system; and (c) For publicly accessible systems:
 - 1. Display system use information describing CMS-defined permitted uses, before granting further access to the publicly accessible system;
- 2. Display references, if any, to monitoring, recording, or auditing that are consistent with privacy accommodations for such systems that generally prohibit those activities; and
 - 3. Include a description of the authorized uses of the system.

Discussion

System use notifications can be implemented using messages or warning banners displayed before individuals log in to systems. System use notifications are used only for access via logon interfaces with human users. Notifications are not required when human interfaces do not exist. Based on an assessment of risk, organizations consider whether or not a secondary system use notification is needed to access applications or other system resources after the initial network logon. Organizations consider system use notification messages or banners displayed in multiple languages based on organizational needs and the demographics of system users. Organizations consult with the privacy office for input regarding privacy messaging and the Office of the General Counsel or organizational equivalent for legal review and approval of warning banner content.

The warning banner language has very important legal implications for CMS and its system resources. Should content need to be added to this banner, submit the modified warning banner language to the CMS CIO for review and approval prior to implementation. If an system has character limitations related to the warning banner display, the CMS CIO can provide an abbreviated warning banner version. If this banner is inconsistent with any directives, policies, regulations, or standards, notify the CMS CIO immediately. All system computers and network devices under CMS control, prominently display the notice and consent banner immediately upon users' authentication to the system, including, but not limited to, websites, web pages where substantial personal information from the public is collected, Secure File Transfer Protocol (SFTP), Secure Shell (SSH), or other services accessed.

| Implementation Standard | |
|--------------------------|---|
| Control Review Frequency | Assessment Frequency |
| Annually (365 Days) | Three (3) Years |
| Related Controls | Reference Policy |
| AC-14, PL-4, SI-4; | Code: 5 U.S.C. §552a(e)(3), §552a(e)(4); |
| | Statute: Privacy Act of 1974 (P.L. 93-579); |
| | FedRAMP: Rev. 4 Baseline; |

| | FISCAM: AC-1, AS-2; |
|----------------------------------|--|
| | HHS: Policy for Monitoring Employee Use of HHS IT Resources; |
| | HIPAA: 45 C.F.R. §164.520(1)(i); |
| | OMB Circular: A-130 7.g.; |
| Privacy Discussion | - |
| Privacy Implementation Standards | |
| HVA Control Statement | |
| HVA Discussion | |
| HVA Implementation Standard | |

| Control Number | Control Name | Priority | CMS Baseline | |
|----------------------------------|---|---|--|--|
| AC-09 | Previous Logon Notification | P3 | Above Baseline | |
| Control Statement | | | | |
| When supported by the u | nderlying operating system, notify the | user, upon successful logon to the system, of the date a | nd time of the last logon. | |
| Discussion | | | | |
| Previous logon notification | on is applicable to system access via hu | man user interfaces and access to systems that occurs i | n other types of architectures. Information about the last | |
| successful logon allows t | he user to recognize if the date and tim | e provided is not consistent with the user's last access. | | |
| Implementation Standard | | | | |
| Control Review Frequency | Control Review Frequency Assessment Frequency | | | |
| Not Specified Three (3) Years | | | | |
| Related Controls F | | Reference Policy | | |
| AC-7, PL-4; FISCAM: AC-1, AS-2; | | | | |
| Privacy Discussion | | | | |
| Privacy Implementation Standards | | | | |
| HVA Control Statement | | | | |
| HVA Discussion | | | | |
| HVA Implementation Standard | | | | |

| Control Number | Control Name | | CMS Baseline |
|----------------|---------------------|----|----------------|
| AC-09(01) | Unsuccessful Logons | P3 | Above Baseline |

When supported by the underlying operating system, notify the user, upon successful logon, of the number of unsuccessful logon attempts since the last successful logon.

Discussion

Information about the number of unsuccessful logon attempts since the last successful logon allows the user to recognize if the number of unsuccessful logon attempts is consistent with the user's actual logon attempts.

Due to the possibility that an unauthorized person could logon to a system or application using an authorized person's logon account and credentials, all systems and applicable applications will provide an automated method of notifying the authorized user of the last successful logon date and time, and the number of previously unsuccessful logon attempts. It is important that training include reporting procedures and responsibility for authorized users to report unauthorized logons and unauthorized attempts to logon.

| Implementation Standard | |
|--------------------------|----------------------|
| Control Review Frequency | Assessment Frequency |
| Not Specified | Three (3) Years |
| Related Controls | Reference Policy |
| None; | See Control AC-9; |
| Privacy Discussion | |

Privacy Implementation Standards

HVA Control Statement

HVA Discussion

| HVA | Imp | lementation | Standar | ď |
|-----|-----|-------------|---------|---|
| | | | | |

| (| Control Number | Control Name | Priority | CMS Baseline |
|---|----------------|----------------------------|----------|--------------|
| A | AC-10 | Concurrent Session Control | P3 | High |
| | | | | |

Limit the number of concurrent sessions for each account and/or account types to one (1) session for both normal and privileged users. The number of concurrent application/process sessions is limited and enforced to the number of sessions expressly required for the performance of job duties and any requirement for more than one (1) concurrent application/process session is documented in the applicable security and privacy plan.

Discussion

Organizations may define the maximum number of concurrent sessions for system accounts globally, by account type, by account, or any combination thereof. For example, organizations may limit the number of concurrent sessions for system administrators or other individuals working in particularly sensitive domains or mission-critical applications. Concurrent session control addresses concurrent sessions for system accounts. It does not, however, address concurrent sessions by single users via multiple system accounts.

| Implementation Standard | | |
|----------------------------------|---------------------------|--|
| Control Review Frequency | Assessment Frequency | |
| Annually (365 Days) | Annually (365 Days) | |
| Related Controls | Reference Policy | |
| SC-23; | FedRAMP: Rev. 4 Baseline; | |
| | FISCAM: AC-2, AS-2; | |
| Privacy Discussion | | |
| Privacy Implementation Standards | | |
| HVA Control Statement | | |
| HVA Discussion | | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|--------------|----------|--------------|
| AC-11 | Device Lock | P3 | Moderate |
| | | | High |
| | | | |
| | | | |

Control Statement

HVA Implementation Standard

- (a) Prevent further access to the system by initiating a device lock after fifteen (15) minutes of inactivity (for both remote and internal access connections), requiring the user to initiate a device lock before leaving the system unattended, or upon receiving a request from a user; and
- (b) Retain the device lock until the user reestablishes access using established identification and authentication procedures.

Discussion

Device locks are temporary actions taken to prevent logical access to organizational systems when users stop work and move away from the immediate vicinity of those systems but do not want to log out because of the temporary nature of their absences. Device locks can be implemented at the operating system level or at the application level. A proximity lock may be used to initiate the device lock (e.g., via a Bluetooth-enabled device or dongle). User-initiated device locking is behavior or policy-based and, as such, requires users to take physical action to initiate the device lock. Device locks are not an acceptable substitute for logging out of systems, such as when organizations require users to log out at the end of workdays.

Implementation Standard

High & Moderate:

Std.1 - Period of inactivity must be no more than 15 minutes before device lock occurs for remote and mobile devices and requires user re-authentication. As agencies continue to migrate to laptops and docking stations making clients increasingly mobile, this is a logical extension of that requirement.

| Control Review Frequency | Assessment Frequency |
|----------------------------------|--|
| Annually (365 Days) | Three (3) Years |
| Related Controls | Reference Policy |
| AC-2, AC-7, IA-11, PL-4; | Code: 5 U.S.C. §552a(e)(10); |
| | Statute: Privacy Act of 1974 (P.L. 93-579); |
| | FedRAMP: Rev. 4 Baseline; |
| | FISCAM: AC-1, AC-1.2.1, AS-2; |
| | HIPAA: 45 C.F.R. §164.310(b), 45 C.F.R. §164.312(a)(2)(iii), 45 C.F.R. §164.312(a)(1); |
| | OMB Memo: M-06-16, M-17-12; |
| Privacy Discussion | |
| Privacy Implementation Standards | |
| HVA Control Statement | |
| HVA Discussion | |
| HVA Implementation Standard | |

| Control Number | Control Name | Priority | CMS Baseline | |
|------------------------|--|---|---|--|
| AC-11(01) | Pattern-hiding Displays | P3 | Moderate | |
| | | | High | |
| Control Statement | | | | |
| Conceal, via the devi | ce lock, information previously visible on | the display with a publicly viewable image. | | |
| | 1 | | | |
| Discussion | | | | |
| The pattern-hiding di | splay can include static or dynamic image | es, such as patterns used with screen savers, photographi | c images, solid colors, clock, battery life indicator, or a | |
| blank screen with the | caveat that controlled unclassified inform | nation is not displayed. | | |
| Implementation Standar | d | * · | | |
| Control Review Frequen | cy | Assessment Frequency | | |
| Quarterly | | Annually (365 Days) | | |
| Related Controls | | Reference Policy | | |
| None; | | FedRAMP: Rev. 4 Baseline; | | |
| Privacy Discussion | | | | |
| Privacy Implementation | Standards | | | |
| | HVA Control Statement | | | |
| HVA Discussion | | | | |
| HVA Implementation St | andard | | | |

| Control Number | Control Name | Priority | CMS Baseline | | |
|---|---------------------|----------|--------------|--|--|
| AC-12 | Session Termination | P2 | Moderate | | |
| | | | High | | |
| | | | g . | | |
| Control Statement | Control Statement | | | | |
| Automatically terminate a user session after defined conditions or trigger events requiring session disconnect (defined in applicable security and privacy plans) | | | | | |
| | | | | | |
| Discussion | | | | | |
| Discussion | | | | | |

Session termination addresses the termination of user-initiated logical sessions (in contrast to SC-10, which addresses the termination of network connections associated with communications sessions (i.e., network disconnect)). A logical session (for local, network, and remote access) is initiated whenever a user (or process acting on behalf of a user) accesses an organizational system. Such user sessions can be terminated without terminating network sessions. Session termination ends all processes associated with a user's logical session except for those processes that are specifically created by the user (i.e., session owner) to continue after the session is terminated. Conditions or trigger events that require automatic termination of the session include organization-defined periods of user inactivity, targeted responses to certain types of incidents, or time-of-day restrictions on system use.

| Implementation Standard | |
|----------------------------------|----------------------|
| Control Review Frequency | Assessment Frequency |
| Annually (365 Days) | Three (3) Years |
| Related Controls | Reference Policy |
| MA-4, SC-10, SC-23; | FISCAM: AC-1.2.1; |
| Privacy Discussion | |
| Privacy Implementation Standards | |
| HVA Control Statement | |
| HVA Discussion | |
| HVA Implementation Standard | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|----------------------------------|----------|--------------|
| AC-14 | Permitted Actions Without | P3 | Low |
| | Identification or Authentication | | Moderate |
| | | | High |

Control Statement

HVA Control Statement

- (a) Identify specific user actions (defined in applicable security and privacy plans) that can be performed on the system without identification or authentication consistent with CMS' missions and business functions;
- (b) Document and provide supporting rationale in the security and privacy plan for the system, user actions not requiring identification or authentication.

Discussion

Specific user actions may be permitted without identification or authentication if organizations determine that identification and authentication are not required for the specified user actions. Organizations may allow a limited number of user actions without identification or authentication, including when individuals access public websites or other publicly accessible federal systems, when individuals use mobile phones to receive calls, or when facsimiles are received. Organizations identify actions that normally require identification or authentication but may, under certain circumstances, allow identification or authentication mechanisms to be bypassed. Such bypasses may occur, for example, via a software-readable physical switch that commands bypass of the logon functionality and is protected from accidental or unmonitored use. Permitting actions without identification or authentication does not apply to situations where identification have already occurred and are not repeated but rather to situations where identification and authentication have not yet occurred. Organizations may decide that there are no user actions that can be performed on organizational systems without identification and authentication, and therefore, the value for the assignment can be "none."

| Implementation Standard | | |
|----------------------------------|---|---|
| Control Review Frequency | Assessment Frequency | |
| Annually (365 Days) | Annually (365 Days) | |
| Related Controls | Reference Policy | |
| AC-8, IA-2, PL-2; | Code: 5 U.S.C. §552a(b); | ļ |
| | Statute: Privacy Act of 1974 (P.L. 93-579); | |
| | FedRAMP: Rev. 4 Baseline; | |
| | FISCAM: AC-1.1.7, AC-2, AC-3.2.5, AS-2; | |
| | HIPAA: 45 C.F.R. §164.312(a)(2)(i); | |
| | OMB Circular: A-130 7.g. and Appendix III; | |
| Privacy Discussion | | |
| Privacy Implementation Standards | | |

| /A Discussion | |
|----------------------------|--|
| /A Implementation Standard | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|---------------|----------|--------------|
| AC-17 | Remote Access | P1 | Low |
| | | | Moderate |
| | | | High |
| | | | HVA |

- (a) Establish and document usage restrictions, configuration/connection requirements, and implementation guidance for each type of remote access allowed; and
- (b) Authorize each type of remote access to the system prior to allowing such connections.
- 1. Remote access for privileged functions must be permitted only for compelling operational needs, must be strictly controlled, and must be explicitly authorized, in writing, by the Authorizing Official (AO) or his/her designated representative.
- (c) While access to HHS Webmail using personally-owned equipment is authorized, access to other systems/networks using personally-owned equipment is prohibited without written authorization from the Authorizing Official (AO), or an approved security and privacy policy allowing the use of personally-owned equipment:
 - 1. Personally-owned equipment must be scanned before being connected to CMS (and HHS) systems or networks to ensure compliance with CMS requirements; and
- 2. Personally-owned equipment must be prohibited from processing, accessing, or storing Department sensitive information unless it is approved in writing by the CMS SOP and employs CMS required encryption (FIPS 140-2/140-3 validated module).

Discussion

Remote access is access to organizational systems (or processes acting on behalf of users) that communicate through external networks such as the Internet. Types of remote access include dial-up, broadband, and wireless. Organizations use encrypted virtual private networks (VPNs) to enhance confidentiality and integrity for remote connections. The use of encrypted VPNs provides sufficient assurance to the organization that it can effectively treat such connections as internal networks if the cryptographic mechanisms used are implemented in accordance with applicable laws, executive orders, directives, regulations, policies, standards, and guidelines. Still, VPN connections traverse external networks, and the encrypted VPN does not enhance the availability of remote connections. VPNs with encrypted tunnels can also affect the ability to adequately monitor network communications traffic for malicious code. Remote access controls apply to systems other than public web servers or systems designed for public access. Authorization of each remote access type addresses authorization prior to allowing remote access without specifying the specific formats for such authorization. While organizations may use information exchange and system connection security agreements to manage remote access connections to other systems, such agreements are addressed as part of CA-3. Enforcing access restrictions for remote access is addressed via AC-3.

Implementation Standard

High, Moderate & Low:

- Std.1 Require callback capability with re-authentication to verify connections from authorized locations when the Medicare Data Communications Network (MDCN) or Multi-Protocol Label Switching (MPLS) service network cannot be used. For application systems and turnkey systems that require the vendor to log-on, the vendor will be assigned a User ID and password and enter the network through the standard authentication process. Access to such systems will be authorized and logged. User IDs assigned to vendors will be recertified within every three hundred sixty-five (365) days.
- Std.2 If e-authentication is implemented as a remote access solution or associated with remote access.
- Std.3 All computers and devices, whether government furnished equipment (GFE), contractor furnished equipment (CFE), or personal, that require any network access to a CMS network or system are securely configured and meet, as a minimum, the following security requirements:
 - (a) Up-to-date system patches;
 - (b) Current anti-virus software;
 - (c) Host-based intrusion detection system;
 - (d) Functionality that provides the capability for automatic execution of code disabled; and
 - (e) employs CMS required encryption (FIPS 140-2/140-3 validated module).
- Std.4 For organizations supporting remote access (including teleworking), ensure NIST SP 800-46 guidelines are followed by defining policies and procedures that define:
 - (a) Forms of permitted remote access;
 - (b) Types of devices permissible for remote access;
 - (c) Type of access remote users are granted; and

| (d) How remote user account provisioning is handled. | |
|--|--|
| Control Review Frequency | Assessment Frequency |
| Quarterly | Annually (365 Days) |
| Related Controls | Reference Policy |
| AC-2, AC-3, AC-4, AC-18, AC-19, AC-20, CA-3, CM-10, | FedRAMP: Rev. 4 Baseline; |
| IA-2, IA-3, IA-8, MA-4, PE-17, PL-2, PL-4, SC-10, SC-12, | FISCAM: AC-1, AC-1.1.4, AC-1.1.5, AC-1.1.6, AC-1.1.7, AS-2; |
| SC-13, SI-4; | HIPAA: 45 C.F.R. §164.310(b), 45 C.F.R. §164.310(c), 45 C.F.R. §164.312(a)(1), 45 C.F.R. §164.312(e)(1); |
| | NISTIR: 7966; |
| | NIST SP: 800-46, 800-77, 800-113, 800-114, 800-121; |
| | OMB Circular: A-130; |
| | OMB Memo: M-06-16, M-17-12; |
| D: D: : | |

Privacy Discussion

Privacy Implementation Standards

HVA Control Statement

- (a) Establish and document usage restrictions, configuration/connection requirements, and implementation guidance for each type of remote access allowed; and
- (b) Authorize each type of remote access to the system prior to allowing such connections.
- 1. Remote access for privileged functions must be permitted only for compelling operational needs, must be strictly controlled, and must be explicitly authorized, in writing, by the Authorizing Official (AO) or his/her designated representative.
- (c) While access to HHS Webmail using personally-owned equipment is authorized, access to other systems/networks using personally-owned equipment is prohibited without written authorization from the Authorizing Official (AO), or an approved security and privacy policy allowing the use of personally-owned equipment:
- 1. Personally-owned equipment must be scanned before being connected to CMS (and HHS) systems or networks to ensure compliance with CMS requirements; and
- 2. Personally-owned equipment must be prohibited from processing, accessing, or storing Department sensitive information unless it is approved in writing by the CMS SOP and employs CMS required encryption (FIPS 140-2/140-3 validated module).
- (d) Control and limit access to the HVA environment from remote locations (outside the HVA authorization boundary) to pre-authorized remote locations (defined in applicable HVA security/privacy plans).

HVA Discussion

Remote access is access to organizational systems (or processes acting on behalf of users) communicating through external networks such as the Internet. Types of remote access include dial-up, broadband, and wireless. Organizations use encrypted virtual private networks (VPNs) to enhance confidentiality and integrity for remote connections. Remote access into the HVA environment is restricted and controlled at the authorization boundary of the HVA. Entities that leverage enterprise remote access solutions from systems outside the enterprise must further control access at the HVA authorization boundary into the HVA environment over the support systems' network. Likewise, systems outside the HVA authorization boundary but located on a support system's authorization boundary are considered remote access devices to the HVA and must be controlled and limited when accessing the HVA environment.

HVA Implementation Standard

| AC-17(01) Wouldering and Control 11 Hoderate High | Control Number AC-17(01) Control Name Monitoring and Control Priority P1 CMS Baseline Moderate High | |
|---|---|--|
|---|---|--|

Control Statement

Employ automated mechanisms to monitor and control remote access methods.

Discussion

Monitoring and control of remote access methods allows organizations to detect attacks and help ensure compliance with remote access policies by auditing the connection activities of remote users on a variety of system components, including servers, notebook computers, workstations, smart phones, and tablets. Audit logging for remote access is enforced by AU-2. Audit events are defined in AU-2a.

Implementation Standard

High & Moderate:

Std.1 - The organization implements CMS and federally distributed blocking rules within one hour of receipt.

| Control Review Frequency | Assessment Frequency |
|---------------------------|--|
| Quarterly | Annually (365 Days) |
| Related Controls | Reference Policy |
| AU-2, AU-6, AU-12, AU-14; | FedRAMP: Rev. 4 Baseline; |
| | HIPAA: 45 C.F.R. §164.310(b), 45 C.F.R. §164.310(c), 45 C.F.R. §164.312(a)(1), 45 C.F.R. §164.312(b), 45 |
| | C.F.R. §164.312(e)(1); |
| | NIST SP: 800-37, 800-39, 800-137; |
| | OMB Memo: M-06-16, M-14-03, M-16-04, M-17-12, M-19-03, M-20-04; |

Privacy Discussion

Discussion for systems processing, storing, or transmitting PII (to include PHI):

Auditing remote access ensures unauthorized connections to systems containing personally identifiable information (PII) can be detected across all system platforms (e.g., servers, mobile devices, work stations).

Audit all remote access to, and actions on, resources containing PII.

Privacy Implementation Standards

HVA Control Statement

HVA Discussion

HVA Implementation Standard

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|-----------------------------------|----------|--------------|
| AC-17(02) | Protection of Confidentiality and | P1 | Moderate |
| | Integrity Using Encryption | | High |
| | | | HVA |

Control Statement

Implement cryptographic mechanisms to protect the confidentiality and integrity of remote access sessions.

Discussion

Virtual private networks can be used to protect the confidentiality and integrity of remote access sessions. Transport Layer Security (TLS) is an example of a cryptographic protocol that provides end-to-end communications security over networks and is used for Internet communications and online transactions.

Use only CMS-approved encryption mechanisms (e.g., see SC-13).

| J 11 J1 | |
|--------------------------|--|
| Implementation Standard | |
| Control Review Frequency | Assessment Frequency |
| Annually (365 Days) | Annually (365 Days) |
| Related Controls | Reference Policy |
| SC-8, SC-12, SC-13; | FedRAMP: Rev. 4 Baseline; |
| | HIPAA: 45 C.F.R. §164.312(a)(2)(iv), 45 C.F.R. §164.312(e)(2)(ii); |
| | OMB Circular: A-130; |
| | OMB Memo: M-06-16, Step 3; |
| Privacy Discussion | |

Privacy Discussion

Privacy Implementation Standards

HVA Control Statement

Implement cryptographic mechanisms to protect the confidentiality and integrity of remote access data/sessions by using FIPS 140-2/140-3 compliance encryption.

HVA Discussion

Virtual private networks can be used to protect the confidentiality and integrity of remote access sessions. Transport Layer Security (TLS) is an example of a cryptographic protocol that provides end-to-end communications security over networks and is used for Internet communications and online transactions.

| HVA Implementation Standard | | | | |
|---|---|--------------------------------------|---|--|
| | | | | |
| Control Number AC-17(03) | Control Name Managed Access Control Points | Priority P1 | CMS Baseline Moderate High | |
| Control Statement | | | <u> </u> | |
| Route remote accesses th | Route remote accesses through authorized and managed network access control points. | | | |
| Discussion | Discussion | | | |
| Organizations consider the Trusted Internet Connections (TIC) initiative [DHS TIC] requirements for external network connections since limiting the number of access contro | | | network connections since limiting the number of access control | |
| points for remote access reduces attack surfaces. | | | | |
| Implementation Standard | | | | |
| Control Review Frequency | | Assessment Frequency | | |
| Quarterly | | Annually (365 Days) | | |
| Related Controls | | Reference Policy | | |
| SC-7; | | FedRAMP: Rev. 4 Baseline; | | |
| | | OMB Memo: M-16-04, M-19-03, M-19-26; | | |
| Privacy Discussion | | | | |
| Privacy Implementation Stan | ndards | | | |

| Control Number AC-17(04) | Control Name Privileged Commands and Access | Priority P1 | CMS Baseline Moderate High |
|-----------------------------|---|-------------|----------------------------|
| | | | |

HVA Control Statement HVA Discussion

HVA Implementation Standard

HVA Implementation Standard

- (a) Authorize the execution of privileged commands and access to security-relevant information via remote access only in a format that provides assessable evidence and for compelling operational needs; and
- (b) Document the rationale for remote access in the security and privacy plan for the system.

Discussion

Remote access to systems represents a significant potential vulnerability that can be exploited by adversaries. As such, restricting the execution of privileged commands and access to security-relevant information via remote access reduces the exposure of the organization and the susceptibility to threats by adversaries to the remote access capability

| access to security-relevant information via remote access reduces the exposure of the organization and the susceptibility to threats by adversaries to the remote access capability. | | |
|--|---------------------------|--|
| Implementation Standard | | |
| Control Review Frequency | Assessment Frequency | |
| Quarterly | Annually (365 Days) | |
| Related Controls | Reference Policy | |
| AC-6, SC-12, SC-13; | FedRAMP: Rev. 4 Baseline; | |
| Privacy Discussion | | |
| Privacy Implementation Standards | | |
| HVA Control Statement | | |
| HVA Discussion | | |

| Control Number | Control Name | Priority | CMS Baseline | | |
|-----------------------------|--|-------------------|----------------|--|--|
| AC-17(06) | Protection of Mechanism | | Above Baseline | | |
| | Information | | | | |
| Control Statement | | | | | |
| Protect information abo | out remote access mechanisms from una | uthorized use and | | | |
| disclosure. | | | | | |
| Discussion | | | | | |
| | nizational information by non-organizati | | | | |
| increase the risk of una | increase the risk of unauthorized use and disclosure about remote access mechanisms. The organization considers including remote access requirements in the information | | | | |
| exchange agreements v | exchange agreements with other organizations, as applicable. Remote access requirements can also be included in rules of behavior (see PL-4) and access agreements (see PS-6). | | | | |
| Implementation Standard | | | | | |
| Control Review Frequency | Control Review Frequency Assessment Frequency | | | | |
| Not Specified | Not Specified Three (3) Years | | | | |
| Related Controls | Related Controls Reference Policy | | | | |
| AT-2, AT-3, PS-6 | AT-2, AT-3, PS-6 | | | | |
| Privacy Discussion | Privacy Discussion | | | | |
| | Privacy Implementation Standards | | | | |
| | HVA Control Statement | | | | |
| | HVA Discussion | | | | |
| HVA Implementation Standard | | | | | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|------------------------------|----------|----------------|
| AC-17(09) | Disconnect or Disable Access | P1 | Above Baseline |

Provide the capability to disconnect or disable remote access to the system within one (1) hour.

Discussion

The speed of system disconnect or disablement varies based on the criticality of missions or business functions and the need to eliminate immediate or future remote access to systems.

CMS Business Owners are to ensure that required Interconnection Security Agreements (ISA) and Memoranda of Understanding (MOU) are established and that they state the interconnections may be terminated or suspended by CMS unilaterally based solely on CMS' interpretation of the risk.

Implementation Standard

High, Moderate & Low:

Std.1 - The organization terminates or suspends network connections (i.e., a system to system interconnection) within one (1) hour upon issuance of an order by the CIO, CISO, or Senior Official for Privacy (SOP).

| Control Review Frequency | Assessment Frequency | |
|----------------------------------|---------------------------|--|
| Not Specified | Three (3) Years | |
| Related Controls | Reference Policy | |
| None; | FedRAMP: Rev. 4 Baseline; | |
| Privacy Discussion | | |
| Privacy Implementation Standards | | |
| HVA Control Statement | | |
| HVA Discussion | | |
| HVA Implementation Standard | | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|-----------------|----------|--------------|
| AC-18 | Wireless Access | P1 | Low |
| | | | Moderate |
| | | | High |

Monitor for unauthorized wireless access to information systems and prohibits the installation of wireless access points (WAP) to information systems unless explicitly authorized, in writing, by the CMS CIO or his/her designated representative. If wireless access is authorized:

- (a). Establish configuration requirements, connection requirements, and implementation guidance for each type of wireless access; and
- (b). Authorize each type of wireless access to the system prior to allowing such connections.

Discussion

Wireless technologies include microwave, packet radio (ultra-high frequency or very high frequency), 802.11x, and Bluetooth. Wireless networks use authentication protocols that provide authenticator protection and mutual authentication.

Implementation Standard

High, Moderate & Low:

- Std.1 If wireless access is explicitly approved, wireless device service set identifier broadcasting is disabled and the following wireless restrictions and access controls are implemented:
 - (a) Encryption protection is enabled;
 - (b) Access points are placed in secure areas;
 - (c) Access points are shut down when not in use (i.e., nights, weekends);
 - (d) A stateful inspection firewall is implemented between the wireless network and the wired infrastructure;
 - (e) MAC address authentication is utilized;
 - (f) Static IP addresses, not Dynamic Host Configuration Protocol (DHCP), is utilized;
 - (g) Personal firewalls are utilized on all wireless clients;
 - (h) File sharing is disabled on all wireless clients;
 - (i) Intrusion detection agents are deployed on the wireless side of the firewall;
 - (j) Wireless activity is monitored and recorded, and the records are reviewed on a regular basis (defined in applicable security/privacy plans);
 - (k) Adheres to CMS-CIO-POL-INF12-01, CMS Policy for Wireless Client Access; and
 - (1) Adheres to the HHS Standard for IEEE 802.11 Wireless Local Area Network (WLAN).
- Std.2 Wireless printers and all Bluetooth devices such as keyboards are not allowed.

| Control Review Frequency | Assessment Frequency | | |
|---|----------------------------------|--|--|
| Annually (365 Days) | Annually (365 Days) | | |
| Related Controls | Reference Policy | | |
| AC-2, AC-3, AC-17, AC-19, CA-9, CM-7, IA-2, IA-3, IA-8, | FedRAMP: Rev. 4 Baseline; | | |
| PL-4, SC-40, SC-43, SI-4; | FISCAM: AC-1, AS-2; | | |
| | HHS: IS2P 2014; | | |
| | NIST SP: 800-48, 800-94, 800-97; | | |
| Privacy Discussion | | | |
| Privacy Implementation Standards | | | |
| HVA Control Statement | | | |
| HVA Discussion | | | |
| HVA Implementation Standard | | | |

| Control Statement Protect wireless access to the system using authentication of both users and devices and encryption. Discussion Wireless networking capabilities represent a significant potential vulnerability that can be exploited by adversaries. To protect systems with wireless access points, strong authentication of users and devices along with strong encryption can reduce susceptibility to threats by adversaries involving wireless technologies. Per HHS ISZP policy (2018), compliance with NIST SP 800-153 is required for user authentication and encrypted communications using WPA-2 and NIST SP 800-97 2-factor authentication requirements for WLAN connectivity. Implementation Standard Control Review Frequency Annually (365 Days) Related Controls SC-8, SC-12, SC-13; FedRAMP: Rev. 4 Baseline; NIST SP: 800-97, 800-153; Privacy Discussion Discussion for systems processing, storing, or transmitting PII (to include PHI): Communication over wireless networks, unless properly secured, has a greater risk of interception than hard-wired networks. Implementing encryption of wireless network communications containing personally identifiable information (PII) renders any intercepted data unreadable. If wireless networks permit access to CMS Business/Systems systems containing PII, then encryption of content and authentication of users or devices is required. CMS Businesses/Systems should ensure that all WLAN components use FIPS-approved cryptographic algorithms to protect the confidentiality and integrity of WLAN communications. Privacy Implementation Standards HVA Control Statement HVA Implementation Standard | Control Number AC-18(01) | Control Name Authentication and Encryption | Priority P1 | CMS Baseline Moderate High | |
|---|-----------------------------|---|---|---|--|
| Discussion Wireless networking capabilities represent a significant potential vulnerability that can be exploited by adversaries. To protect systems with wireless access points, strong authentication of users and devices along with strong encryption can reduce susceptibility to threats by adversaries involving wireless technologies. Per HHS IS2P policy (2018), compliance with NIST SP 800-153 is required for user authentication and encrypted communications using WPA-2 and NIST SP 800-97 2-factor authentication requirements for WLAN connectivity. Implementation Standard Control Review Frequency | Control Statement | | | | |
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| Discussion for systems processing, storing, or transmitting PII (to include PHI): Communication over wireless networks, unless properly secured, has a greater risk of interception than hard-wired networks. Implementing encryption of wireless network communications containing personally identifiable information (PII) renders any intercepted data unreadable. If wireless networks permit access to CMS Business/System systems containing PII, then encryption of content and authentication of users or devices is required. CMS Businesses/Systems should ensure that all WLAN components use FIPS-approved cryptographic algorithms to protect the confidentiality and integrity of WLAN communications. Privacy Implementation Standards HVA Control Statement HVA Discussion | | | NIST SP: 800-97, 800-153; | | |
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| HVA Discussion | | andards | | | |
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| 11 A Imprementation Standard | | dard | | | |
| | 11 + A Implementation Stan | uai u | | | |

| Control Number | Control Name | Priority | CMS Baseline | |
|---|---|---|----------------------|--|
| AC-18(03) | Disable Wireless Networking | | Low | |
| | _ | | Moderate | |
| | | | High | |
| Control Statement | | | | |
| Disable, when not intend | led for use, wireless networking capabil | lities embedded within system components prior to issu | ance and deployment. | |
| Discussion | | | | |
| | | em components represent a significant potential vulnera | | |
| wireless capabilities who | wireless capabilities when not needed for essential organizational missions or functions can reduce susceptibility to threats by adversaries involving wireless technologies. | | | |
| Implementation Standard | Implementation Standard | | | |
| Control Review Frequency Assessment Frequency | | | | |
| Annually (365 Days) | | Three (3) Years | | |
| Related Controls | | Reference Policy | | |
| AC-19 | AC-19 | | | |
| Privacy Discussion | | | | |
| Privacy Implementation Standards | | | | |
| HVA Control Statement | | | | |
| HVA Discussion | HVA Discussion | | | |

| HVA Impl | ementation | Standard |
|----------|------------|----------|
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| Control Number | Control Name | Priority | CMS Baseline | | |
|----------------------------------|---|---|--|--|--|
| AC-18(04) | Wireless Access Restrict | P1 | High | | |
| | Configurations by Users | | | | |
| Control Statement | | | | | |
| Identify and explicitly au | thorize users allowed to independently | configure wireless networking capabilities. | | | |
| Discussion | | | | | |
| Organizational authoriza | tions to allow selected users to configu | re wireless networking capabilities are enforced, in part | , by the access enforcement mechanisms employed within | | |
| organizational systems. | | | | | |
| Per HHS IS2P policy (20 | 18), compliance with NIST SP 800-15 | 3 is required for restricting user configuration. | | | |
| Implementation Standard | | | | | |
| Control Review Frequency | Control Review Frequency Assessment Frequency | | | | |
| Annually (365 Days) | | Annually (365 Days) | | | |
| Related Controls | | Reference Policy | | | |
| SC-7, SC-15; | | See Control AC-18; | | | |
| Privacy Discussion | | | | | |
| Privacy Implementation Standards | | | | | |
| HVA Control Statement | | | | | |
| HVA Discussion | | | | | |
| HVA Implementation Standa | rd | | | | |

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| | Control Number | Control Name | Priority | CMS Baseline |
|---|----------------|--------------------------------|----------|--------------|
| | AC-18(05) | Wireless Access Antennas and | P1 | High |
| | | Transmission Power Levels | | |
| Г | 0 . 10 | • | - | - |

Control Statement

Select radio antennas and calibrate transmission power levels to reduce the probability that signals from wireless access points can be received outside of CMS-controlled boundaries.

Discussion

Actions that may be taken to limit unauthorized use of wireless communications outside of organization-controlled boundaries include reducing the power of wireless transmissions so that the transmissions are less likely to emit a signal that can be captured outside of the physical perimeters of the organization, employing measures such as emissions security to control wireless emanations, and using directional or beamforming antennas that reduce the likelihood that unintended receivers will be able to intercept signals. Prior to taking such mitigating actions, organizations can conduct periodic wireless surveys to understand the radio frequency profile of organizational systems as well as other systems that may be operating in the area.

Per HHS IS2P policy (2018), compliance with NIST SP 800-153 is required for calibrating transmission power levels.

| Ter into 1921 poney (2010); compliance with 14191 81 000 133 is required for cumorating transmission power levels. | | | |
|--|----------------------|--|--|
| Implementation Standard | | | |
| Control Review Frequency | Assessment Frequency | | |
| Annually (365 Days) | Annually (365 Days) | | |
| Related Controls | Reference Policy | | |
| PE-19; | See Control AC-18; | | |
| Privacy Discussion | | | |
| Privacy Implementation Standards | | | |
| HVA Control Statement | | | |
| HVA Discussion | HVA Discussion | | |
| HVA Implementation Standard | | | |

| Control Number | Control Name | Priority | CMS Baseline |
|---|--|--|---|
| AC-19 | Access Control for Mobile | P1 | Low |
| | Devices | | Moderate |
| | | | High |
| Control Statement | | | |
| | | ents, and implementation guidance for organization-co | ontrolled mobile devices, to include when such devices are |
| outside of controlled ar | | | |
| (b). Authorize the conn | ection of mobile devices to organization | nal systems. | |
| | | | |
| Discussion | | | |
| A mobile device is a co | omputing device that has a small form fa | actor such that it can easily be carried by a single indiv | vidual; is designed to operate without a physical connection; |
| possesses local, non-rea | movable or removable data storage; and | l includes a self-contained power source. Mobile devic | e functionality may also include voice communication |
| | | | local data with remote locations. Examples include smart |
| | | | nsmission capability of the mobile device may be comparable |
| | | | tection and control of mobile devices is behavior or policy- |
| | | | Controlled areas are spaces for which organizations provide |
| | | lished for protecting information and systems. | converses areas are spaces for which organizations provide |
| | | | nay vary for the different classes or types of such devices. |
| | | | ice identification and authentication, implementation of |
| | | | r critical software updates and patches, conducting primary |
| | | ty checks, and disabling unnecessary hardware. | refrical software updates and pateries, conducting primary |
| | | | on may authorize the connection of mobile devices to the |
| | | | mobile device connection to specific applications or impose |
| | | | evices goes beyond the requirements specified in AC-19. |
| | | | oints for the development of security plans and overlays |
| | | | |
| | • | y the security controls within the different families of c | controls. AC-20 addresses mobile devices that are not |
| organization-controlled Implementation Standard | | | |
| Control Review Frequency | | Assessment Frequency | |
| Annually (365 Days) | | Annually (365 Days) | |
| Related Controls | | Reference Policy | |
| | C-11, AC-17, AC-18, AC-20, CA-9, | FISCAM: AC-1.1.2, CM-2.1.1; | |
| | -3, MP-2, MP-4, MP-5, MP-7, PL-4, | NIST SP: 800-114, 800-124; | |
| SC-7, SC-34, SC-43, S | | , | |
| Privacy Discussion | | | |
| Privacy Implementation St | andards | | |
| HVA Control Statement | | | |
| HVA Discussion | | | |
| HVA Implementation Stan | dard | | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|---------------------------------|----------|--------------|
| AC-19(05) | Full Device and Container-based | P1 | Moderate |
| | Encryption | | High |
| | | | |

Employ CMS-required (FIPS 140-2/140-3 validated module) full-device encryption or container encryption to protect the confidentiality and integrity of information on approved mobile devices (defined in applicable security and privacy plans).

Discussion

Container-based encryption provides a more fine-grained approach to data and information encryption on mobile devices, including encrypting selected data structures such as files, records, or fields.

FIPS 140-2/140-3 approved security function families are found at HYPERLINK "https://csrc.nist.gov/projects/cryptographic-algorithm-validation-program/validation". However, implementing an approved security function is the start. The product must also be on the approved validation lists. (See HYPERLINK

"https://csrc.nist.gov/projects/cryptographic-module-validation-program/validated-modules/search" for a list of current validated products.)

| | regional valuation incoming source for a list of controls valuation products.) | | | |
|----------------------------------|--|--|--|--|
| Implementation Standard | | | | |
| Control Review Frequency | Assessment Frequency | | | |
| Annually (365 Days) | Three (3) Years | | | |
| Related Controls | Reference Policy | | | |
| SC-12, SC-13, SC-28; | FedRAMP: Rev. 4 Baseline; | | | |
| | FIPS: 140-2, 140-3; | | | |
| | FISCAM: 1.1.4, AC-1.1.5, AC-1.1.6, AC-1.1.7; | | | |
| | HIPAA: 45 C.F.R. §164.312(a)(2)(iv); | | | |
| | OMB Memo: M-06-16; | | | |
| Privacy Discussion | | | | |
| Privacy Implementation Standards | | | | |
| HVA Control Statement | | | | |
| HVA Discussion | | | | |

| Control Name | Priority | CMS Baseline |
|-------------------------|----------|----------------------------|
| Use of External Systems | P1 | Low |
| | | Moderate |
| | | High |
| | | HVA |
| | | Use of External Systems P1 |

Control Statement

HVA Implementation Standard

- (a). Establish defined terms and conditions and identify defined controls asserted to be implemented on external systems, consistent with the trust relationships established with other organizations owning, operating, and/or maintaining external systems, allowing authorized individuals to:
 - 1 Access the system from external systems; and
 - 2. Process, store, or transmit organization-controlled information using external systems; or
- (b). Prohibit the use of organizationally-defined types of external systems.

Discussion

External systems are systems that are used by but not part of organizational systems and for which the organization has no direct control over the implementation of required controls or the assessment of control effectiveness. External systems include personally owned systems, components, or devices; privately owned computing and communications devices in commercial or public facilities; systems owned or controlled by nonfederal organizations; systems managed by contractors; and federal information systems that are not owned by, operated by, or under the direct supervision or authority of the organization. External systems also include systems owned or operated by other components within the same organization and systems within the organization with different authorization boundaries. Organizations have the option to prohibit the use of any type of external system or prohibit the use of specified types of external systems, (e.g., prohibit the use of any external system that is not organizationally owned or prohibit the use of personally-owned systems).

For some external systems (i.e., systems operated by other organizations), the trust relationships that have been established between those organizations and the originating organization may be such that no explicit terms and conditions are required. Systems within these organizations may not be considered external. These situations occur when, for example, there are pre-existing information exchange agreements (either implicit or explicit) established between organizations or components or when such agreements are specified by applicable laws, executive orders, directives, regulations, policies, or standards. Authorized individuals include organizational personnel, contractors, or other individuals with authorized access to organizational systems and over which organizations have the authority to impose specific rules of behavior regarding system access.

Restrictions that organizations impose on authorized individuals need not be uniform, as the restrictions may vary depending on trust relationships between organizations. Therefore, organizations may choose to impose different security restrictions on contractors than on state, local, or tribal governments.

External systems used to access public interfaces to organizational systems are outside the scope of AC-20. Organizations establish specific terms and conditions for the use of external systems in accordance with organizational security policies and procedures. At a minimum, terms and conditions address the specific types of applications that can be accessed on organizational systems from external systems and the highest security category of information that can be processed, stored, or transmitted on external systems. If the terms and conditions with the owners of the external systems cannot be established, organizations may impose restrictions on organizational personnel using those external systems.

For some external systems, those systems operated by other federal agencies, including organizations subordinate to CMS, the trust relationships that have been established between those organizations and the originating organization may be such, that no explicit terms and conditions are required. In effect, the systems of these organizations would not be considered external.

Implementation Standard

High, Moderate & Low:

Std.1 - Instruct all personnel working from home to implement fundamental security controls and practices, including passwords, virus protection, and personal firewalls. Limit remote access only to information resources required by home users to complete job duties. Require that any government-owned equipment be used only for business purposes by authorized employees.

Std.2 - The defined terms and conditions must address, at a minimum:

- a. The types of applications that can be accessed from external information systems;
- b. The maximum FIPS 199 security category of information that can be processed, stored, and transmitted;
- c. How other users of the external information system will be prevented from accessing federal information;
- d. The use of VPN and stateful inspection firewall technologies;
- e. The use of and protection against the vulnerabilities of wireless technologies;
- f. The maintenance of adequate physical security controls;
- g. The use of virus and spyware protection software; and
- h. How often the security capabilities of installed software are to be updated.

| Control Review Frequency | Assessment Frequency |
|---|---|
| Annually (365 Days) | Three (3) Years |
| Related Controls | Reference Policy |
| AC-2, AC-3, AC-17, AC-19, CA-3, PL-2, PL-4, SA-9, SC-7; | Code: 5 U.S.C. §552a(e)(10); |
| | Statute: Privacy Act of 1974 (P.L. 93-579); |
| | FAR: Part 24, 39.105; |
| | FedRAMP: Rev. 4 Baseline; |
| | FIPS: 199; |
| | FISCAM: AS-1, SM-7; |
| | HHS: IS2P 2014; |
| | HIPAA: 45 C.F.R. §164.312(a)(2)(i); |
| | NIST SP: 800-171, 800-172; |
| | OMB Circular: A-130 7.g.; |

Privacy Discussion

Privacy Implementation Standards

HVA Control Statement

- (a). Establish defined terms and conditions and identify defined controls asserted to be implemented on external systems, consistent with the trust relationships established with other organizations owning, operating, and/or maintaining external systems, allowing authorized individuals to:
 - 1 Access the system from external systems; and
 - 2. Process, store, or transmit organization-controlled information using external systems; or
- (b). Prohibit the use of organizationally-defined types of external systems.
- (c) Establishes strict terms and conditions for acceptable use, in accordance with documented security and privacy policies and procedures and federal guidelines and laws. The terms and conditions (contractual requirements for vendors/consultants) shall specify:

- (1) Types of access allowed into the environment;
- (2) Security requirements for the external system; and
- (3) Information handling limitations and restrictions.

HVA Discussion

External systems are systems that are used by, but not a part of, organizational systems and for which the organization has no direct control over the implementation of required security and privacy controls or the assessment of control effectiveness.

HVA Implementation Standard

| Control Number | Control Name | Priority | CMS Baseline |
|--|---|---|---|
| AC-20(01) | Limits on Authorized Use | P1 | Moderate |
| | | | High |
| | | | |
| Control Statement | | | |
| Permit authorized in | ndividuals to use an external system to according | cess the system or to process, store, or transmit organizat | ion-controlled information only after: |
| (a) Verification o | f the implementation of controls on the ex | xternal system as specified in the organization's security | and privacy policies and security and privacy plans; or |
| (b) Retention of a | pproved system connection or processing | g agreements with the organizational entity hosting the ex | ternal system. |
| Discussion | | | |
| Limiting authorized use recognizes circumstances where individuals using external systems may need to access organizational systems. Organizations need assurance that the | | | |
| external systems contain the necessary controls so as not to compromise, damage, or otherwise harm organizational systems. Verification that the required controls have been | | | |
| | mplemented can be achieved by external, independent assessments, attestations, or other means, depending on the confidence level required by organizations. | | |
| * | Implementation Standard | | |
| Control Review Freque | ncy | Assessment Frequency | |
| Annually (365 Days | | Three (3) Years | |
| Related Controls | | Reference Policy | |
| CA-2; | | Code: 5 U.S.C. §552a(e)(10); | |
| | | Statute: Privacy Act of 1974 (P.L. 93-579); | |
| | | FAR: Part 24, 39.105; | |
| | | FodD AMD, Doy A Possing | |

| rented controls | received to they |
|----------------------------------|---|
| CA-2; | Code: 5 U.S.C. §552a(e)(10); |
| | Statute: Privacy Act of 1974 (P.L. 93-579); |
| | FAR: Part 24, 39.105; |
| | FedRAMP: Rev. 4 Baseline; |
| | HIPAA: 45 C.F.R. §164.314(a); |
| | OMB Circular: A-130 7.g.; |
| Privacy Discussion | |
| Privacy Implementation Standards | |
| HVA Control Statement | |
| HVA Discussion | |
| HVA Implementation Standard | |
| | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|----------------------------|----------|--------------|
| AC-20(02) | Portable Storage Devices — | P1 | Moderate |
| | Restricted Use | | High |

Control Statement

Restrict the use of organization-controlled portable storage devices by authorized individuals on external systems using organization-defined restrictions (defined in applicable security and privacy plans)

Discussion

Limits on the use of organization-controlled portable storage devices in external systems include restrictions on how the devices may be used and under what conditions the devices may be used.

Implementation Standard

High & Moderate:

- Std.1 Restrict the use of organization-controlled portable storage devices by authorized individuals on external systems unless:
- (a) The use is documented within appropriate security/privacy plans;
- (b) Explicitly authorized, in writing, by the Authorizing Official (AO) or his/her designated representative;
- (c) Personally-owned devices to which CMS-controlled portable storage devices are to be attached comply with HHS and CMS policies and directives on use of personally-owned systems and components; and

(d) Security and privacy safeguards are employed that are appropriate for the sensitivity of the data.

| (d) Security and privacy safeguards are employed that are appropriate for the sensitivity of the data. | |
|--|---------------------------|
| Control Review Frequency | Assessment Frequency |
| Annually (365 Days) | Three (3) Years |
| Related Controls | Reference Policy |
| MP-7, SC-41; | FedRAMP: Rev. 4 Baseline; |
| Privacy Discussion | |
| Privacy Implementation Standards | |
| HVA Control Statement | |
| HVA Discussion | |
| HVA Implementation Standard | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|----------------------------|----------|----------------|
| AC-20(03) | Non-organizationally Owned | P3 | Above Baseline |
| | Systems — Restricted Use | | |

Control Statement

Restrict the use of non-organizationally owned (i.e., non-CMS) systems or system components to process, store, or transmit CMS information unless:

- (a) The use of contractor-owned devices is:
 - 1. Documented within the contract and appropriate security and privacy plans;
 - 2. Explicitly authorized, in writing, by the Authorizing Official (AO) or his/her designated representative;
- (b)Use of personally owned devices comply with HHS and CMS policies and directives on use of personally-owned systems and components; and
- (c) Security and privacy safeguards are employed that are appropriate for the sensitivity of the data.
- (d) Includes implementation of either full-device or virtual container encryption to reduce the vulnerability to CMS sensitive information processed, stored, or transmitted by non-organizationally owned (i.e., non-CMS) systems or system components (devices).

Discussion

Non-organizationally owned systems or system components include systems or system components owned by other organizations as well as personally owned devices. There are potential risks to using non-organizationally owned systems or components. In some cases, the risk is sufficiently high as to prohibit such use (see AC-20(6)). In other cases, the use of such systems or system components may be allowed but restricted in some way. Restrictions include requiring the implementation of approved controls prior to authorizing the connection of non-organizationally owned systems and components; limiting access to types of information, services, or applications; using virtualization techniques to limit processing and storage activities to servers or system components provisioned by the organization; and agreeing to the terms and conditions for usage. Organizations consult with the Office of the General Counsel regarding legal issues associated with using personally owned devices, including requirements for conducting forensic analyses during investigations after an incident.

| Implementation Standard | |
|--------------------------|---|
| Control Review Frequency | Assessment Frequency |
| Not Specified | Three (3) Years |
| Related Controls | Reference Policy |
| | Code: 5 U.S.C. §552a(e)(10); |
| | Statute: Privacy Act of 1974 (P.L. 93-579); |
| | HHS: IS2P 2014; |

| | OMB Memo: M-17-12, M-06-16; |
|----------------------------------|-----------------------------|
| Privacy Discussion | |
| Privacy Implementation Standards | |
| HVA Control Statement | |
| HVA Discussion | |
| HVA Implementation Standard | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------------------------|--|--|----------------|
| AC-20(05) | Portable Storage Devices - | P2 | Above Baseline |
| | Prohibited Use | | |
| Control Statement | | | |
| Prohibit the use of org | ganization-controlled portable storage dev | vices by authorized individuals on external systems. | |
| Discussion | - | | |
| Limits on the use of o | Limits on the use of organization-controlled portable storage devices in external systems include a complete prohibition of the use of such devices. Prohibiting such use is | | |
| enforced using techni | enforced using technical methods and/or nontechnical (i.e., process-based) methods. | | |
| Implementation Standard | Implementation Standard | | |
| Control Review Frequence | ey | Assessment Frequency | |
| Not Specified | | Three (3) Years | |
| Related Controls | | Reference Policy | |
| MP-7, PL-4, PS-6, S | C-41. | | |
| Privacy Discussion | Privacy Discussion | | |
| Privacy Implementation Standards | | | |
| HVA Control Statement | HVA Control Statement | | |
| HVA Discussion | | | |
| HVA Implementation Sta | ndard | | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|---------------------|----------|--------------|
| AC-21 | Information Sharing | P2 | Moderate |
| | | | High |
| | | | |
| C 4 104 4 | · | | |

- (a) Enable authorized users to determine whether access authorizations assigned to a sharing partner match the information's access and use restrictions for approved information-sharing circumstances where user discretion is required; and
- (b) Employ defined automated mechanisms, or manual processes (defined in applicable security and privacy plans) to assist users in making information sharing and collaboration decisions.

Discussion

Information sharing applies to information that may be restricted in some manner based on some formal or administrative determination. Examples of such information include, contract-sensitive information, classified information related to special access programs or compartments, privileged information, proprietary information, and personally identifiable information. Security and privacy risk assessments as well as applicable laws, regulations, and policies can provide useful inputs to these determinations. Depending on the circumstances, sharing partners may be defined at the individual, group, or organizational level. Information may be defined by content, type, security category, or special access program or compartment. Access restrictions may include non-disclosure agreements (NDA). Information flow techniques and security attributes may be used to provide automated assistance to users making sharing and collaboration decisions.

| Implementation Standard | |
|--------------------------|----------------------|
| Control Review Frequency | Assessment Frequency |
| Annually (365 Days) | Three (3) Years |
| Related Controls | Reference Policy |

AC-3, AC-4, AC-16, PT-2, PT-7, RA-3, SC-15;

Code: 5 U.S.C. §552a(b), §552a(e);

Statute: Privacy Act of 1974 (P.L. 93-579);

FedRAMP: Rev. 4 Baseline;

HIPAA: 45 C.F.R. §164.308(a)(3)(ii)(A), 45 C.F.R. §164.308(a)(4)(ii)(B), 45 C.F.R. §164.308(a)(4)(ii)(C), 45

C.F.R. §164.310(a)(2)(iii), 45 C.F.R. §164.310(b), 45 C.F.R. §164.312(a)(1), 45 C.F.R. §164.314(a);

NISTIR: 8062; NIST SP: 800-150; OMB Circular: A-130;

Privacy: Privacy and Civil Liberties Implementation Guide for the Information Sharing Environment;

Privacy Discussion

Privacy Implementation Standards

Systems processing, storing, or transmitting PII (to include PHI):

High & Moderate:

PRIV.1 - PII may only be shared when authorized, there is a need to know, and adequate assurances of protection have been provided.

- (a) The sharing of PII must be in accordance with authorized government purposes.
- (b) Recipients of the shared information must have a need for the PII in the performance of their official duties.

PRIV.2 - The sharing of PII, including PHI, must be in compliance with Privacy Act of 1974, E-Government Act of 2002 (Section 208), and HIPAA.

PRIV.3 - Consistent with the Purpose Specification and Use Limitation Fair Information Practice Principles (FIPPs), sharing of PII must be compatible with the purpose for which it was collected. Consistent with the Transparency FIPP, any subsequent sharing that is not compatible may not be done until additional notice is provided to the individual, their consent is obtained, and relevant documents are updated or published; e.g., when applicable and appropriate, publish an updated system of records notice (SORN) to cover the additional incompatible sharing and obtain consent from the affected individuals.

| HVA Control Statement | |
|-----------------------------|--|
| HVA Discussion | |
| HVA Implementation Standard | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|-----------------------------|----------|--------------|
| AC-22 | Publicly Accessible Content | P3 | Low |
| | | | Moderate |
| | | | High |

Control Statement

- (a) Designate individuals authorized to make information publicly accessible;
- (b) Train authorized individuals to ensure that publicly accessible information does not contain nonpublic information;
- (c) Review the proposed content of information prior to posting onto the publicly accessible system to ensure that nonpublic information is not included; and
- (d) Review the content on the publicly accessible system for nonpublic information bi-weekly (no less often than 14 days) and remove such information, if discovered.

Discussion

In accordance with applicable laws, executive orders, directives, policies, regulations, standards, and guidelines, the public is not authorized to have access to nonpublic information, including information protected under the [PRIVACT] and proprietary information. Publicly accessible content addresses systems that are controlled by the organization and accessible to the public, typically without identification or authentication. Posting information on non-organizational systems (e.g., non-organizational public websites, forums, and social media) is covered by organizational policy. While organizations may have individuals who are responsible for developing and implementing policies about the information that can be made publicly accessible, publicly accessible content addresses the management of the individuals who make such information publicly accessible.

This control addresses systems that are controlled by the organization and accessible to the public, typically without identification or authentication. The posting of information on non-CMS systems is covered by organizational policy.

| Implementation Standard | | |
|----------------------------------|---|--|
| Control Review Frequency | Assessment Frequency | |
| Bi-Weekly | Annually (365 Days) | |
| Related Controls | Reference Policy | |
| AC-3, AC-4, AT-2, AT-3, AU-13; | Code: 5 U.S.C. §552(b)(6); | |
| | Statute: Privacy Act of 1974 (P.L. 93-579); | |
| | FedRAMP: Rev. 4 Baseline; | |
| | HIPAA: 45 C.F.R. §164.502(a); | |
| | OMB Memo: M-11-02; | |
| Privacy Discussion | | |
| Privacy Implementation Standards | | |
| HVA Control Statement | | |
| HVA Discussion | | |
| HVA Implementation Standard | · | |

Awareness and Training

Control Number AT-01

Policy and Procedures

P1

Control Name Policy and Procedures

P1

CMS Baseline Low Moderate High

Control Statement

- (a) Develop, document, and disseminate to applicable personnel and roles:
- 1. CMS Enterprise-level awareness and training policy that:
 - a. Addresses purpose, scope, roles, responsibilities, management commitment, coordination among organizational entities, and compliance; and
 - b. Is consistent with applicable laws, executive orders, directives, regulations, policies, standards, and guidelines; and
- 2. Procedures to facilitate the implementation of the awareness and training policy and the associated awareness and training controls;
- (b) Designate CMS-defined officials (e.g., CMS Senior Management such as the CISO, SOP), Mission/Business-defined officials and System-defined officials (e.g., Business Owner, System Owner, ISSO) to manage the development, documentation, and dissemination of the awareness and training policy and procedures; and
- (c) Review and update the current awareness and training:
- 1. Policy at least every three hundred sixty-five (365) days and following CMS-defined events (e.g. assessment or audit findings, security or privacy incidents, or changes in applicable laws, executive orders, directives, regulations, policies, standards, and guidelines); and
- 2. Procedures at least every three hundred sixty-five (365) days and following CMS-defined events (e.g. assessment or audit findings, security or privacy incidents, or changes in applicable laws, executive orders, directives, regulations, policies, standards, and guidelines).

Discussion

Awareness and training policy and procedures address the controls in the AT family that are implemented within systems and at the CMS Enterprise-level. The risk management strategy is an important factor in establishing such policies and procedures. Policies and procedures contribute to security and privacy assurance. Therefore, it is important that security and privacy programs collaborate on the development of awareness and training policy and procedures. Security and privacy program policies and procedures at the organization level are preferable, in general, and may obviate the need for mission- or system-specific policies and procedures. The policy can be included as part of the general security and privacy policy or be represented by multiple policies that reflect the complex nature of organizations. Procedures can be established for security and privacy programs, for mission or business processes, and for systems, if needed. Procedures describe how the policies or controls are implemented and can be directed at the individual or role that is the object of the procedure. Procedures can be documented in system security and privacy plans or in one or more separate documents. Events that may precipitate an update to awareness and training policy and procedures include assessment or audit findings, security or privacy incidents, or changes in applicable laws, executive orders, directives, regulations, policies, standards, and guidelines. Simply restating controls does not constitute an organizational policy or procedure.

CMS provides an enterprise-level awareness and training policy within the CMS IS2P2, and procedures within the RMH, that can be inherited by CMS organizations and systems. Risk-based customization is recommended when the CMS organizational or system-level security and privacy needs (i.e., special requirements exist that are unique to the CMS organization or system) are not fully addressed by the enterprise policy. (Implemented policy must not be less stringent than the enterprise policy and procedures).

Implementation Standard

High, Moderate & Low:

- Std.1 The CIO and CISO will provide leadership and oversight to:
- (a) Develop, document, and disseminate to applicable personnel and roles:
- 1. CMS Enterprise-level awareness and training policy that:
 - a. Addresses purpose, scope, roles, responsibilities, management commitment, coordination among organizational entities, and compliance; and
 - b. Is consistent with applicable laws, executive orders, directives, regulations, policies, standards, and guidelines; and
- 2. Procedures to facilitate the implementation of the awareness and training policy and the associated awareness and training controls;
- (b) Designate CMS-defined officials (e.g., CMS Senior Management such as the CISO, SOP), Mission/Business-defined officials and System-defined officials (e.g., Business Owner, System Owner, ISSO) to manage the development, documentation, and dissemination of the awareness and training policy and procedures; and
- (c) Review and update the current awareness and training:
- 1. Policy at least every three hundred sixty-five (365) days and following CMS-defined events (e.g. assessment or audit findings, security or privacy incidents, or changes in applicable laws, executive orders, directives, regulations, policies, standards, and guidelines); and
- 2. Procedures at least every three hundred sixty-five (365) days and following CMS-defined events (e.g. assessment or audit findings, security or privacy incidents, or changes in applicable laws, executive orders, directives, regulations, policies, standards, and guidelines).

| Control Review Frequency | Assessment Frequency |
|---|--|
| Annually (365 Days) | Annually (365 Days) |
| Related Controls | Reference Policy |
| PM-9, PS-8, SI-12; | Code: 5 U.S.C. §552a(e)(9)-(10), Public Law (PL) No. 107-347, §208; Executive Order: 13587; FedRAMP |
| (Redacted Privacy Controls: AR-5, AR-6) | Rev. 4 Baseline; FISCAM: AS-1, SM-1, SM-3, SM-4; HIPAA: 45 C.F.R. §164.308(a)(5)(i), 45 C.F.R. |
| | §164.308(a)(5)(ii)(A), 45 C.F.R. §164.308(a)(5)(ii)(B); NIST SP: 800-12, 800-16, 800-30, 800-39, 800-50, |
| | 800-100; OMB Memo: M-03-22, M-17-12; OMB A-130. |

Privacy Discussion

Discussion for systems processing, storing, or transmitting PII (to include PHI):

Security awareness and training complements privacy awareness and training efforts, particularly when awareness and training efforts address topics where the two disciplines overlap, such as on topics related to use, confidentiality, access, integrity, and the protection of sensitive information. Coordination between the information security and privacy offices on the proper use and protections to be afforded to personally identifiable information (PII) within awareness and training policies addresses the purpose, roles and responsibilities surrounding PII compliance.

Privacy Implementation Standards

Systems processing, storing, or transmitting PII (to include PHI):

High & Moderate:

PRIV.1 - Ensure monitoring for changes to applicable privacy laws, regulations, and overarching policy affecting awareness and training policies is performed no less often than once every 365 days to ensure the CMS and Mission/Business/System awareness and training policies remain effective.

PRIV.2 - Ensure awareness and training policies support privacy to the greatest extent feasible throughout the system's life cycle.

HVA Control Statement

HVA Discussion

HVA Implementation Standard

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|-----------------------|----------|--------------|
| AT-02 | Literacy Training and | P1 | Low |
| | Awareness | | Moderate |
| | | | High |
| | | | HVA |

Control Statement

- a. Provide security and privacy literacy training to CMS system users (including managers, senior executives, and contractors):
 - 1. As part of initial training for new users and within every three hundred sixty-five (365) days thereafter; and
- 2. When required by system changes or following CMS-defined events that include, but are not limited to assessment or audit findings, security or privacy incidents, or changes in applicable laws, executive orders, directives, regulations, policies, standards, and guidelines;
- b. Employ the following techniques to increase the security and privacy awareness of system users, phishing emails and other defined techniques (defined in security and privacy plan). Security and privacy awareness training may be integrated with general Information Assurance training;
- c. Update literacy training and awareness content at least once every three hundred sixty-five (365) days and following CMS-defined events that include, but are not limited to assessment or audit findings, security or privacy incidents, or changes in applicable laws, executive orders, directives, regulations, policies, standards, and guidelines; and d. Incorporate lessons learned from internal or external security or privacy incidents into literacy training and awareness techniques.

Discussion

CMS provides basic and advanced levels of literacy training to system users, including measures to test the knowledge level of users. CMS determines the content of literacy training and awareness based on specific organizational requirements, the systems to which personnel have authorized access, and work environments (e.g., telework). The content includes an understanding of the need for security and privacy as well as actions by users to maintain security and personal privacy and to respond to suspected incidents. The content addresses the need for operations security and the handling of personally identifiable information.

Awareness techniques include displaying posters, offering supplies inscribed with security and privacy reminders, displaying logon screen messages, generating email advisories or notices from organizational officials, and conducting awareness events. Literacy training after the initial training described in AT-2a.1, is conducted at a minimum frequency consistent with applicable laws, directives, regulations, and policies. Subsequent literacy training may be satisfied by one or more short ad hoc sessions and include topical information on recent attack schemes, changes to organizational security and privacy policies, revised security and privacy expectations; or a subset of topics from the initial

training. Updating literacy training and awareness content on a regular basis helps to ensure the content remains relevant. Events that may precipitate an update to literacy training and awareness content include, but are not limited to, assessment or audit findings, security or privacy incidents, or changes in applicable laws, executive orders, directives, regulations, policies, standards, and guidelines.

Implementation Standard

High, Moderate & Low:

- Std.1 Develop and implement an information security and privacy education and awareness training program for all employees and individuals working on behalf of CMS who access, use, manage, or develop systems.
- Std.2 Address an individuals' responsibilities associated with sending sensitive information in email within the information security and privacy education and awareness training.

Std.3 - Provide Privacy awareness training before granting access to CMS systems and networks, and within every three hundred sixty-five (365) days thereafter, to all employees and contractors. Explain the importance of and the responsibility for safeguarding PII and ensuring privacy as established in federal legislation and OMB guidance.

| Control Review Frequency | Assessment Frequency | |
|---|--|--|
| Annually (365 Days) | Annually (365 Days) | |
| Related Controls | Reference Policy | |
| AC-3, AC-17, AC-22, AT-3, AT-4, CP-3, IA-4, IR-2, IR-7, | Code: 5 U.S.C. §552a(e)(9)-(10); | |
| IR-9, PL-4, PM-13, PM-21, PS-7, PT-2, SA-8, SA-16; | Pub. L. No. 107-347, §208; | |
| (Redacted Privacy Controls: AR-5, AR-6) | Executive Order: 13587; | |
| | FedRAMP Rev. 4 Baseline; | |
| | FISCAM: AS-1, SM-4; | |
| | HIPAA: 164.308(a)(5)(i), 164.308(a)(5)(ii)(A), 164.308(a)(5)(ii)(B), 45 C.F.R. §164.308(a)(5)(ii); | |
| | NIST SP: 800-50, 800-160-2, 800-181; | |
| | OMB Memo: M-03-22, M-17-12; | |
| | OMB A-130; | |
| | ODNI CTF. | |

Privacy Discussion

Discussion for systems processing, storing, or transmitting PII (to include PHI):

Literacy training and awareness complements privacy awareness and training efforts, particularly when awareness and training efforts address topics where the two disciplines overlap, such as on topics related to use, confidentiality, access, integrity, and the protection of sensitive information.

Discussion for systems processing, storing, or transmitting PHI:

The following elements of security and privacy training are addressable under HIPAA. Security and Privacy Awareness Training should include:

- (i) periodic security and privacy updates;
- (ii) procedures for guarding against, detecting, and reporting malicious software;
- (iii) procedures for monitoring log-in attempts and reporting discrepancies; and
- (iv) procedures for creating, changing, and safeguarding passwords.

Privacy Implementation Standards

Systems processing, storing, or transmitting PII (to include PHI):

High & Moderate:

PRIV.1 - Amend control to provide security and privacy literacy training and awareness that includes:

- 1. Identification of the system(s) a user will access that collects, maintains, stores, uses, or discloses PII;
- 2. Training that is commensurate with the PII confidentiality impact level;

HVA Control Statement

HVA Discussion

HVA Implementation Standard

| Control Number | Control Name | Priority | CMS Baseline | |
|---|--|--------------------|--------------|--|
| AT-02(01) | Practical Exercises | | HVA | |
| Control Statement | | | | |
| Provide practical exercis | es in literacy training that simulate even | nts and incidents. | | |
| Discussion | | | | |
| Practical exercises include no-notice social engineering attempts to collect information, gain unauthorized access, or simulate the adverse impact of opening malicious email | | | | |
| attachments or invoking, via spear phishing attacks, malicious web links. | | | | |
| Implementation Standard | | | | |
| High, Moderate & Low: | | | | |

Std 1 - Provide practical exercises in literacy training that simulate events and incidents in a CMS test environment in accordance with NIST SP: 800-50

| Sta.1 Trovide practical excreises in literacy training that simula | the events and meldents in a evils test environment in accordance with 14151 51:000 50. |
|--|---|
| Control Review Frequency | Assessment Frequency |
| Annually (365 Days) | Three (3) Years |
| Related Controls | Reference Policy |
| CA-2, CA-7, CP-4, IR-3; | OMB A-130, |
| | NIST SP: 800-50, 800-160-2, 800-181, |
| | ODNI CTF. |
| | |

Privacy Discussion

Privacy Implementation Standards

HVA Control Statement

Provide practical exercises in literacy training that simulate events and incidents.

HVA Discussion

Practical Exercises may include, for example, simulated counterfeit detection, no-notice social engineering attempts to collect information, gain unauthorized access, or simulate the adverse impact of opening malicious email attachments or invoking, via spear phishing attacks, or malicious weblinks. Training may be regularly updated to reflect the most current, exigent cybersecurity threats posed to the HVA or the organization. Organizations may also update the minimum training requirements to operate the HVA, which may require the HVA owner or operator to complete the new training.

HVA Implementation Standard

Implement a cybersecurity user awareness and training program for HVA system owners and operators that includes practical exercises.

Std.1 - The organization should administer practical exercises to the HVA owner/operator prior to first use of the HVA, after a significant change to the HVA such that the prior exercises no longer reflect the risks and functions of the current HVA; and when exercises, training courses or requirements are updated.

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|----------------|----------|--------------|
| AT-02(02) | Insider Threat | P1 | Low |
| , , | | | Moderate |
| | | | High |

Control Statement

Provide literacy training on recognizing and reporting potential indicators of insider threats, such as:

- a. Inordinate, long-term job dissatisfaction,
- b. Attempts to gain access to information not required for job performance,
- c. Unexplained access to financial resources,
- d. Bullying or sexual harassment of fellow employees,
- e. Workplace violence, and
- f. Other serious violations of organizational policies, procedures, directives, rules, or practices.

Discussion

Potential indicators and possible precursors of insider threat can include behaviors such as inordinate, long-term job dissatisfaction; attempts to gain access to information not required for job performance; unexplained access to financial resources; bullying or sexual harassment of fellow employees; workplace violence; and other serious violations of policies, procedures, directives, regulations, rules, or practices. Literacy training includes how to communicate the concerns of employees and management regarding potential

indicators of insider threat through channels established by the organization and in accordance with established policies and procedures. Organizations may consider tailoring insider threat awareness topics to the role. For example, training for managers may be focused on changes in behavior of team members, while training for employees may be focused on more general observations. **Implementation Standard** High, Moderate & Low: Std.1 - Ensure awareness training includes how to communicate employee and management concerns regarding potential indicators of insider threat through appropriate organizational channels in accordance with established organizational policies and procedures. **Control Review Frequency** Assessment Frequency Annually (365 Days) Three (3) Years Related Controls Reference Policy FedRAMP: Rev. 4 Baseline; PM-12; OMB A-130,

NIST SP: 800-50, 800-160-2, 800-181,

ODNI CTF.

Privacy Discussion

Privacy Implementation Standards

HVA Control Statement

HVA Discussion

HVA Implementation Standard

| Control Number AT-02(03) | Control Name Social Engineering and Mining | Priority P2 | CMS Baseline Moderate |
|-----------------------------|---|-------------|-----------------------|
| | | | High |

Control Statement

Provide literacy training on recognizing and reporting potential and actual instances of social engineering and social mining.

Social engineering is an attempt to trick an individual into revealing information or taking an action that can be used to breach, compromise, or otherwise adversely impact a system. Social engineering includes phishing, pretexting, impersonation, baiting, quid pro quo, thread-jacking, social media exploitation, and tailgating. Social mining is an attempt to gather information about the organization that may be used to support future attacks. Literacy training includes information on how to communicate the concerns of employees and management regarding potential and actual instances of social engineering and data mining through organizational channels based on established policies and procedures.

Implementation Standard

High, Moderate & Low:

Std.1 - Ensure literacy training includes how to recognize and report, through appropriate CMS and defined channels (defined in applicable security/privacy plans), potential attempts to trick an individual into revealing information or taking an action that can be used to breach, compromise, or otherwise adversely impact a system.

| accomplisite tribin and many results into 10 yearing intermation of taking | ig will desired that the creation, tempression, or emercial was any orderly impact a system. | |
|--|--|--|
| Control Review Frequency | Assessment Frequency | |
| Annually (365 Days) | Three (3) Years | |
| Related Controls | Reference Policy | |
| None; | See Control AT-2; | |
| Privacy Discussion | | |
| Privacy Implementation Standards | | |

HVA Control Statement

HVA Discussion

HVA Implementation Standard

| Control Number | Control Name | Priority | CMS Baseline | | |
|---|--|--|--|--|--|
| AT-02(04) | Suspicious Communications and | P2 | Above Baseline | | |
| A1-02(04) | Anomalous System Behavior | 12 | Above Dascinic | | |
| Control Statement | Tillollatous System Behavior | | | | |
| Provide literacy train | ning on recognizing suspicious communica | tions and anomalous behavior in organiza | ational systems using CMS-defined indicators of malicious code (defined | | |
| in applicable securit | | | (| | |
| Discussion | y, privacy prants). | | | | |
| A well-trained work | force provides another organizational contr | ol that can be employed as part of a defer | nse-in-depth strategy to protect against malicious code coming into | | |
| | | | ly suspicious email (e.g., receiving an unexpected email, receiving an | | |
| | | | to be from a known sponsor or contractor). Personnel are also trained on | | |
| | | | nel are trained and made aware of what constitutes suspicious | | |
| | | | organizations with early warning for the presence of malicious code. | | |
| Recognition of anomalous behavior by organizational personnel can supplement malicious code detection and protection tools and systems employed by organizations. | | | | | |
| Implementation Standar | | - 11 | | | |
| High, Moderate & L | | | | | |
| Std.1 - Ensure awar | Std.1 - Ensure awareness training includes how to recognize and report, through appropriate CMS and channels (defined in applicable security/privacy plans), potentially | | | | |
| suspicious email or v | web communications(e.g., receiving an une | expected email, receiving an email contain | ning strange or poor grammar, or receiving an email from an unfamiliar | | |
| sender but who appears to be from a known sponsor or contractor) and anomalous behaviors in systems. | | | | | |
| Control Review Frequen | | | | | |
| Not Specified | | Three (3) Years | | | |
| Related Controls | Reference Policy | | | | |
| None; | | | | | |
| Privacy Discussion | 0. 1 1 | | | | |
| Privacy Implementation | | | | | |
| HVA Control Statement | l . | | | | |

HVA Discussion

HVA Discussion

HVA Implementation Standard

HVA Implementation Standard

| Control Number | Control Name | Priority | CMS Baseline | | |
|----------------------------------|--|--|---|--|--|
| AT-02(05) | Advanced Persistent Threat | P2 | Above Baseline | | |
| Control Statement | | | | | |
| Provide literacy training | on the advanced persistent threat. | | | | |
| Discussion | | | | | |
| An effective way to dete | ct advanced persistent threats (APT) an | d to preclude successful attacks is to provide specific li | teracy training for individuals. Threat literacy training | | |
| includes educating indivi | iduals on the various ways that APTs ca | an infiltrate the organization (e.g., through websites, en | nails, advertisement pop-ups, articles, and social | | |
| engineering). Effective to | raining includes techniques for recogniz | zing suspicious emails, use of removable systems in no | n-secure settings, and the potential targeting of individuals | | |
| at home. | | | | | |
| Implementation Standard | | | | | |
| High, Moderate & Low: | High, Moderate & Low: | | | | |
| Std.1 - Provide literacy t | raining on the advanced persistent threa | at as supported by NIST SP: 800-39. | | | |
| Control Review Frequency | | Assessment Frequency | | | |
| Not Specified | | Three (3) Years | | | |
| Related Controls | elated Controls Reference Policy | | | | |
| None; | See Control AT-2; | | | | |
| Privacy Discussion | | | | | |
| Privacy Implementation Standards | | | | | |
| HVA Control Statement | | | | | |

| Control Number | Control Name | Priority | CMS Baseline | | |
|---------------------------------|--|--|---|--|--|
| AT-02(06) | Cyber Threat Environment | P3 | Above Baseline | | |
| Control Statement | | | | | |
| a. Provide literacy training | ng on the cyber threat environment; and | | | | |
| b. Reflect current cyber t | hreat information in system operations | | | | |
| Discussion | - | | | | |
| Since threats continue to | change over time, threat literacy training | ng by the organization is dynamic. Moreover, threat lite | racy training is not performed in isolation from the system | | |
| operations that support o | rganizational mission and business fun- | ctions. | | | |
| Implementation Standard | | | | | |
| High, Moderate & Low: | | | | | |
| Std.1 - (a) Provide literac | cy training on the cyber threat environn | nent; and | | | |
| (b) Reflect the current cy | ber threat information in CMS systems | d'operations. | | | |
| Control Review Frequency | - | Assessment Frequency | | | |
| Not Specified | | Three (3) Years | | | |
| Related Controls | | Reference Policy | | | |
| RA-3 | RA-3 See Control AT-2; | | | | |
| Privacy Discussion | Privacy Discussion | | | | |
| Privacy Implementation Star | ndards | | | | |
| | HVA Control Statement | | | | |
| | HVA Discussion | | | | |
| HVA Implementation Standa | ıra | | | | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|---------------------|----------|--------------|
| AT-03 | Role-Based Training | P1 | Low |
| | | | Moderate |
| | | | High |

- a. Provide role-based security and privacy training to personnel (both contractor and employee) with the following roles and responsibilities in accordance with HHS Memorandum detailing Requirements for Role-Based Training of Personnel with Significant Security Responsibilities (current version) (i.e., significant information security and privacy responsibilities) and (defined in applicable CMS security/privacy policies and plans):
- 1. Within sixty (60) days of entering security and privacy roles and responsibilities before authorizing access to the system, information, or performing assigned duties, and within every three hundred sixty-five (365) thereafter; and
 - 2. When required by system changes; and
- b. Update role-based training at least once every three hundred sixty-five (365) days and following CMS-defined events that include, but are not limited to assessment or audit findings, security or privacy incidents, or changes in applicable laws, executive orders, directives, regulations, policies, standards, and guidelines; and c. Incorporate lessons learned from internal or external security or privacy incidents into role-based training.

Discussion

Organizations determine the content of training based on the assigned roles and responsibilities of individuals and the security and privacy requirements of CMS, and the systems to which personnel have authorized access, including technical training specifically tailored for assigned duties. Roles that may require role-based training include system owners; authorizing officials; system security officers; privacy officers; acquisition and procurement officials; enterprise architects; systems engineers; software developers; systems security and privacy engineers; system, network, and database administrators; personnel conducting configuration management activities; personnel performing verification and validation activities; auditors; personnel having access to system-level software; control assessors; personnel with contingency planning and incident response duties; personnel with privacy management responsibilities; and personnel having access to personally identifiable information.

Comprehensive role-based training addresses management, operational, and technical roles and responsibilities covering physical, personnel, and technical controls. Role-based training also includes policies, procedures, tools, methods, and artifacts for the security and privacy roles defined. Organizations provide the training necessary for individuals to fulfill their responsibilities related to operations and supply chain risk management within the context of CMS's security and privacy programs. Role-based training also applies

to contractors who provide services to federal agencies. Types of training include web-based and computer-based training, classroom-style training, and hands-on training (including micro-training). Updating role-based training on a regular basis helps to ensure that the content remains relevant and effective. Events that may precipitate an update to role-based training content include, but are not limited to, assessment or audit findings, security or privacy incidents, or changes in applicable laws, executive orders, directives, regulations, policies, standards, and guidelines.

Implementation Standard

High, Moderate & Low:

- Std.1 Require personnel with significant information security and privacy roles and responsibilities to undergo appropriate information system security and privacy training prior to authorizing access to CMS networks, systems, and/or applications; when required by significant information system or system environment changes; and when an employee enters a new position that requires additional role-specific training and refresher training within every three hundred sixty-five (365) days thereafter.
- Std.2 The minimal role-based security and privacy training received over a 365-day cycle must meet or exceed Federal/Departmental minimum requirements as described in the CMS Information System Security and Privacy Policy (IS2P2) role-based training (RBT) policy.
- Std.3 Information Security and Privacy awareness and training may be provided by CMS, or via a non-CMS FISMA system, or received by means of CMS- or HHS- approved RBT courses, professional development, certificate programs, and/or traditional college credit courses.
- Std.4 All CMS employees and contractors with significant information security and privacy roles and responsibilities that have not completed the required training within the mandated timeframes shall have their user accounts disabled until they have met their RBT requirement.

| mandated timenames shan have then user accounts districted until they have met then RD1 requirement. | | | |
|--|--|--|--|
| Control Review Frequency | Assessment Frequency | | |
| Annually (365 Days) | Annually (365 Days) | | |
| Related Controls | Reference Policy | | |
| AC-3, AC-17, AC-22, AT-2, AT-4, CP-3, IR-2, IR-4, IR-7, | Code: 5 U.S.C. §552a(e)(9)-(10), Pub. L. No. 107-347, §208; | | |
| IR-9, PL-4, PM-13, PM-23, PS-7, PS-9, SA-3, SA-8, SA-11, | FedRAMP Rev. 4 Baseline; | | |
| SA-16, SR-5, SR-6, SR-11; | FISCAM: AS-1, SM-4; | | |
| (Redacted Privacy Controls: AR-5, AR-6) | HHS Memorandum: Role-Based Training (RBT) of Personnel with Significant Security Responsibilities; | | |
| | HIPAA: 45 C.F.R. §164.308(a)(5)(i); | | |
| | 45 C.F.R. §164.530(b)(2)(i); | | |
| | NIST SP: 800-16, 800-50, 800-181; | | |
| | OMB Memo: M-03-22, M-17-12; | | |
| | OMB A-130 | | |

Privacy Discussion

Discussion for systems processing, storing, or transmitting PII (to include PHI):

Significant information security and privacy responsibilities are defined as the responsibilities associated with a given role or position, which, upon execution, could have the potential to adversely impact the security and/or privacy posture of one or more CMS systems.

Privacy Implementation Standards

Systems processing, storing, or transmitting PII (to include PHI):

High & Moderate:

PRIV.1 - Amend control to provide role-based security and privacy training for all systems that collect, maintain, store, use, or disclose PII is commensurate with the PII confidentiality impact level.

HVA Control Statement

HVA Discussion

HVA Implementation Standard

| AT 02(01) Environmental Controls | CMS Baseline | Priority | Control Name | Control Number |
|--|----------------|----------|-------------------------------|----------------|
| A1-03(01) Environmental Controls Above Basenne | Above Baseline | | Environmental Controls | AT-03(01) |

Control Statement

Provide CMS-defined personnel (defined in system security and privacy plan) with initial and annual training in the employment and operation of environmental controls.

Discussion

Environmental controls include fire suppression and detection devices or systems, sprinkler systems, handheld fire extinguishers, fixed fire hoses, smoke detectors, temperature or humidity, heating ventilation, air conditioning, and power within the facility.

| Implementation Standard | | |
|----------------------------------|----------------------|--|
| Control Review Frequency | Assessment Frequency | |
| Not Specified | Three (3) Years | |
| Related Controls | Reference Policy | |
| PE-1, PE-11, PE-13, PE-14, PE-15 | See Control AT-3; | |
| Privacy Discussion | | |
| Privacy Implementation Standards | | |
| HVA Control Statement | | |
| HVA Discussion | | |
| HVA Implementation Standard | | |

| Control Number | Control Name | Priority | CMS Baseline | | |
|---------------------------------|--|---|--|--|--|
| AT-03(02) | Physical Security Controls | | Above Baseline | | |
| Control Statement | | | | | |
| Provide all CMS person | nel (employees and contractors) with in | itial and annual training in the employment and operation | on of physical security controls. | | |
| Discussion | | | | | |
| Physical security control | s include physical access control device | es, physical intrusion and detection alarms, operating pr | ocedures for facility security guards, and monitoring or | | |
| surveillance equipment. | | | | | |
| Implementation Standard | | | | | |
| Control Review Frequency | | Assessment Frequency | | | |
| Not Specified | | Three (3) Years | | | |
| Related Controls | | Reference Policy | | | |
| PE-2, PE-3, PE-4 | | See Control AT-3; | | | |
| Privacy Discussion | | | | | |
| Privacy Implementation Star | ndards | | | | |
| HVA Control Statement | HVA Control Statement | | | | |
| HVA Discussion | | | | | |
| HVA Implementation Standa | ırd | | | | |

| Control Number | Control Name | Priority | CMS Baseline |
|-----------------------------|--|--|--|
| AT-03(03) | Practical Exercises | | Above Baseline |
| Control Statement | | | |
| Provide practical exercis | es in security and privacy training that | reinforce training objectives. | |
| Discussion | | | |
| Practical exercises for se | curity include training for software dev | elopers that addresses simulated attacks that exploit co | mmon software vulnerabilities or spear or whale phishing |
| attacks targeted at senior | leaders or executives. Practical exercis | es for privacy include modules with quizzes on identif | ying and processing personally identifiable information in |
| various scenarios or scen | arios on conducting privacy impact ass | essments. | |
| Implementation Standard | | | |
| Control Review Frequency | | Assessment Frequency | |
| Not Specified | | Three (3) Years | |
| Related Controls | | Reference Policy | |
| None; | | See Control AT-3; | |
| Privacy Discussion | | | |
| Privacy Implementation Star | ndards | | |
| HVA Control Statement | | | |
| HVA Discussion | | | |
| HVA Implementation Standa | ırd | | |

| Control Number AT-03(05) | Control Name Processing Personally Identifiable Information | Priority P1 | CMS Baseline Moderate High |
|-----------------------------|---|--|----------------------------|
| Control Statement | | and the second of the second o | |

Provide to all CMS personnel (both contractor and employee) with initial and annual training in the employment and operation of personally identifiable information processing and transparency controls.

Discussion

Personally identifiable information processing and transparency controls include the organization's authority to process personally identifiable information and personally identifiable information processing purposes. Role-based training for federal agencies addresses the types of information that may constitute personally identifiable information and the risks, considerations, and obligations associated with its processing. Such training also considers the authority to process personally identifiable information documented in privacy policies and notices, system of records notices, computer matching agreements and notices, privacy impact assessments, [PRIVACT] statements, contracts, information sharing agreements, memoranda of understanding, and/or other documentation.

Implementation Standard

High, Moderate & Low:

HVA Implementation Standard

- Std.1 Develop and implement a privacy education and awareness training program for all employees and individuals working on behalf of CMS involved in managing, using, and/or processing PII.
- Std.2 Include responsibilities associated with sending PII in email within the privacy education and awareness training.
- Std.3 Ensure communications and training related to privacy and security is job-specific and commensurate with the employee's responsibilities.
- Std.4 Ensure the initial training of employees (including managers) on their privacy and security responsibilities is completed before permitting access to CMS information and systems. Thereafter, ensure refresher training is completed annually to ensure employees continue to understand their responsibilities.
- Std.5 Ensure provided additional or advanced training is commensurate with increased responsibilities or change in duties.
- Std.6 Include acceptable rules of behavior and the consequences when the rules are not followed within both initial and refresher training.

Std.7 - Ensure training addresses the rules for telework and other authorized remote access programs

| 8 | telework and other authorized remote access programs. |
|----------------------------------|--|
| Control Review Frequency | Assessment Frequency |
| Annually (365 Days) | Annually (365 Days) |
| Related Controls | Reference Policy |
| PT-2, PT-3, PT-5, PT-6 | Code: 5 U.S.C. §552a(e)(9), 44 U.S.C.: §3541; |
| | Statute: Privacy Act of 1974 (P.L. 93-579), E-Government Act of 2002 (Pub. L. No. 107-347) Title III §208, |
| | Telework Enhancement Act of 2010; |
| | HIPAA: 45 C.F.R. §164.530(b)(1), 45 C.F.R. §164.530(a)(1)(ii); |
| | HHS: IRM Policy for IT Security for Remote Access, Master Labor Agreement; |
| | NIST SP: 800-50, 800-181; |
| | OMB Circular: A-130; |
| | OMB Memo: M-03-22, M-05-08, M-06-16, M-17-12 Att. 1 and A.2.d.; |
| Privacy Discussion | |
| Privacy Implementation Standards | |
| HVA Control Statement | |
| HVA Discussion | |

| Control Number | Control Name | Priority | CMS Baseline | | |
|-------------------|------------------|----------|--------------|--|--|
| AT-04 | Training Records | P3 | Low | | |
| | | | Moderate | | |
| | | | High | | |
| Control Statement | | | | | |
| T4-46C1 | | | | | |

a. Identify employees and contractors who hold roles with significant information security and privacy responsibilities;

- b. Document and monitors information security and privacy training activities, including security and privacy awareness training and specific role-based security and privacy training; and
- c. Retain individual training records for a minimum of five (5) years after completing a specific training course.

Discussion

Procedures and training implementation should:

- a. Identify employees with significant information security and privacy responsibilities and provide role-specific training in accordance with NIST standards and guidance:
- 1. All users of CMS systems must be exposed to security and privacy awareness materials at least every 365 days. Users of CMS systems include employees, contractors, students, guest researchers, visitors, and others who may need access to CMS systems and applications;
- 2. Executives must receive training in information security and privacy basics and policy level training in security and privacy planning and management;
- 3. Program and functional managers must receive training in information security and privacy basics; management and implementation level training in security and privacy planning and system/application security and privacy management; and management and implementation level training in system/application life cycle management, risk management, and contingency planning;
- 4. CIOs, information security and privacy program managers, auditors, and other security-oriented personnel (e.g., system and network administrators, and system/application security and privacy officers) must receive training in information security and privacy basics and broad training in security and privacy planning, system and application security and privacy management, system/application life cycle management, risk management, and contingency planning; and
- 5. IT function management and operations personnel must receive training in information security and privacy basics; management and implementation level training in security and privacy planning and system/application security and privacy management; and management and implementation level training in system/application life cycle management, risk management, and contingency planning.
- b. CMS must provide the CMS systems security awareness material/exposure outlined in NIST guidance on information security awareness and training to all new employees before allowing them access to the systems;
- c. CMS must provide system security and privacy refresher training for employees as frequently as CMS determines necessary, based on the sensitivity of the information that the employees use or process; and
- d. CMS must provide training whenever there is a significant change in the system environment or procedures or when an employee enters a new position that requires additional role-specific training.
- e. Documentation for specialized training may be maintained by individual supervisors at the discretion of the organization. The National Archives and Records Administration provides guidance on records retention for federal agencies.

Implementation Standard

High, Moderate & Low:

- Std.1 (a) Document and monitor information security and privacy training activities, including security and privacy awareness training and specific role-based security and privacy training; and
- (b) Retain individual training records for a minimum of five (5) years after completing a specific training course.

| Control Review Frequency | Assessment Frequency |
|---|--|
| Annually (365 Days) | Annually (365 Days) |
| Related Controls | Reference Policy |
| AT-2, AT-3, CP-3, IR-2, PM-14, SI-12; | Code: 5 U.S.C. §552a(e)(9)-(10), Pub. L. No. 107-347, §208; |
| (Redacted Privacy Controls: AR-5, AR-6) | FedRAMP Rev. 4 Baseline; |
| | FISCAM: AS-1, SM-4; |
| | HIPAA: 45 C.F.R. §164.308(a)(5)(i); |
| | 45 C.F.R. §164.308(a)(5)(i); 45 C.F.R. §164.530(b)(2)(ii) HHS Memorandum: Role-Based Training (RBT) of |
| | Personnel with Significant Security Responsibilities |
| | OMB Memo: M-03-22, M-17-12; |
| | OMB A-130. |
| | |

Privacy Discussion

Discussion for systems processing, storing, or transmitting PII (to include PHI):

Maintaining security and privacy training records provides the capability for CMS and CMS Businesses/Systems to track compliance with privacy-related training requirements. Under HIPAA, a covered entity must document that the training as described within the regulation has been provided as required.

| Privacy Implementation Standards | |
|----------------------------------|--|
| HVA Control Statement | |
| HVA Discussion | |
| HVA Implementation Standard | |

Audit and Accountability

Control Number AU-01

Control Name Policy and Procedures

Policy and Procedures

Policy and Procedures

P1

CMS Baseline Low Moderate High

Control Statement

- (a) Develop, document, and disseminate to applicable personnel or roles:
 - 1. CMS Enterprise-level, audit and accountability policy that:
 - a. Addresses purpose, scope, roles, responsibilities, management commitment, coordination among organizational entities, and compliance; and
 - b. Is consistent with applicable laws, executive orders, directives, regulations, policies, standards, and guidelines; and
 - 2. Procedures to facilitate the implementation of the audit and accountability policy and the associated audit and accountability controls;
- (b) Designate CMS-defined officials (e.g., CMS Senior Management such as the CISO, SOP), Mission/Business-defined officials and System-defined officials (e.g., Business Owner, System Owner, ISSO) to manage the development, documentation, and dissemination of the audit and accountability policy and procedures; and
- (c). Review and update the current audit and accountability:
- 1. Policy at least every three (3) years and following CMS-defined events (e.g. assessment or audit findings, security or privacy incidents, changes in laws, executive orders, etc.);and
- 2. Procedures at least every three (3) years and following CMS-defined events (e.g. assessment or audit findings, security or privacy incidents, changes in laws, executive orders, etc.).

Discussion

HVA Control Statement

Audit and accountability policy and procedures address the controls in the AU family that are implemented within systems and organizations. The risk management strategy is an important factor in establishing such policies and procedures. Policies and procedures contribute to security and privacy assurance. Therefore, it is important that security and privacy programs collaborate on the development of audit and accountability policy and procedures. Security and privacy program policies and procedures at the organization level are preferable, in general, and may obviate the need for mission or system-specific policies and procedures. The policy can be included as part of the general security and privacy policy or be represented by multiple policies that reflect the complex nature of organizations. Procedures can be established for security and privacy programs, for mission or business processes, and for systems, if needed. Procedures describe how the policies or controls are implemented and can be directed at the individual or role that is the object of the procedure. Procedures can be documented in system security and privacy plans or in one or more separate documents. Events that may precipitate an update to audit and accountability policy and procedures include assessment or audit findings, security or privacy incidents, or changes in applicable laws, executive orders, directives, regulations, policies, standards, and guidelines. Simply restating controls does not constitute an organizational policy or procedure.

CMS provides an enterprise level audit and accountability policy within the CMS IS2P2, and procedures within the RMH, that can be inherited by CMS organizations and systems. Risk-based customization is recommended when the CMS organizational or system level security and privacy needs (i.e., special requirements exist that are unique to the CMS organization or system) are not fully addressed by the enterprise policy. (Implemented policy must not be less stringent than the enterprise policy and procedures.)

| Implementation Standard | | | |
|-----------------------------------|--|--|--|
| Control Review Frequency | Assessment Frequency | | |
| Annually (365 Days) | Three (3) Years | | |
| Related Controls | Reference Policy | | |
| PM-9, PS-8, SI-12. | FedRAMP Rev. 4 Baseline; | | |
| (Redacted Privacy Controls: AR-4) | FISCAM: AS-1, SM-1, SM-3; | | |
| | HIPAA: 45 C.F.R. §164.312(b); 45 C.F.R. | | |
| | §164.308(a)(1)(ii)(D); | | |
| | NIST SP: 800-12, 800-100,800-30, 800-39; | | |
| | OMB M-17-12, Circular A-130, 7.g., and 8.b(2)(c) | | |
| | | | |
| Privacy Discussion | | | |
| Privacy Implementation Standards | | | |

| HVA Discussion | | | |
|--------------------|-------------|--|--|
| HVA Implementation | on Standard | | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|---------------|----------|--------------|
| AU-02 | Event Logging | P1 | Low |
| | | | Moderate |
| | | | High |
| | | | HVA |

- (a). Identify, based on a risk assessment and CMS mission/business needs, the types of events specified in Implementation Standard 1 that the system is capable of logging in support of the audit function;
- (b). Coordinate the event logging function with other organizational entities requiring audit-related information to guide and inform the selection criteria for events to be logged;
- (c). Specify the following event types in Implementation Standard 2 require logging on a continuous basis within the system;
- (d). Provide a rationale for why the event types selected for logging are deemed to be adequate to support after-the-fact investigations of incidents; and
- (e). Review and update the event types selected for logging no less often than every three hundred sixty-five (365) days and whenever there is a significant system modification.

Discussion

An event is an observable occurrence in a system. The types of events that require logging are those events that are significant and relevant to the security of systems and the privacy of individuals. Event logging also supports specific monitoring and auditing needs. Event types include password changes, failed logons or failed accesses related to systems, security or privacy attribute changes, administrative privilege usage, PIV credential usage, data action changes, query parameters, or external credential usage. In determining the set of event types that require logging, organizations consider the monitoring and auditing appropriate for each of the controls to be implemented. For completeness, event logging includes all protocols that are operational and supported by the system.

To balance monitoring and auditing requirements with other system needs, event logging requires identifying the subset of event types that are logged at a given point in time. For example, organizations may determine that systems need the capability to log every file access successful and unsuccessful, but not activate that capability except for specific circumstances due to the potential burden on system performance. The types of events that organizations desire to be logged may change. Reviewing and updating the set of logged events is necessary to help ensure that the events remain relevant and continue to support the needs of the organization. Organizations consider how the types of logging events can reveal information about individuals that may give rise to privacy risk and how best to mitigate such risks. For example, there is the potential to reveal personally identifiable information in the audit trail, especially if the logging event is based on patterns or time of usage.

Event logging requirements, including the need to log specific event types, may be referenced in other controls and control enhancements. These include AC-2(4), AC-3(10), AC-6(9), AC-17(1), CM-3f, CM-5(1), IA-3(3.b), MA-4(1), MP-4(2), PE-3, PM-21, PT-7, RA-8, SC-7(9), SC-7(15), SI-3(8), SI-4(22), SI-7(8), and SI-10(1). Organizations include event types that are required by applicable laws, executive orders, directives, policies, regulations, standards, and guidelines. Audit records can be generated at various levels, including at the packet level as information traverses the network. Selecting the appropriate level of event logging is an important part of a monitoring and auditing capability and can identify the root causes of problems. When defining event types, organizations consider the logging necessary to cover related event types, such as the steps in distributed, transaction-based processes and the actions that occur in service-oriented architectures.

Implementation Standard

High & Moderate:

Std.1 - List of auditable events:

- (a) Server alerts and error messages;
- (b) User log-on and log-off (successful or unsuccessful);
- (c) All system administration activities;
- (d) Modification of privileges and access;
- (e) Start up and shut down;
- (f) Application modifications;
- (g) Application alerts and error messages;
- (h) Configuration changes;
- (i) Account creation, modification, or deletion;

- (i) File creation and deletion:
- (k) Read access to sensitive information;
- (1) Modification to sensitive information;
- (m) Printing sensitive information;
- (n) Anomalous (e.g., non-attributable) activity;
- (o) Data as required for privacy monitoring privacy controls;
- (p) Concurrent log on from different work stations;
- (q) Override of access control mechanisms; and
- (r) Process creation.
- Std.2 Subset of Implementation Standard 1 auditable events:
- (a) User log-on and log-off (successful or unsuccessful);
- (b) Configuration changes;
- (c) Application alerts and error messages;
- (d) All system administration activities;
- (e) Modification of privileges and access;
- (f) Account creation, modification, or deletion;
- (g) Concurrent log on from different work stations; and
- (h) Override of access control mechanisms.
- Std.3 Verify that proper logging is enabled to audit administrator activities.
- Std.4 Information collected will be compliant with the Federal Rules of Evidence.
- Std. 5 The organization reviews and updates the list of auditable events at least every three hundred sixty-five (365) days and whenever there is a change in the threat environment

Low:

- Std.1 List of auditable events:
- (a) Server alerts and error messages;
- (b) User log-on and log-off (successful or unsuccessful);
- (c) All system administration activities;
- (d) Modification of privileges and access;
- (e) Start up and shut down;
- (f) Application modifications;
- (g) Application alerts and error messages;
- (h) Configuration changes;
- (i) Account creation, modification, or deletion;
- (i) File creation and deletion;
- (k) Read access to sensitive information;
- (1) Modification to sensitive information;
- (m) Anomalous (e.g., non-attributable) activity;
- (n) Concurrent log on from different work stations;
- (o) Override of access control mechanisms; and
- (p) Process creation.
- Std.2 Subset of Implementation Standard 1 auditable events:
- (a) User log-on and log-off (successful or unsuccessful);
- (b) Configuration changes;
- (c) Application alerts and error messages;
- (d) All system administration activities;
- (e) Modification of privileges and access;

- (f) Account creation, modification, or deletion;
- (g) Concurrent log on from different work stations; and
- (h) Override of access control mechanisms.
- Std.3 Verify that proper logging is enabled to audit administrator activities.
- Std.4 Information collected will be compliant with the Federal Rules of Evidence.

| Control Review Frequency | Assessment Frequency |
|--|---|
| Weekly | Three (3) Years |
| Related Controls | Reference Policy |
| AC-2, AC-3,AC-6, AC-7, AC-8, AC-16,AC-17, AU-3, AU-4, | FedRAMP Rev. 4 Baseline; |
| AU-5, AU-6, AU-7, AU-11, AU-12, CM-3, CM-5, CM-6, CM- | FISCAM: AC-5, AS-2; |
| 13, IA-3, MA-4, MP-2, MP-4, PE-3, PM-21, PT-2, PT-7, RA- | HIPAA: 45 C.F.R. §164.308(a)(5)(ii)(C), 45 C.F.R. |
| 8, SA-8, SC-7, SC-18, SI-3, SI-4,SI-7, SI-10, SI-11. | §164.312(b), 45 C.F.R. §164.308(a)(1)(ii)(D); 45 C.F.R; NIST SP: 800-37, 800-39, 800-92, 800-137; |
| (Redacted Privacy Controls: AR-4) | OMB Memo: M-14-03, M-15-01, M-16-04, M-06-16, M-17-12; |
| | OMB Circular A-130, 7.g., 8.b(2)(c)(iii) and Appendix I; Web:csrc.nist.gov/pcig/cig.html |
| | |

Privacy Discussion

Privacy Implementation Standards

HVA Control Statement

- (a). Identify, based on a risk assessment and CMS mission/business needs, the types of events specified in Implementation Standard 1 that the system is capable of logging in support of the audit function;
- (b). Coordinate the event logging function with other organizational entities requiring audit-related information to guide and inform the selection criteria for events to be logged;
- (c). Identify and specify, based on a risk assessment and CMS mission/business needs, the following types of events require auditing and logging on a continuous basis for HVAs:
 - 1. Audit success and failed logons (OS and data repositories);
 - 2. Audit success and failed computer account activities (OS and data repositories);
 - 3. Audit success and failed account and user management activities (OS and data repositories);
 - 4. Unsuccessful attempts to access database;
 - 5. Enterprise synchronized date, time, and time zone for each event;
 - 6. Source IP, port and protocol;
 - 7. Destination IP, port and protocol;
- (d). Provide a rationale for why the event types selected for logging are deemed to be adequate to support after-the-fact investigations of incidents; and
- (e). Review and update the event types selected for logging no less often than every three hundred sixty-five (365) days and whenever there is a significant system modification.

HVA Discussion

Given the sensitivity of the information and systems, the analysis of the logs and events are performed more frequently and with more rigor than non-HVA systems. Reporting of potential incidents comply with US-CERT requirements. Cyber-relevant time is the relative speed at which an adversary is attacking a network, application, system, or other resource

HVA Implementation Standard

Audit successful and failed logins (Operating System [OS] and data repositories), audit success and failed account activities (OS and data repositories), audit success and failed account and user management activities (OS and data repositories), unsuccessful attempts to access database, enterprise synchronized date, time, and time zone for each event, source Internet Protocol (IP), port and protocol, destination IP, port and others.

| Control Number | Control Name | Priority | CMS Baseline |
|------------------------------|--|--|--|
| AU-03 | Content of Audit Records | P1 | Low |
| | | | Moderate |
| | | | High |
| Control Statement | | | |
| | s contain information that establishes the | ne following: | |
| a. What type of event oc | | | |
| b. When the event occur | red; | | |
| c. Where the event occur | rred; | | |
| d. Source of the event; | | | |
| e. Outcome of the event; | and | | |
| f. Identity of any individ | uals, subjects, or objects/entities assoc | ated with the event. | |
| | | | |
| Discussion | | | |
| | | | n a), time stamps (item b), source and destination addresses (item c), |
| | | | a, c, e, and f). Event outcomes include indicators of event success or |
| | | | organizations consider how audit records can reveal information about |
| individuals that may give | e rise to privacy risks and how best to | nitigate such risks. For example, there is the p | potential to reveal personally identifiable information in the audit |
| trail, especially if the tra | il records inputs or is based on patterns | or time of usage. | |
| Implementation Standard | | | |
| Control Review Frequency | | Assessment Frequency | |
| Monthly | | Annually (365 Days) | |
| Related Controls | II 14 MA 4 DI O CA O CI 7 CI 11 | Reference Policy | |
| AU-2, AU-8, AU-12, A | U-14, MA-4, PL-9, SA-8, SI-7,SI-11 | FedRAMP Rev. 4 Baseline; | 81(4.212(I)) 45 OF D |
| (D. 1 . 1D.) | 1 4 7 4 | FISCAM: AC-5, AS-2; HIPAA: 45 C.F.R | |
| (Redacted Privacy Contr | rols: AR-4) | | 8(a)(5)(ii)(C); OMB Memo: M-06-16, M-17-12 Att. 1 |
| | | OMB Circular A-130: 7.g., and 8.b(2)(c)(i | 111); |
| | | IR 8062 | |
| | | | |
| Privacy Discussion | | | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|------------------------------|----------|--------------|
| AU-03(01) | Additional Audit Information | P1 | Moderate |
| l , , | | | High |
| | | | 8 |

Generate audit records containing the following additional information and event details explicitly needed for audit requirements. At a minimum, the audit records must contain the following:

- Filename accessed;

Privacy Implementation Standards HVA Control Statement HVA Discussion

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- Program or privileged commands used to initiate the event; and
- Source and destination addresses; and

Discussion

| The ability to add inform | nation generated in audit records is dep | endent on system functionality to configure the audit re | cord content. Organizations may consider additional | | |
|---|--|--|--|--|--|
| information in audit records including, but not limited to, access control or flow control rules invoked and individual identities of group account users. Organizations may also | | | | | |
| | consider limiting additional audit record information to only information that is explicitly needed for audit requirements. This facilitates the use of audit trails and audit logs by | | | | |
| | not including information in audit records that could potentially be misleading, make it more difficult to locate information of interest, or increase the risk to individuals' privacy. | | | | |
| Implementation Standard | <u></u> | 8, | ······································ | | |
| Control Review Frequency | | Assessment Frequency | | | |
| Monthly | | Annually (365 Days) | | | |
| Related Controls | | Reference Policy | | | |
| | FedRAMP Rev. 4 Baseline | | | | |
| Privacy Discussion | | | | | |
| Privacy Implementation Star | ndards | | | | |
| HVA Control Statement | | | | | |
| HVA Discussion HVA Implementation Standa | and | | | | |
| II v A implementation Standa | aru | | | | |
| | | | | | |
| | , | , | T | | |
| Control Number | Control Name | Priority | CMS Baseline | | |
| AU-03(03) | Limit Personally Identifiable | | Moderate | | |
| | Information Elements | | High | | |
| | | | | | |
| Control Statement | 11 10 11 | | | | |
| | | ords to the defined elements identified in the privacy ris | sk assessment | | |
| | m defined elements in the PIA. E.g. So | ocial Security Number) | | | |
| Discussion | | | | | |
| • • • | tifiable information in audit records wh | nen such information is not needed for operational purp | oses helps reduce the level of privacy risk created by a | | |
| system. | | | | | |
| Implementation Standard | | | | | |
| Std 1. Identify the minimum PII elements that are relevant and necessary to accomplish the purpose of collection (and where a collection of certain PII requires legal | | | | | |
| authorization, HHS/CMS must ensure that such collection is legally authorized); | | | | | |
| | | | | | |
| Control Review Frequency | | | | | |
| Annually (365 Days) | | Annually (365 Days) | | | |
| Related Controls | | Reference Policy | | | |
| RA-3 | | | | | |
| Privacy Discussion | | | | | |
| Privacy Implementation Standards | | | | | |
| HVA Control Statement | | | | | |
| HVA Discussion HVA Implementation Standard | | | | | |
| II v A Implementation Standa | aru | | | | |
| | | | | | |
| | La | I | Longo | | |
| Control Number | Control Name | Priority | CMS Baseline | | |
| AU-04 | Audit Log Storage Capacity | P1 | Low | | |
| | | | Moderate | | |
| | | | High | | |
| Control Statement | | | | | |
| | e capacity to accommodate and config | ure auditing to reduce the likelihood of such capacity be | eing exceeded as specified in Implementation Standard 1. | | |
| Discussion | | | | | |

| Organizations consider the types of audit logging to be performed and the audit log processing requirements when allocating audit log storage capacity. Allocating sufficient | | | | |
|---|--|--|--|--|
| audit log storage capacity reduces the likelihood of such capacity being exceeded and resulting in the potential loss or reduction of audit logging capability. | | | | |
| Implementation Standard | | | | |
| High, Moderate & Low: | High, Moderate & Low: | | | |
| Std.1 - Capacity must be sufficient to handle auditing records du | ring peak performance times (e.g., open enrollment). | | | |
| Control Review Frequency | Assessment Frequency | | | |
| Annually (365 Days) | Three (3) Years | | | |
| Related Controls | Reference Policy | | | |
| AU-2, AU-5, AU-6, AU-7, AU-9, AU-11, AU-12, AU-14,SI- | AU-2, AU-5, AU-6, AU-7, AU-9, AU-11, AU-12, AU-14,SI- Code: 5 U.S.C. §552a(i); | | | |
| 4 | FedRAMP Rev. 4 Baseline; | | | |
| (Redacted Privacy Controls: AR-4) | FISCAM: AC-5, AS-2; | | | |
| | HIPAA: 164.312(b); | | | |
| OMB Memo: M-17-12; | | | | |
| OMB Circular A-130: 7.g. and Appendix II; 45 C.F.R. §164.312(b); 45 C.F.R. §164.308(a)(1)(ii)(D) | | | | |
| Privacy Discussion | | | | |
| Privacy Implementation Standards | | | | |
| HVA Control Statement | | | | |
| HVA Discussion | | | | |
| HVA Implementation Standard | | | | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|---------------------------|----------|--------------|
| AU-05 | Response to Audit Logging | P1 | Low |
| | Processing Failures | | Moderate |
| | _ | | High |
| | | | |

- (a). Alert defined personnel or roles (e.g., System Administrator and ISSO)[defined in the applicable system security and privacy plan] in the event of an audit logging process failure as specified in Implementation Standard 1; and
- (b). Take the actions defined in Implementation Standard 1in response to an audit failure or audit storage capacity issue.

Discussion

Audit logging process failures include software and hardware errors, failures in audit log capturing mechanisms, and reaching or exceeding audit log storage capacity. Organization-defined actions include overwriting oldest audit records, shutting down the system, and stopping the generation of audit records. Organizations may choose to define additional actions for audit logging process failures based on the type of failure, the location of the failure, the severity of the failure, or a combination of such factors. When the audit logging process failure is related to storage, the response is carried out for the audit log storage repository (i.e., the distinct system component where the audit logs are stored), the system on which the audit logs reside, the total audit log storage capacity of the organization (i.e., all audit log storage repositories combined), or all three. Organizations may decide to take no additional actions after alerting designated roles or personnel.

Implementation Standard

High & Moderate:

- Std.1 Takes the following actions in response to an audit failure or audit storage capacity issue:
- (a) Shutdown the information system or halt processing immediately; and
- (b) Systems that do not support automatic shutdown must be shut down within 1 hour of the audit processing failure.

Low:

- Std.1 Takes the following actions in response to an audit failure or audit storage capacity issue:
- (a) Shutdown the information system or halt processing;
- (b) Stop generating audit records; or
- (c) Overwrite the oldest records, in the case that storage media is unavailable.

| Control Review Frequency | Assessment Frequency |
|---|--------------------------|
| Quarterly | Three (3) Years |
| Related Controls | Reference Policy |
| AU-2, AU-4,AU-7, AU-9, AU-11, AU-12, AU-14, SI-4, SI-12 | FedRAMP Rev. 4 Baseline; |
| | FISCAM: AC-5, AS-2 |
| Privacy Discussion | |
| Privacy Implementation Standards | |
| HVA Control Statement | |
| HVA Discussion | |
| HVA Implementation Standard | |

| Control Number | Control Name | Priority | CMS Baseline | |
|------------------------------|--|--|--|--|
| AU-05(01) | Storage Capacity Warning | P1 | High | |
| | | ions (e.g., System Administrator and ISSO)[defined in the and privacy plan)when allocated audit log storage volumes. | e applicable system security and privacy plan] within a ne reaches 80% of repository maximum audit log storage | |
| capacity. | | | | |
| Discussion | | | | |
| Organizations may l | nave multiple audit log storage repositori | es distributed across multiple system components with ea | ch repository having different storage volume capacities. | |
| Implementation Standa | rd | | | |
| Control Review Freque | ncy | Assessment Frequency | | |
| Annually (365 Days | | Three (3) Years | | |
| Related Controls | Reference Policy | | | |
| Privacy Discussion | | · | | |
| Privacy Implementation | n Standards | | | |
| HVA Control Statemen | t | | | |
| HVA Discussion | | | | |
| HVA Implementation S | tandard | | | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|------------------|----------|--------------|
| AU-05(02) | Real-Time Alerts | P1 | High |
| | | | |

Provide an alert in real-time to defined personnel or roles and/or locations (e.g., System Administrator and ISSO)[defined in the applicable system security and privacy plan] when the following audit failure events occur:

- Record log is full;
- Auditing application reports an error;Authentication logging failure; and
- Encryption logging failure.

Discussion

Alerts provide organizations with urgent messages. Real-time alerts provide these messages at information technology speed (i.e., the time from event detection to alert occurs in seconds or less).

| Implementation Standard | |
|--------------------------|----------------------|
| Control Review Frequency | Assessment Frequency |
| Monthly | Annually (365 Days) |
| | |

| Related Controls | Reference Policy |
|----------------------------------|------------------|
| Privacy Discussion | |
| Privacy Implementation Standards | |
| HVA Control Statement | |
| HVA Discussion | |
| HVA Implementation Standard | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|--------------------------------|----------|--------------|
| AU-06 | Audit Record Review, Analysis, | P1 | Low |
| | and Reporting | | Moderate |
| | | | High |
| | | | HVA |

- (a). Review and analyze system audit records no less often than weekly [seven (7) days] for indications of inappropriate or unusual activity as defined within the Implementation Standards and the potential impact of the inappropriate or unusual activity;
- (b). Report findings to defined personnel or roles (defined in the applicable system security and privacy plan);and
- (c). Adjust the level of audit record review, analysis, and reporting within the system when there is a change in risk based on law enforcement information, intelligence information, or other credible sources of information.

Discussion

Audit record review, analysis, and reporting covers information security- and privacy-related logging performed by organizations, including logging that results from the monitoring of account usage, remote access, wireless connectivity, mobile device connection, configuration settings, system component inventory, use of maintenance tools and non-local maintenance, physical access, temperature and humidity, equipment delivery and removal, communications at system interfaces, and use of mobile code or Voice over Internet Protocol (VoIP). Findings can be reported to organizational entities that include the incident response team, help desk, and security or privacy offices. If organizations are prohibited from reviewing and analyzing audit records or unable to conduct such activities, the review or analysis may be carried out by other organizations granted such authority. The frequency, scope, and/or depth of the audit record review, analysis, and reporting may be adjusted to meet organizational needs based on new information received.

Implementation Standard

High:

- Std.1 Review system records for initialization sequences, logons (successful and unsuccessful), errors, system processes, security software (e.g., malicious code protection, intrusion detection, firewall), applications, performance, and system resource utilization to determine anomalies no less often than once within a twenty-four (24) hour period and on demand. Generate alert notification for technical personnel review and assessment.
- Std.2 Review network traffic, bandwidth utilization rates, alert notifications, and border defense devices to determine anomalies no less often than once within a twenty- four (24) hour period and on demand. Generate alerts for technical personnel review and assessment.
- Std.3 Investigate suspicious activity or suspected violations on the information system, report findings to appropriate officials and take appropriate action.
- Std.4 Use automated utilities to review audit records no less often than once every twenty-four (24) hours for unusual, unexpected, or suspicious behavior.
- Std.5 Inspect administrator groups on demand but no less often than once every seven (7) days to ensure unauthorized administrator, system, and privileged application accounts have not been created.
- Std.6 Perform manual reviews of system audit records randomly on demand but no less often than once every thirty (30) days.

Moderate:

- Std.1 Review system records for initialization sequences, logons (successful and unsuccessful), errors, system processes, security software (e.g., malicious code protection, intrusion detection, firewall), applications, performance, and system resource utilization to determine anomalies no less often than once within a twenty-four (24) hour period and on demand. Generate alert notification for technical personnel review and assessment.
- Std.2 Review network traffic, bandwidth utilization rates, alert notifications, and border defense devices to determine anomalies no less often than once within a twenty- four (24) hour period and on demand. Generate alerts for technical personnel review and assessment.
- Std.3 Investigate suspicious activity or suspected violations on the information system, report findings to appropriate officials and take appropriate action.

- Std.4 Use automated utilities to review audit records no less often than once every seventy-two (72) hours for unusual, unexpected, or suspicious behavior. Std.5 Inspect administrator groups on demand but no less often than once every fourteen (14) days to ensure unauthorized administrator, system, and privileged application accounts have not been created.
- Std.6 Perform manual reviews of system audit records randomly on demand but no less often than once every thirty (30) days.

Low:

- Std.1 Review system records for initialization sequences, logons (successful and unsuccessful), errors, system processes, security software (e.g., malicious code protection, intrusion detection, firewall), applications, performance, and system resource utilization to determine anomalies no less often than once within a twenty-four (24) hour period and on demand. Generate alert notification for technical personnel review and assessment.
- Std.2 Review network traffic, bandwidth utilization rates, alert notifications, and border defense devices to determine anomalies no less often than once within a twenty- four (24) hour period and on demand. Generate alerts for technical personnel review and assessment.
- Std.3 Investigate suspicious activity or suspected violations on the information system, report findings to appropriate officials and take appropriate action.
- Std.4 Use automated utilities to review audit records no less often than every seventy-two (72) hours for unusual, unexpected, or suspicious behavior.
- Std.5 Inspect administrator groups on demand but no less often than once every thirty (30) days to ensure unauthorized administrator, system, and privileged application accounts have not been created.
- Std.6 Inspect administrator groups on demand but no less often than once every thirty (30) days to ensure unauthorized administrator accounts have not been created.

| Control Review Frequency | Assessment Frequency |
|---|--|
| Weekly | Annually (365 Days) |
| Related Controls | Reference Policy |
| AC-2, AC-3, AC-5, AC-6, AC-7, AC-17, AU-7, AU-16, CA- | Code: 5 U.S.C. §552a(g)(1)(D); |
| 2,CA-7, CM-2,CM-5, CM-6,CM-10, CM-11, IA-2, IA-3, IA-5, | FedRAMP Rev. 4 Baseline; |
| IA-8, IR-5, MA-4, MP-4, PE-3, PE-6, RA-5, SA-8, SC-7, SI-3, | FISCAM: AC-5, AS-2; HIPAA: 45 C.F.R. |
| SI-4, SI-7 | §164.308(a)(1)(ii)(D), 45 C.F.R. §164.308(a)(5)(ii)(C), 45 C.F.R. §164.312(b); |
| (Redacted Privacy Controls: AR-4) | NIST SP: 800-37, 800-39, 800-115, 800-137; |
| | OMB Memo: M-7-16, M-14-03, M-15-01, M-16-04 |
| | |

Privacy Discussion

Privacy Implementation Standards

HVA Control Statement

- (a). Review, analyze, and alert HVA systems audit records in real-time for indications of inappropriate, unusual activity (i.e., concurrent logons), breaches, or threats;
- (b). Report incidents and findings to defined personnel or roles (defined in the applicable system security and privacy plan) and in accordance with US-CERT reporting timeframes and requirements; and
- (c). Adjust the level of audit record review, analysis, and reporting within the system when there is a change in risk based on law enforcement information, intelligence information, or other credible sources of information.

HVA Discussion

Given the sensitivity of the information and systems, the analysis of the logs and events are performed more frequently and with more rigor than non-HVA systems. Reporting of potential incidents comply with US-CERT requirements. Cyber-relevant time is the relative speed at which an adversary is attacking a network, application, system, or other resource

HVA Implementation Standard

| Control Number | Control Name | Priority | CMS Baseline | |
|-------------------|--------------------------------------|----------|--------------|--|
| AU-06(01) | Automated Process Integration | P1 | Moderate | |
| , , | C | | High | |
| Control Statement | | | | |

Integrate audit record review, analysis, and reporting processes to support organizational processes for investigation and response to suspicious activities using automated mechanisms (defined in applicable system security and privacy plan).

Discussion

Organizational processes that benefit from integrated audit record review, analysis, and reporting include incident response, continuous monitoring, contingency planning, investigation and response to suspicious activities, and Inspector General audits.

Contact your CRA or the CCIC for the list of compliant formats. All security information and results, complete and unedited, from relevant automated tools must be available to the CCIC upon their request. The information must be made available in a format, and within a timeframe, to be agreed-upon with the CCIC and consistent with all other safeguards required by the ARS.

Implementation Standard

High & Moderate:

- Std.1 Aggregated audit records from automated information security capabilities and service tools must be searchable by the CCIC:
- (a)Information is provided to the CCIC in a format compliant with CMS and Federal (e.g., Continuous Diagnostics and Mitigation) requirements;
- (b) Audit records sources include systems, appliances, devices, services, and applications (including databases).
- (c)CCIC directed audit information collection rules/requests (e.g., sources, queries, data calls) must be implemented/provided within the timeframe specified in the request.
- Std.2 As required by CMS, raw audit records must be available in an unaltered format to the CCIC.
- Std.3 Raw security information/results from relevant automated tools must be available in an unaltered format to the CCIC.

| Sid. 5 - Naw security information/results from relevant automated tools must be available in an unaffect format to the CCTC. | | |
|--|-------------------------------------|--|
| Control Review Frequency | Assessment Frequency | |
| Monthly | Annually (365 Days) | |
| Related Controls | Reference Policy | |
| PM-7 | FedRAMP Rev. 4 Baseline; | |
| | NIST SP: 800-115, 800-137; | |
| | OMB Memo: M-14-03, M-15-01, M-16-04 | |
| Privacy Discussion | | |
| Privacy Implementation Standards | | |
| HVA Control Statement | | |
| HVA Discussion | | |
| HVA Implementation Standard | | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|------------------------|----------|--------------|
| AU-06(03) | Correlate Audit Record | P1 | Moderate |
| | Repositories | | High |
| | | | HVA |

Control Statement

Analyze and correlate audit records across different repositories to gain organization-wide situational awareness.

Discussion

Organization-wide situational awareness includes awareness across all three levels of risk management (i.e., organizational level, mission/business process level, and information system level) and supports cross-organization awareness.

Contact your CRA or the CCIC for the list of compliant formats. All security information and results, complete and unedited, from relevant automated tools must be available to the CCIC upon their request. The information must be made available in a format, and within a timeframe, to be agreed-upon with the CCIC and consistent with all other safeguards required by the ARS.

Implementation Standard

High & Moderate:

- Std.1 Correlated results from automated tools must be searchable by the CCIC:
- (a)Information is provided to the CCIC in a format compliant with CMS and Federal (e.g., Continuous Diagnostics and Mitigation) requirements;
- (b)Repository sources include systems, appliances, devices, services, and applications (including databases); and
- (c)CCIC directed repository information collection rules/requests (e.g., sources, queries, data calls) must be implemented/provided within the timeframe specified in the request.
- Std.2 As required by CMS, raw audit records must be available in an unaltered format to the CCIC.

| Std.3 - Raw security information/results from relevant automated tools must be available in an unaltered format to the CCIC. | | |
|--|--------------------------------|--|
| Control Review Frequency | Assessment Frequency | |
| Quarterly | Three (3) Years | |
| Related Controls Reference Policy | | |
| AU-12, IR-4 | Code: 5 U.S.C. §552a(g)(1)(D); | |
| FedRAMP Rev. 4 Baseline; | | |
| OMB Memo: M-7-16 | | |
| Privacy Discussion | | |

Privacy Implementation Standards HVA Control Statement

Analyze and correlate audit records across different repositories to gain organization-wide situational awareness and form a single risk view of the enterprise.

HVA Discussion

Audit data collected at the system level (Tier 3) should be aggregated with audit data from other systems to form a system-level enterprise view of audit records. Audit information must be protected at a level congruent with the highest level of information it contains (AU-9). Organization-wide situational awareness includes awareness across all three levels of risk management (i.e., organizational level, mission/business process level, and information system level) and support cross-organization awareness. Organization-wide situational awareness includes awareness across all three levels of risk management and support cross-organization awareness.

HVA Implementation Standard

Manage enterprise risk by correlating audit logs and events from all organizational systems to form a single risk view of the enterprise.

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|------------------------------|----------|--------------|
| AU-06(05) | Integrated Analysis of Audit | P1 | High |
| | Records | | HVA |

Control Statement

Integrate analysis of audit records with analysis of (one or more of the following, defined in the applicable system security and privacy plan): vulnerability scanning information; performance data; system monitoring information; and/or other defined data/information collected from other sources (defined in the applicable system security and privacy plan) to further enhance the ability to identify inappropriate or unusual activity.

Discussion

Integrated analysis of audit records does not require vulnerability scanning, the generation of performance data, or system monitoring. Rather, integrated analysis requires that the analysis of information generated by scanning, monitoring, or other data collection activities is integrated with the analysis of audit record information. Security Information and Event Management tools can facilitate audit record aggregation or consolidation from multiple system components as well as audit record correlation and analysis. The use of standardized audit record analysis scripts developed by organizations (with localized script adjustments, as necessary) provides more cost-effective approaches for analyzing audit record information collected. The correlation of audit record information with vulnerability scanning information is important in determining the veracity of vulnerability scans of the system and in correlating attack detection events with scanning results. Correlation with performance data can uncover denial-of-service attacks or other types of attacks that result in the unauthorized use of resources. Correlation with system monitoring information can assist in uncovering attacks and in better relating audit information to operational situations.

Contact your CRA or the CCIC for the list of compliant formats. All security information and results, complete and unedited, from relevant automated tools must be available to the CCIC upon their request. The information must be made available in a format, and within a timeframe, to be agreed-upon with the CCIC and consistent with all other safeguards required by the ARS.

Implementation Standard

High:

- Std.1 Aggregated vulnerability scanning information, performance data, and network monitoring information from automated tools must be searchable by the CCIC:
- (a)Information is provided to the CCIC in a format compliant with CMS and Federal (e.g., Continuous Diagnostics and Mitigation) requirements;
- (b)Information sources include systems, appliances, devices, services, and applications (including databases); and
- (c)CCIC directed information collection rules/requests (e.g., sources, queries, data calls) must be implemented/provided within the timeframe specified in the request.
- Std.2 As required by CMS, raw vulnerability scanning information, performance data, and network monitoring information must be available in an unaltered format to the CCIC.
- Std.3 Raw security information/results from relevant automated tools must be available in an unaltered format to the CCIC.

| Control Review Frequency | Assessment Frequency |
|--------------------------|--|
| Quarterly | Three (3) Years |
| Related Controls | Reference Policy |
| AU-12, IR-4, RA-5 | NIST SP: 800-37, 800-39, 800-115, 800-137; |
| | OMB Memo: M-14-03, M-15-01, M-16-04 |

Privacy Discussion

Privacy Implementation Standards

HVA Control Statement

Integrate analysis of audit records with analysis of (one or more of the following, defined in the applicable system security and privacy plan): vulnerability scanning information; performance data; system monitoring information; and/or other defined data/information collected from other sources (defined in the applicable system security and privacy plan) to further enhance the ability to identify inappropriate or unusual activity.

HVA Discussion

Integrated analysis of audit records does not require vulnerability scanning, the generation of performance data, or system monitoring. Rather, integrated analysis requires that the analysis of information generated by scanning, monitoring, or other data collection activities is integrated with the analysis of audit record information. Security Information and Event Management tools can facilitate audit record aggregation or consolidation from multiple system components as well as audit record correlation and analysis. The use of standardized audit record analysis scripts developed by organizations (with localized script adjustments, as necessary) provides more cost-effective approaches for analyzing audit record information collected. The correlation of audit record information with vulnerability scanning information is important in determining the veracity of vulnerability scans of the system and in correlating attack detection events with scanning results. Correlation with performance data can uncover denial of service attacks or other types of attacks resulting in unauthorized use of resources. Correlation with system monitoring information can assist in uncovering attacks and in better relating audit information to operational situations.

HVA Implementation Standard

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HVA Control Statement HVA Discussion

Identify threats, inappropriate actions, or unusual activities by correlating audit record information with vulnerability, performance data, and/or system monitoring information.

| Control Number | Control Name | Priority | CMS Baseline | |
|---|---|--|---|--|
| AU-06(06) | Correlation with Physical | P1 | High | |
| | Monitoring | | | |
| Control Statement | | | | |
| Correlate information from | m audit records with information obtain | ned from monitoring physical access to further enhance | e the ability to identify suspicious, inappropriate, unusual, | |
| or malevolent activity. | | | | |
| Discussion | | | | |
| The correlation of physic | al audit record information and the aud | lit records from systems may assist organizations in ide | ntifying suspicious behavior or supporting evidence of | |
| such behavior. For exam | such behavior. For example, the correlation of an individual's identity for logical access to certain systems with the additional physical security information that the individual | | | |
| was present at the facility when the logical access occurred may be useful in investigations. | | | | |
| Implementation Standard | | | | |
| Control Review Frequency | Control Review Frequency Assessment Frequency | | | |
| Quarterly | Quarterly Annually (365 Days) | | | |
| Related Controls | | Reference Policy | | |
| | | NIST SP: 800-100, 800-61 | | |
| Privacy Discussion | | | | |

| Control Number AU-07 | Control Name Audit Record Reduction and | Priority P2 | CMS Baseline Moderate |
|---|---|----------------------|--|
| AU-07 | Report Generation | | High |
| Control Statement | | | I |
| | nent an audit record reduction and report g | | |
| | mand audit record review, analysis, and re | | -fact investigations of incidents; and |
| (b). Does not alter t | he original content or time ordering of auc | lit records. | |
| | | | |
| Discussion | ::: | 1'4 1 ' C4' 1'- | '4 '4 |
| | | | es it into a summary format that is more meaningful to analysts. Audit record |
| | reduction and report generation capabilities do not always emanate from the same system or from the same organizational entities that conduct audit logging activities. The audit | | |
| | | | o identify anomalous behavior in audit records. The report generation capability |
| provided by the system can generate customizable reports. Time ordering of audit records can be an issue if the granularity of the timestamp in the record is insufficient. | | | |
| Event collection and analysis software can perform event reduction by disregarding data that are not significant to information system security, potentially increasing its | | | |
| | rk and storage resource needs. | | |
| Implementation Standa | | | |
| Control Review Freque | | Assessment Frequency | |
| Annually (365 Days | s) | Annually (365 Days) | |

| Control Review Frequency | Assessment Frequency |
|---|---|
| Annually (365 Days) | Annually (365 Days) |
| Related Controls | Reference Policy |
| AC-2, AU-2, AU-3, AU-4, AU-5, AU-6, AU-12, AU-16, CM- | FedRAMP Rev. 4 Baseline; |
| 5, IA-5, IR-4, PM-12, SI-4 | FISCAM: AC-5, AS-2; |
| | HIPAA: 45 C.F.R. §164.308(a)(1)(ii)(D), 45 C.F.R. |
| | §164.312(b); |
| | NIST SP: 800-137; |
| | OMB Memo: M-17-12, Att. 2 |
| | |
| Privacy Discussion | |
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HVA Discussion
HVA Implementation Standard

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|----------------------|----------|--------------|
| AU-07(01) | Automatic Processing | P2 | Moderate |
| | | | High |
| | | | |

Control Statement

Provide and implement the capability to process, sort, and search audit records for events of interest based on selectable event criteria and defined fields within audit records (defined in applicable system security and privacy plan).

Discussion

Events of interest can be identified by the content of audit records, including system resources involved, information objects accessed, identities of individuals, event types, event locations, event dates and times, Internet Protocol addresses involved, or event success or failure. Organizations may define event criteria to any degree of granularity required, such as locations selectable by a general networking location or by specific system component.

Sorting and searching of audit records may be based upon the contents of audit record fields, for example: (i) date/time of events; (ii) user identifiers; (iii) Internet Protocol (IP) addresses involved in the event; (iv) type of event; or (v) event success/failure.

Implementation Standard

| Control Review Frequency | Assessment Frequency | | |
|----------------------------------|--|--|--|
| Quarterly | Annually (365 Days) | | |
| Related Controls | Reference Policy FedRAMP Rev. 4 Baseline; OMB Memo: M-17-12, Att. 2; HIPAA: 45 C.F.R. §164.308(a)(1)(ii)(D); 45 C.F.R. §164.312(b) | | |
| Privacy Discussion | | | |
| Privacy Implementation Standards | Privacy Implementation Standards | | |
| HVA Control Statement | | | |
| HVA Discussion | | | |
| HVA Implementation Standard | | | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|--------------|----------|--------------|
| AU-08 | Time Stamps | P1 | Low |
| | - | | Moderate |
| | | | High |

HVA Implementation Standard

- (a). Use internal system clocks to generate time stamps for audit records; and
- (b). Records time stamps for audit records that can be mapped to Coordinated Universal Time (UTC) or Greenwich Mean Time (GMT) and is accurate to within one hundred (100) milliseconds.

Discussion

Time stamps generated by the system include date and time. Time is commonly expressed in Coordinated Universal Time (UTC), a modern continuation of Greenwich Mean Time (GMT), or local time with an offset from UTC. Granularity of time measurements refers to the degree of synchronization between system clocks and reference clocks (e.g., clocks synchronizing within hundreds of milliseconds or tens of milliseconds). Organizations may define different time granularities for different system components. Time service can be critical to other security capabilities such as access control and identification and authentication, depending on the nature of the mechanisms used to support those capabilities.

The correlation of monitoring tools that usually work in isolation (e.g., host monitoring, network monitoring, anti-virus software) can provide an organization-wide view and in so doing, may reveal otherwise unseen attack patterns. The consistent log timestamps facilitate effective event correlation.

| \mathcal{C}' | | |
|----------------------------------|--------------------------|--|
| Implementation Standard | | |
| Control Review Frequency | Assessment Frequency | |
| Annually (365 Days) | Annually (365 Days) | |
| Related Controls | Reference Policy | |
| AU-3, AU-12, AU-14, SC-45. | FedRAMP Rev. 4 Baseline; | |
| | FISCAM: AC-5, AS-2 | |
| Privacy Discussion | | |
| Privacy Implementation Standards | | |
| HVA Control Statement | | |
| HVA Discussion | | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|---------------------------------|----------|--------------|
| AU-09 | Protection of Audit Information | P1 | Low |
| | | | Moderate |
| | | | High |
| | | | HVA |

- (a). Protect audit information and audit logging tools from unauthorized access, modification, and deletion; and
- (b). Alert defined personnel or roles (e.g., System Administrator and ISSO) (defined in the applicable system security and privacy plan)upon detection of unauthorized access, modification, or deletion of audit information.

Discussion

Audit information includes all information needed to successfully audit system activity, such as audit records, audit log settings, audit reports, and personally identifiable information. Audit logging tools are those programs and devices used to conduct system audit and logging activities. Protection of audit information focuses on technical protection and limits the ability to access and execute audit logging tools to authorized individuals. Physical protection of audit information is addressed by both media protection controls and physical and environmental protection controls.

Implementation Standard

High:

Std.1 - Cryptographic mechanisms shall be employed to protect the integrity of audit information (e.g. log, and audit tools).

| std.1 - Cryptographic incentations shall be employed to protect the integrity of addit information (e.g. log, and addit tools). | | |
|---|--|--|
| Control Review Frequency | Assessment Frequency | |
| Annually (365 Days) | Annually (365 Days) | |
| Related Controls | Reference Policy | |
| AC-3, AC-6, AU-6, AU-11, AU-14, AU-15,MP-2, MP-4, PE- | Code: 5 U.S.C. §552a(i); | |
| 2, PE-3, PE-6, SA-8, SC-8, SI-4. | FedRAMP Rev. 4 Baseline; | |
| | FISCAM: AC-5, AS-2; | |
| | OMB Memo: M-17-12; | |
| | OMB Circular A-130: 7.g. and Appendix II; | |
| | HIPPA: 45 C.F.R. §164.308(a)(1)(ii)(D); 45 C.F.R. §164.312(b); | |
| | FIPS: 140-3, 180-4, 202 | |

Privacy Discussion

Privacy Implementation Standards

HVA Control Statement

- (a). Protect audit information and audit logging tools from unauthorized access, modification, and deletion to the highest level commensurate with the security protection level of the information contained within the audit events;
- (b). Alert defined personnel or roles (e.g., System Administrator and ISSO) [defined in the applicable system security and privacy plan] upon detection of unauthorized access, modification, or deletion of audit information.

HVA Discussion

Audit information includes all information, for example, audit records, audit log settings, audit reports, and personally identifiable information, needed to successfully audit system activity. Audit logging tools are those programs and devices used to conduct system audit and logging activities. Protection of audit information focuses on technical protection and limits the ability to access and execute audit logging tools to authorized individuals. Physical protection of audit information is addressed by both media protection controls and physical and environmental protection controls

HVA Implementation Standard

Ensure audit information is protected to the highest level commensurate with the highest security protection level of the information contained within the audit events.

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|----------------------------|----------|--------------|
| AU-09(02) | Store on Separate Physical | P1 | High |
| | Systems or Components | | HVA |

Store audit records no less often than weekly [seven (7) days] in a repository that is part of a physically different system or system component than the system or component being audited.

Discussion

Storing audit records in a repository separate from the audited system or system component helps to ensure that a compromise of the system being audited does not also result in a compromise of the audit records. Storing audit records on separate physical systems or components also preserves the confidentiality and integrity of audit records and facilitates the management of audit records as an organization-wide activity. Storing audit records on separate systems or components applies to initial generation as well as backup or long-term storage of audit records.

Implementation Standard

High:

Std.1 - The centralized audit servers must meet this control.

Std.2 - The centralized audit server must be separated from the audit client information systems

| Sta.2 The centralized addit server must be separated in | Std.2 The centralized addition the separated from the addition information systems. | |
|---|---|--|
| Control Review Frequency | Assessment Frequency | |
| Annually (365 Days) | Annually (365 Days) | |
| Related Controls | Reference Policy | |
| AU-4, AU-5 | FedRAMP Rev. 4 Baseline; | |
| | NIST SP: 800-137; | |
| | FIPS: 140-3, 180-4, 202 | |
| D.: D::- | | |

Privacy Discussion

Privacy Implementation Standards

HVA Control Statement

(a). Store audit records no less often than weekly [seven (7) days] in a repository that is part of a physically different system or system component of the highest sensitivity level commensurate with the security protection level as the HVA system being audited.

HVA Discussion

Storing audit records in a repository separate from the audited system or system component helps to ensure that a compromise of the system being audited does not also result in a compromise of the audit records. Storing audit records on separate physical systems or components also preserves the confidentiality and integrity of audit records and facilitates the management of audit records as an organization-wide activity. Storing audit records on separate systems or components applies to initial generation as well as backup or long-term storage of audit records.

HVA Implementation Standard

Protect system audit information by storing/transferring audit information to a physically different system from the system that generated the events.

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|--------------------------|----------|--------------|
| AU-09(03) | Cryptographic Protection | P1 | High |
| | | | HVA |
| | | | |

Control Statement

Implement cryptographic mechanisms to protect the integrity of audit information and audit tools.

Discussion

Cryptographic mechanisms used for protecting the integrity of audit information include signed hash functions using asymmetric cryptography. This enables the distribution of the public key to verify the hash information while maintaining the confidentiality of the secret key used to generate the hash.

| Implementation Standard | |
|--------------------------|---|
| Control Review Frequency | Assessment Frequency |
| Annually (365 Days) | Three (3) Years |
| Related Controls | Reference Policy |
| AU-10, SC-12, SC-13 | Code: 5 U.S.C. §552a(i); |
| | OMB Circular A-130: 7.g. and Appendix II; |

45 C.F.R. §164.306(a)(1); 45 C.F.R. §164.312(a)(2)(iv); FIPS: 140-3, 180-4, 202

Privacy Discussion

Privacy Implementation Standards

HVA Control Statement

Implement cryptographic mechanisms (e.g., hashing function) to protect the integrity of audit information and audit tools.

HVA Discussion

Cryptographic mechanisms used for protecting the integrity of audit information include signed hash functions using asymmetric cryptography. This enables the distribution of the public key to verify the hash information while maintaining the confidentiality of the secret key used to generate the hash.

HVA Implementation Standard

| Control Number | Control Name | Priority | CMS Baseline |
|-----------------------------------|---|---|--|
| AU-09(04) | Access by Subset of Privileged | P1 | Moderate |
| | Users | | High |
| | | | |
| Control Statement | | | |
| Authorize access to n | nanagement of audit logging functionality | to only individuals or roles who are not subject to audi | t by that system (defined in applicable system security and |
| privacy plan). | | | |
| Discussion | | | |
| Individuals or roles w | rith privileged access to a system and who | are also the subject of an audit by that system may affe | ect the reliability of the audit information by inhibiting audit |
| activities or modifyin | g audit records. Requiring privileged according | ess to be further defined between audit-related privilege | s and other privileges limits the number of users or roles |
| with audit-related pri | vileges. | , , | . 0 |
| Implementation Standar | d | | |
| Control Review Frequen | Control Review Frequency Assessment Frequency | | |
| Quarterly | Quarterly Three (3) Years | | |
| Related Controls | | Reference Policy | |
| AC-5 | AC-5 Code: 5 U.S.C. §552a(b)(1); | | |
| (Redacted Privacy Controls: AR-5) | | FedRAMP Rev. 4 Baseline; | |
| | • | FIPS: 140-3, 180-4, 202 | |
| Privacy Discussion | | | |
| Privacy Implementation | Standards | | · · · · · · · · · · · · · · · · · · · |
| HVA Control Statement | | | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|--------------------|----------|--------------|
| AU-09(05) | Dual Authorization | | HVA |

Control Statement

HVA Discussion

HVA Implementation Standard

Enforce dual authorization for movement and deletion of system audit information by CMS-defined officials (e.g., CMS Senior Management such as the AO, CISO, SOP) and [CMS Entity-Defined: Mission/Business process-level/System-level]-defined officials (e.g., Business Owner, System Owner, ISSO).

Discussion

Organizations may choose different selection options for different types of audit information. Dual authorization mechanisms (also known as two-person control) require the approval of two authorized individuals to execute audit functions. To reduce the risk of collusion, organizations consider rotating dual authorization duties to other individuals. Organizations do not require dual authorization mechanisms when immediate responses are necessary to ensure public and environmental safety.

| Imp | lementation | Standard |
|-----|-------------|----------|
| | | |

Control Review Frequency Assessment Frequency

| Annually (365 Days) | | Three (3) Years | | |
|--|--|--|---|--|
| Related Controls | | Reference Policy | | |
| AC-3. | | | | |
| Privacy Discussion | | | | |
| Privacy Implementation Star | ıdards | | | |
| HVA Control Statement | | | ' M | |
| | | | nior Management such as the AO, CISO, SOP) and [CMS | |
| | | el]-defined officials (e.g., Business Owner, System Ow | oner, ISSO) for manual movement and deletion of HVA | |
| systems audit logs and ir | formation. | | | |
| | | | | |
| HVA Discussion | | | | |
| To protect the integrity a | nd availability of audit information | organizations control access and authorizations of priv | ileged users to modify and delete audit logs. Logs are retained | |
| in accordance with feder | al, department, and agency requirer | nents. After the retention requirement period organizati | ons may have a need to delete or move audit information from | |
| systems. Dual authorizat | ion approvals by at least two appropriate appropriate transfer or the contract of the contract | priate personnel (system owner, mission/business owne | r, AO, CISO, etc.) is required for movement or deletion of | |
| audit files. Automated sy | stems can be configured to automa | tically archive or remove audit logs according to policy | | |
| HVA Implementation Standa | | | | |
| | | | | |
| Control Number | Control Name | Priority | CMS Baseline | |
| AU-09(06) | Read Only Access | | HVA | |
| Control Statement | | | | |
| | ess to audit information to authorize | d individuals or roles (defined in applicable system sec | curity and privacy plan) subset of privileged users or roles. | |
| Discussion | | | | |
| | | y helps to limit the potential damage to organizations the | nat could be initiated by such users or roles, such as deleting | |
| audit records to cover up malicious activity. | | | | |
| Implementation Standard | | | | |
| Control Review Frequency | | Assessment Frequency | | |
| Annually (365 Days) | | Three (3) Years | | |
| Related Controls Reference Policy Privacy Discussion | | | | |
| Privacy Discussion Privacy Implementation Star | ndards | | | |
| HVA Control Statement | | | | |
| Authorize read-only access to audit information to authorized individuals or roles (defined in applicable system security and privacy plan) with privileged accounts only. | | | | |
| | | 11 7 | | |

HVA Discussion

Only limited privilege accounts with the need to know have read-only access to audit logs. All other users do not have any access to HVA logs. Organizations limit and restrict any accounts, in accordance with AU-9(5), with access to write or delete audit logs.

HVA Implementation Standard

Ensure access to audit logs are read-only for authorized individuals (privileged accounts only).

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|-----------------|----------|--------------|
| AU-10 | Non-Repudiation | P2 | High |
| | • | | HVA |

Control Statement

Provide irrefutable evidence that an individual (or process acting on behalf of an individual)has performed actions to be covered by non-repudiation (defined in applicable system security and privacy plan) and has falsely deny having performed those actions.

Discussion

Types of individual actions covered by non-repudiation include creating information, sending and receiving messages, and approving information. Non-repudiation protects against claims by authors of not having authored certain documents, senders of not having transmitted messages, receivers of not having received messages, and signatories of not having signed documents. Non-repudiation services can be used to determine if information originated from an individual or if an individual took specific actions (e.g., sending an email, signing a contract, approving a procurement request, or receiving specific information). Organizations obtain non-repudiation services by employing various techniques or mechanisms, including digital signatures and digital message receipts.

| Implementation Standard | mplementation Standard | | |
|---|--|--|--|
| Control Review Frequency | Assessment Frequency | | |
| Quarterly | Annually (365 Days) | | |
| Related Controls | Reference Policy | | |
| AU-9, PM-12, SA-8,SC-8, SC-12, SC-13, SC-16, SC-17, SC- | Code: 5 U.S.C. §552a(e)(5) and (g)(1)(c); | | |
| 23 | FISCAM: AC-2, AS-2; | | |
| (Redacted Privacy Controls: AR-4 and AR-8) | OMB Circular A-130: 7.g. and 8.b(2)(c)(iii); | | |
| | 45 C.F.R. §164.308(a)(5)(ii)(C); | | |
| | 45 C.F.R. §164.312(b); | | |
| | 45 C.F.R. §164.312(c)(1); | | |
| | 45 C.F.R. §164.312(c)(2); | | |
| | 45 C.F.R. §164.312(e)(2)(i); | | |
| | FIPS: 140-3, 180-4, 186-4, 202; | | |
| | SP 800-177. | | |
| | | | |
| n: n: : | | | |

Privacy Discussion

Privacy Implementation Standards

HVA Control Statement

Provide irrefutable evidence that an individual (or process acting on behalf of an individual, users, privileged users, system accounts, and service accounts) has performed a particular action. All accounts, including system and service accounts, are traceable back to an accountable individual.

HVA Discussion

Types of individual actions covered by non-repudiation include creating information, sending and receiving messages, and approving information. Non-repudiation protects against claims by authors of not having authored certain documents, senders of not having transmitted messages, receivers of not having received messages, and signatories of not having signed documents. Non-repudiation services can be used to determine if information originated from an individual, or if an individual took specific actions (e.g., sending an email, signing a contract, or approving a procurement request, or received specific information). Organizations obtain non-repudiation services by employing various techniques or mechanisms, including digital signatures and digital message receipts

HVA Implementation Standard

Implement HVA non-repudiation for users, privileged users, system accounts, and service accounts. Ensure all accounts, include system and service accounts, are traceable back to an accountable individual

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|------------------------|----------|--------------|
| AU-11 | Audit Record Retention | P3 | Low |
| | | | Moderate |
| | | | High |

Control Statement

Retain audit records for ninety (90) days and archive old records for one (1) year consistent with records retention policy to provide support for after-the-fact investigations of incidents and to meet regulatory and CMS information retention requirements.

Discussion

Organizations retain audit records until it is determined that the records are no longer needed for administrative, legal, audit, or other operational purposes. This includes the retention and availability of audit records relative to Freedom of Information Act (FOIA) requests, subpoenas, and law enforcement actions. Organizations develop standard categories of audit records relative to such types of actions and standard response processes for each type of action. The National Archives and Records Administration (NARA) General Records Schedules provide federal policy on records retention.

Implementation Standard

High, Moderate & Low:

Std.1 - When subject to a legal investigation (e.g., Insider Threat), audit records must be maintained until released by the investigating authority.

Std.2 - Audit record retention must comply with National Archives and Records Administration (NARA) or other authoritative mandate durations

| Statz Frank record reconstruction must comply with rational richives and records ranning attention (17 feet y of other authoritative managed authorits | | | |
|--|--|--|--|
| Control Review Frequency | Assessment Frequency | | |
| Annually (365 Days) | Three (3) Years | | |
| Related Controls | Reference Policy | | |
| AU-2,AU-4, AU-5, AU-6,AU-9, AU-14,MP-6,RA-5, SI-12. | FedRAMP Rev. 4 Baseline; | | |
| | FISCAM: AC-5, AS-2; | | |
| | HHS: Policy for Monitoring Employee Use of HHS IT Resources; | | |
| | OMB A-130 | | |

Privacy Discussion

Privacy Implementation Standards

High & Moderate:

PRIV.1 - Audit inspection reports, including a record of corrective actions, must be retained by the organization for a minimum of three (3) years from the date the inspection was completed.

| HVA Control Statement | |
|-----------------------------|--|
| HVA Discussion | |
| HVA Implementation Standard | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|-------------------------|----------|--------------|
| AU-12 | Audit Record Generation | P1 | Low |
| | | | Moderate |
| | | | High |

Control Statement

- (a). Provide audit record generation capability for the event types the system is capable of auditing as defined in AU-2a on:
 - All successful and unsuccessful authorization attempts;
 - All changes to logical access control authorities (e.g., rights, permissions);
 - All system changes with the potential to compromise the integrity of audit policy configurations, security policy configurations and audit record generation services;
 - The audit trail, which must capture the enabling or disabling of audit report generation services; and
 - The audit trail must capture command line changes, batch file changes and queries made to the system (e.g., operating system, application, and database);
- (b). Allow defined personnel or roles (defined in the applicable system security and privacy plan)to select the event types that are to be logged by specific components of the system; and
- (c). Generate audit records for the event types defined in AU-2c that include the audit record content defined in AU-3.

Discussion

Audit records can be generated from many different system components. The event types specified in AU-2d are the event types for which audit logs are to be generated and are a subset of all event types for which the system can generate audit records.

| Implementation Standard | | |
|---|---------------------|--|
| Control Review Frequency Assessment Frequency | | |
| Quarterly | Annually (365 Days) | |
| Related Controls | Reference Policy | |

AC-3, AC-6, AC-17,AU-2, AU-3,AU-4, AU-5, AU-6, AU-7,AU-14, CM-5, MA-4, MP-4, PM-12, SA-8, SC-18, SI-3, SI-4, SI-7, SI-10.

Privacy Discussion

Privacy Implementation Standards

HVA Control Statement

HVA Discussion

HVA Implementation Standard

HVA Implementation Standard

FedRAMP Rev. 4 Baseline;

OMB Circular A-130: 7.g. and 8.b(2)(c)(iii);

45 C.F.R. §164.308(a)(1)(ii)(D);

45 C.F.R. §164.308(a)(5)(ii)(C);

45 C.F.R. §164.312(b)

| Control Number | Control Name | Priority | CMS Baseline | |
|----------------------------------|---|--|--|--|
| AU-12(01) | System-Wide and Time- | P1 | High | |
| ` ' | Correlated Audit Trail | | | |
| Control Statement | | | | |
| Compile audit records fr | om defined system components (define | d in the applicable system security and privacy plan)int | to a system-wide (logical or physical) audit trail that is | |
| time-correlated to within | 1 +/- five (5) minutes for the relationship | between time stamps of individual records in the audi | t trail. | |
| Discussion | | | | |
| Audit trails are time-cor | related if the time stamps in the individ- | ual audit records can be reliably related to the time stam | aps in other audit records to achieve a time ordering of the | |
| records within organizat | ional tolerances. | | | |
| Implementation Standard | | | | |
| Control Review Frequency | Control Review Frequency Assessment Frequency | | | |
| Quarterly | | Annually (365 Days) | | |
| Related Controls | | Reference Policy | | |
| AU-8, SC-45 | AU-8, SC-45 | | | |
| Privacy Discussion | | | | |
| Privacy Implementation Standards | | | | |
| HVA Control Statement | | | | |
| HVA Discussion | | | | |

| Control Number | Control Name | Priority | CMS Baseline | |
|----------------|-----------------------|----------|--------------|--|
| AU-12(03) | Changes by Authorized | P1 | High | |
| | Individuals | | | |
| | | | | |

Control Statement

HVA Implementation Standard

Provide and implement the capability for defined individuals or roles (defined in the applicable system security and privacy plan) to change the logging to be performed on system components (defined in the applicable system security and privacy plan) based on selectable event criteria (defined in the applicable system security and privacy plan) within minutes.

Discussion

Permitting authorized individuals to make changes to system logging enables organizations to extend or limit logging as necessary to meet organizational requirements. Logging that is limited to conserve system resources may be extended (either temporarily or permanently) to address certain threat situations. In addition, logging may be limited to a specific set of event types to facilitate audit reduction, analysis, and reporting. Organizations can establish time thresholds in which logging actions are changed (e.g., near real-time, within minutes, or within hours).

| Implementation Standard | | |
|--------------------------|----------------------|--|
| Control Review Frequency | Assessment Frequency | |
| Annually (365 Days) | Three (3) Years | |
| | | |

| Related Controls | Reference Policy |
|----------------------------------|--|
| AC-3 | OMB Circular A-130: 7.g. and 8.b(2)(c)(iii); |
| | 45 C.F.R. §164.308(a)(1)(ii)(D); |
| | 45 C.F.R. §164.308(a)(5)(ii)(C); |
| | 45 C.F.R. §164.312(b); |
| | 45 C.F.R. §164.308(a)(1)(i); |
| | 45 C.F.R.§164.308(a)(2) |
| | |
| Privacy Discussion | |
| Privacy Implementation Standards | |
| HVA Control Statement | |
| HVA Discussion | |
| HVA Implementation Standard | |

| Control Number AU-16 Control Name Cross-Organizational Audit Logging | Priority P3 | CMS Baseline HVA |
|--|-------------|---------------------|
|--|-------------|---------------------|

Employ methods (defined in the applicable system security and privacy plan) for coordinating audit information (defined in the applicable system security and privacy plan) among external organizations when audit information is transmitted across organizational boundaries.

Discussion

When organizations use systems or services of external organizations, the audit logging capability necessitates a coordinated, cross-organization approach. For example, maintaining the identity of individuals who request specific services across organizational boundaries may often be difficult, and doing so may prove to have significant performance and privacy ramifications. Therefore, it is often the case that cross-organizational audit logging simply captures the identity of individuals who issue requests at the initial system, and subsequent systems record that the requests originated from authorized individuals. Organizations consider including processes for coordinating audit information requirements and protection of audit information in information exchange agreements.

| Implementation Standard | |
|-----------------------------|----------------------------------|
| Control Review Frequency | Assessment Frequency |
| Annually (365 Days) | Three (3) Years |
| Related Controls | Reference Policy |
| AU-3, AU-6,AU-7, CA-3, PT-7 | 45 C.F.R. §164.308(a)(1)(ii)(D); |
| | 45 C.F.R. §164.308(a)(5)(ii)(C); |
| | 45 C.F.R. §164.312(b); |
| | 45 C.F.R. §164.314 |
| | |

Privacy Discussion

Privacy Implementation Standards

HVA Control Statement

Employ CMS-defined methods (defined in the applicable system security and privacy plan) for coordinating CMS-defined audit information (defined in the applicable system security and privacy plan) among external organizations when audit information is transmitted across organizational boundaries.

HVA Discussion

Organizations using external systems and services to support the HVA maintain auditing capabilities, non-repudiation of the users, and correlation of actions across the external systems to allow for accurate and timely incident response capabilities. Organizations require that the contractor or external hosting entity comply with federal and agency audit requirements in the external environments. The external system provides non-repudiation for non-public user access to HVA information for accountability.

HVA Implementation Standard

Require the contractor or external hosting entity comply with federal and agency audit requirements in the external environments.

Assessment, Authorization and Monitoring Control Number CA-01 Control Name Policies and Procedures Policies and Procedures Policies and Procedures Priority P1 Low Moderate High

Control Statement

- (a) Develop, document, and disseminate to applicable personnel or roles:
 - 1. CMS Enterprise-level assessment, authorization, and monitoring policy that:
 - a. Addresses purpose, scope, roles, responsibilities, management commitment, coordination among organizational entities, and compliance; and
 - b. Is consistent with applicable laws, executive orders, directives, regulations, policies, standards, and guidelines; and
- 2. Procedures to facilitate the implementation of the assessment, authorization, and monitoring policy and the associated assessment, authorization, and monitoring controls;
- (b) Designate CMS-defined officials (e.g., CMS Senior Management such as the CISO, SOP), Mission/Business-defined officials and System-defined officials (e.g., Business Owner, System Owner, ISSO) to manage the development, documentation, and dissemination of the assessment, authorization, and monitoring policy and procedures; and (c) Review and update the current assessment, authorization, and monitoring:
- 1. Policy at least every three (3) years and following CMS-defined events (e.g., assessment or audit findings or changes in applicable laws, executive orders, directives, regulations, policies, standards, and guidelines); and
- 2. Procedures at least every three (3) years and following CMS-defined events (e.g., assessment or audit findings or changes in applicable laws, executive orders, directives, regulations, policies, standards, and guidelines);

Discussion

This control addresses policy and procedures for the controls in the CA family implemented within systems and organizations. The risk management strategy is an important factor in establishing such policies and procedures. Policies and procedures help provide security and privacy assurance. Therefore, it is important that security and privacy programs collaborate on their development. Security and privacy program policies and procedures at the organization level are preferable, in general, and may obviate the need for system-specific policies and procedures. The policy can be included as part of the general security and privacy policy or can be represented by multiple policies reflecting the complex nature of organizations. Procedures can be established for security and privacy programs and for systems, if needed. Procedures describe how the policies or controls are implemented and can be directed at the individual or role that is the object of the procedure. Procedures can be documented in system security and privacy plans or in one or more separate documents. Restating controls does not constitute an organizational policy or procedure.

CMS provides an enterprise level assessment, authorization, and monitoring policy within this ARS, and procedures within the RMH, that can be inherited by CMS organizations and systems. Risk-based customization is recommended when the CMS organizational or system level security and privacy needs (i.e., special requirements exist that are unique to the CMS organization or system) are not fully addressed by the enterprise policy. (Implemented policy must not be less stringent than the enterprise policy and procedures.)

Implementation Standard

High, Moderate & Low:

Std.1 - The CIO and CISO will: (a) Develop, document, and disseminate to applicable stakeholder personnel or roles via the IS2P2:

- 1. CMS Enterprise-level assessment, authorization, and monitoring policy that:
 - a. Addresses purpose, scope, roles, responsibilities, management commitment, coordination among organizational entities, and compliance; and
 - b. Is consistent with applicable laws, executive orders, directives, regulations, policies, standards, and guidelines; and
- 2. Procedures to facilitate the implementation of the assessment, authorization, and monitoring policy and the associated assessment, authorization, and monitoring controls;
- (b) Designate CMS-defined officials (e.g., CMS Senior Management such as the CISO, SOP), Mission/Business-defined officials and System-defined officials (e.g., Business Owner, System Owner, ISSO) to manage the development, documentation, and dissemination of the assessment, authorization, and monitoring policy and procedures; and (c) Review and update the current assessment, authorization, and monitoring:
- 1. Policy at least every three (3) years and following CMS-defined events (e.g., assessment or audit findings or changes in applicable laws, executive orders, directives, regulations, policies, standards, and guidelines); and
- 2. Procedures at least every three (3) years and following CMS-defined events (e.g., assessment or audit findings or changes in applicable laws, executive orders, directives, regulations, policies, standards, and guidelines);

| Control Review Frequency | Assessment Frequency |
|--------------------------|----------------------|
| Annually (365 Days) | Three (3) Years |

Related Controls

PM-9, PS-8, SI-12;

(Redacted Privacy Controls: AR-1 and AR-7)

Reference Policy

FedRAMP: Rev. 4 Baseline; FISCAM: AS-1, SM-1, SM-3;

HIPAA: 45 C.F.R. §164.308(a)(8), 45 C.F.R. §164.316(b)(1)(ii), 45 C.F.R. §164.316(b)(2)(ii), 45 C.F.R.

§164.308(a)(2); HSPD: HSPD 7 F(19);

NISTIR 8062; NIST SP: 800-12, 800-30, 800-37, 800-39, 800-53A, 800-100, 800-137;

OMB Circular: A-130 Appendix II; OMB Memo: M-17-12, Att. 1;

Privacy Discussion

Discussion for systems processing, storing, or transmitting PII (to include PHI):

The assessment, authorization, and monitoring policy and procedures should address the strategy for including applicable privacy requirements and controls in the systems. As such, updates to the assessment, authorization, and monitoring policy and procedures must also address changes in federal privacy laws and policy requirements. Since CMS requires at least every three-year review of the assessment, authorization, and monitoring policy and procedures, the statute driven requirement to review the privacy policy and procedures every two years will be met.

Privacy Implementation Standards

Systems processing, storing, or transmitting PII (to include PHI):

High & Moderate:

PRIV.1 - Monitor for changes to applicable privacy laws, regulations, and overarching policy that affect assessment, authorization, and monitoring policies no less often than once every 365 days to ensure the CMS and Mission/Business/System affect assessment, authorization, and monitoring policies remains effective.

PRIV.2 - Ensure affect assessment, authorization, and monitoring policies support privacy to the greatest extent feasible throughout the system's life cycle.

HVA Control Statement

HVA Discussion

HVA Implementation Standard

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|---------------------|----------|--------------|
| CA-02 | Control Assessments | P2 | Low |
| | | | Moderate |
| | | | High |

Control Statement

- a. Select the appropriate assessor or assessment team for the type of assessment to be conducted;
- b. Develop a control assessment plan that describes the scope of the assessment including:
- 1. Controls and control enhancements under assessment within every three hundred sixty-five (365) days in accordance with the CMS Acceptable Risk Safeguards (ARS) and as defined in the implementation standards;
- 2. Assessment procedures to be used to determine control effectiveness; and
- 3. Assessment environment, assessment team, and assessment roles and responsibilities;
- c. Ensure the control assessment plan is reviewed and approved by the authorizing official or designated representative prior to conducting the assessment;
- d. Assess the controls in the system and its environment of operation within every three hundred sixty-five (365) days in accordance with the CMS Acceptable Risk Safeguards (ARS) and as defined in the implementation standards to determine the extent to which the controls are implemented correctly, operating as intended, and producing the desired outcome with respect to meeting established security and privacy requirements;
- e. Produce a control assessment report that document the results of the assessment; and
- f. Provide the results of the control assessment to the Business Owner responsible for the system and personnel responsible for reviewing the assessment documentation, and updating security and privacy documentation where necessary to reflect any changes to the system within thirty (30) days after its completion, in writing.

Discussion

Organizations assess controls in systems and the environments in which those systems operate as part of initial and ongoing authorizations; continuous monitoring; FISMA annual assessments; system design and development; systems security engineering; and the system development life cycle. Assessments help to ensure that organizations meet information security and privacy requirements; identify weaknesses and deficiencies in the system design and development process; provide essential information needed to make risk-based decisions as part of authorization processes; and comply with vulnerability mitigation procedures. Organizations conduct assessments on the implemented controls as documented in security and privacy plans. Assessments can also be conducted throughout the system development life cycle as part of systems engineering and systems security engineering processes. For example, the design for the controls can be assessed as RFPs are developed and responses assessed, and as design reviews are conducted. If design to implement controls and subsequent implementation in accordance with the design is assessed during development, the final control testing can be a simple confirmation utilizing previously completed control assessment and aggregating the outcomes.

Organizations may develop a single, consolidated security and privacy assessment plan for the system or maintain separate plans. A consolidated assessment plan clearly delineates roles and responsibilities for control assessment. If multiple organizations participate in assessing a system, a coordinated approach can reduce redundancies and associated costs.

Organizations can use other types of assessment activities such as vulnerability scanning and system monitoring to maintain the security and privacy posture of systems during the system life cycle. Assessment reports document assessment results in sufficient detail as deemed necessary by organizations, to determine the accuracy and completeness of the reports and whether the controls are implemented correctly, operating as intended, and producing the desired outcome with respect to meeting requirements. Assessment results are provided to the individuals or roles appropriate for the types of assessments being conducted. For example, assessments conducted in support of authorization decisions are provided to authorizing officials, senior agency officials for privacy, senior agency information security officers, and authorizing official designated representatives. To satisfy annual assessment requirements, organizations can use assessment results from the following sources: initial or ongoing system authorizations; continuous monitoring; systems engineering processes, or system development life cycle activities. Organizations ensure that assessment results are current, relevant to the determination of control effectiveness, and obtained with the appropriate level of assessor independence. Existing control assessment results can be reused to the extent that the results are still valid and can also be supplemented with additional assessments as needed. After the initial authorizations, organizations assess controls during continuous monitoring. Organizations also establish the frequency for ongoing assessments in accordance with organizational continuous monitoring strategies. External audits, including audits by external entities such as regulatory agencies, are outside the scope of this control.

Implementation Standard

High, Moderate & Low:

- Std.1 An assessment of all controls must be conducted [by an independent third-party security control assessor] prior to issuing the initial authority to operate for all newly implemented systems or systems requiring re-authorization.
- Std.2 The annual assessment requirement mandated by OMB requires all baseline controls, defined in the CMS Minimum Security Requirements (CMSRs), attributable to a system or application to be assessed over a 3-year period. To meet this requirement, a subset of the CMSRs must be tested each year so that all controls are tested during a 3-year period.
- Std.3 The Business Owner notifies the CMS CISO within thirty (30) days whenever updates are made to system authorization artifacts or significant role changes occur (e.g., Business Owner, System Developer/Maintainer, Information System Security Officer [ISSO]).

| Control Review Frequency | Assessment Frequency |
|--|---|
| Annually (365 Days) | Annually (365 Days) |
| Related Controls | Reference Policy |
| AC-20, CA-5, CA-6, CA-7, PM-9, RA-5, SA-11, SA-12, SC- | Code: 5 U.S.C. §552a(b); |
| 38, SI-3, SI-4, SI-12, SR-2, SR-3; | Statute: Privacy Act of 1974 (P.L. 93-579); |
| (Redacted Privacy Controls: AR-2) | Executive Order: 13587; |
| | FedRAMP: Rev. 4 Baseline; |
| | FIPS: 199; |
| | FISCAM: AS-1, SM-5; |
| | HIPAA: 45 C.F.R. §164.308(a)(8); |
| | HSPD: HSPD 7 D(11) F(19); |

NISTIR: 8062; NIST SP: 800-18, 800-37, 800-39, 800-53A, 800-115, 800-137; OMB Circular: A-130; OMB Memo: M-17-12 Att. 1, A.2.c, M-14-03, M-15-01, M-16-04, M-19-03;

Privacy Discussion

Discussion for systems processing, storing, or transmitting PII (to include PHI):

This control addresses the process of planning for and executing control assessments, the scope of which should include assessment of applicable privacy requirements. Privacy Impact Assessments (PIAs) are structured reviews (qualitative and quantitative) of both the risk and effect of how information is handled and maintained as well as the potential impacts or harms to individuals and organizations (to include CMS and CMS Businesses/Systems) for loss of control or mishandling of the PII. The term "PIA" may refer to the process of conducting such an assessment, or the document produced as a result of that assessment. Once the final control assessment is completed, update the associated Privacy Impact Assessment (PIA) to reflect the results of the assessment.

Privacy Implementation Standards

Systems processing, storing, or transmitting PII (to include PHI):

High & Moderate:

PRIV.1 - Conduct Privacy Impact Assessment (PIA) to assess privacy risk to individuals resulting from the collection, sharing, storing, transmitting, use, and disposal of PII or other activities that pose a privacy risk to CMS systems in accordance with applicable law, OMB policy, or any existing CMS or CMS Business/System policies and procedures; and:

PRIV.2 - Review and update the associated Privacy Impact Assessment (PIA) to reflect the results of the control assessment no less than every three (3) years...

HVA Control Statement

HVA Discussion

HVA Implementation Standard

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|-----------------------|----------|--------------|
| CA-02(01) | Independent Assessors | P2 | Moderate |
| , , | - | | High |
| | | | S |

Control Statement

Employ independent assessors or assessment teams with CMS CISO defined level of independence to conduct control assessments.

Discussion

Independent assessors or assessment teams are individuals or groups conducting impartial assessments of systems. Impartiality means that assessors are free from any perceived or actual conflicts of interest regarding development, operation, sustainment, or management of the systems under assessment or the determination of control effectiveness. To achieve impartiality, assessors do not create a mutual or conflicting interest with the organizations where the assessments are being conducted; assess their own work; act as management or employees of the organizations they are serving; or place themselves in positions of advocacy for the organizations acquiring their services. Independent assessments can be obtained from elements within organizations or can be contracted to public or private sector entities outside of organizations. Authorizing officials determine the required level of independence based on the security categories of systems and/or the risk to organizational operations, organizational assets, or individuals. Authorizing officials also determine if the level of assessor independence provides sufficient assurance that the results are sound and can be used to make credible, risk-based decisions. Assessor independence determination also includes whether contracted assessment services have sufficient independence, for example, when system owners are not directly involved in contracting processes or cannot influence the impartiality of the assessors conducting the assessments. During the system design and development phase, the analogy to independent assessors is having independent SMEs involved in design reviews.

When organizations that own the systems are small or the structures of the organizations require that assessments are conducted by individuals that are in the developmental, operational, or management chain of the system owners, independence in assessment processes can be achieved by ensuring that assessment results are carefully reviewed and analyzed by independent teams of experts to validate the completeness, accuracy, integrity, and reliability of the results. Assessments performed for purposes other than to support authorization decisions, are more likely to be useable for such decisions when performed by assessors with sufficient independence, thereby reducing the need to repeat assessments.

Implementation Standard

| High, Moderate & Low: | | | |
|--|--|--|--|
| Std.1 - The CISO will employ independent third-party security co | Std.1 - The CISO will employ independent third-party security control assessors or assessment teams with a CMS CISO defined level of independence to conduct control | | |
| assessments. | | | |
| Control Review Frequency | Assessment Frequency | | |
| Annually (365 Days) | Annually (365 Days) | | |
| Related Controls | Reference Policy | | |
| None; | FedRAMP: Rev. 4 Baseline | | |
| Privacy Discussion | | | |
| Privacy Implementation Standards | | | |
| HVA Control Statement | | | |
| HVA Discussion | | | |
| HVA Implementation Standard | | | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|-------------------------|----------|--------------|
| CA-02(02) | Specialized Assessments | P2 | High |
| | | | |

Include as part of control assessments, within every three hundred sixty-five (365) days, announced or unannounced in-depth monitoring; security instrumentation; automated security test cases; vulnerability scanning; malicious user testing; insider threat assessment; performance and load testing; data leakage or data loss assessment.

Discussion

Organizations can conduct specialized assessments, including verification and validation, system monitoring, insider threat assessments, malicious user testing, and other forms of testing. These assessments can improve readiness by exercising organizational capabilities and indicating current levels of performance as a means of focusing actions to improve security and privacy. Organizations conduct specialized assessments in accordance with applicable laws, executive orders, directives, regulations, policies, standards, and guidelines. Authorizing officials approve the assessment methods in coordination with the organizational risk executive function. Organizations can include vulnerabilities uncovered during assessments into vulnerability remediation processes. Specialized assessments can also be conducted early in the system development life cycle, for example, during design, development, and unit testing.

Contact your CRA or the CCIC for the list of compliant formats. All security information and results, complete and unedited, from relevant automated tools must be available to the CCIC upon their request. The information must be made available in a format, and within a timeframe, to be agreed-upon with the CCIC and consistent with all other safeguards required by the ARS.

Implementation Standard

High & Moderate:

- Std.1 The CCIC will perform: 1 Announced or unannounced in-depth monitoring, vulnerability scanning, malicious user testing, insider threat assessment, [and performance/load testing results] that must be searchable by the CCIC:
- (a) Information is provided to the CCIC in a format compliant with CMS and Federal (e.g., Continuous Diagnostics and Mitigation) requirements;
- (b) In-depth monitoring, vulnerability scanning, malicious user testing, insider threat assessment, [and performance/load testing result] information sources include traffic analysis tool systems, appliances, devices, services, and applications; and
- (c) CCIC directed in-depth monitoring, vulnerability scanning, malicious user testing, insider threat assessment, [and performance/load testing] information collection rules/requests (e.g., sources, queries, data calls) must be implemented/provided within the timeframe specified in the request.
- Std.2 As required by CMS, raw results from in-depth monitoring, vulnerability scanning, malicious user testing, insider threat assessment, [and performance/load testing] must be available in an unaltered format to the CCIC.

Std.3 - Raw security information/results from relevant automated tools must be available in an unaltered format to the CCIC.

| Control Review Frequency | Assessment Frequency |
|--------------------------|--|
| Annually (365 Days) | Annually (365 Days) |
| Related Controls | Reference Policy |
| PE-3, SI-2; | FedRAMP: Rev. 4 Baseline; |
| | NIST SP: 800-37, 800-39, 800-115, 800-137; |

| | OMB Memo: M-14-03, M-15-01, M-16-04, M-19-03; |
|----------------------------------|---|
| Privacy Discussion | |
| Privacy Implementation Standards | |
| HVA Control Statement | |
| HVA Discussion | |
| HVA Implementation Standard | |

| Control Number CA-02(03) | Control Name LEVERAGING RESULTS FROM EXTERNAL ORGANIZATIONS | Priority P2 | CMS Baseline High |
|-----------------------------|---|-------------|----------------------|
| | UNGANIZATIONS | | |

Leverage the results of control assessments performed by CMS authorized independent assessors on CMS systems when the assessment meets CMS defined requirements and methodologies for performing assessments.

Discussion

Organizations may rely on control assessments of organizational systems by other (external) organizations. Using such assessments and reusing existing assessment evidence can decrease the time and resources required for assessments by limiting the independent assessment activities that organizations need to perform. The factors that organizations consider in determining whether to accept assessment results from external organizations can vary. Such factors include the organization's past experience with the organization that conducted the assessment; the reputation of the assessment organization; the level of detail of supporting assessment evidence provided; and mandates imposed by applicable laws, executive orders, directives, regulations, policies, standards, and guidelines. Accredited testing laboratories supporting the Common Criteria Program [ISO 15408-1], the NIST Cryptographic Module Validation Program (CMVP), or the NIST Cryptographic Algorithm Validation Program (CAVP) can provide independent assessment results that organizations can leverage.

Implementation Standard

High, Moderate & Low:

HVA Implementation Standard

Std.1 - The CISO will leverage the results of control assessments performed by CMS authorized independent third-party security control assessors on CMS systems when the assessment meets CMS defined requirements and methodologies for performing assessments. 1 - The results from the control assessments producing any documented vulnerabilities or weakness for the identified system(s) via the Security Assessment Report (SAR) must feed into the CMS Plan of Action and Milestones (POA&M) program for tracking and remediation in CFACTS.

| for tracking and remediation in C171C15. | of tracking and remediation in Criticis. | |
|--|---|--|
| Control Review Frequency | Assessment Frequency | |
| Annually (365 Days) | Annually (365 Days) | |
| Related Controls | Reference Policy | |
| SA-4; | FedRAMP: Rev. 4 Baseline; | |
| | NIST SP: 800-37, 800-39, 800-137; | |
| | OMB Memo: M-14-03, M-15-01, M-16-04, M-19-03; | |
| Privacy Discussion | | |
| Privacy Implementation Standards | | |
| HVA Control Statement | | |
| HVA Discussion | | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|----------------------|----------|--------------|
| CA-03 | Information Exchange | P1 | Low |
| | | | Moderate |
| | | | High |
| | | | HVA |

- (a) Approve and manage the exchange of information between the system and other systems using: interconnection security agreements (ISA); information exchange security agreements; memoranda of understanding or agreement (MOU/MOA); service level agreements (SLA); and other exchange agreements (defined in applicable security and privacy plans)
- (b) Document, as part of each exchange agreement, the interface characteristics, security and privacy requirements, controls, and responsibilities for each system, and the impact level of the information communicated; and
- (c) Review and update the agreements no less often than once every year (365 days) and whenever significant changes (that can affect the security and privacy state of the system) are implemented that could impact the validity of the agreement as a verification of enforcement of security and privacy requirements.

Discussion

System information exchange requirements apply to information exchanges between two or more systems. System information exchanges include connections via leased lines or virtual private networks, connections to internet service providers, database sharing or exchanges of database transaction information, connections and exchanges associated with cloud services, exchanges via web-based services, or exchanges of files via file transfer protocols, network protocols (e.g., IPv4, IPv6), email, or other organization to organization communications. Organizations consider the risk related to new or increased threats, that may be introduced when systems exchange information with other systems that may have different security and privacy requirements and controls. This includes systems within the same organization and systems that are external to the organization. A joint authorization of the systems exchanging information as described in CA-6(1) or CA-6(2) may help to communicate and reduce risk.

Authorizing officials determine the risk associated with system information exchange and the controls needed for appropriate risk mitigation. The type of agreement selected is based on factors such as the impact level of the information being exchanged, the relationship between the organizations exchanging information (e.g., government to government to business, business to business, government or business to service provider, government or business to individual), or the level of access to the organizational system by users of the other system. If systems that exchange information have the same authorizing official, organizations need not develop agreements. Instead, the interface characteristics between the systems (e.g., how the information is being exchanged; how the information is protected) are described in the respective security and privacy plans. If the systems that exchange information have different authorizing officials within the same organization, the organizations can develop agreements, or they can provide the same information that would be provided in the appropriate agreement type from CA-3a in the respective security and privacy plans for the systems. Organizations may incorporate agreement information into formal contracts, especially for information exchanges established between federal agencies and nonfederal organizations (including service providers, contractors, system developers, and system integrators). Risk considerations include systems sharing the same networks.

Implementation Standard

High, Moderate & Low:

- Std.1 If the interconnecting systems have the same AO (or same primary operational IT infrastructure manager), an interconnection security agreement document is not required; rather, the interface characteristics between the interconnecting information systems are described in the security and privacy plans (SSP) for the respective systems. Std.2 Record each system interconnection in the applicable security plan and Information Security (IS) Risk Assessment (RA) for the CMS system that is connected to the remote location.
- Std.3 The interconnection agreement (or other applicable connection agreement) is updated following significant or major changes to the system, organizations, or the nature of the electronic sharing of information that could impact the validity or security postures of the agreement.
- Std.4 The CMS CIO, CISO, and Senior Official for Privacy (SOP) have the authority to order the immediate termination and/or suspension of any interconnection that, in the judgment of the CMS official and CMS Security Operations, presents an unacceptable level of risk to the CMS enterprise and/or mission.
- Std.5 The interconnection agreement must be fully signed and executed prior to any interconnection outside of the system or authorization boundary taking place for any purpose (within the constraints of the control [e.g., dedicated connections], including testing).

 Std. 6 The ISA and any

supporting documentation must be uploaded into CFACTS for incorporation into the security artifacts library prior to authorization and review by the AO.

| Control Review Frequency | Assessment Frequency |
|--|---|
| Annually (365 Days) | Annually (365 Days) |
| Related Controls | Reference Policy |
| AC-3, AC-4, AC-20, AU-2, AU-12, AU-16, CA-6, CA-7, IA- | Code: 5 U.S.C. §552a(o); |
| 3, IR-4, PL-2, PT-8, RA-3, SA-9, SC-7, SI-4, SI-12; | Statute: Privacy Act of 1974 (P.L. 93-579); |
| | FedRAMP: Rev. 4 Baseline; |
| | FIPS: 199; |

FISCAM: AC-1, AS-2;

HIPAA: 45 C.F.R. §164.308(b)(1), 45 C.F.R. §164.308(b)(4), 45 C.F.R. §164.314(a)(2)(ii), 45 C.F.R.

§164.308(b)(3), 45 C.F.R. §164.504(e)(3);

HSPD: NSPD 7 F(19); NIST SP: 800-47;

OMB Circular: A-130 Appendix II;

Privacy Discussion

Discussion for systems processing, storing, or transmitting PII (to include PHI):

System information exchange requirements apply to information exchanges between two or more systems. Interconnection agreements document whether and under what circumstances sensitive information, such as personally identifiable information (PII), can be shared between systems in different authorization boundaries (e.g., an interface between systems owned by different agencies) over a dedicated or "always on" connection. Interconnection agreements communicate that sensitive information will be communicated via the connection and define the security parameters required to protect it. Interconnection agreements also provide a record of agreed upon terms and a document against which controls can be enforced and audited. CMS and CMS Business/System policy dictates whether interconnection agreements are required for internal connections within CMS or the System.

Discussion for systems processing, storing, or transmitting PHI:

Consider the need for a MOU/MOA or Business Associate Agreement, and implement as necessary. Under HIPAA Privacy Rule, a covered entity may not use, disclose or request a medical record, except when the medical record is specifically justified and reasonably necessary to accomplish the purpose of the use, disclosure, or request. The disclosure and sharing of PHI is governed by the HIPAA regulations.

Privacy Implementation Standards

Systems processing, storing, or transmitting PII (to include PHI):

High & Moderate:

PRIV.1 - Enters into MOUs, MOAs, Letters of Intent, CMAs, or similar agreements, with parties (internal and external) that specifically describe the PII covered and enumerate the purposes for which the PII may be used.

PRIV.2 - Consistent with the Purpose Specification and Use Limitation Fair Information Practice Principles (FIPPs), sharing of PII must be compatible with the purpose for which it was collected. Consistent with the Transparency FIPP, any subsequent sharing that is not compatible may not be done until additional notice is provided to the individual, their consent is obtained, and relevant documents are updated or published; e.g., when applicable and

Systems processing, storing, or transmitting PHI:

High & Moderate:

PHI.1 - Consider the need for a MOU/MOA or Business Associate Agreement, and implement as necessary.

HVA Control Statement

- (a) Approve and manage the exchange of information between the system and other systems using: interconnection security agreements (ISA); information exchange security agreements; memoranda of understanding or agreement (MOU/MOA); service level agreements (SLA); and other exchange agreements (defined in applicable security and privacy plans)
- (b) Document, as part of each exchange agreement, the interface characteristics, security and privacy requirements, controls, and responsibilities for each system, and the impact level of the information communicated; and
- (c) Review and update ISAs and MOUs at least annually and in response to environmental or operational changes to either system.

HVA Discussion

Organizations should create, authorize, and track ISA documents for each external support services and each external connection (outside the authorization boundary) to and from the HVA. In the case of external connections, the ISA includes technical details to include but not limited to: IP addresses, Doman Name System (DNS) names, protocols, ports, frequency of transfers, incident response contacts at both organizations, description of data exchanged, direction of data exchange, sensitive level of data exchanged, security categorization of both systems, and ATO status.

For external support services the ISA minimally includes service description, expected availability (uptime) of the service, technical point of contacts, incident response contacts at both organizations, importance of the external service, security categorization of both systems, and ATO status.

HVA Implementation Standard

Systems designated as HVA:

High & Moderate:

HVA.1 - Approve and manage the exchange of HVA information with external entities using interconnection security agreements (ISAs) and memoranda of understanding or agreement (MOU/As).

HVA.2 – Review and update ISA and MOU/A at least annually and in response to environmental or operational changes to either system.

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|-------------------------------|----------|--------------|
| CA-05 | Plan of Action and Milestones | P3 | Low |
| | | | Moderate |
| | | | High |
| | | | HVA |

Control Statement

- (a) Develop a plan of action and milestones (POA&M) for the system (for every internal/external audit/review or test (e.g., Security Control Assessment [SCA], penetration test, automated configuration and vulnerability scan results) to document the planned remediation actions of the organization to correct weaknesses or deficiencies noted during the assessment of the controls and to reduce or eliminate known vulnerabilities in the system; and
- (b) Update existing plan of action and milestones (POA&M) every 3 months (Quarterly) until all the findings are resolved based on the findings from control assessments, audits, and continuous monitoring activities.

Discussion

Plans of action and milestones are useful for any type of organization to track planned remedial actions. Plans of action and milestones are required in authorization packages and are subject to federal reporting requirements established by OMB.

Implementation Standard

High, Moderate & Low:

Std.1 - The Business Owner and ISSO of the FISMA system will: (a) Develop a plan of action and milestones (POA&M) based on the HHS Standard for Plan of Action and Milestones (POAM) Management and Reporting, and the CMS Plan of Action and Milestones Process Guide for the FISMA system (for every internal/external audit/review or test (e.g., Security Control Assessment [SCA], penetration test, automated configuration and vulnerability scan results) to document the planned remediation actions of the FISMA system to correct any weaknesses or deficiencies noted during the assessment of the controls and to reduce or eliminate known vulnerabilities in the system; and (b) Update existing plan of action and milestones (POA&M) every 3 months (Quarterly) until all the findings are resolved or remediated based on the findings from control assessments, audits, and continuous monitoring activities.

| Control Review Frequency | Assessment Frequency |
|--|--|
| Quarterly | Annually (365 Days) |
| Related Controls | Reference Policy |
| CA-2, CA-7, CM-4, PM-4, PM-9, RA-7, SI-2, SI-12; | FedRAMP: Rev. 4 Baseline; |
| | FISCAM: AS-1, SM-6; |
| | HIPAA: 45 C.F.R. §164.308(a)(2), 45 C.F.R. §164.308(a)(8); |
| | HSPD: HSPD 7 F(19), G(24); |
| | NIST SP: 800-37, 800-39, 800-115, 800-137; |
| | OMB Circular: A-130; |
| | OMB Memo: M-02-01, M-14-03, M-15-01, M-16-04, M-19-03; |
| | |
| Privacy Discussion | |

Privacy Implementation Standards

HVA Control Statement

- (a) Develop a plan of action and milestones (POA&M) for the system (for every internal/external audit/review or test (e.g., Security Control Assessment [SCA], penetration test, automated configuration and vulnerability scan results) to document the planned remediation actions of the organization to correct weaknesses or deficiencies noted during the assessment of the controls and to reduce or eliminate known vulnerabilities in the system; and
- (b) Review and update the HVA systems and supporting system's POA&M at least monthly, and ensure it is signed off by the AOs [dual AOs see AU-9(5)] at least quarterly.

HVA Discussion

HVA systems are to be prioritized for timely remediation of weaknesses and deficiencies to minimize the risks to the HVA. Organizations should prioritize remediation efforts based on the risk to the systems to remediate highest risks first. Prioritized POA&M management informs the planning, programming, budgeting and execution (PPBE) cycles associated with remediation and/or aligned with development modernization enhancement (DME) projects. agencies ensure that adequate and timely resources are allocated to support remediation efforts. All supporting system weaknesses and deficiencies are tracked and reviewed by HVA Authorizing Officials to ensure systems risks are remediated expeditiously.

HVA Implementation Standard

Systems designated as HVA:

High & Moderate:

HVA.1 - Review and update HVA systems and supporting system's Plan of Action and Milestones (POA&M) at least monthly [thirty (30) days]

HVA.2 – Enforce dual authorization, two appropriate organizational personnel such as CMS-defined officials (e.g., CMS Senior Management such as the AO, CISO, SOP) and organization defined officials (e.g., Business Owner, System Owner, ISSO) for signing off on HVA systems and supporting system's Plan of Action and Milestones (POA&M) at least quarterly.

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|---------------|----------|--------------|
| CA-06 | Authorization | P3 | Low |
| | | | Moderate |
| | | | High |
| | | | HVA |

Control Statement

- (a) Assign a senior official as the authorizing official for the system;
- (b) Assign a senior official as the authorizing official for common controls available for inheritance by organizational systems;
- (c) Ensure that the authorizing official for the system, before commencing operations:
 - 1. Accepts the use of common controls inherited by the system; and
 - 2. Authorizes the system to operate;
- (d) Ensure that the authorizing official for common controls authorizes the use of those controls for inheritance by organizational systems;
- (e) Update the authorizations within every three (3) years and:
 - When significant changes are made to the system;
 - When changes in requirements result in the need to process data of a higher sensitivity;
 - When changes occur to authorizing legislation or federal requirements that impact the system;
 - After the occurrence of a serious security and privacy violation which raises questions about the validity of an earlier authorization; and
 - Prior to expiration of a previous authorization.

Discussion

Authorizations are official management decisions by senior officials [CMS CIO or his/her designated representative (i.e., authorizing officials)] to authorize operation of systems, to authorize the use of common controls for inheritance by organizational systems and to explicitly accept the risk to CMS operations and assets, individuals, other organizations, and the Nation based on the implementation of agreed-upon controls. Authorizing officials provide budgetary oversight for organizational systems and for common controls or assume responsibility for the mission and business operations supported by those systems or common controls. The authorization process is a federal responsibility and therefore, authorizing officials must be federal employees. Authorizing officials are both responsible and accountable for security and privacy risks associated with the operation and use of organizational systems. Nonfederal organizations may have similar processes to authorize systems and senior officials that assume the authorization role and associated responsibilities.

Authorizing officials issue ongoing authorizations of systems based on evidence produced from implemented continuous monitoring programs. Robust continuous monitoring programs reduce the need for separate reauthorization processes. Through the employment of comprehensive continuous monitoring processes, the information contained in authorization packages (i.e., the security and privacy plans, assessment reports, and plans of action and milestones), is updated on an ongoing basis. This provides authorizing officials, system owners, and common control providers with an up-to-date status of the security and privacy posture of their systems, controls, and operating environments. To reduce the cost of reauthorization, authorizing officials can leverage the results of continuous monitoring processes to the maximum extent possible as the basis for rendering reauthorization decisions.

Implementation Standard

High, Moderate & Low:

Std.1 - (a) Assign a senior official as the authorizing official (AO) for the system;

- (b) Assign a senior official as the authorizing official for common controls available for inheritance by organizational systems;
- (c) Ensure that the authorizing official for the system(s), before commencing operations:
 - 1. Accepts the use of common controls inherited by the system; and
 - 2. Authorizes the system to operate;
- (d) Ensure that the authorizing official for common controls authorizes the use of those controls for inheritance by organizational systems;
- (e) Update the authorizations at a minimum within every three (3) years and:
 - When significant or major changes are made to the system;
 - When changes in requirements result in the need to process data of a higher sensitivity;
 - When changes occur to authorizing legislation or federal requirements that impact the system;
- After the occurrence of a serious security and privacy violation which raises questions about the validity of an earlier authorization; and
- Prior to expiration of a previous authorization. Std. 2 The Business Owner and/or ISSO of the FISMA system must notify the CCIC of significant or major changes to architecture, security and privacy posture, or other items that could cause degradation or unexpected results in security and privacy monitoring, detection, response,

and mitigation activities prior to making a change.

| Assessment Frequency |
|---|
| Three (3) Years |
| Reference Policy |
| Code: 5 U.S.C. §552a(e)(10); |
| Statute: Privacy Act of 1974 (P.L. 93-579); |
| Pub. L. No. 107-347, §208; |
| FedRAMP: Rev. 4 Baseline; |
| FISCAM: AS- 1, SM-2; |
| HIPAA: 45 C.F.R. §164.308(a)(2), 45 C.F.R. §164.308(a)(8), 45 C.F.R. §164.316(b)(2)(iii); |
| HSPD: HSPD 7 F(19); |
| NIST SP: 800-37, 800-39, 800-137; |
| OMB Circular: A-130; |
| OMB Memo: M-11-33, M-14-03, M-15-01, M-16-04, M-19-03; |
| |
| |

Privacy Discussion

Discussion for systems processing, storing, or transmitting PII (to include PHI):

One of the considerations for the "go/no go" decision when authorizing (or re-authorizing) an system is whether applicable privacy requirements have been met.

Discussion for systems processing, storing, or transmitting PHI:

The senior-level executive should be one of the following: HIPAA Security Officer, Authorizing Official, Program Manager, Information System Security Manager (ISSM), or Information System Security Officer (ISSO).

Privacy Implementation Standards

HVA Control Statement

(a) Assign a senior official as the authorizing official for the HVA;

- (b) Assign a senior official as the authorizing official for common controls available for inheritance by organizational HVAs;
- (c) Ensure that the authorizing official for the HVA, before commencing operations:
- 1. Accepts the use of common controls inherited by the HVA and
- 2. Authorizes the HVA to operate;
- (d) Ensure that the authorizing official for common controls authorizes the use of those controls for inheritance by organizational systems;
- (e) Update the authorizations within every three (3) years and:
 - When significant changes are made to the system;
 - When changes in requirements result in the need to process data of a higher sensitivity;
 - When changes occur to authorizing legislation or federal requirements that impact the system;
 - After the occurrence of a serious security and privacy violation which raises questions about the validity of an earlier authorization; and
 - Prior to expiration of a previous authorization.

HVA Discussion

The AO must completely understand the risks, to the organization and Nation, of operating the HVA. The Security Control Assessment process is inclusive of all identified risks from systems, components, information, interconnections, users, vulnerabilities, and threats. If the Security Control Assessment results in a pre-determined unacceptable level of residual risk to the system, the organization should remediate issues to reduce the risk to an acceptable level or rescinds the HVAs ATO. Omitting information from the Security Control Assessment could result in this decision process being conducted with inaccurate or incomplete information leading to the HVA operating in an unknown risk state.

HVA Implementation Standard

Systems designated as HVA:

High & Moderate:

HVA.1 – Ensure AO understand the risks posed by HVAs and the related organizational responsibilities as part of the authorization process.

| Control Number | Control Name | Priority | CMS Baseline |
|--|----------------------------|----------|--------------|
| CA-06(01) | Joint Authorization Intra- | | HVA |
| | Organization | | |
| Control Statement | | | |
| Employ a joint authorization process for the system that includes multiple authorizing officials from the same organization conducting the authorization. | | | |
| Discussion | | | |
| Assigning multiple authorizing officials from the same organization to serve as co-authorizing officials for the system, increases the level of independence in the risk-based | | | |

Assigning multiple authorizing officials from the same organization to serve as co-authorizing officials for the system, increases the level of independence in the risk-based decision-making process. It also implements the concepts of separation of duties and dual authorization as applied to the system authorization process. The intra-organization joint authorization process is most relevant for connected systems, shared systems, and systems with multiple information owners

| Implementation Standard | |
|--------------------------|----------------------|
| Control Review Frequency | Assessment Frequency |
| Annually (365 Days) | Three (3) Years |
| Related Controls | Reference Policy |
| AC-6; | See CA-6; |
| n : n: : | |

Privacy Discussion

Privacy Implementation Standards

HVA Control Statement

Employ a joint authorization process for the HVA that includes multiple AOs from the same organization conducting the authorization.

HVA Discussion

The HVA authorization process represents all HVA dependent functions/missions in the authorization process to ensure that risk-based decisions are transparent and reflective of the risk-tolerance of all missions that are reliant on the HVA. The joint authorization process makes it clear that co-AOs are equally responsible for authorizing and accepting risks to the HVA system. All system documentation that is typically required to be signed by the AO is to be signed by both co-AOs for this system.

HVA Implementation Standard

Systems designated as HVA:

High & Moderate:

HVA.1 - Assign joint AOs from the same organization to serve as co-AOs for the HVA system.

HVA.2 - Ensure all system documentation that is typically required to be signed by the AO is to be signed by both co-AOs for the HVA system.

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|-----------------------|----------|--------------|
| CA-07 | Continuous Monitoring | P3 | Low |
| | | | Moderate |
| | | | High |
| | | | HVA |

Control Statement

Develop a system-level continuous monitoring strategy and implement continuous monitoring in accordance with the organization-level continuous monitoring strategy that includes:

- (a) Establishing system-level metrics to be monitored (defined in the applicable system security and privacy plan) based on the organization security and privacy goals and in accordance with NIST SP 800-137 "Information Security Continuous Monitoring (ISCM)";
- (b) Establishing defined frequencies (defined in the applicable system security and privacy plan), but no less than once every 72 hours for monitoring and defined frequencies (defined in the applicable system security and privacy plan), but no less than once every 72 hours for assessment of control effectiveness;
- (c) Ongoing control assessments in accordance with the continuous monitoring strategy;
- (d) Ongoing monitoring of system and organization-defined metrics in accordance with the continuous monitoring strategy;
- (e) Correlation and analysis of information generated by control assessments and monitoring;
- (f) Response actions to address results of the analysis of control assessment and monitoring information; and
- (g) Reporting the security and privacy status of the system to defined personnel or roles (defined in the applicable system security and privacy plan) every thirty (30) days [monthly].

Discussion

Continuous monitoring at the system level facilitates ongoing awareness of the system security and privacy posture to support organizational risk management decisions. The terms continuous and ongoing imply that organizations assess and monitor their controls and risks at a frequency sufficient to support risk-based decisions. Different types of controls may require different monitoring frequencies. The results of continuous monitoring generate risk response actions by organizations. When monitoring the effectiveness of multiple controls that have been grouped into capabilities, a root-cause analysis may be needed to determine the specific control that has failed. Continuous monitoring programs allow organizations to maintain the authorizations of systems and common controls in highly dynamic environments of operation with changing mission and business needs, threats, vulnerabilities, and technologies. Having access to security and privacy information on a continuing basis through reports and dashboards gives organizational officials the ability to make effective and timely risk management decisions, including ongoing authorization decisions.

Automation supports more frequent updates to hardware, software, and firmware inventories, authorization packages, and other system information. Effectiveness is further enhanced when continuous monitoring outputs are formatted to provide information that is specific, measurable, actionable, relevant, and timely. Continuous monitoring activities are scaled in accordance with the security categories of systems. Monitoring requirements, including the need for specific monitoring, may be referenced in other controls and control enhancements, for example, AC-2g, AC-2(7), AC-2(12)(a), AC-2(7)(b), AC-2(7)(c), AC-17(1), AT-4a, AU-13, AU-13(1), AU-13(2), CM-3f, CM-11c, IR-5, MA-2b, MA-3a, MA-4a, PE-3d, PE-6, PE-14b, PE-16, PE-20, PM-6, PM-23, PM-31, PS-7e, SA-9c, SR-4, SC-5(3)(b), SC-7a, SC-7(24)(b), SC-18c, SC-43b, SI-4.

Implementation Standard

High, Moderate & Low:

- Std. 1 The CIO and CISO will develop a system-level continuous monitoring strategy and implement continuous monitoring in accordance with the organization-level continuous monitoring strategy that includes:
- (a) Establishing system-level metrics to be monitored (defined in the applicable system security and privacy plan) based on the organization security and privacy goals and in accordance with NIST SP 800-137 "Information Security Continuous Monitoring (ISCM)";
- (b) Establishing defined frequencies (defined in the applicable system security and privacy plan), but no less than once every 72 hours for monitoring and defined frequencies (defined in the applicable system security and privacy plan), but no less than once every 72 hours for assessment of control effectiveness;
- (c) Ongoing control assessments in accordance with the continuous monitoring strategy;

- (d) Ongoing monitoring of system and organization-defined metrics in accordance with the continuous monitoring strategy;
- (e) Correlation and analysis of information generated by control assessments and monitoring;
- (f) Response actions to address results of the analysis of control assessment and monitoring information; and
- (g) Reporting the security and privacy status of the system to defined personnel or roles (defined in the applicable system security and privacy plan) every thirty (30) days [monthly]. (h). The CCIC will be the responsible agent to perform the above activities on behalf of the CIO and CISO. Std.2 The

CCIC will ensure the following:

1 - When subject to a legal investigation (e.g., of an insider threat), continuous monitoring records must be maintained

until released by the investigating authority.

- 2 Monitors systems, appliances, devices, and applications (including databases).
- 3 Provides oversight of information security and privacy, to include Security Information and Event Management (SIEM), for each FISMA System operating by or on behalf of CMS.

| Control Review Frequency | Assessment Frequency | |
|--|--|--|
| Annually (365 Days) | Annually (365 Days) | |
| Related Controls | Reference Policy | |
| AC-2, AC-6, AC-17, AT-4, AU-6, AU-13, CA-2, CA-5, CA- | Code: 5 U.S.C. §552a(e)(10); | |
| 6, CM-3, CM-4, CM-6, CM-11, IA-5, IR-5, MA-2, MA-3, | Statute: Privacy Act of 1974 (P.L. 93-579); | |
| MA-4, PE-3, PE-6, PE-14, PE-16, PE-20, PL-2, PM-4, PM-6, | FedRAMP: Rev. 4 Baseline; | |
| PM-9, PM-10, PM-12, PM-14, PM-23, PM-28, PM-31, PS-7, | FISCAM: AS-1, SM-5; | |
| PT-8, RA-3, RA-5, RA-7, SA-8, SA-9, SA- | HHS: Policy for Monitoring Employee Use of HHS IT Resources; | |
| | HIPAA: 45 C.F.R. §164.308(a)(1)(ii)(D), 45 C.F.R. §164.308(a)(8), 45 C.F.R. §164.308(a)(5)(ii)(C); | |
| | HSPD: HSPD 7 F(19); | |
| | NISTIR: 8011v1, 8062; | |
| | NIST SP: 800-37, 800-39, 800-53A, 800-115, 800-137; | |
| | OMB Circular: A-130; | |
| | OMB Memo: M-11-33, M-14-03, M-15-01, M-16-04, M-19-03; | |

Privacy Discussion

Discussion for systems processing, storing, or transmitting PII (to include PHI):

The state of controls can directly correlate to privacy risk. Continuous monitoring supports the identification of issues that could result in unauthorized access to sensitive information such as PII, data quality issues, and other concerns, including privacy, that are supported by security controls.

Discussion for systems processing, storing, or transmitting PHI:

Consider using automated tools and mechanisms for system activity review. The effectiveness of continuous monitoring of various activities, for example, failed or successful log-ins, inappropriate file access, detecting and reporting on malicious code/viruses through network transmission, is enhanced using approved automated tools.

Privacy Implementation Standards

Systems processing, storing, or transmitting PII (to include PHI):

High & Moderate:

PRIV.1 - Monitor privacy controls on systems processing, storing, or transmitting PII to ensure effective implementation in accordance with the continuous monitoring strategy PRIV.2 - Document, track, and ensure mitigation of corrective actions identified through continuous monitoring.

HVA Control Statement

Develop a HVA system-level continuous monitoring strategy and implement continuous monitoring in accordance with the organization-level information security continuous monitoring strategy that includes:

- (a) Establishing system-level metrics to be monitored (defined in the applicable system security and privacy plan) based on the organization security and privacy goals and in accordance with NIST SP 800-137 "Information Security Continuous Monitoring (ISCM)";
- (b) Establishing defined frequencies (defined in the applicable system security and privacy plan), but no less than once every 72 hours for monitoring and defined frequencies (defined in the applicable system security and privacy plan), but no less than once every 72 hours for assessment of control effectiveness;
- (c) Ongoing control assessments in accordance with the continuous monitoring strategy;
- (d) Ongoing monitoring of system and organization-defined metrics in accordance with the continuous monitoring strategy;

- (e) Correlation and analysis of information generated by control assessments and monitoring;
- (f) Response actions to address results of the analysis of control assessment and monitoring information; and
- (g) Reporting the security and privacy status of the system to defined personnel or roles (defined in the applicable system security and privacy plan) every thirty (30) days [monthly].

HVA Discussion

Continuous Monitoring provides continuous assurance that security controls are effectively meeting organizational protection needs. Organizations should develop a continuous monitoring strategy in accordance with NIST SP 800-137 "ISCM" to include all selected security controls in use for the systems.

The ISCM strategy is maintained to address information security risks and requirements across the organizational risk management tiers. The ISCM strategy is implemented and updated, in accordance with an organization-defined frequency, to reflect the effectiveness of deployed controls, significant changes to information systems, and adherence to federal statutes, policies, directives, instructions, regulations, standards, and guidelines. Use of automated tools and mechanisms is prioritized where possible.

Continuous Monitoring programs follow federal guidance and reporting requirements per OMB Circular A-130 "Managing Information as a Strategic Resource" and comply with Continuous Diagnostics and Mitigation (CDM) reporting requirements. External service providers hosting HVA information and mission critical services are required to meet federal, CISA CDM, and organizational ISCM requirements. The organization should leverage ISCM capabilities to support the migration to the ongoing authorization (OA) process.

HVA Implementation Standard

Systems designated as HVA:

High & Moderate:

HVA.1 - Conduct continuous monitoring activities of HVA systems on an ongoing basis to promote timely risk awareness and remediation

HVA.2 - Employ automated tools and mechanisms to conduct ongoing technical control assessments of HVA systems

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|------------------------|----------|--------------|
| CA-07(01) | Independent Assessment | P2 | Moderate |
| | | | High |
| | | | mg. |
| G t lGt t | | | |

Control Statement

Employ independent assessors or assessment teams with CMS CISO defined level of independence to monitor the controls in the system on an ongoing basis.

Discussion

Organizations maximize the value of control assessments by requiring that assessments be conducted by assessors with appropriate levels of independence. The level of required independence is based on organizational continuous monitoring strategies. Assessor independence provides a degree of impartiality to the monitoring process. To achieve such impartiality, assessors do not create a mutual or conflicting interest with the organizations where the assessments are being conducted; assess their own work; act as management or employees of the organizations they are serving; or place themselves in advocacy positions for the organizations acquiring their services.

An independent assessor (defined in the RMH, Volume 1, Chapter 10, CMS Risk Management Terms, Definitions, and Acronyms) may be any internal/external agent or team that can conduct an impartial assessment of an organizational information system. Impartiality implies that the assessors are free from any perceived or actual conflicts of interest with respect to the development, operation, and/or management chain-of-command associated with the information system or to the determination of control effectiveness. Since these determinations are somewhat subjective, the CMS CISO retains the ultimate authority to make final judgments on the independence of any assessor.

Implementation Standard

High, Moderate & Low:

Std. 1 - The CCIC will act as the independent assessor or assessment team that meets the CMS CISO defined level of independence to monitor the controls in the system on an ongoing basis.

| Control Review Frequency | Assessment Frequency |
|--------------------------|-----------------------------------|
| Annually (365 Days) | Annually (365 Days) |
| Related Controls | Reference Policy |
| AC-9, CA-2; | FedRAMP: Rev. 4 Baseline; |
| | HSPD: HSPD 7 F(19); |
| | NIST SP: 800-37, 800-39, 800-137; |

| | OMB Memo: M-14-03, M-15-01, M-16-04, M-19-03; | |
|----------------------------------|---|--|
| Privacy Discussion | | |
| Privacy Implementation Standards | | |
| IVA Control Statement | | |
| HVA Discussion | | |
| IVA Implementation Standard | | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|----------------|----------|--------------|
| CA-07(03) | Trend Analyses | P3 | HVA |

Employ trend analyses to determine if control implementations, the frequency of continuous monitoring activities, and the types of activities used in the continuous monitoring process need to be modified based on empirical data.

Discussion

Trend analyses include examining recent threat information addressing the types of threat events that have occurred within the organization or the federal government; success rates of certain types of attacks; emerging vulnerabilities in technologies; evolving social engineering techniques; the effectiveness of configuration settings; results from multiple control assessments; and findings from Inspectors General or auditors.

Implementation Standard

High, Moderate & Low:

Std. 1 - The CCIC will deploy trend analyses techniques to determine if control implementations, the frequency of continuous monitoring activities, and the types of activities used in the continuous monitoring process need to be modified based on empirical data.

| used in the continuous monitoring process need to be modified based on empirical data. | | |
|--|---|--|
| Control Review Frequency | Assessment Frequency | |
| Annually (365 Days) | Three (3) Years | |
| Related Controls | Reference Policy | |
| None; | OMB Memo: M-11-33; | |
| | NIST SP: 800-37, 800-39, 800-53A, 800-115, 800-137; | |
| | US-CERT Technical Cyber Security Alerts; | |
| | DoD Information Assurance Vulnerability Alerts; | |

Privacy Discussion

Privacy Implementation Standards

HVA Control Statement

Employ trend analyses to determine if control implementations, the frequency of continuous monitoring activities, and the types of activities used in the continuous monitoring process need to be modified based on empirical data.

HVA Discussion

Trend analyses include examining recent threat information addressing the types of threat events that have occurred within the organization or the Federal Government; success rates of certain types of attacks; emerging vulnerabilities in technologies; evolving social engineering techniques; the effectiveness of configuration settings; results from multiple control assessments; and findings from Inspectors General or auditors.

HVA Implementation Standard

Systems designated as HVA:

High & Moderate:

HVA.1 - Examine, correlate, and analyze current threat information sources, emerging vulnerabilities and exploits, latest social engineering tactics, intrusion detection events, and auditor reports on HVA systems.

| Control Number | Control Name | Priority | CMS Baseline | | |
|----------------------------------|---|--|--|--|--|
| CA-07(04) | Risk Monitoring | | Low | | |
| | | | Moderate | | |
| | | | High | | |
| Control Statement | <u> </u> | | i iigi | | |
| Ensure risk monitoring is | s an integral part of the continuous mo | nitoring strategy that includes the following: | | | |
| (a) Effectiveness moni | | mering strategy that merades the rone wing. | | | |
| (b) Compliance monitor | | | | | |
| _ ` ^ - | | | | | |
| (c) Change monitoring | • | | | | |
| | | | | | |
| Discussion | | T-00 -1 | | | |
| | | | ongoing effectiveness of the implemented risk response | | |
| | | sponse measures are implemented. It also verifies that s | | | |
| | anges to organizational systems and en | vironments of operation that may affect security and pr | ivacy risk. | | |
| Implementation Standard | | | | | |
| High, Moderate & Low: | | | | | |
| | | part of the continuous monitoring strategy that includes | the following: | | |
| (a) Effectiveness moni | (a) Effectiveness monitoring; | | | | |
| (b) Compliance monito | oring; and | | | | |
| (c) Change monitoring | (c) Change monitoring. | | | | |
| Control Review Frequency | | Assessment Frequency | | | |
| Annually (365 Days) | | Three (3) Years | | | |
| Related Controls | | Reference Policy | | | |
| None; | | See CA-7; | | | |
| Privacy Discussion | | | | | |
| Privacy Implementation Standards | | | | | |
| HVA Control Statement | | | | | |
| HVA Discussion | | | | | |
| HVA Implementation Standa | HVA Implementation Standard | | | | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|---------------------|----------|--------------|
| CA-08 | Penetration Testing | P2 | Moderate |
| | | | High |
| | | | 8 |
| | | | |

Conduct penetration testing within every three hundred sixty-five (365) days on defined systems or system components (defined in the applicable system security and privacy plan), or whenever there is a significant change to the system or system components.

Discussion

Penetration testing is a specialized type of assessment conducted on systems or individual system components to identify vulnerabilities that could be exploited by adversaries. Penetration testing goes beyond automated vulnerability scanning and is conducted by agents and teams with demonstrable skills and experience that include technical expertise in network, operating system, and/or application level security. Penetration testing can be used to validate vulnerabilities or determine the degree of penetration resistance of systems to adversaries within specified constraints. Such constraints include time, resources, and skills. Penetration testing attempts to duplicate the actions of adversaries in carrying out attacks and provides a more in-depth analysis of security- and privacy-related weaknesses or deficiencies. Penetration testing is especially important when organizations are transitioning from older technologies to newer technologies (e.g., transitioning from IPv4 to IPv6 network protocols).

Organizations can use the results of vulnerability analyses to support penetration testing activities. Penetration testing can be conducted internally or externally on the hardware, software, or firmware components of a system and can exercise both physical and technical controls. A standard method for penetration testing includes pretest analysis based on full knowledge of the system; pretest identification of potential vulnerabilities based on pretest analysis; and testing designed to determine exploitability of vulnerabilities. All

parties agree to the rules of engagement before commencement of penetration testing scenarios. Organizations correlate the rules of engagement for the penetration tests with the tools, techniques, and procedures that are anticipated to be employed by adversaries. Risk assessments guide the decisions on the level of independence required for the personnel conducting penetration testing.

Contact your CRA or the CCIC for the list of compliant formats. All security information and results, complete and unedited, from relevant automated tools must be available to the CCIC upon their request. The information must be made available in a format, and within a timeframe, to be agreed-upon with the CCIC and consistent with all other safeguards required by the ARS.

Implementation Standard

High:

- Std.1 -Conduct internal and external penetration testing as needed but no less often than once every three hundred sixty-five (365) days in accordance with CMS and Federal (e.g., Continuous Diagnostics and Mitigation) requirements.
- Std.2 Penetration tests are performed when new risks and threats potentially affecting the system/applications are identified and reported or upon request from CMS.
- Std.3 Penetration test scanning includes evaluation of embedded structures (e.g., content that can be changed without reloading the anchor content) and interactive content.
- Std.4 Penetration test scanning results must be searchable by the CCIC:
 - (a) Information is provided to the CCIC in a format compliant with CMS and Federal (e.g., Continuous Diagnostics and Mitigation) requirements;
 - (b) Penetration test information sources include systems, appliances, devices, services, and applications (including databases).
- (c) CCIC directed penetration test information collection rules/requests (e.g., sources, queries, data calls) must be implemented/provided within the timeframe specified in the request.
- Std.5 Penetration testing on a production system must be conducted in a manner that minimized risk of information corruption or service outage.
- Std.6 Raw security information/results from relevant automated tools must be available in an unaltered format to the CCIC.

Moderate & Low:

- Std.1 Conduct internal and external penetration testing as needed but no less often than once every three hundred sixty-five (365) days in accordance with CMS and Federal (e.g., Continuous Diagnostics and Mitigation) requirements.
- Std.2 When selected, penetration tests are performed when new risks and threats potentially affecting the system/applications are identified and reported or upon request from CMS.
- Std.3 When selected, penetration test scanning includes evaluation of embedded structures (e.g., content that can be changed without reloading the anchor content) and interactive content.
- Std.4 When selected, penetration test scanning results must be searchable by the CCIC:
- (a) Information is provided to the CCIC in a format compliant with CMS and Federal (e.g., Continuous Diagnostics and Mitigation) requirements;
- (b) Penetration test information sources include systems, appliances, devices, services, and applications (including databases).
- (c) CCIC directed penetration test information collection rules/requests (e.g., sources, queries, data calls) must be implemented/provided within the timeframe specified in the request.
- Std.5 When selected, penetration testing on a production system must be conducted in a manner that minimizes the risk of information corruption or service outage.
- Std.6 When selected, raw security information/results from relevant automated tools must be available in an unaltered format to the CCIC.

| State — which selected, haw security information results from relevant automated tools must be available in an unaffered format to the CCIC. | | | |
|--|---|--|--|
| Control Review Frequency | Assessment Frequency | | |
| Two (2) years | Annually (365 Days) | | |
| Related Controls | Reference Policy | | |
| SA-11, SA-12, SR-5, SR-6; | Code: 5 U.S.C. §552a(b) and (e)(10); | | |
| (Redacted Privacy Controls: AP-1, AP-2, TR-1, TR-2) | Statute: Privacy Act of 1974 (P.L. 93-579); | | |
| | FedRAMP: Rev. 4 Baseline; | | |
| | NIST SP: 800-115; | | |
| | OMB Circular: A-130 7.g. and 8.b(3); | | |
| | OMB Memo: M-14-03, M-15-01, M-16-04, M-19-03; | | |

Privacy Discussion

Discussion for systems processing, storing, or transmitting PII (to include PHI):

When user session information and other PII is captured or recorded during penetration testing, ensure relevant privacy controls are addressed.

Privacy Implementation Standards Systems processing, storing, or transmitting PII (to include PHI): High & Moderate: PRIV.1 - Document the legal authority that permits the collection, use, maintenance, and sharing of PII, either generally or in support of penetration testing. PRIV.2 - Ensure and document the authorized purpose(s) for which PII is collected, used, maintained, and shared in support of penetration testing. HVA Control Statement HVA Discussion

HVA Implementation Standard

| Control Number | Control Name | Priority | CMS Baseline |
|--------------------------------------|---|--|--|
| CA-08(01) | Independent Penetration Testing | P3 | Above Baseline |
| | Agent or Team | | |
| Control Statement | | | |
| Employ an independent | penetration testing agent or team to per | form penetration testing on the system or system compo | onents. |
| Discussion | | | |
| | | or groups who conduct impartial penetration testing of | |
| | | | nt, operation, or management of the systems that are the |
| targets of the penetration | n testing. CA-2(1) provides additional in | nformation on independent assessments that can be appl | lied to penetration testing. |
| Implementation Standard | | | |
| High & Moderate: | | | |
| | penetration agent or penetration team n | nust be a CMS CISO approved independent penetration | test vendor. |
| Control Review Frequency | | | |
| | Three (3) Years | | |
| | Related Controls Reference Policy | | |
| CA-2; | | FedRAMP: Rev. 4 Baseline; | |
| | | NIST SP: 800-115; | |
| | OMB Memo: M-14-03, M-15-01, M-16-04, M-19-03; | | |
| Privacy Discussion | | | |
| Privacy Implementation Sta | ndards | | |
| HVA Control Statement HVA Discussion | | | |
| HVA Implementation Standard | | | |
| 1175 Implimitation Standard | | | |

| Control Number | Control Name | Priority | CMS Baseline | |
|-------------------------------------|---|---|---|--|
| CA-08(02) | RED TEAM EXERCISES | | Above Baseline | |
| Control Statement | | | | |
| Employ the following red | d-team exercises to simulate attempts b | y adversaries to compromise organizational systems in | accordance with applicable rules of engagement: [MAC- | |
| defined red team exercise | es]. | | | |
| Discussion | - | | | |
| Implementation Standard | | | | |
| Control Review Frequency Assessment | | Assessment Frequency | | |
| Not Specified | | Three (3) Years | | |
| Related Controls | | Reference Policy | | |
| None; | None; | | | |
| Privacy Discussion | Privacy Discussion | | | |
| Privacy Implementation Standards | | | | |
| HVA Control Statement | HVA Control Statement | | | |
| HVA Discussion | | | | |

HVA Implementation Standard

| Control Number | Control Name | Priority | CMS Baseline |
|--------------------------|--|---------------------------------------|---|
| CA-08(03) | Facility Penetration Testing | | Above Baseline |
| Control Statement | | | |
| Employ a penetration | testing process, announced and unannounced | unced, that includes attempts to by | ass or circumvent controls associated with physical access points to the facility |
| within every three hur | ndred sixty-five (365) days. | | |
| Discussion | <u> </u> | | |
| Penetration testing of | physical access points can provide infor | mation on critical vulnerabilities in | the operating environments of organizational systems. Such information can be |
| used to correct weakn | esses or deficiencies in physical control | s that are necessary to protect organ | nizational systems. |
| Implementation Standard | | • • | · |
| Control Review Frequence | y | Assessment Frequency | |
| Not Specified | | Three (3) Years | |
| Related Controls | | Reference Policy | |
| CA-2, PE-3; | | See CA-8; | |
| Privacy Discussion | | | |
| Privacy Implementation S | Standards | | |
| HVA Control Statement | | | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|-----------------------------|----------|--------------|
| CA-09 | Internal System Connections | P2 | Low |
| | - | | Moderate |
| | | | High |
| | | | HVA |

Control Statement

HVA Discussion

HVA Implementation Standard

- (a) Authorize internal connections of system components or classes of components (defined in the applicable system security and privacy plan) to the system;
- (b) Document, for each internal connection, the interface characteristics, security and privacy requirements, and the nature of the information communicated;
- (c) Terminate internal system connections upon issuance of an order by the CMS CIO, CISO, or Senior Official for Privacy (SOP) and when such internal system connections no longer support CMS missions or business functions; and
- (d) Review the continued need for each internal connection at least every three hundred sixty-five (365) days. .

Discussion

Internal system connections are connections between organizational systems and separate constituent system components (i.e., connections between components that are part of the same system). Intra-system connections include connections with mobile devices, notebook and desktop computers, workstations, printers, copiers, facsimile machines, scanners, sensors, and servers. Instead of authorizing each individual internal system connection, organizations can authorize internal connections for a class of system components with common characteristics and/or configurations, including printers, scanners, and copiers with a specified processing, transmission, and storage capability; or smart phones and tablets with a specific baseline configuration. The continued need for an internal system connection is reviewed from the perspective of whether it provides support for organizational missions or business functions.

Implementation Standard

High & Moderate:

- Std.1 The security and privacy plan will identify the types of personally owned equipment that may be internally connected with organizational systems and networks:
- (a) Compliant with CMS and HHS policies on use of personally owned equipment;
- (b) Use of Bluetooth interconnections is disallowed without explicit approval of the Authorizing Official (AO).

Control Review Frequency Assessment Frequency

| Annually (365 Days) | Annually (365 Days) |
|--|---|
| Related Controls | Reference Policy |
| AC-3, AC-4, AC-18, AC-19, AU-2, AU-12, CA-7, CM-2, IA- | Code: 5 U.S.C. §552a(b) and (e)(10); |
| 3, SC-7, SI-4, SI-12; | Statute: Privacy Act of 1974 (P.L. 93-579); |
| (Redacted Privacy Controls: UL-1, UL-2) | FedRAMP: Rev. 4 Baseline; |
| | HHS: Information Systems Security and Privacy Policy (IS2P) 2014; |
| | HIPAA: 45 C.F.R. §164.312(a)(1), 45 C.F.R. §164.312(d), 45 C.F.R. §164.312(e)(1); |
| | NISTIR: 8023; |
| | NIST SP: 800-124; |
| | OMB Circular: A-130 7.g. and 8.b(3)(b); |

Privacy Discussion

Discussion for systems processing, storing, or transmitting PII (to include PHI):

Include privacy requirements in the Information Connection Document (or equivalent such as an Interconnection Security Agreement or an Authority to Connect package), specifically addressing the collection authority, compatibility of purpose for use, and need for recipient of information to achieve specific business purpose. Documentation must also address responsibilities of the receiving system for protecting personally identifiable information (PII).

Privacy Implementation Standards

Systems processing, storing, or transmitting PII (to include PHI):

Control Name

High & Moderate:

PRIV.1 - The internal use of PII on internal system connections must be used for an official government purpose only. The officers and employees of the CMS Business/System must have a need for the PII in the performance of their official duties.

HVA Control Statement

- (a) Document and authorize internal connections between the HVA environment and other organizational systems (including support systems). CMS may choose to develop a streamlined version of a typical ISA/MOU to be used for internal connections.
- (b) Document, for each internal connection, the interface characteristics, security and privacy requirements, and the nature of the information communicated;

Priority

- (c) Terminate internal system connections upon issuance of an order by the CMS CIO, CISO, or Senior Official for Privacy (SOP) and when such internal system connections no longer support CMS missions or business functions; and
- (d) Review the continued need for each internal connection at least every three hundred sixty-five (365) days.

HVA Discussion

Control Number

Organizations should identify the connections between the HVA and other system components within the HVA boundary to understand the critical dependencies of the HVA. In conjunction with CA-6(1), the Overlay specifies that these interconnections are to be documented and authorized in accordance with the Joint Authorization methodology.

HVA Implementation Standard

Systems designated as HVA:

High & Moderate:

HVA.1 - Document and authorize internal connections between the HVA environment and other organizational systems (including support systems) using Interconnection Security Agreements (ISA) and Memorandum of Understanding (MOU).

| Control Municel | Control Name | Triority | CMS Bascinic |
|--|---------------------------------------|--|--------------------|
| CA-09(01) | Compliance Checks | P3 | Above Baseline |
| Control Statement | | | |
| Perform security and pri | vacy compliance checks on constituent | system components prior to the establishment of the in | ternal connection. |
| Discussion | | | |
| Compliance checks include verification of the relevant baseline configuration. | | | |
| Implementation Standard | | | |
| Control Review Frequency | | Assessment Frequency | |

CMS Baseline

| Three (3) Years |
|---|
| Reference Policy |
| Code: 5 U.S.C. §552a(b) and (e)(10); |
| Statute: Privacy Act of 1974 (P.L. 93-579); |
| HIPAA: 45 C.F.R. §164.312(a)(1), 45 C.F.R. §164.308(a)(8), 45 C.F.R. §164.308(a)(1)(i), 45 C.F.R. |
| §164.306(a), 45 C.F.R.§164.312(d), 45 C.F.R. §164.312(e)(1); |
| OMB Circular: A-130 7.g. and 8.b(3)(b); |
| |
| |

Privacy Discussion

Discussion for systems processing, storing, or transmitting PII (to include PHI):

Compliance checks may include an assessment, prior to initial connection, of specific components, e.g., printers, based on sensitivity of personally identifiable information (PII) processed by that component. Any change to the components' security posture would require a re-verification of the configuration settings.

Privacy Implementation Standards HVA Control Statement HVA Discussion HVA Implementation Standard

Control Statement

- (a) Develop, document, and disseminate to applicable personnel and roles:
 - 1. CMS Enterprise-level configuration management policy that:
 - a. Addresses purpose, scope, roles, responsibilities, management commitment, coordination among organizational entities, and compliance; and
 - b. Is consistent with applicable laws, executive orders, directives, regulations, policies, standards, and guidelines; and
 - 2. Procedures to facilitate the implementation of the configuration management policy and the associated configuration management controls;
- (b) Designate CMS-defined officials (e.g., CMS Senior Management such as the CISO, SOP), Mission/Business-defined officials and System-defined officials (e.g., Business Owner, System Owner, ISSO) to manage the development, documentation, and dissemination of the configuration management policy and procedures; and
- (c) Review and update the current configuration management:
- 1. Policy at least every three (3) years and following defined events (e.g., assessment or audit findings, security or privacy incidents, or changes in applicable laws, executive orders, directives, regulations, policies, standards, and guidelines); and
- 2. Procedures at least every three (3) years and following defined events (e.g., assessment or audit findings, security or privacy incidents, or changes in applicable laws, executive orders, directives, regulations, policies, standards, and guidelines).

Discussion

This control addresses policy and procedures for the controls in the CM family implemented within systems and organizations. The risk management strategy is an important factor in establishing such policies and procedures. Policies and procedures help provide security and privacy assurance. Therefore, it is important that security and privacy programs collaborate on their development. Security and privacy program policies and procedures at the organization level are preferable, in general, and may obviate the need for system-specific policies and procedures. The policy can be included as part of the general security and privacy policy or can be represented by multiple policies reflecting the complex nature of organizations. Procedures can be established for security and privacy programs and for systems, if needed. Procedures describe how the policies or controls are implemented and can be directed at the individual or role that is the object of the procedure. Procedures can be documented in system security and privacy plans or in one or more separate documents. Restating controls does not constitute an organizational policy or procedure.

CMS provides an enterprise level configuration management policy within this ARS, and procedures within the RMH, that can be inherited by CMS organizations and systems. Risk-based customization is recommended when the CMS organizational or system level security and privacy needs (i.e., special requirements exist that are unique to the CMS organization or system) are not fully addressed by the enterprise policy. (Implemented policy must not be less stringent than the enterprise policy and procedures.)

Implementation Standard

High, Moderate & Low:

Std.1 - The configuration management process and procedure is documented to define configuration items at the system and component level (e.g., hardware, software, workstation); monitor configurations; and track and approve changes prior to implementation, including, but not limited to, flaw remediation, security patches, and emergency changes (e.g., unscheduled changes such as mitigating newly discovered security vulnerabilities, system crashes, replacement of critical hardware components).

| Control Review Frequency | Assessment Frequency |
|--------------------------|---|
| Annually (365 Days) | Three (3) Years |
| Related Controls | Reference Policy |
| PM-9, PS-8, SA-8, SI-12; | FedRAMP: Rev. 4 Baseline; |
| | FISCAM: AS-1, AS-3, CM-1, CM-3.1.1, CM-3.1.2, CM-3.1.3, CM-3.1.4, CM-3.1.5, CM-3.1.6, CM-3.1.7, |
| | CM-3.1.8, CM-3.1.9, SM-1, SM-3; |
| | NIST SP: 800-12, 800-30, 800-39, 800-100; |
| | OMB Circular: A-130; |
| | |
| Privacy Discussion | |

Discussion for systems processing, storing, or transmitting PII (to include PHI):

The configuration management policy and procedures should address the strategy for including applicable privacy requirements and controls in the systems. As such, updates to the configuration management policy and procedures must also address changes in federal privacy laws and policy requirements. Since CMS requires at least every three-year review of the configuration management policy and procedures, the statute driven requirement to review the privacy policy and procedures every two years will be met.

Privacy Implementation Standards

Systems processing, storing, or transmitting PII (to include PHI):

High & Moderate:

PRIV.1 - Monitor for changes to applicable privacy laws, regulations, and overarching policy that affect configuration management policies no less often than once every 365 days to ensure the CMS and Mission/Business/System configuration management policies remains effective.

PRIV.2 - Ensure configuration management policies support privacy to the greatest extent feasible throughout the system's life cycle.

HVA Control Statement

HVA Discussion

HVA Implementation Standard

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|-------------------------------|----------|--------------|
| CM-02 | Baseline Configuration | P1 | Low |
| | | | Moderate |
| | | | High |
| | | | HVA |

Control Statement

- (a) Develop, document, and maintain under configuration control, a current baseline configuration of the system; and
- (b) Review and update the baseline configuration of the system:
 - 1. At least every 180 days for High systems or 365 days for Moderate systems;
- 2. When required due to major system changes/upgrades, critical security patches (as defined by the Federal Government, CMS, or vendor), and emergency changes (e.g., unscheduled changes, system crashes, replacement of critical hardware components); and
 - 3. When system components are installed or upgraded;

Discussion

Baseline configurations for systems and system components include connectivity, operational, and communications aspects of systems. Baseline configurations are documented, formally reviewed and agreed-upon specifications for systems or configuration items within those systems. Baseline configurations serve as a basis for future builds, releases, or changes to systems and include security and privacy control implementations, operational procedures, information about system components, network topology, and logical placement of components in the system architecture. Maintaining baseline configurations requires creating new baselines as organizational systems change over time. Baseline configurations of systems reflect the current enterprise architecture.

Implementation Standard

High, Moderate & Low:

Std.1 – Baseline configurations will be distilled from government, industry, and vendor standards and best practices.

Std.2 – Baseline configurations must include security updates.

Std.3 – Baseline configuration requirements apply to all systems, devices, appliances, and applications,

| stais Baseline comigaration recamements apply to an systems | , de vices, appirances, and appireutons. |
|---|---|
| Control Review Frequency | Assessment Frequency |
| Annually (365 Days) | Annually (365 Days) |
| Related Controls | Reference Policy |
| AC-19, AU-6, CA-9, CM-1, CM-3, CM-5, CM-6, CM-8, CM- | FedRAMP: Rev. 4 Baseline; |
| 9, CP-9, CP-10, CP-12, MA-2, PL-8, PM-5, SA-8, SA-10, SA- | FISCAM: AS-3, CM-2, CM-2.1.1, CM-2.1.2, CM-2.1.3; |
| 15, SC-18; | HHS: End of Life Operating Systems and Applications Policy; |

| NIST SP: 800-128, 800-124; |
|----------------------------|
| |

Privacy Discussion

Privacy Implementation Standards

HVA Control Statement

- (a) Develop, document, and maintain under configuration control, a current baseline configuration of the HVA system; and
- (b) Review and update the baseline configuration of the HVA system:
 - 1. At least every 180 days for High systems or 365 days for Moderate systems;
- 2. When required due to major system changes/upgrades, critical security patches (as defined by the Federal Government, CMS, or vendor), and emergency changes (e.g., unscheduled changes, system crashes, replacement of critical hardware components); and
 - 3. When system components are installed or upgraded;
 - 4. As an integral part of system component installations and upgrades.

HVA Discussion

Baseline configurations for the HVA and HVA components include connectivity, operational, and communications aspects. Baseline configurations are documented, formally reviewed and agreed-upon specifications for systems or configuration items within those systems. Baseline configurations serve as a basis for future builds, releases, or changes to systems and include security and privacy control implementations, operational procedures, information about system components, network topology, and logical placement of components in the system architecture. Maintaining baseline configurations requires creating new baselines as organizational systems change over time. Baseline configurations of the HVA may or may not reflect the current enterprise architecture (EA), depending on the nature of the HVA and its function(s) (i.e. mainframe-based HVAs or other legacy and/or specialized system).

HVA Implementation Standard

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|------------------------|----------|--------------|
| CM-02(02) | Automation Support for | P1 | Moderate |
| | Accuracy and Currency | | High |
| | | | HVA |

Control Statement

Maintain the currency, completeness, accuracy, and availability of the baseline configuration of the system using automated mechanisms. (Automation support examples include hardware asset management systems, software asset management systems, and centralized configuration management software)

Discussion

Automated mechanisms that help organizations maintain consistent baseline configurations for systems include configuration management tools, hardware, software, and firmware inventory tools, and network management tools. Automated tools can be used at the organization level, mission/business process level or system level on workstations, servers, notebook computers, network components, or mobile devices. Tools can be used to track version numbers on operating systems, applications, types of software installed, and current patch levels. Automation support for accuracy and currency can be satisfied by the implementation of CM-8(2) for organizations that combine system component inventory and baseline configuration activities.

Implementation Standard

Std. 1 Configure the system architecture to allow automated hardware and software mechanisms provided by Continuous Diagnostics and Mitigation (CDM) to scan the system Std.2 Configure the access controls, as needed, to allow automation support to have access to the information that it needs

Std. 3 Run automated mechanisms to gather hardware and software configurations as part of the Continuous Monitoring Program

| 8 | 8 | |
|--------------------------|------------------------------------|--|
| Control Review Frequency | Assessment Frequency | |
| Annually (365 Days) | Annually (365 Days) | |
| Related Controls | Reference Policy | |
| CM-7, IA-3, RA-5; | FedRAMP: Rev. 4 Baseline; | |
| | OMB Memo: M-14-03, M-15-01; | |
| | NIST SP: 800-37, 800-100, 800-128; | |
| Privacy Discussion | | |

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Privacy Implementation Standards

| HVA Control Statement | |
|-----------------------------|--|
| HVA Discussion | |
| HVA Implementation Standard | |
| | |

| Control Number CM-02(03) | Control Name Retention of Previous Configurations | Priority P1 | CMS Baseline Moderate High |
|------------------------------------|---|--|--|
| Control Statement | | | |
| | r) versions of baseline configurations of t | he system as deemed necessary to support rollback. | |
| Discussion | | | |
| Retaining previous ve | rsions of baseline configurations to support | ort rollback include hardware, software, firmware, confi | guration files, and configuration records. |
| Implementation Standard | I | | |
| High & Moderate: | | | |
| Std.1 – Following bas | eline configuration updates, no less than | one (1) older baseline configuration must be maintained | l (e.g., for emergency rollback). |
| Control Review Frequence | ey | Assessment Frequency | |
| Annually (365 Days) | | Annually (365 Days) | |
| Related Controls | | Reference Policy | |
| None; | | FedRAMP: Rev. 4 Baseline; | |
| NIST SP: 800-34, 800-100, 800-128; | | | |
| Privacy Discussion | | · · · · · · · · · · · · · · · · · · · | |
| Privacy Implementation Standards | | | |
| HVA Control Statement | | | |
| HVA Discussion | | | |
| HVA Implementation Standard | | | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|----------------------|----------|----------------|
| CM-02(06) | Development and Test | P3 | Above Baseline |
| | Environments | | |

Maintain a baseline configuration for system development and test environments that is managed separately from the operational baseline configuration.

Discussion

Establishing separate baseline configurations for development, testing, and operational environments protects systems from unplanned or unexpected events related to development and testing activities. Separate baseline configurations allow organizations to apply the configuration management that is most appropriate for each type of configuration. For example, the management of operational configurations typically emphasizes the need for stability, while the management of development or test configurations requires greater flexibility. Configurations in the test environment mirror configurations in the operational environment to the extent practicable so that the results of the testing are representative of the proposed changes to the operational systems. Separate baseline configurations does not necessarily require separate physical environments.

Implementation Standard

High:

Std.1 - The organization must provide separated environments where execution and analysis of data may present an enhanced risk to the system.

| Control Review Frequency | Assessment Frequency |
|--------------------------|----------------------|
| Not Specified | Three (3) Years |
| Related Controls | Reference Policy |
| CM-4, SC-3, SC-7; | See CM-2; |
| Privacy Discussion | |

| Privacy Implementation Standards | |
|----------------------------------|--|
| HVA Control Statement | |
| HVA Discussion | |
| HVA Implementation Standard | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|--------------------------------|----------|--------------|
| CM-02(07) | Configure Systems and | P1 | Moderate |
| | Components for High-Risk Areas | | High |
| | | | |

- (a) Issue systems, system components, or devices (e.g., CMS government-furnished laptops, mobile devices, equipment) with stringent configurations (e.g., FIPS 140-2 compliant encryption) to individuals traveling to locations that the organization deems to be of significant risk; and
- (b) Apply security safeguards to systems, system components, or devices (e.g., detailed inspection and examination of the device (GFE) for physical tampering, purging or reimaging the hard disk drive/removable media) when the individuals return from travel.

Discussion

When it is known that systems, system components or devices (e.g., notebook computers, mobile devices) will be in high-risk areas external to the organization, additional controls may be implemented to counter the increased threat in such areas. For example, organizations can take actions for notebook computers used by individuals departing on and returning from travel. Actions include determining the locations that are of concern, defining the required configurations for the components, ensuring that components are configured as intended before travel is initiated, and applying controls to the components after travel is completed. Specially configured notebook computers include computers with sanitized hard drives, limited applications, and more stringent configuration settings. Controls applied to mobile devices upon return from travel include examining the mobile device for signs of physical tampering and purging and reimaging disk drives. Protecting information that resides on mobile devices is addressed in the MP (Media Protection) family.

| Implementation Standard | | |
|----------------------------------|---------------------------|----------|
| Control Review Frequency | Assessment Frequency | |
| Annually (365 Days) | Annually (365 Days) | |
| Related Controls | Reference Policy | |
| MP-4, MP-5; | FedRAMP: Rev. 4 Baseline; | |
| | NIST SP: 800-128; | |
| Privacy Discussion | | |
| Privacy Implementation Standards | | |
| HVA Control Statement | | |
| HVA Discussion | | <u> </u> |
| HVA Implementation Standard | | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|------------------------------|----------|--------------|
| CM-03 | Configuration Change Control | P1 | Moderate |
| | | | High |
| | | | HVA |

Control Statement

- (a) Determine and document the types of changes to the system that are configuration-controlled;
- (b) Review proposed configuration-controlled changes to the system and approve or disapprove such changes with explicit consideration for security and privacy impact analyses;
- (c) Document configuration change decisions associated with the system;
- (d) Implement approved configuration-controlled changes to the system;

- (e) Retain records of configuration-controlled changes to the system for no less than twelve (12) months after the change
- (f) Monitor and review activities associated with configuration-controlled changes to the system; and
- (g) Coordinate and provide oversight for configuration change control activities through change request forms which must be approved by an organizational and/or CMS Change Control Board that convenes frequently enough to accommodate proposed change requests, and other appropriate organization officials including, but not limited to, the System Developer/Maintainer and information system support staff.

Discussion

Configuration change control for organizational systems involves the systematic proposal, justification, implementation, testing, review, and disposition of system changes, including system upgrades and modifications. Configuration change control includes changes to baseline configurations and configuration items of systems; changes to operational procedures; changes to configuration settings for system components; unscheduled or unauthorized changes; and changes to remediate vulnerabilities. Processes for managing configuration changes to systems include Configuration Control Boards or Change Advisory Boards that review and approve proposed changes. For changes impacting privacy risk, the Senior Agency Official for Privacy (SAOP) updates privacy impact assessments and system of records notices. For new systems or major upgrades, organizations consider including representatives from the development organizations on the Configuration Control Boards or Change Advisory Boards. Auditing of changes includes activities before and after changes are made to systems and the auditing activities required to implement such changes. See also SA-10.

| Implementation Standard | |
|---|---|
| Control Review Frequency | Assessment Frequency |
| Annually (365 Days) | Annually (365 Days) |
| Related Controls | Reference Policy |
| CA-7, CM-2, CM-4, CM-5, CM-6, CM-9, CM-11, IA-3, MA- | FedRAMP: Rev. 4 Baseline; |
| 2, PE-16, PT-7, RA-8, SA-8, SA-10, SC-28, SC-34, SC-37, SI- | FISCAM: AS-3, CM-1.1.1, CM-3, CM-6; |
| 2, SI-3, SI-4, SI-7, SI-10, SI-12, SR-11; | HIPAA: 45 C.F.R.§164.312(a)(2)(iv), 45 C.F.R. §164.312(c)(1), 45 C.F.R. §164.312(e)(2)(ii); |
| | NISTIR 8062; |
| | NIST SP: 800-124, 800-128; |
| | |
| | |

Privacy Discussion

Privacy Implementation Standards

HVA Control Statement

- (a) Determine and document the types of changes to the system that are configuration-controlled;
- (b) Review proposed configuration-controlled changes to the system and approve or disapprove such changes with explicit consideration for security and privacy impact analyses;
- (c) Document configuration change decisions associated with the system;
- (d) Implement approved configuration-controlled changes to the system;
- (e) Retain records of configuration-controlled changes to the system for a minimum of three (3) years after the change;
- (f) Monitor and review activities associated with configuration-controlled changes to the system; and
- (g) Coordinate and provide oversight for configuration change control activities through change request forms which must be approved by an organizational and/or CMS Change Control Board that convenes frequently enough to accommodate proposed change requests, and other appropriate organization officials including, but not limited to, the System Developer/Maintainer and information system support staff.

HVA Discussion

Configuration change control for organizational systems involves the systematic proposal, justification, implementation, testing, review, and disposition of system changes, including system upgrades and modifications. Configuration change control includes changes to baseline configurations and configuration items of systems; changes to operational procedures; changes to configuration settings for system components; unscheduled or unauthorized changes; and changes to remediate vulnerabilities. Processes for managing configuration changes to systems include Configuration Control Boards or Change Advisory Boards that review and approve proposed changes. For changes impacting privacy risk, the Senior Agency Official for Privacy (SAOP) updates privacy impact assessments and system of records notices. For new systems or major upgrades, organizations consider including representatives from the development organizations on the Configuration Control Boards or Change Advisory Boards. Auditing of changes includes activities before and after changes are made to systems and the auditing activities required to implement such changes. See also SA-10.

| HVA Implementation Standard | | |
|-----------------------------|--|--|

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|----------------------------------|----------|--------------|
| CM-03(01) | Automated Documentation, | P1 | High |
| | Notification, and Prohibition of | | |
| | Changes | | |

Use automated mechanisms to:

- (a) Document proposed changes to the system;
- (b) Notify designated approval authorities (defined in the applicable security and privacy plan) of proposed changes to the system and request change approval;
- (c) Highlight proposed changes to the system that have not been approved or disapproved within a time period specified by the system change management process (defined in the applicable security and privacy plan);
 - (d) Prohibit changes to the system until designated approvals are received;
- (e) Document all changes to the system; and
- (f) Notify applicable personnel or stakeholders when approved changes to the system are completed. A list of applicable personnel or stakeholders must include, but not limited to the following:
 - Change Control Board (CCB);
 - Configuration Management Executive;
 - Chief Risk Officer (CRO);
 - Cyber Risk Advisor (CRA);
 - ISSO;
 - Program Manager;
 - Data Guardian;
 - Information System Owner (ISO); and
 - Information System Administrator.

| Discussion | | |
|----------------------------------|----------------------|--|
| Implementation Standard | | |
| Control Review Frequency | Assessment Frequency | |
| Annually (365 Days) | Annually (365 Days) | |
| Related Controls | Reference Policy | |
| None; | See CM-3; | |
| Privacy Discussion | | |
| Privacy Implementation Standards | | |
| HVA Control Statement | | |
| HVA Discussion | | |
| HVA Implementation Standard | | |

| Control Number | Control Name | Priority | CMS Baseline |
|------------------------|---|---|--------------|
| CM-03(02) | Testing, Validation, and | P1 | Moderate |
| | Documentation of Changes | | High |
| | | | HVA |
| Control Statement | · | | |
| Test, validate, and de | ocument changes to the system before fina | lizing the implementation of the changes on the operation | onal system. |

Discussion

Changes to systems include modifications to hardware, software, or firmware components and configuration settings defined in CM-6. Organizations ensure that testing does not interfere with system operations supporting organizational missions and business functions. Individuals or groups conducting tests understand security and privacy policies and procedures, system security and privacy policies and procedures, and the health, safety, and environmental risks associated with specific facilities or processes. Operational systems may need to be taken off-line, or replicated to the extent feasible, before testing can be conducted. If systems must be taken off-line for testing, the tests are scheduled to occur during planned system outages whenever possible. If the testing cannot be conducted on operational systems, organizations employ compensating controls (e.g., testing on replicated systems).

- To better secure IT infrastructure, configuration management procedure should include use of a security configuration checklist (sometimes called a lockdown, hardening guide, or benchmark) to help configure systems to an operating environment.
- Authorization (authorization to operate given identified risk and security and privacy controls) is maintained when proposed or actual changes to the system, and their suspected impact on the security and privacy posture of the system, are documented and continuously monitored for compliance.
- Configuration Management process includes the following steps:
 - 1. Identify change;
 - 2. Evaluate change request;
 - 3. Approve, Deny or Defer implementation of the change;
 - 4. Implement the approved change; and
 - 5. Continuously monitor change for acceptable operation.

| Implementation Standard | |
|---|----------------------|
| Control Review Frequency | Assessment Frequency |
| Annually (365 Days) | Annually (365 Days) |
| Related Controls | Reference Policy |
| FISCAM: CM-3.1.1, CM-3.1.2, CM-3.1.3, CM-3.1.4, CM- | NIST SP: 800-100 |
| 3.1.5, CM-3.1.6, CM-3.1.7, CM-3.1.8, CM-3.1.9; | |
| n : n: : | |

Privacy Discussion

Privacy Implementation Standards

HVA Control Statement

Test, validate, and document configuration changes to the HVA system before finalizing the implementation of the changes.

HVA Discussion

Changes to the HVA include modifications to hardware, software, or firmware components and configuration settings defined in CM-6. Individuals or groups conducting tests understand security and privacy policies and procedures, HVA security and privacy policies and procedures, and the health, safety, and environmental risks associated with specific facilities or processes. An operational HVA may need to be taken off-line, or replicated to the extent feasible, before testing can be conducted. If the HVA must be taken off-line for testing, the tests should be scheduled to occur during planned system outages, when possible. If the testing cannot be conducted on an operational HVA, organizations should annotate an acceptance of risk in the HVA system security plan and/or consider employing compensating controls, such as CM-2 and CM-3(7).

HVA Implementation Standard

Std. 1 Ensure testing does not interfere with HVA operations supporting organizational missions and business functions

| Control Number CM-03(04) | Control Name Security and Privacy | Priority | CMS Baseline Moderate |
|-----------------------------|-----------------------------------|----------|--------------------------|
| CM-03(04) | Representatives | | High |

Control Statement

Require CMS-defined security and privacy representatives to be members of the CMS-defined configuration change control element.

Discussion

Information security and privacy representatives include system security officers, senior agency information security officers, senior agency officials for privacy, or system privacy officers. Representation by personnel with information security and privacy expertise is important because changes to system configurations can have unintended side effects, some of which may be security- or privacy-relevant. Detecting such changes early in the process can help avoid unintended, negative consequences that could ultimately affect

| the security and privacy posture of systems. The configuration ch | lange control element referred to in the second organization-defined parameter reflects the change control |
|---|--|
| elements defined by organizations in CM-3g. | |
| Implementation Standard | |
| Control Review Frequency | Assessment Frequency |
| Annually (365 Days) | Three (3) Years |
| Related Controls | Reference Policy |
| None | |
| Privacy Discussion | |
| Privacy Implementation Standards | |
| HVA Control Statement | |
| HVA Discussion | |
| HVA Implementation Standard | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|-------------------------|----------|--------------|
| CM-03(06) | Cryptography Management | P3 | High |
| | | | |

Ensure that cryptographic mechanisms used to provide the following controls (security and privacy safeguards) are under configuration management (defined in the applicable security and privacy plan)

Discussion

The controls referenced in the control enhancement refer to security or privacy controls from the control catalog. Regardless of the cryptographic mechanisms employed, processes and procedures are in place to manage those mechanisms. For example, if system components use certificates for identification and authentication, a process is implemented to address the expiration of those certificates.

| Implementation Standard | |
|----------------------------|----------------------|
| Control Review Frequency | Assessment Frequency |
| Annually (365 Days) | Three (3) Years |
| Related Controls | Reference Policy |
| SC-8, SC-12, SC-13, SC-28; | See CM-3; |

Privacy Discussion

Discussion for systems processing, storing, or transmitting PII (to include PHI):

When cryptographic mechanisms are used to safeguard personally identifiable information (PII) (e.g. encrypting PII), management processes and procedures must be in place to manage those mechanisms (e.g. access to sensitive PII, key management, expiration of certificates)

Discussion for systems processing, storing, or transmitting PHI:

When cryptographic mechanisms are used to safeguard protected health information (PHI) (e.g. encrypting PHI), management processes and procedures must be in place to manage those mechanisms (e.g. access to PHI, key management, expiration of certificates)

| rivacy Implementation Standards | |
|---------------------------------|--|
| VA Control Statement | |
| VA Discussion | |
| VA Implementation Standard | |

| Control Number CM-03(07) | Control Name Review System Changes | Priority | CMS Baseline HVA |
|-----------------------------|---------------------------------------|----------|---------------------|
| Control Statement | | | |
| Davious changes to the | ariatam. | | |

Review changes to the system:

(a) At least once a week [every seven (7) days] or;

(b) When unauthorized changes have occurred

Discussion

Indications that warrant review of changes to the system and the specific circumstances justifying such reviews may be obtained from activities carried out by organizations during the configuration change process or continuous monitoring process.

Implementation Standard

Moderate & High:

- Std.1 The system configuration must be continuously monitored as a supplemental information source for the review processes.
- Std.2 System changes must be verified to meet system mission and user requirements.

| Control Review Frequency | Assessment Frequency | |
|--------------------------|--------------------------|--|
| Annually (365 Days) | Three (3) Years | |
| Related Controls | Reference Policy | |
| AU-6, AU-7, CM-3; | NIST SP: 800-37, 800-100 | |
| Privacy Discussion | | |

Privacy Implementation Standards

HVA Control Statement

Review changes to the HVA system:

- (a) At least once a week [every seven (7) days] or;
- (b) When unauthorized changes or unexpected levels of system performance are indicated

HVA Discussion

Indications that warrant review of changes to the system and the specific circumstances justifying such reviews may be obtained from activities carried out by organizations during the configuration change process or continuous monitoring process.

HVA Implementation Standard

HVA.1 – Review and monitor HVA system configuration regularly to determine unauthorized changes (e.g. unscheduled or unplanned system restarts).

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|-----------------|----------|--------------|
| CM-04 | Impact Analyses | P2 | Low |
| | - | | Moderate |
| | | | High |
| | | | HVA |

Control Statement

Analyze changes to the system to determine potential security and privacy impacts prior to change implementation.

Organizational personnel with security or privacy responsibilities conduct impact analyses. Individuals conducting impact analyses possess the necessary skills and technical expertise to analyze the changes to systems and the security or privacy ramifications. Impact analyses include reviewing security and privacy plans, policies, and procedures to understand control requirements; reviewing system design documentation and operational procedures to understand control implementation and how specific system changes might affect the controls; reviewing with stakeholders the impact of changes on organizational supply chain partners; and determining how potential changes to a system create new risks to the privacy of individuals and the ability of implemented controls to mitigate those risks. Impact analyses also include risk assessments to understand the impact of the changes and to determine if additional controls are required.

| Implementation Standard | |
|---|--|
| Control Review Frequency | Assessment Frequency |
| Annually (365 Days) | Annually (365 Days) |
| Related Controls | Reference Policy |
| CA-2, CA-7, CM-3, CM-8, CM-9, MA-2, RA-3, RA-5, SA-4, | Statute: E-Government Act of 2002 (Pub. L. No. 107-347), §208; |
| SA-5, SA-8, SA-10, SI-2; | FedRAMP: Rev. 4 Baseline; |

| NIST SP: 800-128; OMB Memo: M-03-22; |
|---|
|---|

Privacy Discussion

Discussion for systems processing, storing, or transmitting PII (to include PHI):

When analyzing changes to the system, the impacts to privacy are also considered. If necessary, conduct a privacy impact assessment.

Privacy Implementation Standards

HVA Control Statement

Analyze changes to the HVA system to determine potential security and privacy impacts prior to change implementation.

HVA Discussion

Organizational personnel with security or privacy responsibilities conduct impact analyses. Individuals conducting impact analyses possess the necessary skills and technical expertise to analyze the changes to systems and the security or privacy ramifications. Impact analyses include reviewing security and privacy plans, policies, and procedures to understand control requirements; reviewing system design documentation and operational procedures to understand control implementation and how specific system changes might affect the controls; reviewing with stakeholders the impact of changes on organizational supply chain partners; and determining how potential changes to a system create new risks to the privacy of individuals and the ability of implemented controls to mitigate those risks. Impact analyses also include risk assessments to understand the impact of the changes and to determine if additional controls are required.

HVA Implementation Standard

| Control Number | Control Name | Priority P2 | CMS Baseline |
|----------------|----------------------------|-------------|--------------|
| CM-04(01) | Separate Test Environments | | High |
| | | | HVA |

Control Statement

Analyze changes to the system in a separate test environment before implementation in an operational environment, looking for security and privacy impacts due to flaws, weaknesses, incompatibility, or intentional malice.

Discussion

A separate test environment requires an environment that is physically or logically separate and distinct from the operational environment. The separation is sufficient to ensure that activities in the test environment do not impact activities in the operational environment, and that information in the operational environment is not inadvertently transmitted to the test environment. Separate environments can be achieved by physical or logical means. If physically separate test environments are not implemented, organizations determine the strength of mechanism required when implementing logical separation (e.g., separation achieved through virtual machines).

| Implementation Standard | | |
|---|---|--|
| Control Review Frequency | Assessment Frequency | |
| Annually (365 Days) | Annually (365 Days) | |
| Related Controls | Reference Policy | |
| SA-11, SA-15(9), SC-3, SC-7; | Code: 5 U.S.C. §552a(e)(10); | |
| (Redacted Privacy Controls: AP-2, AR-3, DM-2, DM-3, UL-1) | Statute: Privacy Act of 1974 (P.L. 93-579); | |
| | OMB Circular: A-130 7.g. | |

Privacy Discussion

Discussion for systems processing, storing, or transmitting PII (to include PHI):

If personally identifiable information (PII) is used in the test environment, then the same controls required for systems containing PII must be applied to the test environment. Simulated PII information should be used to the maximum extent practicable when testing system functionality.

Privacy Implementation Standards

HVA Control Statement

Analyze (proposed) changes to the HVA system in a separate test environment before implementation in an operational environment, looking for security and privacy impacts due to flaws, weaknesses, incompatibility, or intentional malice.

HVA Discussion

A separate test environment requires an environment that is physically or logically separate and distinct from the operational environment. The separation is sufficient to ensure that activities in the test environment do not impact activities in the operational environment, and that information in the operational environment is not inadvertently transmitted to the test environment. Separate environments can be achieved by physical or logical means. If physically separate test environments cannot be implemented, organizations should determine the strength of the mechanism required when implementing logical separation. HVA system owner and HVA system component tester roles and duties should be separate, as outlined in control AC-5. Appropriate separation of duties supports valid testing of the HVA, helps to protect the integrity of the HVA, and reduces potential conflicts of interest between testers, operators, developers, or individuals that directly interact with the HVA or its components prior to production environment implementation.

HVA Implementation Standard

Std. 1 Analyze HVAs in a separate test environment for flaws, weaknesses, incompatibilities, or intentional alterations.

| Control Number CM-04(02) | Control Name Verification of Controls | Priority P3 | CMS Baseline Moderate High |
|-----------------------------|--|-------------|----------------------------------|
| | | | |

Control Statement

After system changes, verify that the impacted controls are implemented correctly, operating as intended, and producing the desired outcome with regard to meeting the security and privacy requirements for the system.

Discussion

Implementation in this context refers to installing changed code in the operational system that may have an impact on security or privacy controls. In general, the goal is to verify that system changes do not adversely impact security or privacy functions and the system's ability to meet mission requirements.

Implementation Standard

High & Moderate:

- Std.1 Any system, including development and test, that contains and/or processes sensitive information (e.g., personally identifiable information [PII]) must verify security functions as per this control.
- Std.2 The system's security functions must be continuously monitored and evaluated to ensure they are operating as intended and changes do not have an adverse effect on system performance.
- Std.3 Actions must be taken to verify that the provisioned security function implementation being assessed and/or monitored meets security function requirements, and is an approved system configuration.

| Control Review Frequency | Assessment Frequency |
|--------------------------|--|
| Annually (365 Days) | Three (3) Years |
| Related Controls | Reference Policy |
| SA-11, SC-3, SI-6; | Code: 5 U.S.C. §552a(e)(10); |
| | Statute: Privacy Act of 1974 (P.L. 93-579); |
| | HIPAA: 45 C.F.R. §164.308(a)(7)(ii)(D), 45 C.F.R. §164.308(a)(8), 45 C.F.R. §164.316(b)(2)(iii); |
| | OMB Circular: A-130 7.g.; |

Privacy Discussion

Discussion for systems processing, storing, or transmitting PII (to include PHI):

If a system change is made, verification of privacy overlay security control function is required to ensure continued compliance with privacy-related statutes and regulations.

| Privacy Implementation Standards | |
|----------------------------------|--|
| HVA Control Statement | |
| HVA Discussion | |
| HVA Implementation Standard | |

| Control Number | Control Name | Priority | CMS Baseline | |
|-------------------|--------------------------------|----------|--------------|--|
| CM-05 | Access Restrictions for Change | P1 | Low | |
| | | | Moderate | |
| | | | High | |
| Control Statement | | | | |

Define, document, approve, and enforce physical and logical access restrictions associated with changes to the system.

Discussion

Changes to the hardware, software, or firmware components of systems or the operational procedures related to the system, can potentially have significant effects on the security of the systems or individual privacy. Therefore, organizations permit only qualified and authorized individuals to access systems for purposes of initiating changes. Access restrictions include physical and logical access controls (see AC-3 and PE-3), software libraries, workflow automation, media libraries, abstract layers (i.e., changes implemented into external interfaces rather than directly into systems), and change windows (i.e., changes occur only during specified times).

| Implementation Standard | | | |
|--|-------------------------------|--|--|
| Control Review Frequency | Assessment Frequency | | |
| Annually (365 Days) | Annually (365 Days) | | |
| Related Controls | Reference Policy | | |
| AC-3, AC-5, AC-6, CM-9, PE-3, SC-28, SC-34, SC-37, SI-2, | FedRAMP: Rev. 4 Baseline; | | |
| SI-10; | FISCAM: AS-3, AS-3.1.1, CM-4; | | |
| | NIST SP: 800-100; | | |
| Privacy Discussion | | | |
| Privacy Implementation Standards | | | |
| HVA Control Statement | | | |
| HVA Discussion | | | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|------------------------------|----------|--------------|
| CM-05(01) | Automated Access Enforcement | P1 | High |
| | and Audit Records | | |

Control Statement

HVA Implementation Standard

- (a) Enforce access restrictions using automated mechanisms; and
- (b) Automatically generate audit records of the enforcement actions.

Organizations log access records associated with applying configuration changes to ensure that configuration change control is implemented and to support after-the-fact actions should organizations discover any unauthorized changes.

| Implementation Standard | |
|--|---------------------------|
| Control Review Frequency | Assessment Frequency |
| Annually (365 Days) | Annually (365 Days) |
| Related Controls | Reference Policy |
| AU-2, AU-6, AU-7, AU-12, CM-3, CM-6, CM-11, SI-12; | FedRAMP: Rev. 4 Baseline; |
| | NIST SP: 800-100; |

| Privacy Discussion | |
|----------------------------------|--|
| Privacy Implementation Standards | |
| HVA Control Statement | |
| HVA Discussion | |
| HVA Implementation Standard | |
| | |

| Control Number | Control Name | Priority | CMS Baseline | |
|----------------------------------|---|--|---|--|
| CM-05(05) | Privilege Limitation for | Friority | Above Baseline | |
| | Production and Operation | | | |
| Control Statement | • | | | |
| | to change system components and system- | | on or operational environment; and | |
| (b) Review and reeva | aluate privileges CMS-defined frequency] | | | |
| Discussion | | | | |
| | | | es to change system components with respect to operational systems is | |
| necessary because cl | nanges to a system component may have f | ar-reaching effects on mission and bus | siness processes supported by the system. The relationships between systems | |
| and mission/business | s processes are, in some cases, unknown to | developers. System-related informat | ion includes operational procedures. | |
| Implementation Standar | rd | | | |
| | Control Review Frequency Assessment Frequency | | | |
| Not Specified | Not Specified Three (3) Years | | | |
| Related Controls | elated Controls Reference Policy | | | |
| AC-2 | | | | |
| Privacy Discussion | | | | |
| Privacy Implementation Standards | | | | |
| HVA Control Statement | | | | |
| HVA Discussion | | | | |
| HVA Implementation Standard | | | | |

| Control Number | Control Name | Priority | CMS Baseline | | |
|----------------------------------|--|----------------------|----------------|--|--|
| CM-05(06) | Limit Library Privileges | | Above Baseline | | |
| Control Statement | | | | | |
| Limit privileges to change | ge software resident within software lib | raries. | | | |
| Discussion | | | | | |
| Software libraries includ | e privileged programs. | | | | |
| Implementation Standard | | | | | |
| Control Review Frequency | | Assessment Frequency | | | |
| Not Specified | | Three (3) Years | | | |
| Related Controls | | Reference Policy | | | |
| AC-2 | | | | | |
| Privacy Discussion | Privacy Discussion | | | | |
| Privacy Implementation Standards | | | | | |
| HVA Control Statement | HVA Control Statement | | | | |
| HVA Discussion | | | | | |
| HVA Implementation Standard | | | | | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|------------------------|----------|--------------|
| CM-06 | Configuration Settings | P1 | Low |
| | | | Moderate |
| | | | High |
| | | | HVA |

- (a) Establish and document configuration settings for components employed within the system using the latest security baseline configurations established by the HHS, U.S. Government Configuration Baselines (USGCB), and the National Checklist Program (NCP) defined by NIST SP 800-70 Rev. 2 (refer to Implementation Standard 1 for specifics) that reflect the most restrictive mode consistent with operational requirements;
- (b) Implement the configuration settings;
- (c) Identify, document, and approve any deviations from established configuration settings for system components based on explicit operational requirements (defined in the applicable system security and privacy plan); and
- (d) Monitor and control changes to the configuration settings in accordance with organizational policies and procedures.

Discussion

Configuration settings are the parameters that can be changed in the hardware, software, or firmware components of the system that affect the security posture or functionality of the system. Information technology products for which security-related configuration settings can be defined include mainframe computers, servers, workstations, operating systems, mobile devices, input/output devices, protocols, and applications. Security parameters are parameters impacting the security posture of systems, including the parameters required to satisfy other security control requirements. Security parameters include registry settings; account, file, or directory permission settings; and settings for functions, protocols, ports, services, and remote connections. Organizations establish organization-wide configuration settings and subsequently derive specific configuration settings for systems. The established settings become part of the configuration baseline for the system.

Common secure configurations (also known as security configuration checklists, lockdown and hardening guides, security reference guides) provide recognized, standardized, and established benchmarks that stipulate secure configuration settings for information technology products and platforms as well as instructions for configuring those products or platforms to meet operational requirements. Common secure configurations can be developed by a variety of organizations, including information technology product developers, manufacturers, vendors, federal agencies, consortia, academia, industry, and other organizations in the public and private sectors.

Implementation of a common secure configuration may be mandated at the organization level, mission/business process level, or system level, or may be mandated at a higher level, including by a regulatory agency. Common secure configurations include the United States Government Configuration Baseline (USGCB) and security technical implementation guides (STIGs), which affect the implementation of CM-6 and other controls such as AC-19 and CM-7. The Security Content Automation Protocol (SCAP) and the defined standards within the protocol provide an effective method to uniquely identify, track, and control configuration settings.

Implementation Standard

High, Moderate & Low:

Std.1 - Use of HHS and CMS approved Operating System (OS)

- (a) HHS-specific minimum security configurations must be used for the following OS and Applications:
 - 1. HHS approved USGCB Windows Standards (e.g., Microsoft supported versions only); and
 - 2. Blackberry Server Websense.
- (b) For all other OS's and applications, and to resolve configuration conflicts among multiple security guidelines, the CMS hierarchy for implementing security configuration guidelines is:
 - 1. USGCB;
 - 2. NIST NCP; Tier IV, then Tier III, Tier II, and Tier I, in descending order;
 - 3. Defense Information Systems Agency (DISA) Security Technical Implementation Guides (STIG);
 - 4. National Security Agency (NSA) STIGs;
- 5. If formal government-authored checklists do not exist, then organizations are encouraged to use vendor or industry group (such as The Center for Internet Security [CIS]) checklists.
- 6. In situations where no guidance exists, coordinate with CMS for guidance. CMS must collaborate within CMS and the HHS Cybersecurity Program, and other organizations through the HHS Continuous Monitoring and Risk Scoring (CMRS) working group to:
 - Establish baseline configurations and communicate industry and vendor best practices; and

- Ensure deployed configurations are supported for security updates.

7. All deviations from existing USGCB, NCP, DISA and/or NSA configurations must be documented.

| Control Review Frequency | Assessment Frequency |
|--|--|
| Annually (365 Days) | Annually (365 Days) |
| Related Controls | Reference Policy |
| AC-3, AC-19, AU-2, AU-6, CA-9, CM-2, CM-3, CM-5, CM- | FedRAMP: Rev. 4 Baseline; |
| 7, CM-11, CP-7, CP-9, CP-10, IA-3, IA-5, PL-8, RA-5, SA-4, | FISCAM: AS-3, CM-2, CM-2.1.1, CM-2.1.2, CM-2.1.3; |
| SA-5, SA-8, SA-9, SC-18, SC-28, SC-43, SI-2, SI-4, SI-6; | HHS: End of Life Operating Systems and Applications Policy; |
| | NIST SP: 800-70, 800-128; |
| | OMB Memo: M-07-18, M-08-22; |
| | Web: HYPERLINK "https://nvd.nist.gov/ncp/repository", HYPERLINK "https://www.nsa.gov", |
| | HYPERLINK "https://nvd.nist.gov"; |

Privacy Discussion

Discussion for systems processing, storing, or transmitting PHI:

HIPAA requires CMS Businesses/Systems follow specific procedures for de-identification and to implement policies and procedures to address the final disposition of PHI (such as in a NARA repository) and/or the hardware or electronic media on which it is stored.

Privacy Implementation Standards

Systems processing, storing, or transmitting PII (to include PHI):

High & Moderate:

PRIV.1 - Where feasible, configure systems to record the date PII is collected, created, or updated and when PII is to be deleted or archived under a NARA-approved Records Schedule.

HVA Control Statement

- (a) Establish and document configuration settings for HVA components employed within the system using the latest security baseline configurations established by the HHS, U.S. Government Configuration Baselines (USGCB), and the National Checklist Program (NCP) defined by NIST SP 800-70 Rev. 2 that reflect the most restrictive mode consistent with operational requirements. track deviations from established baselines for the HVA and components that comprise the HVA;
- (b) Implement the configuration settings;
- (c) Identify, document, and approve any deviations from established configuration settings for system components based on explicit operational requirements (defined in the applicable system security and privacy plan); and
- (d) Monitor and control changes to the configuration settings in accordance with organizational policies and procedures."

HVA Discussion

Configuration settings apply to HVA systems and the HVA components. Changes to those configuration settings are monitored, tracked, and controlled by the organization.

HVA Implementation Standard

- •Ensure the HVA baseline configurations enforce secure authentication;
- •Ensure the HVA does not allow for a common local administrator password on all the workstations, servers, and systems;
- •Ensure default configurations and passwords of HVA commercial and government-off-the-shelf (COTS/GOTS) products are modified and not left as default;
- •Verify the default configurations are not reverted to each time the HVA
- •COTS packages are updated or upgraded

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|-------------------------------|----------|--------------|
| CM-06(01) | Automated Management, | P1 | High |
| | Application, and Verification | | |

Control Statement

Manage, apply, and verify configuration settings for system components as defined in the HHS Minimum Security Configuration Standards for Departmental Operating Systems and Applications.

Discussion

Automated tools [e.g., security information and event management (SIEM) tools or enterprise security monitoring tools] can improve the accuracy, consistency, and availability of configuration settings information. Automation can also provide data aggregation and data correlation capabilities; alerting mechanisms; and dashboards to support risk-based decision making within the organization.

Implementation Standard

High:

Std.1 - The system must be continuously monitored and assessed to ensure that it is operating as intended and that changes do not have an adverse effect on system performance.

Std.2 - Automated central management mechanisms for systems must be verified to meet system mission and user requirements.

| Control Review Frequency | Assessment Frequency |
|----------------------------------|--|
| Annually (365 Days) | Annually (365 Days) |
| Related Controls | Reference Policy |
| CA-7, CM-4; | FedRAMP: Rev. 4 Baseline; |
| | NIST SP: 800-37, 800-100; |
| | HHS: Minimum Security Configuration Standards for Departmental Operating Systems and Applications; |
| Privacy Discussion | |
| Privacy Implementation Standards | |
| HVA Control Statement | |
| HVA Discussion | |
| HVA Implementation Standard | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|-------------------------|----------|--------------|
| CM-06(02) | Respond to Unauthorized | P1 | High |
| | Changes | | HVA |

Control Statement

Take the following actions in response to unauthorized changes to configuration settings of systems and system components (e.g., authorization, auditing, processing types, baseline configurations, system libraries, log files, executables) in the following ways:

- (a) Alert responsible personnel or role (defined in the applicable system security and privacy plan);
- (b) Restore to approved configuration; and
- (c) Halt system processing as warranted.

Discussion

Responses to unauthorized changes to configuration settings include alerting designated organizational personnel, restoring established configuration settings, or in extreme cases, halting affected system processing.

| Implementation Standard | |
|--------------------------|---|
| Control Review Frequency | Assessment Frequency |
| Annually (365 Days) | Annually (365 Days) |
| Related Controls | Reference Policy |
| IR-4, IR-6, SI-7; | NIST SP: 800-37, 800-39, 800-137; |
| | OMB Memo: M-14-03, M-15-01, M-16-04, M-19-03; |
| Privacy Discussion | |

Privacy Implementation Standards

HVA Control Statement

Respond to unauthorized changes to configuration settings of systems and system components (e.g., authorization, auditing, processing types, baseline configurations, system libraries, log files, executables) and authorized HVA configurations in accordance with the organizational configuration management policies and procedures in the following ways:

- (a) Alert responsible personnel or role (defined in the applicable system security and privacy plan);
- (b) Restore to approved configuration; and
- (c) Halt system processing as warranted.

HVA Discussion

Organizations should cross reference detected changes with change control documentation to determine if the change was preauthorized. Organizations should be prepared for action and ensure processes are documented on detection of unauthorized changes to systems. Organizations should also employ safeguards to respond to and remediate unauthorized changes to configuration settings.

HVA Implementation Standard

- Std. 1 Employ safeguards to respond to and remediate unauthorized changes to configuration settings
- Std. 2 Report all unauthorized changes in accordance with the CMS incident response processes.

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|---------------------|----------|--------------|
| CM-07 | Least Functionality | P1 | Low |
| | | | Moderate |
| | | | High |
| | | | HVA |

Control Statement

- (a) Configure the system to provide only essential capabilities (defined in applicable security/privacy plans) and
- (b) Prohibit or restrict the use of high-risk system services, functions, ports, network protocols, and capabilities (e.g., Telnet, FTP, etc.) across network boundaries that are not explicitly required for system or application functionality;

Discussion

Systems provide a wide variety of functions and services. Some of the functions and services routinely provided by default, may not be necessary to support essential organizational missions, functions, or operations. Additionally, it is sometimes convenient to provide multiple services from a single system component but doing so increases risk over limiting the services provided by that single component. Where feasible, organizations limit component functionality to a single function per component. Organizations consider removing unused or unnecessary software and disabling unused or unnecessary physical and logical ports and protocols to prevent unauthorized connection of components, transfer of information, and tunneling. Organizations employ network scanning tools, intrusion detection and prevention systems, and end-point protection technologies such as firewalls and host-based intrusion detection systems to identify and prevent the use of prohibited functions, protocols, ports, and services. Least functionality can also be achieved as part of the fundamental design and development of the system (see SA-8, SC-2, and SC-3).

Contact your CRA or the CCIC for the list of compliant formats. All security information and results, complete and unedited, from relevant automated tools must be available to the CCIC upon their request. The information must be made available in a format, and within a timeframe, to be agreed-upon with the CCIC and consistent with all other safeguards required by the ARS.

Implementation Standard

High, Moderate & Low:

- Std.1 Automated configuration review results must be searchable by the CCIC:
- (a) Information is provided to the CCIC in a format compliant with CMS and Federal (e.g., Continuous Diagnostics and Mitigation) requirements;
- (b) Configuration review information sources include systems, appliances, devices, services, and applications (including databases).
- (c) CCIC directed configuration review information collection rules/requests (e.g., sources, queries, data calls) must be implemented/provided within the timeframe specified in the request.
- Std.2 Raw security information/results from relevant automated tools must be available in an unaltered format to the CCIC.
- Std.3 The organization must provide timely responses, as defined by the CISO, to informational requests for organizational configuration status and posture information.

| Control Review Frequency | Assessment Frequei | ncy |
|--------------------------|--------------------|-----|
|--------------------------|--------------------|-----|

| Annually (365 Days) | Annually (365 Days) |
|--|---|
| Related Controls | Reference Policy |
| AC-3, AC-4, AC-6, CM-2, CM-5, CM-6, CM-11, RA-5, SA- | FedRAMP: Rev. 4 Baseline; |
| 4, SA-5, SA-8, SA-9, SA-15, SC-2, SC-3, SC-7, SC-37, SI-4; | FISCAM: AC-3, AS-2; |
| | NIST SP: 800-37, 800-39, 800-137; |
| | OMB Memo: M-14-03, M-15-01, M-16-04, M-19-03; |

Privacy Discussion

Privacy Implementation Standards

HVA Control Statement

- (a) Configure the system to provide only essential capabilities; and
- (b) Prohibit or restrict the use of high-risk system services, functions, ports, network protocols, and capabilities (e.g., Telnet, FTP, etc.) across network boundaries that are not explicitly required for system or application functionality;
- (c) A list of specifically needed system services, ports, and network protocols must be maintained and documented in the applicable security and privacy plan; all others will be disabled

HVA Discussion

Systems provide a wide variety of functions and services. Some of the functions and services routinely provided by default, may not be necessary to support essential organizational missions, functions, or operations. Additionally, it is sometimes convenient to provide multiple services from a single system component but doing so increases risk over limiting the services provided by that single component. Where feasible, organizations limit component functionality to a single function per component. Organizations consider removing unused or unnecessary software and disabling unused or unnecessary physical and logical ports and protocols to prevent unauthorized connection of components, transfer of information, and tunneling. Organizations employ network scanning tools, intrusion detection and prevention systems, and end-point protection technologies such as firewalls and host-based intrusion detection systems to identify and prevent the use of prohibited functions, protocols, ports, and services. Least functionality can also be achieved as part of the fundamental design and development of the system (see SA-8, SC-2, and SC-3).

Contact your CRA or the CCIC for the list of compliant formats. All security information and results, complete and unedited, from relevant automated tools must be available to the CCIC upon their request. The information must be made available in a format, and within a timeframe, to be agreed-upon with the CCIC and consistent with all other safeguards required by the ARS.

HVA Implementation Standard

High, Moderate & Low:

- Std.1 Automated configuration review results must be searchable by the CCIC:
- (a) Information is provided to the CCIC in a format compliant with CMS and Federal (e.g., Continuous Diagnostics and Mitigation) requirements;
- (b) Configuration review information sources include systems, appliances, devices, services, and applications (including databases).
- (c) CCIC directed configuration review information collection rules/requests (e.g., sources, queries, data calls) must be implemented/provided within the timeframe specified in the request.
- Std.2 Raw security information/results from relevant automated tools must be available in an unaltered format to the CCIC.
- Std.3 The organization must provide timely responses, as defined by the CISO, to informational requests for organizational configuration status and posture information.

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|-----------------|----------|--------------|
| CM-07(01) | Periodic Review | P1 | Moderate |
| | | | High |
| | | | HVA |

Control Statement

- (a) Review the system upon encountering a significant risk, or at least every thirty (30) days to identify unnecessary and/or nonsecure functions, ports, protocols, software, and services; and
- (b) Disable or remove functions, ports, protocols, software, and services within the information system deemed to be unnecessary and/or nonsecure.

Discussion

Organizations review functions, ports, protocols, and services provided by systems or system components to determine the functions and services that are candidates for elimination. Such reviews are especially important during transition periods from older technologies to newer technologies (e.g., transition from IPv4 to IPv6). These technology transitions may require implementing the older and newer technologies simultaneously during the transition period and returning to minimum essential functions, ports, protocols, and services at the earliest opportunity. Organizations can either decide the relative security of the function, port, protocol, and/or service or base the security decision on the assessment of other entities. Unsecure protocols include Bluetooth, FTP, and peer-to-peer networking.

Contact your CRA or the CCIC for the list of compliant formats. All security information and results, complete and unedited, from relevant automated tools must be available to the CCIC upon their request. The information must be made available in a format, and within a timeframe, to be agreed-upon with the CCIC and consistent with all other safeguards required by the ARS.

Implementation Standard

High & Moderate:

- Std.1 Periodic configuration review results that are generated by automated tools must be searchable by the CCIC:
- (a) Information is provided to the CCIC in a format compliant with CMS and Federal (e.g., Continuous Diagnostics and Mitigation) requirements;
- (b) Configuration review information sources include systems, appliances, devices, services, and applications (including databases); and
- (c) CCIC directed configuration automated periodic review information collection rules/requests (e.g., sources, queries, data calls) must be implemented/provided within the timeframe specified in the request.
- Std.2 Raw security information/results from relevant automated tools must be available in an unaltered format to the CCIC.

| Control Review Frequency | Assessment Frequency | |
|--------------------------|--|--|
| Monthly | Annually (365 Days) | |
| Related Controls | Reference Policy | |
| AC-18, CM-7, IA-2; | FedRAMP: Rev. 4 Baseline; | |
| | NIST SP: 800-37, 800-39, 800-137; | |
| | OMB Memo: M-14-03, M-15-01, M- 16-04, M-19-03; | |

Privacy Discussion

Privacy Implementation Standards

HVA Control Statement

- (a) Review the HVA system no less often than once every thirty (30) days to identify unnecessary and/or nonsecure functions, ports, protocols, software, and services; and
- (b) Disable or remove functions, ports, protocols, software, and services within the system deemed to be unnecessary and/or nonsecure. That do not hinder or otherwise impede the organization's ability to complete its mission essential function(s), as

performed by the HVA.

HVA Discussion

Such reviews are especially important during transition periods from older technologies to newer technologies (e.g., transition from IP version [v] 4 to IPv6). These technology transitions may require implementing the older and newer technologies simultaneously during the transition period and returning to minimum essential functions, ports, protocols, and services at the earliest opportunity. Organizations can decide on the relative security of the function, port, protocol and/or service or base the security decision on the results of periodic reviews of other organizations. Unsecure protocols include Bluetooth, file transfer protocol, and peer-to-peer networking.

HVA Implementation Standard

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|---------------------------|----------|--------------|
| CM-07(02) | Prevent Program Execution | P1 | Moderate |
| | | | High |
| | | | |

Control Statement

Prevent program execution in accordance with policies regarding authorized software use which include, but are not limited to the following:

- (a) Software must be legally licensed;
- (b) Software must be provisioned in approved configurations; and

(c) Users must be authorized for software program use.

Discussion

Prevention of program execution addresses organizational policies, rules of behavior, and/or access agreements restricting software usage and the terms and conditions imposed by the developer or manufacturer, including software licensing and copyrights. Restrictions include prohibiting auto-execute features; restricting roles allowed to approve program execution; program denylisting and allow listing; or restricting the number of program instances executed at the same time.

| Implementation Standard | |
|----------------------------------|---------------------------|
| Control Review Frequency | Assessment Frequency |
| Annually (365 Days) | Annually (365 Days) |
| Related Controls | Reference Policy |
| CM-8, PM-5, PL-4, PS-6; | FedRAMP: Rev. 4 Baseline; |
| Privacy Discussion | |
| Privacy Implementation Standards | |
| HVA Control Statement | |
| HVA Discussion | |
| HVA Implementation Standard | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|-----------------------------|----------|--------------|
| CM-07(05) | Authorized Software - Allow | P1 | Moderate |
| , , | | | High |
| | | | |

Control Statement

- (a) Identify software programs (defined in the applicable security and privacy plan) authorized to execute on the system;
- (b) Employ a deny-all, permit-by-exception policy to allow the execution of authorized software programs on the system; and
- (c) Review and update the list of authorized software programs no less often than every seventy-two (72) hours.

Discussion

The process used to identify specific software programs or entire categories of software programs that are authorized to execute on organizational systems is commonly referred to as allow listing. Software programs identified can be limited to specific versions or from a specific source. To facilitate comprehensive allow listing and increase the strength of protection for attacks that bypass application level allow listing, software programs may be decomposed into and monitored at different levels of detail. Software program levels of detail include applications, application programming interfaces, application modules, scripts, system processes, system services, kernel functions, registries, drivers, and dynamic link libraries. The concept of allow listing may also be applied to user actions, ports, IP addresses, and media access control (MAC) addresses. Organizations consider verifying the integrity of allow -listed software programs using, cryptographic checksums, digital signatures, or hash functions. Verification of allow -listed software can occur either prior to execution or at system startup. allow listing of URLs for websites is addressed in CA-3(5) and SC-7.

Control enhancement CM-7(5) is only required for systems categorized under FIPS-199 as HIGH. Implementation of allow listing is an option for all systems (e.g., to include any system categorized under FIPS-199 as MODERATE and LOW). If the system owner/business owner chooses to implement CM-7(5) on systems categorized under FIPS-199 as MODERATE and LOW, CM-7(4) does not have to be implemented.

Contact your CRA or the CCIC for the list of compliant formats. All security information and results, complete and unedited, from relevant automated tools must be available to the CCIC upon their request. The information must be made available in a format, and within a timeframe, to be agreed-upon with the CCIC and consistent with all other safeguards required by the ARS.

Implementation Standard

High:

- Std.1 An automated software allow software tool must be implemented.
- Std.2 Authorized software allow software tool results must be searchable by the CCIC:
 - (a) Information is provided to the CCIC in a format compliant with CMS and Federal (e.g., Continuous Diagnostics and Mitigation) requirements;
 - (b) Authorized software allow listing (and denylisting) information sources include systems, appliances, devices, services, and applications (including databases);

- (c) Authorized software allow listing information sources that do not support the exchange of information with the CCIC must be documented in the applicable risk assessment and security plan; and
- (d) CCIC directed unauthorized software/allow listing information collection rules/requests (e.g., sources, queries, data calls) must be implemented/provided within the timeframe specified in the request.
- Std.3 Raw security information/results from relevant automated tools must be available in an unaltered format to the CCIC.

| Control Review Frequency | Assessment Frequency |
|--|--|
| Six (6) Months | Annually (365 Days) |
| Related Controls | Reference Policy |
| CM-2, CM-6, CM-8, CM-10, PM-5, SA-10, SC-34, SI-7; | FedRAMP: Rev. 4 Baseline; |
| | NIST SP: 800-37, 800-39, 800-137; |
| | OMB Memo: M-14-03, M-15-01, M- 16-04, M-19-03; |
| Privacy Discussion | |
| Privacy Implementation Standards | |
| HVA Control Statement | |
| HVA Discussion | |
| HVA Implementation Standard | |

| | Control Name | Priority | CMS Baseline |
|--------------|------------------------|----------|----------------|
| CM-07(09) Pr | Prohibiting the Use of | | Above Baseline |
| Ur | Jnauthorized Software | | |

- (a) Identify hardware components authorized for system use (defined in system security and privacy plan)
- (b) Prohibit the use or connection of unauthorized hardware components;
- (c) Review and update the list of authorized hardware components every 180 days.

Discussion

Hardware components provide the foundation for organizational systems and the platform for the execution of authorized software programs. Managing the inventory of hardware components and controlling which hardware components are permitted to be installed or connected to organizational systems is essential in order to provide adequate security

| Implementation Standard | |
|----------------------------------|---|
| Control Review Frequency | Assessment Frequency |
| Not Specified | Three (3) Years |
| Related Controls | Reference Policy |
| None | [FIPS 140-3], [FIPS 180-4], [FIPS 186-4], [FIPS 202], [SP 800-167]. |
| Privacy Discussion | |
| Privacy Implementation Standards | |
| HVA Control Statement | |
| HVA Discussion | |
| HVA Implementation Standard | |

| Control Number | Control Name | Priority | CMS Baseline | |
|------------------------|---|----------|--------------|--|
| CM-08 | System Component Inventory | P1 | Low | |
| | | | Moderate | |
| | | | High | |
| | | | HVA | |
| Control Statement | | | | |
| (a) Davidon and do sum | (a) Deviden and decomment on inventory of existent commencents that | | | |

(a) Develop and document an inventory of system components that:

- 1. Accurately reflects the system;
- 2. Includes all components within the system;
- 3. Does not include duplicate accounting of components or components assigned to any other system;
- 4. Is at the level of granularity deemed necessary for tracking and reporting; and
- 5. Includes the following information to achieve system component accountability:
 - Each component's unique identifier and/or serial number:
 - Information system of which the component is a part;
 - Type of information system component (e.g., server, desktop, application);
 - Manufacturer/model information:
 - Operating system type and version/service pack level;
 - Presence of virtual machines;
 - Application software version/license information;
 - Physical location (e.g., building/room number);
 - Logical location (e.g., IP address, position with the information system [IS] architecture);
 - Media access control (MAC) address;
 - Ownership;
 - Operational status;
 - Primary and secondary administrators; and
 - Primary user; and
- (b) Review and update the system component inventory at least every 180 days.

Discussion

System components are discrete, identifiable information technology assets that include hardware, software, and firmware. Organizations may choose to implement centralized system component inventories that include components from all organizational systems. The information necessary for effective accountability of system components includes system name, software owners, software version numbers, hardware inventory specifications, software license information, and for networked components, the machine names and network addresses across all implemented protocols (e.g., IPv4, IPv6). Inventory specifications include date of receipt, cost, model, serial number, manufacturer, supplier information, component type, and physical location.

Contact your CRA or the CCIC for the list of compliant formats. All security information and results, complete and unedited, from relevant automated tools must be available to the CCIC upon their request. The information must be made available in a format, and within a timeframe, to be agreed-upon with the CCIC and consistent with all other safeguards required by the ARS.

Implementation Standard

High, Moderate & Low:

- Std.1 All Government-owned equipment (i.e., servers, workstations, laptops, and other IT components) used to process, store, or transmit CMS information display an asset tag with a unique identifying asset number.
- Std.2 IT components with an asset tag are tracked in an asset inventory database to include (at a minimum) name of component, location, asset identification, owner, and description of use.
- Std.3 Fully integrate inventory of system components with the organizational continuous monitoring capability (CM-7).
- Std.4 Automated asset inventory information tracking systems must:
- (a) Transmit updates to CCIC no less often that once every 72 hours.
- Std.5 Automated component tracking and management tool results must be searchable by the CCIC:
 - (a) Information is provided to the CCIC in a format compliant with CMS and Federal (e.g., Continuous Diagnostics and Mitigation) requirements;
 - (b) Authorized component information sources include systems, platforms, appliances, devices;
- (c) Component information sources that do not support the exchange of information with the CCIC must be documented in the applicable risk assessment and security plan; and
- (d) CCIC directed authorized component information collection rules/requests (e.g., sources, queries, data calls) must be implemented/provided within the timeframe specified in the request.
- Std.6 Raw security information/results from relevant automated tools must be available in an unaltered format to the CCIC.

| Std.7 - Provide timely responses, as defined by the CISO, to informational requests for organizational component status and posture information. | |
|--|--|
| Std.8 - Create and maintain the inventory of high value assets ass | sociated with the system. |
| (a) The inventory must identify other FISMA systems from wh | nich controls are inherited. |
| Control Review Frequency | Assessment Frequency |
| Annually (365 Days) | Annually (365 Days) |
| Related Controls | Reference Policy |
| CM-2, CM-6, CM-7, CM-9, CM-10, CM-11, CM-13, CP-2, | FedRAMP: Rev. 4 Baseline; |
| CP-9, MA-2, MA-6, PE-20, PM-5, SA-4, SA-5, SI-2, SR-4; | FISCAM: AS-3, CM-2, CM-2.1.1, CM-2.1.2, CM-2.1.3; |
| | HIPAA: 45 C.F.R. §164.310(d)(1), 45 C.F.R.§164.310(d)(2)(iii); |
| | NIST SP: 800-37, 800-39, 800-128, 800-137; |
| | OMB Memo: M-14-03, M-15-01, M-16-04, M-19-03; |
| | |
| Privacy Discussion | |

Privacy Implementation Standards

HVA Control Statement

- (a) Develop and document an inventory of system components that:
 - 1. Accurately reflects the system;
 - 2. Includes all components within the system;
 - 3. Is at the level of granularity deemed necessary for tracking and reporting; and
 - 4. Includes the following information to achieve system component accountability:
 - Each component's unique identifier and/or serial number;
 - Information system of which the component is a part;
 - Type of information system component (e.g., server, desktop, application);
 - Manufacturer/model information:
 - Operating system type and version/service pack level;
 - Presence of virtual machines;
 - Application software version/license information;
 - Physical location (e.g., building/room number);
 - Logical location (e.g., IP address, position with the information system [IS] architecture);
 - Media access control (MAC) address;
 - Ownership;
 - Operational status;
 - Primary and secondary administrators; and
 - Primary user; and
- (b) Review and update the HVA system component inventory at least every 72 hours consistent with CISA CDM reporting requirements

HVA Discussion

Organizations may implement automated solutions to perform component inventory of the environment within the CISA CDM requirement timeframe.

HVA Implementation Standard

Std.1- Review and update HVA system component inventory at least every 72 hours consistent with CMS CDM reporting requirements.

| Control Number CM-08(01) | Control Name Updates During Installation and Removal | Priority P1 | CMS Baseline Moderate High |
|--|--|-------------|----------------------------|
| Control Statement | | | |
| Undate the inventory of system components as part of component installations, removals, and system undates | | | |

| Discussion | | | | | |
|---------------------------------|---|---|--|--|--|
| Organizations can impro | ve the accuracy, completeness, and co | nsistency of system component inventories if the inven- | tories are updated routinely as part of component | | |
| installations or removals | , or during general system updates. If i | nventories are not updated at these key times, there is a | greater likelihood that the information will not be | | |
| | | le hardware, software, and firmware components. | | | |
| | J 1 | , , , | | | |
| Implementation Standard | | | | | |
| Control Review Frequency | | Assessment Frequency | | | |
| Annually (365 Days) | | Annually (365 Days) | | | |
| Related Controls | | Reference Policy | | | |
| PM-16; | | See CM-8; | | | |
| Privacy Discussion | | -1 -7 | | | |
| | processing, storing, or transmitting PH | • | | | |
| | | | pment on which their systems are run and to maintain an | | |
| | | d manage PHI. Maintaining a current inventory support | | | |
| response efforts. | | windings i iii i i i i i i i i i i i i i i i i | s accomments controls and may also support creasing | | |
| Privacy Implementation State | ndards | | | | |
| HVA Control Statement | | | | | |
| HVA Discussion | | | | | |
| HVA Implementation Stand | ard | | | | |
| | | | | | |
| | | | | | |
| Control Number | Control Name | Priority | CMS Baseline | | |
| CM-08(02) | Automated Maintenance | P1 | High | | |
| | | | | | |
| Control Statement | | | | | |
| Maintain the currency, c | ompleteness, accuracy, and availabilit | of the inventory of system components using automat | ed mechanisms. | | |
| Discussion | | <i>J J</i> 1 8 | | | |
| Organizations maintain | system inventories to the extent feasible | e. For example, virtual machines can be difficult to more | nitor because such machines are not visible to the network | | |
| | | | l reasonable. Automated maintenance can be achieved by | | |
| | | system component inventory and baseline configuratio | | | |
| Implementation Standard | in z(z) for ergumzunene unur comemie | system compensate measure and custome comiguitate | | | |
| Control Review Frequency | | Assessment Frequency | | | |
| Annually (365 Days) | | Annually (365 Days) | | | |
| Related Controls | | Reference Policy | | | |
| SI-7; | | OMB Memo: M-16-04, M-19-03; | | | |
| | | | | | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|--|----------|------------------|
| CM-08(03) | Automated Unauthorized Component Detection | P1 | Moderate High |
| | | | |

Privacy Implementation Standards HVA Control Statement HVA Discussion

HVA Implementation Standard

(a) Detect the presence of unauthorized hardware, software, and firmware components within the system no less often than weekly [every seven (7) days] using automated mechanisms; and

- (b) Take the following actions when unauthorized components and/or provisioned configurations are detected:
 - Disable access to the identified component;
 - Disable the identified component's network access;
 - Isolate the identified component; and
 - Notify responsible personnel or role (defined in applicable security and privacy plan)

Discussion

Automated unauthorized component detection is applied in addition to the monitoring for unauthorized remote connections and mobile devices. Monitoring for unauthorized system components may be accomplished on an ongoing basis or by the periodic scanning of systems for that purpose. Automated mechanisms can be implemented in systems or in separate system components. When acquiring and implementing automated mechanisms, organizations consider whether such mechanisms depend on the ability of the system component to support an agent or supplicant in order to be detected since some types of components do not have or cannot support agents (e.g., IoT devices). Isolation can be achieved, for example, by placing unauthorized system components in separate domains or subnets or quarantining such components. This type of component isolation is commonly referred to as sandboxing.

Implementation Standard

High & Moderate:

Std.1 - All components within the system authorization boundary must be monitored in compliance with information security continuous monitoring (ISCM) requirements.

| Control Review Frequency | Assessment Frequency |
|--|---------------------------|
| Weekly | Annually (365 Days) |
| Related Controls | Reference Policy |
| AC-17, AC-18, AC-19, CA-7, SC-3, SC-39, SC-44, SI-3, SI- | FedRAMP: Rev. 4 Baseline; |
| 4, SI-7, RA-5; | |
| Privacy Discussion | |
| Privacy Implementation Standards | |
| HVA Control Statement | |
| HVA Discussion | <u>-</u> |
| HVA Implementation Standard | |

| Control Number CM-08(04) | Control Name Accountability Information | Priority P1 | CMS Baseline High |
|-----------------------------|---|-------------|----------------------|
|-----------------------------|---|-------------|----------------------|

Control Statement

Include in the system component inventory information, a means for identifying by position and role, individuals responsible and accountable for administering those components.

Discussion

Identifying individuals who are responsible and accountable for administering system components ensures that the assigned components are properly administered and that organizations can contact those individuals if some action is required, for example, the component is determined to be the source of a breach; the component needs to be recalled or replaced: or the component needs to be relocated

| of replaced, of the component needs to be refer | area. | |
|---|-----------------------------|--|
| Implementation Standard | | |
| Control Review Frequency | Assessment Frequency | |
| Annually (365 Days) | Annually (365 Days) | |
| Related Controls | Reference Policy | |
| None; | OMB Memo: M-16-04, M-19-03; | |
| Privacy Discussion | | |
| Privacy Implementation Standards | | |

HVA Control Statement

HVA Discussion

HVA Implementation Standard

| | | | COLEGIA III | |
|--|---|--|---|--|
| Control Number | Control Name | Priority | CMS Baseline | |
| CM-08(06) | Assessed Configurations and | | Above Baseline | |
| | Approved Deviations | | | |
| Control Statement | | | | |
| | nent configurations and any approved d | eviations to current deployed configurations in the syst | em component inventory. | |
| Discussion | | | | |
| Assessed configurations | and approved deviations focus on conf | iguration settings established by organizations for syste | m components, the specific components that have been | |
| | mpliance with the required configuration | on settings, and any approved deviations from establish | ed configuration settings | |
| Implementation Standard | | <u>_</u> | | |
| Control Review Frequency | | Assessment Frequency | | |
| Not Specified | | Three (3) Years | | |
| Related Controls | | Reference Policy | | |
| CM-2, CM-6 | | | | |
| Privacy Discussion | | | | |
| Privacy Implementation Star | ıdards | | | |
| HVA Control Statement | | | | |
| HVA Discussion | | | | |
| HVA Implementation Standa | ard | | | |
| | | | | |
| Control Number | Control Name | Priority | CMS Baseline | |
| CM-08(07) | Centralized Repository | Thorney | Above Baseline | |
| Control Statement | Centranzed Repository | | Above Basenne | |
| Provide a centralized rep | pository for the inventory of system con | nponents. | | |
| Discussion | | | | |
| Organizations may imple | Organizations may implement centralized system component inventories that include components from all organizational systems. Centralized repositories of component | | | |
| inventories provide opportunities for efficiencies in accounting for organizational hardware, software, and firmware assets. Such repositories may also help organizations rapidly | | | | |
| identify the location and | responsible individuals of components | that have been compromised, breached, or are otherwise | se in need of mitigation actions. Organizations ensure that | |
| | | ormation required for proper component accountability | | |
| Implementation Standard | mi enverses merado ajavem apresido mi | on the second se | | |
| Control Review Frequency | | Assessment Frequency | | |
| Not Specified | | Three (3) Years | | |
| Related Controls | | Reference Policy | | |
| None | | Teres ence I oney | | |
| Privacy Discussion | | | | |
| Privacy Implementation Star | ndards | | | |
| HVA Control Statement | | | | |
| HVA Discussion | | | | |
| HVA Implementation Standard | | | | |
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| CM-09 | Control Name Configuration Management Plan | CM-2, CM-3, CM-4, CM-5, CM-8, PL-2, SA-10, SI-12; | Moderate High |
|---|--|---|---------------|
| Control Statement | | | |
| Develop, document, and implement a configuration management plan for the system that: | | | |
| | | | |

(a) Addresses roles, responsibilities, and configuration management processes and procedures;

| (c) Defines the configu(d) Is reviewed and app | ration items for the system and places | nroughout the system development life cycle and for mathe configuration items under configuration manageme.g., CIO, CISO, SSO) (defined in applicable security arrized disclosure and modification. | nt; |
|--|---|---|---|
| Discussion | | | |
| P1 | | | |
| Implementation Standard | | | |
| Control Review Frequency | | Assessment Frequency | |
| Annually (365 Days) | | Annually (365 Days) | |
| Related Controls | 1. | Reference Policy | |
| FedRAMP: Rev. 4 Base | line; | | |
| NIST SP: 800-128; | | | |
| Privacy Discussion | JJ- | | |
| Privacy Implementation Stan HVA Control Statement | laaras | | |
| HVA Discussion | | | |
| HVA Implementation Standa | ırd | | |
| • | | | |
| | | | |
| Control Number | Control Name | Priority | CMS Baseline |
| CM-09(01) | Assignment of Responsibility | THORAG | Above Baseline |
| Control Statement | rissignment or responsibility | | 1100 10 2000000 |
| | developing the configuration manager | nent process to organizational personnel that are not dir | rectly involved in system development. |
| Discussion | 1 0 0 | | |
| In the absence of dedicated configuration management teams assigned within organizations, system developers may be tasked with developing configuration management | | | |
| processes using personne | el who are not directly involved in syste | em development or system integration. This separation | of duties ensures that organizations establish and maintain |
| | | | agement processes to facilitate quality control and more |
| effective oversight | | | |
| Implementation Standard | | | |
| Control Review Frequency | | Assessment Frequency | |
| Not Specified | | Three (3) Years | |
| Related Controls | | Reference Policy | |
| None | | [SP 800-128]. | |
| Privacy Discussion | | | |
| Privacy Implementation Stan | dards | | |
| HVA Control Statement | | | |
| HVA Discussion HVA Implementation Standard | | | |
| 11 t A Impromentation Standard | | | |
| | | | |
| Control Number | Control Name | Priority | CMS Baseline |
| CM-10 | Software Usage Restrictions | P2 | Low |
| CI.1 10 | zoreware esage reservois | | Moderate |
| | | | High |
| Control Statement | | | IIIgu |
| | ociated documentation in accordance w | vith contract agreements and copyright laws; | |
| | | tected by quantity licenses to control copying and distri | bution: and |
| (5) 11461 416 456 01 5011 | a abboolatea aboutificitiumon pro | the district of deality heartes to control copying and distri | |

(c) Control and document the use of peer-to-peer file sharing technology to ensure that this capability is not used for the unauthorized distribution, display, performance, or reproduction of copyrighted work.

Discussion

Software license tracking can be accomplished by manual or automated methods depending on organizational needs. A non-disclosure agreement is an example of a contract agreement.

| Implementation Standard | | |
|----------------------------------|----------------------|--|
| Control Review Frequency | Assessment Frequency | |
| Annually (365 Days) | Annually (365 Days) | |
| Related Controls | Reference Policy | |
| AC-17, AU-6, CM-7, CM-8, SC-7; | None; | |
| Privacy Discussion | | |
| Privacy Implementation Standards | | |
| HVA Control Statement | | |
| HVA Discussion | | |
| HVA Implementation Standard | | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|-------------------------|----------|--------------|
| CM-11 | User-Installed Software | P2 | Low |
| | | | Moderate |
| | | | High |

Control Statement

- (a) Establish defined policies governing the installation of software by users on all GFE;
- (b) Enforce software installation policies through defined methods (defined in applicable security and privacy plan); and
- (c) Monitor policy compliance at least monthly [every thirty (30) days].

Discussion

If provided the necessary privileges, users can install software in organizational systems. To maintain control over the software installed, organizations identify permitted and prohibited actions regarding software installation. Permitted software installations include updates and security patches to existing software and downloading new applications from organization-approved "app stores." Prohibited software installations include software with unknown or suspect pedigrees or software that organizations consider potentially malicious. Policies selected for governing user-installed software are organization-developed or provided by some external entity. Policy enforcement methods can include procedural methods and automated methods (e.g., periodic examination of user accounts), automated methods (e.g., configuration settings implemented on organizational information systems), or both.

Implementation Standard

High:

- Std.1 Monitoring for user-installed software must comply with information security continuous monitoring (ISCM) requirements.
- Std.2 allow listing applications must prevent un-authorized user-installed software.

Moderate & Low:

Std.1 - Monitoring for user-installed software must comply with information security continuous monitoring (ISCM) requirements.

| Control Review Frequency | Assessment Frequency |
|--------------------------|----------------------|
| Monthly | Annually (365 Days) |
| Related Controls | Reference Policy |
| | None; |

| AC-3, AU-6, CM-2, CM-3, CM-5, CM-6, CM-7, CM-8, PL-4, |
|---|
| SI-7; |
| Privacy Discussion |
| Privacy Implementation Standards |
| HVA Control Statement |
| HVA Discussion |
| HVA Implementation Standard |
| |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------------------|---|----------------------|----------------|
| CM-11(02) | Software Installation with | · | Above Baseline |
| | Privileged Status | | |
| Control Statement | | | |
| Allow user installation of | of software only with explicit privileged | status. | |
| Discussion | | | |
| Privileged status can be | obtained, for example, by serving in the | role of system | |
| administrator. | | | |
| Implementation Standard | | | |
| Control Review Frequency | | Assessment Frequency | |
| Not Specified | | Three (3) Years | |
| Related Controls | | Reference Policy | |
| AC-5, AC-6 | AC-5, AC-6 | | |
| Privacy Discussion | | | |
| Privacy Implementation Sta | Privacy Implementation Standards | | |
| HVA Control Statement | HVA Control Statement | | |
| HVA Discussion | HVA Discussion | | |
| HVA Implementation Stand | ard | | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|----------------------|----------|------------------|
| CM-12 | Information Location | | Moderate High |
| | | | |

- (a) Identify and document the location of information and the specific system components on which the information is processed and stored;
- (b) Identify and document the users who have access to the system and system components where the information is processed and stored; and
- (c) Document changes to the location (i.e., system or system components) where the information is processed and stored.

Discussion

Information location addresses the need to understand where information is being processed and stored. Information location includes identifying where specific information types and associated information reside in the system components; and how information is being processed so that information flow can be understood, and adequate protection and policy management provided for such information and system components. The security category of the information is also a factor in determining the controls necessary to protect the information and the system component where the information resides (see FIPS 199). The location of the information and system components is also a factor in the architecture and design of the system (see SA-4, SA-8, SA-17).

| Implementation Standard | | |
|--------------------------|----------------------|--|
| Control Review Frequency | Assessment Frequency | |
| Annually (365 Days) | Three (3) Years | |
| Related Controls | Reference Policy | |

| AC-2, AC-3, AC-4, AC-6, AC-23, CM-8, PM-5, RA-2, SA-4, | FIPS 199; | |
|--|---------------|--|
| SA-8, SA-17, SC-4, SC-16, SC-28, SI-4, SI-7; | SP 800-60 v1; | |
| | SP 800-60 v2. | |
| Privacy Discussion | | |
| Privacy Implementation Standards | | |
| HVA Control Statement | | |
| HVA Discussion | | |
| HVA Implementation Standard | | |

| Control Number | Control Name | Priority | CMS Baseline |
|---|--|--|--|
| CM-12(01) | Automated Tools to Support | • | Moderate |
| | Information Location | | High |
| | | | |
| Control Statement | | | |
| Use automated tools to | identify information by information type | e on system components to ensure controls are in place | to protect organizational information and individual |
| privacy. | | | |
| Discussion | | | |
| | | nd efficiency of the information location capability imp | |
| organizations manage th | ne data produced during information loc | ation activities and share such information organization | n-wide. The output of automated information location tools |
| can be used to guide and | can be used to guide and inform system architecture and design decisions | | |
| Implementation Standard | - | | |
| Control Review Frequency | Control Review Frequency Assessment Frequency | | |
| Annually (365 Days) Three (3) Years | | | |
| Related Controls | Related Controls Reference Policy | | |
| None; | None; See CM-12; | | |
| Privacy Discussion | | | |
| Privacy Implementation Sta | ndards | | |
| HVA Control Statement | | | |
| HVA Discussion HVA Implementation Stand | land | | |
| 11 v A implementation Stand | aru | | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|-------------------|----------|----------------|
| CM-14 | Signed Components | | Above Baseline |

Prevent the installation of network and server software and firmware components without verification that the component has been digitally signed using a certificate that is recognized and approved by the organization.

Discussion

Software and firmware components prevented from installation unless signed with recognized and approved certificates include software and firmware version updates, patches, service packs, device drivers, and basic input/output system updates. Organizations can identify applicable software and firmware components by type, by specific items, or a combination of both. Digital signatures and organizational verification of such signatures is a method of code authentication.

Implementation Standard

Std. 1 Apply the correct configuration that automatically stops firmware and software components from being installed without a digital signature.

Std. 2 Ensure code that is taken from third party providers have a signature from the author.

| Std. 2 Elistic code that is taken from third party providers have a signature from the author. | |
|--|----------------------|
| Control Review Frequency | Assessment Frequency |
| Not Specified | Three (3) Years |
| Related Controls | Reference Policy |
| CM-7, SC-12, SC-13, SI-7 | [IR 8062] |

| Privacy Discussion |
|----------------------------------|
| Privacy Implementation Standards |
| HVA Control Statement |
| HVA Discussion |
| HVA Implementation Standard |

Contingency Planning

Control Number CP-01

Control Name Policy and Procedures

Policy and Procedures

Priority Pl

Low Moderate High

Control Statement

- (a) Develop, document, and disseminate to applicable personnel and roles:
 - 1. CMS Enterprise-level contingency planning policy that:
 - a. Addresses purpose, scope, roles, responsibilities, management commitment, coordination among organizational entities, and compliance; and
 - b. Is consistent with applicable laws, executive orders, directives, regulations, policies, standards, and guidelines; and
 - 2. Procedures to facilitate the implementation of the contingency planning policy and the associated contingency planning controls;
- (b) Designate CMS-defined officials (e.g., CMS Senior Management such as the CISO, SOP), Mission/Business-defined officials and System-defined officials (e.g., Business Owner, System Owner, ISSO) to manage the development, documentation, and dissemination of the contingency planning policy and procedures; and
- (c) Review and update the current contingency planning:
- 1. Policy at least every three (3) years and following CMS-defined events (e.g., assessment or audit findings, security or privacy incidents, or changes in applicable laws, executive orders, directives, regulations, policies, standards, and guidelines); and
- 2. Procedures at least every three (3) years and following CMS-defined events (e.g., assessment or audit findings, security or privacy incidents, or changes in applicable laws, executive orders, directives, regulations, policies, standards, and guidelines).

Discussion

This control addresses policy and procedures for the controls in the CP family implemented within systems and organizations. The risk management strategy is an important factor in establishing such policies and procedures. Policies and procedures help provide security and privacy assurance. Therefore, it is important that security and privacy programs collaborate on their development. Security and privacy program policies and procedures at the organization level are preferable, in general, and may obviate the need for system-specific policies and procedures. The policy can be included as part of the general security and privacy policy or can be represented by multiple policies reflecting the complex nature of organizations. Procedures can be established for security and privacy programs and for systems, if needed. Procedures describe how the policies or controls are implemented and can be directed at the individual or role that is the object of the procedure. Procedures can be documented in system security and privacy plans or in one or more separate documents. Restating controls does not constitute an organizational policy or procedure.

CMS provides an enterprise level contingency planning policy within this ARS, and procedures within the RMH, that can be inherited by CMS organizations and systems. Risk-based customization is recommended when the CMS organizational or system level security and privacy needs (i.e., special requirements exist that are unique to the CMS organization or system) are not fully addressed by the enterprise policy. (Implemented policy must not be less stringent than the enterprise policy and procedures.)

| Implementation Standard | |
|--------------------------|--|
| Control Review Frequency | Assessment Frequency |
| Annually (365 Days) | Three (3) Years |
| Related Controls | Reference Policy |
| PM-9, PS-8, SI-12; | FedRAMP: Rev. 4 Baseline; |
| | FISCAM: AS-1, SM-1, SM-3; |
| | HIPAA: 45 C.F.R. §164.308(a)(7)(i); |
| | NIST SP: 800-12, 800-34, 800-100, 800-50 |

Privacy Discussion

Discussion for systems processing, storing, or transmitting PII (to include PHI):

Contingency planning policy and procedures must take privacy-applicable requirements into account so that executing contingency measures does not result in avoidable privacy incidents and breaches.

Privacy Implementation Standards

Systems processing, storing, or transmitting PII (to include PHI):

High & Moderate:

PRIV.1 - Monitor for changes to applicable privacy laws, regulations, and overarching policy that affect contingency planning policies no less often than once every 365 days to ensure the CMS and Mission/Business/System contingency planning policies remains effective.

PRIV.2 - Ensure contingency planning policies support privacy to the greatest extent feasible throughout the system's life cycle.

HVA Control Statement

HVA Discussion

HVA Implementation Standard

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|------------------|----------|--------------|
| CP-02 | Contingency Plan | P1 | Low |
| | | | Moderate |
| | | | High |
| | | | HVA |

Control Statement

- (a) Develop a contingency plan for the system that:
 - 1. Identifies CMS essential missions and business functions and associated contingency requirements;
 - 2. Provides recovery objectives, restoration priorities, and metrics;
 - 3. Addresses contingency roles, responsibilities, assigned individuals with contact information;
 - 4. Addresses maintaining CMS essential missions and business functions despite a system disruption, compromise, or failure;
 - 5. Addresses eventual, full system restoration without deterioration of the controls originally planned and implemented; and
 - 6. Is reviewed and approved by CMS-defined personnel or role [e.g., Contingency Plan Coordinator (CPC), Business Owners];
- (b) Distribute copies of the contingency plan to the ISSO, Business Owner, Contingency Plan Coordinator (CPC), and other stakeholders identified within the applicable system's contingency plan;
- (c) Coordinate contingency planning activities with incident handling activities;
- (d) Review the contingency plan for the system within every three hundred sixty-five (365) days;
- (e) Update the contingency plan to address changes to the organization, system, or environment of operation and problems encountered during contingency plan implementation, execution, or testing;
- (f) Communicate contingency plan changes to key contingency personnel or roles (e.g. the ISSO, System Owner, CPC, system administrator, database administrator) and other personnel/roles as appropriate; and
- (g) Protect the contingency plan from unauthorized disclosure and modification.

Discussion

Contingency planning for systems is part of an overall program for achieving continuity of operations for organizational missions and business functions. Contingency planning addresses system restoration and implementation of alternative mission or business processes when systems are compromised or breached. Contingency planning is considered throughout the system development life cycle and is a fundamental part of the system design. Systems can be designed for redundancy, to provide backup capabilities, and for resilience. Contingency plans reflect the degree of restoration required for organizational systems since not all systems need to fully recover to achieve the level of continuity of operations desired. System recovery objectives reflect applicable laws, executive orders, directives, regulations, policies, standards, and guidelines.

In addition to availability, contingency plans address other security-related events resulting in a reduction in mission effectiveness including malicious attacks that compromise the integrity of systems or the confidentiality of information. Actions addressed in contingency plans include orderly system degradation, system shutdown, fallback to a manual mode, alternate information flows, and operating in modes reserved for when systems are under attack. By coordinating contingency planning with incident handling activities, organizations ensure that the necessary planning activities are in place and activated in the event of an incident. Organizations consider whether continuity of operations during an incident conflicts with the capability to automatically disable the system as specified in IR-4(5). Incident response planning is part of contingency planning for organizations and is addressed in the IR (Incident Response) family.

| Implementation | Standard |
|----------------|----------|
|----------------|----------|

High, Moderate & Low:

Std.1 - The system must be continuously monitored [no less often than once every seventy-two (72) hours] and assessed to ensure that it is operating as intended and that changes do not have an adverse effect on system performance.

Std.2 - The organization must verify that the provisioned implementation being assessed and/or monitored meets users' needs and is an approved system configuration.

| Control Review Frequency | Assessment Frequency |
|--|--|
| Annually (365 Days) | Annually (365 Days) |
| Related Controls | Reference Policy |
| AC-14, CP-3, CP-4, CP-6, CP-7, CP-8, CP-9, CP-10, CP-11, | FedRAMP: Rev. 4 Baseline; |
| CP-13, IR-4, IR-6, IR-8, IR-9, MA-6, MP-2, MP-4, MP-5, PL- | FISCAM: AS-5, CP-3; |
| 2, PM-8, PM-11, SA-15, SA-20, SC-7, SC-23, SI-12; | HIPAA: 45 C.F.R. §164.308(a)(7)(ii)(B), 45 C.F.R. §164.308(a)(7)(ii)(C), 45 C.F.R. §164.308(a)(7)(ii)(E), 45 |
| | C.F.R. §164.308(a)(7)(i)-(ii), 45 C.F.R. §164.310(a)(2)(i), 45 C.F.R. §164.312(a)(2)(ii); |
| | HSPD: HSPD 7 G(22)(i); |
| | NIST SP: 800-34; |

Privacy Discussion

Discussion for systems processing, storing, or transmitting PII (to include PHI):

Contingency plans must take privacy-applicable requirements into account so that executing contingency measures does not result in avoidable privacy incidents and breaches.

Discussion for systems processing, storing, or transmitting PHI:

- The contingency plan for systems containing PHI must include:
- 1) Data backup plan,
- 2) Disaster recovery plan,
- 3) Emergency mode operation plan, and
- 4) Emergency access procedures.

Additionally, the decision to include the following is dependent on a risk analysis to determine if or to what extent these should be included in the contingency plan:

- 1) Testing and revision procedures,
- 2) Applications and data criticality analysis, and
- 3) Contingency operations (i.e., procedures that allow facility access in support of restoration of lost data.

Privacy Implementation Standards

HVA Control Statement

- (a) Develop a contingency plan for the HVA system that:
 - 1. Identifies CMS essential missions and business functions and associated contingency requirements;
 - 2. Provides recovery objectives, restoration priorities, and metrics;
 - 3. Addresses contingency roles, responsibilities, assigned individuals with contact information;
 - 4. Addresses maintaining CMS essential missions and business functions despite a system disruption, compromise, or failure;
 - 5. Addresses eventual, full system restoration without deterioration of the controls originally planned and implemented; and
 - 6. Is reviewed and approved by CMS-defined personnel or role [e.g., Contingency Plan Coordinator (CPC), Business Owners];
- (b) Distribute copies of the contingency plan to the ISSO, Business Owner, Contingency Plan Coordinator (CPC), and other stakeholders identified within the applicable system's contingency plan;
- (c) Coordinate contingency planning activities with incident handling activities;
- (d) Review the contingency plan for the system within every three hundred sixty-five (365) days;
- (e) Update the contingency plan to address changes to the organization, system, or environment of operation and problems encountered during contingency plan implementation, execution, or testing;
- (f) Communicate contingency plan changes to key contingency personnel or roles (e.g. the ISSO, System Owner, CPC, system administrator, database administrator) and other personnel/roles as appropriate;
- (g) Incorporate lessons learned from contingency plan testing, training, or actual contingency activities into contingency testing and training; and
- (g) Protect the contingency plan from unauthorized disclosure and modification.

HVA Discussion

Contingency planning for systems to include HVAs is part of the organization's overall program for achieving continuity of operations for organizational missions and business functions. Contingency planning addresses HVA restoration and implementation of alternative mission or business processes if the HVA is compromised or breached. Contingency planning should be considered throughout the HVA system development life cycle and is a fundamental part of the system design. Contingency plans reflect the degree of restoration required for organizational HVAs since not all systems need to fully recover to achieve the level of continuity of operations desired. HVA recovery objectives should reflect applicable laws, executive orders, directives, regulations, policies, standards, and guidelines.

HVA Implementation Standard

| Control Number CP-02(01) | Control Name Coordinate with Related Plans | Priority P1 | CMS Baseline Moderate High |
|---|--|--|----------------------------------|
| Discussion | plan development with organizational e | • | |
| | Plans that are related to contingency plans include Business Continuity Plans, Disaster Recovery Plans, Critical Infrastructure Plans, Continuity of Operations Plans, Crisis Communications Plans, Insider Threat Implementation Plans, Cyber Incident Response Plans, and Occupant Emergency Plans. Implementation Standard | | |
| 1 V | | Assessment Frequency Annually (365 Days) | |
| Related Controls None; | | Reference Policy FedRAMP: Rev. 4 Baseline; HSPD: HSPD 7 G(22)(i); NIST SP: 800-34; | |
| Privacy Discussion Privacy Implementation Standards | | | |
| HVA Control Statement | HVA Control Statement | | |
| HVA Discussion HVA Implementation Standard | | | |

| Control Number | Control Name Capacity Planning | Priority | CMS Baseline |
|----------------|--------------------------------|----------|--------------|
| CP-02(02) | | P1 | High |
| , | 1 0 8 | | |

Control Statement

Conduct capacity planning so that necessary capacity for information processing, telecommunications, and environmental support exists during contingency operations.

Discussion

Capacity planning is needed because different threats can result in a reduction of the available processing, telecommunications, and support services intended to support essential missions and business functions. Organizations anticipate degraded operations during contingency operations and factor the degradation into capacity planning. For capacity planning, environmental support refers to any environmental factor for which the organization determines that it needs to provide support in a contingency situation, even if in a degraded state. Such determinations are based on an organizational assessment of risk, system categorization (impact level), and organizational risk tolerance.

| Implementation Standard | |
|--|---------------------------|
| Control Review Frequency | Assessment Frequency |
| Annually (365 Days) | Annually (365 Days) |
| Related Controls | Reference Policy |
| PE-11, PE-12, PE-13, PE-14, PE-18, SC-5; | FedRAMP: Rev. 4 Baseline; |
| | HSPD: HSPD 7 G(22)(i): |

| | NIST SP: 800-34; |
|----------------------------------|------------------|
| Privacy Discussion | |
| Privacy Implementation Standards | |
| HVA Control Statement | |
| HVA Discussion | |
| HVA Implementation Standard | |

| Control Number | Control Name | Priority | CMS Baseline |
|---|---|--|---|
| CP-02(03) | Resume Missions and Business | P3 | Moderate |
| | Functions | | High |
| Control Statement | | | |
| Plan for the resumpt | ion of all, essential missions and business | functions within seventy two (72) hours of contingency | plan activation, consistent with CMS COOP requirements. |
| Discussion | | | |
| Organizations may | choose to conduct contingency planning ac | tivities to resume missions and business functions as pa | rt of business continuity planning or as part of business |
| impact analyses. Organizations prioritize the resumption of missions and business functions. The time-period for the resumption of missions and business functions may be | | | |
| dependent on the severity and extent of the disruptions to the system and its supporting infrastructure. | | | |
| Implementation Standard | | | |
| Control Review Frequency | | Assessment Frequency | |
| Annually (365 Days) | | Annually (365 Days) | |
| Related Controls | | Reference Policy | |
| PE-12; | | FedRAMP: Rev. 4 Baseline; | |
| | | NIST SP: 800-34 | |
| Privacy Discussion | | | |
| Privacy Implementation Standards | | | |
| HVA Control Statement | | | |
| HVA Discussion | | | |
| HVA Implementation Standard | | | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|--------------------------------|----------|--------------|
| CP-02(05) | Continue Missions and Business | P1 | High |
| | Functions | | |

Plan for the continuance of essential missions and business functions [Primary Mission Essential Functions (PMEF)] with minimal or no loss of operational continuity and sustains that continuity until full system restoration at primary processing and/or storage sites.

Discussion

Organizations may choose to conduct the contingency planning activities to continue missions and business functions as part of business continuity planning or as part of business impact analyses. Primary processing and/or storage sites defined by organizations as part of contingency planning may change depending on the circumstances associated with the contingency.

| Implementation Standard | | |
|--------------------------|----------------------------------|--|
| Control Review Frequency | Assessment Frequency | |
| Annually (365 Days) | Annually (365 Days) | |
| Related Controls | Reference Policy | |
| PE-12; | NIST SP: 800-34; | |
| | 45 C.F.R. §164.308(a)(7)(ii)(C); | |
| | 45 C.F.R. §164.312(a)(2)(ii) | |
| Privacy Discussion | | |

Discussion for systems processing, storing, or transmitting PHI:

Pursuant to the emergency mode operations plan and emergency access procedure mandated under HIPAA, this control is required for both provision of emergency services (a mission critical business function), and for protection of the security of PHI while operating in emergency mode.

Privacy Implementation Standards

HVA Control Statement

HVA Discussion

HVA Implementation Standard

| Control Number | Control Name | Priority | CMS Baseline | |
|--|---|---|---|--|
| CP-02(06) | Alternate Processing and Storage | P1 | Above Baseline | |
| | Sites | | | |
| Control Statement | Control Statement | | | |
| Plan for the transfer of | all essential mission and business function | ons to alternate processing and/or storage sites with min | nimal or no loss of operational continuity and sustain that | |
| continuity through sys | tem restoration to primary processing and | l/or storage sites. | | |
| Discussion | · · · · · · | - | | |
| Organizations may cho | Organizations may choose to conduct contingency planning activities for alternate processing and storage sites as part of business continuity planning or business impact | | | |
| analyses. Primary proc | analyses. Primary processing and/or storage sites defined by organizations as part of contingency planning may change depending on the circumstances associated with the | | | |
| contingency. | | | | |
| Implementation Standard | | | | |
| Control Review Frequency | ontrol Review Frequency Assessment Frequency | | | |
| Not Specified Three (3) Years | | | | |
| Related Controls | lated Controls Reference Policy | | | |
| | PE-12 | | | |
| Privacy Discussion | | | | |
| Discussion for systems processing, storing, or transmitting PHI: | | | | |
| Pursuant to the emergency mode operations plan and emergency access procedure mandated under HIPAA, this control is required for both provision of emergency services (a | | | | |
| mission critical business function), and for protection of the security of PHI while operating in emergency mode. | | | | |
| Privacy Implementation Standards | | | | |
| HVA Control Statement | | | | |

| Control Number | Control Name | Priority | CMS Baseline | |
|--|--|----------|----------------|--|
| CP-02(07) | Coordinate with External Service | P1 | Above Baseline | |
| | Providers | | | |
| Control Statement | Control Statement | | | |
| Coordinate the contingency plan with the contingency plans of external service providers to ensure that contingency requirements can be satisfied. | | | | |
| Discussion | | | | |
| When the capability of an organization to carry out its mission and business functions is dependent on external service providers, developing a comprehensive and timely | | | | |
| contingency plan may become more challenging. When mission and business functions are dependent on external service providers, organizations coordinate contingency | | | | |
| planning activities with the external entities to ensure that the individual plans reflect the overall contingency needs of the organization. | | | | |
| Implementation Standard | | | | |
| Control Review Frequency | ontrol Review Frequency Assessment Frequency | | | |
| Not Specified | ot Specified Three (3) Years | | | |

Reference Policy

HVA Discussion

Related Controls

Privacy Discussion

SA-9

HVA Implementation Standard

| Discussion for systems p | rocessing, storing, or transmitting PHI | | | |
|--|--|--|--|--|
| | | | ol is required for both provision of emergency services (a | |
| | | urity of PHI while operating in emergency mode. | The required for comprehension of emergency services (a | |
| Privacy Implementation Stan | | urity of 1111 while operating in emergency mode. | | |
| HVA Control Statement | uarus | | | |
| HVA Discussion | | | | |
| HVA Implementation Standa | rd | | | |
| 11 v 12 Implementation Standa | i u | | | |
| | | | | |
| | | | | |
| Control Number | Control Name | Priority | CMS Baseline | |
| CP-02(08) | Identify Critical Assets | P1 | Moderate | |
| | | | High | |
| | | | | |
| Control Statement | | | | |
| Identify critical system a | ssets supporting essential missions and | business functions. | | |
| Discussion | 11 0 | | | |
| Organizations may choos | se to identify critical assets as part of cr | riticality analysis, business continuity planning, or busing | ness impact analyses. Organizations identify critical system | |
| | | | ational missions and business functions can continue to be | |
| | | critical information assets also facilitates the prioritizat | | |
| | | | | |
| | | | ces, information technology products, and mechanisms. | |
| | | rations) and personnel (individuals operating technical | | |
| | | g critical assets. If critical assets are resident within or | supported by external service providers, organizations | |
| consider implementing C | P-2(7) as a control enhancement. | | | |
| | | | | |
| Implementation Standard | | | | |
| Control Review Frequency | | Assessment Frequency | | |
| | | Annually (365 Days) | | |
| Related Controls | | Reference Policy | | |
| CM-8, RA-9; | | FedRAMP: Rev. 4 Baseline; | | |
| CIVI 0, 101), | | | | |
| | | NIST SP: 800-34, 800-60; | | |
| | | 45 C.F.R. §164.308(a)(7)(ii) | | |
| | | IR 8179 | | |
| Privacy Discussion | | | | |
| | rocessing, storing, or transmitting PHI | | | |
| This control addresses the HIPAA Security Rule requirement to assess the relative criticality of specific applications and data to facilitate a risk-based contingency plan. Under | | | | |
| the HIPAA Security Rule, this is an addressable implementation specification. HIPAA covered entities must conduct an analysis as described at 45 C.F.R. § 164.306 (Security | | | | |
| standards: General rules) part (d) (Implementation specifications) to determine how it must be applied within the CMS Business/System. | | | | |
| Privacy Implementation Standards | | | | |
| HVA Control Statement | | | | |
| HVA Discussion | | | | |
| HVA Implementation Standard | | | | |
| | | | | |
| | | | | |
| Control Number | Control Name | Priority | CMS Baseline | |
| CP-03 | Contingency Training | | Low | |
| | <i>o v</i> - <i>o</i> | | Moderate | |
| | | | High | |
| i | | | (b | |

Provide contingency training to system users consistent with assigned roles and responsibilities:

- (a) Within ninety (90) days of assuming a contingency role or responsibility;
- (b) When required by system changes; and
- (c) Within every three hundred sixty-five (365) days thereafter.

Control Name

Discussion

Control Number

Contingency training provided by organizations is linked to the assigned roles and responsibilities of organizational personnel to ensure that the appropriate content and level of detail is included in such training. For example, some individuals may only need to know when and where to report for duty during contingency operations and if normal duties are affected; system administrators may require additional training on how to establish systems at alternate processing and storage sites; and organizational officials may receive more specific training on how to conduct mission-essential functions in designated off-site locations and how to establish communications with other governmental entities for purposes of coordination on contingency-related activities. Training for contingency roles or responsibilities reflects the specific continuity requirements in the contingency plan. Managers responsible for contingency operations and technical personnel should meet, at a minimum, once a year for review of contingency policies and procedures. Each review session should be documented and confirm that appropriate training has been completed.

| Implementation Standard | | |
|---|---|--|
| Control Review Frequency | Assessment Frequency | |
| Quarterly | Annually (365 Days) | |
| Related Controls | Reference Policy | |
| AT-2, AT-3, AT-4, CP-2, CP-4, CP-8, IR-2, IR-4, IR-9; | FedRAMP: Rev. 4 Baseline; | |
| | FISCAM: AS-5, CP-2; | |
| | HIPAA: 45 C.F.R. §164.308(a)(7)(ii)(D); | |
| | HSPD: HSPD 7 G(22)(i); | |
| | NIST SP: 800-16, 800-50; | |
| Privacy Discussion | | |
| Privacy Implementation Standards | | |
| HVA Control Statement | | |
| HVA Discussion | | |
| HVA Implementation Standard | | |

| Control Number | Control Name | ribrity | CWS dasenne | |
|----------------------------------|---|--|---|--|
| CP-03(01) | Simulated Events | | High | |
| , , | | | | |
| Control Statement | | | | |
| Incorporate simulated ev | ents into contingency training to facilit | ate effective response by personnel in crisis situations. | | |
| Discussion | | | | |
| The use of simulated eve | nts creates an environment for personn | el to experience actual threat events including cyber-att | acks that disable web sites, ransom-ware attacks that | |
| encrypt organizational da | ta on servers, hurricanes that damage of | or destroy organizational facilities, or hardware or softw | vare failures. | |
| Implementation Standard | | | | |
| Control Review Frequency | Control Review Frequency Assessment Frequency | | | |
| Quarterly | Quarterly Annually (365 Days) | | | |
| Related Controls | Related Controls Reference Policy | | | |
| None; | None; HSPD: HSPD 7 G(22)(i); | | | |
| Privacy Discussion | | | | |
| Privacy Implementation Standards | | | | |
| HVA Control Statement | | | | |
| HVA Discussion | HVA Discussion | | | |
| HVA Implementation Standard | | | | |

CMS Raseline

Priority

| Control Number | Control Name | Priority | CMS Baseline |
|-----------------------------|---|--|---|
| CP-03(2) | Mechanisms Used in Training | | Above Baseline |
| | Environments | | |
| Control Statement | | | |
| Employ mechanisms use | d in operations to provide a more thoro | ugh and realistic contingency training environment. | |
| Discussion | | | |
| Operational mechanisms | refer to processes that have been estab | lished to accomplish an organizational goal or a system | that supports a particular organizational mission or |
| business objective. Actua | al mission and business processes, syste | ems, and/or facilities may be used to generate simulated | events and enhance the realism of simulated events during |
| contingency training. | _ | | |
| Implementation Standard | | | |
| Control Review Frequency | ntrol Review Frequency Assessment Frequency | | |
| Not Specified | t Specified Three (3) Years | | |
| Related Controls | Related Controls Reference Policy | | |
| | | Federal Continuity Directive 1; NIST Special Publica | ations 800-16, 800-50. |
| Privacy Discussion | | | |
| Privacy Implementation Star | dards | | |
| HVA Control Statement | | | |
| HVA Discussion | | | |
| HVA Implementation Standa | ırd | | |
| | | | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|--------------------------|----------|--------------|
| CP-04 | Contingency Plan Testing | P3 | Low |
| | | | Moderate |
| | | | High |
| | | | HVA |
| | | | |

- (a) Test the contingency plan for the system at least every three hundred sixty-five (365) days using NIST (NIST SP 800-34 r1, NIST SP 800-84) and CMS -defined tests and exercises, such as tabletop tests, in accordance with the current CMS contingency plan procedure to determine the effectiveness of the plan and the readiness to execute the plan;
- (b) Review the contingency plan test results; and
- (c) Initiate corrective actions, if needed.

Discussion

Methods for testing contingency plans to determine the effectiveness of the plans and to identify potential weaknesses in the plans include checklists, walk-through and tabletop exercises, simulations (parallel or full interrupt), and comprehensive exercises. Organizations conduct testing based on the requirements in contingency plans and include a determination of the effects on organizational operations, assets, and individuals due to contingency operations. Organizations have flexibility and discretion in the breadth, depth, and timelines of corrective actions.

| Implementation Standard | | |
|--|--------------------------|--|
| Control Review Frequency | Assessment Frequency | |
| Annually (365 Days) | Annually (365 Days) | |
| Related Controls | Reference Policy | |
| AT-3, CP-2, CP-3, CP-8, CP-9, IR-3, IR-4, PL-2, PM-14, SR- | FIPS: 199; | |
| 2; | NIST SP: 800-34, 800-84; | |
| Privacy Discussion | | |
| Discussion for systems processing, storing, or transmitting PHI: | | |

Contingency plan tests and exercises should include an evaluation of the ability to meet privacy requirements in a contingency scenario as well as corrective measures to address any privacy risks identified.

Under the HIPAA Security Rule, this is an addressable implementation specification. HIPAA covered entities must conduct an analysis as described at 45 C.F.R. § 164.306 (Security standards: General rules) part (d) (Implementation specifications) to determine how it must be applied within the CMS Business/System.

Privacy Implementation Standards

HVA Control Statement

- (a) Test the HVA contingency plan for the system at least every three hundred sixty-five (365) days using NIST (NIST SP 800-34, NIST SP 800-84) and CMS -defined tests and exercises, such as tabletop tests, in accordance with the current CMS contingency plan procedure to determine the effectiveness of the plan and the readiness to execute the plan;
- (b) Review the HVA contingency plan test results; and
- (c) Initiate corrective actions, if needed.

HVA Discussion

Methods for testing HVA contingency plans to determine the effectiveness of the plans and to identify potential weaknesses in the plans include checklists, walk-through and tabletop exercises, simulations (parallel or full interrupt), and comprehensive exercises. Organizations should conduct testing based on the requirements in contingency plans and include a determination of the effects on organizational operations, assets, and individuals due to contingency operations. Organizations have flexibility and discretion in the breadth, depth, and timelines of corrective actions.

HVA Implementation Standard

| Ī | Control Number | Control Name | Priority | CMS Baseline |
|---|----------------|-------------------------------|----------|--------------|
| | CP-04(01) | Coordinate with Related Plans | | Moderate |
| | , | | | High |
| | | | | 8 |
| ŀ | ~ | | | |

Control Statement

Coordinate contingency plan testing with organizational elements responsible for related plans.

Discussion

Plans related to contingency planning for organizational systems include Business Continuity Plans, Disaster Recovery Plans, Continuity of Operations Plans, Crisis Communications Plans, Critical Infrastructure Plans, Cyber Incident Response Plans, and Occupant Emergency Plans. Coordination of contingency plan testing does not require organizations to create organizational elements to handle related plans or to align such elements with specific plans. It does require, however, that if such organizational elements are responsible for related plans, organizations coordinate with those elements.

Organizations require a suite of plans to prepare themselves for response, continuity, recovery, and resumption of mission/business processes and information systems in the event of a disruption. Each plan has a specific purpose and scope:

- 1. COOP
- 2. BCP
- 3. CIP Plan
- 4. DRP
- 5. ISCP
- 6. Cyber Incident Response Plan
- 7. OEP

Implementation Standard

High & Moderate:

- Std.1 Require a suite of plans to prepare for response, continuity, recovery, and resumption of mission/business processes and systems in the event of a disruption. Each plan has a specific purpose and scope:
- (a) Continuity of Operations Plan (COOP)
- (b) Business Continuity Plan (BCP)
- (c) Critical Infrastructure Protection (CIP) Plan
- (d) Disaster Recovery Plan (DRP)

| (e) Information System Contingency Plan (ISCP) | |
|--|---------------------------|
| (f) Cyber Incident Response Plan | |
| (g) Occupant Emergency Plan (OEP) | |
| | |
| Control Review Frequency | Assessment Frequency |
| Annually (365 Days) | Annually (365 Days) |
| Related Controls | Reference Policy |
| IR-8, PM-8; | FedRAMP: Rev. 4 Baseline; |
| | HSPD: HSPD 7 G(22)(i); |
| | NIST SP: 800-34; |
| Privacy Discussion | , |
| Privacy Implementation Standards | |
| HVA Control Statement | |
| HVA Discussion | |
| HVA Implementation Standard | |
| | |

| Control Number CP-04(02) | Control Name Alternate Processing Site | Priority | CMS Baseline High |
|-----------------------------|--|----------|----------------------|
| | | | |

Test the contingency plan at the alternate processing site:

- (a) To familiarize contingency personnel with the facility and available resources; and
- (b) To evaluate the capabilities of the alternate processing site to support contingency operations.

Discussion

Conditions at the alternate processing site may be significantly different than the conditions at the primary site. Having the opportunity to visit the alternate site and experience, firsthand, the actual capabilities available at the site can provide valuable information on potential vulnerabilities that could affect essential organizational missions and functions. The on-site visit can also provide an opportunity to refine the contingency plan to address the vulnerabilities discovered during testing.

| Implementation Standard | | |
|----------------------------------|------------------------|--|
| Control Review Frequency | Assessment Frequency | |
| Annually (365 Days) | Annually (365 Days) | |
| Related Controls | Reference Policy | |
| CP-7; | HSPD: HSPD 7 G(22)(i); | |
| Privacy Discussion | | |
| Privacy Implementation Standards | | |
| HVA Control Statement | | |
| HVA Discussion | | |
| HVA Implementation Standard | | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|----------------------------------|----------|----------------|
| CP-04(04) | Full Recovery and Reconstitution | P2 | Above Baseline |

Control Statement

Include a full recovery and reconstitution of the system to a known state as part of contingency plan testing.

Discussion

Recovery is executing contingency plan activities to restore organizational missions and business functions. Reconstitution takes place following recovery and includes activities for returning systems to fully operational states. Organizations establish a known state for systems that includes system state information for hardware, software programs, and data. Preserving system state information facilitates system restart and return to the operational mode of organizations with less disruption of mission and business processes.

| Implementation Standard | |
|----------------------------------|----------------------|
| Control Review Frequency | Assessment Frequency |
| Not Specified | Three (3) Years |
| Related Controls | Reference Policy |
| CP-10, SC-24; | See CP-4; |
| Privacy Discussion | |
| Privacy Implementation Standards | |
| HVA Control Statement | |
| HVA Discussion | |
| HVA Implementation Standard | |

| | Number | Control Name | Priority | CMS Baseline |
|--------------|--------|------------------------|----------|--------------|
| CP-06 | | Alternate Storage Site | P1 | Moderate |
| | | | | High |
| | | | | |

HVA Implementation Standard

- (a) Establish an alternate storage site, including necessary agreements to permit the storage and retrieval of system backup information; and
- (b) Ensure that the alternate storage site provides controls equivalent to that of the primary site.

Discussion

Alternate storage sites are sites that are geographically distinct from primary storage sites and that maintain duplicate copies of information and data if the primary storage site is not available. In contrast to alternate storage sites, alternate processing sites provide processing capability if the primary processing site is not available. Geographically distributed architectures that support contingency requirements may also be considered as alternate storage sites. Items covered by alternate storage site agreements include environmental conditions at the alternate sites, access rules for systems and facilities, physical and environmental protection requirements, and coordination of delivery and retrieval of backup media. Alternate storage sites reflect the requirements in contingency plans so that organizations can maintain essential missions and business functions despite disruption, compromise, or failure in organizational systems.

| Implementation Standard | | |
|---|---|--|
| Control Review Frequency | Assessment Frequency | |
| Annually (365 Days) | Annually (365 Days) | |
| Related Controls | Reference Policy | |
| CP-2, CP-7, CP-8, CP-9, CP-10, MP-4, MP-5, PE-3, SC-36, | FedRAMP: Rev. 4 Baseline; | |
| SI-13; | FISCAM: AS-5, CP-2; | |
| | HIPAA: 45 C.F.R. §164.308(a)(7)(ii)(B); | |
| | 45 C.F.R. §164.310(a)(2)(i); | |
| | NIST SP: 800-34 | |
| Privacy Discussion | | |
| Privacy Implementation Standards | | |
| HVA Control Statement | | |
| HVA Discussion | · | |

| Control Number CP-06(01) | Control Name Separation from Primary Site | Priority P1 | CMS Baseline Moderate High |
|-----------------------------|--|-------------|----------------------------------|
| Control Statement | | | |

| | | | rs, structural failures, hostile attacks, and errors of omission or |
|---|--|--|--|
| commission. Organizations determine what is considered a sufficient degree of separation between primary and alternate storage sites based on the types of threats that are of | | | |
| concern. For threats such as hostile attacks, the degree of separation between sites is less relevant. | | | |
| X X X X X X X X | | | |
| Implementation Standard | | A AE | |
| Control Review Frequency | | Assessment Frequency | |
| Annually (365 Days) | | Annually (365 Days) | |
| Related Controls | | Reference Policy | |
| RA-3; | | FedRAMP: Rev. 4 Baseline; | |
| Privacy Discussion | 1. 1 | | |
| Privacy Implementation Sta HVA Control Statement | ndards | | |
| HVA Control Statement HVA Discussion | | | |
| HVA Implementation Stand | ard | | |
| II v A Implementation Stand | ai u | | |
| | | | |
| | | | _ |
| Control Number | Control Name | Priority | CMS Baseline |
| CP-06(02) | Recovery Time and Point | | High |
| | Objectives | | |
| Control Statement | | | |
| Configure the alternate s | storage site to facilitate recovery ope | rations in accordance with recovery time and recovery | point objectives. |
| | | | |
| Discussion | | • | |
| | recovery time and recovery point ob | jectives as part of contingency planning. Configuratio | n of the alternate storage site includes physical facilities and the |
| Organizations establish | recovery time and recovery point ob very operations ensuring accessibilit | | |
| Organizations establish | | | |
| Organizations establish systems supporting reco | | | |
| Organizations establish systems supporting reco | | y and correct execution. | |
| Organizations establish systems supporting reco Implementation Standard Control Review Frequency | | y and correct execution. Assessment Frequency | |
| Organizations establish systems supporting reco Implementation Standard Control Review Frequency Annually (365 Days) | | Assessment Frequency Annually (365 Days) Reference Policy | |
| Organizations establish systems supporting reco Implementation Standard Control Review Frequency Annually (365 Days) Related Controls | | Assessment Frequency Annually (365 Days) | |
| Organizations establish systems supporting reco Implementation Standard Control Review Frequency Annually (365 Days) Related Controls None; | very operations ensuring accessibilit | Assessment Frequency Annually (365 Days) Reference Policy | |
| Organizations establish systems supporting reco Implementation Standard Control Review Frequency Annually (365 Days) Related Controls None; Privacy Discussion | very operations ensuring accessibilit | Assessment Frequency Annually (365 Days) Reference Policy | |
| Organizations establish systems supporting reco Implementation Standard Control Review Frequency Annually (365 Days) Related Controls None; Privacy Discussion Privacy Implementation Sta HVA Control Statement HVA Discussion | very operations ensuring accessibilit | Assessment Frequency Annually (365 Days) Reference Policy | |
| Organizations establish systems supporting reco Implementation Standard Control Review Frequency Annually (365 Days) Related Controls None; Privacy Discussion Privacy Implementation StathVA Control Statement | very operations ensuring accessibilit | Assessment Frequency Annually (365 Days) Reference Policy | |
| Organizations establish systems supporting reco Implementation Standard Control Review Frequency Annually (365 Days) Related Controls None; Privacy Discussion Privacy Implementation StathVA Control Statement HVA Discussion | very operations ensuring accessibilit | Assessment Frequency Annually (365 Days) Reference Policy | |
| Organizations establish systems supporting reco Implementation Standard Control Review Frequency Annually (365 Days) Related Controls None; Privacy Discussion Privacy Implementation Sta HVA Control Statement HVA Discussion | very operations ensuring accessibilit | Assessment Frequency Annually (365 Days) Reference Policy | |
| Organizations establish systems supporting reco- Implementation Standard Control Review Frequency Annually (365 Days) Related Controls None; Privacy Discussion Privacy Implementation Sta HVA Control Statement HVA Discussion HVA Implementation Stand | very operations ensuring accessibilit ndards ard | Assessment Frequency Annually (365 Days) Reference Policy See CP-6; | n of the alternate storage site includes physical facilities and the |
| Organizations establish systems supporting reco- Implementation Standard Control Review Frequency Annually (365 Days) Related Controls None; Privacy Discussion Privacy Implementation Sta HVA Control Statement HVA Discussion HVA Implementation Stand | very operations ensuring accessibilit ndards ard Control Name | Assessment Frequency Annually (365 Days) Reference Policy | n of the alternate storage site includes physical facilities and the CMS Baseline |
| Organizations establish systems supporting reco- Implementation Standard Control Review Frequency Annually (365 Days) Related Controls None; Privacy Discussion Privacy Implementation Sta HVA Control Statement HVA Discussion HVA Implementation Stand | very operations ensuring accessibilit ndards ard | Assessment Frequency Annually (365 Days) Reference Policy See CP-6; | n of the alternate storage site includes physical facilities and the CMS Baseline Moderate |
| Organizations establish systems supporting reco- Implementation Standard Control Review Frequency Annually (365 Days) Related Controls None; Privacy Discussion Privacy Implementation Sta HVA Control Statement HVA Discussion HVA Implementation Stand | very operations ensuring accessibilit ndards ard Control Name | Assessment Frequency Annually (365 Days) Reference Policy See CP-6; | n of the alternate storage site includes physical facilities and the CMS Baseline |
| Organizations establish systems supporting reco Implementation Standard Control Review Frequency Annually (365 Days) Related Controls None; Privacy Discussion Privacy Implementation Sta HVA Control Statement HVA Discussion HVA Implementation Stand Control Number CP-06(03) | very operations ensuring accessibilit ndards ard Control Name | Assessment Frequency Annually (365 Days) Reference Policy See CP-6; | n of the alternate storage site includes physical facilities and the CMS Baseline Moderate |
| Organizations establish systems supporting reco Implementation Standard Control Review Frequency Annually (365 Days) Related Controls None; Privacy Discussion Privacy Implementation State HVA Control Statement HVA Discussion HVA Implementation Stand Control Number CP-06(03) | ndards Control Name Accessibility | Assessment Frequency Annually (365 Days) Reference Policy See CP-6; | n of the alternate storage site includes physical facilities and the CMS Baseline Moderate High |

Area-wide disruptions refer to those types of disruptions that are broad in geographic scope with such determinations made by organizations based on organizational assessments of risk. Explicit mitigation actions include duplicating backup information at other alternate storage sites if access problems occur at originally designated alternate sites; or

planning for physical access to retrieve backup information if electronic accessibility to the alternate site is disrupted.

Identify an alternate storage site that is sufficiently separated from the primary storage site to reduce susceptibility to the same threats.

Discussion

| Implementation Standard | | |
|----------------------------------|---------------------------|--|
| Control Review Frequency | Assessment Frequency | |
| Annually (365 Days) | Annually (365 Days) | |
| Related Controls | Reference Policy | |
| RA-3; | FedRAMP: Rev. 4 Baseline; | |
| Privacy Discussion | | |
| Privacy Implementation Standards | | |
| HVA Control Statement | | |
| HVA Discussion | | |
| HVA Implementation Standard | | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|---------------------------|----------|--------------|
| CP-07 | Alternate Processing Site | | Moderate |
| | _ | | High |
| | | | HVA |

- (a) Establish an alternate processing site, including necessary agreements to permit the transfer and resumption of system operation types defined by CMS for essential missions and business functions within an allowable outage time consistent with recovery time and recovery point objectives (specified by the applicable system contingency plan or COOP for the business function(s) supported by the system) when the primary processing capabilities are unavailable;
- (b) Make available at the alternate processing site, the equipment and supplies required to transfer and resume operations or put contracts in place to support delivery to the site within the organization-defined time-period (specified in the applicable system contingency plan or COOP) for transfer and resumption; and
- (c) Provide controls at the alternate processing site that are equivalent to those at the primary site.

Discussion

Alternate processing sites are sites that are geographically distinct from primary processing sites and provide processing capability if the primary processing site is not available. The alternate processing capability may be addressed using a physical processing site or other alternatives such as failover to a cloud-based service provider or other internally- or externally-provided processing service. Geographically distributed architectures that support contingency requirements may also be considered as alternate processing sites. Controls that are covered by alternate processing site agreements include the environmental conditions at alternate sites; access rules; physical and environmental protection requirements; and the coordination for the transfer and assignment of personnel. Requirements are specifically allocated to alternate processing sites that reflect the requirements in contingency plans to maintain essential missions and business functions despite disruption, compromise, or failure in organizational systems.

Equipment and supplies required to resume operations within the CMS-defined period are either available at the alternate site or contracts are in place to support delivery to the site. Timeframes to resume information system operations are consistent with CMS recovery time objectives.

| Implementation Standard | |
|--|---|
| Control Review Frequency | Assessment Frequency |
| Annually (365 Days) | Annually (365 Days) |
| Related Controls | Reference Policy |
| CP-2, CP-6, CP-8, CP-9, CP-10, MA-6, PE-3, PE-11, PE-12, | FedRAMP: Rev. 4 Baseline; |
| PE-17, SC-36, SI-13; | FISCAM: AS-5, CP-2; |
| | HIPAA: 45 C.F.R. §164.308(a)(7)(ii)(B); |
| | 45 C.F.R. §164.310(a)(2)(i); |
| | 45 C.F.R. §164.308(7)(ii)(C); |
| | NIST SP: 800-34; |
| | PPD-21; |

Privacy Discussion

Discussion for systems processing, storing, or transmitting PII (to include PHI):

When an alternate processing site is used, administrative, physical and technical controls must be implemented to protect personally identifiable information (PII) in accordance with the privacy risks identified.

Discussion for systems processing, storing, or transmitting PHI:

Control Name

When an alternate processing site is used, administrative, physical and technical controls must be implemented to protect PHI in accordance with the CMS Business/System's risk analysis.

Privacy Implementation Standards

HVA Control Statement

- (a) Establish a physical alternate processing site, including necessary agreements to permit the transfer and resumption of the HVA system operation types defined by CMS for essential missions and business functions within an allowable outage time consistent with recovery time and recovery point objectives (specified by the applicable system contingency plan or COOP for the business function(s) supported by the system) when the primary processing capabilities are unavailable;
- (b) Make available at the alternate processing site, the equipment and supplies required to transfer and resume operations or put contracts in place to support delivery to the site within the organization-defined time-period (specified in the applicable system contingency plan or COOP) for transfer and resumption; and
- (c) Provide controls at the alternate processing site that are equivalent to those at the primary site.

HVA Discussion

Control Number

Alternate processing sites are sites that are geographically distinct from primary processing sites and provide processing capability if the primary processing site is not available. The alternate processing capability may be addressed using a physical processing site or other alternatives such as failover to a cloud-based service provider or other internally- or externally-provided processing service. Geographically distributed architectures that support contingency requirements may also be considered as alternate processing sites. Controls that are covered by alternate processing site agreements include the environmental conditions at alternate sites, access rules, physical and environmental protection requirements, and the coordination for the transfer and assignment of personnel. Requirements are specifically allocated to alternate processing sites that reflect the requirements in contingency plans to maintain essential missions and business functions despite disruption, compromise, or failure in organizational systems. This control may not be necessary for HVAs that are rated as 'Low' impact for availability.

CMS Deseline

Duionity

HVA Implementation Standard

| Control Number | Control Name | Priority | CMS Baseline | | |
|------------------------------|---|--|---|--|--|
| CP-07(01) | Separation from Primary Site | P1 | Moderate High | | |
| | | | | | |
| Control Statement | | | | | |
| Identify an alternate pr | ocessing site that is sufficiently separate | d from the primary processing site to reduce susceptibil | ity to the same threats | | |
| Discussion | | | | | |
| Threats that affect alte | rnate processing sites are defined in orga | nizational assessments of risk and include natural disas | ters, structural failures, hostile attacks, and errors of | | |
| omission or commission | on. Organizations determine what is cons | idered a sufficient degree of separation between primar | y and alternate processing sites based on the types of | | |
| | | he degree of separation between sites is less relevant. | , | | |
| | | | | | |
| Implementation Standard | | | | | |
| Control Review Frequency | | | | | |
| Annually (365 Days) | i v | | | | |
| Related Controls | | Reference Policy | | | |
| RA-3; | RA-3; FedRAMP: Rev. 4 Baseline; | | | | |
| Privacy Discussion | | | | | |
| Privacy Implementation S | Privacy Implementation Standards | | | | |
| HVA Control Statement | HVA Control Statement | | | | |
| HVA Discussion | HVA Discussion | | | | |
| HVA Implementation Star | HVA Implementation Standard | | | | |

| Control Number | Control Name | Priority | CMS Baseline | | |
|-----------------------------|---|---|---|--|--|
| CP-07(02) | Accessibility | P1 | Moderate | | |
| | - | | High | | |
| | | | | | |
| Control Statement | | | | | |
| Identify potential accessi | bility problems to alternate processing | sites in the event of an area-wide disruption or disaster | and outlines explicit mitigation actions. | | |
| Discussion | | • | | | |
| Area-wide disruptions re | fer to those types of disruptions that ar | e broad in geographic scope with such determinations n | nade by organizations based on organizational assessments | | |
| of risk. | | | | | |
| | | | | | |
| Implementation Standard | Implementation Standard | | | | |
| Control Review Frequency | | | | | |
| Annually (365 Days) | | | | | |
| Related Controls | | | | | |
| RA-3; | A-3; FedRAMP: Rev. 4 Baseline; | | | | |
| Privacy Discussion | | | | | |
| Privacy Implementation Star | Privacy Implementation Standards | | | | |
| HVA Control Statement | HVA Control Statement | | | | |
| HVA Discussion | | | | | |
| HVA Implementation Standard | | | | | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|---------------------|----------|--------------|
| CP-07(03) | Priority of Service | P1 | Moderate |
| | | | High |
| | | | HVA |
| | | | |

Develop alternate processing site agreements that contain priority-of-service provisions in accordance with availability requirements (including recovery time objectives).

Discussion

Priority-of-service agreements refer to negotiated agreements with service providers that ensure that organizations receive priority treatment consistent with their availability requirements and the availability of information resources for logical alternate processing and/or at the physical alternate processing site. Organizations establish recovery time objectives as part of contingency planning.

| Implementation Standard | |
|--------------------------|---------------------------|
| Control Review Frequency | Assessment Frequency |
| Annually (365 Days) | Annually (365 Days) |
| Related Controls | Reference Policy |
| None; | FedRAMP: Rev. 4 Baseline; |
| n : n: : | · |

Privacy Discussion

Privacy Implementation Standards

HVA Control Statement

Develop alternate processing site agreements that contain priority-of-service provisions in accordance with HVA availability requirements (including recovery time objectives). Establish recovery time objectives as part of contingency planning.

HVA Discussion

Priority-of-service agreements refer to negotiated agreements with service providers that provide organizations with priority treatment consistent with their availability requirements and the availability of information resources for logical alternate processing and/or at the physical alternate processing site.

HVA Implementation Standard

| Control Number | Control Name | Priority | CMS Baseline | |
|----------------------------------|---|--|--|--|
| CP-07(04) | Preparation for Use | P1 | High | |
| - () | . | | 8 | |
| Control Statement | | | | |
| Prepare the alternate prod | cessing site so that the site can serve as | the operational site supporting essential missions and b | usiness functions. | |
| Discussion | | | | |
| Site preparation includes | establishing configuration settings for | systems at the alternate processing site consistent with | the requirements for such settings at the primary site and | |
| ensuring that essential su | pplies and logistical considerations are | in place. | | |
| Implementation Standard | | | | |
| Control Review Frequency | Control Review Frequency Assessment Frequency | | | |
| Annually (365 Days) | Annually (365 Days) Annually (365 Days) | | | |
| Related Controls | Related Controls Reference Policy | | | |
| CM-2, CM-6, CP-4; | CM-2, CM-6, CP-4; See CP-7; | | | |
| Privacy Discussion | | | | |
| Privacy Implementation Standards | | | | |
| HVA Control Statement | | | | |
| HVA Discussion | | | | |
| HVA Implementation Standa | rd | | | |
| | | | | |

CMC D....

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|-----------------------------|----------|--------------|
| CP-08 | Telecommunications Services | P1 | Moderate |
| | | | High |
| | | | HVA |

Control Statement

Candral Namel

Cantual Name

Establish alternate telecommunications services, including necessary agreements to permit the resumption of system operations for CMS essential missions and business functions within the resumption time specified in Implementation Standard 1 when the primary telecommunications capabilities are unavailable at either the primary or alternate processing or storage sites.

Discussion

This control applies to telecommunications services (for data and voice) for primary and alternate processing and storage sites. Alternate telecommunications services reflect the continuity requirements in contingency plans to maintain essential missions and business functions despite the loss of primary telecommunications services. Organizations may specify different time-periods for primary or alternate sites. Alternate telecommunications services include additional organizational or commercial ground-based circuits or lines or the use of satellites in lieu of ground-based communications. Organizations consider factors such as availability, quality of service, and access when entering into alternate telecommunications agreements.

Implementation Standard

High:

- Std.1 Ensure alternate telecommunications service level agreements (SLAs) are in place to permit resumption of system Recovery Time Objectives (RTO) and business functions Maximum Tolerable Downtimes (MTD) as specified in the applicable system contingency plan, BIA or COOP.
- Std.2 Ensure alternate telecommunications service agreements are in place to permit resumption of system operations for essential missions and business functions within one (1) week of contingency plan activation when primary telecommunications capabilities are unavailable.

Moderate:

Std.1 - Ensure alternate telecommunications service level agreements (SLAs) are in place to permit resumption of system Recovery Time Objectives (RTO) and business functions Maximum Tolerable Downtimes (MTD) as specified in the applicable system contingency plan, BIA or COOP.

| Control Review Frequency | Assessment Frequency |
|--------------------------|----------------------|
| Annually (365 Days) | Annually (365 Days) |
| Related Controls | Reference Policy |

| CP-2, CP-6, CP-7, CP-1 | 1, SC-7; | FedRAMP: Rev. 4 Baseline; | | |
|--|---|--|---|--|
| | | FISCAM: AS-5, CP-3; | | |
| | | HIPAA: 45 C.F.R. §164.308(a)(7)(ii)(B); | | |
| | | NIST SP: 800-34; | | |
| Privacy Discussion | | | | |
| Privacy Implementation Star | ndards | | | |
| HVA Control Statement | | | | |
| HVA Discussion | and . | | | |
| HVA Implementation Standa | ıru | | | |
| | | | | |
| Control Number | Control Name | Priority | CMS Baseline | |
| CP-08(01) | Priority of Service Provisions | ritority | Moderate | |
| C1-00(01) | 1 Hority of Service I Tovisions | | High | |
| | | | 111gii | |
| Control Statement | | | | |
| | alternate telecommunications service | agreements that contain priority-of-service provisions in | accordance with availability requirements (including | |
| recovery time objectives | | | (g | |
| | | mmunications services used for national security emerg | ency preparedness if the primary and/or alternate | |
| | vices are provided by a common carrier | | oney preparedness if the primary and or alternate | |
| Discussion | lees are provided by a common carrier | · | | |
| | he potential mission or business impac | t in situations where telecommunications service provide | lers are servicing other organizations with similar priority- | |
| | | | rogram that directs telecommunications service providers | |
| | | ial treatment to users enrolled in the program when they | | |
| | | | the Department of Homeland Security, manages the TSP | |
| | | ent on a major disaster or attack taking place. Federal sp | | |
| Implementation Standard | am is arways in cricet and not continge | on a major disaster of attack taking place. I ederar sp | ionsorship is required to enion in the 151 program | |
| Control Review Frequency | | Assessment Frequency | | |
| Annually (365 Days) | | Annually (365 Days) | | |
| Related Controls | | Reference Policy | | |
| None; | | FedRAMP: Rev. 4 Baseline; | | |
| Privacy Discussion | | | | |
| Privacy Implementation Star | ndards | | | |
| HVA Control Statement | | | | |
| HVA Discussion HVA Implementation Standa | ard | | | |
| 11 v A Implementation Standa | ii u | | | |
| | | | | |
| Control Number | Control Name | Priority | CMS Baseline | |
| CP-08(02) | Single Points of Failure | P1 | Moderate | |
| C1 00(02) | | | High | |
| | | | 111611 | |
| Control Statement | <u> </u> | | | |
| | munications services to reduce the like | lihood of sharing a single point of failure with primary | telecommunications services. | |
| Discussion | | <i>C C</i> 1 | | |
| In certain circumstances, telecommunications service providers or services may share the same physical lines, which increases the vulnerability of a single failure point. It is | | | | |
| | | transmission capability for telecommunication services | | |
| Implementation Standard | | | | |
| Control Review Frequency | | Assessment Frequency | | |

| Annually (365 Days) | Annually (365 Days) |
|----------------------------------|---------------------------|
| Related Controls | Reference Policy |
| None; | FedRAMP: Rev. 4 Baseline; |
| Privacy Discussion | |
| Privacy Implementation Standards | |
| HVA Control Statement | |
| HVA Discussion | |
| HVA Implementation Standard | |

| Control Number | Control Name | Priority | CMS Baseline | |
|--------------------------|--|--|---|--|
| CP-08(03) | Separation of Primary and | P1 | High | |
| ` / | Alternate Providers | | | |
| Control Statement | · | | | |
| Obtain alternate telec | ommunications services from providers the | at are separated from primary service providers to redu | ce susceptibility to the same threats. | |
| Discussion | • | | | |
| Threats that affect tel | ecommunications services are defined in | organizational assessments of risk and include natural d | isasters, structural failures, cyber or physical attacks, and | |
| errors of omission or | commission. Organizations can reduce co | mmon susceptibilities by minimizing shared infrastruct | ure among telecommunications service providers and | |
| | | | er in situations where the service provider can provide | |
| alternate telecommun | ications services meeting the separation n | eeds addressed in the risk assessment. | | |
| Implementation Standard | d | | | |
| Control Review Frequence | ey | Assessment Frequency | | |
| Annually (365 Days) | Annually (365 Days) Annually (365 Days) | | | |
| Related Controls | Related Controls Reference Policy | | | |
| None; | None; See CP-8; | | | |
| Privacy Discussion | Privacy Discussion | | | |
| | Privacy Implementation Standards | | | |
| | HVA Control Statement | | | |
| HVA Discussion | | | | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|---------------------------|----------|--------------|
| CP-08(04) | Provider Contingency Plan | | High |
| | | | |

HVA Implementation Standard

- (a) Require primary and alternate telecommunications service providers to have contingency plans;
- (b) Review provider contingency plans to ensure that the plans meet organizational contingency requirements; and
- (c) Obtain evidence of contingency testing and training by providers within every three hundred sixty-five (365) days.

Discussion

Reviews of provider contingency plans consider the proprietary nature of such plans. In some situations, a summary of provider contingency plans may be sufficient evidence for organizations to satisfy the review requirement. Telecommunications service providers may also participate in ongoing disaster recovery exercises in coordination with the Department of Homeland Security, state, and local governments. Organizations may use these types of activities to satisfy evidentiary requirements related to service provider contingency plan reviews, testing, and training.

| Implementation Standard | |
|--------------------------|----------------------|
| Control Review Frequency | Assessment Frequency |
| Annually (365 Days) | Annually (365 Days) |
| Related Controls | Reference Policy |

| CP-3, CP-4; | See CP-8; |
|----------------------------------|-----------|
| Privacy Discussion | |
| Privacy Implementation Standards | |
| HVA Control Statement | |
| HVA Discussion | |
| HVA Implementation Standard | |

| HVA Implementation Sta | inuaru | | | |
|--|---|------------------------------------|---|--|
| | | | | |
| Control Number CP-08(05) | Control Name Alternate Telecommunications Service Testing | Priority | CMS Baseline HVA | |
| Control Statement | Service resting | L | L | |
| Test alternate telecon | nmunication services CMS-defined freque | ency]. | | |
| Discussion | • | | | |
| Alternate telecommun | nications services testing is arranged thro | agh contractual agreements with so | ervice providers. The testing may occur in parallel with normal operations to | |
| ensure that there is no | degradation in organizational missions of | or functions. | | |
| Implementation Standar | | | | |
| Control Review Frequency Assessment Frequency | | | | |
| Annually (365 Days) | | Three (3) Years | | |
| Related Controls | | Reference Policy | | |
| CP-3 | | NIST SP 800-34; National Con | NIST SP 800-34; National Communications Systems Directive 3-10; | |
| Web: tsp.ncs.gov. | | | | |
| Privacy Discussion | | | | |
| Privacy Implementation | Standards | | | |
| HVA Control Statement | - : : : - : 11 1 6 | 41 | | |
| Test alternate telecommunication services at least every 6 months | | | | |
| | HVA Discussion | | | |
| Alternate telecommunications services testing is arranged through contractual agreements with service providers. The testing may occur in parallel with normal operations to | | | | |
| ensure there is no degradation in organizational missions or functions. | | | | |
| HVA Implementation Sta | andard | | | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|---------------|----------|--------------|
| CP-09 | System Backup | | Low |
| | | | Moderate |
| | | | High |
| | | | HVA |

- (a) Conduct backups of user-level information contained in system components in accordance with the frequency specified in Implementation Standard 1;
- (b) Conduct backups of system-level information contained in the system in accordance with the frequency specified in Implementation Standard 1;
- (c) Conduct backups of system documentation, including security and privacy-related documentation and other forms of data, including paper records within the defined frequency (defined in the applicable security and privacy plan) consistent with recovery time and recovery point objectives; and
- (d) Protect the confidentiality, integrity, and availability of backup information.

Discussion

System-level information includes system state information, operating system software, middleware, application software, and licenses. User-level information includes information other than system-level information. Mechanisms employed to protect the integrity of system backups include digital signatures and cryptographic hashes. Protection of backup information while in transit is outside the scope of this control. System backups reflect the requirements in contingency plans as well as other organizational requirements for backing up information. Organizations may be subject to laws, executive orders, directives, regulations, or policies with requirements regarding specific

categories of information (e.g., personal health information). Organizational personnel consult with the senior agency official for privacy and legal counsel regarding such requirements.

The transfer rate of backup information to an alternate storage site (if so designated) is guided by the CMS recovery time objectives and recovery point objectives. Checkpoint capabilities are part of any backup operation that updates files and consumes large amounts of information system time.

Implementation Standard

High & Moderate:

Std.1 - Perform full backups weekly to separate media. Perform incremental or differential backups daily to separate media. Backups to include user-level and system-level information (including system state information). Three (3) generations of backups (full plus all related incremental or differential backups) are stored off-site. Off-site and on-site backups must be logged with name, date, time, and action.

Std.2 - Backups must be compliant with CMS requirements for protecting data at rest. (see SC-28)

Low:

Std.1 - Perform backups of user-level and system-level information (including system state information) every month.

Std.2 - Backups must be compliant with CMS requirements for protecting data at rest. (see SC-28)

| Control Review Frequency | Assessment Frequency |
|---|---|
| Annually (365 Days) | Annually (365 Days) |
| Related Controls | Reference Policy |
| CP-2, CP-6, CP-10, MP-4, MP-5, SI-4, SI-13, SC-13, SC-28; | FedRAMP: Rev. 4 Baseline; |
| | FISCAM: AS-5, CP-2; |
| | HIPAA: 45 C.F.R. §164.308(a)(7)(ii)(A), 164.308(a)(7)(ii)(B), 45 C.F.R. §164.310(d)(2)(iv), 164.312(c)(1), 45 |
| | C.F.R. §164.308(a)(7)(ii)(C); |
| | NIST SP: 800-34; |

Privacy Discussion

Discussion for systems processing, storing, or transmitting PII (to include PHI):

Backup copies of information need to be protected with the same level of security as if that information were being maintained on the original system. Applicable controls necessary to achieve this and to protect confidentiality include encryption of the backup. Backing up information helps maintain the integrity of the data—a requirement of the Privacy Act and HIPAA.

Privacy Implementation Standards

Systems processing, storing, or transmitting PII (to include PHI):

High & Moderate:

PRIV.1 - Ensure that a current, retrievable, copy of personally identifiable information (PII) is available before movement of servers.

PRIV.2 - Use the encryption methodology specified in SC-13 to encrypt personally identifiable information (PII) confidentiality impact level information in backups at the storage location.

Systems processing, storing, or transmitting PHI:

High & Moderate:

PHI.1 - Establish procedures that create a retrievable, exact copy of the PHI before any movement of information system equipment.

HVA Control Statement

- (a) Conduct backups of user-level information contained in system components in accordance with the frequency specified in Implementation Standard 1;
- (b) Conduct backups of system-level information contained in the system in accordance with the frequency specified in Implementation Standard 1;
- (c) Conduct backups of system documentation, including security and privacy-related documentation and other forms of data, including paper records within the defined frequency (defined in the applicable security and privacy plan) consistent with recovery time and recovery point objectives; and
- (d) Protect the confidentiality, integrity, and availability of backup information.

HVA Discussion

System-level information includes system state information, operating system software, middleware, application software, and licenses. User-level information includes information other than system-level information. Mechanisms employed to protect the integrity of system backups include digital signatures and cryptographic hashes. Protection

of backup information while in transit is outside the scope of this control. System backups reflect the requirements in contingency plans as well as other organizational requirements for backing up information.

Organizations may be subject to laws, executive orders, directives, regulations, or policies with requirements regarding specific categories of information (e.g., personal health information). Organizational personnel consult with the senior agency official for privacy and legal counsel regarding such requirements.

The transfer rate of backup information to an alternate storage site (if so designated) is guided by the CMS recovery time objectives and recovery point objectives. Checkpoint capabilities are part of any backup operation that updates files and consumes large amounts of information system time.

HVA Implementation Standard

High & Moderate:

Std.1 - Perform full backups weekly to separate media. Perform incremental or differential backups daily to separate media. Backups to include user-level and system-level information (including system state information). Three (3) generations of backups (full plus all related incremental or differential backups) are stored off-site. Off-site and onsite backups must be logged with name, date, time, and action.

Std.2 - Backups must be compliant with CMS requirements for protecting data at rest. (see SC-28)

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|-----------------------------|----------|--------------|
| CP-09(01) | Testing for Reliability and | | Moderate |
| | Integrity | | High |
| | | | HVA |
| | | | |

Control Statement

Test backup information at least every three months for High systems or six months for Moderate systems, to verify media reliability and information integrity.

Organizations need assurance that backup information can be reliably retrieved. Reliability pertains to the systems and system components where the backup information is stored, the operations used to retrieve the information, and the integrity of the information being retrieved. Independent and specialized tests can be used for each of the aspects of reliability. For example, decrypting and transporting (or transmitting) a random sample of backup files from the alternate storage or backup site and comparing the information to the same information at the primary processing site can provide such assurance.

| Implementation Standard | | |
|--------------------------|---------------------------|--|
| Control Review Frequency | Assessment Frequency | |
| Annually (365 Days) | Annually (365 Days) | |
| Related Controls | Reference Policy | |
| CP-4; | FedRAMP: Rev. 4 Baseline; | |
| Privacy Discussion | | |

Privacy Implementation Standards

HVA Control Statement

Test backup information at least every three months for High systems or six months for Moderate systems, to verify media reliability and information integrity.

As part of the contingency planning processes, restore complete select HVA functions to ensure that backups are effective, personnel know how to perform function restores, and the function operates correctly once restored.

HVA Discussion

Organizations need assurance that backup information can be reliably retrieved. Reliability pertains to the systems and system components where the backup information is stored, the operations used to retrieve the information, and the integrity of the information being retrieved. Independent and specialized tests can be used for each of the aspects of reliability. For example, decrypting and transporting (or transmitting) a random sample of backup files from the alternate storage or backup site and comparing the information to the same information at the primary processing site can provide such assurance.

HVA Implementation Standard

| Control Number CP-09(02) | Control Name Test Restoration Using Sampling | Priority P1 | CMS Baseline High |
|-----------------------------|--|-------------|----------------------|
| | | | |

Use a sample of backup information in the restoration of selected system functions as part of contingency plan testing.

Discussion

Organizations need assurance that system functions can be restored correctly and can support established organizational missions. To ensure that the selected system functions are thoroughly exercised during contingency plan testing, a sample of backup information is used to determine if the functions operate as intended. Organizations can determine the sample size for the functions and backup information based on the level of assurance needed.

| Implementation Standard | | |
|----------------------------------|----------------------|--|
| Control Review Frequency | Assessment Frequency | |
| Annually (365 Days) | Annually (365 Days) | |
| Related Controls | Reference Policy | |
| CP-4; | See CP-9; | |
| Privacy Discussion | | |
| Privacy Implementation Standards | | |
| HVA Control Statement | | |
| HVA Discussion | | |
| HVA Implementation Standard | | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|-------------------------------|----------|--------------|
| CP-09(03) | Separate Storage for Critical | P1 | High |
| | Information | | |

Control Statement

Store backup copies of critical system software and other security-related information, as well as copies of the system inventory (including hardware, software, and firmware components) in a separate facility or in a fire-rated container that is not collocated with the operational system.

Discussion

Separate storage for critical information applies to all critical information regardless of the type of backup storage media. Critical system software includes operating systems, middleware, cryptographic key management systems, and intrusion detection systems. Security-related information includes inventories of system hardware, software, and firmware components. Alternate storage sites, including geographically distributed architectures, serve as separate storage facilities for organizations. Organizations may provide separate storage by implementing automated backup processes at alternative storage sites (e.g., data centers). The General Services Administration (GSA) establishes standards and specifications for security and fire-rated containers.

| Implementation Standard | |
|----------------------------------|---------------------------|
| Control Review Frequency | Assessment Frequency |
| Annually (365 Days) | Annually (365 Days) |
| Related Controls | Reference Policy |
| CM-2, CM-6, CM-8; | FedRAMP: Rev. 4 Baseline; |
| Privacy Discussion | |
| Privacy Implementation Standards | |
| HVA Control Statement | |
| HVA Discussion | |
| HVA Implementation Standard | |

| Control Number CP-09(05) | Control Name Transfer to Alternate Storage Site | Priority P1 | CMS Baseline High |
|-----------------------------|---|-------------|----------------------|
| Control Statement | • | | |

| Transfer system backup information to the alternate storage site at defined time periods (defined in the applicable security and privacy plan) and transfer rates (defined in the applicable security and privacy plan) consistent with the recovery time and recovery point objectives. | | | |
|--|---|--|--|
| | , this und received, point edjectives. | | |
| Discussion | | | |
| System backup information can be transferred to alternate storage | e sites either electronically or by physical shipment of storage media. | | |
| 5 | | | |
| | | | |
| Implementation Standard | | | |
| Control Review Frequency | Assessment Frequency | | |
| Annually (365 Days) | Annually (365 Days) | | |
| Related Controls | Reference Policy | | |
| CP-7, MP-3, MP-4, MP-5; | See CP-9; | | |
| Privacy Discussion | | | |
| Privacy Implementation Standards | | | |
| HVA Control Statement | | | |
| HVA Discussion | | | |

| Control Number CP-09(08) Control Name Cryptographic Protection | Priority | CMS Baseline Moderate High |
|--|----------|----------------------------------|
|--|----------|----------------------------------|

HVA Implementation Standard

Implement cryptographic mechanisms to prevent unauthorized disclosure and modification of backup information.

Discussion

The selection of cryptographic mechanisms is based on the need to protect the confidentiality and integrity of backup information. The strength of mechanisms selected is commensurate with the security category or classification of the information. This control enhancement applies to system backup information in storage at primary and alternate locations. Organizations implementing cryptographic mechanisms to protect information at rest also consider cryptographic key management solutions.

| Implementation Standard | |
|--------------------------|------------------------------------|
| Control Review Frequency | Assessment Frequency |
| Annually (365 Days) | Three (3) Years |
| Related Controls | Reference Policy |
| SC-12, SC-13, SC-28; | FIPS: 140-3, FIPS 186-4; |
| | NIST SP: 800-34, 800-130, 800-152; |

Privacy Discussion

Discussion for systems processing, storing, or transmitting PII (to include PHI):

FIPS-validated cryptographic modules are the government standard for encryption. The implementation of cryptographic mechanisms to protect sensitive information (such as PII) at rest or in storage at primary and alternate locations must comply with these standards. CMS Businesses/Systems should use cryptographic mechanisms to prevent unauthorized disclosure and modification of system backup information containing PII.

Privacy Implementation Standards

Systems processing, storing, or transmitting PII (to include PHI):

High & Moderate:

PRIV.1 - Implement FIPS validated cryptographic mechanisms (FIPS 140-2, FIPS 140-3) to encrypt personally identifiable information (PII) confidentiality impact level information in backups at the storage location.

HVA Control Statement

HVA Discussion

HVA Implementation Standard

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|---------------------|----------|--------------|
| CP-10 | System Recovery and | | Low |
| | Reconstitution | | Moderate |
| | | | High |
| | | | HVA |

Provide for the recovery and reconstitution of the system to a known state within defined time period (specified in the applicable security and privacy plan, contingency plan, or COOP) consistent with the recovery time and recovery point objectives after a disruption, compromise, or failure. Recovery of the system after a failure or other contingency must be done in a trusted, secure, and verifiable manner.

Discussion

Recovery is executing contingency plan activities to restore organizational missions and business functions. Reconstitution takes place following recovery and includes activities for returning systems to fully operational states. Recovery and reconstitution operations reflect mission and business priorities, recovery point, recovery time, and reconstitution objectives, and organizational metrics consistent with contingency plan requirements. Reconstitution includes the deactivation of interim system capabilities that may have been needed during recovery operations. Reconstitution also includes assessments of fully restored system capabilities, reestablishment of continuous monitoring activities, system reauthorization (if required), and activities to prepare the system and organization for future disruptions, breaches, compromises, or failures. Recovery and reconstitution capabilities can include automated mechanisms and manual procedures. Organizations establish recovery time and recovery point objectives as part of contingency planning.

Implementation Standard

High, Moderate & Low:

Std.1 - Secure system recovery and reconstitution includes, but is not limited to:

- (a) Reset all system parameters (either default or organization-established);
- (b) Reinstall patches;
- (c) Reestablish configuration settings;
- (d) Reinstall application and system software; and
- (e) Fully test the system.

| Control Review Frequency | Assessment Frequency |
|---|---|
| Annually (365 Days) | Annually (365 Days) |
| Related Controls | Reference Policy |
| CA-2, CA-6, CA-7, CP-2, CP-4, CP-6, CP-7, CP-9, IR-4, SA- | FedRAMP: Rev. 4 Baseline; |
| 8, SC-24, SI-13; | FISCAM: AS-5, CP-2; |
| | HIPAA: 45 C.F.R. §164.308(a)(7)(ii)(B); |
| | 45 C.F.R. §164.308(a)(7)(ii)(C); |
| | HSPD: HSPD 7 G(22)(i); |
| | NIST SP: 800-34; |

Privacy Discussion

Discussion for systems processing, storing, or transmitting PII (to include PHI):

System recovery and reconstitution is an important step to restoring sensitive information, such as both personally identifiable information (PII) and protected health information (PHI), to an accurate state following execution of a contingency plan.

Privacy Implementation Standards

HVA Control Statement

Provide for the recovery and reconstitution of the system to a known state within defined time period (specified in the applicable security and privacy plan, contingency plan, or COOP) consistent with the recovery time and recovery point objectives after a disruption, compromise, or failure. Recovery of the system after a failure or other contingency must be done in a trusted, secure, and verifiable manner.

HVA Discussion

Recovery is executing contingency plan activities to restore organizational missions and business functions. Reconstitution takes place following recovery and includes activities for returning systems to fully operational states. Recovery and reconstitution operations reflect mission and business priorities, recovery point, recovery time, and reconstitution objectives, and organizational metrics consistent with contingency plan requirements. Reconstitution includes the deactivation of interim system capabilities that may have been needed during recovery operations. Reconstitution also includes assessments of fully restored system capabilities, reestablishment of continuous monitoring activities, system reauthorization (if required), and activities to prepare the system and organization for future disruptions, breaches, compromises, or failures. Recovery and reconstitution capabilities can include automated mechanisms and manual procedures. Organizations establish recovery time and recovery point objectives as part of contingency planning.

HVA Implementation Standard

- Std.1 Secure system recovery and reconstitution includes, but is not limited to:
- (a) Reset all system parameters (either default or organization-established);
- (b) Reinstall patches;

Control Number

- (c) Reestablish configuration settings;
- (d) Reinstall application and system software; and

Control Name

(e) Fully test the system.

| Control Number | Control Name | Priority | CMS Baseline | |
|----------------------------------|---|---|--|--|
| CP-10(02) | Transaction Recovery | | Moderate | |
| | - | | High | |
| | | | S | |
| Control Statement | | | | |
| Implement transaction re | ecovery for systems that are transaction | -based. | | |
| Discussion | | | | |
| Transaction-based system | ms include database management system | ns and transaction processing systems. Mechanisms sup | pporting transaction recovery include transaction rollback | |
| and transaction journaling | ng. | | | |
| Implementation Standard | | | | |
| Control Review Frequency | Control Review Frequency Assessment Frequency | | | |
| Annually (365 Days) | Annually (365 Days) Annually (365 Days) | | | |
| Related Controls | Related Controls Reference Policy | | | |
| None; | | FedRAMP: Rev. 4 Baseline; | | |
| | NIST SP: 800-34 | | | |
| Privacy Discussion | Privacy Discussion | | | |
| Privacy Implementation Standards | | | | |
| HVA Control Statement | HVA Control Statement | | | |
| HVA Discussion | | | | |
| HVA Implementation Standard | | | | |

| CP-10(04) | Restore within Time Period | | High | |
|-------------------------|---|---|---|--|
| | | | HVA | |
| Control Statement | · | | | |
| Provide the capabilit | y to restore system components within the | target restoration time (specified in applicable system c | ontingency plan or disaster recovery plan) from | |
| configuration-contro | lled and integrity-protected information rep | presenting a known, operational state for the component | ts. | |
| Discussion | Discussion | | | |
| Restoration of system | Restoration of system components includes reimaging which restores the components to known, operational states. | | | |
| | | | | |
| Implementation Standard | | | | |
| - | Control Review Frequency Assessment Frequency | | | |

CMS Baseline

Priority

| Annually (365 Days) | Three (3) Years | |
|---------------------|------------------|--|
| Related Controls | Reference Policy | |
| CM-2, CM-6; | NIST SP: 800-34 | |
| Privacy Discussion | | |

Privacy Implementation Standards

HVA Control Statement

Provide the capability to restore system components within the target restoration time (specified in applicable system contingency plan or disaster recovery plan) from configuration-controlled and integrity-protected information representing a known, operational state for the components.

HVA Discussion

Restoration of HVA components includes reimaging which restores the components to known, operational states.

HVA Implementation Standard

Systems designated as HVA:

High & Moderate:

HVA.1 – Replace Control with:

Provide the capability to restore HVA system components within the target restoration time (specified in applicable system contingency plan) from configuration-controlled and integrity-protected information representing a known, operational state for the components.

| Control Number | Control Name | Priority | Compose | Priority | Compose | Priority | Compose | Priority | Priority | Compose | Priority | Pri

High

Control Statement

- (a) Develop, document, and disseminate to applicable personnel and roles:
- 1. CMS Enterprise-level identification and authentication policy that:
- a. Addresses purpose, scope, roles, responsibilities, management commitment, coordination among organizational entities, and compliance; and
- b. Is consistent with applicable laws, executive orders, directives, regulations, policies, standards, and guidelines; and
- 2. Procedures to facilitate the implementation of the identification and authentication policy and the associated identification and authentication controls;
- (b) Designate CMS-defined officials (e.g., CMS Senior Management such as the CISO, SOP), Mission/Business-defined officials and System-defined officials (e.g., Business Owner, System Owner, ISSO) to manage the development, documentation, and dissemination of the identification and authentication policy and procedures; and (c) Review and update the current identification and authentication:
- 1. Policy at least every three (3) years; and following CMS-defined events (e.g., assessment or audit findings or changes in applicable laws, executive orders, directives, regulations, policies, standards, and guidelines); and
- 2. Procedures at least every three (3)years and following CMS-defined events (e.g., assessment or audit findings or changes in applicable laws, executive orders, directives, regulations, policies, standards, and guidelines

Discussion

This control addresses policy and procedures for the controls in the IA family implemented within systems and organizations. The risk management strategy is an important factor in establishing such policies and procedures. Policies and procedures help provide security and privacy assurance. Therefore, it is important that security and privacy programs collaborate on their development. Security and privacy program policies and procedures at the organization level are preferable, in general, and may obviate the need for system-specific policies and procedures. The policy can be included as part of the general security and privacy policy or can be represented by multiple policies reflecting the complex nature of organizations. Procedures can be established for security and privacy programs and for systems, if needed. Procedures describe how the policies or controls are implemented and can be directed at the individual or role that is the object of the procedure. Procedures can be documented in system security and privacy plans or in one or more separate documents. Restating controls does not constitute an organizational policy or procedure.

CMS provides an enterprise level identification and authentication policy within this CMS IS2P2, and procedures within the RMH, that can be inherited by CMS organizations and systems. Risk-based customization is recommended when the CMS organizational or system level security and privacy needs (i.e., special requirements exist that are unique to the CMS organization or system) are not fully addressed by the enterprise policy. (Implemented policy must not be less stringent than the enterprise policy and procedures.)

Implementation Standard

High, Moderate & Low:

- Std. 1 The CMS CIO and CISO will (a) Develop, document, and disseminate to applicable personnel and roles:
- 1. CMS Enterprise-level identification and authentication policy that:
- a. Addresses purpose, scope, roles, responsibilities, management commitment, coordination among organizational entities, and compliance; and
- b. Is consistent with applicable laws, executive orders, directives, regulations, policies, standards, and guidelines; and
- 2. Procedures to facilitate the implementation of the identification and authentication policy and the associated identification and authentication controls;
- (b) Designate CMS-defined officials (e.g., CMS Senior Management such as the CISO, SOP), Mission/Business-defined officials and System-defined officials (e.g., Business Owner, System Owner, ISSO) to manage the development, documentation, and dissemination of the identification and authentication policy and procedures; and
- (c) Review and update the current identification and authentication:
- 1. Policy at least every three (3) years; and following CMS-defined events (e.g., assessment or audit findings or changes in applicable laws, executive orders, directives, regulations, policies, standards, and guidelines); and
- 2. Procedures at least every three (3) years and following CMS-defined events (e.g., assessment or audit findings or changes in applicable laws, executive orders, directives, regulations, policies, standards, and guidelines

| Control Review Frequency | Assessment Frequency |
|--------------------------|----------------------|
| Annually (365 Days) | Three (3) Years |
| Related Controls | Reference Policy |

| AC-1, PM-9, PS-8, SI-12; | FedRAMP: Rev. 4 Baseline; |
|--------------------------|---|
| | FIPS: 201-2; |
| | FISCAM: AC-2.1.1, AC-2.1.4, AC-4.1.1, AS-1, AS-2.2, AS-2.3.2, SM-1, SM-3; |
| | NISTIR: 7874; |
| | NIST SP: 800-12, 800-30, 800-39, 800-63-3, 800-73-4, 800-76-2, 800-78-4, 800-100; |
| | OMB Circular: A-130; |

Privacy Discussion

Discussion for systems processing, storing, or transmitting PII (to include PHI):

Privacy considerations should be included in identification and authentication policy and procedures, especially when the system contains information subject to the Privacy Act and/or HIPAA.

Privacy Implementation Standards

Systems processing, storing, or transmitting PII (to include PHI):

High & Moderate:

PRIV.1 - Monitor for changes to applicable privacy laws, regulations, and overarching policy that affect identification and authentication policies no less often than once every 365 days to ensure the CMS and Mission/Business/System identification and authentication policies remains effective.

PRIV.2 - Ensure identification and authentication policies support privacy to the greatest extent feasible throughout the system's life cycle.

HVA Control Statement

HVA Discussion

HVA Implementation Standard

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|-----------------------------------|----------|--------------|
| IA-02 | Identification and Authentication | P1 | Low |
| | (Organizational Users) | | Moderate |
| | | | High |
| | | | HVA |

Control Statement

Uniquely identify and authenticate organizational users and associate that unique identification with processes acting on behalf of those users.

Discussion

Organizations can satisfy the identification and authentication requirements by complying with the requirements in Homeland Security Presidential Directive (HSPD) 12 (Policy for a Common Identification Standard for Federal Employees and Contractors). Organizational users include employees or individuals that organizations consider having equivalent status of employees (e.g., contractors and guest researchers). Unique identification and authentication of users applies to all accesses other than accesses that are explicitly identified in AC-14 and that occur through the authorized use of group authenticators without individual authentication. Since processes execute on behalf of groups and roles, organizations may require unique identification of individuals in group accounts or for detailed accountability of individual activity.

Organizations employ passwords, physical authenticators, or biometrics to authenticate user identities, or in the case of multifactor authentication, some combination thereof. Access to organizational systems is defined as either local access or network access. Local access is any access to organizational systems by users or processes acting on behalf of users, where access is obtained through direct connections without the use of networks. Network access is access to organizational systems by users (or processes acting on behalf of users) where access is obtained through network connections (i.e., nonlocal accesses). Remote access is a type of network access that involves communication through external networks include local area networks and wide area networks.

The use of encrypted virtual private networks for network connections between organization-controlled endpoints and non-organization-controlled endpoints may be treated as internal networks with respect to protecting the confidentiality and integrity of information traversing the network. Identification and authentication requirements for non-organizational users are described in IA-8.

CMS Mission/Business/System implementations managing organizational users are required to follow the Identity, Credential, and Access Management (ICAM), sometimes also known as Identity and Access Management (IDAM), requirements as defined under OMB M-19-17 (Enabling Mission Delivery through Improved Identity, Credential, and Access Management) and under HHS Guidance for Selection of e-Authentication Assurance Levels. These policies require the implementation of NIST SP 800-63-3 (Digital Identity Guidelines). Implementation of the Federal PIV, or a NIST approved equivalent (i.e., by contractors), will fulfill this control.

Organizational Users are defined by NIST (HYPERLINK "https://csrc.nist.gov/glossary/term/Organizational User") as an organizational employee or an individual the organization deems to have equivalent status of an employee including, for example, contractor, guest researcher, or individual detailed from another organization.

Implementation Standard

High, Moderate & Low:

- Std.1 Employ effective identity proofing and authentication processes, compliant with HHS and NIST SP 800-63-3, for organizational users when CMS Sensitive information (e.g., CUI, PII, PHI) is to be accessed, modified, or released.
- Std.2 Require the use of system and/or network authenticators and unique user identifiers for organizational users.
- Std.3 Help desk support requires user identification for any transaction that has information security and privacy implications.

| Control Review Frequency | Assessment Frequency |
|--|--|
| Six (6) Months | Annually (365 Days) |
| Related Controls | Reference Policy |
| AC-2, AC-3, AC-4, AC-14, AC-17, AC-18, AU-1, AU-6, IA- | Statute: FISMA 2014; |
| 4, IA-5, IA-8, MA-4, MA-5, PE-2, PL-4, SA-4, SA-8; | FedRAMP: Rev. 4 Baseline; |
| | FIPS: 140-2/140-3, 201-2, 202; |
| | FISCAM: AC-2, AC-2.1.1, AC-2.1.4, AC-4.1.1, AS-2, AS-2.2; AS-2.3.2; |
| | HIPAA: 45 C.F.R. §164.308(a)(5)(ii)(D), 45 C.F.R. §164.312(a)(2)(i), 45 C.F.R. §164.312(d); |
| | NISTIR: 7539, 7676, 7817, 7849, 7870, 7874, 7966; |
| | NIST SP: 800-63-3, 800-63A, 800-63B, 800-73-4, 800-76-2, 800-78-4, 800-79-2, 800-156, 800-166; |
| | OMB Memo: M-06-16, M-16-04, M-19-03, M-19-17; |
| | Web: HYPERLINK "https://www.idmanagement.gov/"; |

Privacy Discussion

Privacy Implementation Standards

HVA Control Statement

- (a) HVA Systems must use multifactor authentication (MFA) to uniquely identify all organizational users and systems or services acting on behalf of organizational users.
- (b) System and Service accounts must not utilize well known account IDs and used as intended and authorized.

HVA Discussion

Each user is uniquely identified with multifactor authentication. Password only authenticators for users or privileged accounts and group/shared accounts are not allowed for access to the HVA. System and Service accounts should not utilize well known account identifications (IDs) (e.g., system administrator (SA), root, administrator, etc.). System and service accounts are only used as intended and authorized. HVA users are not permitted to logon to any system using the system or service accounts. User accounts are not to be used as a system or service account.

HVA Implementation Standard

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|----------------------------------|----------|--------------|
| IA-02(01) | Multifactor Access to Privileged | P1 | Low |
| | Accounts | | Moderate |
| | | | High |
| | | | HVA |

Control Statement

Implement multifactor authentication for access to privileged accounts.

Discussion

Multifactor authentication (MFA) requires the use of two or more different factors to achieve authentication. The authentication factors are defined as follows: something you know (e.g., a personal identification number (PIN)); something you have (e.g., a physical authenticator or cryptographic private key stored in hardware or software); or something you are (e.g., a biometric). Multifactor authentication solutions that feature physical authenticators include hardware authenticators providing time-based or challenge-response authenticators and smart cards such as the U.S. Government Personal Identity Verification card or the DoD Common Access Card. In addition to authenticating users at the system level (i.e., at logon), organizations may also employ authentication mechanisms at the application level, at their discretion, to provide increased information security.

Regardless of the type of access (i.e., local, network, remote), privileged accounts are authenticated using multifactor options appropriate for the level of risk. Organizations can add additional security measures, such as additional or more rigorous authentication mechanisms, for specific types of access.

For privileged organizational users (any user with elevated levels of privileges), HHS and CMS require a minimum of two-factor authentication (e.g., personal identity verification (PIV) and personal identification number (PIN)) to gain access to the system. Implemented authentication mechanisms, to include two-factor authentication, used to authenticate privileged organizational users must comply with HHS and CMS Identification, Credential, and Access Management (ICAM) standards.

Implementation Standard

High, Moderate & Low:

Std. 1 - Implement multifactor authentication for access to privileged accounts.

| Control Review Frequency | Assessment Frequency |
|--------------------------|--------------------------------------|
| Six (6) Months | Annually (365 Days) |
| Related Controls | Reference Policy |
| AC-5, AC-6; | Statute: FISMA 2014; |
| | FedRAMP: Rev. 4 Baseline; |
| | FIPS: 140-2/140-3, 201; |
| | NIST SP: 800-63-3; |
| | OMB Circular: A-130; |
| | OMB Memo: M-16-04, M-19-03, M-19-17; |
| | |
| | |

Privacy Discussion

Privacy Implementation Standards

HVA Control Statement

- (a)Privileged accounts each HVA using multifactor authentication mechanisms to protect against password weaknesses.
- (b) All HVA systems and devices must support and implement authentication of privileged accounts through multifactor authentication.

HVA Discussion

Multifactor authentication requires the use of two or more different factors to achieve authentication. The authentication factors are defined as follows: something you know (e.g., a personal identification number [PIN]), something you have (e.g., a physical authenticator or cryptographic private key stored in hardware or software), or something you are (e.g., a biometric). Multifactor authentication solutions that feature physical authenticators include hardware authenticators providing time-based or challenge-response authenticators and smart cards such as the U.S. Government Personal Identity Verification card or the Department of Defense (DoD) Common Access Card (CAC). In addition to authenticating users at the system level (i.e., at logon), organizations may also employ authentication mechanisms at the application level, at their discretion, to provide increased information security. Regardless of the type of access (i.e., local, network, remote), privileged accounts are authenticated using multifactor options appropriate for the level of risk. Organizations can add additional security measures, such as additional or more rigorous authentication mechanisms, for specific types of access.

HVA Implementation Standard

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|----------------------------|----------|--------------|
| IA-02(02) | Multifactor Access to Non- | P1 | Low |
| | Privileged Accounts | | Moderate |
| | | | High |
| | | | HVA |

Control Statement

Implement multifactor authentication for access to non-privileged accounts.

Discussion

Multifactor authentication (MFA) requires the use of two or more different factors to achieve authentication. The authentication factors are defined as follows: something you know (e.g., a personal identification number (PIN)); something you have (e.g., a physical authenticator or cryptographic private key stored in hardware or software); or something you are (e.g., a biometric). Multifactor authentication solutions that feature physical authenticators include hardware authenticators providing time-based or challenge-response authenticators and smart cards such as the U.S. Government Personal Identity Verification card or the DoD Common Access Card. In addition to authenticating users at the

system level, organizations may also employ authentication mechanisms at the application level, at their discretion, to provide increased information security. Regardless of the type of access, privileged accounts are authenticated using multifactor options appropriate for the level of risk. Organizations can provide additional security measures, such as additional or more rigorous authentication mechanisms, for specific types of access.

For non-privileged organizational users (the normal user), CMS requires a minimum of two-factor authentication (e.g., personal identity verification (PIV) and personal identification number (PIN)) to gain access to the system. Implemented authentication mechanisms, to include two-factor authentication, used to authenticate non-privileged organizational users must comply with HHS and CMS Identification, Credential, and Access Management (ICAM) standards.

Implementation Standard

High, Moderate & Low:

Std. 1 - Implement multifactor authentication for access to non-privileged accounts.

| Control Review Frequency | Assessment Frequency |
|--------------------------|--------------------------------------|
| Six (6) Months | Annually (365 Days) |
| Related Controls | Reference Policy |
| AC-5; | Statute: FISMA 2014; |
| | FedRAMP: Rev. 4 Baseline; |
| | FIPS: 140-2/140-3, 201; |
| | NIST SP: 800-63-3; |
| | OMB Circular: A-130; |
| | OMB Memo: M-16-04, M-19-03, M-17-19; |

Privacy Discussion

Privacy Implementation Standards

HVA Control Statement

HVA.1 – Replace Control with:

- (a) Non-privileged accounts are authenticated on each system using multifactor authentication (MFA) mechanisms that protect against password weaknesses.
- (b) All HVA systems and devices must support and implement authentication of non-privileged accounts through multifactor authentication.

HVA Discussion

All systems and devices support and implement authentication of non-privileged accounts through multifactor authentication.

Multifactor authentication requires the use of two or more different factors to achieve authentication. The authentication factors are defined as follows: something you know (e.g., a PIN), something you have (e.g., a physical authenticator or cryptographic private key stored in hardware or software), or something you are (e.g., a biometric). Multifactor authentication solutions that feature physical authenticators include hardware authenticators providing time-based or challenge-response authenticators and smart cards such as the U.S. Government Personal Identity Verification (PIV) card or the DoD CAC. In addition to authenticating users at the system level, organizations may also employ authentication mechanisms at the application level, at their discretion, to provide increased information security. Regardless of the type of access, privileged accounts are authenticated using multifactor options appropriate for the level of risk. Organizations can provide additional security measures, such as additional or more rigorous authentication mechanisms, for specific types of access.

HVA Implementation Standard

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|--------------------------------|----------|--------------|
| IA-02(05) | Individual Authentication with | P1 | High |
| | Group Authentication | | |

Control Statement

When shared accounts or authenticators are employed, require users to be individually authenticated before granting access to the shared accounts or resources.

Discussion

Individual authentication prior to shared group authentication helps to mitigate the risk of using group accounts or authenticators.

Implemented shared account authentication mechanisms must comply with HHS and CMS Identification, Credential, and Access Management (ICAM) standards.

Implementation Standard

High:

Std. 1 - When shared accounts or authenticators are employed, require users to be individually authenticated before granting access to the shared accounts or resources.

Control Review Frequency Assessment Frequency

| Annually (365 Days) | Three (3) Years |
|----------------------------------|-------------------|
| Related Controls | Reference Policy |
| None; | See Control IA-2; |
| Privacy Discussion | |
| Privacy Implementation Standards | |
| HVA Control Statement | |
| HVA Discussion | |
| HVA Implementation Standard | |

| Control Number | Control Name | Priority | CMS Baseline | |
|------------------------------|---|-------------------------------|----------------|--|
| IA-02(06) | ACCESS TO ACCOUNTS — | | Above Baseline | |
| | SEPARATE DEVICE | | | |
| Control Statement | · | · | · | |
| | tor authentication for network access to p | | | |
| (a) One of the factors | s is provided by a device separate from the | ne system gaining access; and | | |
| | minimum token requirement. | | | |
| Discussion | • | | | |
| Implementation Standar | ·d | | | |
| Control Review Frequen | ncy | Assessment Frequency | | |
| Not Specified | | Three (3) Years | | |
| Related Controls | | Reference Policy | | |
| AC-6 | | | | |
| Privacy Discussion | | | | |
| Privacy Implementation | Standards | | | |
| HVA Control Statement | | | | |
| HVA Discussion | | | | |
| HVA Implementation St | andard | | | |

| Control Number | Control Name | Priority | CMS Baseline |
|-----------------------------|--|---|--|
| IA-02(08) | Access to Accounts - Replay | P1 | Low |
| | Resistant | | Moderate |
| | | | High |
| Control Statement | | | |
| Implement replay-resista | ant authentication mechanisms for acce | ss to privileged accounts and non-privileged accounts. | |
| Discussion | | | |
| Authentication processes | s resist replay attacks if it is impractical | to achieve successful authentications by replaying prev | vious authentication messages. Replay-resistant techniques |
| include protocols that us | e nonces or challenges such as time syn | nchronous or challenge-response one-time authenticator | S. |
| Implementation Standard | Implementation Standard | | |
| High, Moderate & Low: | High, Moderate & Low: | | |
| Std. 1 - Implement repla | Std. 1 - Implement replay-resistant authentication mechanisms for access to privileged accounts and non-privileged accounts. | | |
| Control Review Frequency | | Assessment Frequency | |
| Annually (365 Days) | | Annually (365 Days) | |
| Related Controls | | Reference Policy | |
| None; | | FedRAMP: Rev. 4 Baseline; | |
| | | OMB Memo: M-16-04, M-19-03; | |
| Privacy Discussion | Privacy Discussion | | |
| Privacy Implementation Star | Privacy Implementation Standards | | |

HVA Control Statement

| HVA Discussion | | | | |
|--|--|---|---|--|
| HVA Implementation Standard | | | | |
| | | | | |
| | | | | |
| Control Number | Control Name | Priority | CMS Baseline | |
| IA-02(12) | Acceptance of PIV Credentials | P1 | Low | |
| 211 02(12) | Tree-punies of 117, Greuensung | | Moderate | |
| | | | | |
| | | | High | |
| G . 18: . | | | HVA | |
| Control Statement | 'C D 111 (', 17 'C' (' | 11 4 1 41 1 | | |
| | verify Personal Identity Verification- | compliant credentials. | | |
| Discussion | THE STATE OF THE S | | | |
| | | | ll access control and physical access control systems. PIV- | |
| | | | ting guidance documents. The adequacy and reliability of | |
| PIV card issuers are auth | orized using NIST SP 800-79-2. Accept | ptance of PIV-compliant credentials includes derived Pl | IV credentials, the use of which is addressed in NIST SP | |
| 800-166. The DOD Com | mon Access Card (CAC) is another ex | ample of a compliant credential. | | |
| Implementation Standard | | • | | |
| High, Moderate & Low: | | | | |
| | ronically verify Personal Identity Verif | ication-compliant credentials. | | |
| Control Review Frequency | | Assessment Frequency | | |
| Annually (365 Days) | | Three (3) Years | | |
| Related Controls | | Reference Policy | | |
| AU-2, PE-3, SA-4; | | FedRAMP: Rev. 4 Baseline; | | |
| 110 2, 1 L 3, 5/1 4, | | FIPS: 201; | | |
| | | HSPD: HSPD 12; | | |
| | | · · · · · · · · · · · · · · · · · · · | | |
| NIST SP: 800-63-3, 800-79-2, 800-166; | | | | |
| | | OMB Circular: A-130; | | |
| | | OMB Memo: M-16-04, M-19-03; | | |
| Privacy Discussion | | | | |
| Privacy Implementation Standards LIVA Control Statement | | | | |
| HVA Control Statement | | | | |
| (a) Identification and authentication to HVA must be facilitated using PIV in compliance with FIPS Publication 201-1 and OMB M-11-11. | | | | |
| (b) Additional authentication factors must be employed in a risk-based manner. | | | | |
| HVA Discussion | | | | |
| Acceptance of PIV-compliant credentials applies to organizations implementing logical access control and physical access control systems. PIV-compliant credentials are those | | | | |
| credentials issued by federal agencies that conform to FIPS Publication 201 and supporting guidance documents. The adequacy and reliability of PIV card issuers are authorized | | | | |
| using (NIST SP 800-79-2). Acceptance of PIV-compliant credentials includes derived PIV credentials, the use of which is addressed in (NIST SP 800-166). The DOD CAC is an | | | | |
| example of a PIV credential. | | | | |
| HVA Implementation Standard | | | | |
| | | | | |
| | | | | |
| Control Number | Control Name | Priority | CMS Baseline | |
| IA-03 | Device Identification and | P2 | Moderate | |
| | Authentication | | High | |
| | 1 tutilelitication | | HVA | |
| I | | | 11 7 /3 | |

Uniquely identify and authenticate devices (defined in applicable security/privacy plans) that require authentication mechanisms, which, at a minimum, use shared information (MAC or IP address) and access control lists to control remote network access before establishing a remote connection. If remote authentication is provided by the system itself,

the system must be in compliance with OMB Memorandum M-04-04, E-Authentication Guidance for Federal Agencies (HYPERLINK "https://www.whitehouse.gov/sites/whitehouse.gov/files/omb/memoranda/2004/m04-04.pdf").

Discussion

Devices that require unique device-to-device identification and authentication are defined by type, by device, or by a combination of type and device. Organization-defined device types can include devices that are not owned by the organization. Systems use shared known information (e.g., Media Access Control [MAC], Transmission Control Protocol/Internet Protocol [TCP/IP] addresses) for device identification or organizational authentication solutions (e.g., IEEE 802.1x and Extensible Authentication Protocol [EAP], RADIUS server with EAP-Transport Layer Security [TLS] authentication, Kerberos) to identify and authenticate devices on local and wide area networks. Organizations determine the required strength of authentication mechanisms based on the security categories of systems and mission or business requirements. Because of the challenges of implementing device authentication on large scale, organizations can restrict the application of the control to a limited number (and type) of devices based on need. At a minimum, CMS systems should be filtered by MAC and/or IP address when accessing remote systems. OMB Memo M-04-04, in conjunction with NIST SP 800-63-3, provides remote authentication guidance (and minimal requirements) for remote authentication when remote access provided by the system.

Implementation Standard

High, Moderate & Low:

Std. 1 - Uniquely identify and authenticate devices (defined in applicable security/privacy plans) that require authentication mechanisms, which, at a minimum, use shared information (MAC or IP address) and access control lists to control remote network access before establishing a remote connection. If remote authentication is provided by the system itself, the system must be in compliance with OMB Memorandum M-04-04, E-Authentication Guidance for Federal Agencies (HYPERLINK

"https://www.whitehouse.gov/sites/whitehouse.gov/files/omb/memoranda/2004/m04-04.pdf").

| Control Review Frequency | Assessment Frequency |
|--|--|
| Annually (365 Days) | Annually (365 Days) |
| Related Controls | Reference Policy |
| AC-17, AC-18, AC-19, AU-6, CA-3, CA-9, IA-4, IA-5, IA-9, | FedRAMP: Rev. 4 Baseline; |
| IA-11, SI-4; | FISCAM: AC-2, AC-2.1.1, AC-2.1.4, AC-2.1.5, AC-2.1.6, AC- 2.1.8, AC-4.1.1, AS-2, AS-2.2, AS-2.3.2; |
| | HIPAA: 45 C.F.R. §164.312(a)(2)(i), 45 C.F.R. §164.312(d), 45 C.F.R. §164.312(a)(1); |
| | OMB Circular: A-130; |
| | OMB Memo: M-19-17; |

Privacy Discussion

Privacy Implementation Standards

HVA Control Statement

- (a) Devices must be authenticated to protect against unauthorized access to HVA information and services by unauthorized devices.
- (b) Validates security posture, uniquely identifies, and authenticates devices before establishing a network connection to the HVA.

HVA Discussion

Devices that require unique device-to-device identification and authentication are defined by type, by device, or by a combination of type and device. Organization-defined device types can include devices that are not owned by the organization. Systems use shared known information (e.g., MAC and Transmission Control Protocol (TCP)/IP addresses) for device identification or organizational authentication solutions (e.g., Institute of Electrical and Electronics Engineers) 802.1x and Extensible Authentication Protocol [EAP], RADIUS server with EAP-TLS authentication, Kerberos) to identify and authenticate devices on local and wide area networks. Organizations should determine the required strength of authentication mechanisms based on the security categories of systems and mission or business requirements. Because of the challenges of implementing device authentication on large scale, organizations can restrict the application of the control to a limited number (and type) of devices based on need

HVA Implementation Standard

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|-----------------------|----------|--------------|
| IA-04 | Identifier Management | P1 | Low |
| | | | Moderate |
| | | | High |

Control Statement

Manage system identifiers by:

(a) Receiving authorization from defined personnel or roles (defined in applicable security/privacy plans) to assign an individual, group, role, service, or device identifier;

- (b) Selecting an identifier that identifies an individual, group, role, service, or device;
- (c) Assigning the identifier to the intended individual, group, role, service, or device; and
- (d) Preventing reuse of identifiers for three (3) years.

Note: Prevention of identifier reuse includes ensuring previous identifier-based access authorizations are removed from the system. For example, if an identifier has provided access to one or more sensitive files or folders, before the identifier can be reused, the identifier-based access must be removed from the files and folders.

Discussion

Common device identifiers include media access control (MAC), Internet Protocol (IP) addresses, or device-unique token identifiers. Management of individual identifiers is not applicable to shared system accounts. Typically, individual identifiers are the user names of the system accounts assigned to those individuals. In such instances, the account management activities of AC-2 use account names provided by IA-4. Identifier management also addresses individual identifiers not necessarily associated with system accounts. Preventing the reuse of identifiers implies preventing the assignment of previously used individual, group, role, service, or device identifiers to different individuals, groups, roles, services, or devices.

Implementation Standard

High, Moderate & Low:

Std. 1 - Manage system identifiers by:

- (a) Receiving authorization from defined personnel or roles (defined in applicable security/privacy plans) to assign an individual, group, role, service, or device identifier;
- (b) Selecting an identifier that identifies an individual, group, role, service, or device;
- (c) Assigning the identifier to the intended individual, group, role, service, or device; and

(d) Preventing reuse of identifiers for three (3) years.

| (d) I reventing reuse of identifiers for times (3) years. | | |
|---|--|--|
| Control Review Frequency | Assessment Frequency | |
| Annually (365 Days) | Three (3) Years | |
| Related Controls | Reference Policy | |
| AC-2, IA-2, IA-3, IA-5, IA-8, IA-9, MA-4, PE-2, PE-3, PE-4, | FedRAMP: Rev. 4 Baseline; | |
| PL-4, PM-12, PS-3, PS-4, PS-5, SC-37; | FIPS: 201-2; | |
| | FISCAM: AC-2, AC-2.1.12, AC-2.1.16, AS-2; | |
| | HIPAA: 45 C.F.R. §164.312(a)(2)(i), 45 C.F.R. §164.312(d), 45 C.F.R. §164.308(a)(4), 45 C.F.R. | |
| | §164.308(a)(5)(ii)(D); | |
| | NIST SP: 800-63-3, 800-73-4, 800-76-2, 800-78-4; | |
| Privacy Discussion | | |
| Privacy Implementation Standards | | |
| HVA Control Statement | | |
| HVA Discussion | | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|----------------------|----------|--------------|
| IA-04(04) | Identify User Status | P1 | Moderate |
| | · | | High |
| | | | ð |

Control Statement

HVA Implementation Standard

Manage individual identifiers by uniquely identifying each individual using one or more CMS-defined characteristics identifying individual status (defined in applicable security/privacy plans).

Discussion

Characteristics identifying the status of individuals include contractors and foreign nationals. Identifying the status of individuals by characteristics provides additional information about the people with whom organizational personnel are communicating. For example, it might be useful for a government employee to know that one of the individuals on an email message is a contractor.

Implementation Standard

High & Moderate:

| Std. 1 - Manage individual identifiers by uniquely identifying each individual using one or more CMS-defined characteristics identifying individual status (defined in applicable | | |
|---|----------------------|--|
| security/privacy plans). | | |
| Control Review Frequency | Assessment Frequency | |
| Annually (365 Days) | Three (3) Years | |
| Related Controls | Reference Policy | |
| None; | See Control IA-4; | |
| Privacy Discussion | | |
| Privacy Implementation Standards | | |
| HVA Control Statement | | |
| HVA Discussion | | |
| HVA Implementation Standard | | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|--------------------------|----------|--------------|
| IA-05 | Authenticator Management | P1 | Low |
| | _ | | Moderate |
| | | | High |
| | | | HVA |

Manage system authenticators by:

- (a) Verifying, as part of the initial authenticator distribution, the identity of the individual, group, role, service, or device receiving the authenticator;
- (b) Establishing initial authenticator content for any authenticators issued by the organization;
- (c) Ensuring that authenticators have sufficient strength of mechanism for their intended use;
- (d) Establishing and implementing administrative procedures for initial authenticator distribution, for lost or compromised or damaged authenticators, and for revoking authenticators:
- (e) Changing default authenticators prior to first use;
- (f) Establishing minimum and maximum lifetime restrictions and reuse conditions for authenticators;
- (g) Protecting authenticator content from unauthorized disclosure and modification;
- (h) Requiring individuals to take, and having devices implement, specific controls to protect authenticators; and
- (i) Changing authenticators for group or role accounts when membership to those accounts changes.
- (j) Changing or refreshing authenticators as follows:

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- Passwords are no longer valid in the event of known or suspected compromise, and require immediate change;
- Passwords must be changed immediately upon system installation (e.g. default or vendor-supplied passwords);
- PKI certificates issued in accordance with the Federal PKI Common Policy are valid for no longer than three (3) years; and
- Any PKI authentication request must be validated by Online Certificate Status Protocol (OCSP) or Certificate Revocation List (CRL) to ensure that the certificate being used for authentication has not been revoked.
- (k) Changing, refreshing, or revoking PIV authenticators as follows:
 - PIV compliant access cards are valid for no longer than five (5) years;
 - The minimum PIN length for PIV cards shall be at least 6 digits;
 - The maximum allowed PIN attempts for each PIV card stock is specified below:
 - Fifteen (15) attempts for 64k card stock in either Cybertrust / Verizon Business CA or those converted to Entrust certificates (64k card stock only); and
 - Ten (10) attempts for modern 128k cards issued by the Entrust CA.

Discussion

Authenticators include passwords, cryptographic devices, one-time password devices, and key cards. Device authenticators include certificates and passwords. Initial authenticator content is the actual content of the authenticator (e.g., the initial password). In contrast, the requirements about authenticator content contain specific characteristics or criteria (e.g., minimum password length). Developers may deliver system components with factory default authentication credentials to allow for initial installation and configuration. Default authentication credentials are often well known, easily discoverable, and present a significant security risk. The requirement to protect individual

authenticators may be implemented via control PL-4 or PS-6 for authenticators in the possession of individuals and by controls AC-3, AC-6, and SC-28 for authenticators stored in organizational systems, including passwords stored in hashed or encrypted formats or files containing encrypted or hashed passwords accessible with administrator privileges. Systems support authenticator management by organization-defined settings and restrictions for various authenticator characteristics (e.g., minimum password length, validation time window for time synchronous one-time tokens, and number of allowed rejections during the verification stage of biometric authentication). Actions can be taken to safeguard individual authenticators, including maintaining possession of authenticators; not sharing authenticators with others; and reporting lost, stolen, or compromised authenticators immediately. Authenticator management includes issuing and revoking authenticators for temporary access when no longer needed.

The 2018 modification to the HHS IS2P specifies the requirements for the maximum login attempts allowed when using ID and Password to authenticate to information systems; however, it does not include the maximum login attempts when authenticating with a PIV card. The maximum Personal Identification Number (PIN) attempts allowed for PIV cards is specified by policies implemented within the Smart Card Management System (SCMS) during issuance. These policies vary depending on a combination of card stock (64k, 128k), and certificate issuer for HHS (Cybertrust/Verizon Business CA or Entrust) and type of credential (PIV, RLA, ALT).

The maximum allowed PIN attempts for each PIV card stock is specified below:

- Fifteen (15) attempts for 64k card stock in either Cybertrust / Verizon Business CA or those converted to Entrust certificates (64k card stock only); and
- Ten (10) attempts for modern 128k cards issued by the Entrust CA.

Implementation Standard

High, Moderate & Low:

Std. 1 - Manage system authenticators by:

- (a) Verifying, as part of the initial authenticator distribution, the identity of the individual, group, role, service, or device receiving the authenticator;
- (b) Establishing initial authenticator content for any authenticators issued by the organization;
- (c) Ensuring that authenticators have sufficient strength of mechanism for their intended use;
- (d) Establishing and implementing administrative procedures for initial authenticator distribution, for lost or compromised or damaged authenticators, and for revoking authenticators;
- (e) Changing default authenticators prior to first use;
- (f) Establishing minimum and maximum lifetime restrictions and reuse conditions for authenticators;
- (g) Protecting authenticator content from unauthorized disclosure and modification;
- (h) Requiring individuals to take, and having devices implement, specific controls to protect authenticators; and
- (i) Changing authenticators for group or role accounts when membership to those accounts changes.
- (j) Changing or refreshing authenticators as follows:
 - Passwords are no longer valid in the event of known or suspected compromise, and require immediate change;
 - Passwords must be changed immediately upon system installation (e.g. default or vendor-supplied passwords);
 - PKI certificates issued in accordance with the Federal PKI Common Policy are valid for no longer than three (3) years; and
- Any PKI authentication request must be validated by Online Certificate Status Protocol (OCSP) or Certificate Revocation List (CRL) to ensure that the certificate being used for authentication has not been revoked.
- (k) Changing, refreshing, or revoking PIV authenticators as follows:
 - PIV compliant access cards are valid for no longer than five (5) years;
 - The minimum PIN length for PIV cards shall be at least 6 digits;
 - The maximum allowed PIN attempts for each PIV card stock is specified below:
 - Fifteen (15) attempts for 64k card stock in either Cybertrust / Verizon Business CA or those converted to Entrust certificates (64k card stock only); and
 - Ten (10) attempts for modern 128k cards issued by the Entrust CA.

| Control Review Frequency | Assessment Frequency |
|---|--|
| Two (2) Months | Annually (365 Days) |
| V/ | |
| Related Controls | Reference Policy |
| AC-2, AC-3, AC-6, CM-6, IA-2, IA-4, IA-7, IA-8, IA-9, MA- | FedRAMP: Rev. 4 Baseline; |
| 4, PE-2, PL-4, PS-5, PS-6, SC-12, SC-13, SC-17, SC-28; | FIPS: 140-2/140-3, 180-4, 201-2, 202; |
| | FISCAM: AC-2, AS-2; |
| | HIPAA: 45 C.F.R. §164.308(a)(5)(ii)(D), 45 C.F.R. §164.308(a)(3), 45 C.F.R. §164.308(a)(5)(ii)(D), 45 C.F.R. |
| | §164.312(d); |
| | NISTIR: 7539, 7817, 7849, 7870, 8040; |

| NIST SP: 800-63-3, 800-73-4, 800-76-2, 800-78-4; |
|--|
| OMB Circular: A-130; |
| OMB Memo: M-16-04, M-19-03, M-19-17; |
| Web: HYPERLINK "https://www.idmanagement.gov/"; |

Privacy Discussion

Discussion for systems processing, storing, or transmitting PII (to include PHI):

Adequate security to ensure confidentiality for any system containing sensitive information such as personally identifiable information (PII) is achieved through the management of the authenticators permitting access to that system. Authenticator management includes periodically changing passwords or other identifiers (e.g., certification and signatures) to reinforce identity validation and adherence to administrative security policies as well as enforces a time-based restriction on access, all of which bound access to PII in some way, limiting exposure in the event a user account is compromised.

Discussion for systems processing, storing, or transmitting PHI:

Under the HIPAA Security Rule, this is an addressable implementation specification. HIPAA covered entities must conduct an analysis as described at 45 C.F.R. § 164.306 (Security standards: General rules) part (d) (Implementation specifications) to determine how it must be applied within the CMS Business/System.

Privacy Implementation Standards

HVA Control Statement

Manage system authenticators by:

- (a) Verifying, as part of the initial authenticator distribution, the identity of the individual, group, role, service, or device receiving the authenticator;
- (b) Establishing initial authenticator content for any authenticators issued by the organization;
- (c) Ensuring that authenticators have sufficient strength of mechanism for their intended use;
- (d) Establishing and implementing administrative procedures for initial authenticator distribution, for lost or compromised or damaged authenticators, and for revoking authenticators;
- (e) Changing default authenticators prior to first use;
- (f) Establishing minimum and maximum lifetime restrictions and reuse conditions for authenticators;
- (g) Protecting authenticator content from unauthorized disclosure and modification;
- (h) Requiring individuals to take, and having devices implement, specific controls to protect authenticators; and
- (i) Changing/refreshing authenticators at least annually for cryptographic devices.
- (j) Changing or refreshing authenticators as follows:
 - Passwords are valid for no longer than sixty (60) days before they must be changed;
 - Passwords are no longer valid in the event of known or suspected compromise, and require immediate change;
 - Passwords must be changed immediately upon system installation (e.g. default or vendor-supplied passwords);
 - PKI certificates issued in accordance with the Federal PKI Common Policy are valid for no longer than three (3) years; and
- Any PKI authentication request must be validated by Online Certificate Status Protocol (OCSP) or Certificate Revocation List (CRL) to ensure that the certificate being used for authentication has not been revoked.
 - -Changing/refreshing authenticators at least annually or upon departure of key personnel with knowledge of password for service and system account passwords/pins
- (k) Changing, refreshing, or revoking PIV authenticators as follows:
 - PIV compliant access cards are valid for no longer than five (5) years;
 - The minimum PIN length for PIV cards shall be at least 6 digits;
 - The maximum allowed PIN attempts for each PIV card stock is specified below:
 - Fifteen (15) attempts for 64k card stock in either Cybertrust / Verizon Business CA or those converted to Entrust certificates (64k card stock only); and
 - Ten (10) attempts for modern 128k cards issued by the Entrust CA

HVA Discussion

Authenticators include passwords, cryptographic devices, one-time password devices, and key cards. Device authenticators include certificates and passwords. Initial authenticator content is the actual content of the authenticator (e.g., the initial password). In contrast, the requirements about authenticator content contain specific characteristics or criteria (e.g., minimum password length). Developers may deliver system components with factory default authentication credentials to allow for initial installation and configuration. Default authentication credentials are often well known, easily discoverable, and present a significant security risk. The requirement to protect individual

authenticators may be implemented via control PL-4 or PS-6 for authenticators in the possession of individuals and by controls AC-3, AC-6, and SC-28 for authenticators stored in organizational systems, including passwords stored in hashed or encrypted formats or files containing encrypted or hashed passwords accessible with administrator privileges. Systems support authenticator management by organization-defined settings and restrictions for various authenticator characteristics (e.g., minimum-length passwords, validation time window for time synchronous one-time tokens, and number of allowed rejections during the verification stage of biometric authentication). Actions can be taken to safeguard individual authenticators, including maintaining possession of authenticators, not sharing authenticators with others and reporting lost, stolen, or compromised authenticators immediately. Authenticator management includes issuing and revoking authenticators for temporary access when no longer needed.

HVA Implementation Standard

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|-------------------------------|----------|--------------|
| IA-05(01) | Password-Based Authentication | P1 | Low |
| | | | Moderate |
| | | | High |
| | | | HVA |

Control Statement

For password-based authentication, systems follow the direction within the applicable baseline configuration (defined under CM-6) or, if more stringent, the following:

- (a) Maintain a list of commonly-used, expected, or compromised passwords and update the list using a frequency defined in applicable security/privacy plans, not to exceed three-hundred sixty-five (365) days, and when organizational passwords are suspected to have been compromised directly or indirectly;
- (b) Verify, when users create or update passwords, that the passwords are not found on CMS and Mission/Business/System-defined lists of commonly-used, expected, compromised passwords, or within a dictionary (names, words);
- (c) Transmit only cryptographically-protected passwords following SI-07(06);
- (d) Store passwords using an approved hash algorithm and salt, preferably using a keyed hash;
- (e) Require immediate selection of a new password upon account recovery (i.e., use of temporary passwords will trigger an immediate change to a permanent password);
- (f) Allow user selection of long passwords and passphrases, including spaces and all printable characters;
- (g) Employ automated tools to assist the user in selecting strong password authenticators; and
- (h) Enforce the following composition and complexity rules:
- Minimum Password Length = Minimum length of eight (8) characters for regular user passwords, and minimum length of fifteen (15) characters for administrator or privileged user passwords;
- PasswordComplexity = minimum (three (3) for High or one (1) for Moderate or Low) character(s) from the four (4) character categories (A-Z, a-z, 0-9, Special Characters);
 - PasswordHistorySize = twelve (12) passwords for High or six (6) passwords for Moderate and Low systems; and
 - If supported, enforce a minimum of number of changed characters:
 - MinimumCharactersChanged = at least 75% of characters

Note: This control enhancement applies to single-factor authentication of individuals using passwords as individual or group authenticators, and in a similar manner, when passwords are part of multifactor authenticators. This control enhancement does not apply when passwords are used to unlock hardware authenticators (e.g., PIV cards). Also, administrator/privileged users are defined as those authorized for limited administrative purposes only based on business or technical need. Cryptographically-protected passwords include, for example, encrypted versions of passwords and one-way cryptographic hashes of passwords. The number of changed characters refers to the number of changes required with respect to the total number of positions in the current password. Password lifetime restrictions do not apply to temporary passwords. To mitigate certain brute force attacks against passwords, organizations may also consider salting passwords.

Mobile devices are excluded from the password complexity requirement.

Discussion

Password-based authentication applies to passwords regardless of whether they are used in single-factor or multifactor authentication. Long passwords or passphrases are preferable over shorter passwords. Enforced composition rules provide marginal security benefit while decreasing usability. However, organizations may choose to establish certain rules for password generation (e.g., minimum character length for long passwords) under certain circumstances and can enforce this requirement in IA-5(1)(h). Account recovery can occur, for example, in situations when a password is forgotten. Cryptographically-protected passwords following SI-07(06) include salted one-way cryptographic hashes of passwords. The list of commonly-used, compromised, or expected passwords includes passwords obtained from previous breach corpuses, dictionary words, and repetitive or sequential characters. The list includes context specific words, for example, the name of the service, username, and derivatives thereof.

At CMS, passwords can be used as one of the factors (something the user knows) within a multifactor authentication mechanism. Additionally, password attributes (e.g., length, composition, histories) vary based on the role assigned to the user of the account (e.g., elevated privileged user vs. normal user) and the system's security impact level. CMS is discouraging starting or ending passwords with a number. Systems and applications still exist where such passwords (beginning or ending with a number) are known to cause problems.

Mobile devices are excluded from the password complexity requirement.

Implementation Standard

High, Moderate & Low:

- Std. 1 For password-based authentication, systems follow the direction within the applicable baseline configuration (defined under CM-6) or, if more stringent, the following:
- (a) Maintain a list of commonly-used, expected, or compromised passwords and update the list using a frequency defined in applicable security/privacy plans, not to exceed three-hundred sixty-five (365) days, and when organizational passwords are suspected to have been compromised directly or indirectly;
- (b) Verify, when users create or update passwords, that the passwords are not found on CMS and Mission/Business/System-defined lists of commonly-used, expected, compromised passwords, or within a dictionary (names, words);
- (c) Transmit only cryptographically-protected passwords following SI-07(06);
- (d) Store passwords using an approved hash algorithm and salt, preferably using a keyed hash;
- (e) Require immediate selection of a new password upon account recovery (i.e., use of temporary passwords will trigger an immediate change to a permanent password);
- (f) Allow user selection of long passwords and passphrases, including spaces and all printable characters;
- (g) Employ automated tools to assist the user in selecting strong password authenticators; and
- (h) Enforce the following composition and complexity rules:
- MinimumPasswordLength = Minimum length of eight (8) characters for regular user passwords, and minimum length of fifteen (15) characters for administrator or privileged user passwords:
- PasswordComplexity = minimum (three (3) for High or one (1) for Moderate or Low) character(s) from the four (4) character categories (A-Z, a-z, 0-9, Special Characters);
 - PasswordHistorySize = twelve (12) passwords for High or six (6) passwords for Moderate and Low systems; and
 - If supported, enforce a minimum of number of changed characters:
 - MinimumCharactersChanged = at least 75% of characters

Note: This control enhancement applies to single-factor authentication of individuals using passwords as individual or group authenticators, and in a similar manner, when passwords are part of multifactor authenticators. This control enhancement does not apply when passwords are used to unlock hardware authenticators (e.g., PIV cards). Also, administrator/privileged users are defined as those authorized for limited administrative purposes only based on business or technical need. Cryptographically-protected passwords include, for example, encrypted versions of passwords and one-way cryptographic hashes of passwords. The number of changed characters refers to the number of changes required with respect to the total number of positions in the current password. Password lifetime restrictions do not apply to temporary passwords. To mitigate certain brute force attacks against passwords, organizations may also consider salting passwords.

Mobile devices are excluded from the password complexity requirement.

| Control Review Frequency | Assessment Frequency |
|--------------------------|--|
| Two (2) Months | Annually (365 Days) |
| Related Controls | Reference Policy |
| IA-6; | FedRAMP: Rev. 4 Baseline; |
| | FIPS: 201-2; |
| | FISCAM: AC-2, AS-2; |
| | HIPAA: 45 C.F.R. §164.308(a)(5)(ii)(D), 45 C.F.R. §164.308(a)(3), 45 C.F.R. §164.308(a)(5)(ii)(D), 45 C.F.R. |
| | §164.312(d); |
| | NIST SP: 800-63-3, 800-73-4, 800-76-2, 800-78-4, 800-132; |
| | OMB Circular: A-130; |
| | OMB Memo: M-16-04, M-19-03, M-19-17; |
| Privacy Discussion | |

Privacy Implementation Standards

HVA Control Statement

HVA.1 – Replace Control with:

User and privileged accounts must comply with multifactor authentication requirements. Service and System accounts that leverage password based authentication shall meet the following requirements:

- (a) Maintain a list of commonly-used, expected, or compromised passwords and update the list using a frequency defined in applicable security/privacy plans, not to exceed three-hundred sixty-five (365) days, and when organizational passwords are suspected to have been compromised directly or indirectly;
- (b) Verify, when users create or update passwords, that the passwords are not found on CMS and Mission/Business/System-defined lists of commonly-used, expected, compromised passwords, or within a dictionary (names, words);
- (c) Transmit only cryptographically-protected passwords;
- (d) Store passwords using an approved hash algorithm and salt, preferably using a keyed hash;
- (e) Require immediate selection of a new password upon account recovery (i.e., use of temporary passwords will trigger an immediate change to a permanent password);
- (f) Allow user selection of long passwords and passphrases using letters;
- (g) Employ automated tools to assist the user in selecting strong password authenticators;
- (h) Enforce the following composition and complexity rules:
 - MinimumPasswordAge = one (1) day;
 - MaximumPasswordAge = sixty (60) days;
 - MinimumPasswordLength = Minimum length of twenty (20) characters;
 - PasswordComplexity = minimum (3) character(s) from each of the two (2) character categories (A-Z, a-z) no numbers or special characters;
 - PasswordHistorySize = reuse is disallowed; and
 - If supported, enforce a minimum of number of changed characters:

MinimumCharactersChanged = at least 75% of characters

- Must NOT contain the username:

Embedded Username = false

- (i) Use of default authentication credentials is disallowed;
- (j) As applicable, change upon personnel turnover;
- (k) When applicable, passwords must be stored in a secured location and only used when necessary; and
- (1) Passwords must be unique for each identifier and on each system within the HVA boundary.

HVA Discussion

Password-based authentication applies to passwords regardless of whether they are used in single-factor or multifactor authentication. Long passwords or passphrases are preferable over shorter passwords. Enforced composition rules provide marginal security benefit while decreasing usability. However, organizations may choose to establish certain rules for password generation (e.g., minimum character length for long passwords) under certain circumstances and can enforce this requirement in IA-5(1)(h). Account recovery can occur, for example, in situations when a password is forgotten. Cryptographically-protected passwords include salted one-way cryptographic hashes of passwords. The list of commonly-used, compromised, or expected passwords includes passwords obtained from previous breach corpuses, dictionary words, and repetitive or sequential characters. The list includes context specific words, for example, the name of the service, username, and derivatives thereof.

HVA Implementation Standard

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|---------------------------------|----------|--------------|
| IA-05(02) | Public Key-Based Authentication | P2 | Moderate |
| | • | | High |
| | | | |

Control Statement

- (a) For public key-based authentication:
- 1. Enforce authorized access to the corresponding private key; and
- 2. Map the authenticated identity to the account of the individual or group; and
- (b) When public key infrastructure (PKI) is used:
- 1. Validate certificates by constructing and verifying a certification path to an accepted trust anchor, including checking certificate status information; and
- 2. Implement a local cache of revocation data to support path discovery and validation.

Discussion

Public key cryptography is a valid authentication mechanism for individuals and machines or devices. When PKI is implemented, status information for certification paths includes certificate revocation lists or certificate status protocol responses. For PIV cards, certificate validation involves the construction and verification of a certification path to the Common Policy Root trust anchor which includes certificate policy processing. Implementing a local cache of revocation data to support path discovery and validation supports system availability in situations where organizations are unable to access revocation information via the network.

Implementation Standard

High & Moderate

Std. 1 - (a) For public key-based authentication:

- 1. Enforce authorized access to the corresponding private key; and
- 2. Map the authenticated identity to the account of the individual or group; and
- (b) When public key infrastructure (PKI) is used:
- 1. Validate certificates by constructing and verifying a certification path to an accepted trust anchor, including checking certificate status information; and

2. Implement a local cache of revocation data to support path discovery and validation.

| 2. Implement a local cache of revocation data to support pain also very and variation. | | | | |
|--|---------------------------|--|--|--|
| Control Review Frequency | Assessment Frequency | | | |
| Quarterly | Annually (365 Days) | | | |
| Related Controls | Reference Policy | | | |
| IA-3, IA-6, SC-17; | FedRAMP: Rev. 4 Baseline; | | | |
| Privacy Discussion | | | | |
| Privacy Implementation Standards | | | | |
| HVA Control Statement | | | | |
| HVA Discussion | | | | |
| HVA Implementation Standard | | | | |

| Control Number IA-05(06) | Control Name Protection of Authenticators | Priority P2 | CMS Baseline Moderate High | | |
|--------------------------|--|-------------|----------------------------------|--|--|
| Ct1 Settement | | | | | |

Control Statement

Protect authenticators commensurate with the security category of the information to which use of the authenticator permits access.

Discussion

For systems containing multiple security categories of information without reliable physical or logical separation between categories, authenticators used to grant access to the systems are protected commensurate with the highest security category of information on the systems. Security categories of information are determined as part of the security categorization process.

Implementation Standard

High & Moderate

Std. 1 - Protect authenticators commensurate with the security category of the information to which use of the authenticator permits access.

| Sta: 1 Trotteet dutilentications commensurate with the security category of the information to which use of the dutilenticator permits decess. | | | |
|--|----------------------|--|--|
| Control Review Frequency | Assessment Frequency | | |
| Annually (365 Days) | Three (3) Years | | |
| Related Controls | Reference Policy | | |
| RA-2; | See Control IA-5; | | |
| Privacy Discussion | | | |

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Privacy Implementation Standards

HVA Control Statement

HVA Discussion

HVA Implementation Standard

| G : 137 1 | G : 137 | TO 1 1 | CIACO D. II | |
|---|--|---|---|--|
| | | Priority | CMS Baseline | |
| IA-05(15) | GSA-APPROVED PRODUCTS | | Above Baseline | |
| | AND SERVICES | | | |
| Control Statement | | | | |
| Use only General Servic | es Administration-approved products a | nd services for identity, credential, and access managen | nent. | |
| Discussion | | | | |
| Implementation Standard | | | | |
| Control Review Frequency Assessment Frequency | | | | |
| Not Specified | | | | |
| Related Controls | | Reference Policy | | |
| None | | | | |
| Privacy Discussion | | | | |
| Privacy Implementation Star | ndards | | | |
| HVA Control Statement | | | | |
| HVA Discussion | | | | |
| HVA Implementation Standa | ard | | | |
| | | | | |
| | | | | |
| Control Number | Control Name | Priority | CMS Baseline | |
| IA-06 | Authenticator Feedback | P1 | Low | |
| 1A-00 | Authenticator recuback | 11 | | |
| | | | Moderate | |
| | | | High | |
| Control Statement | | | | |
| Obscure feedback of authentication information during the authentication process to protect the information from possible exploitation and use by unauthorized individuals. | | | | |
| Discussion | | | | |
| Authenticator feedback from systems does not provide information that would allow unauthorized individuals to compromise authentication mechanisms. For some types of | | | | |
| systems, for example, de | sktops or notebooks with relatively larg | ge monitors, the threat (referred to as shoulder surfing) | may be significant. For other types of systems, for | |
| example, mobile devices | example, mobile devices with small displays, the threat may be less significant, and is balanced against the increased likelihood of typographic input errors due to small | | | |
| keyboards. Thus, the means for obscuring authenticator feedback is selected accordingly. Obscuring authenticator feedback includes displaying asterisks when users type | | | | |
| passwords into input devices, or displaying feedback for a very limited time before obscuring it. | | | | |
| Implementation Standard | | | | |
| High, Moderate & Low: | | | | |
| Std. 1 - Obscure feedback of authentication information during the authentication process to protect the information from possible exploitation and use by unauthorized | | | | |
| | k of authentication information during | the authentication process to protect the information fro | oni possible exploitation and use by unauthorized | |
| individuals. | | T | | |
| Control Review Frequency | | Assessment Frequency | | |
| Annually (365 Days) | | Annually (365 Days) | | |
| | | Reference Policy | | |
| AC-3, PE-18; | | FedRAMP: Rev. 4 Baseline; | | |
| | | FISCAM: AC-2, AC-2.1.17, AS-2; | | |
| H | | HIPAA: 45 C.F.R. §164.308(a)(5)(ii)(D), 45 C.F.R. | §164.312(a)(1); | |
| Privacy Discussion | | | | |
| Privacy Implementation Standards | | | | |
| HVA Control Statement | | | | |
| HVA Discussion | | | | |
| HVA Implementation Standard | | | | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|----------------------|----------|--------------|
| IA-07 | Cryptographic Module | P1 | Low |
| | Authentication | | Moderate |
| | | | High |

Implement mechanisms for authentication to a cryptographic module that meet the requirements of applicable laws, executive orders, directives, policies, regulations, standards, and guidelines for such authentication.

Discussion

Authentication mechanisms may be required within a cryptographic module to authenticate an operator accessing the module and to verify that the operator is authorized to assume the requested role and perform services within that role.

Implementation Standard

High, Moderate & Low:

Std. 1 - Implement mechanisms for authentication to a cryptographic module that meet the requirements of applicable laws, executive orders, directives, policies, regulations, standards, and guidelines for such authentication

| standards, and guidelines for such authentication. | |
|--|--|
| Control Review Frequency | Assessment Frequency |
| Annually (365 Days) | Annually (365 Days) |
| Related Controls | Reference Policy |
| AC-3, IA-5, SA-4, SC-12, SC-13; | FedRAMP: Rev. 4 Baseline; |
| | FIPS: 140-2/140-3; |
| | FISCAM: AC-4, AS-2; |
| | HIPAA: 45 C.F.R. §164.308(a)(5)(ii)(D), 45 C.F.R.§164.312(a)(2)(iv); |
| | Web: HYPERLINK "https://csrc.nist.gov/projects/cryptographic-module-validation-program"; |
| Privacy Discussion | |
| Privacy Implementation Standards | |
| HVA Control Statement | |
| HVA Discussion | |
| HVA Implementation Standard | |

| | Control Number | Control Name | Priority | CMS Baseline |
|-----|----------------|--|----------|--------------|
| | IA-08 | Identification and Authentication | P1 | Low |
| | | (Non-Organizational Users) | | Moderate |
| | | | | High |
| - 1 | | | | |

Control Statement

Uniquely identify and authenticate non-organizational users or processes acting on behalf of non-organizational users prior to gaining access to all Department systems and networks (unless a risk-based decision is made for a particular system that does not require non-organization user authentication).

Discussion

Non-organizational users include system users other than organizational users explicitly covered by IA-2. Non-organizational users are uniquely identified and authenticated for accesses other than those accesses explicitly identified and documented in AC-14. Identification and authentication of non-organizational users accessing federal systems may be required to protect federal, proprietary, or privacy-related information (with exceptions noted for national security systems). Organizations consider many factors, including security, privacy, scalability, and practicality in balancing the need to ensure ease of use for access to federal information and systems with the need to protect and adequately mitigate risk.

CMS Mission/Business/System implementations managing non-organizational users are required to follow the Identity, Credential, and Access Management (ICAM), sometimes also known as Identity and Access Management (IDAM), requirements as defined under OMB M-19-17 (Enabling Mission Delivery through Improved Identity, Credential, and Access Management) and under HHS Guidance for Selection of e-Authentication Assurance Levels. These policies require the implementation of NIST SP 800-63-3 (Digital Identity Guidelines).

Non-Organizational Users are defined by NIST (HYPERLINK "https://csrc.nist.gov/glossary/term/non_organizational_user") as any user who is not an organizational user (which includes public users).

Implementation Standard

High, Moderate & Low:

- Std.1 Employ effective identity proofing and authentication processes, compliant with HHS and NIST SP 800-63-3, for non-organizational users when CMS Sensitive information (e.g., CUI, PII, PHI) is to be accessed, modified, or released.
- Std.2 Require the use of system and/or network authenticators and unique user identifiers for non-organizational users.
- Std.3 Help desk support requires user identification for any transaction that has information security and privacy implications.

| Control Review Frequency | Assessment Frequency | |
|--|---|--|
| Quarterly | Annually (365 Days) | |
| Related Controls | Reference Policy | |
| AC-2, AC-6, AC-14, AC-17, AC-18, AU-6, IA-2, IA-4, IA-5, | FedRAMP: Rev. 4 Baseline; | |
| IA-10, IA-11, MA-4, RA-3, SA-4, SA-12, SC-8; | FIPS: 201-2; | |
| | HIPAA: 45 C.F.R. §164.312(a)(2)(i); | |
| | NISTIR: 8062; | |
| NIST SP: 800-63-3, 800-63A, 800-63B, 800-79-2, 800-116; | | |
| | OMB Circular: A-130; | |
| | OMB Memo: M-19-17; | |
| | Web: HYPERLINK "https://www.idmanagement.gov/"; | |
| Privacy Discussion | | |
| Privacy Implementation Standards | | |
| HVA Control Statement | | |
| HVA Discussion | | |

| Control Number | Control Name | Priority | CMS Baseline |
|-------------------|-------------------------------|----------|--------------|
| IA-08(01) | Acceptance of PIV Credentials | P1 | Low |
| | from Other Agencies | | Moderate |
| | | | High |
| Control Statement | | | |

Accept and electronically verify Personal Identity Verification-compliant credentials from other federal agencies.

Discussion

Acceptance of Personal Identity Verification (PIV) credentials from other federal agencies applies to both logical and physical access control systems. PIV credentials are those credentials issued by federal agencies that conform to FIPS Publication 201 and supporting guidelines. The adequacy and reliability of PIV card issuers are addressed and authorized using NIST SP 800-79-2.

Implementation Standard

High, Moderate & Low:

HVA Implementation Standard

Std. 1 - Accept and electronically verify Personal Identity Verification-compliant credentials from other federal agencies.

| Control Review Frequency | Assessment Frequency |
|--------------------------|---------------------------|
| Annually (365 Days) | Three (3) Years |
| Related Controls | Reference Policy |
| AU-2, PE-3, SA-4; | FedRAMP: Rev. 4 Baseline; |
| | FIPS: 201-2; |
| Duive av Discussion | |

Privacy Discussion

Privacy Implementation Standards

HVA Control Statement

HVA Discussion

| HVA Impl | ementation | Standard |
|----------|------------|----------|
|----------|------------|----------|

| IA-08(02) ACCEPTANCE OF EXTERNAL AUTHENTICATORS P1 Low Moderate High | Control Number | Control Name | Priority | CMS Baseline |
|---|----------------|----------------|----------|--------------|
| | IA-08(02) | ACCEPTANCE OF | P1 | Low |
| AUTHENTICATODS | | EXTERNAL | | Moderate |
| AUTHENTICATORS Tight | | AUTHENTICATORS | | High |

- (a) Accept only external authenticators that are NIST-compliant; and
- (b) Document and maintain a list of accepted external authenticators.

Discussion

Acceptance of only NIST-compliant external credentials applies to organizational systems that are accessible to the public (e.g., public-facing websites). External credentials are those credentials issued by nonfederal government entities. External credentials are certified as compliant with NIST SP 800-63-3 by an approved accreditation authority. Approved external credentials meet or exceed the set of minimum federal government-wide technical, security, privacy, and organizational maturity requirements. Meeting or exceeding federal requirements allows federal government relying parties to trust external credentials at their approved assurance levels.

Implementation Standard

High, Moderate & Low:

Std. 1 - (a) Accept only external authenticators that are NIST-compliant; and

(b) Document and maintain a list of accepted external authenticators.

| 1 \ - / = | | |
|----------------------------------|---------------------------|--|
| Control Review Frequency | Assessment Frequency | |
| Six (6) Months | Annually (365 Days) | |
| Related Controls | Reference Policy | |
| AU-2; | FedRAMP: Rev. 4 Baseline; | |
| | FIPS: 201-2; | |
| Privacy Discussion | | |
| Privacy Implementation Standards | | |
| HVA Control Statement | | |

HVA Discussion

HVA Implementation Standard

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|-------------------------|----------|--------------|
| IA-08(04) | Use of Defined Profiles | P1 | Low |
| | | | Moderate |
| | | | High |

Control Statement

Conform to NIST-issued profiles for identity management.

Discussion

Conformance with NIST-issued profiles for identity management addresses open identity management standards. To ensure that open identity management standards are viable, robust, reliable, sustainable, and interoperable as documented, the United States Government assesses and scopes the standards and technology implementations against applicable laws, executive orders, directives, policies, regulations, standards, and guidelines. The result is NIST-issued implementation profiles of approved protocols.

Implementation Standard

High, Moderate & Low:

Std. 1 - Conform to NIST-issued profiles for identity management.

| Control Review Frequency | Assessment Frequency |
|--------------------------|---------------------------|
| Annually (365 Days) | Annually (365 Days) |
| Related Controls | Reference Policy |
| SA-4; | FedRAMP: Rev. 4 Baseline; |
| | FIPS: 201-2; |

| Privacy Discussion | |
|----------------------------------|--|
| Privacy Implementation Standards | |
| HVA Control Statement | |
| HVA Discussion | |
| HVA Implementation Standard | |

| Control Number | Control Name | Priority | CMS Baseline |
|-----------------------------|--|---|--|
| IA-11 | Re-Authentication | P1 | Low |
| | | | Moderate |
| | | | High |
| Control Statement | | · | · " |
| Require users to re- | authenticate when CMS-defined cir | cumstances or situations occur requiring re | e-authentication as defined in applicable security/privacy plans. |
| Discussion | | | |
| | | | require re-authentication of individuals in certain situations, including when |
| authenticators or ro | les change; when security categorie | s of systems change; when the execution o | f privileged functions occurs; after a fixed time-period; or periodically. |
| | Implementation Standard | | |
| High, Moderate & Low: | | | |
| | | | uiring re-authentication as defined in applicable security/privacy plans. |
| (a) Examples of CM | IS-defined or situations are; when a | uthenticators or roles change, when securit | y categories of systems change, when the execution of privileged functions |
| occurs, or after a fix | ked time-period [CMS ODP TBD] a | t a minimum. | |
| | Control Review Frequency Assessment Frequency | | |
| Annually (365 Days | s) | Three (3) Years | |
| Related Controls | elated Controls Reference Policy | | |
| AC-3, AC-11, IA-2 | .C-3, AC-11, IA-2, IA-3, IA-8; HHS: HHS Guidance for Selection of e-Authentication Assurance Levels; | | |
| | NIST SP: 800-63-3; | | |
| | OMB Memo: M-19-17; | | |
| Privacy Discussion | | | |
| Privacy Implementatio | | | |
| HVA Control Statemer | nt | | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|-------------------|----------|--------------|
| IA-12 | Identity Proofing | P1 | Moderate |
| | · | | High |
| | | | 8 |

HVA Discussion

HVA Implementation Standard

- (a) Identity proof users that require accounts for logical access to systems based on appropriate identity assurance level requirements as specified in applicable standards and guidelines;
- (b) Resolve user identities to a unique individual; and
- (c) Collect, validate, and verify identity evidence.

Discussion

Identity proofing is the process of collecting, validating, and verifying user's identity information for the purposes of issuing credentials for accessing a system. Identity proofing is intended to mitigate threats to the registration of users and the establishment of their accounts. Standards and guidelines specifying identity assurance levels for identity proofing include NIST SP 800-63-3 (Digital Identity Guidelines) and NIST SP 800-63A (Enrollment and Identity Proofing).

At CMS, identity proofing establishes that a user (both organization or non-organizational) is who the user claims to be.

Implementation Standard

| High & Moderate | |
|---|---|
| Std. 1 - (a) Identity proof users that require accounts for logical | access to systems based on appropriate identity assurance level requirements as specified in applicable standards |
| and guidelines; | |
| (b) Resolve user identities to a unique individual; and | |
| (c) Collect, validate, and verify identity evidence. | |
| Control Review Frequency | Assessment Frequency |
| Annually (365 Days) | Three (3) Years |
| Related Controls | Reference Policy |
| IA-1, IA-2, IA-3, IA-4, IA-5, IA-6, IA-8; | HHS: HHS Guidance for Selection of e-Authentication Assurance Levels; |
| | NIST SP: 800-63-3, 800-63A, 800-79-2; |
| | OMB Memo: M-19-17; |
| Privacy Discussion | |
| Privacy Implementation Standards | |
| HVA Control Statement | |
| HVA Discussion | |
| HVA Implementation Standard | |

| Control Number IA-12(02) | Control Name Identity Evidence | Priority P2 | CMS Baseline Moderate High | |
|---|---|----------------------------|----------------------------------|--|
| Control Statement Require evidence of inc | lividual identification be presented to the | he registration authority. | | |
| | Discussion Identity evidence, such as documentary evidence or a combination of documents and biometrics, reduces the likelihood of individuals using fraudulent identification to establish an identity, or at least increases the work factor of potential adversaries. The forms of acceptable evidence are consistent with the risk to the systems, roles, and privileges | | | |
| Implementation Standard High & Moderate Std. 1 - Require evidence | Implementation Standard | | | |
| Control Review Frequency Annually (365 Days) | Control Review Frequency Assessment Frequency | | | |
| Related Controls None; | Related Controls Reference Policy | | | |
| Privacy Discussion Privacy Implementation Sta HVA Control Statement | andards | | | |
| HVA Control Statement HVA Discussion HVA Implementation Standard | | | | |

| | ontrol Number A-12(03) | Control Name Identity Evidence Validation and Verification | Priority P2 | CMS Baseline Moderate High |
|---|---------------------------|--|-------------|----------------------------------|
| C | ontrol Statement | | | |

| Require that the presented identity evidence be vali | idated and verified through CMS approved methods of validation and verification. | | | |
|---|--|--|--|--|
| Discussion | dated and verified alreagn erris approved inclineds of variation and verification. | | | |
| Validating and verifying identity evidence increase | es the assurance that accounts, identifiers, and authenticators are being issued to the correct user. Validation refers to the | | | |
| | and authentic, and the data contained in the evidence is correct, current, and related to an actual person or individual. | | | |
| | ween the claimed identity and the actual existence of the user presenting the evidence. Acceptable methods for validating and | | | |
| | risk to the systems, roles, and privileges associated with the users account | | | |
| Implementation Standard | | | | |
| High & Moderate | | | | |
| Std. 1 - Require that the presented identity evidence | e be validated and verified through CMS approved methods of validation and verification. | | | |
| Control Review Frequency | Assessment Frequency | | | |
| Annually (365 Days) | Three (3) Years | | | |
| Related Controls | Reference Policy | | | |
| None; | HHS: HHS Guidance for Selection of e-Authentication Assurance Levels; | | | |
| | NIST SP: 800-63-3, 800-63A, 800-79-2; | | | |
| OMB Memo: M-19-17; | | | | |
| Privacy Discussion | | | | |
| Privacy Implementation Standards | | | | |
| HVA Control Statement | | | | |
| HVA Discussion | | | | |
| HVA Implementation Standard | | | | |

| Control Number | Control Name | Priority | CMS Baseline | |
|--|---|---------------------------------------|----------------|--|
| IA-12(06) | ACCEPT EXTERNALLY- | P2 | Above Baseline | |
| | PROOFED IDENTITIES | | | |
| Control Statement | | | | |
| Accept externally-proofe | ed identities at CMS-defined identity as | surance level. | | |
| Discussion | | | | |
| | | | | |
| Implementation Standard | | | | |
| - | | | | |
| Control Review Frequency | Control Review Frequency Assessment Frequency | | | |
| Not Specified Three (3) Years | | | | |
| Related Controls | 1 | | | |
| A-3, IA-4, IA-5, IA-8. HHS: HHS Guidance for Selection of e-Authentication Assurance Levels; | | on Assurance Levels; | | |
| | | NIST SP: 800-63-3, 800-63A, 800-79-2; | | |
| | OMB Memo: M-19-17; | | | |
| Privacy Discussion | Privacy Discussion | | | |
| Privacy Implementation Standards | | | | |
| HVA Control Statement | | | | |
| HVA Discussion | | | | |
| HVA Implementation Standard | | | | |

| Incident Response | | | |
|-------------------|-----------------------|----------|--------------|
| Control Number | Control Name | Priority | CMS Baseline |
| IR-01 | Policy and Procedures | P1 | Low |
| | - | | Moderate |
| | | | High |

- (a) Develop, document, and disseminate to applicable personnel:
 - 1. CMS Enterprise-level incident response policy that:
 - (a) Addresses purpose, scope, roles, responsibilities, management commitment, coordination among organizational entities, and compliance; and
 - (b) Is consistent with applicable laws, executive orders, directives, regulations, policies, standards, and guidelines; and
 - 2. Procedures to facilitate the implementation of the incident response policy and the associated incident response controls;
- (b) Designate CMS-defined officials (e.g., CMS Senior Management such as the CISO, SOP), Mission/Business-defined officials and System-defined officials (e.g., Business Owner, System Owner, ISSO) to manage the development, documentation, and dissemination of the incident response policy and procedures; and
- (c) Review and update the current incident response:
- 1. Policy within every three (3) years and following CMS-defined events (e.g., assessment or audit findings or changes in applicable laws, executive orders, directives, regulations, policies, standards, and guidelines); and
- 2. Procedures within every three (3) years and following CMS-defined events (e.g., assessment or audit findings or changes in applicable laws, executive orders, directives, regulations, policies, standards, and guidelines)

Discussion

Incident response policy and procedures address the controls in the IR family that are implemented within systems and organizations. The risk management strategy is an important factor in establishing such policies and procedures. Policies and procedures contribute to security and privacy assurance. Therefore, it is important that security and privacy programs collaborate on the development of incident response policy and procedures. Security and privacy program policies and procedures at the organization level are preferable, in general, and may obviate the need for mission- or system-specific policies and procedures. The policy can be included as part of the general security and privacy policy or be represented by multiple policies that reflect the complex nature of organizations. Procedures can be established for security and privacy programs, for mission or business processes, and for systems, if needed. Procedures describe how the policies or controls are implemented and can be directed at the individual or role that is the object of the procedure. Procedures can be documented in system security and privacy plans or in one or more separate documents. Events that may precipitate an update to incident response policy and procedures include assessment or audit findings, security or privacy incidents, or changes in laws, executive orders, directives, regulations, policies, standards, and guidelines. Simply restating controls does not constitute an organizational policy or procedure.

CMS provides an enterprise level incidence response policy within the CMS IS2P2, and procedures within the RMH, that can be inherited by CMS organizations and systems. Risk-based customization is recommended when the CMS organizational or system level security and privacy needs (i.e., special requirements exist that are unique to the CMS organization or system) are not fully addressed by the enterprise policy. (Implemented policy must not be less stringent than the enterprise policy and procedures.)

Implementation Standard

High, Moderate & Low:

- Std. 1 The CIO and CISO will: (a) Develop, document, and disseminate to applicable personnel:
 - 1. CMS Enterprise-level incident response policy that:
 - (a) Addresses purpose, scope, roles, responsibilities, management commitment, coordination among organizational entities, and compliance; and
 - (b) Is consistent with applicable laws, executive orders, directives, regulations, policies, standards, and guidelines; and
 - 2. Procedures to facilitate the implementation of the incident response policy and the associated incident response controls;
- (b) Designate CMS-defined officials (e.g., CMS Senior Management such as the CISO, SOP), Mission/Business-defined officials and System-defined officials (e.g., Business Owner, System Owner, ISSO) to manage the development, documentation, and dissemination of the incident response policy and procedures; and
- (c) Review and update the current incident response:

- 1. Policy within every three (3) years and following CMS-defined events (e.g., assessment or audit findings or changes in applicable laws, executive orders, directives, regulations, policies, standards, and guidelines); and
- 2. Procedures within every three (3) years and following CMS-defined events (e.g., assessment or audit findings or changes in applicable laws, executive orders, directives, regulations, policies, standards, and guidelines)

| Control Review Frequency | Assessment Frequency |
|-----------------------------------|--|
| Annually (365 Days) | Three (3) Years |
| Related Controls | Reference Policy |
| PM-9, PS-8, SI-12. | FedRAMP: Rev. 4 Baseline; |
| (Redacted Privacy Controls: SE-2) | FISCAM: AC-5, AS-1, AS-2, SM-1, SM-3; |
| | HIPAA: 45 C.F.R.§164.308(a)(6)(i), 45 C.F.R. §164.530(b)(1); |
| | NIST SP: 800-12, 800-61, 800-83, 800-100; |

Privacy Discussion

Discussion for systems processing, storing, or transmitting PII (to include PHI):

In developing incident response policy and procedures, ensure those policies and procedures incorporates guidance from the privacy office for the handling of incidents involving personally identifiable information (PII).

Discussion for systems processing, storing, or transmitting PHI:

In developing incident response policy and procedures, ensure those policies and procedures incorporates guidance from the privacy office for the handling of incidents involving PHI.

Privacy Implementation Standards

Systems processing, storing, or transmitting PII (to include PHI):

Applicable personnel (item a) include the Incident Response Team as required by OMB M-17-12.

HVA Control Statement

HVA Discussion

HVA Implementation Standard

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|----------------------------|----------|--------------|
| IR-02 | Incident Response Training | P2 | Low |
| | | | Moderate |
| | | | High |

Control Statement

- (a) Provide incident response training to system users consistent with assigned roles and responsibilities:
- 1. Within one (1) month of assuming an incident response role or responsibility or acquiring system access;
- 2. When required by system changes; and
- 3. Within every three hundred sixty-five (365) days thereafter; and
- (b) Review and update incident response training content within every three hundred sixty-five (365) days and following defined events/incidents (specified in applicable system security and privacy plan).

Discussion

Incident response training is associated with the assigned roles and responsibilities of organizational personnel to ensure that the appropriate content and level of detail are included in such training. For example, users may only need to know who to call or how to recognize an incident; system administrators may require additional training on how to handle incidents; and incident responders may receive more specific training on forensics, data collection techniques, reporting, system recovery, and system restoration. Incident response training includes user training in identifying and reporting suspicious activities from external and internal sources. Incident response training for users may be provided as part of AT-2 or AT-3. Events that may precipitate an update to incident response training content include, but are not limited to, incident response plan testing or

response to an actual incident (lessons learned), assessment or audit findings, or changes in applicable laws, executive orders, directives, regulations, policies, standards, and guidelines.

Implementation Standard

High, Moderate & Low:

Std.1 - Formally tracks personnel participating in incident response training.

| Control Review Frequency | Assessment Frequency |
|---|-------------------------------------|
| Annually (365 Days) | Annually (365 Days) |
| Related Controls | Reference Policy |
| AT-2, AT-3, AT-4, CP-3, IR-3, IR-4, IR-8, IR-9. | FedRAMP: Rev. 4 Baseline; |
| (Redacted Privacy Controls: AR-5) | FISCAM: AC-5, AS-2; |
| | HIPAA: 45 C.F.R. §164.308(a)(6)(i); |
| | NIST SP: 800-16, 800-50; |
| | OMB Memo: M-16-04, M-19-03; |

Privacy Discussion

Discussion for systems processing, storing, or transmitting PII (to include PHI):

Those responsible for identifying and responding to a security incident must understand how to recognize sensitive information such as personally identifiable information (PII) or protected health information (PHI) is involved so that they can coordinate with the designated (e.g., privacy) official.

Privacy Implementation Standards

Systems processing, storing, or transmitting PII (to include PHI):

PRIV.1 - Incident response training must include privacy education and awareness training associated with sending PII in email, identifying new privacy risks, mitigating privacy risks, and how and when to report privacy incidents and breaches.

HVA Control Statement

HVA Discussion

HVA Implementation Standard

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|------------------|----------|--------------|
| IR-02(01) | Simulated Events | P2 | High |
| | | | |

Control Statement

Incorporate simulated events into incident response training to facilitate the required response by personnel in crisis situations.

Discussion

Organizations establish requirements for responding to incidents in incident response plans. Incorporating simulated events into incident response training helps to ensure that personnel understand their individual responsibilities and what specific actions to take in crisis situations. Incident response training includes tabletop exercises that simulate a breach. See IR-2(3).

Implementation Standard

High:

Std. 1- Incorporate simulated events into incident response training to facilitate the required response by personnel in crisis situations.

| Sta. 1 incorporate simulated events into incident response traini | ing to identitate the required response by personner in erisis situations. |
|---|--|
| Control Review Frequency | Assessment Frequency |
| Annually (365 Days) | Annually (365 Days) |
| Related Controls | Reference Policy |
| Privacy Discussion | |
| | |

Privacy Implementation Standards

HVA Control Statement

HVA Discussion

| | HVA Implementation Standard | | | | |
|---|---|---|---|--|--|
| | | | | | |
| | | | , | | |
| Control Number | Control Name | Priority | CMS Baseline | | |
| IR-02(02) | Automated Training | P2 | High | | |
| | Environments | | | | |
| Control Statement | | | | | |
| | onse training environment using automa | ated mechanisms. | | | |
| Discussion | | | | | |
| | | | e accomplished, for example, by providing more complete | | |
| | oonse issues; by selecting more realistic | training scenarios and training environments; and by s | stressing the response capability. | | |
| Implementation Standard | | | | | |
| High: | | | | | |
| | nt response training environment using | | | | |
| Control Review Frequency | | Assessment Frequency | | | |
| Annually (365 Days) | | Annually (365 Days) | | | |
| Related Controls | | Reference Policy | | | |
| None; | | | | | |
| Privacy Discussion | | | | | |
| Privacy Implementation Star | ıdards | | | | |
| HVA Control Statement | | | | | |
| HVA Discussion HVA Implementation Standa | 1 | | | | |
| HVA Implementation Standa | ara | | | | |
| | | | | | |
| | | | | | |
| Control Number | Control Name | Priority | CMS Baseline | | |
| IR-02(03) | Breach | | Moderate | | |
| | | | High | | |
| | | | | | |
| Control Statement | | | | | |
| | | | | | |
| | e training on how to identify and respo | nd to a breach, including the process for reporting a bre | each in accordance with the HHS Policy and Plan for | | |
| Provide incident respons | e training on how to identify and responding To a Breach of Personally Identi | | each in accordance with the HHS Policy and Plan for | | |
| Provide incident respons Preparing For and Respo | onding To a Breach of Personally Identi | fiable Information (PII). | • | | |
| Provide incident respons Preparing For and Respo | onding To a Breach of Personally Identi | | • | | |
| Provide incident respons Preparing For and Respo Discussion For federal agencies, an | onding To a Breach of Personally Identi incident that involves personally identi- | fiable Information (PII). fiable information is considered a breach. A breach res | • | | |
| Provide incident respons Preparing For and Respo Discussion For federal agencies, an disclosure, unauthorized | onding To a Breach of Personally Identi incident that involves personally identi- acquisition, or a similar occurrence wh | fiable Information (PII). fiable information is considered a breach. A breach resere a person other than an authorized user accesses or processes. | ults in the loss of control, compromise, unauthorized potentially accesses personally identifiable information or | | |
| Provide incident respons Preparing For and Responsion For federal agencies, an disclosure, unauthorized an authorized user access | incident that involves personally identi- acquisition, or a similar occurrence whoses or potentially accesses such information | fiable Information (PII). fiable information is considered a breach. A breach resers a person other than an authorized user accesses or justion for other than authorized purposes. The incident r | ults in the loss of control, compromise, unauthorized potentially accesses personally identifiable information or esponse training emphasizes the obligation of individuals to | | |
| Provide incident respons Preparing For and Responsion For federal agencies, an disclosure, unauthorized an authorized user access report both confirmed an | incident that involves personally identi- acquisition, or a similar occurrence whoses or potentially accesses such informated suspected breaches involving informated. | fiable Information (PII). fiable information is considered a breach. A breach resers a person other than an authorized user accesses or justion for other than authorized purposes. The incident r | ults in the loss of control, compromise, unauthorized potentially accesses personally identifiable information or | | |
| Provide incident respons Preparing For and Responsion For federal agencies, an disclosure, unauthorized an authorized user access report both confirmed an exercises that simulate a | incident that involves personally identi- acquisition, or a similar occurrence whoses or potentially accesses such informated suspected breaches involving informated. | fiable Information (PII). fiable information is considered a breach. A breach resers a person other than an authorized user accesses or justion for other than authorized purposes. The incident r | ults in the loss of control, compromise, unauthorized potentially accesses personally identifiable information or esponse training emphasizes the obligation of individuals to | | |
| Provide incident respons Preparing For and Responsion For federal agencies, an disclosure, unauthorized an authorized user access report both confirmed an exercises that simulate a Implementation Standard | incident that involves personally identi- acquisition, or a similar occurrence whoses or potentially accesses such informated suspected breaches involving information breach. See IR-2(1). | fiable Information (PII). fiable information is considered a breach. A breach reserve a person other than an authorized user accesses or pation for other than authorized purposes. The incident ration in any medium or form, including paper, oral, and | ults in the loss of control, compromise, unauthorized potentially accesses personally identifiable information or esponse training emphasizes the obligation of individuals to d electronic. Incident response training includes tabletop | | |
| Provide incident respons Preparing For and Responsion For federal agencies, an disclosure, unauthorized an authorized user access report both confirmed an exercises that simulate a Implementation Standard Std.1 - Provide incident | incident that involves personally identi- acquisition, or a similar occurrence whoses or potentially accesses such informated suspected breaches involving informated breach. See IR-2(1). | fiable Information (PII). fiable information is considered a breach. A breach reserve a person other than an authorized user accesses or pution for other than authorized purposes. The incident reation in any medium or form, including paper, oral, and direspond to a breach, including the process for report | ults in the loss of control, compromise, unauthorized potentially accesses personally identifiable information or esponse training emphasizes the obligation of individuals to | | |
| Provide incident respons Preparing For and Responsion For federal agencies, an disclosure, unauthorized an authorized user access report both confirmed an exercises that simulate a Implementation Standard Std.1 - Provide incident for Preparing For and Responsible Provide incident And Responsible | incident that involves personally identi- acquisition, or a similar occurrence whoses or potentially accesses such informated suspected breaches involving information breach. See IR-2(1). | fiable Information (PII). fiable information is considered a breach. A breach resere a person other than an authorized user accesses or pation for other than authorized purposes. The incident ration in any medium or form, including paper, oral, and direspond to a breach, including the process for report entifiable Information (PII). | ults in the loss of control, compromise, unauthorized potentially accesses personally identifiable information or esponse training emphasizes the obligation of individuals to d electronic. Incident response training includes tabletop | | |
| Provide incident respons Preparing For and Responsion For federal agencies, an disclosure, unauthorized an authorized user access report both confirmed an exercises that simulate a Implementation Standard Std.1 - Provide incident for Preparing For and Recontrol Review Frequency | incident that involves personally identi- acquisition, or a similar occurrence whoses or potentially accesses such informated suspected breaches involving informated breach. See IR-2(1). | fiable Information (PII). fiable information is considered a breach. A breach reserve a person other than an authorized user accesses or pation for other than authorized purposes. The incident reation in any medium or form, including paper, oral, and direspond to a breach, including the process for report entifiable Information (PII). Assessment Frequency | ults in the loss of control, compromise, unauthorized potentially accesses personally identifiable information or esponse training emphasizes the obligation of individuals to d electronic. Incident response training includes tabletop | | |
| Provide incident respons Preparing For and Responsion For federal agencies, an disclosure, unauthorized an authorized user access report both confirmed an exercises that simulate a Implementation Standard Std.1 - Provide incident for Preparing For and Recontrol Review Frequency Annually (365 Days) | incident that involves personally identi- acquisition, or a similar occurrence whoses or potentially accesses such informated suspected breaches involving informated breach. See IR-2(1). | fiable Information (PII). fiable information is considered a breach. A breach reserve a person other than an authorized user accesses or pation for other than authorized purposes. The incident reation in any medium or form, including paper, oral, and direspond to a breach, including the process for report entifiable Information (PII). Assessment Frequency Three (3) Years | ults in the loss of control, compromise, unauthorized potentially accesses personally identifiable information or esponse training emphasizes the obligation of individuals to d electronic. Incident response training includes tabletop | | |
| Provide incident respons Preparing For and Responsion For federal agencies, an disclosure, unauthorized an authorized user access report both confirmed an exercises that simulate a Implementation Standard Std.1 - Provide incident for Preparing For and Recontrol Review Frequency Annually (365 Days) Related Controls | incident that involves personally identi- acquisition, or a similar occurrence whoses or potentially accesses such informated suspected breaches involving informated breach. See IR-2(1). | fiable Information (PII). fiable information is considered a breach. A breach resere a person other than an authorized user accesses or attion for other than authorized purposes. The incident ration in any medium or form, including paper, oral, and drespond to a breach, including the process for report entifiable Information (PII). Assessment Frequency Three (3) Years Reference Policy | ults in the loss of control, compromise, unauthorized potentially accesses personally identifiable information or esponse training emphasizes the obligation of individuals to d electronic. Incident response training includes tabletop | | |
| Provide incident respons Preparing For and Responsion For federal agencies, an disclosure, unauthorized an authorized user access report both confirmed an exercises that simulate a Implementation Standard Std.1 - Provide incident for Preparing For and Recontrol Review Frequency Annually (365 Days) | incident that involves personally identi- acquisition, or a similar occurrence whoses or potentially accesses such informated suspected breaches involving informated breach. See IR-2(1). | fiable Information (PII). fiable information is considered a breach. A breach resere a person other than an authorized user accesses or pation for other than authorized purposes. The incident reation in any medium or form, including paper, oral, and direspond to a breach, including the process for report entifiable Information (PII). Assessment Frequency Three (3) Years Reference Policy OMB M-17-12; | ults in the loss of control, compromise, unauthorized potentially accesses personally identifiable information or esponse training emphasizes the obligation of individuals to d electronic. Incident response training includes tabletop | | |
| Provide incident respons Preparing For and Responsion For federal agencies, an disclosure, unauthorized an authorized user access report both confirmed an exercises that simulate a Implementation Standard Std.1 - Provide incident for Preparing For and Recontrol Review Frequency Annually (365 Days) Related Controls None; | incident that involves personally identi- acquisition, or a similar occurrence whoses or potentially accesses such informated suspected breaches involving informated breach. See IR-2(1). | fiable Information (PII). fiable information is considered a breach. A breach resere a person other than an authorized user accesses or attion for other than authorized purposes. The incident ration in any medium or form, including paper, oral, and drespond to a breach, including the process for report entifiable Information (PII). Assessment Frequency Three (3) Years Reference Policy | ults in the loss of control, compromise, unauthorized potentially accesses personally identifiable information or esponse training emphasizes the obligation of individuals to d electronic. Incident response training includes tabletop | | |
| Provide incident respons Preparing For and Responsion For federal agencies, an disclosure, unauthorized an authorized user access report both confirmed an exercises that simulate a Implementation Standard Std.1 - Provide incident for Preparing For and Recontrol Review Frequency Annually (365 Days) Related Controls | incident that involves personally identi- acquisition, or a similar occurrence whoses or potentially accesses such informated suspected breaches involving informated breach. See IR-2(1). response training on how to identify an esponding To a Breach of Personally Identify and the second s | fiable Information (PII). fiable information is considered a breach. A breach resere a person other than an authorized user accesses or pation for other than authorized purposes. The incident reation in any medium or form, including paper, oral, and direspond to a breach, including the process for report entifiable Information (PII). Assessment Frequency Three (3) Years Reference Policy OMB M-17-12; | ults in the loss of control, compromise, unauthorized potentially accesses personally identifiable information or esponse training emphasizes the obligation of individuals to d electronic. Incident response training includes tabletop | | |

| HVA Discussion | |
|-----------------------------|--|
| HVA Implementation Standard | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|---------------------------|----------|--------------|
| IR-03 | Incident Response Testing | P2 | Moderate |
| | _ | | High |
| | | | |

Test the effectiveness of the incident response capability for the system within every three hundred sixty-five (365) days using appropriate CMS-defined tests (e.g., the use of checklists, walk-through, discussion-based exercises or tabletop exercises, simulations, and comprehensive exercises) to determine the incident response effectiveness, and document the results.

Discussion

Organizations test incident response capabilities to determine their effectiveness and identify potential weaknesses or deficiencies. Incident response testing includes the use of checklists, walk-through or tabletop exercises, and simulations (parallel or full interrupt). Incident response testing can include a determination of the effects on organizational operations and assets and individuals due to incident response. The use of qualitative and quantitative data aids in determining the effectiveness of incident response processes.

Implementation Standard

High & Moderate:

Std.1 - Incident response capability tests must exercise (or simulate exercise of) all organizational response capabilities annually. The organization's documented response to an actual historic incident may be used as part of an incident response capability test, and any response capabilities that were not exercised as part of the previous actual incident response activities must be additionally exercised (or simulated) as part of the test.

| Control Review Frequency | Assessment Frequency |
|--------------------------------------|-------------------------------------|
| Annually (365 Days) | Annually (365 Days) |
| Related Controls | Reference Policy |
| CP-3, CP-4, IR-2, IR-4, IR-8, PM-14. | FedRAMP: Rev. 4 Baseline; |
| | FISCAM: AC-5, AS-2; |
| | HIPAA: 45 C.F.R. §164.308(a)(6)(i); |
| | NIST SP: 800-84, 800-115; |
| | OMB Memo: A-130, M-16-04, M-19-03; |
| Privacy Discussion | |

Privacy Implementation Standards

HVA Control Statement

HVA Discussion

HVA Implementation Standard

| Control Number | Control Name | Priority | CMS Baseline |
|-------------------|---------------------------------|----------|--------------|
| IR-03(02) | Coordination with Related Plans | P2 | Moderate |
| | | | High |
| | | | mg. |
| Control Statement | | | |

Control Statement

Coordinate incident response testing with organizational elements responsible for related plans.

Organizational plans related to incident response testing include business continuity plans, disaster recovery plans, continuity of operations plans, continuency plans, crisis communications plans, critical infrastructure plans, and occupant emergency plans.

Implementation Standard

High & Moderate:

| Std. 1 - Coordinate incident response testing with organizational elements responsible for related plans. | | |
|---|-----------------------------|--|
| Control Review Frequency | Assessment Frequency | |
| Annually (365 Days) | Annually (365 Days) | |
| Related Controls | Reference Policy | |
| None; | FedRAMP: Rev. 4 Baseline; | |
| | OMB Memo: M-16-04, M-19-03; | |
| Privacy Discussion | | |
| Privacy Implementation Standards | | |
| HVA Control Statement | | |
| HVA Discussion | | |
| HVA Implementation Standard | | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|-------------------|----------|--------------|
| IR-04 | Incident Handling | P1 | Low |
| | | | Moderate |
| | | | High |

- (a) Implement an incident handling capability for incidents that is consistent with the incident response plan and includes preparation, detection and analysis, containment, eradication, and recovery;
- (b) Coordinate incident handling activities with contingency planning activities;
- (c) Incorporate lessons learned from ongoing incident handling activities into incident response procedures, training, and testing, and implement the resulting changes accordingly; and
- (d) Ensure the rigor, intensity, scope, and results of incident handling activities are comparable and predictable across the organization.

Discussion

Organizations recognize that incident response capabilities are dependent on the capabilities of organizational systems and the mission and business processes being supported by those systems. Organizations consider incident response as part of the definition, design, and development of mission and business processes and systems. Incident-related information can be obtained from a variety of sources, including audit monitoring, physical access monitoring, and network monitoring; user or administrator reports; and reported supply chain events. An effective incident handling capability includes coordination among many organizational entities (e.g., mission or business owners, system owners, authorizing officials, human resources offices, physical security offices, personnel security offices, legal departments, risk executive [function], operations personnel, procurement offices). Suspected security incidents include the receipt of suspicious email communications that can contain malicious code. Suspected supply chain incidents include the insertion of counterfeit hardware or malicious code into organizational systems or system components. For federal agencies, an incident that involves personally identifiable information is considered a breach. A breach results in unauthorized disclosure, the loss of control, unauthorized acquisition, compromise, or a similar occurrence where a person other than an authorized user accesses or potentially accesses such information for other than authorized purposes.

Implementation Standard

??? High, Moderate & Low ???

Std.1 - Document relevant information related to a security and privacy incident per the current

CMS Incident Handling and Breach Notification Standard and Procedures.

- Std.2 Preserve evidence through technical means, including secured storage of evidence media and "write" protection of evidence media. Use sound forensics processes and utilities that support legal requirements. Determine and follow a chain of custody for forensic evidence.
- Std.3 Identify vulnerability exploited during a security and privacy incident. Implement safeguards to reduce risk and vulnerability exploit exposure, including isolating or disconnecting systems.
- Std.4 Incident response activities, to include forensic malware analysis, is coordinated with the ISSO and the CCIC. Each organization's security operations center:
- (a) Is responsible for actions to reduce the risk that an information security and/or privacy incident will occur and to respond appropriately to each incident or breach; and
- (b) Maintains primary responsibility for incident detection, including internal security monitoring and analysis of network traffic and logs.
- Std.5 Contact information for individuals with incident handling responsibilities must be maintained in the system Incident Response Plan.
- (a) Changes must be documented in the system Incident Response Plan within three (3) days of the change.

| Control Review Frequency | Assessment Frequency |
|---|--|
| Seventy-Two (72) Hours | Annually (365 Days) |
| Related Controls | Reference Policy |
| AC-19, AU-6, AU-7, CM-6, CP-2, CP-3, CP-4, IR-2, IR-3, | Executive Order: 13587; |
| IR-6, IR-8, IR-10, PE-6, PL-2, PM-12, SA-8, SC-5, SC-7, SI- | FedRAMP: Rev. 4 Baseline; |
| 3, SI-4, SI-7 | FISCAM: AC-5, AS-2; |
| (Redacted Privacy Controls: SE-2) | HHS Policy for Rules of Behavior for Use of Information and IT Resources (2019); |
| | HIPAA: 45 C.F.R. §164.308(a)(6)(ii), 45 C.F.R. Part 164 Subpart D; |
| | NIST SP: 800-61, 800-86, 800-101, 800-150, 800-160 v2, 800-184; |
| | OMB Memo: M-16-04, M-19-03; |
| | IR 7559 |

Privacy Discussion

Discussion for systems processing, storing, or transmitting PII (to include PHI):

A strategic, well-thought-out security incident response program will integrate with privacy incident and breach response where appropriate, with the two processes being mutually supportive. The organizational Privacy Incident and Breach Response Plan may be integrated with the organizational Incident Response Plan. The organization privacy incident and breach response capability must be able to demonstrate knowledge of handling privacy incident and breach response processes and procedures and evidence showing the plan is followed routinely while responding to privacy incidents and breaches.

Privacy Implementation Standards

Systems processing, storing, or transmitting PII (to include PHI):

PRIV.1 - Provide an organized and effective response to handling privacy incidents and breaches in accordance with HHS and CMS Privacy Incident (and Breach) Response Plans

| HVA Control Statement | |
|-----------------------------|--|
| HVA Discussion | |
| HVA Implementation Standard | |

| Control Number IR-04(01) | Control Name Automated Incident Handling Processes | Priority P1 | CMS Baseline Moderate High |
|--------------------------|--|----------------|----------------------------------|
| | | | |

Control Statement

Support the incident handling process using automated mechanisms.

Discussion

Automated mechanisms supporting incident handling processes include online incident management systems; and tools that support the collection of live response data, full network packet capture, and forensic analysis.

Contact your CRA or the CCIC for the list of compliant formats. All information and results, complete and unedited, from relevant automated tools must be available to the CCIC upon their request. The information must be made available in a format, and within a timeframe, to be agreed-upon with the CCIC and consistent with all other safeguards required by the ARS.

Implementation Standard

High & Moderate:

High:

- Std.1 Automated mechanisms support the exchange of incident handling information with the CCIC:
- (a) Information is provided to the CCIC in a format compliant with CMS and Federal requirements;
- (b) Incident handling information sources include systems, appliances, devices, services, and applications (including databases);

- (c) Incident handling information sources that do not support the exchange of information with the CCIC must be documented in the applicable risk assessment and security plan; and
- (d) CCIC directed incident handling information collection rules/requests (e.g., sources, queries, data calls) must be implemented/provided within the timeframe specified in the request.
- Std.2 As required by CMS, raw audit records must be available in an unaltered format to the CCIC.

Moderate:

- Std.1 Automated mechanisms support the exchange of incident handling information with the CCIC:
- (a) Information is provided to the CCIC in a format compliant with CMS and Federal requirements;
- (b) Incident handling information sources include systems, appliances, devices, services, and applications (including databases).
- (c) Incident handling information sources that do not support the exchange of information with the CCIC must be documented in the applicable risk assessment and security plan; and
- (d) CCIC directed incident handling information collection rules/requests (e.g., sources, queries, data calls) must be implemented/provided within the timeframe specified in the request.

Std.2 - As required by CMS, raw audit records must be available in an unaltered format to the CCIC.

| Control Review Frequency | Assessment Frequency |
|----------------------------------|---------------------------|
| Annually (365 Days) | Annually (365 Days) |
| Related Controls | Reference Policy |
| None; | FedRAMP: Rev. 4 Baseline; |
| Privacy Discussion | |
| Privacy Implementation Standards | |
| HVA Control Statement | |
| HVA Discussion | |
| HVA Implementation Standard | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|-----------------|----------|--------------|
| IR-04(02) | DYNAMIC | | HVA |
| | RECONFIGURATION | | |

Control Statement

Include the following types of dynamic reconfiguration for CMS HVA systems as part of the incident response capability: changes to router rules, access control lists, intrusion detection/prevention system parameters, and filter rules for firewalls and gateways.

Discussion

Dynamic reconfiguration includes changes to router rules, access control lists, intrusion detection or prevention system parameters, and filter rules for guards or firewalls. Organizations may perform dynamic reconfiguration of systems to stop attacks, misdirect attackers, and isolate components of systems, thus limiting the extent of the damage from breaches or compromises. Organizations include specific time frames for achieving the reconfiguration of systems in the definition of the reconfiguration capability, considering the potential need for rapid response to effectively address cyber threats.

Implementation Standard

High, Moderate & Low:

Std. 1 - Include the following types of dynamic reconfiguration for CMS HVA systems as part of the incident response capability: changes to router rules, access control lists, intrusion detection/prevention system parameters, and filter rules for firewalls and gateways.

| Control Review Frequency | Assessment Frequency |
|--------------------------|---|
| Annually (365 Days) | Annually (365 Days) |
| Related Controls | Reference Policy |
| AC-2, AC-4, CM-2. | NIST SP 800-61 Rev 2, NIST SP 800-86, NIST SP 800-101, NIST SP 800-150, NIST SP 800-160 v2, NIST SP |
| | 800-184 |
| Duivagy Disaussian | |

Privacy Discussion

Privacy Implementation Standards

HVA Control Statement

Include the following types of dynamic reconfiguration for MAC system components as part of the overall HVA incident response capability: Dynamic reconfiguration includes changes to router rules, access control lists, intrusion detection or prevention system parameters, and filter rules for guards or firewalls.

HVA Discussion

The agency may dynamically change router rules, access control lists, intrusion detection or prevention system parameters, and filter rules for guards or firewalls. Organizations may also perform dynamic reconfiguration of HVAs to stop attacks, misdirect attackers, or to isolate HVA components, thus limiting the extent of the damage from breaches or compromises. The organization may also re-assign cyber defense responsibilities to personnel or operating centers to manage risks. Organizations should include time frames for achieving the reconfiguration of HVAs in the definition of the reconfiguration capability.

HVA Implementation Standard

HVA Implementation Standard

Not Specified

| Control Number | Control Name | Priority | CMS Baseline | |
|--------------------------|---|--|---|--|
| IR-04(04) | Information Correlation | P1 | High | |
| | | | 8 | |
| Control Statement | | | | |
| Correlate incident info | rmation and individual incident respon | ses to achieve an organization-wide perspective or | n incident awareness and response. | |
| Discussion | | | | |
| Sometimes a threat ev | ent, for example, a hostile cyber-attack | , can only be observed by bringing together inform | nation from different sources, including various reports and | |
| reporting procedures e | stablished by organizations. | | | |
| Implementation Standard | | | | |
| High: | | | | |
| Std. 1 - Correlate incid | lent information and individual inciden | t responses to achieve an organization-wide perspe | ective on incident awareness and response. | |
| Control Review Frequenc | Control Review Frequency Assessment Frequency | | | |
| Annually (365 Days) | Annually (365 Days) Annually (365 Days) | | | |
| Related Controls | Related Controls Reference Policy | | | |
| None; | None; NIST SP: 800-61r2; | | | |
| | OMB Memo: M-16-04, M-19-03; | | | |
| Privacy Discussion | Privacy Discussion | | | |
| Privacy Implementation S | tandards | | | |
| HVA Control Statement | | | | |
| | mprove threat identification timeliness | by correlating incident information across the enter | erprise. | |
| HVA Discussion | | | | |
| Correlation information | n must be protected at a level congrue | nt with the highest level of information it contains (| (AU-9). Sometimes a threat event, for example, a hostile cyber- | |

| The organization should correlate incident information and individual incident | sponses across the enterprise to achieve an organization-wide perspective on incident awareness |
|--|---|
| and response. | |

attack, can only be observed by bringing together information from different sources, including various reports and reporting procedures established by organizations.

Three (3) Years

| Control Number | Control Name | Priority | CMS Baseline | |
|--|--|----------|----------------|--|
| IR-04(06) | Insider Threats – Specific | P3 | Above Baseline | |
| | Capabilities | | | |
| Control Statement | | | | |
| Implement an incident ha | Implement an incident handling capability for incidents involving insider threats. | | | |
| Discussion | | | | |
| Explicit focus on handling incidents involving insider threats provides additional emphasis on this type of threat and the need for specific incident handling capabilities to provide | | | | |
| appropriate and timely responses. | | | | |
| Implementation Standard | | | | |
| Control Review Frequency Assessment Frequency | | | | |

| Related Controls | Reference Policy |
|----------------------------------|--|
| None; | IS2P2; |
| | HHS: Policy for Monitoring Employee Use of HHS IT Resources; |
| Privacy Discussion | |
| Privacy Implementation Standards | |
| HVA Control Statement | |
| HVA Discussion | |
| HVA Implementation Standard | |
| | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|---------------------------|----------|--------------|
| IR-04(08) | Correlation with External | | HVA |
| ` ' | Organizations | | |
| | | | |

Coordinate with HHS CSIRC, CISA, US-CERT and other identified organizations to correlate and share incident response information to achieve a cross-organization perspective on incident awareness and more effective incident responses.

Discussion

The coordination of incident information with external organizations, including mission or business partners, military or coalition partners, customers, and developers, can provide significant benefits. Cross-organizational coordination can serve as an important risk management capability. This capability allows organizations to leverage critical information from a variety of sources to effectively respond to information security-related incidents potentially affecting the organization's operations, assets, and individuals.

Implementation Standard

High, Moderate & Low:

Std. 1 - Coordinate with HHS CSIRC, CISA, US-CERT and other identified organizations to correlate and share incident response information to achieve a cross-organization perspective on incident awareness and more effective incident responses.

| perspective on mercuric with an increase with their entertries in the mercuric re- | |
|--|--|
| Control Review Frequency | Assessment Frequency |
| Annually (365 Days) | Annually (365 Days) |
| Related Controls | Reference Policy |
| AU-16, PM-16. | OMB Circular A-130, NIST SP 800-61 Rev 2 |

Privacy Discussion

Privacy Implementation Standards

HVA Control Statement

- (a) Coordinate with external organizations to correlate and share incident information to achieve a cross-organization perspective on incident awareness and more effective incident responses.
- (b) Incident response plans for HVAs must incorporate external interconnected entities to ensure collaboration and reporting of appropriate information.

HVA Discussion

A complete incident response program that addresses all aspects incident response management to include collaboration with external organizations is crucial in ensuring prompt and effective incident response. Incident response plans for HVA incorporate external interconnected entities to ensure collaboration and reporting of appropriate information. ISA/MOU/MOAs shall include incident response requirements and reporting timeframes for all entities that interoperate with the HVA in accordance with US-CERT incident handling and Federal Reporting requirements.

HVA Implementation Standard

| Control Number | Control Name | Priority | CMS Baseline |
|--|--------------|----------|--------------|
| IR-04(10) | SUPPLY CHAIN | | HVA |
| | COORDINATION | | |
| Control Statement | | | |
| Coordinate incident handling activities involving supply chain events with other organizations involved in the supply chain. | | | |
| Discussion | | | |
| Implementation Standard | | | |

| High, Moderate & Low: | |
|---|---|
| Std. 1 - Coordinate incident handling activities involving supply | chain events with other organizations involved in the supply chain. |
| Control Review Frequency | Assessment Frequency |
| Annually (365 Days) | Annually (365 Days) |
| Related Controls | Reference Policy |
| CA-3, MA-2, SA-9, SR-8. | |
| Daine and Diagnosian | |

Privacy Discussion

Privacy Implementation Standards

HVA Control Statement

The organization should coordinate incident handling activities involving HVA and HVA component-related supply chain events with other organizations involved in the supply chain.

HVA Discussion

Other organizations involved in supply chain activities include product developers, HVA system integrators, manufacturers, packagers, assemblers, distributors, vendors, and resellers. Supply chain incidents include compromises or breaches that involve HVA components, information technology products, development processes or personnel, and distribution processes or warehousing facilities. Organizations should consider including processes for protecting and sharing incident information in information exchange agreements. Coordination activities include sharing security and/or privacy incident information to the provider of the HVA or HVA service or other organizations involved in the supply chain for the HVA or HVA components related to the incident.

HVA Implementation Standard

| Control Number IR-04(11) | Control Name Integrated Incident Response | Priority | CMS Baseline High |
|--------------------------|--|----------|----------------------|
| | Team | | |

Control Statement

Establish and maintain an integrated incident response team that can be deployed to any location identified by the organization in a reasonable time period [CMS ODP TBD], as resources allow, upon discovery/notification.

Discussion

An integrated incident response team is a team of experts that assesses, documents, and responds to incidents so that organizational systems and networks can recover quickly and can implement the necessary controls to avoid future incidents. Incident response team personnel include forensic and malicious code analysts, tool developers, systems security engineers, and real-time operations personnel. The incident handling capability includes performing rapid forensic preservation of evidence and analysis of and response to intrusions. For some organizations the incident response team can be a cross organizational entity.

An integrated incident response team facilitates information sharing and allows organizational personnel (e.g., developers, implementers, and operators), to leverage team knowledge of the threat and to implement defensive measures that enable organizations to deter intrusions more effectively. Moreover, integrated teams promote the rapid detection of intrusions, development of appropriate mitigations, and the deployment of effective defensive measures. For example, when an intrusion is detected, the integrated team can rapidly develop an appropriate response for operators to implement, correlate the new incident with information on past intrusions, and augment ongoing cyber intelligence development. Integrated incident response teams are better able to identify adversary tactics, techniques, and procedures that are linked to the operations tempo or to specific missions and business functions, and to define responsive actions in a way that does not disrupt those missions and business functions. Incident response teams can be distributed within organizations to make the capability resilient.

Implementation Standard

High:

Std.1 - Integrated incident response team must include the CCIC IMT, CCIC FMAT, CCIC SOC, CMS CDM, Chief Information Officer, Chief Privacy Officer or Senior Official for Privacy, among others. The CCIC provides oversight of information security and privacy, to include incident reporting, for each FISMA system operated by or on behalf of CMS.

| Control Review Frequency | Assessment Frequency |
|--------------------------|----------------------|
| | |

| Annually (365 Days) | Annually (365 Days) | |
|----------------------------------|---------------------|--|
| Related Controls | Reference Policy | |
| AT-3 | | |
| Privacy Discussion | | |
| Privacy Implementation Standards | | |
| HVA Control Statement | | |
| HVA Discussion | | |
| HVA Implementation Standard | | |

| Control Number | Control Name | Priority | CMS Baseline | |
|----------------------------------|---|---|--|--|
| IR-04(12) | Malicious Code and Forensic | | Above Baseline | |
| | Analysis | | | |
| Control Statement | | | | |
| Analyze malicious code | and/or other residual artifacts remaining | g in the system after the incident. | | |
| Discussion | | | | |
| Analysis of malicious co | de and other residual artifacts of a secu | rity or privacy incident can give the organization insigh | t into adversary tactics, techniques, and procedures. It can | |
| also indicate the identity | or some defining characteristics of the | adversary. Malicious code analysis can also help the or | ganization develop responses to future incidents. | |
| Implementation Standard | | | | |
| Control Review Frequency | Control Review Frequency Assessment Frequency | | | |
| Not Specified Three (3) Years | | Three (3) Years | | |
| Related Controls | | Reference Policy | | |
| Privacy Discussion | Privacy Discussion Privacy Discussion | | | |
| Privacy Implementation Standards | | | | |
| HVA Control Statement | | | | |
| HVA Discussion | | | | |
| HVA Implementation Standa | HVA Implementation Standard | | | |

| Control Number | Control Name | Priority | CMS Baseline |
|-------------------|----------------------------|----------|----------------|
| IR-04(14) | Security Operations Center | | Above Baseline |
| Control Statement | | | |

Establish and maintain a security operations center.

Discussion

A security operations center (SOC) is the focal point for security operations and computer network defense for an organization. The purpose of the SOC is to defend and monitor an organization's systems and networks (i.e., cyber infrastructure) on an ongoing basis. The SOC is also responsible for detecting, analyzing, and responding to cybersecurity incidents in a timely manner. The organization staffs the SOC with skilled technical and operational personnel (e.g., security analysts, incident response personnel, systems security engineers) and implements a combination of technical, management, and operational controls (including monitoring, scanning, and forensics tools) to monitor, fuse, correlate, analyze, and respond to threat and security-relevant event data from multiple sources. These sources include perimeter defenses, network devices (e.g., routers, switches), and endpoint agent data feeds. The SOC provides a holistic situational awareness capability to help organizations determine the security posture of the system and organization. A SOC capability can be obtained in a variety of ways. Larger organizations may implement a dedicated SOC while smaller organizations may employ third-party organizations to provide such capability.

| Implementation Standard | |
|----------------------------------|----------------------|
| Control Review Frequency | Assessment Frequency |
| Not Specified | Three (3) Years |
| Related Controls | Reference Policy |
| Privacy Discussion | |
| Privacy Implementation Standards | |
| HVA Control Statement | |
| HVA Discussion | |

HVA Implementation Standard

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|---------------------|----------|--------------|
| IR-05 | Incident Monitoring | P1 | Low |
| | | | Moderate |
| | | | High |
| | | | HVA |

Control Statement

Track and document incidents.

Discussion

Documenting incidents includes maintaining records about each incident, the status of the incident, and other pertinent information necessary for forensics; and evaluating incident details, trends, and handling. Incident information can be obtained from a variety of sources, including network monitoring; incident reports; incident response teams; user complaints; supply chain partners; audit monitoring; physical access monitoring; and user and administrator reports.

Implementation Standard

High, Moderate & Low:

Std.1 - The organization provides incident and breach information in format compliant with CMS and Federal (e.g., Continuous Diagnostics and Mitigation) requirements as part of the Information Security Continuous Monitoring (ISCM) plan.

| Control Review Frequency | Assessment Frequency |
|--|---|
| Annually (365 Days) | Annually (365 Days) |
| Related Controls | Reference Policy |
| AU-6, AU-7, IR-8, PE-6, PM-5, SC-5, SC-7, SI-3, SI-4, SI-7 | FedRAMP: Rev. 4 Baseline; |
| (Redacted Privacy Control: SE-2) | FISCAM: AC-5, AS-2; |
| | HIPAA: 45 C.F.R. §164.308(a)(1)(ii)(D), 45 C.F.R. §164.308(a)(6)(ii), 45 C.F.R. Part 164 Subpart D; |
| | NIST SP: 800-61, 800-137; |
| | OMB Memo: M-14-03, M-16-04, M-19-03, M-20-04; |

Privacy Discussion

Discussion for systems processing, storing, or transmitting PII (to include PHI):

Tracking and documenting security and privacy incidents enables the organization to respond more effectively and evaluate both individual incidents and trends across incidents over time.

Privacy Implementation Standards

HVA Control Statement

- (a) Track and document incidents.
- (b) HVA Systems must track, monitor, and report incidents in accordance with US-CERT "Federal Incident Notification Guidelines".
- (c) Monitor all interconnected traffic into and out of the HVA to detect threats, and abnormal or malicious communications

HVA Discussion

Documenting incidents includes maintaining records about each incident, the status of the incident, and other pertinent information necessary for forensics. It also includes evaluating incident details, trends, and handling. Incident information can be obtained from a variety of sources, including network monitoring incident reports, incident response teams, user complaints, supply chain partners, audit monitoring, physical access monitoring, and user and administrator reports.

HVA Implementation Standard

| Control Number | Control Name | Priority | | CMS Baseline | |
|------------------------------|---|--|----------------|--|--|
| IR-05(01) | Automated Tracking, Data | P1 | | High | |
| | Collection, and Analysis | | | | |
| Control Statement | | | | | |
| Track security and pri | vacy incidents and collect and analyze i | ncident information using automated med | hanisms. | | |
| Discussion | | | | | |
| Automated mechanisi | ns for tracking incidents and for collecti | ng and analyzing incident information in | clude Computer | Incident Response Centers or other electronic databases of | |
| incidents and network | monitoring devices. | | | | |
| | - | | | | |
| Implementation Standard | | | | | |
| High: | | | | | |
| • | and privacy incidents and collect and a | nalyze incident information using automa | ted mechanism | S. | |
| Control Review Frequence | Control Review Frequency Assessment Frequency | | | | |
| Annually (365 Days) | Annually (365 Days) Annually (365 Days) | | | | |
| Related Controls | Reference Policy | | | | |
| AU-7, IR-4 | | NIST SP: 800-137; | | | |
| | | | | | |
| Privacy Discussion | Privacy Discussion | | | | |
| Privacy Implementation S | Privacy Implementation Standards | | | | |
| HVA Control Statement | HVA Control Statement | | | | |
| HVA Discussion | HVA Discussion | | | | |
| HVA Implementation Sta | HVA Implementation Standard | | | | |
| | | | | | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|--------------------|----------|--------------|
| IR-06 | Incident Reporting | P1 | Low |
| | | | Moderate |
| | | | High |
| C41 S4-44 | • | | |

- (a). Require personnel to report suspected incidents to the organizational incident response capability within one (1) hour of discovery/notification; and
- (b). Report incident information to the CMS IT Service Help Desk.

Discussion

The types of incidents reported, the content and timeliness of the reports, and the designated reporting authorities reflect applicable laws, executive orders, directives, regulations, policies, standards, and guidelines.

Implementation Standard

High, Moderate & Low:

Std.1 - Designated authorities must include the CCIC. The CCIC provides oversight of information

- security and privacy, to include incident reporting, for each FISMA system operated by or on behalf of CMS. Std.2 Forward information system security, privacy, and supply chain incident to CMS IT Service Help Desk
- Std. 3 Collect and make available supporting information on the suspected security, privacy, and supply chain incident using the CMS Incident Response Reporting Template

| C / ID ' E | |
|-------------------------------------|---------------------------|
| Control Review Frequency | Assessment Frequency |
| 1 hour | Annually (365 Days) |
| Related Controls | Reference Policy |
| CM-6, CP-2, IR-4, IR-5, IR-8, IR-9. | FedRAMP: Rev. 4 Baseline; |
| (Redacted Privacy Control: SE-2) | FISCAM: AC-5, AS-2; |
| | |

| | HIPAA: 45 C.F.R. §164.308(a)(1)(ii)(D), 45 C.F.R. §164.308(a)(6)(ii), 45 C.F.R. §164.314(a)(2)(i), 45 C.F.R. | | | |
|--|--|--|--|--|
| | §164.314(a)(2)(i)(C), 45 C.F.R. Part 164 Subpart D; | | | |
| | NIST SP: 800-61; | | | |
| | OMB Memo: M-17-12, M-16-04, M-19-03; | | | |
| | Web: HYPERLINK "https://www.us-cert.gov/"; | | | |
| Privacy Discussion | | | | |
| Discussion for systems processing, storing, or transmitting PII (to include PHI): | | | | |
| Incidents involving personally identifiable information (PII) must be reported to the appropriate incident response center, e.g., US-CERT or Intelligence Community Security | | | | |
| Coordination Center. | | | | |
| | | | | |
| Privacy Implementation Standards | | | | |
| HVA Control Statement | | | | |
| HVA Discussion | | | | |
| HVA Implementation Standard | | | | |

| Control Number | Control Name | Priority | CMS Baseline | |
|---|--|--|--|--|
| IR-06(01) | Automated Reporting | P1 | Moderate | |
| , | 1 3 | | High | |
| | | | | |
| Control Statement | · | • | | |
| Report incidents using | ng automated mechanisms. | | | |
| Discussion | | | | |
| Reporting recipients | are as specified in IR-6b. Automated repo | orting mechanisms include email, posting on web sites, a | nd automated incident response tools and programs. | |
| Implementation Standar | ·d | | | |
| High & Moderate: | | | | |
| Std.1 - Contact CMS | IT Service Help Desk and report inciden | | | |
| Control Review Frequency Assessment Frequency | | | | |
| Annually (365 Days) | | Annually (365 Days) | | |
| Related Controls Reference Policy | | | | |
| IR-7 | | FedRAMP: Rev. 4 Baseline; | | |
| | | NIST SP: 800-61; | | |
| | Web: HYPERLINK "https://www.us-cert.gov/"; | | | |
| Privacy Discussion | | | | |
| Privacy Implementation | Privacy Implementation Standards | | | |
| HVA Control Statement | | | | |
| HVA Discussion | | | | |
| HVA Implementation St | IVA Implementation Standard | | | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|--------------|----------|--------------|
| IR-06(03) | SUPPLY CHAIN | | Moderate |
| | COORDINATION | | High |
| | | | S |

Provide incident information to the provider of the product or service and other organizations involved in the supply chain or supply chain governance for systems or system components related to the incident.

Discussion

Organizations involved in supply chain activities include product developers, system integrators, manufacturers, packagers, assemblers, distributors, vendors, and resellers. Entities that provide supply chain governance include the Federal Acquisition Security Council (FASC). Supply chain incidents include compromises or breaches that involve information technology products, system components, development processes or personnel, distribution processes, or warehousing facilities. Organizations determine the appropriate information to share and consider the value gained from informing external organizations about supply chain incidents, including the ability to improve processes or to identify the root cause of an incident.

Implementation Standard

High & Moderate:

Std. 1 - Provide incident information to the provider of the product or service and other organizations involved in the supply chain governance for systems or system components related to the incident

| system components related to the metaent. | | |
|---|----------------------|--|
| Control Review Frequency | Assessment Frequency | |
| Annually (365 Days) | Annually (365 Days) | |
| Related Controls | Reference Policy | |
| SR-8 | | |
| Privacy Discussion | | |
| Privacy Implementation Standards | | |
| HVA Control Statement | | |
| HVA Discussion | | |
| HVA Implementation Standard | | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|------------------------------|----------|--------------|
| IR-07 | Incident Response Assistance | P3 | Low |
| | - | | Moderate |
| | | | High |

Control Statement

Provide an incident response support resource, integral to the organizational incident response capability, that offers advice and assistance to users of the system for the handling and reporting of security, privacy, and supply chain incidents.

Discussion

Incident response support resources provided by organizations include help desks, assistance groups, automated ticketing systems to open and track incident response tickets, and access to forensics services or consumer redress services, when required.

Implementation Standard

High, Moderate & Low:

Std.1 - The CCIC provides centralized coordination and assistance on information security and privacy incident/breach awareness and management for all information systems across the CMS enterprise.

| Control Review Frequency | Assessment Frequency |
|--|---|
| Annually (365 Days) | Annually (365 Days) |
| Related Controls | Reference Policy |
| AT-2, AT-3, IR-4, IR-6, IR-8, PM-22, PM-26, SA-9, SI-18. | FedRAMP: Rev. 4 Baseline; |
| (Redacted Privacy Control: SE-2 | FISCAM: AC-5, AS-2; |
| | HIPAA: 45 C.F.R. §164.308(a)(6)(ii), 45 C.F.R. §164.308(a)(6)(i); |
| | OMB Memo: A-130, M-16-04, M-19-03; |
| | IR 7559. |
| | |
| Privacy Discussion | |

Privacy Discussion

Discussion for systems processing, storing, or transmitting PII (to include PHI):

| Incident response assistance for incidents involving PII may include use of the forensic, technical, policy, and legal expertise of the organization's Information Assurance |
|--|
| Officers/Managers, Privacy Officers, Legal Counsel, external or internal IT help desks, and the organization's Computer Emergency Response Team (CERT), in investigating |
| and remediating incidents. |
| |
| Privacy Implementation Standards |
| High, Moderate & Low: |
| Std.1 - The CCIC provides centralized coordination and assistance on information security and privacy incident/breach awareness and management for all information systems |
| across the CMS enterprise. |
| |
| HVA Control Statement |
| HVA Discussion |

CMS Baseline

| Control (amber | Control Name | | Civis Buseline | | |
|----------------------------------|---|---|---|--|--|
| IR-07(01) | Automation Support for | P2 | Moderate | | |
| | Availability of Information and | | High | | |
| | Support | | | | |
| Control Statement | | | | | |
| Increase the availabil | ity of incident response information and s | apport using automated mechanisms. | | | |
| Discussion | | | | | |
| Automated mechanis | ms can provide a push or pull capability for | or users to obtain incident response assistance. For exan | aple, individuals may have access to a website to query the | | |
| assistance capability, | or the assistance capability can proactive | y send incident response information to users (general of | distribution or targeted) as part of increasing understanding | | |
| of current response c | apabilities and support. | | | | |
| Implementation Standar | d | | | | |
| High & Moderate: | | | | | |
| | Std. 1 - Increase the availability of incident response information [TBD - Types of incident response information available from CCIC] and support using automated mechanisms | | | | |
| by: | | - describe the CCIC baseline approach here. | J 11 C | | |
| Control Review Frequen | ontrol Review Frequency Assessment Frequency | | | | |
| Annually (365 Days) | 1 1 | | | | |
| Related Controls | elated Controls Reference Policy | | | | |
| None; | None; FedRAMP: Rev. 4 Baseline; | | | | |
| | OMB Memo: M-16-04, M-19-03; | | | | |
| Privacy Discussion | | | | | |
| Privacy Implementation Standards | | | | | |
| | HVA Control Statement | | | | |
| HVA Discussion | VA Discussion | | | | |

Priority

| Priority | CMS Baseline |
|----------|--------------|
| P1 | Low |
| | Moderate |
| | High |
| | P1 ° |

Control Statement

HVA Implementation Standard

HVA Implementation Standard

Control Name

Control Number

- (a). Develop an incident response plan that:
 - 1. Provides the organization with a roadmap for implementing its incident response capability;
 - 2. Describes the structure and organization of the incident response capability;

- 3. Provides a high-level approach for how the incident response capability fits into the overall organization;
- 4. Meets the unique requirements of the organization, which relate to mission, size, structure, and functions;
- 5. Defines reportable incidents;
- 6. Provides metrics for measuring the incident response capability within the organization;
- 7. Defines the resources and management support needed to effectively maintain and mature an incident response capability;
- 8. Is reviewed and approved by applicable Business Owner at least annually; and
- 9. Explicitly designates responsibility for incident response to applicable CMS Information System Security Officer (ISSO), approved by Business Owner.
- (b). Distribute copies of the incident response plan to:
- CMS Chief Information Security Officer;
- CMS Chief Information Officer;
- CMS Information System Security Officer;
- CMS Cyber Risk Advisor (CRA);
- CMS Office of the Inspector General/Computer Crimes Unit;
- All personnel within CMS Incident Management/Response Team;
- All personnel within the PII Breach Response Team; and
- All personnel within the organization Operations Centers.
- (c). Update the incident response plan to address system and organizational changes or problems encountered during plan implementation, execution, or testing;
- (d). Communicate incident response plan changes to organizational elements listed in b. above; and
- (e). Protect the incident response plan from unauthorized disclosure and modification.
- (f). Review and update the IR Plan at a minimum every 365 days or when an IR event(s) demonstrates a change and/or update is needed to improve the IR Plan.

Discussion

It is important that organizations develop and implement a coordinated approach to incident response. Organizational missions and business functions help determine the structure of incident response capabilities. As part of the incident response capabilities, organizations consider the coordination and sharing of information with external organizations, including external service providers and other organizations involved in the supply chain. For incidents involving personally identifiable information, include a process to determine whether notice to oversight organizations or affected individuals is appropriate and provide that notice accordingly.

Implementation Standard

High, Moderate & Low:

- Std. 1 The system will a). Develop an incident response plan that:
 - 1. Provides the organization with a roadmap for implementing its incident response capability;
 - 2. Describes the structure and organization of the incident response capability;
 - 3. Provides a high-level approach for how the incident response capability fits into the overall organization;
 - 4. Meets the unique requirements of the organization, which relate to mission, size, structure, and functions;
 - 5. Defines reportable incidents;
 - 6. Provides metrics for measuring the incident response capability within the organization;
 - 7. Defines the resources and management support needed to effectively maintain and mature an incident response capability;
 - 8. Is reviewed and approved by applicable Business Owner at least annually; and
 - 9. Explicitly designates responsibility for incident response to applicable CMS Information System Security Officer (ISSO), approved by Business Owner.
- (b). Distribute copies of the incident response plan to:
- CMS Chief Information Security Officer;
- CMS Chief Information Officer;
- CMS Information System Security Officer;
- CMS Cyber Risk Advisor (CRA);
- CMS Office of the Inspector General/Computer Crimes Unit;
- All personnel within CMS Incident Management/Response Team;
- All personnel within the PII Breach Response Team; and

- All personnel within the organization Operations Centers.
- (c). Update the incident response plan to address system and organizational changes or problems encountered during plan implementation, execution, or testing;
- (d). Communicate incident response plan changes to organizational elements listed in b. above; and
- (e). Protect the incident response plan from unauthorized disclosure and modification.

(f). Review and

update the IR Plan at a minimum every 365 days or when an IR event(s) demonstrates a change and/or update is needed to improve the IR Plan.

| update the TK I fail at a minimum every 303 days of when an TK event(s) demonstrates a change and/of update is needed to improve the TK I fail. | | | | |
|---|---|--|--|--|
| Control Review Frequency | Assessment Frequency | | | |
| Annually (365 Days) | Annually (365 Days) | | | |
| Related Controls | Reference Policy | | | |
| AC-2, CP-2, CP-4, IR-4, IR-7, IR-9, MP-2, MP-4, MP-5, PE- | FedRAMP: Rev. 4 Baseline; | | | |
| 6, PL-2, SA-15, SI-12, SR-8. | HIPAA: 45 C.F.R. §164.308(a)(6) C.F.R.; | | | |
| (Redacted Privacy Control: SE-2) | NIST SP: 800-61; | | | |
| | OMB A-130, M-17-12 | | | |
| | | | | |
| | | | | |

Privacy Discussion

Discussion for systems processing, storing, or transmitting PII (to include PHI):

Incorporates guidance from the Privacy Office for the handling of incidents involving personally identifiable information (PII) in the development of an incident response plan. The organization Privacy Incident Response Plan is developed under the leadership of the Senior Official for Privacy (SOP). The plan includes:

- (i) The establishment of a cross-functional Privacy Incident Response Team that reviews, approves, and participates in the execution of the Privacy Incident Response Plan;
- (ii)A process to determine whether notice to oversight organizations or affected individuals is appropriate and to provide that notice accordingly;
- (iii)A privacy risk assessment process to determine the extent of harm, embarrassment, inconvenience, or unfairness to affected individuals and, where appropriate, to take steps to mitigate any such risks;
- (iv)Internal procedures to ensure prompt reporting by employees and contractors of any privacy incident to the SOP and other designated officials consistent with organizational incident management structures; and
- (v)Internal procedures for reporting noncompliance with organizational privacy policy by employees or contractors to appropriate management or oversight officials. Some organizations may be required by law or policy to provide notice to oversight organizations in the event of a breach.

Organizations may also choose to integrate Privacy Incident Response Plans with Security Incident Response Plans or keep the plans separate.

Guidance for systems processing, storing, or transmitting PHI:

In developing an incident response plan, ensure it incorporates guidance from the privacy office for the handling of incidents involving PHI.

Privacy Implementation Standards

Systems processing, storing, or transmitting PII (to include PHI):

PRIV.1 - Develops and implements a Privacy Incident and Breach Response Plan

HVA Control Statement

HVA Discussion

HVA Implementation Standard

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|--------------|----------|--------------|
| IR-08(01) | Breaches | | Moderate |
| | | | High |
| | | | |

Control Statement

Include the following in the Incident Response Plan for breaches involving personally identifiable information:

- (a) A process to determine if notice to individuals or other organizations, including oversight organizations, is needed;
- (b) An assessment process to determine the extent of the harm, embarrassment, inconvenience, or unfairness to affected individuals and any mechanisms to mitigate such harms; and
- (c) Identification of applicable privacy requirements.

Discussion

Organizations may be required by law, regulation, or policy to follow specific procedures relating to privacy breaches, including notice to individuals, affected organizations, and oversight bodies, standards of harm, and mitigation or other specific requirements.

Implementation Standard

High, Moderate & Low:

- Std. 1 Process to determine if notice to individuals or other organizations, including oversight organizations, is needed;
- Std. 2 A risk assessment process to determine the extent of the harm, embarrassment, inconvenience, or unfairness to affected individuals and any mechanisms to mitigate such harms; and

Std. 3 - Identification of applicable privacy requirements that were potentially violated.

| sta. 5 Tachtiffeation of applicable privacy requirements the | at were potentially violated. |
|--|-------------------------------|
| Control Review Frequency | Assessment Frequency |
| Annually (365 Days) | Annually (365 Days) |
| Related Controls | Reference Policy |
| PT-1, PT-2, PT-3, PT-5, PT-6, PT-8. | |
| Privacy Discussion | |
| Privacy Implementation Standards | |
| HVA Control Statement | |
| HVA Discussion | <u>-</u> |
| HVA Implementation Standard | |

Maintenance Control Number MA-01 Control Name Policy and Procedures P1 Control Name Policy and Procedures P1 CMS Baseline Low Moderate High

Control Statement

- (a) Develop, document, and disseminate to applicable personnel and roles:
 - 1. CMS Enterprise-level maintenance policy that:
 - a. Addresses purpose, scope, roles, responsibilities, management commitment, coordination among organizational entities, and compliance; and
 - b. Is consistent with applicable laws, executive orders, directives, regulations, policies, standards, and guidelines; and
 - 2. Procedures to facilitate the implementation of the maintenance policy and the associated maintenance controls;
- (b) Designate CMS-defined officials (e.g., CMS Senior Management such as the CISO, SOP), Mission/Business-defined officials and System-defined officials (e.g., Business Owner, System Owner, ISSO) to manage the development, documentation, and dissemination of the maintenance policy and procedures; and
- (c) Review and update the current maintenance:
- 1. Policy at least every three (3) years and following CMS-defined events (e.g., assessment or audit findings or changes in applicable laws, executive orders, directives, regulations, policies, standards, and guidelines); and
- 2. Procedures at least every three (3) years and following CMS-defined events (e.g., assessment or audit findings or changes in applicable laws, executive orders, directives, regulations, policies, standards, and guidelines).

Discussion

Maintenance policy and procedures address the controls in the MA family that are implemented within systems and organizations. The risk management strategy is an important factor in establishing such policies and procedures. Policies and procedures contribute to security and privacy assurance. Therefore, it is important that security and privacy programs collaborate on the development of maintenance policy and procedures. Security and privacy program policies and procedures at the organization level are preferable, in general, and may obviate the need for mission- or system-specific policies and procedures. The policy can be included as part of the general security and privacy policy or be represented by multiple policies that reflect the complex nature of organizations. Procedures can be established for security and privacy programs, for mission or business processes, and for systems, if needed. Procedures describe how the policies or controls are implemented and can be directed at the individual or role that is the object of the procedure. Procedures can be documented in system security and privacy plans or in one or more separate documents. Events that may precipitate an update to maintenance policy and procedures assessment or audit findings, security or privacy incidents, or changes in applicable laws, executive orders, directives, regulations, policies, standards, and guidelines. Simply restating controls does not constitute an organizational policy or procedure.

CMS provides an enterprise level maintenance policy within this ARS, and procedures within the RMH, that can be inherited by CMS organizations and systems. Risk-based customization is recommended when the CMS organizational or system level security and privacy needs (i.e., special requirements exist that are unique to the CMS organization or system) are not fully addressed by the enterprise policy. (Implemented policy must not be less stringent than the enterprise policy and procedures.)

Implementation Standard

High, Moderate & Low:

- Std.1 The CIO and CISO will provide leadership and oversight to develop, document, and disseminate to applicable stakeholder personnel and roles via the IS2P2:
 - 1. CMS Enterprise-level maintenance policy that:
 - a. Addresses purpose, scope, roles, responsibilities, management commitment, coordination among organizational entities, and compliance; and
 - b. Is consistent with applicable laws, executive orders, directives, regulations, policies, standards, and guidelines; and
 - 2. Procedures to facilitate the implementation of the maintenance policy and the associated maintenance controls;
- (b) Designate CMS-defined officials (e.g., CMS Senior Management such as the CISO, SOP), Mission/Business-defined officials and System-defined officials (e.g., Business Owner, System Owner, ISSO) to manage the development, documentation, and dissemination of the maintenance policy and procedures; and
- (c) Review and update the current maintenance:
- 1. Policy at least every three (3) years and following CMS-defined events (e.g., assessment or audit findings or changes in applicable laws, executive orders, directives, regulations, policies, standards, and guidelines); and

| 2. Procedures at least every three (3) years and | d following CMS-defined events (e.g., assessment or audit findings or changes in applicable laws, executive orders, directives, |
|--|---|
| regulations, policies, standards, and guidelines). | |
| Control Review Frequency | Assessment Frequency |
| Annually (365 Days) | Three (3) Years |
| Related Controls | Reference Policy |
| PM-9, PS-8, SI-12; | FedRAMP: Rev. 4 Baseline; |
| | FISCAM: AS-1, SM-1, SM-3; |
| | HIPAA: 45 C.F.R. §164.310(a)(2)(iv), 45 C.F.R. §164.308(a)(3)(ii)(A), 45 C.F.R. §164.310(a)(2)(iii), 45 |
| | C.F.R. §164.310(d)(2)(iii); |
| | NIST SP: 800-12, 800-30, 800-39, 800-100; |
| | OMB A-130 |
| Privacy Discussion | |
| Privacy Implementation Standards | |
| HVA Control Statement | |
| HVA Discussion | |
| HVA Implementation Standard | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|------------------------|----------|--------------|
| MA-02 | Controlled Maintenance | P2 | Low |
| | | | Moderate |
| | | | High |

- (a) Schedule, document, and review records of maintenance, repair, or replacement on system components in accordance with manufacturer or vendor specifications and/or organizational requirements;
- (b) Approve and monitor all maintenance activities, whether performed on site or remotely and whether the system or system components are serviced on site or removed to another location;
- (c) Require that applicable Business Owner (or designated personnel/role specified in the applicable security plan) explicitly approve the removal of the system or system components from organizational facilities for off-site maintenance, repair, or replacement;
- (d) Sanitize equipment to remove all information from associated media prior to removal from organizational facilities for off-site maintenance, repair, or replacement;
- (e) Check all potentially impacted controls to verify that the controls are still functioning properly following maintenance, repair, or replacement actions; and
- (f) Include maintenance-related information (defined in the applicable security and privacy plan) in organizational maintenance records.

Discussion

Controlling system maintenance addresses the information security aspects of the system maintenance program and applies to all types of maintenance to system components conducted by local or nonlocal entities. Maintenance includes peripherals such as scanners, copiers, and printers. Information necessary for creating effective maintenance records includes the date and time of maintenance, a description of the maintenance performed, names of the individuals or group performing the maintenance, name of the escort, and system components or equipment that are removed or replaced. Organizations consider supply chain-related risks associated with replacement components for systems. For systems categorized as Moderate or High, maintenance records should include: (i) the date and time of maintenance; (ii) the name of the individual performing the maintenance; (iii) the name of escort, if necessary; (iv) a description of the maintenance performed; and (v) a list of equipment removed and replaced (including identification numbers, if applicable). For systems categorized as High, ensure automated mechanisms are employed to schedule, conduct, and document any maintenance and repairs as required. The level of detail included in maintenance records can be informed by the security categories of organizational information systems. Organizations consider supply chain issues associated with replacement components for information systems.

Implementation Standard

High, Moderate & Low:

Std. 1 - Equipment must be sanitized in accordance with NIST SP 800-88, as amended.

Control Review Frequency Assessment Frequency

| Annually (365 Days) | Annually (365 Days) |
|--|---|
| Related Controls | Reference Policy |
| CM-2, CM-3, CM-4, CM-5, CM-8, MA-3, MP-6, PE-16, SI-2, | FedRAMP: Rev. 4 Baseline; |
| SR-3, SR-4, SR-11; | FISCAM: AS-5, CP-2; |
| | HIPAA: 45 C.F.R. §164.310(a)(2)(iv), 45 C.F.R. §164.308(a)(3)(ii)(A), 45 C.F.R. §164.310(a)(2)(iii), 45 |
| | C.F.R. §164.310(d)(2)(iii); |
| | IR 8023; |
| | OMB Circular: A-130; |
| | |
| Privacy Discussion | |
| Privacy Implementation Standards | |
| HVA Control Statement | |
| HVA Discussion | |
| HVA Implementation Standard | |

| Control Number | Control Name | Priority | CMS Baseline | | |
|----------------------------------|---|--|--|--|--|
| MA-02(02) | Automated Maintenance | P2 | High | | |
| , , | Activities | | | | |
| Control Statement | • | | | | |
| (a) Schedule, conduct, a | and document maintenance, repair, and r | eplacement actions for the system using automated med | chanisms; and | | |
| (b) Produce up-to date, | accurate, and complete records of all ma | aintenance, repair, and replacement actions requested, s | cheduled, in process, and completed. | | |
| | • | • | | | |
| Discussion | | | | | |
| The use of automated m | nechanisms to manage and control system | m maintenance programs and activities helps to ensure | the generation of timely, accurate, complete, and consistent | | |
| maintenance records. | 2 | 1 6 | | | |
| | | | | | |
| Implementation Standard | | | | | |
| High, Moderate & Low | : | | | | |
| <u> </u> | | AMP IaaS/PaaS providers, and data center contractors | will: (a) Schedule, conduct, and document maintenance, | | |
| | repair, and replacement actions for the system using automated mechanisms; and | | | | |
| | (b) Produce up-to date, accurate, and complete records of all maintenance, repair, and replacement actions requested, scheduled, in process, and completed. | | | | |
| Control Review Frequency | | | | | |
| Annually (365 Days) | | Annually (365 Days) | | | |
| Related Controls | | Reference Policy | | | |
| MA-3; | MA-3; See Control MA-2. | | | | |
| Privacy Discussion | | | | | |
| Privacy Implementation Standards | | | | | |
| HVA Control Statement | | | | | |
| HVA Discussion | | | | | |
| HVA Implementation Stand | lard | | | | |

| Control Number | Control Name | Priority | CMS Baseline |
|-------------------|-------------------|----------|--------------|
| MA-03 | Maintenance Tools | P3 | Moderate |
| | | | High |
| | | | |
| Control Statement | Control Statement | | |

- (a) Approve, control, and monitor the use of system maintenance tools; and
- (b) Review previously approved system maintenance tools every thirty (30) days [monthly].

Discussion

Approving, controlling, monitoring, and reviewing maintenance tools address security-related issues associated with maintenance tools that are not within system authorization boundaries and are used specifically for diagnostic and repair actions on organizational systems. Organizations have flexibility in determining roles for the approval of maintenance tools and how that approval is documented. A periodic review of maintenance tools facilitates the withdrawal of approval for outdated, unsupported, irrelevant, or no-longer-used tools. Maintenance tools can include hardware, software, and firmware items and may be pre-installed, brought in with maintenance personnel on media, cloud-based, or downloaded from a website. Such tools can be vehicles for transporting malicious code, either intentionally or unintentionally, into a facility and subsequently into systems. Maintenance tools can include hardware and software diagnostic test equipment and packet sniffers. The hardware and software components that support maintenance and are a part of the system (including the software implementing utilities such as "ping," "ls," "ipconfig," or the hardware and software implementing the monitoring port of an Ethernet switch) are not addressed by maintenance tools.

Implementation Standard

High & Moderate:

Std. 1 - Ensure all maintenance tools, with the capability of retaining information, are checked to ensure that information is not saved on the tool and that the tool is appropriately sanitized, using approved sanitization methods discussed in NIST SP 800-88, as amended.

| Control Review Frequency | Assessment Frequency |
|----------------------------------|---------------------------|
| 1 , | 1 , |
| Annually (365 Days) | Annually (365 Days) |
| Related Controls | Reference Policy |
| MA-2, MA-5, MP-6, PE-16; | FedRAMP: Rev. 4 Baseline; |
| | FISCAM: AS-5, CP-2; |
| | NIST SP: 800-88; |
| Privacy Discussion | |
| Privacy Implementation Standards | |
| HVA Control Statement | |
| HVA Discussion | |
| HVA Implementation Standard | |

| Control Number | Control Name | Priority | CMS Baseline |
|-------------------|---------------|----------|--------------|
| MA-03(01) | Inspect Tools | P3 | Moderate |
| | | | High |
| | | | • |
| Control Statement | | | |

Control Statement

Inspect the maintenance tools used by maintenance personnel for improper or unauthorized modifications.

Discussion

Maintenance tools can be directly brought into a facility by maintenance personnel or downloaded from a vendor's website. If, upon inspection of the maintenance tools, organizations determine that the tools have been modified in an improper manner or the tools contain malicious code, the incident is handled consistent with organizational policies and procedures for incident handling.

| Implementation Standard High & Moderate: unauthorized modifications. | Std. 1 - Perform an Inspection the maintenance tools used by maintenance personnel for improper or |
|--|--|
| Control Review Frequency | Assessment Frequency |
| Annually (365 Days) | Annually (365 Days) |
| Related Controls | Reference Policy |
| SI-7; | FedRAMP: Rev. 4 Baseline; |

| | NIST SP: 800-88; |
|----------------------------------|------------------|
| n' n' ' | 1461 51.000 00, |
| Privacy Discussion | |
| Privacy Implementation Standards | |
| HVA Control Statement | |
| HVA Discussion | |
| HVA Implementation Standard | |

| Control Number MA-03(02) | Control Name Inspect Media | Priority P3 | CMS Baseline Moderate | |
|--|--|---|---|--|
| | | | High | |
| Control Statement | <u>'</u> | <u> </u> | <u> </u> | |
| Check media contain | ing diagnostic and test programs t | for malicious code before the media an | are used in the system. | |
| Discussion | | | | |
| If, upon inspection o | f media containing maintenance, o | liagnostic, and test programs, organiza | rations determine that the media contains malicious code, the incident is handled | |
| consistent with organ | nizational incident handling policion | es and procedures. | | |
| Implementation Standar | ·d | | | |
| High & Moderate: | High & Moderate: Std. 1 - Perform a malware check using CMS approved malware software on the media containing diagnostic | | | |
| and test programs for | r malicious code before the media | are used in the system. | | |
| | ontrol Review Frequency Assessment Frequency | | | |
| Annually (365 Days) | inually (365 Days) Annually (365 Days) | | | |
| Related Controls | | | | |
| SI-3; | FedRAMP: Rev. 4 Baseline; | | | |
| | NIST SP: 800-88; | | | |
| Privacy Discussion | | | | |
| Privacy Implementation Standards | | | | |
| HVA Control Statement | | | | |
| HVA Discussion HVA Implementation Standard | | | | |
| HVA Implementation St | andard | | | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|------------------------------|----------|--------------|
| MA-03(03) | Prevent Unauthorized Removal | P3 | Moderate |
| , , | | | High |
| | | | |

Prevent the removal of maintenance equipment containing organizational information by:

- (a) Verifying that there is no organizational information contained on the equipment;
- (b) Sanitizing or destroying the equipment;
- (c) Retaining the equipment within the facility; or
- (d) Obtaining an exemption from the CMS CIO or his/her designated representative explicitly authorizing removal of the equipment from the facility.

Discussion

Organizational information includes all information owned by organizations and any information provided to organizations for which the organizations serve as information stewards.

Implementation Standard

Std. 1 - Ensure all maintenance tools, with the capability of retaining information, are checked to ensure that information is not saved on the tool and that the tool is appropriately sanitized, using approved sanitization methods discussed in NIST SP 800-88, as amended.

| Control Review Frequency | Assessment Frequency |
|----------------------------------|---------------------------|
| Annually (365 Days) | Annually (365 Days) |
| Related Controls | Reference Policy |
| MP-6; | FedRAMP: Rev. 4 Baseline; |
| | NIST SP: 800-88; |
| Privacy Discussion | |
| Privacy Implementation Standards | |
| HVA Control Statement | |
| HVA Discussion | |
| HVA Implementation Standard | |

| Control Number | Control Name | Priority | CMS Baseline | |
|---|---|--|--------------------|--|
| MA-03(04) | Restricted Tool Use | | Above Baseline | |
| Control Statement | | | | |
| Restrict the use of mainte | enance tools to authorized personnel on | ly. | | |
| Discussion | | | | |
| Restricting the use of ma | intenance tools to only authorized person | onnel applies to systems that are used to carry out main | tenance functions. | |
| Implementation Standard | | | | |
| Control Review Frequency Assessment Frequency | | | | |
| Not Specified Three (3) Years | | | | |
| Related Controls 1 | | Reference Policy | | |
| AC-3, AC-5, AC-6. | AC-3, AC-5, AC-6. See MA-3; | | | |
| Privacy Discussion | Privacy Discussion | | | |
| Privacy Implementation Standards | | | | |
| HVA Control Statement | HVA Control Statement | | | |
| HVA Discussion | | | | |
| HVA Implementation Standard | | | | |

| Control Number | Control Name | Priority | CMS Baseline | |
|----------------------------------|---|--|--|--|
| MA-03(05) | Execution with Privilege | | Above Baseline | |
| Control Statement | | | | |
| Monitor the use of maint | enance tools that execute with increase | d privilege. | | |
| Discussion | | | | |
| Maintenance tools that ex | xecute with increased system privilege | can result in unauthorized access to organizational info | rmation and assets that would otherwise be inaccessible. | |
| | , , | _ | | |
| Implementation Standard | | | | |
| Control Review Frequency | | | | |
| Not Specified | | Three (3) Years | | |
| Related Controls | elated Controls Reference Policy | | | |
| AC-3, AC-6; | .C-3, AC-6; See MA-3; | | | |
| Privacy Discussion | | | | |
| Privacy Implementation Standards | | | | |
| HVA Control Statement | | | | |
| HVA Discussion | | | | |
| HVA Implementation Standard | | | | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------------------------|--|---|--|
| MA-03(06) | Software Updates and Patches | | Above Baseline |
| Control Statement | | | |
| Inspect maintenance tools | s to ensure the latest software updates a | and patches are installed. | |
| Discussion | | | |
| Maintenance tools using | outdated and/or unpatched software car | n provide a threat vector for adversaries and result in a s | significant vulnerability for organizations. |
| | | | |
| Implementation Standard | | | |
| Control Review Frequency | ontrol Review Frequency Assessment Frequency | | |
| Not Specified | | Three (3) Years | |
| Related Controls | | Reference Policy | |
| AC-3, AC-6; | -3, AC-6; See MA-3; | | |
| Privacy Discussion | | | |
| Privacy Implementation Standards | | | |
| HVA Control Statement | | | |
| HVA Discussion | | | |
| HVA Implementation Standard | | | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|----------------------|----------|--------------|
| MA-04 | Nonlocal Maintenance | P2 | Low |
| | | | Moderate |
| | | | High |
| | | | |

- (a) Approve and monitor nonlocal maintenance and diagnostic activities;
- (b) Allow the use of nonlocal maintenance and diagnostic tools only as consistent with organizational policy and documented in the security plan for the system;
- (c) Employ strong authentication in the establishment of nonlocal maintenance and diagnostic sessions;
- (d) Maintain records for nonlocal maintenance and diagnostic activities; and
- (e) Terminate session and network connections when nonlocal maintenance is completed.

Discussion

Nonlocal maintenance and diagnostic activities are conducted by individuals who communicate through either an external or internal network. Local maintenance and diagnostic activities are carried out by individuals who are physically present at the system location and not communicating across a network connection. Authentication techniques used to establish nonlocal maintenance and diagnostic sessions reflect the network access requirements in IA-2. Strong authentication requires authenticators that are resistant to replay attacks and employ multi-factor authentication. Strong authenticators include PKI where certificates are stored on a token protected by a password, passphrase, or biometric. Enforcing requirements in MA-4 is accomplished, in part, by other controls. [SP 800-63B] provides additional guidance on strong authentication and authenticators.

Implementation Standard

High, Moderate & Low:

- Std.1 Authentication and authenticators used during nonlocal maintenance and must be in accordance with NIST SP 800-63 rev3 B.
- Std.2 Media used during remote maintenance must be sanitized in accordance with NIST SP 800-88, as amended.

| Control Review Frequency | Assessment Frequency |
|--|--------------------------------------|
| Annually (365 Days) | Annually (365 Days) |
| Related Controls | Reference Policy |
| AC-2, AC-3, AC-6, AC-17, AU-2, AU-3, IA-2, IA-4, IA-5, | FedRAMP: Rev. 4 Baseline; |
| IA-8, MA-2, MA-5, MP-6, PL-2, SC-7, SC-10, SC-17; | FIPS: 140-2, 140-3, 197, 201, 201-2; |
| | FISCAM: AS-1, SM-7; |

| | HIPAA: 45 C.F.R. §164.312(a)(2)(iv), 45 C.F.R. §164.312(d), 45 C.F.R. §164.312(e)(1), 45 C.F.R. §164.312(e)(2)(ii); NIST SP: 800-63-3, 800-88; |
|----------------------------------|--|
| Privacy Discussion | |
| Privacy Implementation Standards | |
| HVA Control Statement | |
| HVA Discussion | |
| HVA Implementation Standard | |

| Control Number MA-04(03) | Control Name Comparable Security and Sanitization | Priority P2 | CMS Baseline High |
|--|---|-------------|----------------------|
| Control Statement | | | |
| (a) Require that nonlocal maintenance and diagnostic services be performed from a system that implements a security capability comparable to the capability implemented on the | | | |

- system being serviced; or
- (b) Remove the component to be serviced from the system prior to nonlocal maintenance or diagnostic services; sanitize the component (for organizational information); and after the service is performed, inspect and sanitize the component (for potentially malicious software) before reconnecting the component to the system.

Discussion

Comparable security capability on systems, diagnostic tools, and equipment providing maintenance services implies that the implemented controls on those systems, tools, and equipment are at least as comprehensive as the controls on the system being serviced.

Implementation Standard

High, Moderate & Low:

- Std.1 (a) Nonlocal maintenance and diagnostic services must be performed from a system that implements a security capability comparable to the capability implemented on the system being serviced; or
- (b) Remove the component to be serviced from the system prior to nonlocal maintenance or diagnostic services; sanitize the component (for any or all organizational information); and after the service is performed, inspect and sanitize the component (for potentially malicious software) before reconnecting the component to the system.

| Control Review Frequency | Assessment Frequency | | |
|--------------------------------|----------------------------|--|--|
| Annually (365 Days) | Annually (365 Days) | | |
| Related Controls | Reference Policy | | |
| MA-3, MP-6, SA-12, SI-3, SI-7; | NIST SP: 800-63-3, 800-88; | | |
| Privacy Discussion | | | |

Privacy Implementation Standards HVA Control Statement

HVA Discussion

HVA Implementation Standard

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|-----------------------|----------|--------------|
| MA-05 | Maintenance Personnel | P2 | Low |
| | | | Moderate |
| | | | High |

Control Statement

- (a) Establish a process for maintenance personnel authorization and maintain a list of authorized maintenance organizations or personnel;
- (b) Verify that non-escorted personnel performing maintenance on the system possess the required access authorizations; and

(c) Designate organizational personnel with required access authorizations and technical competence to supervise the maintenance activities of personnel who do not possess the required access authorizations.

Discussion

Maintenance personnel refers to individuals performing hardware or software maintenance on organizational systems, while PE-2 addresses physical access for individuals whose maintenance duties place them within the physical protection perimeter of the systems. Technical competence of supervising individuals relates to the maintenance performed on the systems while having required access authorizations refers to maintenance on and near the systems. Individuals not previously identified as authorized maintenance personnel, such as information technology manufacturers, vendors, systems integrators, and consultants, may require privileged access to organizational systems, for example, when required to conduct maintenance activities with little or no notice. Based on organizational assessments of risk, organizations may issue temporary credentials to these individuals. Temporary credentials may be for one-time use or for very limited time-periods.

Implementation Standard

High, Moderate & Low:

- Std.1 (a) Establish a process for maintenance personnel authorization and maintain a list or log of authorized maintenance organizations or personnel;
- (b) Verify that non-escorted personnel performing maintenance on the system possess the required access authorizations and security credentials; and
- (c) Designate organizational personnel with required access authorizations and technical competence to supervise the maintenance activities of personnel who do not possess the required access authorizations following CMS established visitor logging and escort security protocols.

| required access authorizations following Civis established visitor logging and escort security protocols. | | | |
|---|---|--|--|
| Control Review Frequency | Assessment Frequency | | |
| Annually (365 Days) | Annually (365 Days) | | |
| Related Controls | Reference Policy | | |
| AC-2, AC-3, AC-5, AC-6, IA-2, IA-8, MA-4, MP-2, PE-2, | FedRAMP: Rev. 4 Baseline; | | |
| PE-3, PE-4, PS-7, RA-3, SA-4; | FISCAM: AS-5, CP-2; | | |
| (Redacted Privacy Controls: AR-3) | HIPAA: 45 C.F.R. §164.308(a)(3)(ii)(A), 45 C.F.R. §164.310(a)(2)(iii), 45 C.F.R. §164.310(a)(2)(iv), 45 | | |
| , | C.F.R. §164.310(d)(2)(iii); | | |
| Privacy Discussion | | | |
| Privacy Implementation Standards | | | |
| HVA Control Statement | | | |
| HVA Discussion | | | |
| HVA Implementation Standard | | | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|---------------------------------|----------|--------------|
| MA-05(01) | Individuals Without Appropriate | P2 | High |
| | Access | | |

Control Statement

- (a) Implement procedures for the use of maintenance personnel that lack appropriate security clearances or are not U.S. citizens, that include the following requirements:
- 1. Maintenance personnel who do not have needed access authorizations, clearances, or formal access approvals are escorted and supervised during the performance of maintenance and diagnostic activities on the system by approved organizational personnel who are fully cleared, have appropriate access authorizations, and are technically qualified;
- 2. Prior to initiating maintenance or diagnostic activities by personnel who do not have needed access authorizations, clearances or formal access approvals, all volatile information storage components within the system are sanitized and all nonvolatile storage media are removed or physically disconnected from the system and secured; and (b) Develop and implement alternate controls (defined in applicable system security/privacy plan) in the event a system component cannot be sanitized, removed, or disconnected from the system.

Discussion

Procedures for individuals who lack appropriate security clearances or who are not U.S. citizens are intended to deny visual and electronic access to classified or controlled unclassified information contained on organizational systems. Procedures for the use of maintenance personnel can be documented in security plans for the systems.

Implementation Standard

High, Moderate & Low:

- Std.1 (a) Implement procedures for the use of maintenance personnel that lack appropriate security clearances or are not U.S. citizens, i.e., foreign nationals, that include the following requirements:
- 1. Maintenance personnel who do not have needed access authorizations, clearances, or formal access approvals are escorted at all times and actively supervised during the performance of maintenance and diagnostic activities on the system by approved organizational personnel who are fully cleared, have appropriate access authorizations, possess the appropriate security credentials, and are technically qualified;
- 2. Prior to initiating maintenance or diagnostic activities by personnel who do not have needed access authorizations, clearances or formal access approvals, all volatile information storage components within the system are sanitized and all nonvolatile storage media are removed or physically disconnected from the system and secured; and (b) Develop and implement alternate mitigating controls (defined in applicable system security/privacy plan) in the event a system component cannot be sanitized, removed, or disconnected from the system.

| Control Review Frequency | Assessment Frequency |
|----------------------------------|---------------------------|
| Annually (365 Days) | Annually (365 Days) |
| Related Controls | Reference Policy |
| MP-6, PL-2; | FedRAMP: Rev. 4 Baseline; |
| Privacy Discussion | |
| Privacy Implementation Standards | |
| HVA Control Statement | |
| HVA Discussion | |
| HVA Implementation Standard | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|--------------------|----------|--------------|
| MA-06 | Timely Maintenance | P2 | Moderate |
| | · | | High |
| | | | Š |
| | | | |

Control Statement

Obtain maintenance support and/or spare parts for key information system components (defined in the applicable security and privacy plan) within the applicable Recovery Time Objective (RTO) specified in the system contingency plan.

Discussion

Organizations specify the system components that result in increased risk to organizational operations and assets, individuals, other organizations, or the Nation when the functionality provided by those components is not operational. Organizational actions to obtain maintenance support include having appropriate contracts in place.

Implementation Standard

High, Moderate & Low:

Std.1 - Obtain maintenance support and/or spare parts for key information system components (defined in the applicable security and privacy plan) as specified within the applicable Recovery Time Objective (RTO) detailed in the system contingency plan.

| Control Review Frequency | Assessment Frequency |
|--|-------------------------------------|
| Annually (365 Days) | Annually (365 Days) |
| Related Controls | Reference Policy |
| CM-8, CP-2, CP-7, RA-7, SA-14, SA-15, SI-13, SR-2, SR-3, | FedRAMP: Rev. 4 Baseline; |
| SR-4; | FISCAM: AS-5, CP-2; |
| | HIPAA: 45 C.F.R. §164.310(a)(2)(iv) |
| Duive av. Disaussien | |

| | HIPAA: 45 C.F.R. §164.310(a)(2)(iv) |
|----------------------------------|-------------------------------------|
| Privacy Discussion | |
| Privacy Implementation Standards | |
| HVA Control Statement | |
| HVA Discussion | |
| HVA Implementation Standard | |

| Media Protection | | | | |
|------------------|-----------------------|----------|--------------|--|
| Control Number | Control Name | Priority | CMS Baseline | |
| MP-01 | Policy and Procedures | P1 | Low | |
| | - | | Moderate | |
| | | | High | |

- a. Develop, document, and disseminate to applicable personnel and roles:
 - 1. CMS Enterprise-level media protection policy that:
 - a. Addresses purpose, scope, roles, responsibilities, management commitment, coordination among organizational entities, and compliance; and
 - b. Is consistent with applicable laws, executive orders, directives, regulations, policies, standards, and guidelines; and
 - 2. Procedures to facilitate the implementation of the media protection policy and the associated media protection controls;
- b. Designates CMS-defined officials (e.g., CMS Senior Management such as the CISO, SOP), Mission/Business-defined officials and System-defined officials (e.g., Business Owner, System Owner, ISSO) to manage the development, documentation, and dissemination of the media protection policy and procedures; and
- c. Review and update the current media protection:
- 1. Policy at least every three (3) years; and following CMS-defined events (e.g., assessment or audit findings, security or privacy incidents, or changes in applicable laws, executive orders, directives, regulations, policies, standards, and guidelines); and
- 2. Procedure at least every three (3) years and following CMS-defined events (e.g., assessment or audit findings, security or privacy incidents, or changes in applicable laws, executive orders, directives, regulations, policies, standards, and guidelines).

Discussion

Media protection policy and procedures address the controls in the MP family that are implemented within systems and at the CMS Enterprise-level. The risk management strategy is an important factor in establishing such policies and procedures. Policies and procedures contribute to security and privacy assurance. Therefore, it is important that security and privacy programs collaborate on the development of media protection policy and procedures. Security and privacy program policies and procedures at the organization level are preferable, in general, and may obviate the need for mission- or system-specific policies and procedures. The policy can be included as part of the general security and privacy policy or be represented by multiple policies that reflect the complex nature of organizations. Procedures can be established for security and privacy programs, for mission or business processes, and for systems, if needed. Procedures describe how the policies or controls are implemented and can be directed at the individual or role that is the object of the procedure. Procedures can be documented in system security and privacy plans or in one or more separate documents. Events that may precipitate an update to media protection policy and procedures include assessment or audit findings, security or privacy incidents or breaches, or changes in applicable laws, executive orders, directives, regulations, policies, standards, and guidelines. Simply restating controls does not constitute an organizational policy or procedure.

CMS provides an enterprise-level media protection policy within CMS IS2P2, and procedures within the RMH, that can be inherited by CMS organizations and systems. Risk-based customization is recommended when the CMS organizational or system-level security and privacy needs (i.e., special requirements that are unique to the CMS organization or system exist) are not fully addressed by the enterprise policy. (The implemented policy must not be less stringent than the enterprise policy and procedures).

Implementation Standard

High, Moderate & Low:

Std.1 - The CIO and CISO will provide leadership and oversight to:

- (a) Develop, document, and disseminate to applicable personnel and roles:
 - 1. CMS Enterprise-level media protection policy that:
 - a. Addresses purpose, scope, roles, responsibilities, management commitment, coordination among organizational entities, and compliance; and
 - b. Is consistent with applicable laws, executive orders, directives, regulations, policies, standards, and guidelines; and
 - 2. Procedures to facilitate the implementation of the media protection policy and the associated media protection controls;
- (b) Designate CMS-defined officials (e.g., CMS Senior Management such as the CISO, SOP), Mission/Business-defined officials and System-defined officials (e.g., Business Owner, System Owner, ISSO) to manage the development, documentation, and dissemination of the media protection policy and procedures; and
- (c) Review and update the current media protection:

1. Policy at least every three (3) years; and following CMS-defined events (e.g., assessment or audit findings, security or privacy incidents, or changes in applicable laws, executive orders, directives, regulations, policies, standards, and guidelines); and

2. Procedures at least every three (3) years and following CMS-defined events (e.g., assessment or audit findings, security or privacy incidents, or changes in applicable laws,

executive orders, directives, regulations, policies, standards, and guidelines).

| Control Review Frequency | Assessment Frequency |
|--------------------------|---|
| Annually (365 Days) | Three (3) Years |
| Related Controls | Reference Policy |
| PM-9, PS-8, SI-12. | OMB A-130, |
| | NIST SP: 800-12, 800-30, 800-39, 800-100. |
| n i ni i | · |

Privacy Discussion

Privacy Implementation Standards

Systems processing, storing, or transmitting PII (to include PHI):

High, Moderate & Low:

"Applicable personnel," as referred to in MP-1(a), includes employees and contractors with potential access to personally identifiable information (PII).

HVA Control Statement

HVA Discussion

HVA Implementation Standard

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|--------------|----------|--------------|
| MP-02 | Media Access | P1 | Low |
| | | | Moderate |
| | | | High |

Control Statement

The organization restricts access to digital and non-digital media pursuant to HHS Policy and in compliance with the latest revision of NIST SP 800-88, Guidelines for Media Sanitization to defined personnel or roles (defined in the applicable security and privacy plan).

Discussion

System media includes digital and non-digital media. Digital media includes flash drives, diskettes, magnetic tapes, external or removable hard disk drives (e.g., solid state, magnetic), compact discs, and digital versatile discs. Non-digital media includes paper and microfilm. Denying access to patient medical records in a community hospital unless the individuals seeking access to such records are authorized healthcare providers is an example of restricting access to non-digital media. Limiting access to the design specifications stored on compact discs in the media library to individuals on the system development team is an example of restricting access to digital media.

Implementation Standard

High, Moderate & Low:

- Std.1 Sensitive digital and non-digital media includes media containing personally identifiable information (PII).
- Std.2 Sensitive digital and non-digital media includes media containing protected health information (PHI).
- Std.3 Restrict access to sensitive digital and non-digital media pursuant to pursuant to HHS Policy, and in compliance with the latest version of NIST SP 800-88, Guidelines for Media Sanitization, to defined personnel or roles (defined in the applicable security plan) by disabling:
 - (a) Disable CD/DVD writers and allow access to using CD/DVD viewing and downloading capabilities only to authorized individuals with a valid need to know.
 - (b) Disable USB ports and allow access to using USB device capabilities only to authorized individuals with a valid need to know.

| Control Review Frequency | Assessment Frequency |
|---|--|
| Annually (365 Days) | Annually (365 Days) |
| Related Controls | Reference Policy |
| AC-19, AU-9, CP-2, CP-9, CP-10, MA-5, MP-4, MP-6, PE-2, | FedRAMP: Rev. 4 Baseline; |
| PE-3, SC-12, SC-13, SC-34, SI-12. | FIPS: 199; |
| | FISCAM: AC-4, AS-2; |
| | HIPAA: 45 C.F.R. §164.308(a)(3)(ii)(A), 45 C.F.R. §164.312(c)(1), 45 C.F.R. §164.310(c), 45 C.F.R. |
| | §164.310(d)(1); |

| | NIST SP: 800-88, 800-111; | |
|---|---|--|
| | OMB A-130. | |
| Privacy Discussion | | |
| Discussion for systems processing, storing, or transmitting PII (to | include PHI): | |
| Restricting access to digital and non-digital media, including mobile devices with storage capabilities, protects sensitive information, such as PII, from unauthorized use and | | |
| disclosure. A risk assessment should be conducted to determine v | what sensitive information if any, can be stored on certain media types and who is authorized to do so. | |
| Privacy Implementation Standards | | |
| HVA Control Statement | | |
| HVA Discussion | | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|---------------|----------|--------------|
| MP-03 | Media Marking | P2 | Moderate |
| | | | High |
| | | | S . |

HVA Implementation Standard

- a. Mark system media indicating the distribution limitations, handling caveats, and applicable security markings (if any) of the information; and
- b. Exempt defined types of system media, as specified, in writing, by the CMS CIO or his/her designated representative, from marking if the media remain within a secure environment.

Discussion

Security marking refers to the application or use of human-readable security attributes. Security labeling refers to the application or use of security attributes regarding internal data structures within systems. System media includes digital and non-digital media. Digital media includes diskettes, magnetic tapes, external or removable hard disk drives (solid state, magnetic), flash drives, compact disks, and digital versatile disks. Non-digital media includes paper and microfilm. Controlled unclassified information is defined by the National Archives and Records Administration along with the appropriate safeguarding and dissemination requirements for such information and is codified in [32 CFR 2002]. Security markings are generally not required for media that contains information determined by organizations to be in the public domain or to be publicly releasable. Some organizations may require markings for public information indicating that the information is publicly releasable. System media marking reflects applicable laws, executive orders, directives, policies, regulations, standards, and guidelines.

Implementation Standard

High & Moderate:

- Std.1 (a) Stored data must have, at a minimum, the following data, clearly identifiable by labels or other approved coding systems:
 - a. The System Name
 - b. Creation Date
- c. Sensitivity Classification (based on applicable record retention regulations)
- d. CMS Contact Information.
- (b) CMS CIO or his/her designated representative must specify in writing a specific media or hardware component exempted from marking if the media or hardware component remains within a secure environment.

| Control Review Frequency | Assessment Frequency |
|---------------------------------|----------------------|
| Annually (365 Days) | Annually (365 Days) |
| Related Controls | Reference Policy |
| AC-16, CP-9, MP-5, PE-22, SI-12 | EO 13556, |
| | 32 CFR 2002, |
| | FIPS 199. |

Privacy Discussion

Discussion for systems processing, storing, or transmitting PII (to include PHI):

Media containing personally identifiable information (PII) and protected health information (PHI), or the container for the media if labeling the media is not practicable, must be marked appropriately.

| Privacy Implementation Standards | |
|----------------------------------|--|
| HVA Control Statement | |
| HVA Discussion | |
| HVA Implementation Standard | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|---------------|----------|--------------|
| MP-04 | Media Storage | P1 | Moderate |
| | C | | High |
| | | | |

The organization:

- a. Physically controls and securely stores digital and non-digital media within CMS-controlled areas and data centers pursuant to HHS Policy; and
- b. Protects system media types defined in MP-4a until the media are destroyed or sanitized using approved equipment, techniques, and procedures.

Discussion

System media includes digital and non-digital media. Digital media includes flash drives, diskettes, magnetic tapes, external or removable hard disk drives (solid state, magnetic), compact disks, and digital versatile disks. Non-digital media includes paper and microfilm. Physically controlling stored media includes conducting inventories, ensuring procedures are in place to allow individuals to check out and return media to the library, and maintaining accountability for stored media. Secure storage includes a locked drawer, desk, or cabinet; or a controlled media library. The type of media storage is commensurate with the security category or classification of the information on the media. Controlled areas are spaces that provide physical and procedural controls to meet the requirements established for protecting information and systems. Fewer controls may be needed for media that contains information determined to be in the public domain, publicly releasable, or have limited adverse impacts on organizations, operations, or individuals if accessed by other than authorized personnel. In these situations, physical access controls provide adequate protection.

Contact your CRA or the CCIC for the list of compliant formats.

Implementation Standard

High & Moderate:

- Std.1 Physically control and securely store digital and non-digital media defined in the latest revision of NIST SP 800-88, Guidelines for Media Sanitization, and HHS Policy, within CMS-controlled areas.
- Std.2 Ensure the protection of information system media until the media are destroyed or sanitized using approved equipment, techniques, and procedures.
- Std.3 Provide secure storage in locked cabinets or safes for non-digital media.

| Control Review Frequency | Assessment Frequency |
|---|---|
| Annually (365 Days) | Annually (365 Days) |
| Related Controls | Reference Policy |
| AC-19, CP-2, CP-6, CP-9, CP-10, MP-2, MP-7, PE-3, PL-2, | FedRAMP: Rev. 4 Baseline; |
| SC-12, SC-13, SC-28, SC-34, SI-12. | FIPS: 199; |
| | FISCAM: AC-4, AS-2; |
| | HIPAA: 45 C.F.R. §164.310(c), 45 C.F.R. §164.310(d)(1), 45 C.F.R. §164.310(d)(2)(iv); |
| | NIST SP: 800-56A, 800-56B, SP 800-56C, 800-57-1, 800-57-2, 800-57-3, 800-88, 800-111; |

Privacy Discussion

Discussion for systems processing, storing, or transmitting PII (to include PHI):

Controlling the storage of media containing sensitive information such as PII protects the media from theft and promotes accountability.

Privacy Implementation Standards

Systems processing, storing, or transmitting PII (to include PHI):

High & Moderate:

PRIV.1 - If PII is recorded on magnetic media with other data, the media should be protected as if all the data contained consisted of personally identifiable information.

HVA Control Statement

HVA Discussion

HVA Implementation Standard

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|-----------------|----------|--------------|
| MP-05 | Media Transport | P1 | Moderate |
| | • | | High |
| | | | S |

- a. Protect and control digital and non-digital media pursuant to HHS Policy, as well as HHS Standards for Encryption of Computing Devices and Information, during transport outside of controlled areas using cryptography (in the case of sensitive information), and/or security safeguards (locked containers and tamper-evident packaging) commensurate with the FIPS 199 security categorizations for confidentiality and integrity of the data;
- b. Maintain accountability for system media during transport outside of controlled areas;
- c. Document activities associated with the transport of system media; and
- d. Restrict the activities associated with the transport of system media to authorized personnel.

Discussion

System media includes digital and non-digital media. Digital media includes flash drives, diskettes, magnetic tapes, external or removable hard disk drives (e.g., solid state and magnetic), compact discs, and digital versatile discs. Non-digital media includes microfilm and paper. Controlled areas are spaces for which organizations provide physical or procedural controls to meet requirements established for protecting information and systems. Controls to protect media during transport include cryptography and locked containers. Cryptographic mechanisms can provide confidentiality and integrity protections depending on the mechanisms implemented. Activities associated with media transport include releasing media for transport, ensuring that media enters the appropriate transport processes, and the actual transport. Authorized transport and courier personnel may include individuals external to the organization. Maintaining accountability of media during transport includes restricting transport activities to authorized personnel and tracking and/or obtaining records of transport activities as the media moves through the transportation system to prevent and detect loss, destruction, or tampering. Organizations establish documentation requirements for activities associated with the transport of system media in accordance with organizational assessments of risk. Organizations maintain the flexibility to define record-keeping methods for the different types of media transport as part of a system of transport-related records.

Implementation Standard

High & Moderate:

- Std.1 Protect and control digital and non-digital media during transport outside of controlled areas using:
 - (a) Cryptography for media containing sensitive information; and
 - (b) Security safeguards locked containers and tamper-evident packaging.
- Std.2 Maintain accountability for all system media during transport outside of controlled areas.
- Std.3 Document activities associated with the transport of system media.
- Std.4 Restrict activities associated with the transport of CMS system media to authorized personnel.

| L | | |
|---|--|------------------------------|
| | Control Review Frequency | Assessment Frequency |
| | Annually (365 Days) | Annually (365 Days) |
| | Related Controls | Reference Policy |
| | AC-7, AC-19, CP-2, CP-9, MP-3, MP-4, PE-16, PL-2, SC-12, | FIPS 199; |
| | SC-13, SC-28, SC-34. | NIST SP: 800-60-1, 800-60-2. |

Privacy Discussion

Discussion for systems processing, storing, or transmitting PII (to include PHI):

Protecting and controlling media containing sensitive information, such as PII, commensurate with the sensitivity of the information contained on the media, during transport outside of controlled areas, promotes accountability and limits situations that make the media vulnerable to unauthorized use and disclosure through loss, theft, or other mishandling.

Privacy Implementation Standards

Systems processing, storing, or transmitting PII (to include PHI):

High & Moderate:

PRIV.1 - Protect and control non-digital PII/PHI media during transport outside of controlled areas and restrict the activities associated with transport of such media to authorized personnel. Non-digital PII must be in locked cabinets or sealed packing cartons while in transit.

HVA Control Statement

| HVA Discussion | | | | |
|--|--|---|---|--|
| HVA Implementation Standard | | | | |
| | | | | |
| | | | | |
| Control Number | Control Name | Priority | CMS Baseline | |
| MP-05(03) | Custodians | P3 | Above Baseline | |
| Control Statement | <u>.</u> | | | |
| Employ an identified cus | todian during transport of system media | outside of controlled areas. | | |
| Discussion | | | | |
| Identified custodians pro | vide organizations with specific points of | of contact during the media transport process and fac | ilitate individual accountability. Custodial responsibilities | |
| can be transferred from one individual to another if an unambiguous custodian is identified. | | | | |
| Implementation Standard | | | | |
| High, Moderate & Low: | | | | |
| Std.1 - Employ an identified custodian during transport of system media outside of controlled areas. | | | | |
| Control Review Frequency Assessment Frequency | | | | |
| Not Specified Three (3) Years | | | | |
| Related Controls Reference Policy | | | | |
| None: See Control MP-5; | | | | |
| Privacy Discussion | | | | |
| Privacy Implementation Standards | | | | |
| HVA Control Statement | | | | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|--------------------|----------|--------------|
| MP-06 | Media Sanitization | P1 | Low |
| | | | Moderate |
| | | | High |
| | | | HVA |

HVA Discussion

HVA Implementation Standard

- a. Sanitize digital and non-digital system media pursuant to HHS Policy prior to disposal, release out of organizational control, or release for reuse using defined sanitization techniques and procedures (defined in the applicable security and privacy plan) in accordance with applicable federal and organizational standards and policies, namely the latest revision of NIST SP 800-88, Guidelines for Media Sanitization; and
- b. Employ sanitization mechanisms with the strength and integrity commensurate with the security category or classification of the information.

Discussion

Media sanitization applies to all digital and non-digital system media subject to disposal or reuse, whether or not the media is considered removable. Examples include digital media in scanners, copiers, printers, notebook computers, workstations, network components, mobile devices, and non-digital media such as paper and microfilm. The sanitization process removes information from system media such that the information cannot be retrieved or reconstructed. Sanitization techniques - including clearing, purging, cryptographic erase, de-identification of personally identifiable information, and destruction - prevent the disclosure of information to unauthorized individuals when such media is reused or released for disposal. Organizations determine the appropriate sanitization methods recognizing that destruction is sometimes necessary when other methods cannot be applied to media requiring sanitization. Organizations use discretion on the employment of approved sanitization techniques and procedures for media containing information deemed to be in the public domain or publicly releasable or information deemed to have no adverse impact on organizations or individuals if released for reuse or disposal. Sanitization of non-digital media includes destruction, removing a classified appendix from an otherwise unclassified document, or redacting selected sections or words from a document by obscuring the redacted sections or words in a manner equivalent in effectiveness to removing them from the document. NSA standards and policies control the sanitization process for media containing classified information. NARA policies controls the sanitization process for controlled unclassified information.

Implementation Standard

High & Moderate:

Std.1 - Finely shred, using a minimum of cross-cut shredding, hard-copy documents, using approved equipment, techniques, and procedures.

Std.2 - Surplus equipment is stored securely while not in use, and disposed of or sanitized in accordance with NIST 800-88 when no longer required. Low:

Std.1 - Finely shred, using a minimum of cross-cut shredding, hard-copy documents, using approved equipment, techniques, and procedures.

| Control Review Frequency | Assessment Frequency |
|---|--|
| Annually (365 Days) | Annually (365 Days) |
| Related Controls | Reference Policy |
| AC-3, AC-7, AU-11, MA-2, MA-3, MA-4, MA-5, PM-22, SI- | FedRAMP: Rev. 4 Baseline; |
| 12, SI-18, SI-19, SR-11. | FIPS: 199; |
| (Redacted Privacy Control: DM-2) | FISCAM: AC-4, AS-2; |
| | HIPAA: 45 C.F.R. §164.310(d)(1), 45 C.F.R. §164.310(d)(2)(i), 45 C.F.R. §164.310(d)(2)(iii), 45 C.F.R. |
| | §164.312(c)(1), 45 C.F.R. §164.312(d)(2)(ii); |
| | 32 CFR 2002; |
| | NIST SP: 800-60 v1, 800-60 v2, 800-88, 800-124; |
| | OMB A-130; |
| | IR 8023; |
| | NARA CUI; |
| | NSA MEDIA. |

Privacy Discussion

Discussion for systems processing, storing, or transmitting PII (to include PHI):

Properly sanitizing media that contains sensitive information, such as PII, prior to disposal or release protects the information from unauthorized use and disclosure.

Privacy Implementation Standards

Systems processing, storing, or transmitting PII (to include PHI):

High, Moderate & Low:

- PRIV.1 Sanitize digital media that contains personally identifiable information (PII) prior to disposal, release out of organizational control, or release for reuse using FIPS-validated media sanitization techniques or procedures in accordance with applicable federal and organizational standards and policies.
- PRIV.2 Dispose of, destroy, erase, and/or anonymize the PII, regardless of the method of storage, in accordance with a NARA approved record retention schedule and in a manner that prevents loss, theft, misuse, or unauthorized access.

PRIV.3 - Use FIPS-validated techniques or methods to ensure secure deletion or destruction of PII (including originals, copies, and archived records).

HVA Control Statement

Provide proper sanitization mechanisms for HVA digital and non-digital media.

HVA Discussion

Media sanitization applies to all digital and non-digital HVA system media subject to disposal or reuse, whether or not the media is considered removable. Digital media include scanners, copiers, printers, notebook computers, workstations, network components, mobile devices. Non-digital media include paper and microfilm. The sanitization process removes information from HVA system media such that the information cannot be retrieved or reconstructed. Sanitization techniques, including clearing, purging, cryptographic erase, deidentification of personally identifiable information, and destruction, prevent the disclosure of information to unauthorized individuals when such media is reused or released for disposal. Organizations determine the appropriate sanitization methods recognizing that destruction is sometimes necessary when other methods cannot be applied to media requiring sanitization. Sanitization of non-digital media includes destruction, removing a classified appendix from an otherwise unclassified document, or redacting selected sections or words from a document by obscuring the redacted sections or words in a manner equivalent in effectiveness to removing them from the document. NARA policies control the sanitization.

HVA Implementation Standard

- Std.1 (a) Sanitize digital and non-digital system media that contains HVA data prior to disposal, release out of organizational control, or release for reuse using defined sanitization techniques and procedures (defined in the applicable security and privacy plan) in accordance with the latest revision of NIST SP 800-88, Guidelines for Media Sanitization, and HHS Policy, applicable federal and organizational standards and policies; and
- (b) Employ sanitization mechanisms with the strength and integrity commensurate with the security category or classification of the HVA information contained within the media.

| Control Number | Control Name | Priority | CMS Baseline | | |
|---|--|--|--|--|--|
| MP-06(01) | Review, Approve, Track, | P1 | High | | |
| ` , | Document, and Verify | | | | |
| Control Statement | | • | <u>.</u> | | |
| Review, approve, tra | ck, document, and verify media sanitize | zation and disposal actions. | | | |
| Discussion | | | | | |
| | | | tion policies. Tracking and documenting actions include listing personnel who | | |
| | | | the media; sanitization methods used; date and time of the sanitization actions; | | |
| | | ons taken and personnel who performe | ed the verification; and the disposal actions taken. Organizations verify that the | | |
| | edia was effective prior to disposal. | | | | |
| mplementation Standar | rd | | | | |
| High: | | | | | |
| | | | tely and reasonably and per retention schedules. | | |
| | ove, track, document, and verify media | | | | |
| Control Review Frequency Assessment Frequency | | | | | |
| Annually (365 Days) | | 2 \ 2 / | Annually (365 Days) | | |
| Related Controls | | • | Reference Policy | | |
| None: | | | FIPS Pub: 199; | | |
| | | | NIST SP: 800-60-1, 800-60-2, 800-88 800-124; | | |
| | | 45 C.F.R. §164.310(d)(1); 45 C.F.R. §164.310(d)(2)(i); 45 C.F.R. §164.312(d)(2)(ii); | | | |
| | | 0 () () . | 2.r.k. \(\gamma\)10(\(\alpha\)(2)(1), \(\frac{1}{2}\) \(\cdot\) \(\frac{1}{2}\)(\(\alpha\)(1), | | |
| | | 32 CFR 2002, | 2.F.K. §104.310(u)(2)(1), 43 C.F.K. §104.312(u)(2)(11), | | |
| | | 32 CFR 2002, OMB A-130; | 2.F.K. §104.310(u)(2)(1), 43 C.F.K. §104.312(u)(2)(II), | | |
| | | 32 CFR 2002, OMB A-130; NARA CUI; | 2.F.K. §104.310(u)(2)(1), 43 C.F.K. §104.312(u)(2)(II), | | |
| | | 32 CFR 2002, OMB A-130; NARA CUI; IR 8023, | 2.F.K. 9104.310(u)(2)(1), 43 C.F.K. 9104.312(u)(2)(11), | | |
| | | 32 CFR 2002, OMB A-130; NARA CUI; | 2.F.K. §104.310(u)(2)(1), 43 C.F.K. §104.312(u)(2)(11), | | |
| | | 32 CFR 2002, OMB A-130; NARA CUI; IR 8023, NSA MEDIA. | 2.F.K. §104.310(d)(2)(1), 43 C.F.K. §104.312(d)(2)(II), | | |
| | ns processing, storing, or transmitting | 32 CFR 2002, OMB A-130; NARA CUI; IR 8023, NSA MEDIA. | | | |
| Discussion for syster Fracking, documenti | ng, and verifying media sanitization ar | 32 CFR 2002, OMB A-130; NARA CUI; IR 8023, NSA MEDIA. PII (to include PHI): nd disposal actions for media that con- | ains sensitive information, such as personally identifiable information (PII), | | |
| Discussion for system Fracking, documenting educes the risk of un | ng, and verifying media sanitization an nauthorized disclosure of sensitive info | 32 CFR 2002, OMB A-130; NARA CUI; IR 8023, NSA MEDIA. PII (to include PHI): nd disposal actions for media that con- | | | |
| Discussion for system Fracking, documentic educes the risk of understanding Privacy Implementation | ng, and verifying media sanitization an nauthorized disclosure of sensitive info Standards | 32 CFR 2002, OMB A-130; NARA CUI; IR 8023, NSA MEDIA. PII (to include PHI): nd disposal actions for media that con- | | | |
| Discussion for syster Fracking, documenti | ng, and verifying media sanitization an nauthorized disclosure of sensitive info Standards | 32 CFR 2002, OMB A-130; NARA CUI; IR 8023, NSA MEDIA. PII (to include PHI): nd disposal actions for media that con- | | | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|-------------------|----------|--------------|
| MP-06(02) | Equipment Testing | P1 | High |
| | | | |

Test sanitization equipment and procedures within every three hundred sixty-five (365) days to verify that the intended sanitization is being achieved.

Discussion

Testing of sanitization equipment and procedures may be conducted by qualified and authorized external entities, including federal agencies or external service providers.

Implementation Standard

High:

Std.1 - Test sanitization equipment and procedures within every three hundred sixty-five (365) days to verify that the intended sanitization is being achieved.

| Control Review Frequency | Assessment Frequency |
|--------------------------|--------------------------|
| Annually (365 Days) | Annually (365 Days) |
| Related Controls | Reference Policy |
| None: | FedRAMP Rev. 4 Baseline; |

| | FIPS Pub: 199; NIST SP: 800-60-1, 800-60-2, 800-88, 800-124; 32 CFR 2002; OMB A-130; NARA CUI; IR 8023; NSA MEDIA |
|----------------------------------|---|
| Privacy Discussion | |
| Privacy Implementation Standards | |
| HVA Control Statement | |
| HVA Discussion | |
| HVA Implementation Standard | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|---------------------------|----------|--------------|
| MP-06(03) | Nondestructive Techniques | P1 | High |
| | | | |

Apply nondestructive sanitization techniques to portable storage devices prior to connecting such devices to the system under the following circumstances:

- a. Prior to initial use after purchase;
- b. When obtained from an unknown source;
- c. When the organization loses a positive chain of custody; and
- d. When device was connected to a lower assurance network/system based on FIPS 199 security categorization.

Discussion

Portable storage devices include external or removable hard disk drives (solid state, magnetic), optical discs, magnetic or optical tapes, flash memory devices, flash memory cards, and other external or removable disks. Portable storage devices can be obtained from untrustworthy sources and can contain malicious code that can be inserted into or transferred to organizational systems through USB ports or other entry portals. While scanning storage devices is recommended, sanitization provides additional assurance that such devices are free of malicious code. Organizations consider nondestructive sanitization of portable storage devices when the devices are purchased from manufacturers or vendors prior to initial use or when organizations cannot maintain a positive chain of custody for the devices.

Implementation Standard

High:

Std.1 - Apply nondestructive sanitization techniques to portable storage devices prior to connecting such devices to the system:

- (a)Prior to initial use after purchase;
- (b) When obtained from an unknown source;
- (c) When the organization loses a positive chain of custody; and
- (d) When device was connected to a lower assurance network/system based on FIPS 199 security categorization.

| Control Review Frequency | Assessment Frequency |
|----------------------------------|---|
| Annually (365 Days) | Annually (365 Days) |
| Related Controls | Reference Policy |
| None: | FIPS Pub: 199; |
| | NIST SP: 800-60-1, 800-60-2, 800-88, 800-124; |
| | 32 CFR 2002; |
| | OMB A-130; |
| | NARA CUI; |
| | IR 8023; |
| | NSA MEDIA |
| Privacy Discussion | |
| Privacy Implementation Standards | |

| HVA Control Statement | |
|-----------------------------|--|
| HVA Discussion | |
| HVA Implementation Standard | |

| Control Number MP-06(08) | Control Name Remote Purging or Wiping of | P3 | CMS Baseline HVA |
|-----------------------------|--|----|---------------------|
| | Information | | |

The organization provides the capability to purge or wipe information from systems, system components, and devices either remotely or under CMS-defined conditions (defined in applicable system security and privacy plan).

Discussion

Remote purging or wiping of information protects information on organizational systems and systems components if systems or components are obtained by unauthorized individuals. Remote purge or wipe commands require strong authentication to help mitigate the risk of unauthorized individuals purging or wiping the system, component, or device. The purge or wipe function can be implemented in a variety of ways, including by overwriting data or information multiple times or by destroying the key necessary to decrypt encrypted data.

Implementation Standard

High, Moderate & Low:

Std.1 - Provide the capability to purge or wipe information from systems, system components, and devices either remotely or under other defined conditions as defined in the applicable system security and privacy plan

| application by brown becautify and privately plant | |
|--|---|
| Control Review Frequency | Assessment Frequency |
| Annually (365 Days) | Three (3) Years |
| Related Controls | Reference Policy |
| None; | FIPS Pub: 199; |
| (Redacted Privacy Controls: DM-2, SE-2) | NIST SP: 800-60-1, 800-60-2, 800-88, 800-124; |
| | 32 CFR 2002; |
| | OMB A-130; |
| | NARA CUI; |
| | IR 8023; |
| | NSA MEDIA; |

Privacy Discussion

Discussion for systems processing, storing, or transmitting PII (to include PHI):

Organizations must consider the use of this control for moderate and high personally identifiable information (PII) confidentiality impact level information on devices such as mobile devices like an iPad or other smart device. If your organization permits use of personal smart devices (for example, Bring Your Own Device [BYOD]), the organization must evaluate methods to ensure this control is enforced or that compensating controls are in place.

Privacy Implementation Standards

HVA Control Statement

Provide the capability to remotely purge or wipe information from HVA systems, system components, and devices in the event that the HVA or its component has been obtained by unauthorized individuals.

HVA Discussion

Remote purging or wiping of information protects information on the HVA system and component if either are obtained by unauthorized individuals. Remote purge or wipe commands require strong authentication to help mitigate the risk of unauthorized individuals purging or wiping the HVA system or component. The purge or wipe function can be implemented in a variety of ways, including by overwriting data or information multiple times or by destroying the key necessary to decrypt encrypted HVA data.

HVA Implementation Standard

Provide the capability to remotely purge or wipe information from HVA systems, components, and devices in the event that the HVA or its component has been obtained by unauthorized individuals.

| Control Number MP-07 | Control Name Media Use | Priority P1 | CMS Baseline Low |
|---|---|--|--|
| | | | Moderate |
| | | | High |
| Control Statement | | | |
| | | | ortable storage devices) on organization-defined systems or system components |
| | | MS organizational policy and HHS IS2P; | |
| | ortable storage devices in organiz | ational systems when such devices have | no identifiable owner. |
| Discussion | 1 4 1 4 1 1 1 4 1 1 | . D. 7.1 . P. 1.1 . P. 1.4 | 2 4 0 1 12 4 7 1 1 2 1 4 1 4 1 4 1 4 1 |
| | | | etic tapes, flash drives, compact disks, digital versatile disks, and removable |
| | | | ly to mobile devices with information storage capabilities. In contrast to MP-2, |
| | | | for example, restricting or prohibiting the use of flash drives or external hard |
| disk drives. Organization | ons use technical and nontechnical | al controls to restrict the use of system me | dia. Organizations may restrict the use of portable storage devices, for example, |
| | | | r removing the ability to insert, read or write to such devices. Organizations may |
| | | | d by the organization, devices provided by other approved organizations, and |
| | | | ge devices based on the type of device, such as by prohibiting the use of |
| | | | e capability to write to such devices. Requiring identifiable owners for storage or addressing known vulnerabilities in the devices. |
| Implementation Standard | t of using such devices by allowing | ng organizations to assign responsibility | or addressing known vumerabilities in the devices. |
| High, Moderate & Low | ·• | | |
| C , | | as flash drives external hard disk drives | and other portable storage devices on organization-defined systems or system |
| components. | or personany owned media such | as mash arrest, external mara arsk arrest, | and other perturbe storage devices on organization defined systems of system |
| | of portable storage devices in or | ganizational systems when such devices h | ave no identifiable owner. |
| Control Review Frequency | | Assessment Frequency | |
| Annually (365 Days) | | Annually (365 Days) | |
| Related Controls | | Reference Policy | |
| AC-19, AC-20, PL-4, 1 | | FedRAMP Rev. 4 Baseline; | |
| (Redacted Privacy Con | trol: SE-2) | FIPS: 199; | |
| HHS: IS2P 2014; | | | |
| | NIST SP: 800-111 | | |
| Privacy Discussion | | DIL (c. 1. 1. DILII) | |
| | Discussion for systems processing, storing, or transmitting PII (to include PHI): This control applies to devices containing PII, particularly portable storage and mobile devices. | | |
| Privacy Implementation Sta | | ly portable storage and mobile devices. | |
| | andards oring, or transmitting PII (to inclu | nda DHI): | |
| High, Moderate & Low | | ide 1111). | |
| | | e devices on information systems and net | works containing personally identifiable information (PII) without using device |
| PRIV. 1 - Prohibit the use of portable storage and mobile devices on information systems and networks containing personally identifiable information (PII), without using device ownership, media sanitization and encryption controls. | | | |
| HVA Control Statement | | | |
| HVA Discussion | | | |
| HVA Implementation Stand | dard | | |

| Control Number MP-07(02) | Control Name Prohibit Use of Sanitization- Resistant Media | Priority | CMS Baseline Above Baseline |
|--|--|----------|-----------------------------|
| Control Statement Prohibit the use of sentitization resistant media in organizational systems | | | |

Prohibit the use of sanitization-resistant media in organizational systems.

| Discussion | | | |
|---|--|--|--|
| Sanitization resistance refers to how resistant media are to non-destructive sanitization techniques with respect to the capability to purge information from media. Certain types of | | | |
| media do not support sanitization commands, or if supported, the | e interfaces are not supported in a standardized way across these devices. Sanitization-resistant media includes | | |
| compact flash, embedded flash on boards and devices, solid state | e drives, and USB removable media. | | |
| Implementation Standard | | | |
| Control Review Frequency | Assessment Frequency | | |
| Not Specified | Three (3) Years | | |
| Related Controls | Reference Policy | | |
| MP-6 | FIPS 199; | | |
| | NIST SP: 800-111; | | |
| Privacy Discussion | | | |
| Privacy Implementation Standards | | | |
| HVA Control Statement | | | |
| HVA Discussion | | | |
| HVA Implementation Standard | HVA Implementation Standard | | |

Physical and Environmental Protection Control Number PE-01 Control Name Policy and Procedures Priority P1 CMS Baseline Low Moderate High

Control Statement

- (a) Develop, document, and disseminate to applicable personnel:
 - 1. CMS Enterprise-level physical and environmental protection policy that:
 - a. Addresses purpose, scope, roles, responsibilities, management commitment, coordination among organizational entities, and compliance; and
 - b. Is consistent with applicable laws, executive orders, directives, regulations, policies, standards, and guidelines; and
- 2. Procedures to facilitate the implementation of the physical and environmental protection policy and the associated physical and environmental protection controls; (b) Designate CMS-defined officials (e.g., CMS Senior Management such as the CISO, SOP), Mission/Business-defined officials and System-defined officials (e.g., Business Owner, System Owner, ISSO) to manage the development, documentation, and dissemination of the physical and environmental protection policy and procedures; and (c) Review and update the current physical and environmental protection:
- 1. Policy within every three (3) years and following CMS-defined events (e.g., assessment or audit findings, security or privacy incidents, or changes in applicable laws, executive orders, directives, regulations, policies, standards, and guidelines); and
- 2. Procedures within every three (3) years and following CMS-defined events (e.g., assessment or audit findings, security or privacy incidents, or changes in applicable laws, executive orders, directives, regulations, policies, standards, and guidelines)

Discussion

Implementation Standard

HVA Implementation Standard

Physical and environmental protection policy and procedures address the controls in the PE family that are implemented within systems and organizations. The risk management strategy is an important factor in establishing such policies and procedures. Policies and procedures contribute to security and privacy assurance. Therefore, it is important that security and privacy programs collaborate on the development of physical and environmental protection policy and procedures. Security and privacy program policies and procedures at the organization level are preferable, in general, and may obviate the need for mission- or system-specific policies and procedures. The policy can be included as part of the general security and privacy policy or be represented by multiple policies that reflect the complex nature of organizations. Procedures can be established for security and privacy programs, for mission or business processes, and for systems, if needed. Procedures describe how the policies or controls are implemented and can be directed at the individual or role that is the object of the procedure. Procedures can be documented in system security and privacy plans or in one or more separate documents. Events that may precipitate an update to physical and environmental protection policy and procedures include assessment or audit findings, security or privacy incidents, or changes in applicable laws, executive orders, directives, regulations, policies, standards, and guidelines. Simply restating controls does not constitute an organizational policy or procedure.

CMS provides an enterprise level physical and environmental protection policy within the CMS IS2P2, and procedures within the RMH, that can be inherited by CMS organizations and systems. Risk-based customization is recommended when the CMS organizational or system level security and privacy needs (i.e., special requirements exist that are unique to the CMS organization or system) are not fully addressed by the enterprise policy. (Implemented policy must not be

| implementation Standard | |
|----------------------------------|---|
| Control Review Frequency | Assessment Frequency |
| Annually (365 Days) | Three (3) Years |
| Related Controls | Reference Policy |
| AT-3, PM-9, PS-8, SI-12.; | FedRAMP: Rev. 4 Baseline; |
| | FISCAM: AS-1, SM-1, SM-3; |
| | HIPAA: 45 C.F.R. §164.308(a)(3)(ii)(A), 45 C.F.R. §164.310(a)(1), 45 C.F.R. §164.310(a)(2)(ii), 45 C.F.R. |
| | §164.310(a)(2)(iii); |
| | NIST SP: 800-12, 800-30, 800-39, 800-100; |
| Privacy Discussion | |
| Privacy Implementation Standards | |
| HVA Control Statement | |
| HVA Discussion | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|--------------------------------|----------|--------------|
| PE-02 | Physical Access Authorizations | P1 | Low |
| | | | Moderate |
| | | | High |

- (a) Develop, approve, and maintain a list of individuals with authorized access to the facility where the system resides;
- (b) Issue authorization credentials for facility access;
- (c) Review the access list detailing authorized facility access by individuals within every 90 days for High Systems, 180 days for Moderate Systems, and 365 days for Low Systems; and
- (d) Remove individuals from the facility access list when access is no longer required.

Discussion

Physical access authorizations apply to employees and visitors. Individuals with permanent physical access authorization credentials are not considered visitors. Authorization credentials include ID badges, identification cards, and smart cards. Organizations determine the strength of authorization credentials needed consistent with applicable laws, executive orders, directives, regulations, policies, standards, and guidelines. Physical access authorizations may not be necessary to access certain areas within facilities that are designated as publicly accessible.

| Implementation Standard | |
|---|--|
| Control Review Frequency | Assessment Frequency |
| Annually (365 Days) | Three (3) Years |
| Related Controls | Reference Policy |
| AT-3, AU-9, IA-4, MA-5, MP-2, PE-3, PE-4, PE-5, PE-8, | Code: 5 U.S.C. §552a(b), (e)(10)164.310(a)(2)(iii); |
| PM-12, PS-3, PS-4, PS-5, PS-6. | Statute: Privacy Act of 1974 (P.L. 93-579); |
| | FedRAMP: Rev. 4 Baseline; |
| | FISCAM: AC-6, AS-2; |
| | HIPAA: 45 C.F.R. §164.310(a)(1), 45 C.F.R. §164.308(a)(3)(ii)(A), 45 C.F.R. §164.308(a)(3)(ii)(A), 45 C.F.R. |
| | §164.310(a)(2)(iii); |
| | OMB Circular: A-130 7.g; |
| | FIPS 201-2; |
| | NIST SP: 800-73-4, 800-76-2, 800-78-4. |
| Privacy Discussion | |
| Privacy Implementation Standards | |
| HVA Control Statement | |
| HVA Discussion | |
| HVA Implementation Standard | |

| Control Number | Control Name | Priority | CMS Baseline |
|---|---|-------------------------------|----------------|
| PE-02(01) | Access by Position or Role | P3 | Above Baseline |
| Control Statement | | | |
| Authorize physical acces | ss to the facility where the system reside | es based on position or role. | |
| Discussion | | | |
| Role-based facility access includes access by authorized permanent and regular/routine maintenance personnel, duty officers, and emergency medical staff. | | | |
| Implementation Standard | | | |
| Control Review Frequency | Control Review Frequency Assessment Frequency | | |
| Not Specified | | Three (3) Years | |
| Related Controls | lated Controls Reference Policy | | |

| AC-2, AC-3, AC-6; | HIPAA: 45 C.F.R. §164.310(a)(1), 45 C.F.R. §164.310(a)(2)(iii); |
|----------------------------------|---|
| | |
| Privacy Discussion | |
| Privacy Implementation Standards | |
| HVA Control Statement | |
| HVA Discussion | |
| HVA Implementation Standard | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|-------------------------|----------|--------------|
| PE-03 | Physical Access Control | P1 | Low |
| | | | Moderate |
| | | | High |
| | | | HVA |

- (a) Enforce physical access authorizations at defined entry and exit points to the facility (defined in the applicable security and privacy plan) where the system resides by:
 - 1. Verifying individual access authorizations before granting access to the facility; and
- 2. Controlling ingress and egress to the facility using defined physical access control systems or devices and/or guards (defined in the applicable security and privacy plan);
- (b) Maintain physical access audit logs for defined entry or exit points (defined in the applicable security and privacy plan);
- (c) Control access to areas within the facility designated as publicly accessible by implementing defined security safeguards or physical access controls (defined in the applicable security and privacy plan)
- (d) Escort visitors and control visitor activity in defined circumstances requiring visitor escorts and controlling of visitor activity (defined in the applicable security and privacy plan);
- (e) Secure keys, combinations, and other physical access devices;
- (f) Inventory defined physical access devices (defined in the applicable security and privacy plan) every 90 days for High Systems and Moderate Systems, and 180 days for Low Systems; and
- (g) Change combinations and keys within every 365 days and/or when keys are lost, combinations are compromised, or when individuals possessing the keys or combinations are transferred or terminated.

Discussion

Physical access control applies to employees and visitors. Individuals with permanent physical access authorizations are not considered visitors. Physical access controls for publicly accessible areas may include physical access control logs/records, guards, or physical access devices and barriers to prevent movement from publicly accessible areas to non-public areas. Organizations determine the types of guards needed, including professional security staff, system users, or administrative staff. Physical access devices include keys, locks, combinations, biometric readers, and card readers. Physical access control systems comply with applicable laws, executive orders, directives, policies, regulations, standards, and guidelines. Organizations have flexibility in the types of audit logs employed. Audit logs can be procedural, automated, or some combination thereof. Physical access points can include facility access points, interior access points to systems that require supplemental access controls, or both. Components of systems may be in areas designated as publicly accessible with organizations controlling access to the components.

Implementation Standard

High & Moderate:

- Std.1 Control data center/facility access by use of door and window locks and security personnel or physical authentication devices, such as biometrics and/or smart card/PIN combination.
- Std.2 Store and operate servers in physically secure environments and grant access to explicitly authorized personnel only. Access is monitored and recorded.
- Std.3 Restrict access to grounds/facilities to authorized persons only.

Low:

- Std.1 Control data center/facility access by use of door and window locks.
- Std.2 Store and operate servers in physically secure environments protected from unauthorized access.

Control Review Frequency Assessment Frequency

Annually (365 Days) Annually (365 Days) **Related Controls** Reference Policy Code: 5 U.S.C. §552a(b) and (e)(10); AT-3, AU-2, AU-6, AU-9, AU-13, CP-10, IA-3, IA-8, MA-5, MP-2, MP-4, PE-2, PE-4, PE-5, PE-8, PS-2, PS-3, PS-6, PS-7, Statute: Privacy Act of 1974 (P.L. 93-579); FedRAMP: Rev. 4 Baseline; RA-3, SC-28, SI-4, SR-3. FIPS: 201, 201-2; FISCAM: AC-6, AS-2; HIPAA: 45 C.F.R. §164.308(a)(3)(ii)(A), 45 C.F.R. §164.310(a)(1), 45 C.F.R. §164.310(a)(2)(iii), 45 C.F.R. \$164.310(b), 45 C.F.R. \$164.310(c); NIST SP: 800-73, 800-73-4, 800-76, 800-76-2, 800-78, 800-78-4, 800-116; OMB Circular: A-130 7.g; Web: HYPERLINK "https://www.idmanagement.gov/sell/fips201/", HYPERLINK "https://www.idmanagement.gov/";

Privacy Discussion

Privacy Implementation Standards

HVA Control Statement

- (a) Enforce physical access authorizations at defined entry and exit points to the facility (defined in the applicable security and privacy plan) where the HVA system resides by:
 - 1. Verifying individual access authorizations before granting access to the facility;
- 2. Ensuring that physical access authorizations to HVA systems and environment must be authorized using dual authorizations; and
- 3. Controlling ingress and egress to the facility using defined physical access control systems or devices and/or guards (defined in the applicable security and privacy plan);
- (b) Maintain physical access audit logs for defined entry or exit points (defined in the applicable security and privacy plan);
- (c) Control access to areas within the facility designated as publicly accessible by implementing defined security safeguards or physical access controls (defined in the applicable security and privacy plan)
- (d) Escort visitors and control visitor activity in defined circumstances requiring visitor escorts and controlling of visitor activity (defined in the applicable security and privacy plan);
- (e) Secure keys, combinations, and other physical access devices;
- (f) Inventory defined physical access devices (defined in the applicable security and privacy plan) every 90 days for High Systems and Moderate Systems, and 180 days for Low Systems; and
- (g) Change combinations and keys within every 365 days and/or when keys are lost, combinations are compromised, or when individuals possessing the keys or combinations are transferred or terminated.
- (h) Physical access requests to HVA Systems must be reauthorized at least annually.

HVA Discussion

Physical access control applies to employees and visitors. Individuals with permanent physical access authorization credentials are not considered visitors. Organizations should determine the types of guards needed, including professional security staff, system users, or administrative staff. Physical access devices include keys, locks, combinations, and card readers. Physical access control systems comply with applicable laws, executive orders, directives, policies, regulations, standards, and guidelines. Organizations have flexibility in the types of audit logs employed. Audit logs can be procedural, automated, or some combination thereof. Physical access points can include facility access points, interior access points to systems requiring supplemental access controls, or both. Components of systems may be in areas designated as publicly accessible with organizations controlling access to the components.

HVA Implementation Standard

| Control Number | Control Name | Priority | CMS Baseline | |
|-------------------|---------------|----------|--------------|--|
| PE-03(01) | System Access | P1 | High | |
| | | | HVA | |
| Control Statement | | | | |

Enforce physical access authorizations to the system in addition to the physical access controls for the facility at defined physical spaces (defined in the applicable security and privacy plan) containing one or more components of the system.

Discussion

Ouarterly

Control of physical access to the system provides additional physical security for those areas within facilities where there is a concentration of system components.

| J | lmpl | leme | enta | tion | Sta | nda | ırd | |
|---|------|------|------|------|-----|-------|-----|--|
| - | Can | tral | Rev | iow | Fro | A1116 | ne | |

Assessment Frequency
Annually (365 Days)
Reference Policy

Related Controls

See Control PE-3;

Privacy Discussion

Privacy Implementation Standards

HVA Control Statement

Enforce physical access authorizations to the system in addition to the physical access controls for the facility at defined physical spaces (defined in the applicable security and privacy plan) containing one or more components of the system.

HVA Discussion

Control of physical access to the system provides additional physical security for those areas within facilities where there is a concentration of system components.

HVA Implementation Standard

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|---------------------------------|----------|--------------|
| PE-04 | Access Control for Transmission | P1 | Moderate |
| | | | High |
| | | | |

Control Statement

Control physical access to defined system distribution and transmission lines within organizational facilities using defined security controls or safeguards (defined in the applicable security and privacy plan).

Discussion

Security controls applied to system distribution and transmission lines prevent accidental damage, disruption, and physical tampering. Such controls may also be necessary to prevent eavesdropping or modification of unencrypted transmissions. Security controls used to control physical access to system distribution and transmission lines include disconnected or locked spare jacks, locked wiring closets, protection of cabling by conduit or cable trays, and wiretapping sensors.

Implementation Standard

High & Moderate:

Std.1 - Disable any physical ports (e.g., wiring closets, patch panels, etc.) not in use.

| Control Review Frequency | Assessment Frequency |
|---|---|
| Quarterly | Annually (365 Days) |
| Related Controls | Reference Policy |
| AT-3, IA-4, MP-2, MP-4, PE-2, PE-3, PE-5, PE-9, SC-7, SC- | FedRAMP: Rev. 4 Baseline; |
| 8. | FISCAM: AC-6, AS-2; |
| | HIPAA: 45 C.F.R. §164.310(a)(1), 45 C.F.R. §164.310(a)(2)(ii), 45 C.F.R. §164.310(c); |
| Privacy Discussion | · |
| Privacy Implementation Standards | |

Privacy Implementation Standards

HVA Control Statement

HVA Discussion

HVA Implementation Standard

| Control Number | Control Name | Priority | CMS Baseline | |
|--------------------------|---|---|---|--|
| PE-05 | Access Control for Output | P2 | Moderate | |
| | Devices | | High | |
| Control Statement | | | | |
| Control physical acces | ss to output from defined output devices | (in the applicable security and privacy plan) to prevent | unauthorized individuals from obtaining the output. | |
| Discussion | | | <u> </u> | |
| Controlling physical a | ccess to output devices includes placing | goutput devices in locked rooms or other secured areas w | with keypad or card reader access controls and allowing | |
| access to authorized in | dividuals only, placing output devices | in locations that can be monitored by personnel, installing | g monitor or screen filters, and using headphones. | |
| Examples of output de | evices include monitors, printers, scanne | ers, audio devices, facsimile machines, and copiers. | - | |
| Implementation Standard | • | • | | |
| Control Review Frequency | y | Assessment Frequency | | |
| Quarterly | | Annually (365 Days) | | |
| Related Controls | | Reference Policy | | |
| PE-2, PE-3, PE-4, PE | -18; | Code: 5 U.S.C. §552a(e)(10); | | |
| | | Statute: Privacy Act of 1974 (P.L. 93-579); | | |
| | | FedRAMP: Rev. 4 Baseline; | | |
| | | FISCAM: AC-6, AS-2; | | |
| | | HIPAA: 45 C.F.R. §164.310(a)(1), 45 C.F.R. §164.3 | 310(b), 164.310(c); OMB Circular: A-130 7.g; | |
| | | IR 8023 | <i>(</i>), | |
| Privacy Discussion | | | | |
| Privacy Implementation S | tandards | | | |
| HVA Control Statement | | | | |
| HVA Discussion | | | | |
| HVA Implementation Star | ndard | | | |

CMS Resoline

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|----------------------------|----------|--------------|
| PE-06 | Monitoring Physical Access | P1 | Low |
| | · · | | Moderate |
| | | | High |

Control Statement

Control Number

Control Namo

(a) Monitor physical access to the facility where the system resides to detect and respond to physical security incidents;

Driority

- (b) Review physical access logs weekly (every 7 days) and upon occurrence of defined events or potential indications of events (defined in the applicable security and privacy plan); and
- (c) Coordinate results of reviews and investigations with the organizational incident response capability.

Discussion

Physical access monitoring includes publicly accessible areas within organizational facilities. Examples of physical access monitoring include the employment of guards, video surveillance equipment (i.e., cameras), and sensor devices. Reviewing physical access logs can help identify suspicious activity, anomalous events, or potential threats. The reviews can be supported by audit logging controls, such as AU-2, if the access logs are part of an automated system. Organizational incident response capabilities include investigations of physical security incidents and responses to the incidents. Incidents include security violations or suspicious physical access activities. Suspicious physical access activities include accesses outside of normal work hours, repeated accesses to areas not normally accessed, accesses for unusual lengths of time, and out-of-sequence accesses.

| Implementation Standard | |
|--------------------------|----------------------|
| Control Review Frequency | Assessment Frequency |
| Weekly | Annually (365 Days) |

| Related Controls | Reference Policy |
|---|--|
| AU-2, AU-6, AU-9, AU-12, CA-7, CP-10, IR-4, IR-8. | FedRAMP: Rev. 4 Baseline; |
| | FISCAM: AC-6, AS-2; |
| | HIPAA: 45 C.F.R. §164.310(a)(2)(iii), 45 C.F.R. §164.308(a)(6)(i); |
| Privacy Discussion | |
| Privacy Implementation Standards | |
| HVA Control Statement | |
| HVA Discussion | |
| HVA Implementation Standard | |

| Control Number | Control Name | Priority | CMS Baseline |
|-----------------------------|---|--|--|
| PE-06(01) | Intrusion Alarms and | P1 | Moderate |
| | Surveillance Equipment | | High |
| Control Statement | | | |
| Monitor physical ac | cess to the facility where the system resid | les using physical intrusion alarms and surveillance equip | oment. |
| Discussion | | | |
| Physical intrusion al | arms can be employed to alert security p | ersonnel when unauthorized access to the facility is atten | pted. Alarm systems work in conjunction with physical |
| barriers, physical ac | cess control systems, and security guards | by triggering a response when these other forms of secu- | rity have been compromised or breached. Physical intrusion |
| alarms can include d | lifferent types of sensor devices, such as | motion sensors, contact sensors, and broken glass sensors | s. Surveillance equipment includes video cameras installed |
| | s throughout the facility. | , | 1 1 |
| Implementation Standa | rd | | |
| Control Review Freque | ncy | Assessment Frequency | |
| Quarterly | | Annually (365 Days) | |
| Related Controls | | Reference Policy | |
| None; | None; FedRAMP: Rev. 4 Baseline; | | |
| Privacy Discussion | | | |
| Privacy Implementation | | <u> </u> | <u> </u> |
| HVA Control Statemen | t | | |
| HVA Discussion | | | |
| HVA Implementation S | tandard | | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|-------------------------------|----------|--------------|
| PE-06(04) | Monitoring Physical Access to | P1 | High |
| | Systems | | _ |

Monitor physical access to the system in addition to the physical access monitoring of the facility at defined physical spaces (defined in the applicable security and privacy plan) containing one or more components of the system.

Discussion

Monitoring physical access to systems provides additional monitoring for those areas within facilities where there is a concentration of system components, including server rooms, media storage areas, and communications centers. Physical access monitoring can be coordinated with intrusion detection systems and system monitoring capabilities to provide comprehensive and integrated threat coverage for the organization.

| Implementation Standard | | |
|--------------------------|----------------------|--|
| Control Review Frequency | Assessment Frequency | |
| Quarterly | Annually (365 Days) | |
| Related Controls | Reference Policy | |
| PS-2, PS-3; | See Control PE-6; | |
| Privacy Discussion | | |

| Privacy Implementation Standards |
|----------------------------------|
| HVA Control Statement |
| HVA Discussion |
| HVA Implementation Standard |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|------------------------|----------|--------------|
| PE-08 | Visitor Access Records | P3 | Low |
| | | | Moderate |
| | | | High |

- (a) Maintain visitor access records to the facility where the system resides for two (2) years;
- (b) Review visitor access records no less often than monthly (every 30 days); and
- (c) Report anomalies in visitor access records to defined personnel or roles (defined in the applicable security and privacy plan).

Discussion

Visitor access records include the names and organizations of individuals visiting, visitor signatures, forms of identification, dates of access, entry and departure times, purpose of visits, and the names and organizations of individuals visited. Access record reviews determine if access authorizations are current and are still required to support organizational mission and business functions. Access records are not required for publicly accessible areas.

Implementation Standard

High, Moderate & Low:

Std.1 - At a minimum, visitor access records must include the following information:

- 1. Name and organization of the person visiting;
- 2. Visitor's signature;
- 3. Form of identification;
- 4. Date of access;
- 5. Time of entry and departure;
- 6. Purpose of visit; and
- 7. Name and organization of person visited.

| Control Review Frequency | Assessment Frequency |
|----------------------------------|----------------------|
| Monthly | Annually (365 Days) |
| Related Controls | Reference Policy |
| PE-2, PE-3, PE-6; | None; |
| Privacy Discussion | |
| Privacy Implementation Standards | |
| HVA Control Statement | |
| HVA Discussion | - |
| HVA Implementation Standard | |

| Control Number | Control Name | Priority | CMS Baseline | |
|--|------------------------|----------|--------------|--|
| PE-08(01) | Automated Records | P3 | High | |
| | Maintenance and Review | | | |
| Control Statement | | | | |
| Maintain and review visitor access records using automated mechanisms (defined in the applicable security and privacy plan). | | | | |

Discussion

| Visitor access records may be stored and maintained in a database management system that is accessible by organizational personnel. Automated access to such records facilitates | | | | |
|---|---|---|--|--|
| record reviews on a regular basis to determine if access authorizations are current and still required to support organizational mission and business functions. | | | | |
| Implementation Standard | | | | |
| Control Review Frequency | | Assessment Frequency | | |
| Quarterly | | Annually (365 Days) | | |
| Related Controls | | Reference Policy | | |
| None; | | See Control PE-8; | | |
| Privacy Discussion | | | | |
| Privacy Implementation Star | dards | | | |
| HVA Control Statement | | | | |
| HVA Discussion HVA Implementation Standa | and | | | |
| IIVA Implementation Standa | ii u | | | |
| | | | | |
| | | | | |
| Control Number | Control Name | Priority | CMS Baseline | |
| PE-09 | Power Equipment and Cabling | P1 | Moderate | |
| re-uy | | | | |
| FE-09 | Tower Equipment and Cabing | 11 | | |
| FE-U9 | Tower Equipment and Cubing | | High | |
| Control Statement | Tower Equipment and Cubing | | | |
| Control Statement | and power cabling for the system from | | | |
| Control Statement | | | | |
| Control Statement Protect power equipment Discussion | and power cabling for the system from | damage and destruction. | High | |
| Control Statement Protect power equipment Discussion Organizations determine | and power cabling for the system from | damage and destruction. e power equipment and cabling employed at different l | High ocations that are both internal and external to | |
| Control Statement Protect power equipment Discussion Organizations determine organizational facilities a | and power cabling for the system from the types of protection necessary for the | damage and destruction. e power equipment and cabling employed at different lf power equipment and cabling include internal cabling | ocations that are both internal and external to and uninterruptable power sources in offices or data | |
| Control Statement Protect power equipment Discussion Organizations determine organizational facilities a centers, generators and p | and power cabling for the system from the types of protection necessary for the | damage and destruction. e power equipment and cabling employed at different l | ocations that are both internal and external to and uninterruptable power sources in offices or data | |
| Control Statement Protect power equipment Discussion Organizations determine organizational facilities a centers, generators and p Implementation Standard | and power cabling for the system from the types of protection necessary for the | damage and destruction. e power equipment and cabling employed at different lf power equipment and cabling include internal cabling | ocations that are both internal and external to and uninterruptable power sources in offices or data | |
| Control Statement Protect power equipment Discussion Organizations determine organizational facilities a centers, generators and p Implementation Standard High & Moderate: | and power cabling for the system from the types of protection necessary for the and environments of operation. Types of ower cabling outside of buildings, and p | damage and destruction. e power equipment and cabling employed at different l f power equipment and cabling include internal cabling power sources for self-contained components such as se | ocations that are both internal and external to gand uninterruptable power sources in offices or data atellites, vehicles, and other deployable systems. | |
| Control Statement Protect power equipment Discussion Organizations determine organizational facilities a centers, generators and p Implementation Standard High & Moderate: Std.1 - Permit only author | the types of protection necessary for the and environments of operation. Types of ower cabling outside of buildings, and porized maintenance personnel to access in | damage and destruction. e power equipment and cabling employed at different lf power equipment and cabling include internal cabling | ocations that are both internal and external to gand uninterruptable power sources in offices or data atellites, vehicles, and other deployable systems. | |
| Control Statement Protect power equipment Discussion Organizations determine organizational facilities a centers, generators and p Implementation Standard High & Moderate: | the types of protection necessary for the and environments of operation. Types of ower cabling outside of buildings, and porized maintenance personnel to access in | damage and destruction. e power equipment and cabling employed at different l f power equipment and cabling include internal cabling power sources for self-contained components such as se | ocations that are both internal and external to gand uninterruptable power sources in offices or data atellites, vehicles, and other deployable systems. | |
| Control Statement Protect power equipment Discussion Organizations determine organizational facilities a centers, generators and p Implementation Standard High & Moderate: Std.1 - Permit only author cabling, and wiring close | the types of protection necessary for the and environments of operation. Types of ower cabling outside of buildings, and porized maintenance personnel to access in | damage and destruction. e power equipment and cabling employed at different less from the power equipment and cabling include internal cabling power sources for self-contained components such as self-contained components such as self-contained components, heating the power generators, heating the power generators in the power generators. | ocations that are both internal and external to gand uninterruptable power sources in offices or data atellites, vehicles, and other deployable systems. | |
| Control Statement Protect power equipment Discussion Organizations determine organizational facilities a centers, generators and p Implementation Standard High & Moderate: Std.1 - Permit only author cabling, and wiring close Control Review Frequency | the types of protection necessary for the and environments of operation. Types of ower cabling outside of buildings, and porized maintenance personnel to access in | damage and destruction. e power equipment and cabling employed at different less for equipment and cabling include internal cabling power sources for self-contained components such as self-contained components such as self-contained components, heating the self-contained components and the self-contained components such as self-contained components, heating the self-contained components are self-contained components. | ocations that are both internal and external to gand uninterruptable power sources in offices or data atellites, vehicles, and other deployable systems. | |
| Control Statement Protect power equipment Discussion Organizations determine organizational facilities a centers, generators and p Implementation Standard High & Moderate: Std.1 - Permit only author cabling, and wiring close | the types of protection necessary for the and environments of operation. Types of ower cabling outside of buildings, and porized maintenance personnel to access in | damage and destruction. e power equipment and cabling employed at different less from the power equipment and cabling include internal cabling power sources for self-contained components such as self-contained components such as self-contained components, heating the power generators, heating the power generators in the power generators. | ocations that are both internal and external to gand uninterruptable power sources in offices or data atellites, vehicles, and other deployable systems. | |

| PE-4; | FedRAMP: Rev. 4 Baseline; |
|----------------------------------|---------------------------|
| | FISCAM: AS-5, CP-2; |
| Privacy Discussion | |
| Privacy Implementation Standards | |
| HVA Control Statement | |
| HVA Discussion | |
| HVA Implementation Standard | |
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| Control Number | Control Name | Priority | CMS Baseline |
|----------------|-------------------|----------|--------------|
| PE-10 | Emergency Shutoff | P1 | Moderate |
| | | | High |
| | | | |

- (a) Provide the capability of shutting off power to defined system or individual system components in emergency situations;
 (b) Place emergency shutoff switches or devices in defined location by system or system component (defined in the applicable security and privacy plan) to facilitate access for authorized personnel; and

| (c) Protect emergency power shutoff capability from unauthorized activation. | | | |
|--|---|--|--|
| | | | |
| Discussion | | | |
| | ilities that contain concentrations of system resources, including data centers, mainframe computer rooms, server | | |
| rooms, and areas with computer-controlled machinery. | , | | |
| Implementation Standard | | | |
| High & Moderate: | | | |
| | ency cut-off switch, prominently marked and protected by a cover, for data centers, servers, and mainframe | | |
| rooms. | , | | |
| Control Review Frequency | Assessment Frequency | | |
| Annually (365 Days) | Three (3) Years | | |
| Related Controls | Reference Policy | | |
| PE-15; | FedRAMP: Rev. 4 Baseline; | | |
| | FISCAM: AS-5, CP-2; | | |
| Privacy Discussion | | | |
| Privacy Implementation Standards | | | |
| HVA Control Statement | | | |
| HVA Discussion | | | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|-----------------|----------|--------------|
| PE-11 | Emergency Power | P1 | Moderate |
| | | | High |
| | | | |

HVA Implementation Standard

HVA Implementation Standard

Provide an uninterruptible power supply to facilitate an orderly shutdown of the system and/or transition of the system to long-term alternate power in the event of a primary power source loss.

Discussion

An uninterruptible power supply (UPS) is an electrical system or mechanism that provides emergency power when there is a failure of the main power source. A UPS is typically used to protect computers, data centers, telecommunication equipment, or other electrical equipment where an unexpected power disruption could cause injuries, fatalities, serious mission or business disruption, or loss of data or information. A UPS differs from an emergency power system or backup generator in that the UPS provides near-instantaneous protection from unanticipated power interruptions from the main power source by providing energy stored in batteries, supercapacitors, or flywheels. The battery duration of a UPS is relatively short but provides sufficient time to start a standby power source, such as a backup generator, or properly shut down the system.

| Implementation Standard | |
|----------------------------------|---------------------------|
| Control Review Frequency | Assessment Frequency |
| Quarterly | Annually (365 Days) |
| Related Controls | Reference Policy |
| AT-3, CP-2, CP-7; | FedRAMP: Rev. 4 Baseline; |
| | FISCAM: AS-5, CP-2; |
| Privacy Discussion | |
| Privacy Implementation Standards | |
| HVA Control Statement | |
| HVA Discussion | |

| Control Number | Control Name | Priority | CMS Baseline |
|-----------------------------|---|---|--|
| PE-11(01) | Alternate Power Supply - | P1 | High |
| , | Minimal Operational Capability | | |
| Control Statement | | | |
| Provide an alternate pow | er supply for the system that is activate | ed manually and/or automatically and that can maintain | n minimally required operational capability in the event of |
| an extended loss of the p | rimary power source. | | |
| Discussion | | | |
| | power supply with minimal operating | capability can be satisfied by accessing a secondary co | mmercial power supply or other external power supply. |
| Implementation Standard | | | |
| High: | | | |
| Std.1 - Tests the equipme | ent on a schedule that complies with m | anufacturer recommendations and local, state, and feder | eral requirements. Testing must comply with the previously |
| | ions, and be performed no less often th | | |
| | , 1 | (-) 7 | |
| Control Review Frequency | | Assessment Frequency | |
| Quarterly | | Annually (365 Days) | |
| Related Controls | | Reference Policy | |
| None; | | See Control PE-11; | |
| Privacy Discussion | | <u> </u> | |
| Privacy Implementation Star | idards | | |
| HVA Control Statement | | | |
| HVA Discussion | | | |
| HVA Implementation Standa | ırd | | |
| | | | |
| | | | |
| Control Number | Control Name | Priority | CMS Baseline |
| PE-12 | Emergency Lighting | P1 | Low |
| | | | Moderate |
| | | | High |
| Control Statement | | | |
| Employ and maintain au | comatic emergency lighting for the syst | em that activates in the event of a power outage or dis | ruption and that covers emergency exits and evacuation |
| routes within the facility | | | |
| Discussion | | | |
| | | zational facilities that contain concentrations of system | |
| mainframe computer roo | ms. Emergency lighting provisions for | the system are described in the contingency plan for the | ne organization. If emergency lighting for the system fails or |
| cannot be provided, orga | nizations consider alternate processing | sites for power-related contingencies. | |
| Implementation Standard | | | |
| High, Moderate & Low: | | | |
| Std.1 - Tests the equipme | ent on a schedule that complies with m | anufacturer recommendations and local, state, and feder | eral requirements. Testing must comply with the previously |
| | ions, and be performed no less often th | | |
| | , 1 | (-) 7 | |
| Control Review Frequency | <u> </u> | Assessment Frequency | |
| Ouarterly | | Annually (365 Days) | |
| Related Controls | | Reference Policy | |
| CP-2, CP-7; | | FedRAMP: Rev. 4 Baseline; | |
| , , | | | |

FISCAM: AS-5, CP-2;

HVA Discussion

Privacy Discussion
Privacy Implementation Standards
HVA Control Statement

| HVA Implementation S | Stand | ard |
|----------------------|-------|-----|
|----------------------|-------|-----|

| Control Number | Control Name | Priority | CMS Baseline | | |
|----------------------------------|---|------------------------------|----------------|--|--|
| PE-12(01) | Essential Missions and Business | | Above Baseline | | |
| | Functions | | | | |
| Control Statement | | | | | |
| Provide emergency lighting | ng for all areas within the facility supp | orting essential mission and | | | |
| business functions. | | | | | |
| Discussion | | | | | |
| Organizations define their | r essential missions and functions | | | | |
| Implementation Standard | | | | | |
| Control Review Frequency | Control Review Frequency Assessment Frequency | | | | |
| Not Specified | ot Specified Three (3) Years | | | | |
| Related Controls | elated Controls Reference Policy | | | | |
| Privacy Discussion | | | | | |
| Privacy Implementation Standards | | | | | |
| HVA Control Statement | | | | | |
| HVA Discussion | | | | | |
| HVA Implementation Standa | rd | | | | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|-----------------|----------|--------------|
| PE-13 | Fire Protection | P1 | Low |
| | | | Moderate |
| | | | High |
| C + 1C+ + | | | |

Employ and maintain fire detection and suppression systems that are supported by an independent energy source.

Discussion

The provision of fire detection and suppression systems applies primarily to organizational facilities that contain concentrations of system resources, including data centers, server rooms, and mainframe computer rooms. Fire detection and suppression systems that may require an independent energy source include sprinkler systems and smoke detectors. An independent energy source is an energy source, such as a microgrid, that is separate, or can be separated, from the energy sources providing power for the other parts of the facility.

Implementation Standard

High, Moderate & Low:

HVA Implementation Standard

Std.1 - Tests the equipment on a schedule that complies with manufacturer recommendations and local, state, and federal requirements. Testing must comply with the previously mentioned recommendations, and be performed no less often than three (3) years.

| Control Review Frequency | Assessment Frequency | |
|----------------------------------|---------------------------|--|
| Quarterly | Annually (365 Days) | |
| Related Controls | Reference Policy | |
| AT-3; | FedRAMP: Rev. 4 Baseline; | |
| | FISCAM: AS-5, CP-2; | |
| Privacy Discussion | | |
| Privacy Implementation Standards | | |
| HVA Control Statement | | |
| HVA Discussion | | |

| Control Number | Control Name | Priority | CMS Baseline | | |
|----------------------------------|---|--|---|--|--|
| PE-13(01) | Detection Systems - Automatic | P1 | Moderate | | |
| | Activation and Notification | | High | | |
| | | | | | |
| Control Statement | | | | | |
| Employ fire detection | systems that activate automatically and n | otify defined personnel or roles (defined in the applicat | ple security and privacy plan) and defined emergency | | |
| responders (defined in | the applicable security and privacy plan | or safety plan) in the event of a fire. | | | |
| Discussion | | , | | | |
| Organizations can idea | ntify personnel, roles, and emergency resp | onders if individuals on the notification list need to ha | ve access authorizations or clearances (e.g., to enter to | | |
| facilities where access | is restricted due to the classification or in | npact level of information within the facility). Notificat | tion mechanisms may require independent energy sources | | |
| to ensure that the notif | fication capability is not adversely affecte | d by the fire. | | | |
| Implementation Standard | | | | | |
| Control Review Frequence | y | Assessment Frequency | | | |
| Quarterly | | Annually (365 Days) | | | |
| Related Controls | | Reference Policy | | | |
| None; | None; See Control PE-13; | | | | |
| Privacy Discussion | | | | | |
| Privacy Implementation Standards | | | | | |
| HVA Control Statement | | | | | |
| HVA Discussion | | | | | |
| HVA Implementation Star | IVA Implementation Standard | | | | |

| Control Number | Control Name | Priority | CMS Baseline | |
|----------------|--|----------|--------------|--|
| PE-13(02) | Suppression Systems - Automatic | P1 | High | |
| | Activation and Notification | | _ | |
| 0 1 101 1 | | | | |

- (a) Employ fire suppression systems that activate automatically and notify defined personnel or roles (defined in the applicable security and privacy plan) and defined emergency responders (defined in the applicable security and privacy plan or safety plan); and
- (b) Employ an automatic fire suppression capability when the facility is not staffed on a continuous basis.

Discussion

HVA Discussion

HVA Implementation Standard

Organizations can identify specific personnel, roles, and emergency responders if individuals on the notification list need to have appropriate access authorizations and/or clearances (e.g., to enter to facilities where access is restricted due to the impact level or classification of information within the facility). Notification mechanisms may require independent energy sources to ensure that the notification capability is not adversely affected by the fire.

| Implementation Standard | | |
|----------------------------------|---------------------------|--|
| Control Review Frequency | Assessment Frequency | |
| Quarterly | Annually (365 Days) | |
| Related Controls | Reference Policy | |
| None; | FedRAMP: Rev. 4 Baseline; | |
| Privacy Discussion | | |
| Privacy Implementation Standards | | |
| HVA Control Statement | | |

| Control Number | Control Name | Priority | CMS Baseline | | | |
|--------------------------|---|--|---|--|--|--|
| PE-14 | Environmental Controls | P1 | Low | | | |
| | | | Moderate | | | |
| | | | High | | | |
| Control Statement | ontrol Statement | | | | | |
| (a) Maintain temperat | a) Maintain temperature, humidity, pressure, and radiation levels within the facility where the system resides at acceptable vendor-specified levels; and | | | | | |
| (b) Monitor environm | ental control levels within the defined | frequency (defined in the applica | ble security and privacy plan). | | | |
| | | | 7 1 71 / | | | |
| Discussion | | | | | | |
| The provision of envi | ronmental controls applies primarily to | organizational facilities that con | tain concentrations of system resources (e.g., data centers, mainframe computer | | | |
| | | | onments, can have a significant adverse impact on the availability of systems and | | | |
| | nat are needed to support organizationa | | | | | |
| Implementation Standard | | ************************************** | | | | |
| High & Moderate: | | | | | | |
| <u> </u> | evel of alert and follow prescribed guid | elines for that alert level. | | | | |
| | ent management of possible loss of ser | | | | | |
| | e and provide remedial action. Implem | | <i>I</i> . | | | |
| Low: | 1 | | | | | |
| Std.1 - Evaluate the le | evel of alert and follow prescribed guid | elines for that alert level. | | | | |
| Control Review Frequence | | Assessment Frequency | | | | |
| Quarterly | • | Annually (365 Days) | | | | |
| Related Controls | | Reference Policy | | | | |
| AT-3, CP-2 | | FedRAMP: Rev. 4 Baseline | o; | | | |
| | | FISCAM: AS-5, CP-2; | | | | |
| Privacy Discussion | | | | | | |
| | Privacy Implementation Standards | | | | | |
| HVA Control Statement | | | | | | |
| HVA Discussion | | | | | | |
| HVA Implementation Sta | indard | | | | | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|-------------------------|----------|--------------|
| PE-15 | Water Damage Protection | P1 | Low |
| | | | Moderate |
| | | | High |
| 0 1 10 1 | | | |

Protect the system from damage resulting from water leakage by providing main shutoff or isolation valves that are accessible, working properly, and known to key personnel.

Discussion

The provision of water damage protection primarily applies to organizational facilities that contain concentrations of system resources, including data centers, server rooms, and mainframe computer rooms. Isolation valves can be employed in addition to or in lieu of main shutoff valves to shut off water supplies in specific areas of concern without affecting entire organizations.

Implementation Standard

High, Moderate & Low:

Std.1 - Tests the equipment on a schedule that complies with manufacturer recommendations and local, state, and federal requirements, no less often than three (3) years.

| Control Review Frequency | Assessment Frequency |
|--------------------------|----------------------|
| Quarterly | Annually (365 Days) |

| Related Controls | Reference Policy |
|----------------------------------|---------------------------|
| AT-3, PE-10; | FedRAMP: Rev. 4 Baseline; |
| | FISCAM: AS-5, CP-2; |
| Privacy Discussion | |
| Privacy Implementation Standards | |
| HVA Control Statement | |
| HVA Discussion | |
| HVA Implementation Standard | |

| Control Number | Control Name | Priority | CMS Baseline | | | |
|--|---------------------------------------|---|---|--|--|--|
| PE-15(01) | Automation Support | P1 | High | | | |
| Control Statement | ontrol Statement | | | | | |
| Detect the presence | of water near the system and alert de | efined personnel or roles (defined in the | applicable security and privacy plan) using automated mechanisms. | | | |
| Discussion | - | • | | | | |
| Automated mechani | sms include notification systems, wa | ater detection sensors, and alarms. | | | | |
| Implementation Standa | rd | | | | | |
| High: | | | | | | |
| | | | | | | |
| | ipment on a schedule that complies | with manufacturer recommendations an | d local, state, and federal requirements, no less often than three (3) years. | | | |
| | ipment on a schedule that complies | with manufacturer recommendations an | d local, state, and federal requirements, no less often than three (3) years. | | | |
| | • | Assessment Frequency | d local, state, and federal requirements, no less often than three (3) years. | | | |
| Std.1 - Tests the equ | • | Assessment Frequency | d local, state, and federal requirements, no less often than three (3) years. | | | |
| Std.1 - Tests the equ Control Review Freque | • | | d local, state, and federal requirements, no less often than three (3) years. | | | |
| Std.1 - Tests the equ Control Review Freque Quarterly | • | Assessment Frequency Annually (365 Days) | d local, state, and federal requirements, no less often than three (3) years. | | | |
| Std.1 - Tests the equ Control Review Freque Quarterly Related Controls | • | Assessment Frequency Annually (365 Days) Reference Policy | d local, state, and federal requirements, no less often than three (3) years. | | | |
| Std.1 - Tests the equ Control Review Freque Quarterly Related Controls None; | ncy | Assessment Frequency Annually (365 Days) Reference Policy | d local, state, and federal requirements, no less often than three (3) years. | | | |
| Std.1 - Tests the equ Control Review Freque Quarterly Related Controls None; Privacy Discussion | ncy n Standards | Assessment Frequency Annually (365 Days) Reference Policy | d local, state, and federal requirements, no less often than three (3) years. | | | |
| Std.1 - Tests the equ Control Review Freque Quarterly Related Controls None; Privacy Discussion Privacy Implementation | ncy n Standards | Assessment Frequency Annually (365 Days) Reference Policy | d local, state, and federal requirements, no less often than three (3) years. | | | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|----------------------|----------|--------------|
| PE-16 | Delivery and Removal | P2 | Low |
| | | | Moderate |
| | | | High |
| C 4 1C4 4 | | | |

Privacy Discussion

- (a) Authorize and control defined types of system components (defined in the applicable security and privacy plan) entering and exiting the facility; and
- (b) Maintain records of the system components.

Discussion

Enforcing authorizations for entry and exit of system components may require restricting access to delivery areas and isolating the areas from the system and media libraries. Implementation Standard

| Control Review Frequency |
|--|
| Quarterly |
| Related Controls |
| CM-3, CM-8, MA-2, MA-3, MP-5, PE-20, SR-2, SR-3, SR-4, |
| SR-6 |

| Assessment Frequency |
|----------------------|
| Annually (365 Days) |

Reference Policy FedRAMP: Rev. 4 Baseline; FISCAM: AC-6, AS-2;

| Privacy Implementation Standards | |
|----------------------------------|--|
| HVA Control Statement | |
| HVA Discussion | |
| HVA Implementation Standard | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|---------------------|----------|--------------|
| PE-17 | Alternate Work Site | P2 | Moderate |
| | | | High |
| | | | |

- (a) Determine and document the alternate work sites (defined in the applicable security and privacy plan) allowed for use by employees;
- (b) Employ appropriate controls (defined in the applicable security and privacy plan) at alternate work sites:
- (c) Assess the effectiveness of controls at alternate work sites; and
- (d) Provide a means for employees to communicate with information security and privacy personnel in case of incidents.

Discussion

Alternate work sites include government facilities or the private residences of employees. While distinct from alternative processing sites, alternate work sites can provide readily available alternate locations during contingency operations. Organizations can define different sets of controls for specific alternate work sites or types of sites depending on the work-related activities conducted at the sites. Implementing and assessing the effectiveness of organization-defined controls and providing a means to communicate incidents at alternate work sites supports the contingency planning activities of organizations.

| Implementation Standard | | |
|----------------------------------|---|---|
| Control Review Frequency | Assessment Frequency | |
| Quarterly | Annually (365 Days) | |
| Related Controls | Reference Policy | |
| AC-17, AC-18, CP-7. | FISCAM: AS-5, CP-2; | |
| | FedRAMP: Rev. 4 Baseline; | |
| | HIPAA: 45 C.F.R. §164.310(a)(2)(i); | |
| | NIST SP: 800-46; | |
| | OMB Memo: M-11-27, M-17-12 Att. 1 and Att. 4; | |
| Privacy Discussion | | |
| Privacy Implementation Standards | | |
| HVA Control Statement | | · |
| HVA Discussion | | |

| Control Number PE-18 | Control Name Location of System Components | Priority P3 | CMS Baseline High |
|----------------------|--|----------------|----------------------|
| | | | |

Control Statement

HVA Implementation Standard

Position system components within the facility to minimize potential damage from physical and environmental hazards and to minimize the opportunity for unauthorized access.

Discussion

Physical and environmental hazards include floods, fires, tornadoes, earthquakes, hurricanes, terrorism, vandalism, an electromagnetic pulse, electrical interference, and other forms of incoming electromagnetic radiation. Organizations consider the location of entry points where unauthorized individuals, while not being granted access, might nonetheless be near systems. Such proximity can increase the risk of unauthorized access to organizational communications using wireless packet sniffers or microphones, or unauthorized disclosure of information.

| Control Review Frequency | Assessment Frequence | сy |
|--------------------------|----------------------|----|
|--------------------------|----------------------|----|

| Quarterly | Annually (365 Days) | |
|----------------------------------|--|--|
| Related Controls | Reference Policy | |
| CP-2, PE-5, PE-19, PE-20, RA-3. | Code: 5 U.S.C. §552a(e)(10); | |
| | Statute: Privacy Act of 1974 (P.L. 93-579); | |
| | FISCAM: AS-5, CP-2; | |
| | HIPAA: 45 C.F.R. §164.310(c), 45 C.F.R. §164.308(a)(3)(i); | |
| Privacy Discussion | | |
| Privacy Implementation Standards | | |
| HVA Control Statement | | |
| HVA Discussion | | |
| HVA Implementation Standard | | |

| Planning | | | | | |
|----------------|-----------------------|----------|--------------|--|--|
| Control Number | Control Name | Priority | CMS Baseline | | |
| PL-01 | Policy and Procedures | P1 | Low | | |
| | | | Moderate | | |
| | | | High | | |

- (a) Develop, document, and disseminate to applicable personnel:
 - 1.CMS Enterprise-level planning policy that:
 - a. Addresses purpose, scope, roles, responsibilities, management commitment, coordination among organizational entities, and compliance; and
 - b. Is consistent with applicable laws, executive orders, directives, regulations, policies, standards, and guidelines; and
 - 2. Procedures to facilitate the implementation of the planning policy and the associated planning controls;
- (b) Designate CMS-defined officials (e.g., CMS Senior Management such as the CISO, SOP), Mission/Business-defined officials and System-defined officials (e.g., Business Owner, System Owner, ISSO) to manage the development, documentation, and dissemination of the planning policy and procedures; and
- (c) Review and update the current planning:
- 1. Policy within every three (3) years; and following CMS-defined events (e.g., assessment or audit findings or changes in applicable laws, executive orders, directives, regulations, policies, standards, and guidelines); and
- 2. Procedures within every three (3) years and following CMS-defined events (e.g., assessment or audit findings or changes in applicable laws, executive orders, directives, regulations, policies, standards, and guidelines).

Discussion

Planning policy and procedures for the controls in the PL family implemented within systems and organizations. The risk management strategy is an important factor in establishing such policies and procedures. Policies and procedures contribute to security and privacy assurance. Therefore, it is important that security and privacy programs collaborate on their development. Security and privacy program policies and procedures at the organization level are preferable, in general, and may obviate the need for mission level or system-specific policies and procedures. The policy can be included as part of the general security and privacy policy or be represented by multiple policies that reflect the complex nature of organizations. Procedures can be established for security and privacy programs, for mission/business processes, and for systems, if needed. Procedures describe how the policies or controls are implemented and can be directed at the individual or role that is the object of the procedure. Procedures can be documented in system security and privacy plans or in one or more separate documents. Events that may precipitate an update to planning policy and procedures include, but are not limited to, assessment or audit findings, security or privacy incidents, or changes in laws, executive orders, directives, regulations, policies, standards, and guidelines. Simply restating controls does not constitute an organizational policy or procedure.

CMS provides an enterprise level planning policy within the CMS IS2P2, and procedures within the RMH, that can be inherited by CMS organizations and systems. Risk-based customization is recommended when the CMS organizational or system level security and privacy needs (i.e., special requirements exist that are unique to the CMS organization or system) are not fully addressed by the enterprise policy. (Implemented policy must not be less stringent than the enterprise policy and procedures).

Implementation Standard

High, Moderate & Low:

- Std.1 The CIO and CISO will provide leadership and oversight to: (a) Develop, document, and disseminate to applicable stakeholder personnel via the IS2P2:
 - 1.CMS Enterprise-level planning policy that:
 - a. Addresses purpose, scope, roles, responsibilities, management commitment, coordination among organizational entities, and compliance; and
 - b. Is consistent with applicable laws, executive orders, directives, regulations, policies, standards, and guidelines; and
 - 2. Procedures to facilitate the implementation of the planning policy and the associated planning controls;
- (b) Designate CMS-defined officials (e.g., CMS Senior Management such as the CISO, SOP), Mission/Business-defined officials and System-defined officials (e.g., Business Owner, System Owner, ISSO) to manage the development, documentation, and dissemination of the planning policy and procedures; and
- (c) Review and update the current planning:
- 1. Policy within every three (3) years; and following CMS-defined events (e.g., assessment or audit findings or changes in applicable laws, executive orders, directives, regulations, policies, standards, and guidelines); and
- 2. Procedures within every three (3) years and following CMS-defined events (e.g., assessment or audit findings or changes in applicable laws, executive orders, directives, regulations, policies, standards, and guidelines).

| Control Review Frequency | Assessment Frequency | |
|---|---|--|
| Annually (365 Days) | Three (3) Years | |
| Related Controls | Reference Policy | |
| PM-9, PS-8, SI-12. | FedRAMP: Rev. 4 Baseline; | |
| | FISCAM: AS-1, SM-1, SM-3; | |
| | HIPAA: 45 C.F.R. §164.316(a), 45 C.F.R. §164.316(b)(1)(i), 45 C.F.R. §164.316(b)(2)(i), 45 C.F.R. | |
| | §164.316(b)(2)(ii); | |
| | HSPD: HSPD 7 J(35); | |
| | OMB A-130; | |
| NIST SP: 800-12, 800-18, 800-30, 800-39, 800-100; | | |
| rivacy Discussion | | |
| Privacy Implementation Standards | | |
| HVA Control Statement | | |
| HVA Discussion | | |
| HVA Implementation Standard | | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|-----------------------------|----------|--------------|
| PL-02 | System Security and Privacy | P1 | Low |
| | Plan | | Moderate |
| | | | High |
| | | | HVA |

- (a) Develop security and privacy plans for the system that:
 - 1. Are consistent with the organization's enterprise architecture;
 - 2. Explicitly define the constituent system components;
 - 3. Describe the operational context of the system in terms of missions and business processes;
 - 4. Identify the individuals that fulfill system roles and responsibilities;
 - 5. Identify the information types processed, stored, and transmitted by the system;
 - 6. Provide the security categorization of the system, including supporting rationale;
 - 7. Describe any specific threats to the system that are of concern to the organization;
 - 8. Provide the results of a privacy risk assessment for systems processing personally identifiable information;
 - 9. Describe the operational environment for the system and any dependencies on or connections to other systems or system components;
- 10. Provide an overview of the security and privacy requirements for the system;
- 11. Identify any relevant control baselines or overlays, if applicable;
- 12. Describe the controls in place or planned for meeting the security and privacy requirements, including a rationale for any tailoring decisions;
- 13. Include risk determinations for security and privacy architecture and design decisions;
- 14. Include security- and privacy-related activities affecting the system that require planning and coordination with defined individuals or groups (defined in applicable system security and privacy plans); and
 - 15. Are reviewed and approved by the authorizing official or designated representative prior to plan implementation.
- (b) Distribute copies of the plans and communicate subsequent changes to the plans to applicable stakeholders;
- (c) Review the plans within every three hundred sixty-five (365) days;
- (d) Update the plans to address changes to the system and environment of operation or problems identified during plan implementation or control assessments; and
- (e) Protect the plans from unauthorized disclosure and modification.

Discussion

System security and privacy plans are scoped to the system and system components within the defined authorization boundary and contain an overview of the security and privacy requirements for the system and the controls selected to satisfy the requirements. The plans describe the intended application of each selected control in the context of the system with a sufficient level of detail to correctly implement the control and to subsequently assess the effectiveness of the control. The control documentation describes how system-specific and hybrid controls are implemented and the plans and expectations regarding the functionality of the system. System security and privacy plans can also be used in the design and development of systems in support of life cycle-based security and privacy engineering processes. System security and privacy plans are living documents that are updated and adapted throughout the system development life cycle (e.g., during capability determination, analysis of alternatives, requests for proposal, and design reviews). Section 2.1 describes the different types of requirements that are relevant to organizations during the system development life cycle and the relationship between requirements and controls.

Organizations may develop a single, integrated security and privacy plan or maintain separate plans. Security and privacy plans relate security and privacy requirements to a set of controls and control enhancements. The plans describe how the controls and control enhancements meet the security and privacy requirements but do not provide detailed, technical descriptions of the design or implementation of the controls and control enhancements. Security and privacy plans contain sufficient information (including specifications of control parameter values for selection and assignment operations explicitly or by reference) to enable a design and implementation that is unambiguously compliant with the intent of the plans and subsequent determinations of risk to organizational operations and assets, individuals, other organizations, and the Nation if the plan is implemented.

Security and privacy plans need not be single documents. The plans can be a collection of various documents, including documents that already exist. Effective security and privacy plans make extensive use of references to policies, procedures, and additional documents, including design and implementation specifications where more detailed information can be obtained. The use of references helps reduce the documentation associated with security and privacy programs and maintains the security- and privacy-related information in other established management and operational areas, including enterprise architecture, system development life cycle, systems engineering, and acquisition. Security and privacy plans need not contain detailed contingency plan or incident response plan information but can instead provide—explicitly or by reference—sufficient information to define what needs to be accomplished by those plans.

Security- and privacy-related activities that may require coordination and planning with other individuals or groups within the organization include assessments, audits, inspections, hardware and software maintenance, acquisition and supply chain risk management, patch management, and contingency plan testing. Planning and coordination include emergency and nonemergency (i.e., planned or non-urgent unplanned) situations. The process defined by organizations to plan and coordinate security- and privacy-related activities can also be included in other documents, as appropriate.

All CMS information systems and major applications are covered by a security and privacy plan, which is compliant with current CMS procedures. CFACTS is the CMS Governance, Risk and Compliance tool used as a repository to manage the security and privacy requirements of its information systems. This platform provides a common foundation to manage policies, controls, risks, assessments and deficiencies across the CMS Enterprise. Note: These stakeholders, groups, or organizations could include those involved with security-related activities, or providing services or support (such as TIC, or those involved in COOP planning). Security-related activities include, for example, security assessments, audits, hardware and software maintenance, patch management, and CP/ITCP testing. Advance planning and coordination includes emergency and nonemergency (i.e., planned or non-urgent unplanned) situations.

Implementation Standard

High, Moderate & Low:

Std. 1 - All CMS information systems must develop and maintain a System Security and Privacy Plan compliant with current CMS guidelines, consistent with the CMS Technical Reference Architecture (TRA), and tracked by the CMS Federal Information Security Modernization Act Controls Tracking System (CFACTS) tool. The Authorizing Official (AO) must authorize a system to operate.

| Control Review Frequency | Assessment Frequency |
|---|--|
| Annually (365 Days) | Three (3) Years |
| Related Controls | Reference Policy |
| AC-2, AC-6, AC-14, AC-17, AC-20, CA-2, CA-3, CA-7, CM- | Statute: E-Government Act of 2002 (Pub. L. No. 107-347) §208; FedRAMP: Rev. 4 Baseline; |
| 9, CM-13, CP-2, CP-4, IR-4, IR-8, MA-4, MA-5, MP-2, MP-4, | FISCAM: AS-1, SM-1; |
| MP-5, PL-7, PL-8, PL-10, PL-11, PM-1, PM-4, PM-7, PM-8, | HIPAA: 45 C.F.R. §164.306(a), 45 C.F.R. §164.308(a)(1)(i), 45 C.F.R. §164.310, 45 C.F.R. §164.310(a)(2)(ii), |
| PM-9, PM-10, PM-11, RA-3, RA-8, RA-9, SA-5, SA-17, SA- | 45 C.F.R. §164.316(a), 45 C.F.R. §164.316(b)(1)(i), 45 C.F.R. §164.316(b)(2)(ii); |
| 22, SI-12, SR-2, SR-4. | HSPD: HSPD 7 J(35); |
| | NIST SP: 800-18; 800-37, 800-160 v1, 800-160 v2; |
| | OMB A-130, Appendix II; |
| | OMB Memo: M-03-22, M-17-12 Att. 1, A.2; |

Privacy Discussion

Privacy Implementation Standards

Systems processing, storing, or transmitting PHI:

PHI.1 - Retain documentation of policies and procedures relating to HIPAA 164.306 for six (6) years from the date of its creation or the date when it last was in effect, whichever is later. (See HIPAA 164.316(b)).

HVA Control Statement

High & Moderate:

- (a) Develop security and privacy plans for the HVA System must minimally include the following:
 - 1. Security Categorization and supporting rationale;
 - 2. Authorization boundary of the HVA;
 - 3. Description of the HVA from a mission and business perspective;
 - 4. Detailed description of the HVA operational environment;
 - 5. Detailed interconnection information;
 - 6. Description of the HVA protection needs;
 - 7. Relevant overlays used (HVA, Privacy, etc.);
 - 8. Control tailoring details and supporting rationale; and
 - 9. Detailed description of the implementation of each control
- (b) In accordance with CA-6(1), HVA Security and Privacy Plans are to be authorized and signed following the Joint Authorization method.
- (c) Distribute copies of the plans and communicate subsequent changes to the plans to applicable stakeholders;
- (d) Review the plans within every three hundred sixty-five (365) days;
- (e) Update the plans to address changes to the system and environment of operation or problems identified during plan implementation or control assessments; and
- (f) Protect the plans from unauthorized disclosure and modification.

HVA Discussion

Descriptions of tailored controls should include a detailed justification as to why the control was included or not and how it has been implemented. Control descriptions inherited from another system should also provide sufficient detail regarding how the control implementation meets control requirements for the HVA.

HVA Security and Privacy plans should include at least the following: Security Categorization and supporting rationale, authorization boundary of the HVA, description of the HVA from a mission and business perspective, detailed description of the HVA operational environment, detailed interconnection information, description of the HVA protection needs, relevant overlays used (e.g., HVA, Privacy, etc.), control tailoring details and supporting rationale, and detailed description of the implementation of each security control. In accordance with CA-6(1) as defined in this overlay, the HVA Security and Privacy Plan are to be authorized and signed following the Joint Authorization method.

HVA Implementation Standard

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|-------------------|----------|--------------|
| PL-04 | Rules of Behavior | P2 | Low |
| | | | Moderate |
| | | | High |

Control Statement

- (a) Establish and provide to individuals requiring access to the system, the rules that describe their responsibilities and expected behavior for information and system usage, security, and privacy including:
- i. HHS Policy for Rules of Behavior (RoB) for Use of Information and IT Resources (2019); and
- ii. Any applicable system-specific RoB.
- (b) Receive a documented acknowledgment from such individuals, indicating that they have read, understand, and agree to abide by the rules of behavior, before authorizing access to information and the system;
- (c) Review and update the rules of behavior every three (3) years; and
- (d) Require individuals who have acknowledged a previous version of the rules of behavior to read and re-acknowledged on an annual basis (at least every 365 days) or as needed, when the HHS RoB are revised or updated;

- (e) Informs employees and contractors that the use of CMS information resources for anything other than authorized purposes set forth in the HHS RoB is a violation of either or both of those policies, and is grounds for disciplinary action, monetary fines, and/or criminal charges that could result in imprisonment.
- (f) Informs employees and contractors that the use of CMS information resources is subject to the HHS Policy for Monitoring Employee Use of HHS IT Resources; and (g) In addition to the HHS RoB, the organization may define a system-level RoB acknowledgement.

Discussion

Rules of behavior represent a type of access agreement for organizational users. Other types of access agreements include nondisclosure agreements, conflict-of-interest agreements, and acceptable use agreements (see PS-6). Organizations consider rules of behavior based on individual user roles and responsibilities and differentiate between rules that apply to privileged users and rules that apply to general users. Establishing rules of behavior for some types of non-organizational users, including individuals who receive information from federal systems, is often not feasible given the large number of such users and the limited nature of their interactions with the systems. Rules of behavior for organizational and non-organizational users can also be established in AC-8. The related controls section provides a list of controls that are relevant to organizational rules of behavior. PL-4b, the documented acknowledgment portion of the control, may be satisfied by the literacy training and awareness and role-based training programs conducted by organizations if such training includes rules of behavior. Documented acknowledgements for rules of behavior include electronic or physical signatures and electronic agreement check boxes or radio buttons. Rules of behavior are aligned with HHS requirements and made readily available. HHS has established the HHS Rules of Behavior for Use of HHS Information and IT Resources available on the HHS intranet. Some OpDivs maintain their own OpDiv-level Rules of Behavior (RoB), which must be based upon the HHS RoB and no less restrictive. Usage of these RoBs is permissible as a substitute for the HHS RoB. In addition, a system-level RoB acknowledgement may also be required for some Moderate and High systems.

Implementation Standard

High, Moderate & Low:

HVA Implementation Standard

Std. 1 - The organization must comply with the 'HHS Policy for Rules of Behavior for use of information and IT resources' incorporated in the annual Security and Privacy Awareness Training Computer Based Training (CBT) and all users must sign and submit a completed HHS ROB to there federal supervisor or contract administrator in charge of submitting Section F deliverables.

| Control Review Frequency | Assessment Frequency | |
|--|--|--|
| Annually (365 Days) | Three (3) Years | |
| Related Controls | Reference Policy | |
| AC-2, AC-6, AC-8, AC-9, AC-17, AC-18, AC-19, AC-20, | Code: 5 U.S.C. §552a(e)(9); | |
| AT-2, AT-3, CM-11, IA-2, IA-4, IA-5, MP-7, PS-6, PS-8, SA- | FedRAMP: Rev. 4 Baseline; | |
| 5, SI-12. | FISCAM: AS-1, SM-4; | |
| (Redacted Privacy Controls: AR-5) | HHS; Policy for Monitoring Employee Use of HHS IT Resources; | |
| | HSPD: HSPD 7 J(35); | |
| | NIST SP: 800-18; | |
| | OMB Memo: M-17-12, Att. 1, A.2. and Att. 4; | |
| | OMB A-130 | |
| Privacy Discussion | | |
| Rules of behavior govern expectations of system users for system | ns that handle sensitive information such as PII. | |
| | | |
| Privacy Implementation Standards | | |
| HVA Control Statement | | |
| HVA Discussion | | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|----------------------------------|----------|--------------|
| PL-04(01) | Social Media and External Site / | P2 | Low |
| | Application Usage Restrictions | | Moderate |
| | | | High |

Include in the rules of behavior, restrictions on:

- (a) Use of social media, social networking sites, and external sites/applications;
- (b) Posting organizational information on public websites; and
- (c) Use of organization-provided identifiers (e.g., email addresses) and authentication secrets (e.g., passwords) for creating accounts on external sites/applications.

Discussion

Social media, social networking, and external site/application usage restrictions address rules of behavior related to the use of social media, social networking, and external sites when organizational personnel are using such sites for official duties or in the conduct of official business, when organizational information is involved in social media and social networking transactions, and when personnel access social media and networking sites from organizational systems. Organizations also address specific rules that prevent unauthorized entities from obtaining non-public organizational information from social media and networking sites either directly or through inference. Non-public information includes personally identifiable information and system account information.

Implementation Standard

High, Moderate & Low:

Std. 1 - All Enterprise personnel must comply with the 'HHS Policy for Rules of Behavior for use of information and IT resources' incorporated in the annual Security and Privacy Awareness Training Computer Based Training (CBT).

| Control Review Frequency | Assessment Frequency | |
|----------------------------------|---------------------------|--|
| Annually (365 Days) | Three (3) Years | |
| Related Controls | Reference Policy | |
| AC-22, AU-13. | FedRAMP: Rev. 4 Baseline; | |
| | NIST SP: 800-18; | |
| Privacy Discussion | | |
| Privacy Implementation Standards | | |
| HVA Control Statement | | |
| HVA Discussion | | |
| HVA Implementation Standard | | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|-----------------------|----------|----------------|
| PL-07 | Concept of Operations | | Above Baseline |

Control Statement

a. Develop a Concept of Operations (CONOPS) for the system describing how the organization intends to operate the system from the perspective of information security and privacy; and

b. Review and update the CONOPS every three (3) years or whenever there is a major change.

Discussion

The CONOPS may be included in the security or privacy plans for the system or in other system development life cycle documents. The CONOPS is a living document that requires updating throughout the system development life cycle. For example, during system design reviews, the concept of operations is checked to ensure that it remains consistent with the design for controls, the system architecture, and the operational procedures. Changes to the CONOPS are reflected in ongoing updates to the security and privacy plans, security and privacy architectures, and other organizational documents, such as procurement specifications, system development life cycle documents, and systems engineering documents.

| engineering documents. | | |
|----------------------------------|----------------------|--|
| Implementation Standard | | |
| Control Review Frequency | Assessment Frequency | |
| Not Specified | Three (3) Years | |
| Related Controls | Reference Policy | |
| PL-2, SA-2, SI-12. | OMB A-130 | |
| Privacy Discussion | | |
| Privacy Implementation Standards | | |
| HVA Control Statement | | |

| HVA Discussion | |
|-----------------------------|--|
| HVA Implementation Standard | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|----------------------|----------|--------------|
| PL-08 | Security and Privacy | P1 | Moderate |
| | Architectures | | High |
| | | | HVA |

- (a) Develop security and privacy architectures for the system that:
 - 1. Describe the requirements and approach to be taken for protecting the confidentiality, integrity, and availability of organizational information;
 - 2. Describe the requirements and approach to be taken for processing personally identifiable information to minimize privacy risk to individuals;
 - 3. Describe how the architectures are integrated into and support the enterprise architecture; and
 - 4. Describe any assumptions about, and dependencies on, external systems and services;
- (b) Review and update the architectures at least every three (3) years to reflect changes in the enterprise architecture; and
- (c) Reflect planned architecture changes in the security and privacy plans, the Concept of Operations (CONOPS), criticality analysis, organizational procedures, and procurements and acquisitions.
- (d) Ensure that the planned architecture is consistent with the CMS's enterprise architecture program and is based on the taxonomy of the Federal Enterprise Architecture (FEA). Note: Consult The Common Approach to Federal Enterprise Architecture and other for FEA guidance

Discussion

The security and privacy architectures at the system level are consistent with the organization-wide security and privacy architectures described in PM-7, which are integral to and developed as part of the enterprise architecture. The architectures include an architectural description, the allocation of security and privacy functionality (including controls), security- and privacy-related information for external interfaces, information being exchanged across the interfaces, and the protection mechanisms associated with each interface. The architectures can also include other information, such as user roles and the access privileges assigned to each role; security and privacy requirements; types of information processed, stored, and transmitted by the system; supply chain risk management requirements; restoration priorities of information and system services; and other protection needs.

[SP 800-160-1] provides guidance on the use of security architectures as part of the system development life cycle process. [OMB M-19-03] requires the use of the systems security engineering concepts described in [SP 800-160-1] for high value assets. Security and privacy architectures are reviewed and updated throughout the system development life cycle, from analysis of alternatives through review of the proposed architecture in the RFP responses to the design reviews before and during implementation (e.g., during preliminary design reviews and critical design reviews).

In today's modern computing architectures, it is becoming less common for organizations to control all information resources. There may be key dependencies on external information services and service providers. Describing such dependencies in the security and privacy architectures is necessary for developing a comprehensive mission and business protection strategy. Establishing, developing, documenting, and maintaining under configuration control a baseline configuration for organizational systems is critical to implementing and maintaining effective architectures. The development of the architectures is coordinated with the senior agency information security officer and the senior agency official for privacy to ensure that the controls needed to support security and privacy requirements are identified and effectively implemented. In many circumstances, there may be no distinction between the security and privacy architecture for a system. In other circumstances, security objectives may be adequately satisfied, but privacy objectives may only be partially satisfied by the security requirements. In these cases, consideration of the privacy requirements needed to achieve satisfaction will result in a distinct privacy architecture. The documentation, however, may simply reflect the combined architectures.

PL-8 is primarily directed at organizations to ensure that architectures are developed for the system and, moreover, that the architectures are integrated with or tightly coupled to the enterprise architecture. In contrast, SA-17 is primarily directed at the external information technology product and system developers and integrators. SA-17, which is complementary to PL-8, is selected when organizations outsource the development of systems or components to external entities and when there is a need to demonstrate consistency with the organization's enterprise architecture and security and privacy architectures. Consult The Common Approach to Federal Enterprise Architecture and other for FEA guidance.

Implementation Standard

High, Moderate & Low:

Std.1 - The CIO, CTO, SOP, and CISO will provide leadership and oversight to: (a) Develop security and privacy architectures under the Technical Reference Architecture (TRA) Volumes for the system that:

- 1. Describe the requirements and approach to be taken for protecting the confidentiality, integrity, and availability of organizational information;
- 2. Describe the requirements and approach to be taken for processing personally identifiable information to minimize privacy risk to individuals;
- 3. Describe how the architectures are integrated into and support the enterprise architecture; and
- 4. Describe any assumptions about, and dependencies on, external systems and services;
- (b) Review and update the architectures at least every three (3) years to reflect changes in the enterprise architecture; and
- (c) Reflect planned architecture changes in the security and privacy plans, the Concept of Operations (CONOPS), criticality analysis, organizational procedures, and procurements and acquisitions.
- (d) Ensure that the planned architecture is consistent with the CMS's enterprise architecture program and is based on the taxonomy of the Federal Enterprise Architecture (FEA).
- e) Deviations from the CMS approved TRA will require authorization and approval from the CMS Authorization Official (AO) as documented in the System Security and Privacy Plan (SSP) and may require a Risk Based Decision (RBD) via the Risk Acceptance process from the AO.

| Control Review Frequency | Assessment Frequency |
|---|--|
| Annually (365 Days) | Three (3) Years |
| Related Controls | Reference Policy |
| CM-2, CM-6, PL-2, PL-7, PL-9, PM-5, PM-7, RA-9, SA-3, | Code: 5 U.S.C. §552a(e)(10); |
| SA-5, SA-8, SA-17, SC-7; | Statute: Privacy Act of 1974 (P.L. 93-579), E-Government Act of 2002 (Pub. L. 107-347) §208; |
| (Redacted Privacy Controls: AR-7) | FedRAMP: Rev. 4 Baseline; |
| | OMB Memo: M-03-22; |
| | OMB A-130; |
| | NIST SP: 800-160 v1, 800-160 v2 |

Privacy Discussion

Privacy Implementation Standards

HVA Control Statement

- (a) Develop security and privacy architectures for the HVA system that:
 - 1. Describe the requirements and approach to be taken for protecting the confidentiality, integrity, and availability of organizational information;
 - 2. Describe the requirements and approach to be taken for processing personally identifiable information to minimize privacy risk to individuals;
 - 3. Describe how the architectures are integrated into and support the enterprise architecture; and
 - 4. Describe any assumptions about, and dependencies on, external systems and services;
- (b) Review and update the architectures at least every three (3) years to reflect changes in the enterprise architecture; and
- (c) Reflect planned architecture changes in the security and privacy plans, the Concept of Operations (CONOPS), criticality analysis, organizational procedures, and procurements and acquisitions.
- (d) Ensure that the planned architecture is consistent with the CMS's enterprise architecture program and is based on the taxonomy of the Federal Enterprise Architecture (FEA).

HVA Discussion

In accordance with OMB M-19-03, organizations should ensure the following are being implemented: strict access control, multifactor authentication vulnerability scanning increased monitoring and analysis of events, network segmentation, boundary protections, and incident response testing.

The HVA security architecture should be designed and implemented in a layered approach based on risk assessment of threats to components and data, information flow, user access, insider threats, operational behaviors, and mission critical services.

Detailed data flows of information within the HVA should be developed and prioritized, and rules and policies should be created where segmentation and layers of isolation are identified. Devices that do not require direct access by HVA users should be located behind boundary protection devices with strict access control, filtering, and monitoring. Access lists should be set to default deny and permit by exception both inbound and outbound. Egress rules should block all access except required services and block all unnecessary traffic to the Internet. Security and administrative services and functions should be isolated onto their own networks with strict access control. The organization should implement access control lists to limit traffic between security, admin, and production networks. Traffic entering and leaving the HVA accreditation boundary should be encrypted in accordance with the risk analysis of the information being transmitted. Device services and applications should only be bound to the appropriate interface/network required for it to function.

HVA Implementation Standard

The organization should implement architectures designed to protect the security and privacy of the HVA and HVA data from potential compromise like external collocated systems and internal HVA components that are a higher risk posture (e.g., Internet facing systems).

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|------------------|----------|--------------|
| PL-08(01) | Defense-In-Depth | | HVA |

Control Statement

Design the security and privacy architectures for the system using a defense-in-depth approach that:

- (a) Allocates HVA controls (defined in applicable security/privacy plans) to locations and architectural layers (defined in applicable security/privacy plans); and
- (b) Ensures that the allocated controls operate in a coordinated and mutually reinforcing manner.

Discussion

Organizations strategically allocate security and privacy controls in the security and privacy architectures so that adversaries must overcome multiple controls to achieve their objective. Requiring adversaries to defeat multiple controls makes it more difficult to attack information resources by increasing the work factor of the adversary; it also increases the likelihood of detection. The coordination of allocated controls is essential to ensure that an attack that involves one control does not create adverse, unintended consequences by interfering with other controls. Unintended consequences can include system lockout and cascading alarms. The placement of controls in systems and organizations is an important activity that requires thoughtful analysis. The value of organizational assets is an important consideration in providing additional layering. Defense-in-depth architectural approaches include modularity and layering (see SA-8(3)), separation of system and user functionality (see SC-2), and security function isolation (see SC-3).

Implementation Standard

High, Moderate & Low:

- Std.1 The CIO and CISO will provide leadership and oversight to design the security and privacy architectures for the system using a defense-in-depth, i.e., multi-layered and dimensional security posture, approach that:
- (a) Allocates HVA controls (defined and specified in applicable security/privacy plans) to locations and architectural layers (defined in applicable security/privacy plans); and (b) Ensures that the allocated controls operate in a coordinated and mutually reinforcing manner.

| Control Review Frequency | Assessment Frequency |
|---------------------------|---------------------------------------|
| Annually (365 Days) | Three (3) Years |
| Related Controls | Reference Policy |
| SC-2, SC-3, SC-29, SC-36. | OMB A-130; SP 800-160-1; SP 800-160-2 |

Privacy Discussion

Privacy Implementation Standards

HVA Control Statement

Design the security and privacy architectures for the HVA system using a defense-in-depth approach that:

- (a) Allocates HVA-defined controls (defined in applicable security/privacy plans) to locations and architectural layers (defined in applicable security/privacy plans); and
- (b) Ensures that the allocated controls operate in a coordinated and mutually reinforcing manner.

HVA Discussion

Leveraging risk assessments, organizations protect information and mission critical services through a defense-in-depth approach for systems and information using multiple layers of security protections. Examples of the multiple layers are Web Zone, Application Zone, and Data Zone. Flow control and access control lists are implemented between layers using security safeguards, boundary protection devices, proxy servers, application gateways, intrusion prevention/detection etc. Figure 2, in HVA Control Overlay v2.0, depicts firewalls controlling access between the tiered layers. These firewalls are also used to monitor traffic for malicious content, unauthorized access, inside threats, and exfiltration.

HVA Implementation Standard

The organization should implement multiple layers of security boundaries to increase the security of HVA data and services.

| Control Number | Control Name | Priority | CMS Baseline |
|-------------------|--------------------|----------|--------------|
| PL-09 | Central Management | | Moderate |
| | | | High |
| | | | |
| Control Statement | | | |

| Centrally manage controls and related processes. | |
|---|---|
| Discussion | |
| | d implementation of selected controls and processes. This includes planning, implementing, assessing, |
| | nanaged controls and processes. As the central management of controls is generally associated with the concept |
| | facilitates standardization of control implementations and management and the judicious use of organizational |
| | neet independence requirements for assessments in support of initial and ongoing authorizations to operate and as |
| part of organizational continuous monitoring. | |
| | ent tools or enterprise security monitoring and management tools) can improve the accuracy, consistency, and |
| , | ntrols and processes. Automation can also provide data aggregation and data correlation capabilities; alerting |
| mechanisms; and dashboards to support risk-based decision-mak | |
| 1 | ne the controls that may be suitable for central management based on resources and capabilities. It is not always |
| | ases, the control can be treated as a hybrid control with the control managed and implemented centrally or at the |
| | ndidates for full or partial central management include but are not limited to: AC-2(1), AC-2(2), AC-2(3), AC- |
| | 8(1), AC-18(3), AC-18(4), AC-18(5), AC-19(4), AC-22, AC-23, AT-2(1), AT-2(2), AT-3(1), AT-3(2), AT-3(3), |
| | U-7(1), AU-7(2), AU11, AU-13, AU-16, CA-2(1), CA-2(2), CA-2(3), CA-3(1), CA-3(2), CA-3(3), CA-7(1), |
| CA-9, CM-2(2), CM-3(1), CM-3(4), CM-4, CM-6, CM-6(1), CM | <i>I</i> -7(2), CM-7(4), CM-7(5), CM-8(all), CM-9(1), CM-10, CM-11, CP-7(all), CP-8(all), SC-43, SI-2, SI-3, SI- |
| 4(all), SI-7, SI-8. | |
| Implementation Standard | |
| High, Moderate & Low | |
| Std. 1 - All CMS systems must leverage the CFACTS tool as the | |
| Control Review Frequency | Assessment Frequency |
| Annually (365 Days) | Three (3) Years |
| Related Controls | Reference Policy |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|---------------------------|----------|--------------|
| PL-10 | Baseline Selection | | Low |
| | | | Moderate |
| | | | High |
| | | | HVA |

OMB A-130; NIST SP: 800-37

Control Statement

PL-8, PM-9.

Privacy Discussion

Privacy Implementation Standards HVA Control Statement HVA Discussion

HVA Implementation Standard

Select a control baseline for the system.

Discussio

Control baselines are predefined sets of controls specifically assembled to address the protection needs of a group, organization, or community of interest. Controls are chosen for baselines to either satisfy mandates imposed by laws, executive orders, directives, regulations, policies, standards, and guidelines or address threats common to all users of the baseline under the assumptions specific to the baseline. Baselines represent a starting point for the protection of individuals' privacy, information, and information systems with subsequent tailoring actions to manage risk in accordance with mission, business, or other constraints (see PL-11). Federal control baselines are provided in [SP 800-53B]. The selection of a control baseline is determined by the needs of stakeholders. Stakeholder needs consider mission and business requirements as well as mandates imposed by applicable laws, executive orders, directives, policies, regulations, standards, and guidelines. For example, the control baselines in [SP 800-53B] are based on the requirements from [FISMA] and [PRIVACT]. The requirements, along with the NIST standards and guidelines implementing the legislation, direct organizations to select one of the control

baselines after the reviewing the information types and the information that is processed, stored, and transmitted on the system; analyzing the potential adverse impact of the loss or compromise of the information or system on the organization's operations and assets, individuals, other organizations, or the Nation; and considering the results from system and organizational risk assessments. [CNSSI 1253] provides guidance on control baselines for national security systems.

Implementation Standard

High, Moderate & Low

Std. 1 - All CMS systems must leverage FIPS 199 system categorization process in CFACTS to select the initial set of baseline controls from NIST SP 800-53 Rev 5 and ARS 5.0.

Std. 2 - Organizations must adhere to the Baseline Selection requirements in NIST SP 800-53B.

| Control Review Frequency | Assessment Frequency |
|--------------------------------|---|
| Not Specified | Three (3) Years |
| Related Controls | Reference Policy |
| PL-2, PL-11, RA-2, RA-3, SA-8. | FIPS: 199, 200; |
| | NIST SP: 800-30, 800-37, 800-39, 800-53B, 800-60 v1, 800-60 v2, 800-160 v1; |
| | CNSSI 1253. |

Privacy Discussion

Privacy Implementation Standards

HVA Control Statement

High and Moderate:

Select a control baseline for the HVA system.

HVA Discussion

Organizations should leverage FIPS 199 system categorization to select and tailor the initial baseline controls for HVA from NIST SP 800-53 Rev 5 (Moderate or High baselines only). All HVA systems should also implement the controls in the HVA overlay. Based on a risk assessment and the types of information stored, transmitted. And processed by the HVA, additional overlays may be necessary and other controls tailored in or out in accordance with the NIST Risk Management Framework.

HVA Implementation Standard

- (a) The organization should implement at least the Moderate baseline from NIST SP 800-53 Rev 5. All HVA overlay controls should be applied as specified and not tailored.
- (b) Additional controls for HVA systems should be applied in a risk-based manner in accordance with the Federal Information Security Modernization Act of 2014 (FISMA) and the Privacy Act to ensure sufficient security measures are implemented to protect HVAs.

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|--------------------|----------|--------------|
| PL-11 | Baseline Tailoring | | Low |
| | _ | | Moderate |
| | | | High |

Control Statement

Tailor the selected control baseline by applying specified tailoring actions.

Discussion

The concept of tailoring allows organizations to specialize or customize a set of baseline controls by applying a defined set of tailoring actions. Tailoring actions facilitate such specialization and customization by allowing organizations to develop security and privacy plans that reflect their specific missions and business functions, the environments where their systems operate, the threats and vulnerabilities that can affect their systems, and any other conditions or situations that can impact their mission or business success. Tailoring guidance is provided in [SP 800-53B]. Tailoring a control baseline is accomplished by identifying and designating common controls; applying scoping considerations; selecting compensating controls; assigning values to control parameters; supplementing the control baseline with additional controls, as needed; and providing information for control implementation. The general tailoring actions in [SP 800-53B] can be supplemented with additional actions based on the needs of organizations. Tailoring actions can be applied to the baselines in [SP 800-53B] in accordance with the security and privacy requirements from [FISMA] and [PRIVACT]. Alternatively, other communities of interest adopting different control baselines can apply the tailoring actions in [SP 800-53B] to specialize or customize the controls that represent the specific needs and concerns of those entities.

Implementation Standard

High, Moderate & Low

| Std. 1 - All CMS systems must leverage FIPS 199 system categorization to tailor any of the initial baseline controls from NIST SP 800-53 Rev 5 and ARS 5.0. | | | |
|---|---|--|--|
| Std. 2 - Organizations must adhere to the Baseline Tailoring 1 | Std. 2 - Organizations must adhere to the Baseline Tailoring requirements in NIST SP 800-53B. | | |
| Control Review Frequency | Assessment Frequency | | |
| Not Specified | Three (3) Years | | |
| Related Controls | Reference Policy | | |
| PL-10, RA-2, RA-3, RA-9, SA-8. | FIPS: 199, 200; | | |
| | NIST SP: 800-30, 800-37, 800-39, 800-53B, 800-60 v1, 800-60 v2, 800-160 v1; | | |
| | CNSSI 1253. | | |
| Privacy Discussion | | | |
| Privacy Implementation Standards | | | |
| HVA Control Statement | | | |
| HVA Discussion | | | |
| HVA Implementation Standard | | | |

| Program Management | | | |
|--------------------|------------------------------|----------|--------------|
| Control Number | Control Name | Priority | CMS Baseline |
| PM-01 | Information Security Program | P1 | Low |
| | Plan | | Moderate |
| | | | High |

- (a) Develops and disseminates a CMS Enterprise-wide, with supporting Mission/Business process-wide and System-wide (when needed), information security program plans that:
- 1. Provides an overview of the requirements for the security program and a description of the security program management controls and common controls in place or planned for meeting those requirements;
- 2. Includes the identification and assignment of roles, responsibilities, management commitment, coordination among CMS, CMS Mission/Business and System entities, and compliance;
- 3. Reflects coordination among CMS, CMS Mission/Business and System entities responsible for information security (i.e., technical, physical, personnel, cyber-physical); and
- 4. Is approved by a senior official with responsibility and accountability for the risk being incurred to CMS's organizational operations (including mission, functions, image, and reputation), organizational assets, individuals, other organizations, and the Nation.
- (b) Review the CMS Enterprise-wide, with supporting Mission/Business/System-wide (when needed), information security program plans no less often than once every three hundred sixty-five (365) days and following CMS-defined events (e.g., assessment or audit findings or changes in applicable laws, executive orders, directives, regulations, policies, standards, and guidelines); and;
- (c) Update the information security program plan at least every three hundred sixty-five (365) days and following CMS-defined events (e.g. assessment or audit findings, security or privacy incidents, or changes in applicable laws, executive orders, directives, regulations, policies, standards, and guidelines). to address organizational changes and problems identified during plan implementation or security control assessments; and
- (d) Protect the information security program plan from unauthorized disclosure and modification.

Discussion

An information security program plan is a formal document that provides an overview of the security requirements for an organization-wide information security program and describes the program management controls and common controls in place or planned for meeting those requirements. Information security program plans can be represented in single documents or compilations of documents. Privacy program plans and supply chain risk management plans are addressed separately in PM-18 and SR-2, respectively. Information security program plans documents implementation details about program management and common controls. The plans provide sufficient information about the controls (including specification of parameters for assignment and selection statements explicitly or by reference) to enable implementations that are unambiguously compliant with the intent of the plans and a determination of the risk to be incurred if the plans are implemented as intended. Updates to information security program plans include organizational changes and problems identified during plan implementation or control assessments.

Program management controls are generally implemented at the organization level and are essential for managing the organization's information security program. Program management controls are distinct from common, system-specific, and hybrid controls because program management controls are independent of any particular system. The individual system security plans and the organization-wide information security program plan together, provide complete coverage for the security controls employed within the organization.

Common controls available for inheritance by organizational systems are documented in an appendix to the organization's information security program plan unless the controls are included in a separate security plan for a system. The organization-wide information security program plan indicates which separate security plans contain descriptions of common controls.

Events that may precipitate an update to the information security program plan include, but are not limited to, organization-wide assessment or audit findings, security or privacy incidents, or changes in laws, executive orders, directives, regulations, policies, standards, and guidelines.

Implementation Standard

High, Moderate & Low:

- Std.1 Develop a CMS Enterprise-wide, with supporting Mission/Business process-wide and System-wide (when needed), information security program plans in the form of a CMS Information System Security and Privacy Policy (IS2P2) that outlines and establishes:

 1. An overview of the requirements for the CMS information security and privacy program and a description of the security program management controls and common controls in place or planned for meeting those requirements;
- 2. Identification and assignment of roles, responsibilities, management commitment, coordination among CMS, CMS Mission/Business and System entities, and compliance responsibilities;
- 3. Outline the coordination efforts required among CMS, CMS Mission/Business and System entities responsible for information security and privacy (i.e., technical, physical, personnel, cyber-physical); and
- 4. Publish an official CMS document that Is approved by the senior official, i.e., the CMS Authorization Official (AO) appointed, with responsibility and accountability for the risk being incurred to CMS's organizational operations (including mission, functions, image, and reputation), organizational assets, individuals, other organizations, and the Nation.

| Control Review Frequency | Assessment Frequency |
|---|---|
| Annually (365 Days) | Three (3) Years |
| Related Controls | Reference Policy |
| PL-2, PM-8, PM-18, PM-12, RA-9, SI-12, SR-2, AR-2 | Code: 5 U.S.C. §552a, §552a(e)(10), 44 U.S.C. §3541, 44 U.S.C. §3506 (a)(3) and (g); |
| | Statute: Privacy Act of 1974 (P.L. 93-579), E-Government Act of 2002 (Pub. L. No. 107-347); |
| | HIPAA: 45 C.F.R. §164.308 (a)(1)(i), 45 C.F.R. §164.530(a)(1)(i), 45 C.F.R. §164.530(i)(1) - (3); |
| | OMB Circular: A-130 7.g.; |
| | OMB Memo: M-03-22, M-05-08, M-17-12; |

Privacy Discussion

Discussion for systems processing, storing, or transmitting PII (to include PHI):

CMS's approach to protection of personally identifiable information (PII) is to include protecting PHI in the information security program plan. This includes the definition of roles and responsibilities associated with protecting PII and any additional protections above the baseline PII requirements needed to be implemented necessary to meet PHI protection best practices or standards. As such, updates to the information security program plan must also address changes in federal privacy laws and policy requirements. Since CMS requires an annual review of the information security program plans, the statute driven requirement to review protecting PII as part of the privacy plan review (i.e., every two years) will be met.

Privacy Implementation Standards

HVA Control Statement

HVA Discussion

HVA Implementation Standard

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|------------------------------|----------|--------------|
| PM-02 | Information Security Program | P1 | Low |
| | Leadership Role | | Moderate |
| | _ | | High |

Control Statement

Appoints a CMS Chief Information Security Officer (CISO) with the mission and resources to coordinate, develop, implement, and maintain the CMS enterprise-wide information security program.

Discussion

The senior agency information security officer is an organizational official. For federal agencies (as defined by applicable laws, executive orders, regulations, directives, policies, and standards), this official is the senior agency information security officer. Organizations may also refer to this official as the senior information security officer or chief information security officer.

Implementation Standard

High, Moderate & Low:

| Std.1 - Appoint a CMS Chief Information Security Officer (CISO) who supports the CMS Authorization Official (AO) with the mission and resources necessary to coordinate, | | |
|--|---|--|
| develop, implement, and maintain the CMS enterprise-wide information security and privacy program. | | |
| | 7 1 71 5 | |
| Control Review Frequency | Assessment Frequency | |
| Annually (365 Days) | Three (3) Years | |
| Related Controls | Reference Policy | |
| None; | HIPAA: 45 C.F.R. §164.308(a)(2), 45 C.F.R. §164.530(a); | |
| | NIST SP: 800-37, 800-39; | |
| | OMB Memo: M-05-08, M-17-25; | |
| Privacy Discussion | | |
| Privacy Implementation Standards | | |
| HVA Control Statement | | |
| HVA Discussion | | |
| HVA Implementation Standard | | |
| | | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|--------------------------|----------|--------------|
| PM-03 | Information Security and | P1 | Low |
| | Privacy Resources | | Moderate |
| | | | High |

- (a) Include the resources needed to implement the information security and privacy programs in capital planning and investment requests and document all exceptions to this requirement;
- (b) Prepare documentation (e.g., business case/Exhibit 300/Exhibit 53) required for addressing information security and privacy programs in capital planning and investment requests in accordance with applicable laws, executive orders, directives, policies, regulations, standards; and
- (c) Make available for expenditure, the planned information security and privacy resources.

Discussion

Organizations consider establishing champions for information security and privacy and as part of including the necessary resources, assign specialized expertise and resources as needed. Organizations may designate and empower an Investment Review Board or similar group to manage and provide oversight for the information security and privacy aspects of the capital planning and investment control process.

Implementation Standard

High, Moderate & Low:

Std.1 - The CMS Chief Information Security Officer (CISO) must:

a) Identify and manage the resources needed to implement the information security and privacy programs via capital planning and investment requests and document all exceptions;

- (b) Prepare required documentation; business case/Exhibit 300/Exhibit 53 required for addressing information security and privacy programs in the CMS capital planning and investment request(s) process in accordance with applicable laws, executive orders, directives, policies, regulations, standards; and
- (c) Prepare and make available for expenditure, the planned information security and privacy resources for program execution.

| Control Review Frequency | Assessment Frequency | |
|--------------------------|---|--|
| Annually (365 Days) | Three (3) Years | |
| Related Controls | Reference Policy | |
| PM-4, SA-2; | Statute: E-Government Act of 2002 (Pub. L. No. 107-347) §208; | |
| | NIST SP: 800-65; | |
| | OMB Circular: A-130; | |
| Privacy Discussion | | |

Discussion for systems processing, storing, or transmitting PII (to include PHI):

To further accountability, plans, processes, and procedures associated with the Privacy Program plan (e.g., documenting the privacy requirements) are integrated into the Information Security Program plan. This combined format ensures both privacy and security controls are in place, or are planned for, to meet privacy requirements. This also enables the Information Security Program plan to serve both as evidence for CMS Business/System privacy operations and support resource requests supporting privacy. A privacy-related portion of the combined and comprehensive Information Security Program plan should include a baseline listing of the selected privacy controls. It should also include:

- (i) Processes for conducting privacy risk assessments (PIAs, PTAs. TPWAs);
- (ii) Templates and guidance for completing PIAs, PTAs, PTWAs, and SORNs;
- (iii) Privacy training and awareness requirements;
- (iv) Requirements for contractors processing PII (to include PHI);
- (v) Plans for eliminating unnecessary PII holdings; and
- (vi) A framework for measuring annual performance goals and objectives for implementing identified privacy controls.

| (vi) A frame work for incasuring annual performance goals and objectives for implementing identified privacy controls. |
|--|
| Privacy Implementation Standards |
| HVA Control Statement |
| HVA Discussion |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|-------------------------------|----------|--------------|
| PM-04 | Plan of Action and Milestones | P1 | Low |
| | Process | | Moderate |
| | | | High |

Control Statement

HVA Implementation Standard

- (a) Implement a process to ensure that Plans of Action and Milestones (POA&M) for the information security, privacy programs and supply chain risk management and associated CMS Mission/Business/Systems (CMS Plan of Action and Milestones Process Guide V 1.1 and HHS Plan of Action and Milestones Process Standard V 2.0):
- 1. Are developed and maintained;
- 2. Document the remedial information security, privacy and supply chain risk management actions to adequately respond to risk to organizational operations and assets, individuals, other organizations, and the Nation; and
- 3. Are reported in accordance with established reporting requirements e.g. OMB FISMA reporting requirements and other applicable requirements, such as those within the Federal Risk and Authorization Management Program (FedRAMP).
- (b) Review plans of action and milestones for consistency with the organizational risk management strategy and organization-wide priorities for risk response actions.

Discussion

The plan of action and milestones is a key organizational document and is subject to reporting requirements established by the Office of Management and Budget. Organizations develop plans of action and milestones with an organization-wide perspective, prioritizing risk response actions and ensuring consistency with the goals and objectives of the organization. Plan of action and milestones updates are based on findings from control assessments and continuous monitoring activities. There can be multiple plans of action and milestones corresponding to the information system level, mission/business process level, and organizational/governance level. While plans of action and milestones are required for federal organizations, other types of organizations can help reduce risk by documenting and tracking planned remediations. Specific guidance on plans of action and milestones at the system level is provided in CA-5.

Implementation Standard

High, Moderate & Low:

Std.1 - The CMS FISMA governance tool (CMS FISMA Continuous Tracking System [CFACTS]) performs the following:

- 1. Document the remedial information security, privacy and supply chain risk management actions via the development of Plan of Action and Milestones (POA&M) to adequately respond to risk to organizational operations and assets, individuals, other organizations, and the Nation; and
- 2. Report in accordance with established reporting requirements e.g. OMB FISMA reporting requirements and other applicable requirements, such as those within the Federal Risk and Authorization Management Program (FedRAMP) the vulnerabilities or weaknesses identified via security audits, security control assessments, and/or continuous monitoring activities; and

| 3. Review plans of action and milestones for consist | stency with the organizational risk management strategy and organization-wide prior | ities for risk response actions. [CRA |
|--|--|---|
| responsibility? TBD] | | |
| Control Review Frequency | Assessment Frequency | |
| Annually (365 Days) | Three (3) Years | |
| Related Controls | Reference Policy | |
| CA-5, CA-7, PM-3, RA-7, SI-12; | Statute: Privacy Act of 1974 (P.L. 93-579); | |
| | HIPAA: 45 C.F.R. §164.310(d); | |
| | NIST SP: 800-37, 800-39, 800-137; | |
| | OMB Circular: A-130; | |
| | OMB Memo: M-02-01, M-14-03, M-16-04, M-19-03, M-20-04; | HHS Standard for Plan of Action and |
| | Milestones (POAM) Management and Reporting | CMS |
| | Plan of Action and Milestones Process Guide | |
| Privacy Discussion | | |
| Discussion for systems processing, storing, or trans | smitting PII (to include PHI): | |
| Since the security controls section of a privacy imp | act assessment, or other privacy documentation, may not provide sufficient detail to | verify the effectiveness of implemented |
| privacy-related security controls, review of system | POA&Ms can be used to provide a snapshot on effectiveness of the controls. | |
| Privacy Implementation Standards | | |
| HVA Control Statement | | |
| HVA Discussion | | |
| HVA Implementation Standard | | |

| Control Number | Control Name | Priority | CMS Baseline |
|-------------------|------------------|----------|--------------|
| PM-05 | System Inventory | P1 | Low |
| | | | Moderate |
| | | | High |
| Control Statement | | | |

Develop and update an inventory of organizational systems, to include those operated on behalf of CMS (e.g., by a contractor, vendor, cloud service provider, or other service provider) that does not exceed 30 days,

Note: The 30 day reporting window is required to support DHS CDM reporting requirements.

Discussion

OMB A-130 provides guidance on developing systems inventories and associated reporting requirements. This control refers to organization-wide inventory of systems, not system components as described in CM-8.

Implementation Standard

High, Moderate & Low:

Std.1 - The CMS Cybersecurity Integration Center (CCIC) will utilize automated tools to:

Produce an inventory of organizational systems, to include those operated on behalf of CMS (e.g., by a contractor, vendor, cloud service provider, or other service provider) that does not exceed 30 days in age.

2. Submit the inventory of organizational systems report to DHS CDM per

requirements.

| Control Review Frequency | Assessment Frequency |
|---|----------------------|
| Annually (365 Days) | Three (3) Years |
| Related Controls | Reference Policy |
| CM-8, CM-12, CM-13, PL-8, PM-22, PT-3, PT-6, SI-12, SI- | NISTIR: 8062; |
| 18; | NIST SP: 800-137; |
| Privacy Discussion | |

Privacy Discussion

Discussion for systems processing, storing, or transmitting PII (to include PHI):

Maintaining an accurate and current system inventory supports privacy by: maintaining inventories of personally identifiable information (PII), identifying data flows associated with the movement of PII, and monitoring the maintenance and use of PII.

Privacy Implementation Standards

HVA Control Statement

HVA Discussion

HVA Implementation Standard

| Control Number PM-05(01) Control Name Inventory of Personally Identifiable Information | Priority P1 | CMS Baseline Moderate High |
|--|----------------|----------------------------------|
|--|----------------|----------------------------------|

Control Statement

Establish, maintain, and update at least annually an inventory of all systems, applications, and projects that process personally identifiable information to include any system processing protected health information.

Discussion

An inventory of systems, applications, and projects that process personally identifiable information supports mapping of data actions, providing individuals with privacy notices, maintaining accurate personally identifiable information, and limiting the processing of personally identifiable information when such information is not needed for operational purposes. Organizations may use this inventory to ensure that systems only process the personally identifiable information for authorized purposes and that this processing is still relevant and necessary for the purpose specified therein.

All CMS systems are required to perform an inventory of PII, even if no PII is processed, stored or transmitted by the system. This ensures that systems that do not process, store or transmit PII will include a statement to that effect in their documentation.

Implementation Standard

High, Moderate & Low:

Std. 1 - The CMS Cybersecurity Integration Center (CCIC) will utilize the CFACTS tool to:

1. Produce an inventory of all systems, applications, and projects that process personally identifiable information to include any system processing protected health information.

2. Make the PII/PHI inventory available upon request to security auditors and/or security control assessors.

| 2: Make the 111/1111 inventory available apon reduct to seeding | duditors that or security control assessors. |
|---|--|
| Control Review Frequency | Assessment Frequency |
| Annually (365 Days) | Three (3) Years |
| Related Controls | Reference Policy |
| CM-8, CM-12, CM-13, PL-8, PM-22, PT-3, PT-6, SI-12, SI- | Code: 5 U.S.C. §552a(e)(10); |
| 18; | Statute: Privacy Act of 1974 (P.L. 93-579), E-Government Act of 2002 (Pub. L. No. 107-347) §208(b)(2); |
| | FIPS: 199; |
| | HIPAA: 45 C.F.R. §164.530(c), 45 C.F.R. §164.310(d); |
| | NIST SP: 800-37r2, 800-122; |
| | OMB Circular: A-130 Appendix I; |
| | OMB Memo: M-03-22, M-16-04, M-17-12 Att. 1 & B.1.a; |

Privacy Discussion

Discussion for systems processing, storing, or transmitting PII (to include PHI):

While all CMS systems are required to perform an inventory of PII, systems that do not process, store, or transmit PII are not required to forward the PII update to the CMS Senior Official for Privacy.

The PII inventory identifies the CMS Business/System information assets and identifies those assets collecting, using, maintaining, or sharing PII. The PII inventory identifies those assets most likely to impact privacy; provides a starting point for CMS Businesses/Systems to implement effective administrative, technical, and physical security policies and procedures to protect PII; and to mitigate risks of PII exposure.

Privacy Implementation Standards

Systems processing, storing, or transmitting PII (to include PHI):

High & Moderate:

PRIV.1 - Amend control to include:

| (a) Provide each update | e of the PII inventory to the CMS Senio | or Official for Privacy and the CMS CISO no less often | than once every three hundred sixty-five 365 days to | |
|--|--|---|--|--|
| support the establishment of information security requirements for all new or modified systems containing PII. | | | | |
| HVA Control Statement | | | | |
| HVA Discussion | | | | |
| HVA Implementation Standard | | | | |
| | | | | |
| Control Number PM-06 | Control Name Measures of Performance | Priority P1 | CMS Baseline Low | |
| | | | Moderate High | |
| Control Statement | | | - | |
| Develop, monitor, and re | port on the results of information secur | ity and privacy measures of performance to evaluate the | e effectiveness of IT security and privacy policies, | |
| | | le information on measures of implementation, efficien | | |
| F | F | ······································ | -y,, | |
| Discussion | | | | |
| | a are outcome based metrics used by ar | organization to measure the effectiveness or efficiency | of the information security and privacy programs and the | |
| | | ity and privacy risk management, organizations consid | | |
| | nce as defined in the risk management | | er angling measures of performance with the | |
| Implementation Standard | nce as defined in the risk management | strategy. | | |
| High, Moderate & Low: | | | | |
| C , | consuits and anoma matrice via CEACTS | and CDM to all artilized in the CCIC and on the exercical | et of the Cylean Diele Management Due anom (CDMD) within | |
| the Information Sequents | and Privacy Group (ISPG) - Division of | and CDM tools utilized in the CCIC under the oversign | nt of the Cyber Risk Management Program (CRMP) within | |
| | | | | |
| | | es and regulations to develop metrics. These metrics ar | e translated into reporting dashboards that define risk | |
| | | ontinuous assessment of the controls and risk exposure. | | |
| | | in a consistent manner across all Federal Information S | | |
| generates Cyber Risk Reports monthly to help Business Owners (BO) and System Owners make risk-based decisions at the system level. | | | | |
| | | Assessment Frequency | | |
| Annually (365 Days) | | Three (3) Years | | |
| | | Reference Policy | | |
| CA-7;PM-9 | | NIST SP: 800-55, 800-137; | | |
| | OMB Circular: A-130; | | | |
| Privacy Discussion | | | | |
| Privacy Implementation Standards | | | | |
| HVA Control Statement | | | | |
| HVA Discussion HVA Implementation Standard | | | | |
| TVA Implementation Standard | | | | |
| | | | | |
| Control Number | Control Name | Priority | CMS Baseline | |
| PM-07 | Enterprise Architecture | P1 | Low | |
| | • | | Moderate | |

Develop and maintain an enterprise architecture with consideration for information security, privacy, and the resulting risk to organizational operations and assets, individuals, other organizations, and the Nation.

High HVA

Discussion

The integration of security and privacy requirements and controls into the enterprise architecture helps to ensure that security and privacy considerations are addressed throughout the system development life cycle and are explicitly related to the organization's mission and business processes. The process of security and privacy requirements integration also embeds into the enterprise architecture, the organization's security and privacy architectures consistent with the organizational risk management strategy. For PM-7, security and privacy architectures are developed at a system-of-systems level, representing all organizational systems. For PL-8, the security and privacy architectures are developed at a level representing an individual system. The system-level architectures are consistent with the security and privacy architectures defined for the organization. Security and privacy requirements and control integration are most effectively accomplished through the rigorous application of the Risk Management Framework (NIST SP 800-37) and supporting security standards and guidelines.

Implementation Standard

High, Moderate & Low:

- Std.1 CMS establishes a Technical Reference Architecture (TRA) under the oversight of the Chief Technology Officer (CTO), following the Federal Enterprise Architecture (FEA) guidelines to provide technical reference standards for all CMS production environments and future application designs, to ensure a secure and effective operating environment.
- 1 Publish a series of TRA Volumes to outline and communicate CMS' technical architecture approach and describe the technical baseline to support system development and maintenance contracts for hosting CMS systems.
- 2 Participate in and attend the HHS CIO and Federal CIO Council boards, share information with CMS stakeholders, and make adjustments to published architectural guidelines based on changing federal architectural mandates.
- 3 Develop and publish a System Development Life Cycle (SDLC) that utilizes the CMS TRA to ensure that security considerations are addressed by CMS early in the SDLC and are directly and explicitly related to the CMS mission/business processes.

Privacy Discussion

Discussion for systems processing, storing, or transmitting PII (to include PHI):

Automating privacy controls provides a concrete way of ensuring systems are behaving in a way that is intended to achieve privacy objectives. Implementation of this control enables CMS Businesses/Systems to automate application of privacy controls. One simple example, which many CMS Businesses/Systems have already implemented, is PT-6, "Privacy Notice." This concept is one part of the most commonly recognized approaches to "building privacy in," which is sometimes also known as "Privacy by Design." Privacy by Design is an internationally accepted privacy best practice endorsed by the Federal Trade Commission in their March 2012 Final Report, "Protecting Consumer Privacy in an Era of Rapid Change: Recommendations for Businesses and Policymakers," and embodies the same principles of the Privacy Act and Section 208 of the E-Government Act requiring privacy protections and safeguards before establishing or operating a system that may contain PII. Privacy by Design calls for considering privacy risks in the design and management of systems. In addition to building in security and privacy controls discussed throughout the ARS, this control considers additional privacy-specific system characteristics and controls that must be built into the system to address privacy risks.

To the extent feasible, when designing CMS Business/System systems, technologies and system capabilities are employed that automate privacy controls on the collection, use, retention, and disclosure of personally identifiable information (PII). By building privacy controls into system design and development, CMS Businesses/Systems mitigate privacy risks to PII, thereby reducing the likelihood of system breaches and other privacy-related incidents.

CMS Businesses/Systems also conduct periodic reviews of systems to determine the need for updates to maintain compliance with the Privacy Act and CMS's privacy policy. Regardless of whether automated privacy controls are employed, CMS Businesses/Systems regularly monitor system use and sharing of PII to ensure that the use/sharing is consistent with the authorized purposes identified in the Privacy Act and/or in the public notices from CMS Businesses/Systems, or in a manner compatible with those purposes. Additional guidance on privacy-enhanced design and development may be found in the HHS Enterprise Performance Lifecycle (EPLC).

Regardless of the systems engineering lifecycle used, privacy requirements should be considered during system design and development and validated and verified along with other system requirements. Validation ensures the correct requirements were identified. Verification ensures the requirements were implemented correctly. Reference the FEA Security and Privacy Profile for additional information.

Privacy Implementation Standards

Systems processing, storing, or transmitting PII (to include PHI):

High & Moderate:

PRIV.1 - Amend control to include:

- (a) Design the systems to support privacy by automating privacy controls to the greatest extent feasible, integrating and meeting CMS's privacy requirements throughout the system's Life Cycle, and incorporating privacy concerns into all reviews for significant changes to CMS systems, networks, physical environments, and other agency-related infrastructures.
- (b) Include the need for updates to maintain compliance with the Privacy Act, CMS's and the Mission's/Business's/System's privacy policy, and any other legal or regulatory requirements within all system reviews.

HVA Control Statement

Develop and maintain an enterprise architecture with consideration for information security, privacy, and the resulting risk to organizational HVA operations and assets, individuals, other organizations, and the Nation.

HVA Discussion

The dependency of the HVAs on the enterprise mandates the integration of security requirements and controls into the Enterprise Architecture (EA) to ensure HVAs are adequately protected by the enterprise to ensure the critical business functions and mission of the organization. The enterprise is considered a large and complex system, or systems. The EA should align business and technology resources to achieve strategic outcomes, agencies should develop an EA that describes the baseline architecture, target architecture, and transition plan to get to the target architecture while considering organizational risk management, effective security control implementation, and if necessary, privacy strategies.

The EA should be implemented, enforced, and executed at levels 1 and 2: Organization (level 1), mission/business (level 2) but must facilitate and support the functions and solutions at the System or component level (level 3). The EA should also incorporate agency plans for significant upgrades or replacements of legacy applications, systems, or solutions that are too costly to operate, maintain, and secure. The EA should include plans for disposition of applications, systems, or solutions when no longer effectively support missions or business functions as well as strategies for interacting and connecting to external systems and environments (cloud, hosting providers, other government entities, contractor facilities.

As organizations develop plans for transitioning from current operations to the desired future states, opportunities to further secure the enterprise in support of HVAs should be considered along with reduced waste and duplication, migration to shared services, closing of performance gaps, and modernization.

(The risk of HVA compromise can be reduced from adjacent systems through proper segmentation, regular security updates and security/privacy controls in place on adjacent systems)

HVA Implementation Standard

HVA.1 – CMS Enterprise and applicable CMS Mission/Business/System architectures must be up to date to reflect the protection needs of the HVA to ensure an adequate level of protection for the HVA extends to the enterprise.

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|------------------------------|----------|--------------|
| PM-08 | Critical Infrastructure Plan | P1 | Low |
| | | | Moderate |
| | | | High |

Control Statement

Address information security and privacy issues in the development, documentation, and updating of a critical infrastructure and key resources protection plan.

Discussion

Protection strategies are based on the prioritization of critical assets and resources. The requirement and guidance for defining critical infrastructure and key resources and for preparing an associated critical infrastructure protection plan are found in applicable laws, executive orders, directives, policies, regulations, standards, and guidelines.

Implementation Standard

High, Moderate & Low:

Std.1 - The CMS Cybersecurity Integration Center (CCIC) will utilize automated tools to:

- 1. Develop and publish a Critical Unfractured Plan (CIP), as part of the CMS Continuity of Operations Plan (COOP), that establishes and identifies the criterial for CMS systems that fit the CIP definition defined by NIST as; Systems and assets, whether physical or virtual, so vital to the United States that the incapacity or destruction of such systems and assets would have a debilitating impact on security, national economic security, national public health or safety, or any combination of those matters.
- 2. Produce an inventory of organizational systems, to include those operated on behalf of CMS (e.g., by a contractor, vendor, cloud service provider, or other service provider) that have been identified as part of the critical infrastructure.

3. Develop the inventory of organizational systems defined as critical infrastructure and submit the report to DHS CDM per requirements.

| Control Review Frequency | Assessment Frequency | |
|--|--------------------------|--|
| Annually (365 Days) | Three (3) Years | |
| Related Controls | Reference Policy | |
| CP-2, CP-4, PE-18, PL-2, PL-1, PM-1, PM-9, PM-11, PM-18, | DHS: NIPP; | |
| RA-3, SI-12; | HSPD: HSPD 7; | |
| | OMB Circular: A-130; | |
| | NIST SP: 800-34, 800-60; | |
| Privacy Discussion | | |
| Privacy Implementation Standards | | |
| HVA Control Statement | | |
| HVA Discussion | | |
| HVA Implementation Standard | | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|--------------------------|----------|--------------|
| PM-09 | Risk Management Strategy | P1 | Low |
| | | | Moderate |
| | | | High |
| | | | HVA |

Control Statement

- (a) Develop a comprehensive strategy to manage:
- 1. Security risk to CMS Enterprise and Mission/Business/System operations and assets, individuals, other organizations, and the Nation associated with the operation and use of organizational systems; and
- 2. Privacy risk to individuals resulting from the authorized processing of personally identifiable information;
- (b) Implement the risk management strategy consistently across the organization; and
- (c) Review and update the risk management strategy at least every three hundred and sixty-five (365) days or as required, to address organizational changes.

Discussion

An organization-wide risk management strategy includes an expression of the security and privacy risk tolerance for the organization; security and privacy risk mitigation strategies; acceptable risk assessment methodologies; a process for evaluating security and privacy risk across the organization with respect to the organization's risk tolerance; and approaches for monitoring risk over time. The senior accountable official for risk management (agency head or designated official) aligns information security management processes with strategic, operational, and budgetary planning processes. The risk executive function, led by the senior accountable official for risk management, can facilitate consistent application of the risk management strategy organization-wide. The risk management strategy can be informed by security and privacy risk-related inputs from other sources, both internal and external to the organization, to ensure the strategy is broad-based and comprehensive.

Privacy risk management processes operate across the life cycle of a system collecting, using, maintaining, and/or disseminating PII. Such privacy risk management processes include, but are not limited to, design requirements, privacy threshold analysis, privacy impact assessments (PIA), and implementation of secure disposition. While Section 208 of the E-Government Act does not require — or prohibit — a PIA for any system, as defined at 40 U.S.C. §11103 (see Section 202(i) of the E-Government Act), CMS and the Mission/Business/System will benefit from conducting a PIA, or similar privacy risk evaluation, as part of the internal risk management process to ensure privacy risks are identified, evaluated, and managed in systems containing PII. For this reason, the ARS extends the requirement to develop a PIA to all systems.

Implementation Standard

High, Moderate & Low:

Std.1 - The CMS Risk Management Office, lead by the Risk Management Executive, will provide leadership and oversight to:

- 1 Develop an organization-wide risk management strategy which includes an expression of the security and privacy risk tolerance for the organization; security and privacy risk across the organization with respect to the organization's risk tolerance; and approaches for monitoring risk over time.
- 2 The senior accountable official for risk management (agency head or designated official), i.e., Risk Management Executive, aligns information security management processes with strategic, operational, and budgetary planning processes.
- 3 The risk executive function, led by the senior accountable official for risk management, i.e., Risk Management Executive, will facilitate consistent application of the risk management strategy organization-wide.
- 4 The risk management strategy can be informed by security and privacy risk-related inputs from other sources, both internal and external to the organization, to ensure the strategy is broad-based and comprehensive.

| Control Review Frequency | Assessment Frequency |
|--|--|
| Annually (365 Days) | Three (3) Years |
| Related Controls | Reference Policy |
| AC-1, AU-1, AT-1, CA-1, CA-2, CA-5, CA-6, CA-7, CM-1, | Code: 5 U.S.C. §552a, 44 U.S.C. §3506 (a)(3), §3506(g), §3541; |
| CP-1, IA-1, IR-1, MA-1, 8809 MP-1, PE-1, PL-1, PL-2, PM-2, | Statute: Privacy Act of 1974 (P.L. 93-579), E-Government Act of 2002 (Pub. L. No. 107-347) §208; |
| PM-8, PM-18, PM-28, PM-30, PS-1, PT-1, PT-2, PT-3, RA-1, | HIPAA: 45 C.F.R. §164.308(a)(1)(ii), 45 C.F.R. §164.316(a), 45 C.F.R. §164.530(a)(1)(i), 45 C.F.R. |
| RA-3, 8810 RA-9, SA-1, SA-4, SC-1, SC-38, SI-1, SI-12, SR- | §164.530(c), 45 C.F.R. §164.530(i)(1) - (3); |
| 1, SR-2; | NISTIR: 8023; |
| | NIST SP: 800-30, 800-37r1, 800-39, 800-160, 800-161; |
| | OMB Circular: A-130 7.g., 8.a.(1), 8.b.(2), and 8.b.(3); |
| | OMB Memo: M-03-22, M-05-08, M-06-16, M-17-12 Att. 1 B.1 and Att. 2 A.1; |

Privacy Discussion

Discussion for systems processing, storing, or transmitting PII (to include PHI):

A comprehensive risk management strategy will include privacy as an input where appropriate to ensure privacy risks to individuals and CMS Businesses/Systems are identified, prioritized, and managed consistently across the business processes, programs, and systems.

In addition to business risks that arise out of privacy violations, such as reputation or liability risks, CMS Enterprise and Mission/Business/System policies should focus on minimizing the risk of harm to individuals.

CMS Enterprise/Business/System privacy risk management processes operate across the life cycles of all mission/business processes that collect, use, maintain, share, or dispose of PII. While the actual tools used and processes for managing privacy risk will be specific to CMS Business/System missions and resources, conducting a PIA is the first step. The effective PIA will both identify the privacy risks and identify methods that can help mitigate those risks. PIAs will also help to ensure that the Mission/Business programs and systems comply with legal, regulatory, and policy requirements. Finally, PIAs serve as notice to the public regarding privacy practices. (PIAs are performed before developing or procuring systems, or initiating programs or projects, that collect, use, maintain, or share PII and are updated when changes create new privacy risks.)

OMB Memorandum M-03-22 provides guidance for implementing the privacy provisions of the E-Government Act of 2002, including guidance on the timing for developing PIAs for systems and electronic collections of information.

Privacy Implementation Standards

Systems processing, storing, or transmitting PII (to include PHI):

High & Moderate:

PRIV.1 - Amend control clause "(a)" to include:

3. Privacy risks to the information (data) including risk to the individual, risk to the system, risk to the CMS Business/System, and risk to the enterprise.

HVA Control Statement

- (a) Develop a comprehensive strategy to manage:
- 1. Security risk to CMS Enterprise and Mission/Business/System operations and assets, individuals, other organizations, and the Nation associated with the operation and use of organizational systems; and
- 2. Privacy risk to individuals resulting from the authorized processing of personally identifiable information;
- (b) Implement the risk management strategy consistently across the organization;
- (c) Account for HVAs in the development of the enterprise-wide risk management strategy to ensure changes to the enterprise do not create unknown or unacceptable risks to the HVA; and

- (c) Review and update the risk management strategy at least every three hundred and sixty-five (365) days or as required, to address organizational changes.
- (d) Develop a comprehensive strategy to manage security risks to organizational operations and assets, individuals, other organizations, and the Nation associated with the operation and use of organizational systems, as well as privacy risks to individuals resulting from the authorized processing of personally identifiable information

HVA Discussion

The enterprise risk management strategy includes a process to evaluate all risks to HVA information and mission critical services. Per OMB M-19-03: "HVA risk assessments should incorporate operational, business, mission, and continuity considerations." Organizations should develop an enterprise wide risk management strategy that includes is holistic and integrated into the three-levels of the organization.

The three-level approach to risk management addresses risk-related concerns at the enterprise level, the mission/business process level, and the HVA system level.

HVA Implementation Standard

At a minimum, organizations should:

- (a)Identify and assign individuals to specific roles associated with the execution of the Risk Management Framework,
- (b) Establish a risk management strategy for the organization that includes a determination of risk tolerance, identify the missions, business functions, and mission/business processes the HVA system(s) will support
- (c) identify HVA stakeholders who have a security interest in the design, development, implementation, assessment, operation, maintenance, or disposal of the system
- (d) identify assets that require protection
- (e) conduct an initial risk assessment of HVA assets and update the risk assessment on an ongoing basis,
- (f) define the HVA protection needs and HVA security requirements, and
- (g) determine the placement of the HVA within the EA.

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|------------------------------|----------|--------------|
| PM-10 | Authorization Process | P1 | Low |
| | | | Moderate |
| | | | High |
| | | | HVA |

Control Statement

- (a) Manage (e.g., document, track, and report) the security and privacy state of CMS Enterprise and Mission/Business/System and the environments in which those systems operate through authorization processes;
- (b) Designate individuals to fulfill specific roles and responsibilities within the organizational risk management process; and
- (c) Integrate the authorization processes into an organization-wide risk management program.

Discussion

Authorization processes for organizational systems and environments of operation require the implementation of an organization-wide risk management process and associated security and privacy standards and guidelines. Specific roles for risk management processes include a risk executive (function) and designated authorizing officials for each organizational system and common control provider. The organizational authorization processes are integrated with continuous monitoring processes to facilitate ongoing understanding and acceptance of security and privacy risks to organizational operations, organizational assets, individuals, other organizations, and the Nation.

Implementation Standard

High, Moderate & Low:

- Std.1 The CMS Chief Information Security Officer (CISO) will provide leadership and oversight to:
- 1 Establish an authorization processes for organizational systems and environments of operation that require the implementation of an organization-wide risk management process and associated security and privacy standards and guidelines.
- 2 Establish specific roles for risk management processes following NIST 800-37 Risk Management Framework (RMF) to include a risk management executive (function) and designated attestation officials for each organizational system and common control provider(s) to assist the CMS Authorization Official (AO) in the authorization process.
- 3 Establish an Authority-To-Operate workflow as part of the SDLC organizational authorization processes that are integrated with continuous monitoring processes to facilitate ongoing understanding and acceptance of security and privacy risks to organizational operations, organizational assets, individuals, other organizations, and the Nation.

| Control Review Frequency | Assessment Frequency |
|---|--|
| Annually (365 Days) | Three (3) Years |
| Related Controls | Reference Policy |
| CA-6, AR-2, AR-7, TR-1, TR-2, CA-7, PL-2; | Code: 5 U.S.C. §552a(e)(10), 44 U.S.C.: §3541; |
| | Statute: Privacy Act of 1974 (P.L. 93-579), E-Government Act of 2002 (Pub. L. No. 107-347) §208; |
| | HIPAA: 45 C.F.R. §164.308(a)(2), 45 C.F.R. §164.530(c); |
| | NIST SP: 800-37, 800-39, 800-115, 800-137; |
| | OMB Circular: A-130 7.g., 8.a.(1), 8.b.(2), and 8.b.(3); |
| | OMB Memo: M-03-22, M-05-08, M-10-23, M-14-03, M-16-04, M-19-03, M-20-04; |

Privacy Discussion

Discussion for systems processing, storing, or transmitting PII (to include PHI):

The security authorization process provides a means for evaluating whether a system/process has met given privacy safeguards and documentation requirements.

Privacy Implementation Standards

Systems processing, storing, or transmitting PII (to include PHI):

High & Moderate:

PRIV.1 - Amend control clause "(a)" to include:

- 1. Ensure privacy safeguards and privacy documentation requirements, such as privacy impact assessments (PIA) and systems of records notices (SORN) when applicable, have been appropriately addressed prior to issuance of a security authorization within the CMS Enterprise's and Mission/Business/System's security authorization process.
- 2. The authorization process ensures privacy risk to individuals resulting from the collection, sharing, storing, transmitting, use, and disposal of PII is included in the assessment decision;

HVA Control Statement

- (a) Manage (e.g., document, track, and report) the security and privacy state of CMS Enterprise and Mission/Business/System and the environments in which those HVA systems operate through authorization processes;
- (b) Designate individuals to fulfill specific roles and responsibilities within the organizational risk management process; and
- (c) Integrate the authorization processes into an organization-wide risk management program.

HVA Discussion

The organization may adopt an enterprise-wide perspective and approach to both the risks posed by the HVA and the related organizational responsibilities as part of the authorization process. The organization should follow a sound, documented and well-understood authorization approach that meets the protection needs of all stakeholders and is recommended for HVAs.

Ongoing authorization (OA) is a time-driven or event-driven authorization process whereby the AO is provided with the necessary and sufficient information regarding the security and privacy state of the HVA to determine whether the mission or business risk of continued HVA operation is acceptable.

HVA Implementation Standard

- (a) Implement Information Security Continuous Monitoring (ISCM) program as defined in NIST SP 800-137 per Ongoing Authorization (OA)
- (b)Leverage CDM tools and methods to automate collection, review, and alerting requirements of OA where possible

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|------------------------------|----------|--------------|
| PM-11 | Mission and Business Process | P1 | Low |
| | Definition | | Moderate |
| | | | High |

Control Statement

- (a) Define a CMS-wide and, if applicable, Mission/Business/System-wide, mission and business processes with consideration for information security and privacy and the resulting risk to organizational operations, organizational assets, individuals, other organizations, and the Nation; and
- (b) Determine information protection and personally identifiable information processing needs arising from the defined mission and business processes; and

(c) Review and revise the mission and business processes at least every three (3) years

Discussion

Protection needs are technology-independent, required capabilities to counter threats to organizations, individuals, systems, and the Nation through the compromise of information (i.e., loss of confidentiality, integrity, availability, or privacy). Information protection and personally identifiable information processing needs are derived from the mission and business needs defined by the stakeholders in organizations, the mission and business processes defined to meet those needs, and the organizational risk management strategy. Information protection and personally identifiable information processing needs determine the required controls for the organization and the systems. Inherent in defining protection and personally identifiable information processing needs, is an understanding of adverse impact that could result if a compromise or breach of information occurs. The categorization process is used to make such potential impact determinations. Privacy risks to individuals can arise from the compromise of personally identifiable information, but they can also arise as unintended consequences or a byproduct of authorized processing of information at any stage of the data life cycle. Privacy risk assessments are used to prioritize the risks that are created for individuals from system processing of personally identifiable information. These risk assessments enable the selection of the required privacy controls for the organization and systems. Mission and business process definitions and the associated protection requirements are documented in accordance with organizational policies and procedures.

Implementation Standard

High, Moderate & Low:

Std.1 - The CMS Chief

Information Security Officer (CISO) will provide leadership and oversight to:

1 - Establish an security categorization process to

meet the FIPS 199 Standards for Security Categorization of Federal Information and Information Systems processes for organizational systems and environments of operation that require the implementation of an organization-wide risk management process and associated security and privacy standards and guidelines.

2 - Establish a process to differentiate between privacy and non-privacy based FISMA systems and be able to baseline privacy activities required; system of record notices (SORNs), privacy threshold analysis (PTA) or fully qualified/approved privacy impact assessments (PIAs), and/or third party website application (TPWA) assessments [when needed] as required for privacy based collection systems.

| Control Review Frequency | Assessment Frequency |
|---|--|
| Annually (365 Days) | Three (3) Years |
| Related Controls | Reference Policy |
| CP-2, PL-2, PM-7, PM-8, RA-2, RA-3, SA-2, AR-2; | Code: 44 U.S.C. §3541; |
| | Statute: E-Government Act of 2002 (Pub. L. No. 107-347) §208; |
| | FIPS: 199; |
| | HIPAA: 45 C.F.R. §164.306(a) and (b), 45 C.F.R. §164.530(c); |
| | NIST SP: 800-60v1, 800-60v2, 800-160v1; |
| | OMB Circular: A-130 7.g., 8.b.(1)(b), 8.b.(2)(b), and Appendix IV; |
| | OMB Memo: M-03-22, M-05-08, M-10-23; |

Privacy Discussion

Discussion for systems processing, storing, or transmitting PII (to include PHI):

In addition to business risks that arise out of privacy violations, such as reputation or liability risks, CMS Business/System policies should also focus on minimizing the risk of harm to individuals. Since the effective PIA can be used to help identify the privacy risks to individuals and the PIA is accessible to the public, the PIA will serve as notice to the public regarding the Mission/Business/System privacy practices and processes.

Privacy Implementation Standards

Systems processing, storing, or transmitting PII (to include PHI):

High & Moderate:

PRIV.1 - Amend control clause "(b)" to include:

1. Define and implement mission and business processes that include assessment of privacy risk to individuals resulting from the collection, sharing, storing, transmitting, use, and disposal of PII;

HVA Control Statement

HVA Discussion

HVA Implementation Standard

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|------------------------|----------|--------------|
| PM-12 | Insider Threat Program | P1 | Low |
| | | | Moderate |
| | | | High |
| | | | HVA |

Implement an insider threat program that includes a cross-discipline insider threat incident handling team.

Discussion

Organizations handling classified information are required, under Executive Order 13587 and the National Insider Threat Policy (i.e., ODNI NITP), to establish insider threat programs. The same standards and guidelines that apply to insider threat programs in classified environments can also be employed effectively to improve the security of controlled unclassified and other information in non-national security systems. Insider threat programs include controls to detect and prevent malicious insider activity through the centralized integration and analysis of both technical and non-technical information to identify potential insider threat concerns. A senior official is designated by the department or agency head as the responsible individual to implement and provide oversight for the program. In addition to the centralized integration and analysis capability, insider threat programs require organizations to prepare department or agency insider threat policies and implementation plans; conduct host-based user monitoring of individual employee activities on government-owned classified computers; provide insider threat awareness training to employees; receive access to information from offices in the department or agency for insider threat analysis; and conduct self-assessments of department or agency insider threat posture.

Insider threat programs can leverage the existence of incident handling teams that organizations may already have in place, such as computer security incident response teams. Human resources records are especially important in this effort, as there is compelling evidence to show that some types of insider crimes are often preceded by nontechnical behaviors in the workplace, including ongoing patterns of disgruntled behavior and conflicts with coworkers and other colleagues. These precursors can guide organizational officials in more focused, targeted monitoring efforts. However, the use of human resource records could raise significant concerns for privacy. The participation of a legal team, including consultation with the senior agency official for privacy, ensures that monitoring activities are performed in accordance with applicable laws, executive orders, directives, regulations, policies, standards, and guidelines.

Implementation Standard

High, Moderate & Low:

- Std.1 As required by the CMS Information System Security and Privacy Policy (IS2P2), the organization implements the insider threat program in accordance with HHS Policy for Monitoring Employee Use of HHS IT Resources. The CIO and CISO will provide leadership and oversight to:
- 1 Establish an office of Division of Strategic Information (DSI) in the Information Security and Privacy Group (ISPG) that will take ownership and responsibility for the development of an Insider Threat Program.
- 2 Apply standards and guidelines that apply to insider threat programs in classified environments that can also be employed effectively to improve the security of Controlled Unclassified Information in non-national security systems.
- 3 Develop security controls and protocols to detect and prevent malicious insider activity through the centralized integration and analysis of both technical and non-technical information to identify potential insider threat concerns.
- 4 Designate a senior organizational official as Division Director of DSI as the responsible individual to implement and provide oversight for the insider threat program.
- 5 The insider threat programs at a minimum, will prepare department/agency insider threat policies and implementation plans, conduct host-based user monitoring of individual employee activities on government-owned classified computers, provide insider threat awareness training to employees, receive access to information from all offices within the department/agency (e.g., human resources, legal, physical security, personnel security, information technology, information system security, and law enforcement) for insider threat analysis, and conduct self-assessments of department/agency insider threat posture.

| Control Review Frequency | Assessment Frequency |
|--|---|
| Annually (365 Days) | Three (3) Years |
| Related Controls | Reference Policy |
| AC-6, AT-2, AU-6, AU-7, AU-10, AU-12, AU-13, CA-7, IA- | Code: 5 U.S.C. §552a(e)(5), §552a(e)(5)(9)-(10); |
| 4, IR-4, MP-7, PE-2, PM-1, PM-14, PM-16, PS-3, PS-4, PS-5, | Statute: Privacy Act of 1974 (P.L. 93-579), E-Government Act of 2002; (Pub. L. No. 107-347) §208; |
| PS-7, PS-8, SC-7, SC-38, SI-4; | EO: 13587; |
| | HHS: Policy for Monitoring Employee Use of HHS IT Resources; |
| | ODNI: NITP; |
| | OMB Circular: A-130 7.g.; |
| | OMB Memo: M-17-12; |

ONDI: National Insider Threat Policy and the Minimum Standards;

Privacy Discussion

Discussion for systems processing, storing, or transmitting PII (to include PHI):

The privacy risks inherent with aggregating sensitive personally identifiable information (PII) from multiple data resources within CMS Businesses/Systems, such as human resource and background investigation information, and the potential for scope creep require the active participation, review, and concurrence of the Privacy Officer.

Privacy Implementation Standards

Systems processing, storing, or transmitting PII (to include PHI):

High & Moderate:

PRIV.1 - Amend control to include:

- (a) Ensure the insider threat team engages the participation, and obtains concurrence, of the Mission/Business/System's Privacy Officer (or the CMS Senior Official for Privacy when appropriate) prior to implementation within the requirements of the insider threat program.
 - (b) For existing insider threat programs, conduct an annual review of the program with the Privacy Officer to ensure program meets applicable privacy requirements.

HVA Control Statement

Implement an insider threat program that includes a cross-discipline insider threat incident handling team that accounts for potential impacts to the HVA.

HVA Discussion

Given the sensitivity of the HVA, organizations develop and implement an insider threat program in accordance with ODNI National Insider Threat Task Force's "National Insider Threat Policy and the Minimum Standards for Executive Branch Insider Threat Programs." A senior official is designated by the department or agency head as the responsible individual to implement and provide oversight for the insider threat program. The program is authorized by policy and outlines the processes executed by the organization to detect and respond to insider threats through technical and non-technical means. Organizations implement controls and capabilities to prevent malicious insider threats actions (e.g., DLP, monitoring, access controls, etc.) and provide insider threat training to all employees and contractors.

HVA Implementation Standard

- HVA.1 Designate a senior CMS official as the responsible individual to implement and provide oversight for the insider threat program.
- HVA.2 Ensure insider threat programs are authorized by policy and outline the processes executed by the organization to detect and respond to insider threats through technical and non-technical means.
- HVA.3 Implement controls and capabilities to prevent malicious insider threat actions (e.g., DLP, monitoring, access controls) and provide insider threat training to all employees and contractors.

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|--------------------------------|----------|--------------|
| PM-13 | Security and Privacy Workforce | P1 | Low |
| | • | | Moderate |
| | | | High |

Control Statement

Establish a security and privacy workforce development and improvement program.

Discussion

Security and privacy workforce development and improvement programs include defining the knowledge, skills, and abilities needed to perform security and privacy duties and tasks; developing role-based training programs for individuals assigned security and privacy roles and responsibilities; and providing standards and guidelines for measuring and building individual qualifications for incumbents and applicants for security- and privacy-related positions. Such workforce development and improvement programs can also include security and privacy career paths to encourage security and privacy professionals to advance in the field and fill positions with greater responsibility. The programs encourage organizations to fill security- and privacy-related positions with qualified personnel. Security and privacy workforce development and improvement programs are complementary to organizational security and privacy awareness and training programs and focus on developing and institutionalizing the core security and privacy capabilities of personnel needed to protect organizational operations, assets, and individuals.

Implementation Standard

High, Moderate & Low:

Std.1 - As required by the CMS Information System Security and Privacy Policy (IS2P2), the organization implements a security and privacy workforce development and improvement program. The CIO and CISO will provide leadership and oversight to:

- 1 Develop Security and privacy workforce development and improvement programs to include defining the knowledge, skills, and abilities needed to perform security and privacy duties and tasks;
- 2 Develop role-based training programs for individuals assigned security and privacy roles and responsibilities;

3 - Provide standards and guidelines for measuring and building individual qualifications for incumbents and applicants for security- and privacy-related positions.

| 3 Trovide standards and guidennes for measuring and outlaing | marviadar quantications for incumbents and applicants for security- and privacy-related positions. |
|--|--|
| Control Review Frequency | Assessment Frequency |
| Annually (365 Days) | Three (3) Years |
| Related Controls | Reference Policy |
| AT-2, AT-3; | Code: 5 U.S.C. §552a(e)(9)-(10); |
| | Statute: Privacy Act of 1974 (P.L. 93-579); |
| | EO: 13800 (including National Initiative for Cybersecurity Education [NICE]); |
| | HHS: Role-Based Training (RBT) of Personnel with Significant Security Responsibilities; |
| | HIPAA: 45 C.F.R. §164.308(a)(2); |
| | NIST SP: 800-181; |
| | OMB Circular: A-130 7.g.; |
| | OMB Memo: M-17-12; |

Privacy Discussion

Discussion for systems processing, storing, or transmitting PII (to include PHI):

To implement adequate security controls, the CMS Business's/System's security and privacy workforce should be knowledgeable of the applicable privacy and security requirements commensurate with the level of access or responsibility for applying appropriate safeguards. The security workforce should receive role-based training for the privacy requirements commensurate with the level of access or responsibility for applying safeguards to personally identifiable information (PII).

Privacy Implementation Standards

HVA Control Statement

HVA Discussion

HVA Implementation Standard

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|------------------------|----------|--------------|
| PM-14 | Testing, Training, and | P1 | Low |
| | Monitoring | | Moderate |
| | _ | | High |

Control Statement

- (a) Implement a process for ensuring that CMS Enterprise and Mission/Business/System plans for conducting security and privacy testing, training, and monitoring activities associated with CMS Enterprise and Mission/Business/System systems:
- 1. Are developed and maintained; and
- 2. Continue to be executed; and
- (b) Review testing, training, and monitoring plans for consistency with the CMS-wide and, if applicable, Mission/Business/System-wide, risk security and privacy management strategy and CMS Enterprise and Mission/Business/System-wide priorities for risk response actions.

Discussion

A process for organization-wide security and privacy testing, training, and monitoring helps ensure that organizations provide oversight for testing, training, and monitoring activities and that those activities are coordinated. With the growing importance of continuous monitoring programs, the implementation of information security and privacy across the three levels of the risk management hierarchy and the widespread use of common controls, organizations coordinate and consolidate the testing and monitoring activities that are routinely conducted as part of ongoing assessments supporting a variety of controls. Security and privacy training activities, while focused on individual systems and specific roles, require coordination across all organizational elements. Testing, training, and monitoring plans and activities are informed by current threat and vulnerability assessments.

Implementation Standard

High, Moderate & Low:

Std.1 - The CIO and CISO will provide leadership and oversight to:

- 1 Develop a process for organization-wide security and privacy testing, training, and monitoring to ensure that CMS provides oversight for testing, training, and monitoring activities and that those activities are coordinated amongst stakeholders following NIST SP 800-37 Risk Management Framework for Information Systems and Organizations: A System Life Cycle Approach for Security and Privacy, and the NIST SP 800-39 Managing Information Security Risk: Organization, Mission, and Information System View.
- 2 Per NIST SP 800-39, risk management should be addressed at the: Organizational Tier. Business Process Tier. Information Systems Tier.
- 3 With the growing importance of continuous monitoring programs, the implementation of information security and privacy across the three levels of the risk management hierarchy and the widespread use of common controls, CMS shall coordinate and consolidate the testing and monitoring activities that are routinely conducted as part of ongoing assessments supporting a variety of controls via the CCIC mission and support initiatives.
- 4 Testing, training, and monitoring plans and activities are informed by current threat and vulnerability assessments.

Std 2 - The CMS Cybersecurity Integration Center (CCIC) will utilize automated tools to:

1 - Coordinate and consolidate the testing and monitoring activities via the Continuous Diagnostics Monitoring (CDM) and Pen Test programs as prescribed in the CMS INFORMATION SECURITY CONTINUOUS MONITORING (ISCM) STRATEGY AND PROGRAM.

Std 3 - Security and Awareness Training (SAT) Coordinators

1 - Develop a process to track organization-wide security and privacy training activities, while focused on individual systems and specific roles, requiring coordination across all organizational elements.

| organizational elements. | |
|--|--|
| Control Review Frequency | Assessment Frequency |
| Annually (365 Days) | Three (3) Years |
| Related Controls | Reference Policy |
| AT-2, AT-3, CA-7, CP-4, IR-3, PM-12, SI-4; | Code: 5 U.S.C. §552a(e)(9)-(10); |
| | Statute: Privacy Act of 1974 (P.L. 93-579), E-Government Act of 2002 (Pub. L. No. 107-347) §208; |
| | HHS: Role-Based Training (RBT) of Personnel with Significant Security Responsibilities; |
| | NIST SP: 800-16, 800-37, 800-39, 800-53A, 800-115, 800-137; |
| | OMB Circular: A-130 7.g.; |
| | OMB Memo: M-17-12 Att.1, A.2., M-14-03, M-16-04, M-19-03, M-20-04; |

Privacy Discussion

Discussion for systems processing, storing, or transmitting PII (to include PHI):

It is critical to integrate privacy risk management, compliance monitoring, and testing into the CMS Business/System risk management strategy and the associated testing and training requirements otherwise an important aspect of privacy may be overlooked.

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| Privacy | Imn | ementation | Standards |
| | | | |

| HVA | Control | Statement |
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HVA Discussion

HVA Implementation Standard

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|---------------------------------|----------|--------------|
| PM-15 | Security and Privacy Groups and | P3 | Low |
| | Associations | | Moderate |
| | | | High |

Control Statement

Establish and institutionalize contact with selected groups and associations within the security and privacy communities:

- (a) To facilitate ongoing security and privacy education and training for CMS and Mission/Business/System personnel;
- (b) To maintain currency with recommended security and privacy practices, techniques, and technologies; and
- (c) To share current security and privacy information, including threats, vulnerabilities, and incidents.

Discussion

Ongoing contact with security and privacy groups and associations is important in an environment of rapidly changing technologies and threats. Groups and associations include special interest groups, professional associations, forums, news groups, users' groups, and peer groups of security and privacy professionals in similar organizations. Organizations select security and privacy groups and associations based on missions and business functions. Organizations share threat, vulnerability, and incident information as well as contextual insights, compliance techniques, and privacy problems consistent with applicable laws, executive orders, directives, policies, regulations, standards, and

guidelines.

To maximize CMS's ability to maintain compliance with privacy requirements and privacy best practices, CMS must ensure its privacy professionals, especially at the enterprise level, actively engage with both its security community and external communities, such as the Federal privacy community, to remain current and to share lessons-learned or other privacy-related information.

Implementation Standard

High, Moderate & Low:

Std.1 - The CIO and CISO will provide leadership and oversight to:

- 1 Develop a process for promoting ongoing contact with security and privacy groups, and professional information cybersecurity associations to support security awareness amongst stakeholders to promote an environment of rapidly changing technologies and threats.
- 2 Groups and associations can include; special interest groups, professional associations, forums, news groups, users' groups, and peer groups of security and privacy professionals.
- 3 Organizations select security and privacy groups and associations based on missions and business functions.
- 4 Organizations share threat, vulnerability, and incident information as well as contextual insights, compliance techniques, and privacy problems consistent with applicable laws, executive orders, directives, policies, regulations, standards, and guidelines..

| aws, executive orders, directives, ponetes, regulations, standards, and guidelines | | |
|--|--|--|
| Control Review Frequency | Assessment Frequency | |
| Annually (365 Days) | Three (3) Years | |
| Related Controls | Reference Policy | |
| SA-11, SI-5; | Code: 5 U.S.C. §552a, 44 U.S.C. §3506 (a)(3), §3506(g), §3541; | |
| | Statute: Privacy Act of 1974 (P.L. 93-579), E-Government Act of 2002 (Pub. L. No. 107-347) §208; | |
| | HIPAA: 45 C.F.R. §164.530(a)(1)(i), 45 C.F.R. §164.530(i)(1) - (3); | |
| | NIST SP: 800-37, 800-39, 800-137; | |
| | OMB Circular: A-130 7.g.; | |
| | OMB Memo: M-03-22, M-05-08, M-14-03, M-16-04, M-17-12, M-19-03, M-20-04; | |

Privacy Discussion

Discussion for systems processing, storing, or transmitting PII (to include PHI):

Ongoing contact with privacy groups and associations is of paramount importance to both the CMS Enterprise and to the Mission/Business/System in an environment of rapidly changing technologies and threats. Privacy groups and associations include, for example, special interest groups, forums, professional associations, news groups, and/or peer groups of privacy professionals in similar organizations. CMS and CMS Businesses/Systems select groups and associations based on CMS and CMS Business/System missions/business functions. CMS and CMS Businesses/Systems share threat, vulnerability, and incident information consistent with applicable federal laws, Executive Orders, directives, policies, regulations, standards, and guidance.

| directives, poricies, regulations, standards, and guidance. | |
|---|--|
| Privacy Implementation Standards | |
| HVA Control Statement | |
| HVA Discussion | |
| HVA Implementation Standard | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|--------------------------|----------|--------------|
| PM-16 | Threat Awareness Program | P1 | Low |
| | | | Moderate |
| | | | High |

Control Statement

Implement a threat awareness program that includes a cross-organization information-sharing capability for threat intelligence.

Discussion

Because of the constantly changing and increasing sophistication of adversaries, especially the advanced persistent threat (APT), it may be more likely that adversaries can successfully breach or compromise organizational systems. One of the best techniques to address this concern is for organizations to share threat information including threat events (i.e., tactics, techniques, and procedures) that organizations have experienced; mitigations that organizations have found are effective against certain types of threats; and threat intelligence (i.e., indications and warnings about threats). Threat information sharing may be bilateral or multilateral. Bilateral threat sharing includes government-to-commercial and government-to-government cooperatives. Multilateral threat sharing includes organizations taking part in threat-sharing consortia. Threat information may be highly sensitive requiring special agreements and protection, or less sensitive and freely shared.

Implementation Standard

High, Moderate & Low:

- Std.1 The CIO and CISO will provide leadership and oversight to mitigate the APT landscape: 1 Constantly changing and increasing sophistication of adversaries, especially the advanced persistent threat (APT), it may be more likely that adversaries can successfully breach or compromise organizational systems. One of the best techniques to address this concern is for organizations to share threat information including threat events (i.e., tactics, techniques, and procedures) that organizations have experienced; mitigations that organizations have found are effective against certain types of threats; and threat intelligence (i.e., indications and warnings about threats).
- 2 Threat information sharing may be bilateral or multilateral. Bilateral threat sharing includes government-to-commercial and government-to-government cooperatives. Multilateral threat sharing includes organizations taking part in threat-sharing consortia. Threat information may be highly sensitive requiring special agreements and protection, or less sensitive and freely shared.

3 - Develop a Threat Awareness program to address the APT landscape within the CCIC - Cyber Threat Intelligence and Division of Strategic Information (DSI) - Threat Intelligence (?TBD?) to share APT information to reduce the risk profile and landscape at CMS.

| 8 () | | | |
|----------------------------------|---|--|--|
| Control Review Frequency | Assessment Frequency | | |
| Annually (365 Days) | Three (3) Years | | |
| Related Controls | Reference Policy | | |
| IR-4, IR-10, PM-12; | Statute: Cybersecurity Enhancement Act of 2014; | | |
| Privacy Discussion | | | |
| Privacy Implementation Standards | | | |
| HVA Control Statement | | | |
| HVA Discussion | | | |
| HVA Implementation Standard | | | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|-----------------------------|----------|--------------|
| PM-16(01) | Automated Means for Sharing | | Low |
| | Threat Intelligence | | Moderate |
| | _ | | High |

Control Statement

Employ automated mechanisms to maximize the effectiveness of sharing threat intelligence information.

Discussion

To maximize the effectiveness of monitoring, it is important to know what threat observables and indicators the sensors need to be searching for. By using well-established frameworks, services, and automated tools, organizations improve their ability to rapidly share and feed the relevant threat detection signatures into monitoring tools.

Implementation Standard

High, Moderate & Low:

Std.1 - The CCIC Cyber Threat Intelligence section will:

- 1 Automate monitoring capabilities for cyber threat intelligence information from threat observables and indicators via sensor mechanisms.
- 2 Utilize well-established frameworks, services, and automated tools, so CMS may improve their ability to rapidly share and feed the relevant threat detection signatures into monitoring tools.

| Control Review Frequency | Assessment Frequency |
|----------------------------------|----------------------|
| Annually (365 Days) | Three (3) Years |
| Related Controls | Reference Policy |
| None; | See Control PM-16; |
| Privacy Discussion | |
| Privacy Implementation Standards | |
| HVA Control Statement | |
| HVA Discussion | |
| HVA Implementation Standard | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|--------------|----------|--------------|

| PM-17 | Duotaating Controlled | P1 | Low |
|---|--|--|--|
| rivi-1/ | Protecting Controlled | rı | |
| | Unclassified Information on | | Moderate |
| | External Systems | | High |
| Control Statement | | | |
| | | for the protection of controlled unclassified information | |
| systems, are implemented | d in accordance with applicable laws, e | xecutive orders, directives, policies, regulations, and st | andards. |
| (b) Review and update the | e policy and procedures every three (3) |) years | |
| Discussion | | | |
| Controlled unclassified in | nformation is defined by the National A | Archives and Records Administration along with the saf | feguarding and dissemination requirements for such |
| information and is codifi | ed in the Code of Federal Regulations, | Title 32, Controlled Unclassified Information and spec | ifically, for systems external to the federal organization, in |
| | olicy prescribes the specific use and co | nditions to be implemented in accordance with organiz | ational procedures, including via its contracting processes. |
| Implementation Standard | | | |
| High, Moderate & Low: | | | |
| | O will provide leadership and oversigh | | |
| 1 - Work in conjunction | with the CUI program office to identify | and post CUI designations to all appropriate documen | ts published [externally?]. |
| Control Review Frequency Assessment Frequency | | | |
| Annually (365 Days) | | | |
| Related Controls | | Reference Policy | |
| CA-6, PM-10; | CA-6, PM-10; Code: 32 C.F.R 2002; | | |
| | NARA: CUI; | | |
| NIST: SP 800-171; | | | |
| Privacy Discussion | | | |
| Privacy Implementation Standards | | | |
| HVA Control Statement | | | |
| HVA Discussion | | | |
| HVA Implementation Standa | rd | | |

| Control Number | Control Name | Priority | CMS Baseline | |
|----------------|----------------------|----------|--------------|--|
| PM-18 | Privacy Program Plan | P1 | Low | |
| | | | Moderate | |
| | | | High | |
| | | | | |

- (a) Develop and disseminate a CMS Enterprise-wide, with supporting Mission/Business/System-wide (when needed) privacy program plan that provides an overview of CMS's privacy program, and:
 - 1. Includes a description of the structure of the privacy program and the resources dedicated to the privacy program;
- 2. Provide an overview of the requirements for the privacy program and a description of the privacy program management controls and common controls in place or planned for meeting those requirements;
- 3. Include the role of the Senior Official for Privacy and the identification and assignment of roles of other privacy officials and staff and their responsibilities;
- 4. Describe management commitment, compliance, and the strategic goals and objectives of the privacy program;
- 5. Reflect coordination among CMS entities responsible for the different aspects of privacy; and
- 6. Is approved by a senior CMS official with responsibility and accountability for the privacy risk being incurred to organizational operations (including mission, functions, image, and reputation), organizational assets, individuals, other organizations, and the Nation; and
- (b) Update the CMS Enterprise-wide, with supporting Mission/Business/System-wide (when needed) privacy program plan as needed to address changes in federal privacy laws, policy, organizational changes, and problems identified during plan implementation or privacy control assessments, but no less often than every two years.

Discussion

A privacy program plan is a formal document that provides an overview of an organization's privacy program, including a description of the structure of the privacy program; the resources dedicated to the privacy program; the role of the senior agency official for privacy and other privacy officials and staff; the strategic goals and objectives of the privacy

program; and the program management controls and common controls in place or planned for meeting applicable privacy requirements and managing privacy risks. Privacy program plans can be represented in single documents or compilations of documents.

The CMS Senior Official for Privacy is responsible for selecting the privacy controls CMS and identifying which controls will be treated as program management, common, system-specific, and/or hybrid. Privacy program plans provide sufficient information about the privacy program management and common controls (including the specification of parameters and assignment and selection statements explicitly or by reference) to enable control implementations that are unambiguously compliant with the intent of the plans and a determination of the risk incurred if the plans are implemented as intended.

- (i) Program management controls are generally implemented Enterprise level and are essential for managing CMS's privacy program. Program management controls are distinct from common, system-specific, and hybrid controls because program management controls are independent of any particular system. The privacy plans for individual systems and the organization-wide privacy program plan together, provide complete coverage for the privacy controls employed within the organization.
- (ii) Common controls are documented within the Enterprise privacy program plan unless the controls have already been included in either the Information Security Program Plan (PM-1) or, when identified as system-specific, a separate privacy plan specific to the Mission/System/Business. The CMS Enterprise-wide privacy program plan indicates when separate privacy plans will need to contain descriptions of the selected privacy controls.

Effective implementation of privacy and security controls requires a collaborative partnering of the Senior Official for Privacy, CIO, and CISO. To maximize CMS's ability to comply with changing privacy requirements and best practices, CMS must monitor federal privacy laws and policy for changes that affect the privacy program. Working with other groups (PM-15), also helps in this effort.

Privacy risk management processes operate across the life cycle of a system collecting, using, maintaining, and/or disseminating PII. Such privacy risk management processes include, but are not limited to, design requirements, privacy threshold analysis, privacy impact assessments (PIA), and implementation of secure disposition. While Section 208 of the E-Government Act does not require — or prohibit — a PIA for any system, as defined at 40 U.S.C. §11103 (see Section 202(i) of the E-Government Act), CMS and the Mission/Business/System will benefit from conducting a PIA, or similar privacy risk evaluation, as part of the internal risk management process to ensure privacy risks are identified, evaluated, and managed in systems containing PII. For this reason, the ARS extends the requirement to develop a PIA to all systems.

The CMS Senior Official for Privacy develops privacy program plans to document the privacy requirements CMS must meet and the privacy and security controls in place or planned for meeting those requirements. The privacy program plan serves as evidence of CMS's privacy operations and supports resource requests by the SOP. In addition to selecting the privacy-related controls, the CMS Enterprise-level Privacy Program Plan, should include:

- (i) Processes for conducting privacy risk assessments:
- (ii) Templates and guidance for completing Privacy Impact Assessments (PIA and System of Records Notices (SORN);
- (iii) Privacy training and awareness requirements;
- (iv) Requirements for contractors processing PII;
- (v) Plans for eliminating unnecessary PII holdings; and
- (vi) A framework for measuring annual performance goals and objectives for implementing identified privacy controls

Note: CMS includes protecting PII within the information security program plan. This includes the definition of roles and responsibilities associated with protecting PII.

Implementation Standard

High & Moderate:

Std.1 - Development of the strategic CMS privacy plan must be done in consultation with the CMS Chief Information Officer (CIO) and CMS Chief Information Security Officer (CISO).

The organization establishes and institutionalizes contact for its privacy professionals with selected groups and associations within the privacy community:

- (a) To facilitate ongoing privacy education and training for organizational personnel;
- (b) To maintain currency with recommended privacy practices, techniques, and technologies; and
- (c) To share current privacy-related information including threats, vulnerabilities, and incidents.

| Control Review Frequency | Assessment Frequency |
|--------------------------------|--|
| Annually (365 Days) | Three (3) Years |
| Related Controls | Reference Policy |
| PM-8, PM-9, PM-15, PM-19, AR-1 | Code: 5 U.S.C. §552a, 44 U.S.C. §3541, §3506(a)(3), §3506(g); |
| | Statute: Privacy Act of 1974 (P.L. 93-579), E-Government Act of 2002 (Pub. L. No. 107-347) §208; |
| | HIPAA: 45 C.F.R. §164.530(a)(1)(i), 45 C.F.R. §164.530(c), 45 C.F.R. §164.530(i)(1) - (3); |
| | OMB Circular: A-130 7.g., 8.a.(1), AE3798.b.(2), and 8.b.(3); |
| | OMB Memo: M-03-22, M-05-08, M-10-23, M-17-12; |
| Privacy Discussion | |

Discussion for systems processing, storing, or transmitting PII (to include PHI):

The development and implementation of a comprehensive governance and privacy program demonstrates CMS and CMS Business/System accountability for and commitment to the protection of individual privacy.

The CMS Enterprise-level Privacy Plan may be supplemented by Mission/Business/System specific Privacy Plans that are customized for CMS and CMS Business/System structures, requirements, and resources. Such plans may vary in comprehensiveness. For example, a one-page privacy plan may augment the CMS Enterprise Privacy Plan and cover privacy policies, documentation, and controls already in place, such as Privacy Impact Assessments (PIA) and System of Records Notices (SORN). A more comprehensive plan could include a baseline of privacy controls selected from this appendix and include:

- (i) processes for conducting privacy risk assessments;
- (ii) templates and guidance for completing PIAs and SORNs;
- (iii) privacy training and awareness requirements;
- (iv) requirements for contractors processing PII;
- (v) plans for eliminating unnecessary PII holdings; and
- (vi) a framework for measuring annual performance goals and objectives for implementing identified privacy controls.

| Privacy Implementation Standards |
|----------------------------------|
| HVA Control Statement |
| HVA Discussion |
| HVA Implementation Standard |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|----------------------------|----------|--------------|
| PM-19 | Privacy Program Leadership | P1 | Low |
| | Role | | Moderate |
| | | | High |

Control Statement

Appoint a Senior Official for Privacy (CIO, CISO defined in the roles and responsibilities section of the IS2P2) with the authority, mission, accountability, and resources to coordinate, develop, and implement, applicable privacy requirements and manage privacy risks through the CMS Enterprise-wide privacy program.

Discussion

The privacy officer is an organizational official. For federal agencies, as defined by applicable laws, executive orders, directives, regulations, policies, standards, and guidelines, this official is designated as the senior agency official for privacy. Organizations may also refer to this official as the chief privacy officer. The senior agency official for privacy also has a role in the data management board (see PM-23) and the data integrity board (see PM-24).

Implementation Standard

High, Moderate & Low:

Std.1 - Appoint a Senior Official for Privacy (CIO, CISO defined in the roles and responsibilities section of the IS2P2) with the authority, mission, accountability, and resources to coordinate, develop, and implement, applicable privacy requirements and manage privacy risks through the CMS Enterprise-wide privacy program.

| Control Review Frequency | Assessment Frequency | |
|-----------------------------|--|--|
| Annually (365 Days) | Three (3) Years | |
| Related Controls | Reference Policy | |
| PM-18, PM-20, PM-23, PM-24; | Code: 5 U.S.C. §552a, 44 U.S.C. §3506(a)(3), §3506(g), §3541; | |
| | Statute: Privacy Act of 1974 (P.L. 93-579), E-Government Act of 2002 (Pub. L. No. 107-347) §208; | |
| | HIPAA: 45 C.F.R. §164.530(a)(1)(i), 45 C.F.R. §164.530(i)(1) - (3); | |
| | OMB Circular: A-130; | |
| | OMB Memo: M-03-22, M-05-08, M-17-12; | |

Privacy Discussion

Discussion for systems processing, storing, or transmitting PII (to include PHI):

Accountability begins with the appointment of a SOP with the authority, mission, resources, and responsibility to develop and implement a multifaceted privacy program. The SOP, in consultation with legal counsel, information security officials, and others as appropriate:

(i) ensures the development, implementation, and enforcement of privacy policies and procedures;

- (ii) defines roles and responsibilities for protecting PII;
- (iii) determines the level of information sensitivity with regard to PII holdings;
- (iv) identifies the laws, regulations, and internal policies that apply to the PII;
- (v) monitors privacy best practices; and
- (vi) monitors/audits compliance with identified privacy controls.

To further accountability, the SOP develops privacy plans to document the privacy requirements within CMS and the privacy and security controls in place or planned for meeting those requirements. The plan serves as evidence of CMS and CMS Business/System privacy operations and supports resource requests by the SOP.

Privacy Implementation Standards

HVA Control Statement

HVA Discussion

HVA Implementation Standard

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|--------------------------|----------|--------------|
| PM-20 | Dissemination of Privacy | P1 | Low |
| | Program Information | | Moderate |
| | _ | | High |

Control Statement

Maintain a central resource webpage on CMS's principal public website (provided by HHS) that serves as a central source of information about CMS's privacy program and work with HHS to:

- (a) Ensure that the public has access to information about CMS's privacy activities and can communicate with CMS's Senior Official for Privacy;
- (b) Ensure that CMS privacy practices and reports are publicly available; and
- (c) Employ publicly facing email addresses and/or phone lines to enable the public to provide feedback and/or direct questions to CMS's privacy offices regarding privacy practices.

Discussion

For federal agencies, the webpage is located at www.[agency].gov/privacy. Federal agencies include public privacy impact assessments, system of records notices, computer matching notices and agreements, [PRIVACT] exemption and implementation rules, privacy reports, privacy policies, instructions for individuals making an access or amendment request, email addresses for questions/complaints, blogs, and periodic publications.

Implementation Standard

High, Moderate & Low:

- Std.1 Implement and maintain a central resource webpage on CMS's principal public website (https://www.cms.gov/Research-Statistics-Data-and-Systems/Computer-Data-and-Systems/Privacy) that serves as the central source of information about CMS's privacy program to:
- (a) Publicly access information about CMS's privacy activities and provide a communication channel with the CMS's Senior Official for Privacy via the Privacy@cms.hhs.gov email address;

(b) Post CMS privacy practices and any publicly consumable reports to the public website; SORNs, PIAs, PTAs, TPWAs, DUAs, etc.

| Control Review Frequency | Assessment Frequency |
|-------------------------------|--|
| Annually (365 Days) | Three (3) Years |
| Related Controls | Reference Policy |
| AC-3, PM-19, PT-5, PT-7, RA-8 | Statute: Privacy Act (P.L. 93-579), December 1974; |
| | OMB Circular: A-130; |
| | OMB Memo: M-19-03; |
| | |

Privacy Discussion

Discussion for systems processing, storing, or transmitting PII (to include PHI):

Making information about the CMS (and CMS Business/System's) privacy program readily available to the public reduces the burden on individuals wanting to better understand the CMS and CMS Business/System privacy practices; and reduces burden on privacy offices and program officials by providing answers to common privacy questions through an easily accessible forum.

Privacy Implementation Standards

HVA Control Statement

| IVA Implementation Standard Control Number PM-20(01) Control Name Privacy Policies on Websites, Applications, and Digital Services Privacy Policies on Websites, Applications, and Digital Services Low Moderate High | | | | |
|--|---|---|--|---|
| Control Number PM-20(01) Privacy Policies on Websites, Applications, and Digital Services Priority Low Moderate Low Moderate High | HVA Discussion | | | |
| PM-20(01) Privacy Policies on Websites, Applications, and Digital Services Moderate Control Statement Develop and post privacy policies on all external-facing websites, mobile applications, and other digital services, that: (a) Are written in plain language and organized in a way that is easy to understand and navigate; (b) Provide information needed by the public to make an informed decision about whether and how to interact with the organization; and (c) Are updated whenever the organization makes a substantive change to the practices it describes and includes a time/date stamp to inform the public of the date of the most recent changes. Discussion Organizations post privacy policies on all external-facing websites, mobile applications, and other digital services. Organizations post a link to the relevant privacy policy on any known, major entry points to the website, application, or digital service. In addition, organizations provide a link to the privacy policy on any webpage that collects personally identifiable information. Organizations may be subject to applicable laws, executive orders, directives, regulations, or policies that require the provision of specific information to the public. Organizational personnel consult with the senior agency official for privacy and legal counsel regarding such requirements. Implementation Standard Std. 1 - Appoint a CMS Chief Information Security Officer (CISO) who supports the CMS Authorization Official (AO) with the mission and resources necessary to coordinate, develop, implement, and maintain the CMS enterprise-wide information security and privacy program. Control Review Frequency Annually (365 Days) Reference Policy None; Reference Policy PRIVACTI, [OMB A-130], [OMB M-17-06] | HVA Implementation Standa | ırd | | |
| PM-20(01) Privacy Policies on Websites, Applications, and Digital Services Moderate Control Statement Develop and post privacy policies on all external-facing websites, mobile applications, and other digital services, that: (a) Are written in plain language and organized in a way that is easy to understand and navigate; (b) Provide information needed by the public to make an informed decision about whether and how to interact with the organization; and (c) Are updated whenever the organization makes a substantive change to the practices it describes and includes a time/date stamp to inform the public of the date of the most recent changes. Discussion Organizations post privacy policies on all external-facing websites, mobile applications, and other digital services. Organizations post a link to the relevant privacy policy on any known, major entry points to the website, application, or digital service. In addition, organizations provide a link to the privacy policy on any webpage that collects personally identifiable information. Organizations may be subject to applicable laws, executive orders, directives, regulations, or policies that require the provision of specific information to the public. Organizational personnel consult with the senior agency official for privacy and legal counsel regarding such requirements. Implementation Standard Std. 1 - Appoint a CMS Chief Information Security Officer (CISO) who supports the CMS Authorization Official (AO) with the mission and resources necessary to coordinate, develop, implement, and maintain the CMS enterprise-wide information security and privacy program. Control Review Frequency Annually (365 Days) Reference Policy None; Reference Policy PRIVACTI, [OMB A-130], [OMB M-17-06] | | | | |
| Control Statement Develop and post privacy policies on all external-facing websites mobile applications, and other digital services, that: (a) Are written in plain language and organized in a way that is easy to understand and navigate; (b) Provide information needed by the public to make an informed decision about whether and how to interact with the organization; and (c) Are updated whenever the organization makes a substantive decision about whether and how to interact with the organization; and (c) Are updated whenever the organization makes a substantive decision about whether and how to interact with the organization; and (c) Are updated whenever the organization makes a substantive decision about whether and how to interact with the organization; and (c) Are updated whenever the organization makes a substantive decision about whether and how to interact with the organization; and (c) Are updated whenever the organization makes a substantive decision about whether and how to interact with the organization; and (c) Are updated whenever the organization makes a substantive decision about whether and how to interact with the organization; and (c) Are updated whenever the organization makes a substantive decision about whether and how to interact with the organization; and (c) Are updated whenever the organization makes a substantive decision about whether and how to interact with the organization; and (c) Are updated whenever the organization makes a substantive decision about whether and how to interact with the organization; and (c) Are updated whenever the organization makes a substantive decision about whether and how to interact with the organization; and (c) Are updated whenever the organization makes as unstantive the protein of the date of the most recent the protein of the date of the most recent the protein of the date of the most recent the protein of the date of the most recent the protein of the date of the most recent the protein of the date of the most recent the protein of the date of the m | 0 0 0 - 1 0 - 1 0 - 1 0 - 1 | 0.0110101101101 | Priority | CMS Baseline |
| Control Statement Develop and post privacy policies on all external-facing websites, mobile applications, and other digital services, that: (a) Are written in plain language and organized in a way that is easy to understand and navigate; (b) Provide information needed by the public to make an informed decision about whether and how to interact with the organization; and (c) Are updated whenever the organization makes a substantive change to the practices it describes and includes a time/date stamp to inform the public of the date of the most recent changes. Discussion Organizations post privacy policies on all external-facing websites, mobile applications, and other digital services. Organizations post a link to the relevant privacy policy on any known, major entry points to the website, application, or digital service. In addition, organizations provide a link to the privacy policy on any webpage that collects personally identifiable information. Organizations may be subject to applicable laws, executive orders, directives, regulations, or policies that require the provision of specific information to the public. Organizational personnel consult with the senior agency official for privacy and legal counsel regarding such requirements. Implementation Standard Std.1 - Appoint a CMS Chief Information Security Officer (CISO) who supports the CMS Authorization Official (AO) with the mission and resources necessary to coordinate, develop, implement, and maintain the CMS enterprise-wide information security and privacy program. Control Review Frequency Annually (365 Days) Assessment Frequency Annually (365 Days) Reference Policy [PRIVACT], [OMB A-130], [OMB M-17-06] | PM-20(01) | | | Low |
| Control Statement Develop and post privacy policies on all external-facing websites, mobile applications, and other digital services, that: (a) Are written in plain language and organized in a way that is easy to understand and navigate; (b) Provide information needed by the public to make an informed decision about whether and how to interact with the organization; and (c) Are updated whenever the organization makes a substantive change to the practices it describes and includes a time/date stamp to inform the public of the date of the most recent changes. Discussion Organizations post privacy policies on all external-facing websites, mobile applications, and other digital services. Organizations post a link to the relevant privacy policy on any known, major entry points to the website, application, or digital service. In addition, organizations provide a link to the privacy policy on any webpage that collects personally identifiable information. Organizations may be subject to applicable laws, executive orders, directives, regulations, or policies that require the provision of specific information to the public. Organizational personnel consult with the senior agency official for privacy and legal counsel regarding such requirements. Implementation Standar Std. 1 - Appoint a CMS Chief Information Security Officer (CISO) who supports the CMS Authorization Official (AO) with the mission and resources necessary to coordinate, develop, implement, and maintain the CMS enterprise-wide information security and privacy program. Control Review Frequency Annually (365 Days) Assessment Frequency Annually (365 Days) Reference Policy None; PRIVACT], [OMB A-130], [OMB M-17-06] | | Applications, and Digital Services | | Moderate |
| Develop and post privacy policies on all external-facing websites, mobile applications, and other digital services, that: (a) Are written in plain language and organized in a way that is easy to understand and navigate; (b) Provide information needed by the public to make an informed decision about whether and how to interact with the organization; and (c) Are updated whenever the organization makes a substantive change to the practices it describes and includes a time/date stamp to inform the public of the date of the most recent changes. Discussion Organizations post privacy policies on all external-facing websites, mobile applications, and other digital services. Organizations post a link to the relevant privacy policy on any known, major entry points to the website, application, or digital service. In addition, organizations provide a link to the privacy policy on any webpage that collects personally identifiable information. Organizations may be subject to applicable laws, executive orders, directives, regulations, or policies that require the provision of specific information to the public. Organizational personnel consult with the senior agency official for privacy and legal counsel regarding such requirements. Implementation Standard Std.1 - Appoint a CMS Chief Information Security Officer (CISO) who supports the CMS Authorization Official (AO) with the mission and resources necessary to coordinate, develop, implement, and maintain the CMS enterprise-wide information security and privacy program. Control Review Frequency Annually (365 Days) Reference Policy None; Reference Policy [PRIVACT], [OMB A-130], [OMB M-17-06] | | | | High |
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| Control Review Frequency Annually (365 Days) Related Controls None; Assessment Frequency Three (3) Years Reference Policy [PRIVACT], [OMB A-130], [OMB M-17-06] | Std.1 - Appoint a CMS (| Chief Information Security Officer (CIS | O) who supports the CMS Authorization Official (AO |) with the mission and resources necessary to coordinate, |
| Annually (365 Days) Related Controls None; Three (3) Years Reference Policy [PRIVACT], [OMB A-130], [OMB M-17-06] | develop, implement, and | maintain the CMS enterprise-wide info | ormation security and privacy program. | |
| Related Controls Reference Policy None; [PRIVACT], [OMB A-130], [OMB M-17-06] | Control Review Frequency | | | |
| None; [PRIVACT], [OMB A-130], [OMB M-17-06] | | | Three (3) Years | |
| | Related Controls | | · | |
| | | | [PRIVACT], [OMB A-130], [OMB M-17-06] | |
| Privacy Discussion | | | | |
| Privacy Implementation Standards With Good and District Control of the Control o | | ndards | | |
| HVA Control Statement HVA Discussion | | | | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|---------------------------|----------|--------------|
| PM-21 | Accounting of Disclosures | P1 | Low |
| | | | Moderate |
| | | | High |

HVA Implementation Standard

- a. Develop and maintain an accurate accounting of disclosures of personally identifiable information, including:
- 1. Date, nature, and purpose of each disclosure; and
- 2. Name and address, or other contact information of the person or organization to which the disclosure was made;
- b. Retain the accounting of disclosures for the length of the time the personally identifiable information is maintained or five years after the disclosure is made, whichever is longer; and
- c. Make the accounting of disclosures available to the individual to whom the personally identifiable information relates upon request.

Discussion

The purpose of accounting of disclosures is to allow individuals to learn to whom their personally identifiable information has been disclosed; to provide a basis for subsequently advising recipients of any corrected or disputed personally identifiable information; and to provide an audit trail for subsequent reviews of organizational compliance with

conditions for disclosures. For federal agencies, keeping an accounting of disclosures is required by the [PRIVACT]; agencies should consult with their senior agency official for privacy and legal counsel on this requirement and be aware of the statutory exceptions and OMB guidance relating to the provision.

Organizations can use any system for keeping notations of disclosures, if it can construct from such a system, a document listing of all disclosures along with the required information. Automated mechanisms can be used by organizations to determine when personally identifiable information is disclosed, including commercial services providing notifications and alerts. Accounting of disclosures may also be used to help organizations verify compliance with applicable privacy statutes and policies governing disclosure or dissemination of information and dissemination restrictions.

Implementation Standard

- Std. 1 Provide individuals the right to an accounting of disclosures of their Personally Identifiable Information (PII) and Protected Health Information (PHI) by CMS or its business associates.
- 1 Develop a system to identify and track notations of disclosures by listing all disclosures along with the required information.
- 2 At a minimum, collect the following information
- a. Date, nature, and purpose of each disclosure; and b. Name and address, or other contact information of the person or organization to which the disclosure was made;
- b. Retain the accounting of disclosures for the length of the time the personally identifiable information is maintained or five years after the disclosure is made, whichever is longer; and
- c. Make the accounting of disclosures available to the individual to whom the personally identifiable information relates upon request.
- Std. 2 Account for disclosures as required under the Privacy Act, HIPAA, and HITECH.

Std. 3 -Develop specific process for accounting of disclosures.

| sta. 5 Develop speeme process for accounting of discrosures. | | |
|--|--|--|
| Control Review Frequency | Assessment Frequency | |
| Annually (365 Days) | Three (3) Years | |
| Related Controls | Reference Policy | |
| AU-2, PM-23, SI-18, PT-2 | Code: 5 U.S.C. §552a(c), §552a(c)(1), §552a(c)(3), §552a(j), §552a(k); | |
| | Statute: Privacy Act of 1974 (P.L. 93-579); | |
| | HIPAA: 45 C.F.R. §164.528; | |
| | OMB Circular: A-130; | |

Privacy Discussion

Discussion for systems processing, storing, or transmitting PII (to include PHI):

While both the Privacy Act and HIPAA require accountings of disclosures in certain circumstances, there are differences in the requirements to account for disclosures under the Privacy Act and under HIPAA.

The CMS Senior Official for Privacy periodically consults with CMS Business Owners and System Owners for Mission-related/Business-related systems of records to ensure the required accountings of disclosures are being properly maintained and provided to persons named in those records (i.e., ensure consistency with the dictates of the Privacy Act). Systems are required to keep an accounting of disclosures when the disclosures are made to individuals with a documented need to know, are made pursuant to the Freedom of Information Act, or are made to a law enforcement agency pursuant to 5 U.S.C. §552a(c)(3). The CMS Administrator may also promulgate rules to exempt certain systems of records from the requirement to provide the accounting of disclosures to individuals.

| records from the requirement to provide the accounting of disclosures to individuals. | | |
|---|--|--|
| Privacy Implementation Standards | | |
| HVA Control Statement | | |
| HVA Discussion | | |
| HVA Implementation Standard | | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|-------------------------|----------|--------------|
| PM-22 | Personally Identifiable | P1 | Low |
| | Information Quality | | Moderate |
| | Management | | High |

Control Statement

Develop and document organization-wide policies and procedures for:

- (a) Reviewing for the accuracy, relevance, timeliness, and completeness of personally identifiable information across the information life cycle;
- (b) Correcting or deleting inaccurate or outdated personally identifiable information;
- (c) Disseminating notice of corrected or deleted personally identifiable information to individuals or other appropriate entities, and

(d) Appeals of adverse decisions on correction or deletion requests.

Discussion

Personally identifiable information quality management include steps that organizations take to confirm the accuracy and relevance of personally identifiable information throughout the information life cycle. The information life cycle includes the creation, collection, use, processing, storage, maintenance, dissemination, disclosure, and disposition of personally identifiable information. Organizational policies and procedures for personally identifiable information quality management are important because inaccurate or outdated personally identifiable information maintained by organizations may cause problems for individuals. Organizations consider the quality of personally identifiable information involved in business functions where inaccurate information may result in adverse decisions or the denial of benefits and services, or the disclosure of the information may cause stigmatization. Correct information, in certain circumstances, can cause problems for individuals that outweigh the benefits of organizations maintaining the information. Organizations consider creating policies and procedures for the removal of such information.

The senior agency official for privacy ensures that practical means and mechanisms exist and are accessible for individuals or their authorized representatives to seek the correction or deletion of personally identifiable information. Processes for correcting or deleting data are clearly defined and publicly available. Organizations use discretion in determining whether data is to be deleted or corrected based on the scope of requests, the changes sought, and the impact of the changes. Additionally, processes include the provision of responses to individuals of decisions to deny requests for correction or deletion. The responses include the reasons for the decisions, a means to record individual objections to the decisions, and a means of requesting reviews of the initial determinations.

Organizations notify individuals or their designated representatives when their personally identifiable information is corrected or deleted to provide transparency and confirm the completed action. Due to complexity of data flows and storage, other entities may need to be informed of correction or deletion. Notice supports the consistent correction and deletion of personally identifiable information across the data ecosystem.

When a record is used to make determinations related to a right, benefit, or privilege for an individual, the Privacy Act of 1974, as amended, requires the information used be accurate, relevant, timely, and complete to assure fairness to the individual in the determination. As such, CMS must take measures to ensure the quality of all its PII, even if it is not protected directly by the Privacy Act. CMS's data quality assurance process should be commensurate with the impact to an individual's rights, benefits, or privileges as determined by the system owner in consultation with the organization's privacy office. As such, when PII is of a sufficiently sensitive nature (e.g., a patient's health data), CMS Businesses/Systems incorporate mechanisms into systems, and develop corresponding processes and procedures, for how frequently, and by what method, the PII is to be validated and updated (re-validated). Frequency of confirmation should be commensurate with the impact to an individual's rights, benefits, or privileges as determined by the CMS Business/System owner in consultation with the CMS privacy office.

- Validating PII is used to ensure information used in the determination of an individual's rights, benefits, or privileges is based on accurate, timely, and relevant information.
- Re-validation of PII is used to ensure information used in the determination of an individual's rights, benefits, or privileges continues to be based on accurate, timely, and relevant information.

Implementation Standard

High & Moderate:

- Std 1 Provide individuals the right to redress of their Personally Identifiable Information (PII) and Protected Health Information (PHI) by CMS or its business associates for systems that:
 - 1 Collects PII directly from the individual to the greatest extent practicable;
- 2 Checks for, and corrects as necessary, inaccurate or outdated PII no less often than once every 365 days or as directed by the Data Integrity Board
- 3 Does not collect PII from the individual's authorized representative, request the revalidation of the accuracy of the collected PII no less often than once every 365 days or as directed by the Data Integrity Board.
- 4 Issues publicly available guidelines ensuring and maximizing the quality, utility, objectivity, and integrity of disseminated information.

Std 2 - Revalidation must occur as frequently as is necessary to ensure the PII is accurate, relevant, timely, and complete; commensurate with the impact of the determination to an individual's rights, benefits, or privileges as determined by the Mission/Business/System owner and CMS Senior Official for Privacy.

| Control Review Frequency | Assessment Frequency |
|--------------------------|---|
| Annually (365 Days) | Three (3) Years |
| Related Controls | Reference Policy |
| PM-23, SI-18; | Code: 5 U.S.C. §552a(a)(8)(A), §552a(c), §552a(e), §552a(e)(5), §552a(o), §552a(p), §552a(u), 44 U.S.C. |
| | §3501; |
| | Statute: Privacy Act of 1974 (P.L. 93-579), Paperwork Reduction Act, Treasury and General Government |
| | Appropriations Act for Fiscal Year 2001 (P.L. 106-554) App C §515 and 114 Stat. 2763A-153-4; |
| | NIST SP: 800-188; |
| | OMB Circular: A-130 Appendix I, 7.g., and 8.a.9; |

| OMB Memo: M-17-12; |
|--|
| Privacy Discussion |
| Discussion for systems processing, storing, or transmitting PII (to include PHI): |
| When a record is used to make determinations related to a right, benefit, or privilege for an individual, the Privacy Act of 1974, as amended, requires the information used be |
| accurate, relevant, timely, and complete to assure fairness to the individual in the determination. CMS needs to ensure the quality of all of its PII, even if the PII is not protected |
| by the Privacy Act. CMS's data quality assurance process needs to be commensurate with the impact to an individual's rights, benefits, or privileges as determined by the |
| Mission/Business/System owner in consultation with the CMS Senior Official for Privacy. |
| CMS Systems need to take reasonable steps to confirm the accuracy and relevance of PII. Such steps may include, for example, editing and validating addresses as they are |
| collected or entered into systems using automated address verification look-up application programming interfaces (API). The measures a CMS Mission/Business/System owner |
| takes to protect data quality need to be based on the nature and context of the PII, how the PII is to be used, and how it was obtained. (Measures taken to validate the accuracy of |
| PII used to make determinations about the rights, benefits, or privileges of individuals under federal programs may need to be more comprehensive than those used to validate |
| less sensitive PII.) Additional steps may be necessary to validate PII obtained from sources other than the individuals or authorized representatives of the individuals. |
| • When PII is of a sufficiently sensitive nature (e.g., a patient's health data), CMS Mission/Business/System owners need to incorporate data quality and validation |
| mechanisms into systems and develop corresponding procedures for how frequently, and by what method, the information is to be updated and validated. Validating PII used to |
| determine a right, benefit, or privilege for an individual ensures the determination is based on accurate, timely, and relevant information. Procedures for validating PII need to be |
| commensurate with the impact to an individual's rights, benefits, or privileges as determined by the system owner in consultation with the organization's privacy office. |
| • When PII is of a sufficiently sensitive nature (such as, but not limited to, when it is used for annual reconfirmation of a taxpayer's income for a recurring benefit or |
| adjudication of an employee's clearance), CMS Mission/Business/System owners need incorporate data quality and validation mechanisms into systems and develop |
| corresponding procedures for how frequently, and by what method, the information is to be confirmed (validated as) accurate, relevant, timely, and complete. Frequency of |
| confirmation should be commensurate with the impact to an individual's rights, benefits, or privileges as determined by the system owner in consultation with the organization's |
| privacy office. |
| In addition to the initial validation of the information, revalidation of PII used to determine a right, benefit, or privilege for an individual is necessary to ensure the determination |
| is based on the most accurate, timely, and relevant information. Frequency of revalidation should be commensurate with the impact to an individual's rights, benefits, or |
| privileges as determined by the system owner in consultation with the organization's privacy office. |
| Privacy Implementation Standards |
| Systems processing, storing, or transmitting PII (to include PHI): |
| High & Moderate: |
| PRIV.1 - Amend control to include: |
| (e) Collects PII directly from the individual to the greatest extent practicable; |
| (f) Checks for, and corrects as necessary, inaccurate or outdated PII no less often than once every 365 days or as directed by the Data Integrity Board. Where PII is not collected that the individual as individua |
| from the individual or individual's authorized representative, request the revalidation of the accuracy of the collected PII no less often than once every 365 days or as directed by the Data Integrity Board. |
| (g) Issues publicly available guidelines ensuring and maximizing the quality, utility, objectivity, and integrity of disseminated information. |
| PRIV.2 - Revalidation must occur as frequently as is necessary to ensure the PII is accurate, relevant, timely, and complete; commensurate with the impact of the determination |
| to an individual's rights, benefits, or privileges as determined by the Mission/Business/System owner and CMS Senior Official for Privacy. |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|----------------------|----------|--------------|
| PM-23 | Data Governance Body | P1 | Low |
| | | | Moderate |
| | | | High |

HVA Control Statement HVA Discussion

HVA Implementation Standard

Establish a Data Governance Body consisting of CMS-defined roles (defined in the CMS IS2P2 Roles and Responsibilities) with CMS -defined responsibilities (defined in the IS2P2).

Discussion

A Data Governance Body can help ensure that the organization has coherent policies and the ability to balance the utility of data with security and privacy requirements. The Data Governance Body establishes policies, procedures, and standards that facilitate data governance so that data, including personally identifiable information, is effectively managed and maintained in accordance with applicable laws, executive orders, directives, regulations, policies, standards, and guidance. Responsibilities can include developing and implementing guidelines supporting data modeling, quality, integrity, and de-identification needs of personally identifiable information across the information life cycle and reviewing and approving applications to release data outside of the organization, archiving the applications and the released data, and performing post-release monitoring to ensure that the assumptions made as part of the data release continue to be valid. Members include the chief information officer, senior agency information security officer, and senior agency official for privacy. Federal agencies are required to establish a Data Governance Body with specific roles and responsibilities in accordance with the Foundations for Evidence-Based Policymaking Act of 2018 and policies set forth under OMB M-19-23.

The CMS Data Integrity Board supports the CMS Data Governance Body by ensuring data integrity-related processes and procedures are properly documented and maintained. This information can then be used by the CMS Data Governance Body to policies, procedures, and standards that facilitate data governance are effective.

Implementation Standard

High, Moderate & Low:

Std.1 - The CIO, CISO, and Senior Official for Privacy (SOP) will provide leadership and oversight to:

1 - Charter and implement a

CMS Data Governance Body by ensuring data integrity-related processes and procedures are properly documented and maintained.

2 - This information can then be used by the CMS Data Governance Body to develop policies, procedures, and standards that facilitate the data governance in order to ensure the governance is effective.

| go vernance is effective. | | |
|---|--|--|
| Control Review Frequency | Assessment Frequency | |
| Annually (365 Days) | Three (3) Years | |
| Related Controls | Reference Policy | |
| AT-2, AT-3, PM-19, PM-22, PM-24, PT-8, SI-4, SI-19; | Code: 5 U.S.C. §552a, §552a(a)(8), §552a(o), §552a(p), §552a(u), 44 U.S.C. §3541, §3506(a)(3), §3506(g); | |
| | Statute: Privacy Act of 1974 (P.L. 93-579), E-Government Act of 2002 (Pub. L. No. 107-347) §208, | |
| | Foundations for Evidence-Based Policymaking Act of 2018 (P.L. 115-435); | |
| | HIPAA: 45 C.F.R. §164.530(a)(1)(i), 45 C.F.R. §164.530(i)(1) - (3); | |
| | NIST SP: 800-188; | |
| | OMB Circular: A-130; | |
| | OMB Memo: M-03-22, M-05-08, M-17-12, M-19-23; | |

Privacy Discussion

Privacy Implementation Standards

Systems processing, storing, or transmitting PII (to include PHI):

High & Moderate:

PRIV.1 - Amend control to include:

(a) Oversee processes to ensure the integrity of personally identifiable information (PII) through existing security and privacy controls.

HVA Control Statement

HVA Discussion

HVA Implementation Standard

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|----------------------|----------|--------------|
| PM-24 | Data Integrity Board | P1 | Low |
| | · | | Moderate |
| | | | High |

Control Statement

Establish a Data Integrity Board to:

- (a) Review proposals to conduct or participate in a matching program;
- (b) Conduct an annual review of all matching programs in which CMS has participated.

Discussion

A Data Integrity Board is the board of senior officials designated by the head of a federal agency that is responsible for, among other things, reviewing the agency's proposals to conduct or participate in a matching program and conducting an annual review of all matching programs in which the agency has participated. As a general matter, a matching program is a computerized comparison of records from two or more automated systems of records (required by the Privacy Act of 1974), or an automated system of records and automated records maintained by a non-Federal agency (or agent thereof). A matching program either pertains to Federal benefit programs or Federal personnel or payroll records. At a minimum, the Data Integrity Board includes the Inspector General of the agency, if any, and the senior agency official for privacy.

CMS entities conducting or participating in CMAs with other organizations regarding applicants for and recipients of financial assistance or payments under federal benefit programs or regarding certain computerized comparisons involving federal personnel or payroll records establish a Data Integrity Board to oversee and coordinate their implementation of such matching agreements. CMS's Data Integrity Board coordinates with the HHS Data Integrity Board.

The Data Integrity Board will ensure that controls are in place to maintain both the quality and the integrity of data shared under sharing agreements such as a Computer Matching Agreement (CMA). Additionally, the CMS Data Integrity Board is required to coordinate with the HHS Data Integrity Board.

To support CMS's data quality assurance processes, as required under the Privacy Act, the Data Integrity Board oversees the validation process used to ensure inaccurate or outdated PII is properly addressed (e.g., redacted, revalidated).

Implementation Standard

High, Moderate & Low:

Std.1 - The CIO, CISO, and Senior Official for Privacy (SOP) will provide leadership and oversight to:

1 - Charter and implement a

- CMS Data Integrity Board that supports the CMS Data Governance Body by ensuring data integrity-related processes and procedures are properly documented and maintained.

 2 The Data Integrity Board will ensure that controls are in place to maintain both the quality and the integrity of data shared under sharing agreements such as a Computer
- 2 The Data Integrity Board will ensure that controls are in place to maintain both the quality and the integrity of data shared under sharing agreements such as a Computer Matching Agreement (CMA). Additionally, the CMS Data Integrity Board is required to coordinate with the HHS Data Integrity Board.
- 3 To support CMS's data quality assurance processes, as required under the Privacy Act, the Data Integrity Board oversees the validation process used to ensure inaccurate or outdated PII is properly addressed (e.g., redacted, revalidated).

| Control Review Frequency | Assessment Frequency |
|---|---|
| Annually (365 Days) | Three (3) Years |
| Related Controls | Reference Policy |
| AC-4, PM-19, PM-22, PM-23, PM-33, PT-8; | Code: 5 U.S.C. §552a(a)(8), §552a(a)(8)(A), §552a(o), §552a(p), §552a(u); |
| | Statute: Privacy Act of 1974 (P.L. 93-579); |
| | OMB Circular: A-108, A-130 Appendix I and Appendix II; |

Privacy Discussion

Discussion for systems processing, storing, or transmitting PII (to include PHI):

The Data Integrity Board ensures that controls are in place to maintain both the quality and the integrity of data shared under CMAs.

Privacy Implementation Standards

Systems processing, storing, or transmitting PII (to include PHI):

High & Moderate:

PRIV.1 - Amend control to include:

- (a) Ensure CMS's Computer Matching Agreements (CMA) comply with the computer matching provisions of the Privacy Act.
- (b) Ensure published guidelines ensure quality, utility, objectivity, and integrity of disseminated information.

HVA Control Statement

HVA Discussion

HVA Implementation Standard

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|---------------------------------|----------|--------------|
| PM-25 | Minimization of PII Used in | P1 | Low |
| | Testing, Training, and Research | | Moderate |
| | | | High |

Control Statement

- (a) Develop, document, and implement policies and procedures that address the use of personally identifiable information for internal testing, training, and research;
- (b) Limit or minimize the amount of personally identifiable information used for internal testing, training, and research purposes;
- (c) Authorize the use of personally identifiable information when such information is required for internal testing, training, and research; and

(d) Review and update policies and procedures with a defined frequency (defined in applicable System security and privacy plans) that does not to exceed three hundred sixty-five (365) days.

Discussion

The use of personally identifiable information in testing, research, and training increases the risk of unauthorized disclosure or misuse of such information. Organizations consult with the senior agency official for privacy and/or legal counsel to ensure that the use of personally identifiable information in testing, training, and research is compatible with the original purpose for which it was collected. When possible, organizations use placeholder data to avoid exposure of personally identifiable information when conducting testing, training, and research.

Implementation Standard

High, Moderate & Low:

Std.1 - The use of personally identifiable information in testing, research, and training, commonly referred to as "lower operating environments", is not permitted due to the fact that the lower environments are not authorized for PII/PHI production level data by the CMS Authorization Official (AO). The IS2P2 will reflect the new policy concerning restricting the use of PII/PHI in owner environments.

1 - PII/PHI Data used for testing, research, and training in lower environments must

be redacted or masked to ensure no PII/PHI production or "live" data are not used in the lower environments which would constitute an unauthorized disclosure of PII/PHI and create a potential incident response and breach response for PII.

Anonymizing PII is one technique to reduce risk and decrease the potential impact if the PII is compromised. CMS and CMS Businesses/Systems must minimize risk to privacy of PII by using techniques such as de-identification.

3 - For systems that must use "live" or production PII/PHI data based on an authorized mission or business case that is in alignment with the original purpose for which it was collected as prescribed in the System of Records Notice(s) (SORN[s]), the

4 -

system must have the lower environments authorized by the CMS AO following the ATO process like any other production system.

If the system cannot meet the anonymizing or authorization requirements for the lower environments, then the system must request a Risk Based Decision (RBD) for risk acceptance from the AO until the lower environments can be brought into compliance with the requirement as prescribed in option 1 or 2.

Control Review Frequency
Annually (365 Days)

Related Controls
PM-23, PT-3, SA-3, SA-8, SI-12

Control Review Frequency
Assessment Frequency
Three (3) Years

Reference Policy
OMB Circular: A-130 Appendix II;

Privacy Discussion

Discussion for systems processing, storing, or transmitting PII (to include PHI):

When developing and testing systems, PII is at a heightened risk for accidental loss, theft, or compromise. Therefore, the organization needs to take measures to reduce that risk. Anonymizing PII is one technique to reduce risk and decreases the potential impact if the PII is compromised. CMS and CMS Businesses/Systems can minimize risk to privacy of PII by using techniques such as de-identification.

CMS and CMS Businesses/Systems often use PII for testing new applications or systems prior to deployment. CMS and CMS Businesses/Systems also use PII for research purposes and for training. The use of PII in testing, research, and training increases risk of unauthorized disclosure or misuse of the information. If PII must be used, CMS and CMS Businesses/Systems must take measures to minimize any associated risks and to authorize the use of and limit the amount of PII for these purposes. CMS and CMS Businesses/Systems must consult with the Senior Official for Privacy (SOP) and legal counsel to ensure that the use of PII in testing, training, and research is compatible with the original purpose for which it was collected.

When PII is of a sufficiently sensitive nature, to the maximum extent possible, PII should be anonymized in accordance with NIST SP 800-122 prior to its use in development or testing.

Privacy Implementation Standards

Systems processing, storing, or transmitting PII (to include PHI):

High & Moderate:

PRIV.1 - Amend control to include:

- (e) Conduct an initial evaluation of PII holdings needed for internal testing, training, and research and establish and follow a schedule for regularly reviewing those holdings, no less often than once every three hundred sixty-five (365) days, to ensure that only PII identified in the notice is collected and retained, and that the PII continues to be necessary to accomplish the legally authorized purpose.
- (f) Instrument the internal testing, training, and research environments to comply with the CMS minimal baselines for systems storing, processing, or transmitting PII (to include PHI).
- (g) Where feasible, use techniques to minimize the risk to privacy of using PII for research, testing, or training.

HVA Control Statement

HVA Discussion

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|----------------------|----------|--------------|
| PM-26 | Complaint Management | P1 | Low |
| | | | Moderate |
| | | | High |

Implement a process for receiving and responding to complaints, concerns, or questions from individuals about the CMS Mission/Business/System privacy practices that includes:

- (a) Mechanisms that are easy to use and readily accessible by the public;
- (b) All information necessary for successfully filing complaints;
- (c) Tracking mechanisms to ensure all complaints received are reviewed and addressed within CMS-defined time period [ODP = within 24 hours from timestamp of submissionl
- (d) Acknowledgement of receipt of complaints, concerns, or questions from individuals within CMS-defined time period [ODP = within 24 hours from timestamp of submission] and
- (e) Response to complaints, concerns, or questions from individuals within CMS-defined time period [ODP = within 72 hours from timestamp of submission]

Discussion

Complaints, concerns, and questions from individuals can serve as a valuable source of input to organizations that ultimately improves operational models, uses of technology, data collection practices, and controls. Mechanisms that can be used by the public include telephone hotline, email, or web-based forms. The information necessary for successfully filing complaints includes contact information for the senior agency official for privacy or other official designated to receive complaints. Privacy complaints may also include personally identifiable information.

(f) Checks for, and corrects as necessary, inaccurate or outdated PII no less often than once every 365 days or as directed by the Data Integrity Board. Where PII is not collected from the individual or individual's authorized representative, request the revalidation of the accuracy of the collected PII no less often than once every 365 days or as directed by the Data Integrity Board.

Implementation Standard

High, Moderate & Low:

Std.1 - The Senior Official for Privacy (SOP) where PII/PHI is collected for a system will

- 1 Establish a complaint management process that ensures complaints are addressed via the Privacy@cms.hhs.gov email as the primary point of enter for individuals who participate in government activities that may impact privacy as an avenue for redress.
- 2 Establish tracking mechanisms to ensure all complaints received are reviewed and addressed within 24 hours of receipt from timestamp of the submission from the requestor.
- 3 Issue an acknowledgement of receipt of complaints, concerns, or questions from individuals within 24 hours from timestamp of receipt of the submission from the requestor.
- 4 Respond initially to complaints, concerns, or questions from individuals within 72 hours from timestamp of receipt of the submission from the requestor.
- 5 If the initial analysis/response requires more than 72 hours to address the original complaints, concerns, or questions due to the complexity of the inquiry, then provide an estimate to the individual of the time when a response can be generated, and keep the requestor informed at an agreed to time interval for updates within 72 hours from timestamp of receipt of the submission from the requestor.

| Control Review Frequency | Assessment Frequency |
|---------------------------|--|
| Annually (365 Days) | Three (3) Years |
| Related Controls | Reference Policy |
| IR-7, IR-9, PM-22, SI-18; | Code: 5 U.S.C. §552a; |
| | HIPAA: 45 C.F.R. §164.520(b)(1)(vi), 45 C.F.R. §164.530 (d); |
| | OMB Circular: A-130; |
| | OMB Memo: M-17-12, M-08-09; |
| Privacy Discussion | |

Discussion for systems processing, storing, or transmitting PII (to include PHI):

Establishing a complaint management process ensures complaints are addressed in a timely manner and provides an avenue for individuals to participate in government activities that may impact privacy. Information received from complaints provides external input regarding CMS and CMS Business/System privacy and security practices which may improve processes and systems involved in collection, use, and maintenance of personally identifiable information (PII).

Timely communication and resolution of complaints from individuals demonstrates responsiveness by CMS and the CMS Businesses/Systems and reduces CMS and the CMS Businesses/Systems and reduces CMS and the Privacy Act. CMS and CMS Businesses/Systems should establish a complaint management process that ensures complaints are resolved within a reasonable amount of time.

Privacy Implementation Standards

Systems processing, storing, or transmitting PII (to include PHI):

High & Moderate:

PRIV.1 - Amend control to include:

(f) Respond to any appeal as soon as possible, but no later than thirty (30) working days after receipt of the appeal unless the appeal authority can show good cause to extend the response period.

HVA Control Statement

HVA Discussion

HVA Implementation Standard

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|-------------------|----------|--------------|
| PM-27 | Privacy Reporting | P1 | Low |
| | | | Moderate |
| | | | High |

Control Statement

- (a) Develop privacy reports ,compliant with Federal and HHS Requirements, and disseminate to:
- 1. OMB, Congress, and other oversight bodies to demonstrate accountability with statutory, regulatory, and policy privacy mandates; and
- 2. CMS Executive Management (CIO, CISO, CMS Senior Official for Privacy) and other personnel with responsibility for monitoring privacy program compliance; and
- (b) Review and update privacy reports CMS define frequency [ODP = monthly]

Discussion

Through internal and external reporting, organizations promote accountability and transparency in organizational privacy operations. Reporting can also help organizations to determine progress in meeting privacy compliance requirements and privacy controls, compare performance across the federal government, discover vulnerabilities, identify gaps in policy and implementation, and identify models for success. Privacy reports include annual senior agency official for privacy reports to OMB; reports to Congress required by Implementing Regulations of the 9/11 Commission Act; and other public reports required by law, regulation, or policy, including internal policies of organizations. The senior agency official for privacy consults with legal counsel, where appropriate, to ensure that organizations meet all applicable privacy reporting requirements.

At CMS, all systems are required to meet privacy reporting requirements. Even if a system does not process, store, or transmit PII, the Mission/Business/System owner must still meet the privacy reporting requirements by submitting a statement that the system does not process, store, or transmit PII.

(g) Issues publicly available guidelines ensuring and maximizing the quality, utility, objectivity, and integrity of disseminated information.

Implementation Standard

High, Moderate & Low:

Std.1 - The Senior Official for Privacy (SOP) where PII/PHI is collected for a system will:

1 - Develop privacy reports

- , compliant with Federal and HHS Requirements, and disseminate the reports to:
- a. OMB, Congress, and other oversight bodies to demonstrate accountability with statutory, regulatory, and policy privacy mandates; and
- b. CMS Executive Management (CIO, CISO, CMS Senior Official for Privacy) and other personnel with responsibility for monitoring privacy program compliance; and

2. Review and update privacy reports CMS monthly.

| Control Review Frequency | Assessment Frequency |
|--------------------------|--|
| Annually (365 Days) | Three (3) Years |
| Related Controls | Reference Policy |
| IR-9, PM-19; | Code: 5 U.S.C. §552a, 44 U.S.C. §3541, §3541(4); |

Statute: Privacy Act of 1974 (P.L. 93-579), E-Government Act of 2002 (Pub. L. No. 107-347) §208, 9/11 Comm Act: §2000ee-1 Section 803, 2000ee-3 Section 804, Consolidated Appropriations Act §522; FISMA 2014;
HIPAA: 45 C.F.R. §160.310(a), 45 C.F.R. §164.408;
OMB Circular: A-108, A-130;
OMB Memo: M-08-09;

Privacy Discussion

Discussion for systems processing, storing, or transmitting PII (to include PHI):

Privacy reporting helps CMS and CMS Businesses/Systems determine progress in meeting privacy compliance requirements and ensure CMS and CMS Business/System accountability. Additionally, the information is used to ensure that CMS is meeting all applicable privacy reporting requirements.

Privacy Implementation Standards

Systems processing, storing, or transmitting PII (to include PHI):

High & Moderate:

PRIV.1 - Amend control to include:

(c) The CCIC provides oversight of information security and privacy, to include privacy reporting (e.g., reportable metrics, formats), for each FISMA System operating by or on behalf of CMS.

HVA Control Statement HVA Discussion

HVA Implementation Standard

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|--------------|----------|--------------|
| PM-28 | Risk Framing | P2 | Low |
| | | | Moderate |
| | | | High |

Control Statement

- (a) Identify and document:
 - 1. Assumptions affecting risk assessments, risk responses, and risk monitoring;
 - 2. Constraints affecting risk assessments, risk responses, and risk monitoring;
 - 3. Priorities and trade-offs considered by CMS and, if applicable, the Mission/Business/System for managing risk; and
 - 4. CMS risk tolerance and, if applicable, Mission/Business/System risk tolerance; and
- (b) Distribute the results of risk framing activities to CMS Executive Management (CIO, CISO, SOP) and entity-defined personnel (defined in applicable MAC security/privacy plans):
- (c) Review and update risk framing considerations that does not to exceed ninety (90) days.

Discussion

Risk framing is most effective when conducted at the organization level. The assumptions, constraints, risk tolerance, priorities, and tradeoffs identified as part of the risk framing process, inform the risk management strategy which in turn, informs the conduct of risk assessment, risk response, and risk monitoring activities. Risk framing results are shared with organizational personnel including mission/business owners, information owners or stewards, system owners, authorizing officials, senior agency information security officer, senior agency official for privacy, and senior accountable official for risk management.

Implementation Standard

High, Moderate & Low:

Std.1 - The Risk Management Executive will

- 1 Develop the CMS Risk Framing; a set of assumptions, constraints, risk tolerances, and priorities/trade-offs that shapes CMS' approach for managing risk as part of the CMS risk management strategy.
- 2 Identify the assumptions, risk, constraints, and trade-offs for the CMS risk tolerance; CMS' or stakeholder's readiness to bear the risk after risk treatment in order to achieve its objectives.

| | | | r stewards, system owners, authorizing officials, senior |
|---|---|---|---|
| | rity officer, senior agency official for p | ivacy, and senior accountable official for risk manager | nent. |
| Control Review Frequency | | | |
| Annually (365 Days) Three (3) Years | | | |
| Related Controls | | Reference Policy | |
| CA-7, PM-9, RA-3, RA | L-7; | NIST SP: 800-39; | |
| | | OMB Circular: A-130; | |
| Privacy Discussion | | | |
| Privacy Implementation Star | ndards | | |
| HVA Control Statement | | | |
| HVA Discussion | | | |
| HVA Implementation Standa | ard | | |
| | | | |
| | | | |
| Control Number | Control Name | Priority | CMS Baseline |
| PM-29 | Risk Management Program | P1 | Low |
| | Leadership Roles | | Moderate |
| | • | | High |
| Control Statement | | | |
| (a) Appoint a Senior Acc | countable Official for Risk Managemen | t to align CMS information security and privacy manag | gement processes with strategic, operational, and budgetary |
| planning processes; and | <u> </u> | | |
| 1 01 | cutive (function) to view and analyze ris | sk from an Enterprise-wide perspective and ensure man | nagement of risk is consistent across CMS. |
| Discussion | | | <u>8</u> |
| The senior accountable of | official for risk management leads the ri | sk executive (function) in organization-wide risk mana | gement activities. |
| Implementation Standard | 5 | , , , | <u>u</u> |
| High, Moderate & Low: | | | |
| Std.1 - The CIO and CIS | SO will appoint a Senior Accountable O | fficial for Risk Management, known as the Risk Manag | gement Executive, to align the CMS information security |
| | t processes with strategic, operational, a | | - Establish a Risk Executive (function) to view and analyze |
| | wide perspective and ensure manageme | | |
| Control Review Frequency Assessment Frequency | | | |
| Annually (365 Days) Three (3) Years | | | |
| Related Controls Reference Policy | | | |
| PM-2, PM-09, PM-19, 1 | PM-2, PM-09, PM-19, PM-28; NIST SP: 800-37; | | |
| Privacy Discussion | | | |
| Privacy Implementation Star | ndards | | |
| HVA Control Statement | | | |
| HVA Discussion | | | |

| Control Number | Control Name | Priority | CMS Baseline | |
|----------------|------------------------------|----------|--------------|--|
| PM-30 | Supply Chain Risk Management | P1 | Low | |
| | Strategy | | Moderate | |
| | | | High | |
| | | | | |

- (a) Develop a CMS-wide and, if applicable, Mission/Business/System-wide, strategy for managing supply chain risks associated with the development, acquisition, maintenance, and disposal of systems, system components, and system services;
 (b) Implement the supply chain risk management strategy consistently across CMS, and if applicable, the Mission/Business/System; and

(c) Review and update the supply chain risk management strategy that does not exceed three (3) years or as required, to address CMS and/or Mission/Business/System organizational changes.

Discussion

An organization-wide supply chain risk management strategy includes an unambiguous expression of the supply chain risk tolerance for the organization, acceptable supply chain risk mitigation strategies or controls, a process for consistently evaluating and monitoring supply chain risk, approaches for implementing and communicating the supply chain risk management strategy, and the associated roles and responsibilities. Supply chain risk management includes considerations of both security and privacy risks associated with the development, acquisition, maintenance, and disposal of systems, system components, and system services. The supply chain risk management strategy can be incorporated into the organization's overarching risk management strategy and can guide and inform the system-level supply chain risk management plan. The use of a risk executive function can facilitate a consistent, organization-wide application of the supply chain risk management strategy. The supply chain risk management strategy is implemented at the organizational level, whereas the supply chain risk management plan (see SR-2) is applied at the system-level.

Implementation Standard

High, Moderate & Low:

Std.1 - The CIO and CISO will:

- 1 Develop a CMS-wide and, if applicable, Mission/Business/System-wide, strategy for managing supply chain risks associated with the development, acquisition, maintenance, and disposal of systems, system components, and system services;
- 2 Implement the supply chain risk management strategy consistently across CMS, and if applicable, the Mission/Business/System; and
- 3 Review and update the supply chain risk management strategy that does not exceed three (3) years or as required, to address CMS and/or Mission/Business/System organizational changes.
- 4 Assign this objective to the OIT ISPG Division of Strategic Information for oversight and management in conjunction with the support of the CCIC for systems identified as critical in the supply chain processes and risk tolerances.

| as critical in the supply chain processes and risk tolerances. | | |
|--|----------------------|--|
| Control Review Frequency | Assessment Frequency | |
| Annually (365 Days) | Three (3) Years | |
| Related Controls | Reference Policy | |
| PM-9, SR-1, SR-2, SR-3, SR-4, SR-5, SR-6, SR-7, SR-8, SR- | NIST SP: 800-161; | |
| 9, SR-11; | | |
| Privacy Discussion | | |
| Privacy Implementation Standards | | |
| HVA Control Statement | | |
| HVA Discussion | | |
| HVA Implementation Standard | | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|-----------------------------------|----------|--------------|
| PM-30(01) | Suppliers of Critical or Mission- | P1 | Low |
| | Essential Items | | Moderate |
| | | | High |

Control Statement

Identify, prioritize, and assess suppliers of critical or mission-essential technologies, products, and services

Discussion

The identification and prioritization of suppliers of critical or mission-essential technologies, products, and services is paramount to the mission/business success of organizations. The assessment of suppers is conducted using supplier reviews (see SR-6) and supply chain risk assessment processes (see RA-3(1)). An analysis of supply chain risk can help an organization identify systems or components for which additional supply chain risk mitigations are required.

Implementation Standard

High, Moderate & Low:

Std.1 The CCIC and OIT - ISPG - Division of Strategic Information will perform an analysis of supply chain risk systems or components for which additional supply chain risk mitigations are required.

| Control Review Frequency | Assessment Frequency |
|--------------------------|----------------------|
| Annually (365 Days) | Three (3) Years |

| Related Controls | Reference Policy | |
|----------------------------------|------------------|--|
| RA-3, SR-6 | | |
| Privacy Discussion | | |
| Privacy Implementation Standards | | |
| HVA Control Statement | | |
| HVA Discussion | | |
| HVA Implementation Standard | | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|--------------------------------|----------|--------------|
| PM-31 | Continuous Monitoring Strategy | P1 | Low |
| | | | Moderate |
| | | | High |

Develop a CMS Enterprise-wide and, when applicable, a Mission/Business/System-wide continuous monitoring strategy and implement continuous monitoring programs that include:

- (a) Establishing the following CMS Enterprise-wide metrics and, if applicable, Mission/Business/System-wide metrics, to be monitored: CCIC defined metrics and,
- (b) Establishing defined frequencies (defined by the CCIC CDM Program), but no less than once every 72 hours for monitoring and defined frequencies (defined by the CCIC CDM Program), but no less than once every 72 hours for assessment of control effectiveness
 - (c) Ongoing monitoring of CMS Enterprise-wide metrics and, if applicable, Mission/Business/System-wide metrics in accordance with the continuous monitoring strategy;
 - (d) Correlation and analysis of information generated by control assessments and monitoring;
 - (e) Response actions to address results of the analysis of control assessment and monitoring information; and
 - (f) Reporting the security and privacy status of Mission/Business/System to defined personnel or roles that does not to exceed thirty (30) days.

Discussion

Continuous monitoring at the organization level facilitates ongoing awareness of the security and privacy posture across the organization to support organizational risk management decisions. The terms continuous and ongoing imply that organizations assess and monitor their controls and risks at a frequency sufficient to support risk-based decisions. Different types of controls may require different monitoring frequencies. The results of continuous monitoring guide and inform risk response actions by organizations. Continuous monitoring programs allow organizations to maintain the authorizations of systems and common controls in highly dynamic environments of operation with changing mission and business needs, threats, vulnerabilities, and technologies. Having access to security- and privacy-related information on a continuing basis through reports and dashboards gives organizational officials the capability to make effective and timely risk management decisions, including ongoing authorization decisions. Monitoring requirements, including the need for specific monitoring, may be referenced in other controls and control enhancements, for example, AC-2g, AC-2(7), AC-2(12)(a), AC-2(7)(b), AC-2(7)(c), AC-17(1), AT-4a, AU-13, AU-13(1), AU-13(2), CA-7, CM-3f, CM-6d, CM-11c, IR-5, MA-2b, MA-3a, MA-4a, PE-3d, PE-6, PE-14b, PE-16, PE-20, PM-6, PM-23, PS-7e, SA-9c, SC-5(3)(b), SC-7a, SC-7(24)(b), SC-18c, SC-43b, SI-4.

Implementation Standard

High, Moderate & Low:

Std.1 The CCIC continuous monitoring strategy guides implementation through the phases of the Information Security Continuous Monitoring (ISCM) program will:

Phase 1: What is on the network

Phase 2: Who is on the network

Phase 3: What is happening on the network

Phase 4: Protecting Data on the Network

| Fhase 4. Flotecting Data on the Network | | |
|---|---------------------------|--|
| Control Review Frequency | Assessment Frequency | |
| Annually (365 Days) | Three (3) Years | |
| Related Controls | Reference Policy | |
| AC-2, AC-6, AC-17, AT-4, AU-6, AU-13, CA-2, CA-5, CA- | NIST SP: 800-37, 800-137; | |
| 6, CA-7, CM-3, CM-4, CM-6, CM-11, IA-5, IR-5, MA-2, MA- | | |
| 3, MA-4, PE-3, PE-6, PE-14, PE-16, PE-20, PL-2, PM-4, PM- | | |
| 6, PM-9, PM-10, PM-12, PM-14, PM-23, PM-28, PS-7, PT-8, | | |
| RA-3, RA-5, RA-7, SA-9, SA-11, SC- | | |

| Privacy Discussion |
|----------------------------------|
| Privacy Implementation Standards |
| HVA Control Statement |
| HVA Discussion |
| HVA Implementation Standard |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|--------------|----------|--------------|
| PM-32 | Purposing | P2 | Low |
| | | | Moderate |
| | | | High |

Analyze CMS Mission/Business/System or system components supporting mission essential services or functions to ensure that the information resources are being used consistent with their intended purpose.

Discussion

Systems are designed to support a specific mission or business function. However, over time, systems and system components may be used to support services and functions that are outside the scope of the intended mission or business functions. This can result in exposing information resources to unintended environments and uses that can significantly increase threat exposure. In doing so, the systems are in turn more vulnerable to compromise, and can ultimately impact the services and functions for which they were intended. This is especially impactful for mission essential services and functions. By analyzing resource use, organizations can identify such potential exposures.

Implementation Standard

HVA Control Statement HVA Discussion

High, Moderate & Low:

Std.1 - The CIO and CISO will:

1 - Perform an analysis of CMS Mission/Business/System(s) or system components supporting mission essential services or functions to ensure that the information resources are being used consistent with their intended purpose.

| being used consistent with their intended purpose. | | |
|--|----------------------|--|
| Control Review Frequency | Assessment Frequency | |
| Annually (365 Days) | Three (3) Years | |
| Related Controls | Reference Policy | |
| CA-7, PL-2, RA-3, RA-9;+AD39 | NIST SP: 800-137; | |
| Privacy Discussion | | |
| Privacy Implementation Standards | | |

| Personnel Security | | | |
|--------------------|-----------------------|----------|--------------|
| Control Number | Control Name | Priority | CMS Baseline |
| PS-01 | Policy and Procedures | P1 | Low |
| | | | Moderate |
| | | | High |

- a. Develop, document, and disseminate to applicable personnel or roles:
 - 1. CMS Enterprise-level personnel security policy that:
 - a. Addresses purpose, scope, roles, responsibilities, management commitment, coordination among organizational entities, and compliance; and
 - b. Is consistent with applicable laws, executive orders, directives, regulations, policies, standards, and guidelines; and
 - 2. Procedures to facilitate the implementation of the personnel security policy and the associated personnel security controls;
- b. Designate CMS-defined officials (e.g., CMS Senior Management such as the CISO, SOP), Mission/Business-defined officials and System-defined officials (e.g., Business Owner, System Owner, ISSO) to manage the development, documentation, and dissemination of the personnel security policy and procedures; and
- c. Review and update the current personnel security:
- 1. Policy at least every three (3) years and following CMS-defined events (e.g., assessment or audit findings, security or privacy incidents, or changes in applicable laws, executive orders, directives, regulations, policies, standards, and guidelines); and
- 2. Procedures at least every three (3) years and following CMS-defined events (e.g., assessment or audit findings, security or privacy incidents, or changes in applicable laws, executive orders, directives, regulations, policies, standards, and guidelines).

Discussion

Personnel security policy and procedures for the controls in the PS family that are implemented within systems and at the CMS Enterprise-level. The risk management strategy is an important factor in establishing such policies and procedures. Policies and procedures contribute to security and privacy assurance. Therefore, it is important that security and privacy programs collaborate on their development. Security and privacy program policies and procedures at the organization level are preferable, in general, and may obviate the need for mission level or system-specific policies and procedures. The policy can be included as part of the general security and privacy policy or be represented by multiple policies reflecting the complex nature of organizations. Procedures can be established for security and privacy programs, for mission/business processes, and for systems, if needed. Procedures describe how the policies or controls are implemented and can be directed at the individual or role that is the object of the procedure. Procedures can be documented in system security and privacy plans or in one or more separate documents. Events that may precipitate an update to personnel security policy and procedures include, but are not limited to, assessment or audit findings, security incidents or breaches, or changes in applicable laws, executive orders, directives, regulations, policies, standards, and guidelines. Simply restating controls does not constitute an organizational policy or procedure

CMS provides an enterprise level personnel security policy within this ARS, and procedures within the RMH, that can be inherited by CMS organizations and systems. Risk-based customization is recommended when the CMS organizational or system level security and privacy needs (i.e., special requirements exist that are unique to the CMS organization or system) are not fully addressed by the enterprise policy. (Implemented policy must not be less stringent than the enterprise policy and procedures).

Implementation Standard

High, Moderate & Low:

- Std.1 The CIO and CISO will provide leadership and oversight to:
- a. Develop, document, and disseminate to applicable personnel or roles:
 - 1. CMS Enterprise-level, Mission/Business process-level and System-level personnel security policy that:
 - a. Addresses purpose, scope, roles, responsibilities, management commitment, coordination among organizational entities, and compliance; and
 - b. Is consistent with applicable laws, executive orders, directives, regulations, policies, standards, and guidelines; and
 - 2. Procedures to facilitate the implementation of the personnel security policy and the associated personnel security controls;
- b. Designate CMS-defined officials (e.g., CMS Senior Management such as the CISO, SOP), Mission/Business-defined officials and System-defined officials (e.g., Business Owner, System Owner, ISSO) to manage the development, documentation, and dissemination of the personnel security policy and procedures; and
- c. Review and update the current personnel security:

1. Policy at least every three (3) years and following CMS-defined events (e.g., assessment or audit findings, security or privacy incidents, or changes in applicable laws, executive orders, directives, regulations, policies, standards, and guidelines); and

2. Procedures at least every three (3) years and following CMS-defined events (e.g., assessment or audit findings, security or privacy incidents, or changes in applicable laws,

executive orders, directives, regulations, policies, standards, and guidelines).

| Control Review Frequency | Assessment Frequency |
|--------------------------|---|
| Annually (365 Days) | Three (3) Years |
| Related Controls | Reference Policy |
| PM-9, PS-8, SI-12. | FedRAMP Rev. 4 Baseline; |
| | FISCAM: AS-1, SM-1, SM-3, SM-4; |
| | HIPAA: 45 C.F.R. §164.308(a)(3)(ii)(A), 45 C.F.R. §164.308(a)(3)(ii)(C); 45 C.F.R. §164.308(a)(3)(ii)(B); |
| | 45 C.F.R. §164.316(a); 45 C.F.R. §164.316(b)(1)(i); 45 C.F.R. §164.316(b)(2)(ii) |
| | NIST SP: 800-12, 800-30, 800-39, 800-100; |
| | OMB Memo: M-17-12, Att. 4; |
| | OMB Circular A-130: 7.g. and 8.a.1(f) |

Privacy Discussion

Discussion for systems processing, storing, or transmitting PII (to include PHI):

Roles that require access to certain types of sensitive information, such as PII may require additional personnel security measures beyond those applied to the general workforce of an organization. This control addresses the establishment of policy and procedures for the effective implementation of selected security controls and control enhancements in the PS family. Policy and procedures reflect applicable federal laws, Executive Orders, directives, regulations, policies, standards, and guidance. Security program policies and procedures at the organization level may make the need for system-specific policies and procedures unnecessary. The policy can be included as part of the general information security policy for organizations or conversely, can be represented by multiple policies reflecting the complex nature of certain organizations. The procedures can be established for the security program in general and for information systems, if needed. The organizational risk management strategy is a key factor in establishing policy and procedures.

Privacy Implementation Standards

HVA Control Statement

HVA Discussion

HVA Implementation Standard

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|---------------------------|----------|--------------|
| PS-02 | Position Risk Designation | P1 | Low |
| | <u> </u> | | Moderate |
| | | | High |

Control Statement

- a. Assign a risk designation to all organizational positions;
- b. Establish screening criteria for individuals filling those positions;
- c. Ensure that all individuals with significant security responsibilities possess, at a minimum, a Level-5 Public Trust;
- d. Ensure that individuals are designated to position-sensitivity levels that are commensurate with the responsibilities and risks associated with the position; and
- e. Review and update position risk designations at least within three years or whenever a position's duties are changed/revised/realigned, and ensure that these risk designations are consistent with the OPM Position Designation Automated Tool (PDT), the HHS Personnel Security/Suitability Handbook, and the guidance in the CMS Personnel Security Policy.

Discussion

Position risk designations reflect Office of Personnel Management (OPM) policy and guidance. Proper position designation is the foundation of an effective and consistent suitability and personnel security program. The Position Designation System (PDS) assesses the duties and responsibilities of a position to determine the degree of potential damage to the efficiency or integrity of the service due to misconduct of an incumbent of a position and establishes the risk level of that position. The PDS assessment also determines if the duties and responsibilities of the position present the potential for position incumbents to bring about a material adverse effect on national security and the degree of that potential effect, which establishes the sensitivity level of a position. The results of the assessment determine what level of investigation is conducted for a position. Risk designations can guide and inform the types of authorizations that individuals receive when accessing organizational information and information systems. Position

screening criteria include explicit information security role appointment requirements. Parts 1400 and 731 of Title 5, Code of Federal Regulations, establish the requirements for organizations to evaluate relevant covered positions for a position sensitivity and position risk designation commensurate with the duties and responsibilities of those positions.

Implementation Standard

High, Moderate & Low:

- Std.1 Ensure all individuals with significant security responsibilities possess, at a minimum, a Level 5 Public Trust;
- Std. 2 Ensure that individuals are designated to position-sensitivity levels that are commensurate with the responsibilities and risks associated with the position. (All employees and contractors approved for a personnel security/suitability level must continue to maintain the security/suitability standards and comply with HHS security policies during their tenure in the position).

| Assessment Frequency |
|----------------------|
| Three (3) Years |
| Reference Policy |
| 5 CFR 731; |
| NIST: SP 800-181. |
| |
| |

Privacy Discussion

Discussion for systems processing, storing, or transmitting PII (to include PHI):

Position risk designations, for different levels of access to sensitive information such as PII should be commensurate with the risks associated with the confidentiality impact level for the information.

Discussion for systems processing, storing, or transmitting PHI:

Under the HIPAA Security Rule, this is an addressable implementation specification. HIPAA covered entities must conduct an analysis as described at 45 C.F.R. § 164.306 (Security standards: General rules) part (d) (Implementation specifications) to determine how it must be applied within the organization.

Privacy Implementation Standards

HVA Control Statement

HVA Discussion

HVA Implementation Standard

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|---------------------|----------|--------------|
| PS-03 | Personnel Screening | P1 | Low |
| | | | Moderate |
| | | | High |

Control Statement

- a. Screen individuals prior to authorizing access to the system; and
- b. Rescreen individuals in accordance with OPM, HHS, and the CMS Personnel Security Policy and whenever individuals move to a new position with a higher risk designation and where rescreening is indicated.;
- c. Conduct background investigations in a manner commensurate with the HHS Personnel Security/Suitability Handbook and the CMS Personnel Security policy and guidance.
- d. Perform reinvestigations in accordance with guidance provided by HHS and the current CMS Personnel Security Policy; and
- e. Refuse employees and contractors access to information systems until they have:
 - 1. Been vetted in accordance with agency policy; and
 - 2. Signed the appropriate access agreements.

Discussion

Personnel screening and rescreening activities reflect applicable laws, executive orders, directives, regulations, policies, standards, guidelines, and specific criteria established for the risk designations of assigned positions. Examples of personnel screening include background investigations and agency checks. Organizations may define different rescreening conditions and frequencies for personnel accessing systems based on types of information processed, stored, or transmitted by the systems.

Implementation Standard

High, Moderate & Low:

- Std.1 Require that individuals with significant security responsibilities be assigned and hold, at a minimum, a Level 5 Public Trust background investigation as defined by HHS and CMS Personnel Security Policy.
- Std. 2 Conduct background investigations in a manner commensurate with HHS and the CMS Personnel Security policy and guidance;
- Std. 3 Perform reinvestigations in accordance with guidance provided by current CMS Personnel Security Policy; and
- Std. 4 Refuse employees and contractors access to information systems until they have:
 - 1. Been vetted in accordance with agency policy; and
 - 2. Signed the appropriate access agreements.

| Control Review Frequency | Assessment Frequency |
|---|---|
| Annually (365 Days) | Three (3) Years |
| Related Controls | Reference Policy |
| AC-2, IA-4, MA-5, PE-2, PM-12, PS-2, PS-6, PS-7, SA-21. | EO: 13526, 13587; |
| | FIPS: 199, 201-2; |
| | SP: 800-60-1, 800-60-2, 800-73-4, 800-76-2, 800-78-4. |

Privacy Discussion

Discussion for systems processing, storing, or transmitting PII (to include PHI):

Screening individuals who are provided access to sensitive information, such as PII, and re-screening as deemed appropriate by CMS or the organization, reduces risk.

Discussion for systems processing, storing, or transmitting PHI:

Under the HIPAA Security Rule, this is an addressable implementation specification. HIPAA covered entities must conduct an analysis as described at 45 C.F.R. § 164.306 (Security standards: General rules) part (d) (Implementation specifications) to determine how it must be applied within the organization.

Privacy Implementation Standards

High, Moderate & Low:

PRIV.1 - a. Require that individuals with significant security responsibilities be assigned and hold, at a minimum, a Level 5 Public Trust background investigation as defined in the HHS Personnel Security/Suitability Handbook.

b. Assign other individuals with Public Trust positions the appropriate sensitivity level as defined in the HHS Personnel Security/Suitability Handbook.

HVA Control Statement

HVA Discussion

| Control Number | Control Name | Priority | CMS Baseline |
|-----------------------------------|--|--|---|
| PS-03(04) | Citizenship Requirements | | Above Baseline |
| Control Statement | | | |
| Verify that individuals a | ccessing a system processing, storing, | or transmitting sensitive CMS-information types meet c | itizenship requirements consistent with the HHS Personnel |
| Security/Suitability Hand | dbook and the CMS Personnel Security | y Policy. | |
| Discussion | | • | |
| None. | | | |
| Implementation Standard | | | |
| Control Review Frequency | | Assessment Frequency | |
| Not Specified | ot Specified Three (3) Years | | |
| Related Controls Reference Policy | | | |
| | | EO 13526, 13587; | |
| | | FIPS 199, 201-2; | |
| | | NIST: SP 800-60-1, 800-60-2, 800-73-4, 800-76-2, | 800-78-4; |
| Privacy Discussion | | | |
| Privacy Implementation Standards | | | |
| HVA Control Statement | | | |
| HVA Discussion | | | |

HVA Implementation Standard

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|-----------------------|----------|--------------|
| PS-04 | Personnel Termination | P2 | Low |
| | | | Moderate |
| | | | High |

Control Statement

Upon termination of individual employment:

- a. Disable system access within Implementation Standard 1;
- b. Terminate or revoke any authenticators and credentials associated with the individual;
- c. Conduct exit interviews that include a discussion of non-disclosure of information security and privacy information;
- d. Retrieve all security-related organizational system-related property; and
- e. Retain access to organizational information and systems formerly controlled by terminated individual;
- f. Notify defined personnel or roles (defined in the applicable security plan) within one (1) calendar day; and
- g. Immediately escorts employees terminated for cause out of the organization, when applicable.

Discussion

System property includes hardware authentication tokens, system administration technical manuals, keys, identification cards, and building passes. Exit interviews ensure that terminated individuals understand the security constraints imposed by being former employees and that proper accountability is achieved for system-related property. Security topics at exit interviews include reminding individuals of nondisclosure agreements and potential limitations on future employment. Exit interviews may not always be possible for some individuals, including in cases related to the unavailability of supervisors, illnesses, or job abandonment. Exit interviews are important for individuals with security clearances. The timely execution of termination actions is essential for individuals who have been terminated for cause. In certain situations, organizations consider disabling the system accounts of individuals who are being terminated prior to the individuals being notified.

Implementation Standard

High, Moderate, & Low:

Std.1 - System access must be disabled prior to or during the employee termination process/action

Std.2 - All access and privileges to systems, networks, and facilities are suspended when employees or contractors temporarily separate from the organization (e.g., leave of absence).

| Assessment Frequency |
|----------------------|
| Annually (365 Days) |
| Reference Policy |
| None. |
| |
| |

Privacy Discussion

Discussion for systems processing, storing, or transmitting PII (to include PHI):

This control governs termination procedures for access to sensitive information, such as personally identifiable information (PII).

Discussion for systems processing, storing, or transmitting PHI:

Under the HIPAA Security Rule, this is an addressable implementation specification. HIPAA covered entities must conduct an analysis as described at 45 C.F.R. § 164.306 (Security standards: General rules) part (d) (Implementation specifications) to determine how it must be applied within the organization.

Privacy Implementation Standards

HVA Control Statement

HVA Discussion

| Control Number PS-04(01) | Control Name Post-Employment Requirements | Priority | CMS Baseline Above Baseline | |
|--|---|---|---|--|
| Control Statement | Fost-Employment Requirements | | Above Dasenne | |
| a. Notify terminated individuals of applicable, legally binding post-employment requirements for the protection of organizational information; and | | | | |
| b. Require terminated individuals to sign an acknowledgment of post-employment requirements as part of the organizational termination process. | | | | |
| Discussion | | | | |
| Organizations consult with the Office of the General Counsel regarding matters of post-employment requirements on terminated individuals. | | | | |
| Implementation Standard | the office of the General Counsel re | garding matters of post employment requirements on a | orimitated marviduais. | |
| Control Review Frequency | | Assessment Frequency | | |
| Not Specified Three (3) Years | | | | |
| Related Controls | | Reference Policy | | |
| None | | None | | |
| | | | | |
| Privacy Discussion | | | | |
| Privacy Implementation Stan | dards | | | |
| HVA Control Statement | | | | |
| HVA Discussion | | | | |
| HVA Implementation Standa | rd | | | |
| | | | | |
| | | | | |
| Control Number | Control Name | Priority | CMS Baseline | |
| PS-04(02) | Automated Actions | P1 | High | |
| | | | | |
| Control Statement | (1.6. 1. | 1) | 1' 1 1' 11 ' 1 1 1 1 | |
| | | | ned in the applicable security and privacy plan, e.g. HR, | |
| Managers, Supervisors, C | Managers, Supervisors, COR, System Administrators, Physical Security Personnel) of individual termination actions; disable access to system resources. | | | |
| | | | | |
| Discussion | | | | |
| In organizations with ma | ny employees, not all personnel who no | ed to know about termination actions receive the appro | opriate notifications, or if such notifications are received, | |
| they may not occur in a t | imely manner. Automated mechanisms | can be used to send automatic alerts or notifications to | organizational personnel or roles when individuals are | |
| | | ed in a variety of ways, including via telephone, electro | | |
| | | sable access to system resources after an employee is te | | |
| Implementation Standard | employed to quickly and thoroughly an | more decess to system resources drief an employee is te | inimuco. | |
| High: | | | | |
| | hanisms are not feasible a manual and | documented process must be in place by notifying defi- | ned personnel or roles (defined in the applicable security | |
| | Std.1 - If automated mechanisms are not feasible, a manual and documented process must be in place by notifying defined personnel or roles (defined in the applicable security and privacy plan, e.g. HR, Managers, Supervisors, COR, System Administrators, Physical Security Personnel) within seven (7) calendar days of the individual's termination. | | | |
| and privacy plan, e.g. Hr | k, Managers, Supervisors, COK, System | Administrators, Physical Security Personner) within s | even (7) calendar days of the individual's termination. | |
| | | T | | |
| Control Review Frequency | | Assessment Frequency | | |
| Quarterly | | Annually (365 Days) | | |
| Related Controls | | Reference Policy | | |
| None; None. | | | | |
| | | | | |
| Privacy Discussion | | | | |
| Privacy Implementation Stan | dards | | | |
| HVA Control Statement | | | | |
| HVA Implementation Standa | nd | | | |
| HVA Implementation Standa | ıu | | | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|--------------------|----------|--------------|
| PS-05 | Personnel Transfer | P2 | Low |
| | | | Moderate |
| | | | High |

- a. Review and confirm ongoing operational need for current logical and physical access authorizations to systems and facilities when individuals are reassigned or transferred to other positions within the organization;
- b. Initiate the following transfer or reassignment actions during the formal transfer process as soon as possible but no later than 30 days:
- 1. Re-issuing or confirming the need to continue to have/access appropriate information system-related property (e.g., keys, identification cards, building passes);
- 2. Notifying security management;
- 3. Closing obsolete accounts and establishing new accounts; and
- 4. When an employee moves to a new position of trust, re-evaluating logical and physical access controls
- c. Modify access authorization as needed to correspond with any changes in operational need due to reassignment or transfer; and
- d. Notify appropriate personnel or roles (defined in the applicable security and privacy plan, e.g. HR, Managers, Supervisors, COR, System Administrators, Physical Security Personnel) within (7) calendar days.

Discussion

Personnel transfer applies when reassignments or transfers of individuals are permanent or of such extended durations as to make the actions warranted. Organizations define actions appropriate for the types of reassignments or transfers, whether permanent or extended. Actions that may be required for personnel transfers or reassignments to other positions within organizations include returning old and issuing new keys, identification cards, and building passes; closing system accounts and establishing new accounts; changing system access authorizations (i.e., privileges); and providing for access to official records to which individuals had access at previous work locations and in previous system accounts.

Implementation Standard

High, Moderate & Low:

Std. 1 - Revoke employee access rights immediately upon notification of the transfer. Physical access is revoked immediately following employee transfer, and procedures are in place to ensure system access is revoked prior to or during the employee transfer process.

| place to clisure system access is revoked prior to or during the cir | iployee transfer process: |
|--|--|
| Control Review Frequency | Assessment Frequency |
| Monthly | Annually (365 Days) |
| Related Controls | Reference Policy |
| AC-2, IA-4, PE-2, PM-12, PS-4, PS-7. | Code: 5 U.S.C. §552a(b)(1) and (e)(10); |
| | Statute: Privacy Act of 1974 (P.L. 93-579); |
| | FedRAMP: Rev. 4 Baseline; |
| | FISCAM: AS-1, SM-4; |
| | HIPAA: 45 C.F.R. §164.308(a)(3)(ii)(C), 45 C.F.R. §164.308(a)(3)(ii)(B); |

Privacy Discussion

Discussion for systems processing, storing, or transmitting PII (to include PHI):

When personnel are reassigned or transferred, their access to sensitive information, such as PII, must be reviewed to determine whether and how their access permissions should change.

Discussion for systems processing, storing, or transmitting PHI:

Under the HIPAA Security Rule, this is an addressable implementation specification. HIPAA covered entities must conduct an analysis as described at 45 C.F.R. § 164.306 (Security standards: General rules) part (d) (Implementation specifications) to determine how it must be applied within the organization.

Privacy Implementation Standards

High, Moderate & Low:

PRIV.1 - Individuals that work with personally identifiable information (PII) are screened prior to being provided access to the PII and re-screened as determined by the organization.

HVA Control Statement

HVA Discussion

| Control Number | Control Name | Priority | CMS Baseline |
|------------------------------------|---|---|--|
| PS-06 | Access Agreements | P3 | Low |
| | _ | | Moderate |
| | | | High |
| Control Statement | | · | · " |
| | ument access agreements for organiz | | |
| | te the access agreements within ever | | |
| c. Verify that indivi | duals requiring access to organizatio | nal information and systems: | |
| Sign appropria | te access agreements (paper or electronic | onic) prior to being granted access; and | |
| Re-sign access | agreements to maintain access to or | ganizational systems when access agree | nents have been updated or within every 365 days. |
| Discussion | | | |
| | | | rior, and conflict-of-interest agreements. Signed access agreements include an |
| | | | ssociated with organizational systems to which access is authorized. |
| | | dge access agreements unless specifical | |
| | | | formation resources must read the HHS RoB and sign the accompanying |
| | | | networks. This acknowledgement must be completed every 365 days thereafter, |
| | | formation Systems Security Awareness | Training (see AT-3). |
| Implementation Standa | | | |
| High, Moderate & I | | | |
| | document the access agreements for | • | |
| Std.2 - Review, upo | date, and verify that individuals requ | iring access to organizational systems si | gn the appropriate access agreements. |
| Control Review Freque | • | Assessment Frequency | |
| Annually (365 Days | (2 | Annually (365 Days) | |

| Control Review Frequency | Assessment Frequency |
|---|--|
| Annually (365 Days) | Annually (365 Days) |
| Related Controls | Reference Policy |
| AC-17, PE-2, PL-4, PS-2, PS-3, PS-6, PS-7, PS-8, SA-21, SI- | FedRAMP: Rev. 4 Baseline; |
| 12. | FISCAM: AS-1, AS-4, SD-1, SD-2, SM-4; |
| (Redacted Privacy Controls: AR-5) | HIPAA: 45 C.F.R. §164.308(a)(3)(ii)(A), 45 C.F.R. §164.308(a)(3)(ii)(B), 45 C.F.R. §164.308(a)(4)(ii)(B), 45 |
| | C.F.R. §164.310(b), 45 C.F.R. §164.310(d)(2)(iii), 45 C.F.R. §164.314(a)(1), 45 C.F.R. §164.314(a)(2)(i), 45 |
| | C.F.R. §164.314(a)(2)(ii), 45 C.F.R. §164.314(a); |
| | OMB Memo: M-17-12 Att. 1 A.2. and Att. 4; |
| Daire Diagram | |

Guidance for systems processing, storing, or transmitting PII (to include PHI):

Examples of access agreement documents required for access to personally identifiable information (PII) may include access authorization requests, nondisclosure agreements,

| acceptable use agreements, privacy training and awareness, and rules of behavior. |
|---|
| Privacy Implementation Standards |
| HVA Control Statement |
| HVA Discussion |
| HVA Implementation Standard |

| Control Number | Control Name | Priority | CMS Baseline |
|-----------------------|---|--|--------------|
| PS-07 | External Personnel Security | P1 | Low |
| | | | Moderate |
| | | | High |
| Control Statement | · | | |
| a. Establish personne | security requirements, including security | roles and responsibilities for external providers; | |

- b. Require external providers to comply with personnel security policies and procedures established by the organization;
- c. Document personnel security requirements;
- d. Require external providers to notify Contracting Officers or Contracting Officer Representatives (via the roster of contractor personnel) of any personnel transfers or terminations of external personnel who possess organizational credentials and/or badges, or who have system privileges within a maximum of seven-two (72) hours for systems designated as High impact; seven (7) calendar days for systems designated as Moderate impact, or thirty (30) calendar days for systems designated as Low impact, from the formal termination action; and
- e. Monitor provider compliance with personnel security requirements.

Discussion

External provider refers to organizations other than the organization operating or acquiring the system. External providers include service bureaus, contractors, and other organizations that provide system development, information technology services, testing or assessment services, outsourced applications, and network/security management. Organizations explicitly include personnel security requirements in acquisition-related documents. External providers may have personnel working at organizational facilities with credentials, badges, or system privileges issued by organizations. Notifications of external personnel changes ensure the appropriate termination of privileges and credentials. Organizations define the transfers and terminations deemed reportable by security-related characteristics that include functions, roles, and the nature of credentials or privileges associated with transferred or terminated individuals.

Implementation Standard

High, Moderate & Low:

Std.1 - Regulate the access provided to contractors and define security requirements for contractors. Contractors must be provided with minimal system and physical access and must agree to and support the information security requirements. The contractor selection process must assess the contractor's ability to adhere to and support information security policies and standards.

| Control Review Frequency | Assessment Frequency |
|---|--|
| Monthly | Annually (365 Days) |
| Related Controls | Reference Policy |
| AT-2, AT-3, MA-5, PE-3, PS-2, PS-3, PS-4, PS-5, PS-6, SA- | Code: 5 U.S.C. §552a(m); |
| 5, SA-9, SA-21. | Statute: Privacy Act of 1974 (P.L. 93-579); |
| (Redacted Privacy Controls: AR-3) | Federal Acquisition Regulation (FAR): Parts 24.1, 39.105, 52.224-1&2; |
| | FedRAMP: Rev. 4 Baseline; |
| | FISCAM: AS-1, SM-4, SM-7; |
| | HIPAA: 45 C.F.R. §164.308(a)(3)(ii)(A), 45 C.F.R. §164.308(a)(4)(ii)(B), 45 C.F.R. §164.308(b)(1), 45 C.F.R. |
| | §164.314(a)(1), 45 C.F.R. §164.314(a)(2)(i), 45 C.F.R. §164.314(a)(2)(ii), 45 C.F.R. §164.314(a); |
| | NIST SP: 800-35, 800-63-3; |
| | OMB Circular: A-130 7.g. 8.a.1(f); |

Privacy Discussion

Discussion for systems processing, storing, or transmitting PII (to include PHI):

This control ensures that external providers that will have access to sensitive information, such as personally identifiable information (PII), are held accountable in the same way the organizational personnel are held accountable.

Privacy Implementation Standards

HVA Control Statement

HVA Discussion

| Control Number | Control Name | Priority | CMS Baseline |
|--|--|--|--|
| PS-08 | Personnel Sanctions | P3 | Low |
| | | | Moderate |
| | | | High |
| Control Statement | | | r disbarment from work on federal contracts or projects; suspension of access |
| b. Notify appropriate seven-two (72) hour | rs for systems designated as High im | pact; seven (7) calendar days for system | g. HR, Managers, Supervisors, COR, Physical Security Personnel) not to exceed ms designated as Moderate impact; and thirty (30) calendar days for systems are individual sanctioned and the reason for the sanction. |
| | | | ies, standards, and guidelines. Sanctions processes are described in access |
| naraements and can | | | pecified in security and privacy policies. Organizations consult with the Office of |
| | | | |
| | l regarding matters of employee sand | ctions. | |
| the General Counse | | ctions. | |
| the General Counse Implementation Standa | ard . | ctions. | |
| the General Counse Implementation Standa High, Moderate & I | ard Low: | | of 5 USC Chapter 75 (statutory requirements for taking adverse actions), 5 CFR |
| Implementation Standa High, Moderate & I Std.1 Administer di Part 752 (regulatory | ard Low: sciplinary action against CMS employ requirements for taking adverse acti | oyees in accordance with the provisions | and the procedures set out in Article 23 of the Master Labor Agreement 16 (MLA) |

| | ioni zmpiejote, zeom 1,20 (emgaming ami ompiejote emj). |
|---|---|
| Control Review Frequency | Assessment Frequency |
| Monthly | Annually (365 Days) |
| Related Controls | Reference Policy |
| All XX-1 Controls, PL-4, PM-12, PS-6, PT-1. | Code: 5 U.S.C. §552a(e)(9); |
| | Statute: Privacy Act of 1974 (P.L. 93-579); |
| | FedRAMP: Rev. 4 Baseline; |
| | FISCAM: AS-1, SM-4; |
| | HIPAA: 45 C.F.R. §164.308(a)(1)(ii)(C); |
| | OMB Memo: M-17-12 Att. 2 A.2. Att. 4; |

Privacy Discussion

Discussion for systems processing, storing, or transmitting PII (to include PHI):

If the personnel sanctions are associated with the loss, theft, or compromise of personally identifiable information (PII), additional care must be taken to prevent further privacy incidents. When providing notice of sanctions, do not provide the PII involved in the incident to anyone without an explicit need to know. Unless the individual needs the specific PII elements breached to perform their job function, the individual does not need to know the PII. Instead, provide characterization of the type(s) of PII breached (e.g., provide "Full Name" instead of providing "John Doe," or "Blood Type" instead of "A positive").

| Tuli Name instead of providing John Doc, or Blood Type instead of A positive J. |
|---|
| Privacy Implementation Standards |
| HVA Control Statement |
| HVA Discussion |
| HVA Implementation Standard |

| Control Number | Control Name | Priority | CMS Baseline |
|-------------------|-----------------------|----------|--------------|
| PS-09 | Position Descriptions | | Low |
| | | | Moderate |
| | | | High |
| Control Statement | | | |

| Incorporate security and privacy roles and response | onsibilities into organizational position descriptions (Security and privacy responsibilities identified in the HHS IS2P and CMS |
|---|--|
| IS2P2) | |
| Discussion | |
| Specification of security and privacy roles in in | dividual organizational position descriptions facilitates clarity in understanding the security or privacy responsibilities associated |
| with the roles and the role-based security and p | rivacy training requirements for the roles. |
| Implementation Standard | |
| Control Review Frequency | Assessment Frequency |
| Annually (365 Days) | Three (3) Years |
| Related Controls | Reference Policy |
| None | NIST SP: 800-181 |
| Privacy Discussion | |
| Privacy Implementation Standards | |
| HVA Control Statement | |
| HVA Discussion | |
| HVA Implementation Standard | |

| Control Number | Control Name | Priority | CMS Baseline |
|--|--|--|--|
| PT-01 | Policy and Procedures | P1 | Moderate High |
| | | | rigii |
| Control Statement | | | |
| | ent, and disseminate to applicable perso | | |
| | e-level personally identifiable informati | | |
| | | | among organizational entities, and compliance; and |
| | with applicable laws, executive orders, | | |
| 2. Procedures to f | acilitate the implementation of the person | onally identifiable information proces | sing and transparency policy and the associated personally identifiable |
| information process | ing and transparency controls; | • | |
| | | nagement such as the CISO, SOP), M | ission/Business-defined officials and System-defined officials (e.g., Business |
| Owner, System Own | ner, ISSO) to manage the development, | documentation, and dissemination of | the personally identifiable information processing and transparency policy and |
| procedures; and | , | , | |
| | ate the current personally identifiable in | formation processing and transparence | v: |
| | | | audit findings, security or privacy incidents, or changes in applicable laws, |
| | rectives, regulations, policies, standards | | ,, _f ,,,, |
| | | | t or audit findings, security or privacy incidents, or changes in applicable laws, |
| | rectives, regulations, policies, standards | | |
| Discussion | , , , , , , , , , , , , , , , , , , , | , g | |
| This control address | es policy and procedures for the contro | s in the PT family implemented withi | n systems and organizations. The risk management strategy is an important |
| factor in establishing | g such policies and procedures. Policies | and procedures help provide security | and privacy assurance. Therefore, it is important that security and privacy |
| programs collaborat | e on their development. Security and pr | ivacy program policies and procedure | s at the organization level are preferable, in general, and may obviate the need |
| for system-specific | policies and procedures. The policy can | be included as part of the general sec | urity and privacy policy or can be represented by multiple policies reflecting the |
| complex nature of o | rganizations. Procedures can be establis | hed for security and privacy programs | s and for systems, if needed. Procedures describe how the policies or controls are |
| | | | edures can be documented in system security and privacy plans or in one or more |
| | Restating controls does not constitute a | | , |
| | | | ne RMH, that can be inherited by CMS organizations and systems. Risk-based |
| | | | y needs (i.e., special requirements exist that are unique to the CMS organization |
| | | | stringent than the enterprise policy and procedures.) |
| Implementation Standa | | | |
| Control Review Freque | | Assessment Frequency | |
| Annually (365 Days | | Three (3) Years | |
| Related Controls | | Reference Policy | |
| None; | | OMB Circular: A-130; | |
| Privacy Discussion | | | |
| Privacy Implementation HVA Control Statemen | | | |
| HVA Discussion | ι | | |
| HVA Implementation S | tandard | | |
| | | | |
| | | | |
| Control Number | Control Name | Priority | CMS Baseline |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|---------------------------------|----------|--------------|
| PT-02 | Authority to Process Personally | P1 | Moderate |
| | Identifiable Information | | High |
| | | | |

Systems processing, storing, or transmitting PII (to include PHI):

- (a) Determine and document the relevant legal authority (defined in applicable security/privacy plans) that permits the collection, use, maintenance, and sharing of personally identifiable information, either generally or in support of CMS specific missions, businesses, and programs; and
- (b) Restrict the minimum relevant and necessary elements (defined in applicable security/privacy plans) of personally identifiable information to only that which is authorized.

Discussion

Processing of personally identifiable information is an operation or set of operations that the information system or organization performs with respect to personally identifiable information across the information life cycle. Processing includes, but is not limited to, creation, collection, use, processing, storage, maintenance, dissemination, disclosure, and disposal. Processing operations also include logging, generation, and transformation, as well as analysis techniques, such as data mining.

CMS Businesses/Systems may be subject to laws, executive orders, directives, regulations, or policies that establish the organization's authority and thereby limit certain types of processing of personally identifiable information or establish other requirements related to the processing. CMS Businesses/Systems personnel consult with the senior agency official for privacy and legal counsel regarding such authority, particularly if the organization is subject to multiple jurisdictions or sources of authority. For organizations whose processing is not determined according to legal authorities, the organizations' policies and determinations govern how they process personally identifiable information. While processing of personally identifiable information may be legally permissible, privacy risks may still arise from its processing. Privacy risk assessments can identify the privacy risks associated with the authorized processing of personally identifiable information and support solutions to manage such risks.

CMS Businesses/Systems consider applicable requirements and organizational policies to determine how to document this authority. For federal agencies, the authority to process personally identifiable information is documented in privacy policies and notices, system of records notices, privacy impact assessments, Privacy Act statements, computer matching agreements and notices, contracts, information sharing agreements, memoranda of understanding, and/or other documentation.

CMS Businesses/Systems take steps to ensure that personally identifiable information is processed only for authorized purposes, including training organizational personnel on the authorized processing of personally identifiable information and monitoring and auditing organizational use of personally identifiable information.

Before collecting PII, CMS Businesses/Systems must determine whether the contemplated collection of PII is legally authorized. Program officials consult with the Senior Official for Privacy (SOP), and legal counsel regarding the authority of any program or activity to collect PII. The authority to collect PII is documented in the System of Records Notice (SORN), Privacy Impact Assessment (PIA), and/or other applicable documentation such as Privacy Act Statements, Notices of Privacy Practices, Website Privacy Policies, or Computer Matching Agreements.

CMS Businesses/Systems must ensure PII collected, used, maintained, or disseminated is related to, and compatible with, the purpose and scope of the authority described in the information system documentation, including privacy documentation such as a SORN or PIA when applicable.

Implementation Standard **Control Review Frequency** Assessment Frequency Three (3) Years Three (3) Years Related Controls Reference Policy AC-2, AC-3, CM-13, PM-9, PM-24, PT-1, PT-3, PT-6, PT-7, Code: 5 U.S.C. §552a; RA-3, RA-8, SI-12, SI-18; Statute: Privacy Act of 1974 (P.L. 93-579), E-Government Act of 2002 (Pub. L. No. 107-347) §208; OMB Circular: A-130 Appendix I & Appendix II; **Privacy Discussion Privacy Implementation Standards HVA Control Statement HVA Discussion HVA Implementation Standard**

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|---------------------------------|----------|--------------|
| PT-03 | Personally Identifiable | P1 | Moderate |
| | Information Processing Purposes | | High |
| | | | HVA |

Control Statement

Systems processing, storing, or transmitting PII (to include PHI):

(a) Identify and document the CMS Mission/Business/System-defined purpose(s) (defined in applicable system security/privacy plans) for processing personally identifiable information;

- (b) Describe the purpose(s) in the public privacy notices and policies (e.g., via PIAs, SORNs, Privacy Act Statements, and Computer Matching Agreements [CMAs]) published by CMS and the CMS Mission/Business/System;
- (c) Restrict the CMS Mission/Business/System-defined processing (defined in applicable system security/privacy plans) of personally identifiable information to only that which is compatible with the identified purpose(s); and
- (d) Monitor changes in processing personally identifiable information and implement CMS Mission/Business/System-defined mechanisms (defined in applicable system security plan security/privacy plans) to ensure that any changes are made in accordance with CMS Mission/Business/System-defined requirements.

Discussion

Identifying and documenting the purpose for processing provides organizations with a basis for understanding why personally identifiable information may be processed. The term process includes every step of the information life cycle, including creation, collection, use, processing, storage, maintenance, dissemination, disclosure, and disposal. Identifying and documenting the purpose of processing is a prerequisite to enabling owners and operators of the system, and individuals whose information is processed by the system, to understand how the information will be processed. This enables individuals to make informed decisions about their engagement with information systems and organizations, and to manage their privacy interests. Once the specific processing purpose has been identified, the purpose is described in the organization's privacy notices, policies, and any related privacy compliance documentation, including privacy impact assessments, system of records notices, Privacy Act statements, computer matching notices, and other applicable Federal Register notices.

CMS Businesses/Systems take steps to help ensure that personally identifiable information is processed only for identified purposes, including training organizational personnel and monitoring and auditing organizational processing of personally identifiable information.

CMS Businesses/Systems monitor for changes in personally identifiable information processing. CMS Businesses/Systems personnel consult with the senior agency official for privacy and legal counsel to ensure that any new purposes arising from changes in processing are compatible with the purpose for which the information was collected, or if the new purpose is not compatible, implement mechanisms in accordance with defined requirements to allow for the new processing, if appropriate. Mechanisms may include obtaining consent from individuals, revising privacy policies, or other measures to manage privacy risks arising from changes in personally identifiable information processing purposes.

CMS Businesses/Systems must ensure PII collected, used, maintained, or disseminated is related to, and compatible with, the purpose and scope of the authority described in the information system documentation, including privacy documentation such as a SORN or PIA when applicable.

| Implementation Standard | | |
|---|--|--|
| Control Review Frequency | Assessment Frequency | |
| Three (3) Years | Three (3) Years | |
| Related Controls | Reference Policy | |
| AC-2, AC-3, AT-3, CM-13, PM-9, PM-25, PT-2, PT-6, PT-7, | Code: 5 U.S.C. §552a(e)(3)(A)-(B); | |
| PT-8, RA-8, SC-43, SI-12, SI-18; | Statute: Privacy Act of 1974 (P.L. 93-579), E-Government Act of 2002 (Pub. L. No. 107-347) §208(b)(2)(B)(ii) | |
| | and $(c)(1)(B)$; | |
| | OMB Circular: A-130 Appendix II; | |
| p | | |

Privacy Discussion

Privacy Implementation Standards

Systems processing, storing, or transmitting PII (to include PHI):

High & Moderate:

PRIV.1 - All PII must be used for an official government purpose only. The officers and employees of CMS and CMS Lines of Business and Systems must have a need for the PII in the performance of their official duties. These requirements apply to all PII regardless of its coverage by the Privacy Act.

HVA Control Statement

Systems processing, storing, or transmitting PII (to include PHI):

- (a) Identify and document the CMS Mission/Business/System-defined purpose(s) (defined in applicable MAC system security/privacy plans) for processing personally identifiable information;
- (b) Describe the purpose(s) in the public privacy notices and policies (e.g., via PIAs, SORNs, Privacy Act Statements, and Computer Matching Agreements [CMAs]) published by CMS and the CMS Mission/Business/System;
- (c) Restrict the CMS Mission/Business/System-defined processing (defined in applicable [CMS Entity-Defined: Mission/Business/System] security/privacy plans) of personally identifiable information to only that which is compatible with the identified purpose(s); and
- (d) Monitor changes in processing personally identifiable information and implement CMS Mission/Business/System-defined mechanisms (defined in applicable [CMS Entity-Defined: Mission/Business/System] security/privacy plans) to ensure that any changes are made in accordance with CMS Mission/Business/System-defined requirements.

HVA Discussion

Identifying and documenting the purpose for processing provides organizations with a basis for understanding why personally identifiable information may be processed. The term process includes every step of the information life cycle, including creation, collection, use, processing, storage, maintenance, dissemination, disclosure, and disposal. Identifying and documenting the purpose of processing is a prerequisite to enabling owners and operators of the system, and individuals whose information is processed by the system, to understand how the information will be processed. This enables individuals to make informed decisions about their engagement with information systems and organizations, and to manage their privacy interests. Once the specific processing purpose has been identified, the purpose is described in the organization's privacy notices, policies, and any related privacy compliance documentation, including privacy impact assessments, system of records notices, Privacy Act statements, computer matching notices, and other applicable Federal Register notices.

CMS Businesses/Systems take steps to help ensure that personally identifiable information is processed only for identified purposes, including training organizational personnel and monitoring and auditing organizational processing of personally identifiable information.

CMS Businesses/Systems monitor for changes in personally identifiable information processing. CMS Businesses/Systems personnel consult with the senior agency official for privacy and legal counsel to ensure that any new purposes arising from changes in processing are compatible with the purpose for which the information was collected, or if the new purpose is not compatible, implement mechanisms in accordance with defined requirements to allow for the new processing, if appropriate. Mechanisms may include obtaining consent from individuals, revising privacy policies, or other measures to manage privacy risks arising from changes in personally identifiable information processing purposes.

CMS Businesses/Systems must ensure PII collected, used, maintained, or disseminated is related to, and compatible with, the purpose and scope of the authority described in the information system documentation, including privacy documentation such as a SORN or PIA when applicable.

HVA Implementation Standard

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|--------------|----------|--------------|
| PT-04 | Consent | P1 | Moderate |
| | | | High |
| | | | |

Control Statement

Systems processing, storing, or transmitting PII (to include PHI):

Implement legally sufficient means (defined in applicable system security/privacy plans) for individuals to consent to the processing of their personally identifiable information prior to its collection that facilitate individuals' informed decision-making

Discussion

Consent allows individuals to participate in the decision-making about the processing of their information and transfers some of the risk that arises from the processing of personally identifiable information from the organization to an individual. Organizations consider whether other controls may more effectively mitigate privacy risk either alone or in conjunction with consent. Consent may be required by applicable laws, executive orders, directives, regulations, policies, standards, or guidelines. Otherwise, when selecting this control, organizations consider whether individuals can be reasonably expected to understand and accept the privacy risks arising from their authorization. Organizations also consider any demographic or contextual factors that may influence the understanding or behavior of individuals with respect to the data actions carried out by the system or organization. When soliciting consent from individuals, organizations consider the appropriate mechanism for obtaining consent, including how to properly authenticate and identity proof individuals and how to obtain consent through electronic means. In addition, organizations consider providing a mechanism for individuals to revoke consent once it has been provided, as appropriate. Finally, organizations consider usability factors to help individuals understand the risks being accepted when providing consent, including the use of plain language and avoiding technical jargon.

Individual participation and agreement to provide information is fundamental to an individual making an informed decision regarding the collection, use, and safeguarding of their PII. To obtain consent, CMS and CMS Businesses/Systems must provide individuals an appropriate notice of the purposes for which the PII is collected, how the PII will be used, and a means for the individual to consent to or decline the activity. CMS and CMS Businesses/Systems must tailor the public notice and consent mechanisms to meet their operational needs. Consent mechanisms should include a discussion of any consequences should an individual fail to provide the needed PII.

CMS and CMS Businesses/Systems may obtain consent through opt-in, opt-out, or implied consent:

- Opt-in consent is the preferred method, but may not always be feasible. (Opt-in requires individuals take affirmative action to allow the collection and use of their PII.)
- Opt-out requires individuals take specific action to prevent the new or continued collection (i.e., disallow) of their PII.
- Implied consent should be used only in limited circumstances where both opt-in and opt-out are not feasible options. Implied consent occurs where an individuals' behavior, or failure to object, indicates agreement with the collection or use of PII.

Whenever feasible, opt-in is the preferred method to obtain consent.

| Implementation Standard | | |
|----------------------------------|--|--|
| Control Review Frequency | Assessment Frequency | |
| Three (3) Years | Three (3) Years | |
| Related Controls | Reference Policy | |
| AC-16, PT-2, PT-5 | Code: 5 U.S.C. §552a(b), 5 U.S.C. §552a(e)(3)-(4); | |
| | Statute: Privacy Act of 1974 (P.L. 93-579); | |
| | NIST SP: 800-63-3; | |
| | OMB Circular: A-130 Appendix II; | |
| | OMB Memo: M-03-22, M-10-22; | |
| Privacy Discussion | | |
| Privacy Implementation Standards | | |
| HVA Control Statement | | |
| HVA Discussion | | |
| HVA Implementation Standard | | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|----------------|----------|--------------|
| PT-05 | Privacy Notice | P1 | Moderate |
| | · | | High |
| | | | |

Systems processing, storing, or transmitting PII (to include PHI):

Provide notice to individuals about the processing of personally identifiable information that:

- (a) Is available to individuals upon first interacting with an organization, and subsequently at times prescribed by law or more often as the organization deems);
- (b) Is clear and easy-to-understand, expressing information about personally identifiable information processing in plain language;
- (c) Identifies the authority that authorizes the processing of personally identifiable information;
- (d) Identifies the purposes for which personally identifiable information is to be processed; and
- (e) Includes the following information at a minimum.
 - 1. How PII is protected;
 - 2. Activities impacting privacy, to include collection, use, sharing, safeguarding, maintenance, and disposal of PII, and how the PII will be used internally;
 - 3. If PII is shared PII with external entities, how those entities are categorized, and the purposes for such sharing;
- 4. Choices individuals may have regarding how their PII may be used (i.e., consent to specific uses or sharing) and the consequences of exercising or not exercising those choices; and
 - 5. Ability to access and have PII amended or corrected if and when necessary.

Discussion

Privacy notices help inform individuals about how their personally identifiable information is being processed by the system or organization. Organizations use privacy notices to inform individuals about how, under what authority, and for what purpose their personally identifiable information is processed, as well as other information such as choices individuals might have with respect to that processing and, other parties with whom information is shared. Laws, executive orders, directives, regulations, or policies may require that privacy notices include specific elements or be provided in specific formats. Federal agency personnel consult with the senior agency official for privacy and legal counsel regarding when and where to provide privacy notices, as well as elements to include in privacy notices and required formats. In circumstances where laws or government-wide policies do not require privacy notices, organizational policies and determinations may require privacy notices and may serve as a source of the elements to include in privacy notices.

Privacy risk assessments identify the privacy risks associated with the processing of personally identifiable information and may help organizations determine appropriate elements to include in a privacy notice to manage such risks. To help individuals understand how their information is being processed, organizations write materials in plain language and avoid technical jargon.

Providing the appropriate notification of privacy practices to the individual enables the individual to make an informed decision when they provide their consent. Additionally, changing PII practice or policy without prior notice is disfavored and should only be undertaken in consultation with the SOP and Chief Counsel. The website privacy policy, per OMB M-17-12, Policies for Federal Agency Public Websites and Digital Services, frequently referred to on organization websites as a "Privacy Policy" or "Privacy and Security

Notice," is intended as a broad notice of website privacy policies and general website use, and will not by itself meet the requirement for specific notice when collecting PII. When PII is maintained (including collection) in a system of records that is covered by the Privacy Act, the organization must provide a "Privacy Act Statement" to the individual at the time of collection that meets the requirements of the Privacy Act of 1974, 5 U.S.C. §552a(e)(3), unless the organization has published a rule exempting that system of records from the (e)(3) notice provision in accordance with subsection (j) of the Privacy Act. If the PII is not maintained in a system of records under the Privacy Act, a privacy notice should be provided which describes the privacy practices associated with that PII, including, but not limited to, the way the PII is protected, how it is used, and whether it is shared. To avoid confusion, this type of privacy notice must not be labeled as a "Privacy Act Statement." As an alternative, several organizations refer to this notice type as a "Privacy Advisory."

| Implementation Standard | | |
|--|---|--|
| Control Review Frequency | Assessment Frequency | |
| Three (3) Years | Three (3) Years | |
| Related Controls | Reference Policy | |
| PM-20, PM-22, PT-2, PT-3, PT-4, PT-7, RA-3, SI-18; | Statute: Privacy Act of 1974 (P.L. 93-579); | |
| | NIST SP: 800-63-3; | |
| | OMB Circular: A-108, A-130; | |
| Privacy Discussion | | |
| Privacy Implementation Standards | | |
| HVA Control Statement | | |
| HVA Discussion | | |
| HVA Implementation Standard | | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|------------------------|----------|--------------|
| PT-05(02) | Privacy Act Statements | P1 | Moderate |
| | • | | High |
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Control Statement

Systems processing, storing, or transmitting PII (to include PHI):

In coordination with the HHS Privacy Act Officer, the CMS SOP, CMS Privacy Contacts, and the HHS and CMS Offices of General Counsel, includes Privacy Act statements on forms that collect information that will be maintained in a Privacy Act system of records, or provide Privacy Act statements on separate forms that can be retained by individuals.

Discussion

If a federal agency asks individuals to supply information that will become part of a system of records, the agency is required to provide a Privacy Act statement on the form used to collect the information or on a separate form that can be retained by the individual. The agency provides a Privacy Act statement in such circumstances regardless of whether the information will be collected on a paper or electronic form, on a website, on a mobile application, over the telephone, or through some other medium. This requirement ensures that the individual is provided with sufficient information about the request for information to make an informed decision on whether or not to respond.

Privacy Act statements provide formal notice to individuals of the authority that authorizes the solicitation of the information; whether providing the information is mandatory or voluntary; the principal purpose(s) for which the information is to be used; the published routine uses to which the information is subject; the effects on the individual, if any, of not providing all or any part of the information requested; and an appropriate citation and link to the relevant system of records notice. Federal agency personnel consult with the senior agency official for privacy and legal counsel regarding the notice provisions of the Privacy Act.

CMS Businesses/Systems must ensure PII collected, used, maintained, or disseminated is related to, and compatible with, the purpose and scope of the authority described in the information system documentation, including privacy documentation such as a SORN or PIA when applicable.

| Implementation Standard | | |
|----------------------------------|---|--|
| Control Review Frequency | Assessment Frequency | |
| Three (3) Years | Three (3) Years | |
| Related Controls | Reference Policy | |
| PT-6 | Code: 5 U.S.C. §552a; | |
| | Statute: Privacy Act of 1974 (P.L. 93-579); | |
| Privacy Discussion | | |
| Privacy Implementation Standards | | |
| HVA Control Statement | | |

| HVA Discussion | |
|-----------------------------|--|
| HVA Implementation Standard | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|--------------------------|----------|--------------|
| PT-06 | System of Records Notice | P1 | Moderate |
| | | | High |
| | | | |

Systems processing, storing, or transmitting PII (to include PHI):

For systems that process information that will be maintained in a Privacy Act system of records and in coordination with the HHS Privacy Act Officer, the CMS SOP, CMS Privacy Contacts, and the HHS and CMS Offices of General Counsel:

- (a) Draft system of records notices in accordance with OMB guidance and submit new and significantly modified system of records notices to the OMB and appropriate congressional committees for advance review;
- (b) Publish system of records notices in the Federal Register; and
- (c) Keep system of records notices accurate, up-to-date, and scoped in accordance with policy.

Discussion

The Privacy Act requires that federal agencies publish a system of records notice in the Federal Register upon the establishment and/or modification of a Privacy Act system of records. As a general matter, a system of records notice is required when an agency maintains a group of any records under the control of the agency from which information is retrieved by the name of an individual or by some identifying number, symbol, or other identifier. The notice describes the existence and character of the system, and identifies the system of records, the purpose(s) of the system, the authority for maintenance of the records, the categories of records maintained in the system, the categories of individuals about whom records are maintained, the routine uses to which the records are subject, and additional details about the system as described in OMB Circular A-108.

Note: Publication of a SORN in the Federal Register requires a mandatory review and comment period of a minimum of 40 days.

SORNs and Privacy Act Statements, i.e., (e)(3) notices, provide transparency, in advance of collection, use, maintenance, or sharing of PII when in a system that meets the statutory definition of a "system of records" under the Privacy Act. The Privacy Act notes that the Act uses "maintain" to include "maintain, collect, use or disseminate." Privacy Act requirements impact decisions made during planning, design, development, and operation of programs and systems.

CMS and CMS Businesses/Systems issue SORNs to provide the public notice regarding PII collected in a system of records, which the Privacy Act defines as "a group of any records under the control of any agency from which information is retrieved by the name of an individual or by some identifying number, symbol, or another identifier." SORNs explain how the information is used, retained, and may be corrected, and whether certain portions of the system are subject to Privacy Act exemptions for law enforcement or national security reasons. Privacy Act Statements provide notice of:

- (i) the authority of organizations to collect PII;
- (ii) whether providing PII is mandatory or optional;
- (iii) the principal purpose(s) for which the PII is to be used;
- (iv) the intended disclosures (routine uses) of the information; and
- (v) the consequences of not providing all or some portion of the information requested.

When information is collected verbally, CMS and CMS Businesses/Systems must read a Privacy Act Statements prior to initiating the collection of PII (for example, when conducting telephone interviews or surveys).

The publication of a SORN is required only when PII is maintained in a system that meets the statutory definition of a "system of records" under the Privacy Act. Not all systems containing PII may meet the definition of a "system of records." However, all PII maintained by an organization must be protected irrespective of whether the PII is subject to the Privacy Act. The Privacy Act Statement, when required, should be provided in the same format as the information is collected. For example, an electronic statement on a website, a written statement on a paper form, and a verbal statement provided for information that is collected verbally.

| Implementation Standard | |
|--------------------------------|---|
| Control Review Frequency | Assessment Frequency |
| Three (3) Years | Three (3) Years |
| Related Controls | Reference Policy |
| AC-3, PM-20, PT-2, PT-3, PT-5; | Statute: Privacy Act of 1974 (P.L. 93-579); |

| | NIST SP: 800-63-3; |
|----------------------------------|----------------------|
| | OMB Circular: A-108; |
| Privacy Discussion | |
| Privacy Implementation Standards | |
| HVA Control Statement | |
| HVA Discussion | |
| HVA Implementation Standard | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|--------------|----------|--------------|
| PT-06(01) | Routine Uses | P1 | Moderate |
| | | | High |

Systems processing, storing, or transmitting PII (to include PHI):

Review all routine uses published in the system of records notice at [CMS Entity-Defined: Mission/Business/System]-defined frequency (defined in applicable [CMS Entity-Defined: Mission/Business/System] security/privacy plans) to ensure continued accuracy, and to ensure that routine uses continue to be compatible with the purpose for which the information was collected.

Discussion

A Privacy Act routine use is a particular kind of disclosure of a record outside of the federal agency maintaining the system of records. A routine use is an exception to the Privacy Act prohibition on the disclosure of a record in a system of records without the prior written consent of the individual to whom the record pertains. To qualify as a routine use, the disclosure must be for a purpose that is compatible with the purpose for which the information was originally collected. The Privacy Act requires agencies to describe each routine use of the records maintained in the system of records, including the categories of users of the records and the purpose of the use. Agencies may only establish routine uses by explicitly publishing them in the relevant system of records notice.

| The state of the s | | |
|--|----------------------|--|
| Implementation Standard | | |
| Control Review Frequency | Assessment Frequency | |
| Three (3) Years | Three (3) Years | |
| Related Controls | Reference Policy | |
| None; | See PT-6; | |
| Privacy Discussion | | |
| Privacy Implementation Standards | | |
| HVA Control Statement | | |
| HVA Discussion | | |
| HVA Implementation Standard | | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|-----------------|----------|--------------|
| PT-06(02) | Exemption Rules | P1 | Moderate |
| | - | | High |
| | | | |

Control Statement

Systems processing, storing, or transmitting PII (to include PHI):

Review all Privacy Act exemptions claimed for the system of records at [CMS Entity-Defined: Mission/Business/System]-defined frequency (defined in applicable [CMS Entity-Defined: Mission/Business/System] security/privacy plans) to ensure they remain appropriate and necessary in accordance with law, that they have been promulgated as regulations, and that they are accurately described in the system of records notice.

Discussion

The Privacy Act includes two sets of provisions that allow federal agencies to claim exemptions from certain requirements in the statute. These provisions allow agencies in certain circumstances to promulgate regulations to exempt a system of records from select provisions of the Privacy Act. At a minimum, organizations' Privacy Act exemption

| regulations include the specific name(s) of any system(s) of record | ds that will be exempt, the specific provisions of the Privacy Act from which the system(s) of records is to be |
|---|---|
| exempted, the reasons for the exemption, and an explanation for v | why the exemption is both necessary and appropriate. |
| Implementation Standard | |
| Control Review Frequency | Assessment Frequency |
| Three (3) Years | Three (3) Years |
| Related Controls | Reference Policy |
| None; | See PT-6; |
| Privacy Discussion | |
| Privacy Implementation Standards | |
| HVA Control Statement | |
| HVA Discussion | |
| HVA Implementation Standard | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|-----------------------------------|----------|--------------|
| PT-07 | Specific Categories of Personally | P1 | Moderate |
| | Identifiable Information | | High |
| | | | |

Systems processing, storing, or transmitting PII (to include PHI):

Apply organization-defined processing conditions for specific categories of personally identifiable information, as identified by the Authorizing Official, CISO, SOP, and in coordination with individual CMS information systems [for specific categories of personally identifiable information.

Discussion

Organizations apply any conditions or protections that may be necessary for specific categories of personally identifiable information. These conditions may be required by laws, executive orders, directives, regulations, policies, standards, or guidelines. The requirements may also come from organizational policies and determinations when an organization has determined that a particular category of personally identifiable information is particularly sensitive or raises particular privacy risks. Organizations consult with the senior agency official for privacy and legal counsel regarding any protections that may be necessary.

| Implementation Standard | |
|----------------------------------|---|
| Control Review Frequency | Assessment Frequency |
| Three (3) Years | Three (3) Years |
| Related Controls | Reference Policy |
| IR-9, PT-2, PT-3, RA-3 | Statute: Privacy Act of 1974 (P.L. 93-579); |
| | OMB Circular: A-108, A-130; |
| Privacy Discussion | |
| Privacy Implementation Standards | |
| HVA Control Statement | |
| HVA Discussion | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|-------------------------|----------|--------------|
| PT-07(01) | Social Security Numbers | P1 | Moderate |
| | · | | High |

Control Statement

HVA Implementation Standard

Systems processing, storing, or transmitting PII (to include PHI):

When a system processes Social Security numbers:

- (a) Eliminate unnecessary collection, maintenance, and use of Social Security numbers, and explore alternatives to their use as a personal identifier;
- (b) Do not deny any individual any right, benefit, or privilege provided by law because of such individual's refusal to disclose his or her Social Security number; and

| | | ocial Security number whether that disclosure is mand | atory or voluntary, by what statutory or other authority |
|---|--|--|--|
| such number is solicited, | and what uses will be made of it. | | |
| Discussion | | | |
| Federal law and policy es | stablish specific requirements for organ | nizations' processing of Social Security numbers. Organ | nizations take steps to eliminate unnecessary uses of Social |
| | | any particular requirements that apply. | • |
| Implementation Standard | | | |
| Control Review Frequency | | Assessment Frequency | |
| Three (3) Years | | Three (3) Years | |
| Related Controls | | Reference Policy | |
| IA-4 | | See PT-7 | |
| Privacy Discussion | | Sec 1 1-7 | |
| Privacy Implementation Stan | dards | | |
| HVA Control Statement | uai us | | |
| HVA Discussion | | | |
| HVA Implementation Standa | ard | | |
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| | | | |
| | | | |
| Control Number | Control Name | Priority | CMS Baseline |
| PT-07(02) | First Amendment Information | P1 | Moderate |
| | | | High |
| | | | ŭ |
| Control Statement | | | |
| | ing, or transmitting PII (to include PHI |). | |
| | | vidual exercises rights guaranteed by the First Amendm | ent unless expressly authorized by statute or by the |
| | nent to and within the scope of an auth | | ent unless expressly authorized by statute of by the |
| Lindividijal or linless perfi | | | |
| | hent to and within the scope of an auth | orized law enforcement activity. | |
| Discussion | • | • | |
| Discussion The Privacy Act limits as | gencies' ability to process information | that describes how individuals exercise rights guarantee | ed by the First Amendment. Organizations consult with the |
| Discussion The Privacy Act limits agsenior agency official for | • | that describes how individuals exercise rights guarantee | ed by the First Amendment. Organizations consult with the |
| Discussion The Privacy Act limits agsenior agency official for Implementation Standard | gencies' ability to process information | that describes how individuals exercise rights guaranteenese requirements. | ed by the First Amendment. Organizations consult with the |
| Discussion The Privacy Act limits as senior agency official for Implementation Standard Control Review Frequency | gencies' ability to process information | that describes how individuals exercise rights guarantee nese requirements. Assessment Frequency | ed by the First Amendment. Organizations consult with the |
| Discussion The Privacy Act limits agsenior agency official for Implementation Standard | gencies' ability to process information | that describes how individuals exercise rights guarantee requirements. Assessment Frequency Three (3) Years | ed by the First Amendment. Organizations consult with the |
| Discussion The Privacy Act limits as senior agency official for Implementation Standard Control Review Frequency | gencies' ability to process information | that describes how individuals exercise rights guarantee nese requirements. Assessment Frequency | ed by the First Amendment. Organizations consult with the |
| Discussion The Privacy Act limits as senior agency official for Implementation Standard Control Review Frequency Three (3) Years | gencies' ability to process information | that describes how individuals exercise rights guarantee requirements. Assessment Frequency Three (3) Years | ed by the First Amendment. Organizations consult with the |
| Discussion The Privacy Act limits as senior agency official for Implementation Standard Control Review Frequency Three (3) Years Related Controls | gencies' ability to process information | that describes how individuals exercise rights guarantee nese requirements. Assessment Frequency Three (3) Years Reference Policy See PT-7 | ed by the First Amendment. Organizations consult with the |
| Discussion The Privacy Act limits as senior agency official for Implementation Standard Control Review Frequency Three (3) Years Related Controls | gencies' ability to process information | that describes how individuals exercise rights guarantee nese requirements. Assessment Frequency Three (3) Years Reference Policy See PT-7 Statute: Privacy Act of 1974 (P.L. 93-579); | ed by the First Amendment. Organizations consult with the |
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| Discussion The Privacy Act limits as senior agency official for Implementation Standard Control Review Frequency Three (3) Years Related Controls None; Privacy Discussion Privacy Implementation Stan | gencies' ability to process information privacy and legal counsel regarding the | that describes how individuals exercise rights guarantee nese requirements. Assessment Frequency Three (3) Years Reference Policy See PT-7 Statute: Privacy Act of 1974 (P.L. 93-579); | ed by the First Amendment. Organizations consult with the |
| Discussion The Privacy Act limits as senior agency official for Implementation Standard Control Review Frequency Three (3) Years Related Controls None; Privacy Discussion | gencies' ability to process information privacy and legal counsel regarding the | that describes how individuals exercise rights guarantee nese requirements. Assessment Frequency Three (3) Years Reference Policy See PT-7 Statute: Privacy Act of 1974 (P.L. 93-579); | ed by the First Amendment. Organizations consult with the |
| Discussion The Privacy Act limits as senior agency official for Implementation Standard Control Review Frequency Three (3) Years Related Controls None; Privacy Discussion Privacy Implementation Stan HVA Control Statement HVA Discussion | gencies' ability to process information privacy and legal counsel regarding the | that describes how individuals exercise rights guarantee nese requirements. Assessment Frequency Three (3) Years Reference Policy See PT-7 Statute: Privacy Act of 1974 (P.L. 93-579); | ed by the First Amendment. Organizations consult with the |
| Discussion The Privacy Act limits as senior agency official for Implementation Standard Control Review Frequency Three (3) Years Related Controls None; Privacy Discussion Privacy Implementation Stan HVA Control Statement | gencies' ability to process information privacy and legal counsel regarding the | that describes how individuals exercise rights guarantee nese requirements. Assessment Frequency Three (3) Years Reference Policy See PT-7 Statute: Privacy Act of 1974 (P.L. 93-579); | ed by the First Amendment. Organizations consult with the |
| Discussion The Privacy Act limits as senior agency official for Implementation Standard Control Review Frequency Three (3) Years Related Controls None; Privacy Discussion Privacy Implementation Stan HVA Control Statement HVA Discussion | gencies' ability to process information privacy and legal counsel regarding the | that describes how individuals exercise rights guarantee nese requirements. Assessment Frequency Three (3) Years Reference Policy See PT-7 Statute: Privacy Act of 1974 (P.L. 93-579); | ed by the First Amendment. Organizations consult with the |
| Discussion The Privacy Act limits as senior agency official for Implementation Standard Control Review Frequency Three (3) Years Related Controls None; Privacy Discussion Privacy Implementation Stan HVA Control Statement HVA Discussion HVA Implementation Standard | gencies' ability to process information privacy and legal counsel regarding the dards | that describes how individuals exercise rights guaranteenese requirements. Assessment Frequency Three (3) Years Reference Policy See PT-7 Statute: Privacy Act of 1974 (P.L. 93-579); OMB Circular: A-108, A-130 | |
| Discussion The Privacy Act limits as senior agency official for Implementation Standard Control Review Frequency Three (3) Years Related Controls None; Privacy Discussion Privacy Implementation Stan HVA Control Statement HVA Discussion HVA Implementation Standard Control Number | gencies' ability to process information r privacy and legal counsel regarding the | that describes how individuals exercise rights guaranteenese requirements. Assessment Frequency Three (3) Years Reference Policy See PT-7 Statute: Privacy Act of 1974 (P.L. 93-579); OMB Circular: A-108, A-130 | CMS Baseline |
| Discussion The Privacy Act limits as senior agency official for Implementation Standard Control Review Frequency Three (3) Years Related Controls None; Privacy Discussion Privacy Implementation Stan HVA Control Statement HVA Discussion HVA Implementation Standard | gencies' ability to process information privacy and legal counsel regarding the dards | that describes how individuals exercise rights guaranteenese requirements. Assessment Frequency Three (3) Years Reference Policy See PT-7 Statute: Privacy Act of 1974 (P.L. 93-579); OMB Circular: A-108, A-130 | |
| Discussion The Privacy Act limits as senior agency official for Implementation Standard Control Review Frequency Three (3) Years Related Controls None; Privacy Discussion Privacy Implementation Stan HVA Control Statement HVA Discussion HVA Implementation Standar Control Number | gencies' ability to process information privacy and legal counsel regarding the dards Control Name Computer Matching | that describes how individuals exercise rights guaranteenese requirements. Assessment Frequency Three (3) Years Reference Policy See PT-7 Statute: Privacy Act of 1974 (P.L. 93-579); OMB Circular: A-108, A-130 | CMS Baseline Moderate |
| Discussion The Privacy Act limits as senior agency official for Implementation Standard Control Review Frequency Three (3) Years Related Controls None; Privacy Discussion Privacy Implementation Stan HVA Control Statement HVA Discussion HVA Implementation Standard Control Number | gencies' ability to process information r privacy and legal counsel regarding the | that describes how individuals exercise rights guaranteenese requirements. Assessment Frequency Three (3) Years Reference Policy See PT-7 Statute: Privacy Act of 1974 (P.L. 93-579); OMB Circular: A-108, A-130 | CMS Baseline |
| Discussion The Privacy Act limits as senior agency official for Implementation Standard Control Review Frequency Three (3) Years Related Controls None; Privacy Discussion Privacy Implementation Standard HVA Control Statement HVA Discussion HVA Implementation Standard Control Number PT-08 | gencies' ability to process information privacy and legal counsel regarding the dards Control Name Computer Matching | that describes how individuals exercise rights guaranteenese requirements. Assessment Frequency Three (3) Years Reference Policy See PT-7 Statute: Privacy Act of 1974 (P.L. 93-579); OMB Circular: A-108, A-130 | CMS Baseline Moderate |
| Discussion The Privacy Act limits as senior agency official for Implementation Standard Control Review Frequency Three (3) Years Related Controls None; Privacy Discussion Privacy Implementation Stanthy A Control Statement HVA Discussion HVA Implementation Standard Control Number PT-08 Control Statement | gencies' ability to process information privacy and legal counsel regarding the dards Control Name Computer Matching Requirements | that describes how individuals exercise rights guaranteenese requirements. Assessment Frequency Three (3) Years Reference Policy See PT-7 Statute: Privacy Act of 1974 (P.L. 93-579); OMB Circular: A-108, A-130 Priority P1 | CMS Baseline Moderate |
| Discussion The Privacy Act limits as senior agency official for Implementation Standard Control Review Frequency Three (3) Years Related Controls None; Privacy Discussion Privacy Implementation Standard HVA Control Statement HVA Discussion HVA Implementation Standard Control Number PT-08 Control Statement Systems processing, stor | gencies' ability to process information privacy and legal counsel regarding the dards Control Name Computer Matching Requirements ing, or transmitting PII (to include PHI | that describes how individuals exercise rights guaranteenese requirements. Assessment Frequency Three (3) Years Reference Policy See PT-7 Statute: Privacy Act of 1974 (P.L. 93-579); OMB Circular: A-108, A-130 Priority P1 | CMS Baseline Moderate High |
| Discussion The Privacy Act limits as senior agency official for Implementation Standard Control Review Frequency Three (3) Years Related Controls None; Privacy Discussion Privacy Implementation Standard HVA Control Statement HVA Discussion HVA Implementation Standard Control Number PT-08 Control Statement Systems processing, stor | gencies' ability to process information privacy and legal counsel regarding the dards Control Name Computer Matching Requirements ing, or transmitting PII (to include PHI | that describes how individuals exercise rights guaranteenese requirements. Assessment Frequency Three (3) Years Reference Policy See PT-7 Statute: Privacy Act of 1974 (P.L. 93-579); OMB Circular: A-108, A-130 Priority P1 | CMS Baseline Moderate High |

- (a) Obtain approval from the Data Integrity Board to conduct the matching program;
- (b) Develop and enter into a computer matching agreement;
- (c) Publish a matching notice in the Federal Register;
- (d) Independently verify the information produced by the matching program before taking adverse action against an individual, if required; and
- (e) Provide individuals with notice and an opportunity to contest the findings before taking adverse action against an individual.

Discussion

The Privacy Act establishes a set of requirements for federal and non-federal agencies when they engage in a matching program. In general, a matching program is a computerized comparison of records from two or more automated Privacy Act systems of records, or an automated system of records and automated records maintained by a non-Federal agency (or agent thereof). A matching program either pertains to Federal benefit programs or Federal personnel or payroll records. A Federal benefit match is performed for purposes of determining or verifying eligibility for payments under Federal benefit programs, or recouping payments or delinquent debts under Federal benefit programs. A matching program involves not just the matching activity itself, but also the investigative follow-up and ultimate action, if any.

CMS Businesses/Systems conducting or participating in CMAs with other organizations regarding applicants for and recipients of financial assistance or payments under federal benefit programs or regarding certain computerized comparisons involving federal personnel or payroll records must leverage the CMS Data Integrity Board to oversee and coordinate their implementation of such matching agreements. CMS coordinates with the HHS Data Integrity Board to ensure that controls are in place to maintain both the quality and the integrity of data shared under CMAs.

The CMS Data Integrity Board ensures that sharing agreements, such as a CMA, are appropriately documented and published as required.

| Implementation Standard | |
|----------------------------------|---|
| Control Review Frequency | Assessment Frequency |
| Three (3) Years | Three (3) Years |
| Related Controls | Reference Policy |
| PM-24; | Statute: Privacy Act of 1974 (P.L. 93-579); |
| | OMB Circular: A-108, A-130; |
| Privacy Discussion | |
| Privacy Implementation Standards | |
| HVA Control Statement | |
| HVA Discussion | |
| HVA Implementation Standard | |

Risk Assessment Control Number RA-01 Policy and Procedures P1 Control Name Priority Low Moderate High

Control Statement

- (a) Develop, document, and disseminate to applicable personnel and roles:
 - 1. CMS Enterprise-level risk assessment policy that:
 - a. Addresses purpose, scope, roles, responsibilities, management commitment, coordination among organizational entities, and compliance; and
 - b. Is consistent with applicable laws, executive orders, directives, regulations, policies, standards, and guidelines; and
- 2. Procedures to facilitate the implementation of the risk assessment policy and the associated risk assessment controls;
- (b) Designate CMS-defined officials (e.g., CMS Senior Management such as the CISO, SOP), Mission/Business-defined officials and System-defined officials (e.g., Business Owner, System Owner, ISSO) to manage the development, documentation, and dissemination of the risk assessment policy and procedures; and
- (c) Review and update the current risk assessment:
- 1. Policy within every three (3) years and following CMS-defined events (e.g., assessment or audit findings or changes in applicable laws, executive orders, directives, regulations, policies, standards, and guidelines); and
- 2. Procedures within every three (3) years and following CMS-defined events (e.g., assessment or audit findings or changes in applicable laws, executive orders, directives, regulations, policies, standards, and guidelines).

Discussion

Risk assessment policy and procedures address the controls in the RA family that are implemented within systems and organizations. The risk management strategy is an important factor in establishing such policies and procedures. Policies and procedures contribute to security and privacy assurance. Therefore, it is important that security and privacy programs collaborate on the development of risk assessment policy and procedures. Security and privacy program policies and procedures at the organization level are preferable, in general, and may obviate the need for mission- or system-specific policies and procedures. The policy can be included as part of the general security and privacy policy or be represented by multiple policies reflecting the complex nature of organizations. Procedures can be established for security and privacy programs, for mission or business processes, and for systems, if needed. Procedures describe how the policies or controls are implemented and can be directed at the individual or role that is the object of the procedure. Procedures can be documented in system security and privacy plans or in one or more separate documents. Events that may precipitate an update to risk assessment policy and procedures include assessment or audit findings, security or privacy incidents, or changes in laws, executive orders, directives, regulations, policies, standards, and guidelines. Simply restating controls does not constitute an organizational policy or procedure.

CMS provides an enterprise level risk assessment policy within the CMS IS2P2, and procedures within the RMH, that can be inherited by CMS organizations and systems. Risk-based customization is recommended when the CMS organizational or system level security and privacy needs (i.e., special requirements exist that are unique to the CMS organization or system) are not fully addressed by the enterprise policy. (Implemented policy must not be less stringent than the enterprise policy and procedures).

Implementation Standard

High, Moderate & Low:

Std.1 - The CMS CIO and CISO will (a) Develop, document, and disseminate to applicable personnel and roles:

- 1. CMS Enterprise-level risk assessment policy that:
 - a. Addresses purpose, scope, roles, responsibilities, management commitment, coordination among organizational entities, and compliance; and
 - b. Is consistent with applicable laws, executive orders, directives, regulations, policies, standards, and guidelines; and
- 2. Procedures to facilitate the implementation of the risk assessment policy and the associated risk assessment controls;
- (b) Designate CMS-defined officials (e.g., CMS Senior Management such as the CISO, SOP), Mission/Business-defined officials and System-defined officials (e.g., Business Owner, System Owner, ISSO) to manage the development, documentation, and dissemination of the risk assessment policy and procedures; and
- (c) Review and update the current risk assessment:
- 1. Policy within every three (3) years and following CMS-defined events (e.g., assessment or audit findings or changes in applicable laws, executive orders, directives, regulations, policies, standards, and guidelines); and
- 2. Procedures within every three (3) years and following CMS-defined events (e.g., assessment or audit findings or changes in applicable laws, executive orders, directives, regulations, policies, standards, and guidelines).

| Control Review Frequency | Assessment Frequency |
|-----------------------------------|--|
| Annually (365 Days) | Three (3) Years |
| Related Controls | Reference Policy |
| PM-9, PS-8, SI-12. | FedRAMP: Rev. 4 Baseline; |
| (Redacted Privacy Controls: AR-2) | FISCAM: AS-1, SM-1, SM-3; |
| | HIPAA: 45 C.F.R. §164.308(a)(1)(i), 45 C.F.R. §164.316(a); |
| | NIST SP: 800-12, 800-30, 800-39, 800-100; |
| | OMB Circular: A-130 7.g. and 8.b.(3)(b); |
| | OMB Memo: M-17-12 Att. 1, A.2., M-05-08; |
| | |
| | |

Privacy Discussion

Discussion for systems processing, storing, or transmitting PII (to include PHI):

The Privacy Office (Senior Official for Privacy) should be consulted when developing risk assessment policy and procedures to cover information systems containing PII.

Privacy Implementation Standards

Systems processing, storing, or transmitting PII (to include PHI):

High & Moderate:

PRIV.1 - Incorporate and monitor for changes to applicable privacy laws, regulations, and overarching policy that affect risk assessment policies to ensure the CMS and Mission/Business/System risk assessment policies remains effective.

PRIV.2 - Ensure risk assessment policies support privacy to the greatest extent feasible throughout the life cycle of system collecting, using, maintaining, and/or disseminating personally identifiable information (PII).

HVA Control Statement

HVA Discussion

HVA Implementation Standard

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|-------------------------|----------|--------------|
| RA-02 | Security Categorization | P1 | Low |
| | | | Moderate |
| | | | High |
| | | | HVA |

Control Statement

- (a) Categorize the system and information it processes, stores, and transmits;
- (b) Document the security categorization results, including supporting rationale, in the security plan for the system; and
- (c) Verify that the Authorizing Official (AO) or Authorizing Official designated representative reviews and approves the security categorization decision.

Systems processing, storing, or transmitting PII (to include PHI):

Involve the Senior Official for Privacy, or their designee, when conducting the security categorization process for information systems containing personally identifiable information (PII) or protected health information (PHI).

Discussion

Security categories describe the potential adverse impacts or negative consequences to organizational operations, organizational assets, and individuals if organizational information and systems are compromised through a loss of confidentiality, integrity, or availability. Security categorization is also a type of asset loss characterization in systems security engineering processes that is carried out throughout the system development life cycle. Organizations can use privacy risk assessments or privacy impact assessments to better understand the potential adverse effects on individuals. [CNSSI 1253] provides additional guidance on categorization for national security systems.

Organizations conduct the security categorization process as an organization-wide activity with the direct involvement of chief information officers, senior agency information security officers, senior agency officials for privacy, system owners, mission and business owners, and information owners or stewards. Organizations consider the potential adverse impacts to other organizations and, in accordance with [USA PATRIOT] and Homeland Security Presidential Directives, potential national-level adverse impacts.

Security categorization processes facilitate the development of inventories of information assets and, along with CM-8, mappings to specific system components where information is processed, stored, or transmitted. The security categorization process is revisited throughout the system development life cycle to ensure that the security categories remain accurate and relevant.

All CMS systems categorized as High or Moderate are considered sensitive or contain sensitive information. All CMS systems categorized as Low are considered non-sensitive or contain non-sensitive information. Organizations implement the minimum-security requirements and controls as established in the current CMS Information Security ARS Standard, based on the system security categorization.

Implementation Standard

High, Moderate & Low:

- Std. 1 (a) Categorize the system and information it processes, stores, and transmits;
- (b) Document the security categorization results, including supporting rationale, in the security/privacy plan for the system in CFACTS based on the CMS defined information types and if the systems collects PII and/or PHI; and
- (c) Verify that the Authorizing Official (AO) or Authorizing Official designated representative reviews and approves the security categorization decision based on the FIPS 199 Standards for Security Categorization of Federal Information and Information Systems.

| Standards for Security Caregorization of reactar information and information Systems. | | |
|---|---|--|
| Control Review Frequency | Assessment Frequency | |
| Two (2) years | Three (3) Years | |
| Related Controls | Reference Policy | |
| CM-8, MP-4, PL-2, PL-10, PL-11, PM-7, RA-3, RA-5, RA-7, | FedRAMP: Rev. 4 Baseline; | |
| RA-8, SA-8, SC-7, SC-38, SI-12. | FIPS: 199, 200; | |
| | FISCAM: AS-1, SM-2; | |
| | HIPAA: 45 C.F.R. §164.308(a)(1)(ii)(A), 45 C.F.R. §164.308(a)(1)(ii)(B), 45 C.F.R. §164.308(a)(7)(ii)(E); | |
| | NIST SP: 800-30, 800-37, 800-39, 800-60 v1, 800-60 v2, 800-160 v1; | |
| | OMB Memo: M-17-12 Att. 1, A.2, M-06-16, M-14-04; | |
| | CNSSI 1253. | |
| | | |

Privacy Discussion

Privacy Implementation Standards

HVA Control Statement

- (a) The organization should apply the "high water mark" concept to their HVA systems by properly categorizing HVAs and at least no lower than a Moderate based on the definition of the impacts defined in FIPS 199.
- (b) Document the security categorization results, including supporting rationale, in the security plan for the system; and
- (c) Verify that the Authorizing Official (AO) or Authorizing Official designated representative reviews and approves the security categorization decision.

HVA Discussion

Clearly defined HVA system boundaries are a prerequisite for security categorization decisions. Security categories describe the potential adverse impacts or negative consequences to organizational operations, organizational assets, and individuals if organizational information and systems are comprised through a loss of confidentiality, integrity, or availability. Security categorization is also a type of asset loss characterization in the systems security engineering processes carried out throughout the system development life cycle.

HVA Implementation Standard

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|-----------------|----------|--------------|
| RA-03 | Risk Assessment | P1 | Low |
| | | | Moderate |
| | | | High |

Control Statement

- (a) Conduct a risk assessment, including:
 - 1. Identifying threats to and vulnerabilities in the system;

- 2. Determining the likelihood and magnitude of harm from unauthorized access, use, disclosure, disruption, modification, or destruction of the system, the information it processes, stores, or transmits, and any related information; and
 - 3. Determining the likelihood and impact of adverse effects on individuals arising from the processing of personally identifiable information;
- (b) Integrate risk assessment results and risk management decisions from the organization and mission or business process perspectives with system-level risk assessments;
- (c) Document risk assessment results in the applicable security and privacy plans and risk assessment report;
- (d) Review risk assessment results within every 365 days;
- (e) Disseminate risk assessment results to designated affected stakeholders, Business Owners(s), and the CMS CISO; and
- (f) Update the risk assessment report before issuing a new Authority to Operate (ATO)/authorization or when there are significant changes to the system, its environment of operation, or other conditions that may impact the security or privacy state of the system or if none of these events occur, update at a minimum every three (3) years.

Discussion

Risk assessments consider threats, vulnerabilities, likelihood, and impact to organizational operations and assets, individuals, other organizations, and the Nation. Risk assessments also consider risk from external parties, including contractors who operate systems on behalf of the organization, individuals who access organizational systems, service providers, and outsourcing entities.

Organizations can conduct risk assessments at all three levels in the risk management hierarchy (i.e., organization level, mission/business process level, or information system level) and at any stage in the system development life cycle. Risk assessments can also be conducted at various steps in the Risk Management Framework, including preparation, categorization, control selection, control implementation, control assessment, authorization, and control monitoring. Risk assessment is an ongoing activity carried out throughout the system development life cycle.

Risk assessments can also address information related to the system, including system design, the intended use of the system, testing results, and supply chain-related information or artifacts. Risk assessments can play an important role in control selection processes, particularly during the application of tailoring guidance and in the earliest phases of capability determination.

Implementation Standard

High, Moderate & Low:

Std. 1 - (a) Conduct a risk assessment, including:

- 1. Identifying threats to and vulnerabilities in the system;
- 2. Determining the likelihood and magnitude of harm from unauthorized access, use, disclosure, disruption, modification, or destruction of the system, the information it processes, stores, or transmits, and any related information; and
- 3. Determining the likelihood and impact of adverse effects on individuals arising from the processing of personally identifiable information;
- (b) Integrate risk assessment results and risk management decisions from the organization and mission or business process perspectives with system-level risk assessments;
- (c) Document risk assessment results in the applicable security (Information System Risk Assessment [ISRA]), and privacy plans (Privacy Impact Assessment [PIA], Third Party Web Application [TPWA] assessment {if needed}), and any additional risk assessment reports in CFACTS;
- (d) Review risk assessment results within every 365 days;
- (e) Disseminate risk assessment results to designated affected stakeholders, Business Owners(s), and the CMS CISO; and
- (f) Update the risk assessment report before issuing a new Authority to Operate (ATO)/authorization or when there are significant changes to the system, its environment of operation, or other conditions that may impact the security or privacy state of the system or if none of these events occur, update every three (3) years at a minimum.

| operation, or other conditions that may impact the security or privacy state of the system or it none of these events occur, update every three (3) years at a minimum. | | |
|---|-----------------------------------|--|
| Control Review Frequency | Assessment Frequency | |
| Annually (365 Days) | Three (3) Years | |
| Related Controls | Reference Policy | |
| CA-3, CA-6, CM-4, CM-13, CP-6, CP-7, IA-8, MA-5, PE-3, | OMB A-130; | |
| PE-8, PE-18, PL-2, PL-10, PL-11, PM-8, PM-9, PM-28, PT-7, | NIST SP: 800-30, 800-39, 800-161; | |
| RA-2, RA-5, RA-7, SA-8, SA-9, SC-38, SI-12. | IR 8023, IR 8062, IR 8272. | |
| (Redacted Privacy Controls: AR-2) | | |

Privacy Discussion

Discussion for systems processing, storing, or transmitting PII (to include PHI):

A standardized risk assessment process should include a consideration of risks associated with the collection, maintenance, and use of sensitive information such as PII. Effective implementation of privacy risk management processes requires both organizational and information system processes across the life cycle of the mission, business processes, and

information system. An evaluation of privacy risk for an information system benefits an organization and the individuals whose PII are included by enabling the organization to identify, evaluate, and manage the privacy risks for the information in that system. The content of the privacy risk assessment performed under this control should be addressed in concert with the privacy risk evaluation conducted through the internal risk management process to ensure privacy risks are identified, evaluated, and managed in information systems containing privacy-related sensitive information.

A standardized risk assessment process should include a consideration of risks associated with the collection, maintenance, and use of sensitive information such as PII. An evaluation of risks associated with the potential impact of loss of the PII must be identified within the overall risk assessment. All risk assessment documentation must reflect these findings. Effective implementation of privacy risk management processes requires both organizational and information system processes across the life cycle of the mission, business processes, and information system. An evaluation of privacy risk for an information system benefits an organization and the individuals whose PII are included by enabling the organization to identify, evaluate, and manage the privacy risks for the information in that system. The content of the privacy risk assessment performed under this control should be addressed in concert with the privacy risk evaluation conducted through the internal risk management process to ensure privacy risks are identified, evaluated, and managed in information systems containing privacy-related sensitive information.

Discussion for systems processing, storing, or transmitting PHI:

The Department of Health and Human Services has issued Final Guidance on Risk Analysis (Assessment) under the HIPAA Security Rule. The Guidance on Risk Analysis Requirements under the HIPAA Security Rule (HYPERLINK ""http://www.hhs.gov/sites/default/files/ocr/privacy/hipaa/administrative/securityrule/rafinalguidancepdf.pdf"".) provides additional information and guidance.

Privacy Implementation Standards

Systems processing, storing, or transmitting PII (to include PHI):

High & Moderate:

PRIV.1 - Include an assessment of the potential risks and vulnerabilities to the confidentiality, integrity, and availability of personally identifiable information (PII) in the related risk assessment documentation.

PRIV.2 - Document and implement a privacy risk management process that assesses privacy risk to individuals resulting from the collection, sharing, storing, transmitting, use, and disposal of PII:

Systems processing, storing, or transmitting PII (to include PHI):

High & Moderate:

PRIV.1 - Document risk assessment results in a HIPAA Risk Analysis, and associated risks to PHI must be identified within the overall risk assessment. All risk assessment documentation must reflect these findings.

PRIV.2 - All HIPAA Risk Analysis documentation must be maintained for 6 years from the date of creation or date it was last in effect – whichever is later.

HVA Control Statement

The organization should:

- a. conduct a risk assessment, including: the likelihood and magnitude of harm from unauthorized access, use, disclosure, disruption, modification, or destruction of the system, the information it processes, stores, or transmits, and any related information, and the likelihood and impact of adverse effects on individuals arising from the processing of personally identifiable information;
- b. integrate risk assessment results and risk management decisions from the organization and mission or business process erspectives with system-level risk assessments;
- c. document risk assessment results in the HVA system security plan, HVA risk assessment report, or other agency-defined HVA risk assessment document;
- d. review risk assessment results at least biannually;
- e. disseminate risk assessment results to the HVA system owners and staff; and
- f. update the risk assessment at least annually or when there are significant changes to the information system or environment of operation (including identification of new threats and vulnerabilities), or other conditions that may impact the security state of the system.

HVA Discussion

Clearly defined authorization boundaries are a prerequisite for effective risk assessments. Risk assessments consider threats, vulnerabilities, likelihood, and impact to organizational operations and assets, individuals, other organizations, and the Nation based on the operation and use of systems. Risk assessments also consider risk from external parties, including individuals accessing organizational systems; contractors operating systems on behalf of the organization; service providers; and outsourcing entities.

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|------------------------------|----------|--------------|
| RA-03(01) | Supply Chain Risk Assessment | | Low |
| | | | Moderate |
| | | | High |
| | | | HVA |

(a) Assess supply chain risks associated with systems, system components, and system services in accordance with HHS Policy for Cyber Supply Chain Risk Management; and (b) Update the supply chain risk assessment plan annually and/or when there are significant changes to the relevant supply chain, or when changes to the system, environments of operation, or other conditions may necessitate a change in the supply chain.

Discussion

Supply chain-related events include disruption, use of defective components, insertion of counterfeits, theft, malicious development practices, improper delivery practices, and insertion of malicious code. These events can have a significant impact on the confidentiality, integrity, or availability of a system and its information and therefore, can also adversely impact organizational operations (including mission, functions, image, or reputation), organizational assets, individuals, other organizations, and the Nation. The supply chain-related events may be unintentional or malicious and can occur at any point during the system life cycle. An analysis of supply chain risk can help an organization identify systems or components for which additional supply chain risk mitigations are required.

Implementation Standard

High, Moderate & Low:

Std.1 -

- (a) Assess supply chain risks associated with systems, system components, and system services in accordance with HHS Policy for Cyber Supply Chain Risk Management; and (b) Update the supply chain risk assessment plan annually and/or when there are significant changes to the relevant supply chain, or when changes to the system, environments of operation, or other conditions may necessitate a change in the supply chain; and
- (c) Publish the supply chain risk assessment plan within CFACTS

| (b) I do not the supply than flor assessment plan within cliffers. | |
|--|----------------------|
| Control Review Frequency | Assessment Frequency |
| Annually (365 Days) | Three (3) Years |
| Related Controls | Reference Policy |
| RA-2, RA-9, PM-17, PM-30, SR-2 | |

Privacy Discussion

Privacy Implementation Standards

HVA Control Statement

- (a) assess supply chain risks associated with the HVA, HVA components, and HVA system services; and
- (b) Review and update the supply chain risk assessment at least annually, when there are significant changes to the relevant supply chain, or when changes to the HVA, environments of operation, or other conditions may necessitate a change in the supply chain.

HVA Discussion

Supply chain-related events include disruption, use of defective components, insertion of counterfeits, theft, malicious development practices, improper delivery practices, and insertion of malicious code. These events can have a significant impact on the confidentiality, integrity, or availability of a system and its information and therefore, can also adversely impact organizational operations (including mission, functions, image, or reputation), organizational assets, individuals, other organizations, and the Nation. The supply chain-related events may be unintentional or malicious and can occur at any point during the system life cycle. An analysis of supply chain risk can help an organization identify systems or components for which additional supply chain risk mitigations are required.

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|------------------------------|----------|--------------|
| RA-05 | Vulnerability Monitoring and | P1 | Low |
| | Scanning | | Moderate |
| | | | High |
| | | | HVA |

- (a) Monitor and scan for vulnerabilities in the system and hosted applications no less often than once every 72 hours and when new vulnerabilities potentially affecting the system are identified and reported;
- (b) Employ vulnerability monitoring tools and techniques that facilitate interoperability among tools and automate parts of the vulnerability management process by using standards for:
 - 1. Enumerating platforms, software flaws, and improper configurations;
 - 2. Formatting checklists and test procedures; and
 - 3. Measuring vulnerability impact;
 - 4. Complying with DHS Continuous Diagnostics and Mitigation program and CMS requirements; and
 - 5. Complying with required reporting metrics (e.g., CyberScope).
- (c) Analyze vulnerability scan reports and results from vulnerability monitoring and control assessments;
- (d) Remediate legitimate vulnerabilities based on the Business Owner's risk prioritization in accordance with the guidance defined under security control SI-02;
- (e) Share information obtained from the vulnerability monitoring process and control assessments with designated/affected stakeholders, personnel, or roles on a "need to know" basis to help eliminate similar vulnerabilities in other systems (i.e., systemic weaknesses or deficiencies); and
- (f) Employ vulnerability monitoring tools that include the capability to readily update the vulnerabilities to be scanned.

Discussion

Security categorization of information and systems guides the frequency and comprehensiveness of vulnerability monitoring (including scans). Organizations determine the required vulnerability monitoring for system components, ensuring that the potential sources of vulnerabilities such as infrastructure components (e.g., switches, routers, guards, sensors), networked printers, scanners, and copiers are not overlooked. The capability to readily update vulnerability monitoring tools as new vulnerabilities are discovered and announced, and as new scanning methods are developed, helps to ensure that new vulnerabilities are not missed by employed vulnerability monitoring tools. The vulnerability monitoring tool update process helps to ensure that potential vulnerabilities in the system are identified and addressed as quickly as possible. Vulnerability monitoring and snalyses for custom software may require additional approaches such as static analysis, dynamic analysis, binary analysis, or a hybrid of the three approaches. Organizations can use these analysis approaches in source code reviews and in a variety of tools, including web-based application scanners, static analysis tools, and binary analyzers.

Vulnerability monitoring includes scanning for patch levels; scanning for functions, ports, protocols, and services that should not be accessible to users or devices; and scanning for flow control mechanisms that are improperly configured or operating incorrectly. Vulnerability monitoring may also include continuous vulnerability monitoring tools that use instrumentation to continuously analyze components. Instrumentation-based tools may improve accuracy and may be run throughout an organization without scanning. Vulnerability monitoring tools that facilitate interoperability include tools that are Security Content Automated Protocol (SCAP) validated. Thus, organizations consider using scanning tools that express vulnerabilities. Sources for vulnerability information include the Common Weakness Enumeration (CWE) lis

Vulnerability monitoring also includes a channel and process for receiving reports of security vulnerabilities from the public at-large. Vulnerability disclosure programs can be as simple as publishing a monitored email address or web form that can receive reports, including notification authorizing good-faith research and disclosure of security vulnerabilities. Organizations generally expect that such research is happening with or without their authorization, and can use public vulnerability disclosure channels to increase the likelihood that discovered vulnerabilities are reported directly to the organization for remediation.

Organizations may also employ the use of financial incentives (also known as "bug bounties") to further encourage external security researchers to report discovered vulnerabilities. Bug bounty programs can be tailored to the organization's needs. Bounties can be operated indefinitely or over a defined period of time, and can be offered to the general public or to a curated group. Organizations may run public and private bounties simultaneously, and could choose to offer partially credentialed access to certain participants in order to evaluate security vulnerabilities from privileged vantage points.

The organization remediates vulnerabilities based on the Business Owner's risk prioritization in accordance with the guidance defined under SI-02. Penetration testing is covered under CA-08. Contact your CRA or the CCIC for the list of compliant formats.

Implementation Standard

High, Moderate & Low:

- Std.1 Vulnerability scans must be performed when new vulnerabilities, risks, or threats potentially affecting the system/applications are identified and reported or upon request from CMS.
- Std.2 Vulnerability scanning tools results must be searchable by the CCIC:

- (a) Information is provided to the CCIC in a format compliant with CMS and Federal (e.g., Continuous Diagnostics and Mitigation) requirements;
- (b) Vulnerability scan information sources include systems, appliances, devices, services, and applications (including databases); and
- (c) CCIC directed vulnerability scan information collection rules/requests (e.g., sources, queries, data calls) must be implemented/provided within the timeframe specified in the request.
- Std.3 As required by CMS, raw results from vulnerability scanning tools must be available in an unaltered format to the CCIC.

Std.4 - The organization must provide timely responses, as defined by the CISO, to informational requests for organizational monitoring status and security posture information.

| Control Review Frequency | Assessment Frequency |
|---|--|
| Seventy-Two (72) Hours | Monthly |
| Related Controls | Reference Policy |
| CA-2, CA-7, CA-8, CM-2, CM-4, CM-6, CM-8, RA-2, RA-3, | FedRAMP: Rev. 4 Baseline; |
| SA-11, SA-15, SC-38, SI-2, SI-3, SI-4, SI-7, SR-11. | FISCAM: AS-1, AS-3, CM-5, SM-5; |
| | HSPD: HSPD 7 F(19), G(24); |
| | NIST SP: 800-37, 800-39, 800-40, 800-53A, 800-70, 800-115, 800-126, 800-137; |
| | OMB Memo: M-14-03, M-16-04, M-19-03, M-20-04; |
| | Web: HYPERLINK "https://cwe.mitre.org/", HYPERLINK "https://nvd.nist.gov/"; |
| | ISO 29147; |
| | IR 7788, IR 8011-4, IR 8023 |

Privacy Discussion

Privacy Implementation Standards

HVA Control Statement

Systems designated as HVA:

High & Moderate:

- (a) Implement vulnerability scanning capabilities to discovery and identify known flaws on HVA systems and components at least every 72 hours;
- (b) Employ vulnerability monitoring tools and techniques that facilitate interoperability among tools and automate parts of the vulnerability management process by using standards for:
 - 1. Enumerating platforms, software flaws, and improper configurations;
 - 2. Formatting checklists and test procedures; and
 - 3. Measuring vulnerability impact;
 - 4. Complying with DHS Continuous Diagnostics and Mitigation program and CMS requirements; and
 - 5. Complying with required reporting metrics (e.g., CyberScope).
- (c) Analyze vulnerability scan reports and results from vulnerability monitoring and control assessments;
- (d) Remediate legitimate vulnerabilities based on the Business Owner's risk prioritization in accordance with the guidance defined under security control SI-02;
- (e) Share information obtained from the vulnerability monitoring process and control assessments with designated/affected stakeholders, personnel, or roles on a "need to know" basis to help eliminate similar vulnerabilities in other systems (i.e., systemic weaknesses or deficiencies); and
- (f) Employ vulnerability monitoring tools that include the capability to readily update the vulnerabilities to be scanned.

HVA Discussion

Per CDM requirements, organizations should implement vulnerability scanning capabilities to discovery and identify known flaws on the components at least every 72 hours. Security categorization of information and systems guide the frequency and comprehensiveness of vulnerability monitoring (including scans). Organizations should determine the required vulnerability monitoring for system components, ensuring the potential sources of vulnerabilities such as infrastructure components (e.g., switches, routers, sensors), networked printers, scanners, and copiers are not overlooked. The capability to readily update vulnerability monitoring tools as new vulnerabilities are discovered and announced, and as new scanning methods are developed, helps to ensure new vulnerabilities are not missed by employed vulnerability monitoring tools. The vulnerability monitoring tool update process helps to ensure potential vulnerabilities in the system are identified and addressed as quickly as possible.

| Control Number | Control Name | Priority | CMS Baseline |
|-----------------------------|--|---|---|
| | | P1 | |
| RA-05(02) | Update Vulnerabilities to be | rı | Low |
| | Scanned | | Moderate |
| | | | High |
| Control Statement | | | |
| Update the system vulner | rabilities to be scanned no less often the | han every 72 hours, prior to a new scar | n, and when new vulnerabilities are identified and reported. |
| Discussion | | - | |
| Due to the complexity of | modern software and systems and oth | ner factors, new vulnerabilities are disc | covered on a regular basis. It is important that newly discovered |
| vulnerabilities are added | to the list of vulnerabilities to be scan | ned to ensure that the organization car | take steps to mitigate those vulnerabilities in a timely manner. |
| | | | |
| T 1 4 4 64 1 1 | | | |
| Implementation Standard | | | |
| High, Moderate & Low: | | | |
| | n vulnerabilities to be scanned no less | | new scan, and when new vulnerabilities are identified and reported. |
| Control Review Frequency | | Assessment Frequency | |
| Monthly | | Monthly | |
| Related Controls | | Reference Policy | |
| SI-3, SI-5 | | FedRAMP: Rev. 4 Baseline; | |
| | | HSPD: HSPD 7 F(19), G(24); | |
| | | NIST SP: 800-37, 800-39, 800-137 | 7. |
| | | OMB Memo: M-14-03, M-16-04, | |
| Privacy Discussion | | OMB Mellio. M-14-03, M-10-04, | 1VI-1/-UJ, 1VI-2U-UT, |
| Privacy Implementation Stan | dards | | |
| HVA Control Statement | uai us | | |
| HVA Discussion | | | |
| HVA Implementation Standa | rd | | |

| Control Number Control Name RA-05(04) Discoverable Information | Priority P1 | CMS Baseline High |
|--|-------------|----------------------|
|--|-------------|----------------------|

Determine information about the system that is discoverable and take appropriate corrective actions to limit discoverable system information.

Discussion

Discoverable information includes information that adversaries could obtain without compromising or breaching the system, for example, by collecting information the system is exposing or by conducting extensive web searches. Corrective actions include notifying appropriate organizational personnel, removing designated information, or changing the system to make the designated information less relevant or attractive to adversaries. This enhancement excludes intentionally discoverable information that may be part of a decoy capability (e.g., honeypots, honeypots, or deception nets) deployed by the organization.

Implementation Standard

High: The CCIC will:

Std. 1 - Determine information about the system that is discoverable and take appropriate corrective actions to limit discoverable system information.

| Control Review Frequency | Assessment Frequency |
|--------------------------|---|
| Annually (365 Days) | Annually (365 Days) |
| Related Controls | Reference Policy |
| AU-13, SC-26. | NIST SP: 800-37, 800-39, 800-115, 800-137; |
| | OMB Memo: M-14-03, M-16-04, M-19-03, M-20-04; |
| Privacy Discussion | |
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Privacy Implementation Standards

HVA Control Statement

| HVA Discussion | |
|-----------------------------|--|
| HVA Implementation Standard | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|-------------------|----------|--------------|
| RA-05(05) | Privileged Access | P1 | Moderate |
| , , | | | High |
| | | | |

Implement privileged access authorization to system components, operating system, telecommunications, and configuration components for defined vulnerability scanning activities to facilitate more thorough scanning.

Discussion

In certain situations, the nature of the vulnerability scanning may be more intrusive or the system component that is the subject of the scanning may contain classified or controlled unclassified information, such as personally identifiable information. Privileged access authorization to selected system components facilitates more thorough vulnerability scanning and protects the sensitive nature of such scanning.

Privileged access mechanisms must be compliant with CMS requirements for access to elevated privilege accounts. The assessment capability must support use of credentialed scans. Credentialed access is compliant with CMS policy.

Implementation Standard

High & Moderate:

- Std.1 Automated scanning tool functionality must be compliant with CMS and Federal (e.g., Continuous Diagnostics and Mitigation) requirements to include the ability to perform credentialed scans.
- (a) To the extent possible, credentials will be compliant with CMS policy.
- Std.2 Credentialed scanning must be performed on all information systems and network devices (including appliances).
- Std.3 The organization must maintain and provide changes to the system accounts to support credentialed scanning no later than two (2) weeks prior to expiration or when other changes to the accounts are needed.

| Control Review Frequency | Assessment Frequency | |
|----------------------------------|---|--|
| Quarterly | Quarterly | |
| Related Controls | Reference Policy | |
| None; | FedRAMP: Rev. 4 Baseline; | |
| | FISCAM: AS-1, SM-1, SM-3; | |
| | HIPAA: 45 C.F.R. §164.308(a)(1)(i), 45 C.F.R. §164.316(a); | |
| | NIST SP: 800-12, 800-30, 800-37, 800-39, 800-100, 800-115, 800-137; | |
| | OMB Memo: M-14-03, M-16-04, M-19-03, M-20-04; | |
| Privacy Discussion | · · · · · · · · · · · · · · · · · · · | |
| Privacy Implementation Standards | | |
| TOWA C 4 164 4 | | |

| Privacy Implementation Standards | |
|----------------------------------|--|
| HVA Control Statement | |
| HVA Discussion | |
| HVA Implementation Standard | |
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| | |

| Control Number | Control Name | Priority | CMS Baseline |
|--|-----------------|----------|--------------|
| RA-05(06) | AUTOMATED TREND | | HVA |
| | ANALYSES | | |
| Control Statement | | | |
| Compares the results of multiple vulnerability scans using automated mechanisms. | | | |
| Discussion | • | | |

| Implementation Standard | |
|--|-----------------------|
| High: The CCIC will: | |
| Std. 1 - Compare the results of multiple vulnerability scans using | automated mechanisms. |
| Control Review Frequency | Assessment Frequency |
| Annually (365 Days) | Not Specified |
| Related Controls | Reference Policy |
| None; | |
| Privacy Discussion | |
| Privacy Implementation Standards | |

HVA Control Statement

The organization should compare the results of multiple HVA vulnerability scans using its implemented automated HVA vulnerability scanning capability.

HVA Discussion

The organization can choose to compare scans from a single HVA or scans that were completed across multiple HVAs if broader trend analysis is desired. This process can help the organization correlate scanning information, as described in RA-5(10).

HVA Implementation Standard

| Control Number RA-05(10) | Control Name CORRELATE SCANNING INFORMATION | Priority | CMS Baseline HVA |
|-----------------------------|---|----------|---------------------|
|-----------------------------|---|----------|---------------------|

Control Statement

Correlates the output from vulnerability scanning tools to determine the presence of multi-vulnerability and multi-hop attack vectors.

Discussion

An attack vector is a path or means by which an adversary can gain access to a system in order to deliver malicious code or exfiltrate information. Organizations can use attack trees to show how hostile activities by adversaries interact and combine to produce adverse impacts or negative consequences to systems and organizations. Such information, together with correlated data from vulnerability scanning tools, can provide greater clarity regarding multi-vulnerability and multi-hop attack vectors. The correlation of vulnerability scanning information is especially important when organizations are transitioning from older technologies to newer technologies (e.g., transitioning from IPv4 to IPv6 network protocols). During such transitions, some system components may inadvertently be unmanaged and create opportunities for adversary exploitation.

Implementation Standard

High: The CCIC will:

Std. 1 - Correlate the output from vulnerability scanning tools to determine the presence of multi-vulnerability and multi-hop attack vectors.

| Control Review Frequency | Assessment Frequency | |
|--------------------------|----------------------|--|
| Annually (365 Days) | Not Specified | |
| Related Controls | Reference Policy | |
| Drivoay Disaussian | | |

Privacy Discussion

Privacy Implementation Standards

HVA Control Statement

The organization should correlate the output from vulnerability scanning tools to determine the presence of multi-vulnerability and multi-hop attack vectors that could be used to attack the HVA.

HVA Discussion

An attack vector is a path or means by which an adversary can gain access to a system in order to deliver malicious code or exfiltrate information. Organizations can use attack trees to show how hostile activities by adversaries interact and combine to produce adverse impacts or negative consequences to systems and organizations. Such information, together with correlated data from vulnerability scanning tools, can provide greater clarity regarding multi-vulnerability and multi-hop attack vectors. The correlation of vulnerability scanning information is especially important when organizations are transitioning from older technologies (e.g., transitioning from IPv4 to IPv6 network protocols). During such transitions, some system components may inadvertently be unmanaged and create opportunities for adversary exploitation. Organizations can correlate both previous and current vulnerability scan results, as well as results from different HVAs that may be configured (e.g., applications, active network connects) in a similar manner.

| Control Number | Control Name | Priority | CMS Baseline |
|----------------------------------|--|--|--|
| RA-05(11) | Public Disclosure Program | | Low |
| | | | Moderate |
| | | | High |
| Control Statement | | | |
| Establish a public reporti | ing channel for receiving reports of vul | nerabilities in organizational systems and system compo | onents. |
| Discussion | | | |
| The reporting channel is | publicly discoverable and contains clea | ar language authorizing good-faith research and disclosi | are of vulnerabilities to the organization. The organization |
| does not condition its aut | thorization on an expectation of indefin | ite non-disclosure to the public by the reporting entity, | but may request a specific time period to properly |
| remediate the vulnerabili | ity. | | |
| Implementation Standard | | | |
| High, Moderate & Low: | | | |
| Std. 1 - Establish a publi | c reporting channel for receiving report | ts of vulnerabilities in organizational systems and system | n components via the Vulnerability Disclosure Policy |
| Program. | | | |
| Control Review Frequency | | Assessment Frequency | |
| Annually (365 Days) | | Not Specified | |
| Related Controls | | Reference Policy | |
| None; | | See RA-5; | |
| Privacy Discussion | | | |
| Privacy Implementation Star | ıdards | | |
| HVA Control Statement | | | |
| HVA Discussion | | | |
| HVA Implementation Standa | ırd | | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|---------------|----------|--------------|
| RA-07 | Risk Response | | Low |
| | | | Moderate |
| | | | High |
| | | | |

Respond to findings from security and privacy assessments, monitoring, and audits in accordance with CMS risk tolerance.

Discussion

Organizations have many options for responding to risk including mitigating risk by implementing new controls or strengthening existing controls; accepting risk with appropriate justification or rationale; sharing or transferring risk; or avoiding risk. The risk tolerance of the organization influences risk response decisions and actions. Risk response addresses the need to determine an appropriate response to risk before generating a plan of action and milestones entry. For example, the response may be to accept risk or reject risk, or it may be possible to mitigate the risk immediately so a plan of action and milestones entry is not needed. However, if the risk response is to mitigate the risk and the mitigation cannot be completed immediately, a plan of action and milestones entry is generated.

Implementation Standard

High, Moderate & Low:

Std. 1 - Respond to findings from security and privacy assessments, monitoring, and audits in accordance with CMS risk tolerance.

| | 7 67 |
|--|---|
| Control Review Frequency | Assessment Frequency |
| Annually (365 Days) | Not Specified |
| Related Controls | Reference Policy |
| CA-5, IR-9, PM-4, PM-28, RA-2, RA-3, SR-2; | FIPS 199, FIPS 200; |
| | NIST SP 800-30, 800-37, 800-39, 800-160 v1; |
| Privacy Discussion | |

| Privacy Implementation Standards | |
|----------------------------------|--|
| HVA Control Statement | |
| HVA Discussion | |
| HVA Implementation Standard | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|----------------------------|----------|--------------|
| RA-08 | Privacy Impact Assessments | | Moderate |
| | | | High |
| | | | |

Conduct privacy impact assessments for systems, programs, or other activities before:

- (a) Developing or procuring information technology that processes personally identifiable information; and
- (b) Initiating a new collection of personally identifiable information that:
 - 1. Will be processed using information technology; and
- 2. Includes personally identifiable information permitting the physical or virtual (online) contacting of a specific individual, if identical questions have been posed to, or identical reporting requirements imposed on, ten or more persons, other than agencies, instrumentalities, or employees of the federal government.

Discussion

A privacy impact assessment is an analysis of how personally identifiable information is handled to ensure that handling conforms to applicable privacy requirements, determine the privacy risks associated with an information system or activity, and evaluate ways to mitigate privacy risks. A privacy impact assessment is both an analysis and a formal document detailing the process and the outcome of the analysis.

Organizations conduct and develop a privacy impact assessment with sufficient clarity and specificity to demonstrate that the organization fully considered privacy and incorporated appropriate privacy protections from the earliest stages of the organization's activity and throughout the information life cycle. In order to conduct a meaningful privacy impact assessment, the organization's senior agency official for privacy works closely with program managers, system owners, information technology experts, security officials, counsel, and other relevant organization personnel. Moreover, a privacy impact assessment is not a time-restricted activity that is limited to a particular milestone or stage of the information system or personally identifiable information life cycles. Rather, the privacy analysis continues throughout the system and personally identifiable information life cycles. Accordingly, a privacy impact assessment is a living document that organizations update whenever changes to the information technology, changes to the organization's practices, or other factors alter the privacy risks associated with the use of such information technology.

To conduct the privacy impact assessment, organizations can use security and privacy risk assessments. Organizations may also use other related processes which may have different names, including privacy threshold analyses. A privacy impact assessment can also serve as notice to the public regarding the organization's practices with respect to privacy. Although conducting and publishing privacy impact assessments may be required by law, organizations may develop such policies in the absence of applicable laws. For federal agencies, privacy impact assessments may be required by [EGOV]; agencies should consult with their senior agency official for privacy and legal counsel on this requirement and be aware of the statutory exceptions and OMB guidance relating to the provision.

Implementation Standard

High, Moderate & Low:

- Std. 1 Conduct privacy impact assessments for systems, programs, or other activities before:
- (a) Developing or procuring information technology that processes personally identifiable information; and
- (b) Initiating a new collection of personally identifiable information that:
 - 1. Will be processed using information technology; and
- 2. Includes personally identifiable information permitting the physical or virtual (online) contacting of a specific individual, if identical questions have been posed to, or identical reporting requirements imposed on, ten or more persons, other than agencies, instrumentalities, or employees of the federal government.

| rachitear reporting requirements imposed on, ten or more person | is, other than ageneres, instrumentatives, or employees of the reactar government. |
|---|--|
| Control Review Frequency | Assessment Frequency |
| Annually (365 Days) | Not Specified |
| Related Controls | Reference Policy |
| CM-4, CM-9, CM-13, PT-2, PT-3, PT-5, RA-1, RA-2, RA-3, | Statute: E-Government Act of 2002 (P.L. 107-347); |
| RA-7. | OMB Circular: A-130, Appendix II; |

| | OMB M-03-22 |
|----------------------------------|-------------|
| Privacy Discussion | |
| Privacy Implementation Standards | |
| HVA Control Statement | |
| HVA Discussion | |
| HVA Implementation Standard | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|----------------------|----------|--------------|
| RA-09 | Criticality Analysis | | Moderate |
| | | | High |

Identify critical system components and functions by performing a criticality analysis for systems, system components, or system services at decision points in the system development life cycle.

Discussion

Not all system components, functions, or services necessarily require significant protections. For example, criticality analysis is a key tenet of, for example, supply chain risk management, and informs the prioritization of protection activities. The identification of critical system components and functions considers applicable laws, executive orders regulations, directives, policies, and standards; system functionality requirements; system and component interfaces; and system and component dependencies. Systems engineers conduct a functional decomposition of a system to identify mission-critical functions and components. The functional decomposition includes the identification of organizational missions supported by the system; decomposition into the specific functions to perform those missions; and traceability to the hardware, software, and firmware components that implement those functions, including when the functions are shared by many components within and external to the system.

The operational environment of a system or a system component may impact the criticality, including the connections to and dependencies on cyber-physical systems, devices, system-of-systems, and outsourced IT services. System components that allow unmediated access to critical system components or functions are considered critical due to the inherent vulnerabilities such components create. Component and function criticality are assessed in terms of the impact of a component or function failure on the organizational missions that are supported by the system containing the components and functions. Criticality analysis is performed when an architecture or design is being developed, modified, or upgraded. If such analysis is performed early in the system development life cycle, organizations may be able to modify the system design to reduce the critical nature of these components and functions, for example, by adding redundancy or alternate paths into the system design. Criticality analysis can also influence the protection measures required by development contractors. In addition to criticality analysis for systems, system components, and system services, criticality analysis of information is an important consideration. Such analysis is conducted as part of security categorization in RA-2.

| High, Moderate & Low: | Std. 1 - Identify critical system components and functions by performing a criticality analysis for |
|---|---|
| systems, system components, or system services at decision poin | ts in the system development life cycle. |
| Control Review Frequency | Assessment Frequency |
| Annually (365 Days) | Annually (365 Days) |
| Related Controls | Reference Policy |
| CP-2, PL-2, PL-8, PL-11, PM-1, RA-2, SA-8, SA-15, SA-20, | NISTIR: 8179; |
| SR-5 | |
| | |
| Privacy Discussion | |

| Pı | rivacy | Dis | scussion |
|----|--------|-----|----------|
| | | | |

Privacy Implementation Standards

HVA Control Statement

Implementation Standard

HVA Discussion

| Control Number | Control Name | Priority | CMS Baseline |
|--|--|---|---|
| RA-10 | Threat Hunting | · | Above Baseline |
| Control Statement | | | |
| (a) Establish and main | tain a cyber threat hunting capal | oility to: | |
| 1. Search for indica | tors of compromise in organization | ional systems; and | |
| 2. Detect, track, and | l disrupt threats that evade existi | ng controls; and | |
| (b) Employ the threat | hunting capability no less often | than once every 72 hours. | |
| | | • | |
| malicious code in sand systems, networks, and improve the speed and code. Threat hunting the Analysis Organization | dboxes, and Security Information d infrastructure for advanced thr l accuracy of organizational respeams leverage existing threat int is (ISAO), Information Sharing a | n and Event Management technologies reats. The objective is to track and disru- conses. Indications of compromise inclu- celligence and may create new threat in | casures such as firewalls, intrusion detection and prevention systems, quarantining and systems. Cyber threat hunting involves proactively searching organizational upt cyber adversaries as early as possible in the attack sequence and to measurably ude unusual network traffic, unusual file changes, and the presence of malicious telligence, which is shared with peer organizations, Information Sharing and want government departments and agencies. |
| Implementation Standard | | rassassaments monitoring and audits in | accordance with CMS midt talamana |
| Sta. 1 - Respond to 111 Control Review Frequenc | <u> </u> | assessments, monitoring, and audits in | accordance with Civis fisk tolerance. |
| Control Review Frequency Not Specified | y | Assessment Frequency Three (3) Years | |
| Related Controls | | Reference Policy | |
| | 2A-3 RA-5 RA-6 SI-4 · | SP 800-30: | |

Privacy Discussion

HVA Control Statement
HVA Discussion
HVA Implementation Standard

Privacy Implementation Standards

| Control Number | Control Name | Priority | CMS Baseline |
|---|---|--|---|
| SA-01 | Policy and Procedures | P1 | Low |
| | · | | Moderate |
| | | | High |
| Control Statement | | | |
| | ent, and disseminate to applicable pers | | |
| | e-level system and services acquisition | | |
| | | | among organizational entities, and compliance; and |
| | with applicable laws, executive orders, | | |
| | acilitate the implementation of the syst | | |
| | | | Mission/Business-defined officials and System-defined officials (e.g., Business |
| | | | f the system and services acquisition policy and procedures; and |
| | ate the current system and services acc | | |
| | | MS-defined events (e.g., assessment or | audit findings or changes in applicable laws, executive orders, directives, |
| regulations, policies | s, standards, and guidelines); and | | |
| 2. Procedures at le | east every three (3) years and following | CMS-defined events (e.g., assessmen | at or audit findings or changes in applicable laws, executive orders, directives, |
| regulations, policies | s, standards, and guidelines | | |
| 0 1 | | | |
| Discussion | | | |
| | | | |
| | ses policy and procedures for the contr | ols in the SA family implemented with | hin systems and organizations. The risk management strategy is an important |
| This control address | | | hin systems and organizations. The risk management strategy is an important y and privacy assurance. Therefore, it is important that security and privacy |
| This control address factor in establishin | g such policies and procedures. Policie | es and procedures help provide securit | y and privacy assurance. Therefore, it is important that security and privacy |
| This control address factor in establishin programs collabora | g such policies and procedures. Policie to on their development. Security and p | es and procedures help provide security privacy program policies and procedur | y and privacy assurance. Therefore, it is important that security and privacy es at the organization level are preferable, in general, and may obviate the need |
| This control address factor in establishin programs collaborate for system-specific | g such policies and procedures. Policie te on their development. Security and policies and procedures. The policy ca | es and procedures help provide security privacy program policies and procedure in be included as part of the general se | y and privacy assurance. Therefore, it is important that security and privacy res at the organization level are preferable, in general, and may obviate the need curity and privacy policy or can be represented by multiple policies reflecting the |
| This control address factor in establishin programs collaborate for system-specific complex nature of complex | g such policies and procedures. Policie te on their development. Security and policies and procedures. The policy capranizations. Procedures can be estable | es and procedures help provide security privacy program policies and procedure in be included as part of the general se ished for security and privacy program | y and privacy assurance. Therefore, it is important that security and privacy res at the organization level are preferable, in general, and may obviate the need curity and privacy policy or can be represented by multiple policies reflecting thems and for systems, if needed. Procedures describe how the policies or controls are |
| This control address factor in establishin programs collaborate for system-specific complex nature of complemented and categorial candidates. | g such policies and procedures. Policies te on their development. Security and policies and procedures. The policy capraganizations. Procedures can be establed by directed at the individual or role. | es and procedures help provide security privacy program policies and procedure in be included as part of the general se ished for security and privacy program that is the object of the procedure. Pro | y and privacy assurance. Therefore, it is important that security and privacy res at the organization level are preferable, in general, and may obviate the need curity and privacy policy or can be represented by multiple policies reflecting then and for systems, if needed. Procedures describe how the policies or controls are cedures can be documented in system security and privacy plans or in one or more |
| This control address factor in establishin programs collaborate for system-specific complex nature of complemented and caseparate documents | g such policies and procedures. Policie te on their development. Security and policies and procedures. The policy capranizations. Procedures can be establed by the directed at the individual or role. Restating controls does not constitute. | es and procedures help provide security privacy program policies and proceduren to be included as part of the general se ished for security and privacy program that is the object of the procedure. Pro- e an organizational policy or procedure | y and privacy assurance. Therefore, it is important that security and privacy res at the organization level are preferable, in general, and may obviate the need curity and privacy policy or can be represented by multiple policies reflecting thens and for systems, if needed. Procedures describe how the policies or controls are cedures can be documented in system security and privacy plans or in one or more |
| This control address factor in establishin programs collaborate for system-specific complex nature of complemented and caseparate documents Implementation Standa Control Review Frequents | g such policies and procedures. Policie te on their development. Security and policies and procedures. The policy capranizations. Procedures can be establed by the directed at the individual or role. Restating controls does not constitute and ency | es and procedures help provide security privacy program policies and procedure not be included as part of the general se ished for security and privacy program that is the object of the procedure. Program organizational policy or procedure Assessment Frequency | y and privacy assurance. Therefore, it is important that security and privacy res at the organization level are preferable, in general, and may obviate the need curity and privacy policy or can be represented by multiple policies reflecting thens and for systems, if needed. Procedures describe how the policies or controls are cedures can be documented in system security and privacy plans or in one or more |
| This control address factor in establishin programs collaborate for system-specific complex nature of complemented and caseparate documents Implementation Standar Control Review Freques Annually (365 Days | g such policies and procedures. Policie te on their development. Security and policies and procedures. The policy capranizations. Procedures can be establed by the directed at the individual or role. Restating controls does not constitute and ency | es and procedures help provide security privacy program policies and procedure not be included as part of the general se ished for security and privacy program that is the object of the procedure. Program organizational policy or procedure Assessment Frequency Three (3) Years | y and privacy assurance. Therefore, it is important that security and privacy res at the organization level are preferable, in general, and may obviate the need curity and privacy policy or can be represented by multiple policies reflecting thens and for systems, if needed. Procedures describe how the policies or controls are cedures can be documented in system security and privacy plans or in one or more |
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| This control address factor in establishin programs collaborate for system-specific complex nature of complemented and categorial control and categorial control and categorial control and categorial control and categorial categorial categorial categorians. | g such policies and procedures. Policie te on their development. Security and policies and procedures. The policy capranizations. Procedures can be establed to be directed at the individual or role. Restating controls does not constitute and ency so | es and procedures help provide security privacy program policies and proceduren be included as part of the general se ished for security and privacy program that is the object of the procedure. Program organizational policy or procedure Three (3) Years Reference Policy FedRAMP: Rev. 4 Baseline; | y and privacy assurance. Therefore, it is important that security and privacy res at the organization level are preferable, in general, and may obviate the need curity and privacy policy or can be represented by multiple policies reflecting thens and for systems, if needed. Procedures describe how the policies or controls are cedures can be documented in system security and privacy plans or in one or more. |
| This control address factor in establishin programs collaborate for system-specific complex nature of complemented and caseparate documents Implementation Standa Control Review Freque Annually (365 Days Related Controls | g such policies and procedures. Policie te on their development. Security and policies and procedures. The policy capranizations. Procedures can be establed to be directed at the individual or role. Restating controls does not constitute and ency so | es and procedures help provide security privacy program policies and procedure not be included as part of the general se ished for security and privacy program that is the object of the procedure. Program organizational policy or procedure. Assessment Frequency Three (3) Years Reference Policy FedRAMP: Rev. 4 Baseline; FISCAM: AS-1, SM-1, SM-3 | y and privacy assurance. Therefore, it is important that security and privacy res at the organization level are preferable, in general, and may obviate the need curity and privacy policy or can be represented by multiple policies reflecting thens and for systems, if needed. Procedures describe how the policies or controls are cedures can be documented in system security and privacy plans or in one or more. |
| This control address factor in establishin programs collaborate for system-specific complex nature of complemented and caseparate documents (mplementation Stands Control Review Freque Annually (365 Days Related Controls PM-9; PS-8; SA-8, | g such policies and procedures. Policie te on their development. Security and policies and procedures. The policy capranizations. Procedures can be establed to be directed at the individual or role. Restating controls does not constitute and ency so | es and procedures help provide security privacy program policies and proceduren be included as part of the general se ished for security and privacy program that is the object of the procedure. Program organizational policy or procedure Three (3) Years Reference Policy FedRAMP: Rev. 4 Baseline; | y and privacy assurance. Therefore, it is important that security and privacy res at the organization level are preferable, in general, and may obviate the need curity and privacy policy or can be represented by multiple policies reflecting thens and for systems, if needed. Procedures describe how the policies or controls are cedures can be documented in system security and privacy plans or in one or more. |
| This control address factor in establishin programs collaborate or system-specific complex nature of complemented and caseparate documents mplementation Stands Control Review Freque Annually (365 Days Related Controls PM-9; PS-8; SA-8, Privacy Discussion | g such policies and procedures. Policie te on their development. Security and policies and procedures. The policy capranizations. Procedures can be establed in the directed at the individual or role. Restating controls does not constitute and ency. SI-12 | es and procedures help provide security privacy program policies and procedure not be included as part of the general se ished for security and privacy program that is the object of the procedure. Program organizational policy or procedure. Assessment Frequency Three (3) Years Reference Policy FedRAMP: Rev. 4 Baseline; FISCAM: AS-1, SM-1, SM-3 | y and privacy assurance. Therefore, it is important that security and privacy res at the organization level are preferable, in general, and may obviate the need curity and privacy policy or can be represented by multiple policies reflecting thems and for systems, if needed. Procedures describe how the policies or controls are cedures can be documented in system security and privacy plans or in one or most. |
| This control address actor in establishin programs collaborate or system-specific complex nature of complemented and caseparate documents mplementation Stands Control Review Freque Annually (365 Days Related Controls PM-9; PS-8; SA-8, Privacy Discussion Privacy Implementatio | g such policies and procedures. Policie te on their development. Security and policies and procedures. The policy capranizations. Procedures can be establen be directed at the individual or role. Restating controls does not constitute and ency. SI-12 | es and procedures help provide security privacy program policies and procedure not be included as part of the general se ished for security and privacy program that is the object of the procedure. Program organizational policy or procedure. Assessment Frequency Three (3) Years Reference Policy FedRAMP: Rev. 4 Baseline; FISCAM: AS-1, SM-1, SM-3 | y and privacy assurance. Therefore, it is important that security and privacy res at the organization level are preferable, in general, and may obviate the need curity and privacy policy or can be represented by multiple policies reflecting thems and for systems, if needed. Procedures describe how the policies or controls are cedures can be documented in system security and privacy plans or in one or most. |
| This control address factor in establishin programs collaborate or system-specific complex nature of complemented and caseparate documents mplementation Stands Control Review Freque Annually (365 Days Related Controls PM-9; PS-8; SA-8, Privacy Discussion | g such policies and procedures. Policie te on their development. Security and policies and procedures. The policy capranizations. Procedures can be establen be directed at the individual or role. Restating controls does not constitute and ency. SI-12 | es and procedures help provide security privacy program policies and procedure not be included as part of the general se ished for security and privacy program that is the object of the procedure. Program organizational policy or procedure. Assessment Frequency Three (3) Years Reference Policy FedRAMP: Rev. 4 Baseline; FISCAM: AS-1, SM-1, SM-3 | y and privacy assurance. Therefore, it is important that security and privacy res at the organization level are preferable, in general, and may obviate the need curity and privacy policy or can be represented by multiple policies reflecting thems and for systems, if needed. Procedures describe how the policies or controls are cedures can be documented in system security and privacy plans or in one or more. |

| Control Number | Control Name | ribility | CNIS Daseille | |
|---|-------------------------|----------|---------------|--|
| SA-02 | Allocation of Resources | P1 | Low | |
| | | | Moderate | |
| | | | High | |
| Control Statement | | | | |
| Determine the high level information accounts and universe acquirements for the system or system convice in mission and bysings allowings | | | | |

a. Determine the high-level information security and privacy requirements for the system or system service in mission and business planning;

- b. Determine, document and allocate the resources required to protect the system or system service as part of CMS's capital planning and investment control process; and
- c. Establish a discrete line item for information security and privacy in organizational programming and budgeting documentation.

Discussion

Resource allocation for information security and privacy includes funding for system and services acquisition, sustainment, and supply chain concerns throughout the system development life cycle.

Guidance for systems processing, storing, or transmitting PII (to include PHI):

Resources must be considered for the protection of privacy and confidentiality when budgeting for an information system.

Implementation Standard

Systems processing, storing, or transmitting PII (to include PHI):

As part of the capital planning and investment control process, the organization must determine, document, and allocate resources required to protect the privacy and confidentiality of personally identifiable information (PII) in the information system

 Control Review Frequency
 Assessment Frequency

 Monthly
 Annually (365 Days)

 Related Controls
 Reference Policy

 PM-3, PM-11; PL-7; SA-9, SR-3, SR-5
 Statute: E-Government Act of 2002 (Pub. L. No. 107-347) §208;

 FedRAMP: Rev. 4 Baseline;
 FISCAM: AS-1, AS-3, CM-3, SM-1;

 NIST SP: 800-65;
 OMB Circular: A-130 7.g. and 8.b(3)(b);

 OMB Memo: M-16-04, M-19-03;
 OMB Memo: M-16-04, M-19-03;

Privacy Discussion

Guidance for systems processing, storing, or transmitting PII (to include PHI):

Resources must be considered for the protection of privacy and confidentiality when budgeting for an information system.

Privacy Implementation Standards

Systems processing, storing, or transmitting PII (to include PHI):

As part of the capital planning and investment control process, the organization must determine, document, and allocate resources required to protect the privacy and confidentiality of personally identifiable information (PII) in the information system

HVA Control Statement

HVA Discussion

HVA Implementation Standard

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|-------------------------------|----------|--------------|
| SA-03 | System Development Life Cycle | P1 | Low |
| | | | Moderate |
| | | | High |

Control Statement

- (a) Acquire, develop, and manage the system using a formally defined and documented system development life cycle (SDLC) process that incorporates information security and privacy considerations;
- b. Define and document information security and privacy roles and responsibilities throughout the system development life cycle;
- c. Identify individuals having information security and privacy roles and responsibilities; and
- d. Integrate the organizational information security and privacy risk management process into system development life cycle activities.

Discussion

A system development life cycle process provides the foundation for the successful development, implementation, and operation of organizational systems. The integration of security and privacy considerations early in the system development life cycle is a foundational principle of systems security engineering and privacy engineering. To apply the required controls within the system development life cycle requires a basic understanding of information security and privacy, threats, vulnerabilities, adverse impacts, and risk to critical missions and business functions. The security engineering principles in SA-8 help individuals properly design, code, and test systems and system components.

Organizations include in system development life cycle processes, qualified personnel, including senior agency information security officers, senior agency officials for privacy, security and privacy architects, and security and privacy engineers to ensure that established security and privacy requirements are incorporated into organizational systems. Role-based security and privacy training programs can ensure that individuals having key security and privacy roles and responsibilities have the experience, skills, and expertise to conduct assigned system development life cycle activities.

The effective integration of security and privacy requirements into enterprise architecture also helps to ensure that important security and privacy considerations are addressed throughout the system life cycle and that those considerations are directly related to organizational mission and business processes. This process also facilitates the integration of the information security and privacy architectures into the enterprise architecture, consistent with risk management strategy of the organization. Because the system development life cycle involves multiple organizations, (e.g., external suppliers, developers, integrators, and service providers), acquisition and supply chain risk management functions and controls play a significant role in the effective management of the system during the life cycle.

Implementation Standard

High, Moderate & Low:

Std.1 - The information system must be managed using:

- (a) The information security and privacy steps of IEEE 12207.0 standard for SDLC, as defined in the CMS Target Life Cycle (TLC), to incorporate information security and privacy control considerations; and
- (b) The information system architecture defined within the Technical Reference Architecture (TRA).

| Control Review Frequency | Assessment Frequency |
|---|---------------------------|
| Monthly | Annually (365 Days) |
| Related Controls | Reference Policy |
| AT-3, PL-8, PM-7, SA-4, SA-5, SA-8, SA-11, SA-15, A-17, | FedRAMP: Rev. 4 Baseline; |
| SA-22, SR-3, SR-5, SR-9 | FISCAM: AS-3, CM-3; |
| | NIST SP: 800-37, 800-64; |
| | OMB Circular: A-130; |

Privacy Discussion

Guidance for systems processing, storing, or transmitting PII (to include PHI):

To ensure that privacy and security controls are appropriately considered during each phase of the SDLC, both the security and privacy offices should have a clear understanding of the requirements to protect PII. The privacy office should participate throughout the SDLC

Privacy Implementation Standards

HVA Control Statement

HVA Discussion

| Control Number | Control Name | Priority | CMS Baseline | |
|----------------------------------|---------------------------------------|---|--|--|
| SA-03(01) | MANAGE PREPRODUCTION | | Above Baseline | |
| | ENVIRONMENT | | | |
| Control Statement | | | | |
| Protect system preprod | uction environments commensurate with | risk throughout the system development life cycle for | the system, system component, or system service. | |
| Discussion | | | | |
| Implementation Standard | | | | |
| Control Review Frequency | | Assessment Frequency | | |
| Not Specified | | Three (3) Years | | |
| Related Controls 1 | | Reference Policy | | |
| Privacy Discussion | Privacy Discussion | | | |
| Privacy Implementation Standards | | | | |
| HVA Control Statement | HVA Control Statement | | | |
| HVA Discussion | HVA Discussion | | | |
| HVA Implementation Stand | HVA Implementation Standard | | | |

| | | , | | |
|-----------------------------------|---|--|---|--|
| Control Number | Control Name | Priority | CMS Baseline | |
| SA-03(02) | Use of Live Operational Data | | Above Baseline | |
| Control Statement | | | | |
| | | oduction environments for the system, system compone | | |
| | | component, or system service at the same impact or class | ssification level as any live data in use within the | |
| preproduction environme | ents. | | | |
| Discussion | | | | |
| Live data is also referred | to as operational data. The use of live | or operational data in preproduction (i.e., development, | test, and integration) environments can result in significant | |
| risk to organizations. In | addition, the use of personally identifia | ble information in testing, research, and training increas | ses risk of unauthorized disclosure or misuse of such | |
| information. Thus, it is in | nportant for the organization to manag | e any additional risks that may result from use of live or | r operational data. Organizations can minimize such risk by | |
| | | nd testing of systems, system components, and system s | | |
| | sing live or operational data is acceptal | | | |
| Implementation Standard | | | | |
| Control Review Frequency | Control Review Frequency Assessment Frequency | | | |
| Not Specified | | | | |
| Related Controls Reference Policy | | | | |
| | PM-25, RA-3; | | | |
| Privacy Discussion | | | | |
| To ensure that privacy as | nd security controls are appropriately co | onsidered during each phase of the SDLC, both the secu | urity and privacy offices should have a clear understanding | |
| of the requirements to pr | otect PII. The privacy office should par | rticipate throughout the SDLC | | |
| Privacy Implementation Standards | | | | |
| HVA Control Statement | | | | |
| HVA Discussion | | | | |
| HVA Implementation Standa | ırd | | | |
| | | | | |
| | | | | |
| Control Number | Control Name | Priority | CMS Baseline | |
| SA_03(03) | TECHNOLOGY REFRESH | | A hove Resoline | |

| Control Number | Control Name | Priority | CMS Baseline | |
|------------------------------|--|--|----------------|--|
| SA-03(03) | TECHNOLOGY REFRESH | | Above Baseline | |
| Control Statement | | | | |
| Plan for and implement a | technology refresh schedule for the sy | stem throughout the system development life cycle. | | |
| Discussion | | | | |
| Implementation Standard | | | | |
| Control Review Frequency | | Assessment Frequency | | |
| Not Specified | | Three (3) Years | | |
| Related Controls | | Reference Policy | | |
| Privacy Discussion | Privacy Discussion | | | |
| Privacy Implementation Stan | Privacy Implementation Standards | | | |
| HVA Control Statement | HVA Control Statement | | | |
| HVA Discussion | HVA Discussion | | | |
| HVA Implementation Standard | | | | |

| Control Number | Control Name | Priority | CMS Baseline |
|-------------------|---------------------|----------|--------------|
| SA-04 | Acquisition Process | P1 | Low |
| | _ | | Moderate |
| | | | High |
| | | | HVA |
| Control Statement | | | |

Include the following requirements, descriptions, and criteria, explicitly or by reference, using standardized contract language per the HHS Policy for Information Technology Procurements - Security And Privacy Language or CMS-Defined contract language in the acquisition contract for the system, system component, or system service:

- a. Security and privacy functional requirements;
- b. Strength of mechanism requirements;
- c. Security and privacy assurance requirements;
- d. Controls needed to satisfy the security and privacy requirements.
- e. Security and privacy documentation requirements;

criteria for any organizational acquisition or procurement.

- f. Requirements for protecting security and privacy documentation;
- g. Description of the system development environment and environment in which the system is intended to operate;
- h. Allocation of responsibility or identification of parties responsible for information security, privacy, and supply chain risk management; and
- i. Acceptance criteria.

Discussion

Security and privacy functional requirements are typically derived from the high-level security and privacy requirements described in SA-2. The derived requirements include security and privacy capabilities, functions, and mechanisms. Strength requirements associated with such capabilities, functions, and mechanisms include degree of correctness, completeness, resistance to tampering or bypass, and resistance to direct attack. Assurance requirements include development processes, procedures, practices, and methodologies; and the evidence from development and assessment activities providing grounds for confidence that the required functionality is implemented and possesses the required strength of mechanism. [SP 800-160 v1] describes the process of requirements engineering as part of the system development life cycle.

Controls can be viewed as descriptions of the safeguards and protection capabilities appropriate for achieving the particular security and privacy objectives of the organization and reflecting the security and privacy requirements of stakeholders. Controls are selected and implemented in order to satisfy system requirements and include developer and organizational responsibilities. Controls can include technical aspects, administrative aspects, and physical aspects. In some cases, the selection and implementation of a control may necessitate additional specification by the organization in the form of derived requirements or instantiated control parameter values. The derived requirements and control parameter values may be necessary to provide the appropriate level of implementation detail for controls within the system development life cycle. Security and privacy documentation requirements address all stages of the system development life cycle. Documentation provides user and administrator guidance for the

implementation and operation of controls. The level of detail required in such documentation is based on the security categorization or classification level of the system and the degree to which organizations depend on the capabilities, functions, or mechanisms to meet risk response expectations. Requirements can include mandated configuration settings specifying allowed functions, ports, protocols, and services. Acceptance criteria for systems, system components, and system services are defined in the same manner as such

Implementation Standard

High, Moderate & Low:

Std.1 - Contracts must include the standard CMS information security and privacy contract language.

| Control Review Frequency | Assessment Frequency |
|---|--|
| Monthly | Annually (365 Days) |
| Related Controls | Reference Policy |
| CM-6, CM-8, PL-2, PS-7, SA-3, SA-5, SA-8, SA-11, SA-12, | Code: 5 U.S.C. §552a(m) and (e)(10); |
| SA-15, SA-16, SA-17, SA-21, SR-3, SR-5; | Statute: Privacy Act of 1974 (P.L. 93-579), E-Government Act of 2002: (I; Pub. L. No. 107-347) §208, Federal |
| (Redacted Privacy Controls: AR-7) | Information Management Security Act (Pub. L. No. 107-347); |
| · | FAR: Part 24 and 39.105; |
| | FedRAMP: Rev. 4 Baseline; |
| | FIPS: 140-2, 140-3; |
| | FISCAM: AS-3, CM-3; |
| | HIPAA: 164.314(a)(2)(i), 45 C.F.R. §164.314(a); |
| | NIST SP: 800-23, 800-35, 800-36, 800-37, 800-64, 800-70, 800-137; |
| | OMB Circular: A-130 7.g. and Appendix 1; |
| | OMB Memo: M-16-04, M-19-03; |
| | Web: HYPERLINK "https://www.acquisition.gov/browse/index/far", HYPERLINK |
| | "https://www.idmanagement.gov/sell/fips201/", HYPERLINK "https://www.niap-ccevs.org/"; |

Privacy Discussion

Guidance for systems processing, storing, or transmitting PII (to include PHI):

Contracts for information systems, components, or services must meet the privacy requirements of the Federal Government. It is much easier, and cheaper, to build privacy into a system at the acquisition phase of the life cycle than it is to bolt it on after the system is already acquired

Privacy Implementation Standards

Systems processing, storing, or transmitting PII (to include PHI):

When acquiring information systems, components, or services used to store, process, or transmit personally identifiable information (PII), ensure the following, in consultation with the privacy office, are included in the acquisition contract:

- a. List of security and privacy controls necessary to ensure protection of PII and, if appropriate, enforce applicable privacy requirements.
- b. Privacy requirements set forth in Appendix J of NIST SP 800-53, Rev. 4, including privacy training and awareness, and rules of behavior.
- c. Privacy functional requirements, i.e., functional requirements specific to privacy.
- d. Federal Acquisition Regulation (FAR) Clauses per FAR Part 24 (clauses 52.224-1, Privacy Act Notification, and 52.224-2, Privacy Act. and Part 39 (clauses 39.105, Privacy, and 39.116, Contract clause), and any other organization-specific privacy clauses

Systems processing, storing, or transmitting PHI:

PHI.1 - When acquiring information systems, components, or services used to store, process, or transmit PHI, in addition to the requirements for PII, ensure, in consultation with the privacy office, that any necessary memorandum of understanding, memorandum of agreement, and other data sharing agreement are obtained

HVA Control Statement

Include the following requirements, descriptions, and criteria, explicitly or by reference, in the acquisition contract for the system, system component, or system service:

- a. Security and privacy functional requirements;
- b. Strength of mechanism requirements;
- c. Security and privacy assurance requirements;
- d. Controls needed to satisfy the security and privacy requirements.
- e. Security and privacy documentation requirements;
- f. Requirements for protecting security and privacy documentation;
- g. Description of the system development environment and environment in which the system is intended to operate;
- h. Allocation of responsibility or identification of parties responsible for information security, privacy, and supply chain risk management; and
- i. Acceptance criteria.
- j. Contracts for HVA system support, services, and solutions must imply with security requirements of the Federal government and relevant organizational policies and procedures to ensure that the contractors are protecting the information and systems at the appropriate levels

HVA Discussion

All contract agreements for support or services of HVA systems or services include the relevant language from the Federal Acquisition Regulation (FAR) Section 7.103 containing information security requirements from FISMA. Contractors comply with all security requirements as defined in the contractual agreements. The organization oversees and monitors the contractor's compliance with the contract.

HVA Implementation Standard

Contract agreements for support or services of HVA systems and environment must include requirements for the application of the HVA control overlay. Contractor agreements incorporate Federal Incident Reporting Guidelines, as identified by USCERT, into Service Level Agreements

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|--------------------------|----------|--------------|
| SA-04(01) | Functional Properties of | P1 | Moderate |
| , , | Controls | | High |
| | | | HVA |

Control Statement

Require the developer of the system, system component, or system service to provide a description of the functional properties of the security and privacy controls to be implemented.

| Discussion | |
|---|---|
| Functional properties of security and privacy controls describe the | e functionality (i.e., security or privacy capability, functions, or mechanisms) visible at the interfaces of the |
| controls and specifically exclude functionality and data structures | internal to the operation of the controls. |
| Implementation Standard | |
| Control Review Frequency | Assessment Frequency |
| Monthly | Annually (365 Days) |
| Related Controls | Reference Policy |
| SA-5; | FedRAMP: Rev. 4 Baseline; |
| | OMB Memo: M-16-04, M-19-03; |
| Privacy Discussion | |
| Privacy Implementation Standards | |
| HVA Control Statement | |
| HVA Discussion | |
| HVA Implementation Standard | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|---------------------------|----------|--------------|
| SA-04(02) | Design and Implementation | P1 | Moderate |
| | Information for Security | | High |
| | Controls | | HVA |

Require the developer of the system, system component, or system service to provide design and implementation information for the security controls that includes: security-relevant external system interfaces at sufficient detail to understand the existence, purpose and use of all such interfaces; source code or hardware schematics; and high-level design documentation at sufficient detail to prove the security control implementation.

Discussion

Organizations may require different levels of detail in the documentation for the design and implementation for controls in organizational systems, system components, or system services based on mission and business requirements; requirements for resiliency and trustworthiness; and requirements for analysis and testing. Systems can be partitioned into multiple subsystems. Each subsystem within the system can contain one or more modules. The high-level design for the system is expressed in terms of subsystems and the interfaces between subsystems providing security-relevant functionality. The low-level design for the system is expressed in terms of modules and the interfaces between modules providing security-relevant functionality. Design and implementation documentation can include manufacturer, version, serial number, verification hash signature, software libraries used, date of purchase or download, and the vendor or download source. Source code and hardware schematics are referred to as the implementation representation of the system

| Implementation Standard | | |
|----------------------------------|---------------------------|--|
| Control Review Frequency | Assessment Frequency | |
| Monthly | Annually (365 Days) | |
| Related Controls | Reference Policy | |
| SA-5; | FedRAMP: Rev. 4 Baseline; | |
| Privacy Discussion | | |
| Privacy Implementation Standards | | |
| HVA Control Statement | | |
| HVA Discussion | | |
| HVA Implementation Standard | · | |

| Control Number | Control Name | Priority | CMS Baseline |
|--|--------------------------------|----------|--------------|
| SA-04(05) | System, Component, and Service | | High |
| , , | Configurations | | HVA |
| Control Statement | | | |
| Require the developer of the system, system component, or system service to: | | | |

| (a) Deliver the system, component, or service with organizationally defined security configurations implemented; and | | |
|---|--|--|
| (b) Use the configurations as the default for any subsequent system, component, or service reinstallation or upgrade. | | |
| Discussion | | |
| nt Configuration Baseline (USGCB), Security Technical Implementation Guides (STIGs), and any limitations on | | |
| can include requiring that default passwords have been changed. | | |
| | | |
| Assessment Frequency | | |
| Three (3) Years | | |
| Reference Policy | | |
| See SA-5; | | |
| Privacy Discussion | | |
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| Control Number | Control Name | Priority | CMS Baseline |
|----------------|----------------------------------|----------|--------------|
| SA-04(09) | Functions, Ports, Protocols, and | P1 | Moderate |
| | Services in Use | | High |
| | | | |
| C 4 104 4 | | | |

Require the developer of the information system, system component, or information system service to identify early in the system development life cycle, the functions, ports, protocols, and services intended for organizational use.

Discussion

The identification of functions, ports, protocols, and services early in the system development life cycle (e.g., during the initial requirements definition and design stages) allows organizations to influence the design of the system, system component, or system service. This early involvement in the system development life cycle helps organizations avoid or minimize the use of functions, ports, protocols, or services that pose unnecessarily high risks and understand the trade-offs involved in blocking specific ports, protocols, or services or requiring system service providers to do so. Early identification of functions, ports, protocols, and services avoids costly retrofitting of controls after the system, component, or system service has been implemented. SA-9 describes the requirements for external system services. Organizations identify which functions, ports, protocols, and services are provided from external sources.

| Implementation Standard | |
|----------------------------------|-----------------------------|
| Control Review Frequency | Assessment Frequency |
| Monthly | Annually (365 Days) |
| Related Controls | Reference Policy |
| CM-7, SA-9; | FedRAMP: Rev. 4 Baseline; |
| | OMB Memo: M-16-04, M-19-03; |
| Privacy Discussion | |
| Privacy Implementation Standards | |
| HVA Control Statement | |
| HVA Discussion | |
| HVA Implementation Standard | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|------------------------------|----------|--------------|
| SA-04(10) | Use of Approved PIV Products | P1 | Low |
| | | | Moderate |
| | | | High |

Control Statement Employ only information technology products on the FIPS 201-approved products list for Personal Identity Verification (PIV) capability implemented within organizational systems. Discussion Products on the FIPS 201-approved products list meet NIST requirements for Personal Identity Verification (PIV) of Federal Employees and Contractors. PIV cards are used for multifactor authentication in systems and organizations. Implementation Standard

| Implementation Standard | |
|----------------------------------|---------------------------|
| Control Review Frequency | Assessment Frequency |
| Monthly | Annually (365 Days) |
| Related Controls | Reference Policy |
| IA-2, IA-8, PM-9 | FedRAMP: Rev. 4 Baseline; |
| Privacy Discussion | |
| Privacy Implementation Standards | |
| HVA Control Statement | |
| HVA Discussion | |
| HVA Implementation Standard | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|----------------------|----------|--------------|
| SA-05 | System Documentation | P2 | Low |
| | | | Moderate |
| | | | High |
| | | | HVA |

Control Statement

- a. Obtain or develop administrator documentation for the system, system component, or system service that describes:
- 1. Secure configuration, installation, and operation of the system, component, or service;
- 2. Effective use and maintenance of security and privacy functions and mechanisms; and
- 3. Known vulnerabilities regarding configuration and use of administrative or privileged functions;
- b. Obtain or develop user documentation for the system, system component, or system service that describes:
- 1. User-accessible security and privacy functions and mechanisms and how to effectively use those functions and mechanisms;
- 2. Methods for user interaction, which enables individuals to use the system, component, or service in a more secure manner and protect individual privacy; and
- 3. User responsibilities in maintaining the security of the system, component, or service and privacy of individuals;
- c. Document attempts to obtain system, system component, or system service documentation when such documentation is either unavailable or nonexistent and evaluate whether such documentation is essential for the effective implementation or operation of security controls in response; and
- d. Distribute documentation to defined personnel or roles (defined in the applicable system security plan [SSP])

Discussion

System documentation helps personnel understand the implementation and the operation of controls. Organizations consider establishing specific measures to determine the quality and completeness of the content provided. System documentation may be used, for example, to support the management of supply chain risk, incident response, and other functions. Personnel or roles requiring documentation include system owners, system security officers, and system administrators. Attempts to obtain documentation include contacting manufacturers or suppliers and conducting web-based searches. The inability to obtain documentation may occur due to the age of the system or component or lack of support from developers and contractors. When documentation cannot be obtained, organizations may need to recreate the documentation if it is essential to the implementation or operation of the controls. The protection provided for the documentation is commensurate with the security category or classification of the system. Documentation that addresses system vulnerabilities may require an increased level of protection. Secure operation of the system includes initially starting the system and resuming secure system operation after a lapse in system operation.

| Implementation Standard | |
|--------------------------|---------------------------|
| Control Review Frequency | Assessment Frequency |
| Monthly | Annually (365 Days) |
| Related Controls | Reference Policy |
| | FedRAMP: Rev. 4 Baseline; |

| CM4, CM-7, CM-6, CM-8, PL-2, PL-4, PL-8, PS-2, SA-3, | FISCAM: AS-3, AS-5, CM-2, CP-2; |
|--|---------------------------------|
| SA-4, SA-8, SA-9, SA-10, SA-11, SA-15, SA-16, SA-17, SI- | OMB Memo: M-16-04, M-19-03; |
| 12, SR-3, PS-2 | |
| Privacy Discussion | |
| Privacy Implementation Standards | |
| HVA Control Statement | |
| HVA Discussion | |
| HVA Implementation Standard | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|------------------------|----------|--------------|
| SA-08 | Security and Privacy | P1 | Low |
| | Engineering Principles | | Moderate |
| | | | High |

Apply information security and privacy engineering principles in the specification, design, development, implementation, and modification of the system and system components. a. Per NIST SP 800-160 Vol.1, Systems Security Engineering: Considerations for a Multidisciplinary Approach in the Engineering of Trustworthy Secure Systems and NIST SP-800, Vol. 2, Developing Cyber Resilient Systems: A Systems Security Engineering Approach.

- b. CMS-defined systems security and privacy engineering principles.
- c. Apply secure coding per the HHS Policy for Software Development Secure Coding Practices.

Discussion

Systems security and privacy engineering principles are closely related to and are implemented throughout the system development life cycle (see SA-3). Organizations can apply systems security and privacy engineering principles to new systems under development or to systems undergoing upgrades. For existing systems, organizations apply systems security and privacy engineering principles to system upgrades and modifications to the extent feasible, given the current state of hardware, software, and firmware components within those systems.

The application of systems security and privacy engineering principles help organizations develop trustworthy, secure, and resilient systems and reduce the susceptibility to disruptions, hazards, threats, and creating privacy problems for individuals. Examples of system security engineering principles include: developing layered protections; establishing security and privacy policies, architecture, and controls as the foundation for design and development; incorporating security and privacy requirements into the system development life cycle; delineating physical and logical security boundaries; ensuring that developers are trained on how to build secure software; tailoring controls to meet organizational needs; performing threat modeling to identify use cases, threat agents, attack vectors and patterns, design patterns, and compensating controls needed to mitigate risk.

Organizations that apply systems security and privacy engineering concepts and principles can facilitate the development of trustworthy, secure systems, system components, and services; reduce risk to acceptable levels; and make informed risk management decisions. System security engineering principles can also be used to protect against certain supply chain risks including incorporating tamper-resistant hardware into a design.

Implementation Standard

High & Moderate:

Std.1 - The information system must follow system security and privacy engineering principles consistent with:

- (a) The information security steps of the CMS Target Life Cycle (TLC) to incorporate information security and privacy control considerations;
- (b) The information system architecture defined within the Technical Reference Architecture (TRA); and
- (c) The Technical Review Board (TRB) processes defined by CMS.

| Control Review Frequency | Assessment Frequency |
|--|---|
| Monthly | Annually (365 Days) |
| Related Controls | Reference Policy |
| PL-8, PM-7, RA-2, RA-9, SA-3, SA-4, SA-15, SA-17, SA-20, | Statute: E-Government Act of 2002 (Pub. L. 107-347) §208; |
| SC-2, SC-3, SC-32, SC-39, SR-2, SR-3, SR-5, AR-7 | FedRAMP: Rev. 4 Baseline; |
| (Redacted Privacy Controls: AR-7) | FISCAM: AS-3, CM-3; |
| | NIST SP: 800-27; |

| OMB Circular: A-130 7.g.; | |
|---|--|
| OMB Memo: M-05-08, M-03-22, M-16-04, M-19-03; | |
| y Discussion | |
| nce for systems processing, storing, or transmitting PII (to include PHI): | |
| applying information system security engineering principles in the specification, design, development, implementation, and modification of an information system | |
| ning personally identifiable information (PII), the organization should also apply privacy-enhanced system design and development principles described in this control. | |
| | |
| y Implementation Standards | |
| & Moderate: | |
| std.1 - The information system must follow system security engineering principles consistent with: | |
| (a) The information security steps of the CMS Target Life Cycle (TLC) to incorporate information security control considerations; | |
| (b) The information system architecture defined within the Technical Reference Architecture (TRA); and | |
| The Technical Review Board (TRB) processes defined by CMS. | |
| | |
| Control Statement | |
| Discussion | |
| mplementation Standard | |

| Control Number | Control Name | Priority | CMS Baseline | |
|----------------------------------|---|---------------------------------------|--------------|--|
| SA-08(33) | MINIMIZATION | | Moderate | |
| | | | High | |
| | | | | |
| Control Statement | | | | |
| Implement the privacy pr | rinciple of minimization using techniqu | es defined by the CMS Privacy Office. | | |
| Discussion | | | | |
| Implementation Standard | | | | |
| Control Review Frequency | | | | |
| Not Specified | Three (3) Years | | | |
| Related Controls | elated Controls Reference Policy | | | |
| | | PE-8, PM-25, SC-42, SI-12. | | |
| Privacy Discussion | | | | |
| Privacy Implementation Standards | | | | |
| HVA Control Statement | HVA Control Statement | | | |
| HVA Discussion | | | | |
| HVA Implementation Standard | | | | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|--------------------------|----------|--------------|
| SA-09 | External System Services | P1 | Low |
| | • | | Moderate |
| | | | High |
| | | | HVA |

- a. Require that providers of external system services comply with organizational security and privacy requirements and employ appropriate controls in accordance with applicable federal laws, Executive Orders, directives, policies, regulations, standards, and guidance;
 b. Define and document organizational oversight and user roles and responsibilities regarding external information system services in an SLA or similar agreement; and

c. Employs defined processes, methods, and techniques (defined in the applicable security plan [SSP]) to monitor security control compliance by external service providers on an ongoing basis.

Discussion

External system services are services that are provided by an external provider and for which the organization has no direct control over the implementation of required controls or the assessment of control effectiveness. Organizations establish relationships with external service providers in a variety of ways, including through business partnerships, contracts, interagency agreements, lines of business arrangements, licensing agreements, joint ventures, and supply chain exchanges. The responsibility for managing risks from the use of external system services remains with authorizing officials. For services external to organizations, a chain of trust requires that organizations establish and retain a certain level of confidence that each provider in the consumer-provider relationship provides adequate protection for the services rendered. The extent and nature of this chain of trust varies based on relationships between organizations and the external providers. Organizations document the basis for the trust relationships so the relationships can be monitored. External system services documentation includes government, service providers, end user security roles and responsibilities, and service-level agreements. Service-level agreements define expectations of performance for implemented controls, describe measurable outcomes, and identify remedies and response requirements for identified instances of noncompliance.

Implementation Standard

Systems processing, storing, or transmitting PHI:

PHI.1 - A covered entity or business associate under HIPAA or HITECH may create, receive, maintain, or transmit ePHI on the covered entity's behalf only if the covered entity obtains satisfactory assurances, in accordance with HIPAA regulations. Such assurances must be documented and meet the requirements set forth in HIPAA regulations.

| obtains satisfactory assurances, in accordance with 1111 AA regulations. Such assurances must be documented and meet the requirements set forth in 1111 AA regulations. | | | |
|---|--|--|--|
| Control Review Frequency | Assessment Frequency | | |
| Monthly | Annually (365 Days) | | |
| Related Controls | Reference Policy | | |
| AC-20, CA-3, CP-2, IR-4, IR-7, PL-10, PL-11, PS-7, SA-2, | FedRAMP: Rev. 4 Baseline; | | |
| SA-4, SR-3, SR-5 | HIPAA: 45 C.F.R. §164.530, 45 C.F.R. §164.308(b)(1), 45 C.F.R. §164.308(b)(4), 45 C.F.R. §164.314(a)(1), | | |
| | 45 C.F.R. §164.314(a)(2)(i), 45 C.F.R. §164.314(a)(2)(ii); | | |
| | HSPD: HSPD 7 D(8); | | |
| | NIST SP: 800-35; | | |
| | OMB Memo: M-16-04, M-19-03; | | |

Privacy Discussion

Discussion for systems processing, storing, or transmitting PII (to include PHI):

Contracts and other acquisition-related documents provide an enforceable means to ensure privacy and security controls are provided for PII shared with or disclosed to recipients outside of the organization, such that contractors and service providers protect PII in the same way the organization does.

Contractors and service providers include, but are not limited to, information providers, information processors, and other organizations providing system development, information technology services, and other outsourced applications. Organizations consult with legal counsel, the Senior Official for Privacy (SOP), and contracting officers about applicable laws, directives, policies, or regulations that may impact implementation of this control.

Systems processing, storing, and transmitting PHI:

The information security requirements and controls are documented through a written contract, or other arrangement that meets the requirements of 45 C.F.R. §164.314(a). This guidance is not intended to cover the acquisition of services of all third-party providers, only those who rise to the level of a business associate of a covered entity

Privacy Implementation Standards

Systems processing, storing, or transmitting PHI:

PHI.1 - A covered entity or business associate under HIPAA or HITECH may create, receive, maintain, or transmit ePHI on the covered entity's behalf only if the covered entity obtains satisfactory assurances, in accordance with HIPAA regulations. Such assurances must be documented and meet the requirements set forth in HIPAA regulations. PHI.2 - Under HIPAA, a business associate must ensure external service contracts, or other arrangements with subcontractors, meet the requirements of 45 §C.F.R. §164.504€

HVA Control Statement

- a. Require providers of external services comply with organizational security and privacy requirements and comply with the specifications defined in the HVA control overlay.;
- b. Define and document organizational oversight and user roles and responsibilities regarding external information system services in an SLA or similar agreement; and
- c. Employs defined processes, methods, and techniques (defined in the applicable security plan [SSP]) to monitor security control compliance by external service providers on an ongoing basis.

HVA Discussion

External system services are services that are provided by an external provider and for which the organization has no direct control over the implementation of required controls or the assessment of control effectiveness. Organizations should establish relationships with external service providers in a variety of ways, including through business partnerships, contracts, interagency agreements, lines of business arrangements, licensing agreements, joint ventures, and supply chain exchanges. Organizations should document the basis for the trust relationships so the relationships can be monitored. External system services documentation includes government, service providers, end user security roles and responsibilities, and service-level agreements.

HVA Implementation Standard

| Control Number | Control Name | Priority | CMS Baseline | | |
|---|---|---|---------------------|--|--|
| | | riority | | | |
| SA-09(01) | RISK ASSESSMENTS AND | | Moderate | | |
| | ORGANIZATIONAL | | High | | |
| | APPROVALS | | HVA | | |
| Control Statement | | | | | |
| (a) Conduct an organizat | ional assessment of risk prior to the acc | quisition or outsourcing of information security services | s; and | | |
| (b) Verify that the acquis | ition or outsourcing of dedicated inform | nation security services is approved by MAC-defined p | ersonnel or roles]. | | |
| Discussion | - | <u> </u> | | | |
| Implementation Standard | Implementation Standard | | | | |
| Control Review Frequency Assessment Frequency | | | | | |
| Not Specified | | Three (3) Years | | | |
| Related Controls Re | | Reference Policy | | | |
| CA-6, RA-3, RA-8. | | | | | |
| Privacy Discussion | | | | | |
| Privacy Implementation Standards | | | | | |
| HVA Control Statement | | | | | |
| HVA Discussion | | | | | |
| HVA Implementation Standard | | | | | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|----------------------------------|----------|----------------|
| SA-09(05) | Processing, Storage, and Service | P3 | Above Baseline |
| | Location | | |

Control Statement

Restrict the location of information processing; information or data; system services to organization defined locations based on program requirements or conditions.

Discussion

The location of information processing, information and data storage, or system services that are critical to organizations can have a direct impact on the ability of those organizations to successfully execute their missions and business functions. The impact occurs when external providers control the location of processing, storage, or services. The criteria that external providers use for the selection of processing, storage, or service locations may be different from the criteria organizations use. For example, organizations may desire that data or information storage locations are restricted to certain locations to help facilitate incident response activities in case of information security or privacy incidents. Incident response activities including forensic analyses and after-the-fact investigations, may be adversely affected by the governing laws, policies, or protocols in the locations where processing and storage occur and/or the locations from which system services emanate.

| Implementation Standard | |
|--------------------------|--|
| Control Review Frequency | Assessment Frequency |
| Not Specified | Three (3) Years |
| Related Controls | Reference Policy |
| SA-5, SR-4 | FedRAMP: Rev. 4 Baseline; |
| | OMB Circular: A-130 7.g. 9.b and 9.c.; |
| n : n: : | |

Privacy Discussion

The location of information processing, information/data storage, or information system services that are critical to organizations can have a direct impact on the ability of those organizations to successfully execute their missions/business functions. This situation exists when external providers control the location of processing, storage or services. The

criteria external providers use for the selection of processing, storage, or service locations may be different from organizational criteria. For example, organizations may want to ensure that data/information storage locations are restricted to certain locations to facilitate incident response activities (e.g., forensic analyses, after-the-fact investigations) in case of information security breaches/compromises. Such incident response activities may be adversely affected by the governing laws or protocols in the locations where processing and storage occur and/or the locations from which information system services emanate.

Other countries have different requirements for the protection of PII of either their own citizens or for transfer of PII across national borders. When selecting a service provider, the location for storage, maintenance, or processing must be considered. Some organizations, such as European Union member states, have very stringent data transfer restriction requirements and your organization may have a treaty or other agreement for data exchange and/or protection. Consult with your legal counsel or your organization's liaison to the Department of State

Privacy Implementation Standards

HVA Control Statement

HVA Discussion

HVA Implementation Standard

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|-------------------------|----------|--------------|
| SA-10 | Developer Configuration | P1 | Moderate |
| | Management | | High |
| | | | |

Control Statement

Require the developer of the system, system component, or system service to:

- a. Perform configuration management during system, component, or service: design; development; implementation; and operation.;
- b. Document, manage, and control the integrity of changes to configuration items under configuration management.
- c. Implement only organization-approved changes to the system, component, or service;
- d. Document approved changes to the system, component, or service and the potential security and privacy impacts of such changes; and
- e. Track security flaws and flaw resolution within the system, component, or service and report findings to defined personnel or roles (defined in the applicable systems security plan [SSP])

Discussion

HVA Discussion

Organizations consider the quality and completeness of configuration management activities conducted by developers as direct evidence of applying effective security controls. Controls include protecting from unauthorized modification or destruction, the main copies of material used to generate security-relevant portions of the system hardware, software, and firmware. Maintaining the integrity of changes to the system, system component, or system service requires strict configuration control throughout the system development life cycle to track authorized changes and to prevent unauthorized changes.

The configuration items that are placed under configuration management include: the formal model; the functional, high-level, and low-level design specifications; other design data; implementation documentation; source code and hardware schematics; the current running version of the object code; tools for comparing new versions of security-relevant hardware descriptions and source code with previous versions; and test fixtures and documentation. Depending on the mission and business needs of organizations and the nature of the contractual relationships in place, developers may provide configuration management support during the operations and maintenance stage of the system development life cycle

| Implementation Standard | | | |
|--|-----------------------------|--|--|
| Control Review Frequency | Assessment Frequency | | |
| Monthly | Annually (365 Days) | | |
| Related Controls | Reference Policy | | |
| CM-2, CM-3, CM-4, CM-7, CM-9, SA-4, SA-5, SA-8, SA-15, | FedRAMP: Rev. 4 Baseline; | | |
| SA-12, SI-2, SR-3, SR-4, SR-5, SR-6 | FISCAM: AS-3, CM-3; | | |
| | NIST SP: 800-128; | | |
| | OMB Memo: M-16-04, M-19-03; | | |
| Privacy Discussion | | | |
| Privacy Implementation Standards | | | |
| HVA Control Statement | | | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|-----------------------|----------|--------------|
| SA-11 | Developer Testing and | P2 | Moderate |
| | Evaluation | | High |
| | | | HVA |

Require the developer of the system, system component, or system service, at all post-design stages of the system development life cycle, to:

- a. Develop and implement a plan for ongoing security and privacy assessments;
- b. Perform unit; integration; system; and regression testing/evaluation in accordance with the CMS Target Life Cycle (TLC);
- c. Produce evidence of the execution of the assessment plan and the results of the testing and evaluation;
- d. Implement a verifiable flaw remediation process; and
- e. Correct flaws identified during testing and evaluation.

Discussion

Developmental testing and evaluation confirms that the required controls are implemented correctly, operating as intended, enforcing the desired security and privacy policies, and meeting established security and privacy requirements. Security properties of systems and the privacy of individuals may be affected by the interconnection of system components or changes to those components. The interconnections or changes, including upgrading or replacing applications, operating systems, and firmware, may adversely affect previously implemented controls. Ongoing assessment during development allows for additional types of testing and evaluation that developers can conduct to reduce or eliminate potential flaws. Testing custom software applications may require approaches such as manual code review; security architecture review; penetration testing; and static analysis, dynamic analysis, or a hybrid of the three analysis approaches.

Developers can use the analysis approaches, along with security instrumentation and fuzzing, in a variety of tools and in source code reviews. The security and privacy assessment plans include the specific activities that developers plan to carry out, including the types of analyses, testing, evaluation, and reviews of software and firmware components, the degree of rigor to be applied, the frequency of the ongoing testing and evaluation, and the types of artifacts produced during those processes. The depth of testing and evaluation refers to the rigor and level of detail associated with the assessment process. The coverage of testing and evaluation refers to the scope (i.e., number and type) of the artifacts included in the assessment process. Contracts specify the acceptance criteria for security and privacy assessment plans, flaw remediation processes, and the evidence that the plans and processes have been diligently applied. Methods for reviewing and protecting assessment plans, evidence, and documentation are commensurate with the security category or classification level of the system. Contracts may specify protection requirements for documentation.

Implementation Standard

High & Moderate

- Std.1 If the security control assessment results are used in support of the security authorization process for the information system, ensure that no security relevant modifications of the information systems have been made after the assessment and after selective verification of the results.
- Std.2 Use hypothetical data when executing test scripts or in a test environment that is configured to comply with the security controls as if it is a production environment.
- Std.3 All systems supporting development and pre-production testing are connected to an isolated network separated from production systems. Network traffic into and out of the development and pre-production testing environment is only permitted to facilitate system testing, and is restricted by source and destination access control lists (ACLs) as well as ports and protocols.

| Control Review Frequency | Assessment Frequency |
|-------------------------------------|--|
| Annually (365 Days) | Annually (365 Days) |
| Related Controls | Reference Policy |
| CA-2, CM-4, SA-3, SA-4, SA-5, SI-2; | Code: 5 U.S.C. §552a(e)(10); |
| (Redacted Privacy Controls: AR-7) | Statute: Privacy Act of 1974 (P.L. 93-579), E-Government Act of 2002 (Pub. L. No. 107-347) §208, and Title |
| , | III; |
| | FedRAMP: Rev. 4 Baseline; |
| | FISCAM: AS-3, CM-3; |
| | ISO/IEC: 15408; |

| OMB Circular: A-130 7.g.; OMB Memo: M-03-22; |
|---|
| Web: HYPERLINK "https://capec.mitre.org/", HYPERLINK "https://cve.mitre.org/", HYPERLINK "https://cwe.mitre.org/", HYPERLINK "https://nvd.nist.gov/"; |

Privacy Discussion

Privacy Implementation Standards

Systems processing, storing, or transmitting PII (to include PHI):

For information systems containing PII, the organization requires the developer of the information system, system component, or information system service to:

- a. Create and implement a security assessment plan that includes assessment of privacy controls.
- b. Conduct tests that:
- 1. Minimize to the use of PII to the maximum extent practicable;
- 2. Use actual PII only if a formal memorandum of agreement (MOA), memorandum of understanding (MOU), or data exchange agreement has been established between the data owner of the PII and the entity developing/testing the information system including how loss, theft, or compromise (i.e., breach) of PII is to be handled;
- 3. Use de-identified or anonymized PII to the maximum extent practicable; and
- 4. Coordinate use of PII with the privacy office before conducting any testing.

HVA Control Statement

Require the developer of the system, system component, or system service, at all post-design stages of the system development life cycle, to:

- a. Develop and implement a plan for ongoing security and privacy assessments;
- b. Perform unit; integration; system; and regression testing/evaluation in accordance with the CMS Target Life Cycle (TLC);
- c. Produce evidence of the execution of the assessment plan and the results of the testing and evaluation;
- d. Implement a verifiable flaw remediation process; and
- e. Correct flaws identified during testing and evaluation.
- f. Include contract language requiring developers to create and document security and privacy test plans and test all security and privacy controls during development, including the HVA overlay controls.

HVA Discussion

Developmental testing and evaluation can confirm the required controls are implemented correctly, operating as intended, enforcing the desired security and privacy policies, and meeting established security and privacy requirements. Security properties of systems and the privacy of individuals may be affected by the interconnection of system components or changes to those components. The interconnections or changes, including upgrading or replacing applications, operating systems, and firmware, may adversely affect previously implemented controls. Ongoing assessment during development allows for additional types of testing and evaluation that developers can conduct to reduce or eliminate potential flaws.

| Control Number | Control Name | Priority | CMS Baseline | |
|----------------------------------|---|---|--|--|
| SA-11(01) | STATIC CODE ANALYSIS | | HVA | |
| Control Statement | | | | |
| Require the developer of | f the system, system component, or sys | tem service to employ static code analysis tools to ident | ify common flaws and document the results of the analysis. | |
| Discussion | | | | |
| Implementation Standard | | | | |
| Control Review Frequency | Control Review Frequency Assessment Frequency | | | |
| Annually (365 Days) | Annually (365 Days) Three (3) Years | | | |
| Related Controls | Related Controls Reference Policy | | | |
| Privacy Discussion | | | | |
| Privacy Implementation Standards | | | | |
| HVA Control Statement | | | | |

The organization should ensure static code analysis is performed on applications to identify code weaknesses and outdated or vulnerable libraries as part of the development lifecycle. Contractual language for contractor development requires the contractor to perform this task as part of the deliverables. Organizations should also require static code analysis for all modifications, updates, or additions to applications or systems prior to implementation.

HVA Discussion

Static code analysis provides a technology and methodology for security reviews and includes checking for weaknesses in the code and checking for incorporation of libraries or other included code with known vulnerabilities or that are out-of-date and not supported. Static code analysis can be used to identify vulnerabilities and to enforce secure coding practices and is most effective when used early in the development process, when each code change can be automatically scanned for potential weaknesses. Static code analysis can provide clear remediation guidance along with defects to enable developers to fix such defects.

HVA Implementation Standard

| Control Number | Control Name | Priority | CMS Baseline | | |
|--------------------------|--|---------------------------|--------------------------|--|--|
| SA-11(05) | Penetration Testing | P3 | Above Baseline | | |
| Control Statement | | | | | |
| Require the developer | Require the developer of the system, system component, or system service to perform penetration testing: | | | | |
| (a)In a manner that is | no less stringent than required under | r CA-8; and | | | |
| (b)prior to system dep | loyment in the production environm | ient. | | | |
| Discussion | • | | | | |
| Implementation Standard | Implementation Standard | | | | |
| Control Review Frequence | y | Assessment Frequency | | | |
| Not Specified | | Three (3) Years | | | |
| Related Controls | | Reference Policy | | | |
| CA-8; | | Code: 5 U.S.C. §552a(b) |) and (e)(10); | | |
| | | Statute: Privacy Act of 1 | 1974 (P.L. 93-579); | | |
| | | NIST SP: 800-115; | | | |
| | | General Accounting Offi | fice (GAO); | | |
| | | OMB Circular: A-130 7. | .g. and 8.b.(2)(c)(iii); | | |
| Privacy Discussion | | <u> </u> | · | | |

Privacy Implementation Standards

Systems processing, storing, or transmitting PII (to include PHI):

If the system contains personally identifiable information (PII), then the penetration testing requirements of CA-8, as specified above in this overlay, must be applied.

HVA Control Statement

The organization should require developers of applications or components to perform penetration test, prior to implementation, against new and updates, upgrades, or changes to applications or components as part of the contractual requirements. Organizations should define policy and processes around expediting critical patches as necessary based on risk assessments. The purpose of penetration testing is to identify potential vulnerabilities in solution resulting from development errors, configuration faults, or other operational weaknesses or deficiencies. Penetration testing is often performed in conjunction with automated and manual code reviews to provide greater levels of analysis. Organizations should monitor and track contractor compliance with contractual requirements.

HVA Discussion

Penetration testing is an assessment methodology in which assessors, using all available information technology product or system documentation and working under specific constraints, attempt to circumvent implemented security and privacy features of information technology products and systems. The objective of penetration testing is to discover vulnerabilities in systems, system components and services resulting from implementation errors, configuration faults, or other operational weaknesses or deficiencies. Penetration tests can be performed in conjunction with automated and manual code reviews to provide greater levels of analysis than would ordinarily be possible.

HVA Implementation Standard

Ensure testing of new or modified application or components prior to implementation to protect against possible loss of confidentiality, integrity, and availability.

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|-----------------------|----------|----------------|
| SA-11(08) | Dynamic Code Analysis | P3 | Above Baseline |

The organization requires information systems, system components, and information system services to employ dynamic code analysis tools to identify common flaws and document the results of the analysis.

Discussion

Dynamic code analysis provides run-time verification of software programs, using tools capable of monitoring programs for memory corruption, user privilege issues, and other potential security problems. Dynamic code analysis employs run-time tools to ensure that security functionality performs in the way it was designed. A specialized type of dynamic analysis, known as fuzz testing, induces program failures by deliberately introducing malformed or random data into software programs. Fuzz testing strategies derive from the intended use of applications and the associated functional and design specifications for the applications. To understand the scope of dynamic code analysis and hence the assurance provided, organizations may also consider conducting code coverage analysis (checking the degree to which the code has been tested using metrics such as percent of subroutines tested or percent of program statements called during execution of the test suite) and/or concordance analysis (checking for words that are out of place in software code such as non-English language words or derogatory terms).

| Implementation Standard | |
|--------------------------|---|
| Control Review Frequency | Assessment Frequency |
| Not Specified | Three (3) Years |
| Related Controls | Reference Policy |
| None; | FedRAMP: Rev. 4 Baseline; |
| | OMB Memo: M-14-03, M-16-04, M-19-03, M-20-04; |
| Privacy Discussion | |

Privacy Discussion

Privacy Implementation Standards

HVA Control Statement

The organization should require developers of applications or components to perform dynamic code analysis during the system development lifecycle and prior to implementation as part of organizational policies and contractual agreements. Dynamic code analysis typically leverages automated tools to test security functionality to verify the effectiveness of the security. An example includes fuzz testing which induces intentional program failures by using malformed or random data injection into software programs. Organizations should monitor and track contractor compliance with organizational policies and contractual requirements.

HVA Discussion

Dynamic code analysis provides run-time verification of software programs, using tools capable of monitoring programs for memory corruption, user privilege issues, and other potential security problems. Dynamic code analysis employs run-time tools to ensure that security functionality performs in the way it was designed. To understand the scope of dynamic code analysis and hence the assurance provided, organizations may also consider conducting code coverage analysis and/or concordance analysis.

HVA Implementation Standard

Review and analyze code dynamically to detect flaws, vulnerabilities, or code defects to protect against possible loss of confidentiality, integrity, and availability.

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|---------------------------------|----------|--------------|
| SA-15 | Development Process, Standards, | P2 | Moderate |
| | and Tools | | High |
| | | | |

Control Statement

- a. Require the developer of the system, system component, or system service to follow a documented development process that:
- 1. Explicitly addresses security and privacy requirements;
- 2. Identifies the standards and tools used in the development process;
- 3. Documents the specific tool options and tool configurations used in the development process; and
- 4.Documents, manages, and ensures the integrity of changes to the process and/or tools used in development; and

| | | ns, and tool configurations at least every three (3) years | | | |
|--|---|--|---|--|--|
| options/configurations selected and employed can satisfy all applicable System Acquisition (SA) and Configuration Management (CM) security controls. | | | | | |
| Discussion | | | | | |
| Development tools include programming languages and computer-aided design systems. Reviews of development processes include the use of maturity models to determine the | | | | | |
| potential effectiveness of such processes. Maintaining the integrity of changes to tools and processes facilitates effective supply chain risk assessment and mitigation. Such | | | | | |
| integrity requires configu | ration control throughout the system d | evelopment life cycle to track authorized changes and t | o prevent unauthorized changes | | |
| Implementation Standard | | | | | |
| Control Review Frequency | | Assessment Frequency | | | |
| Annually (365 Days) | | Three (3) Years | | | |
| Related Controls | | Reference Policy | | | |
| SA-3, SA-8; MA-6, SA- | 4, SA-8, SA-10, SA-11, SR-3, SR-4, | OMB Memo: M-16-04, M-19-03; | | | |
| SR-5, SR-6, SR-9 | | | | | |
| Privacy Discussion | | | | | |
| Privacy Implementation Star | dards | | | | |
| HVA Control Statement | | | | | |
| HVA Discussion | | | | | |
| HVA Implementation Standa | ırd | | | | |
| | | | | | |
| | | | | | |
| Control Number | Control Name | Priority | CMS Baseline | | |
| SA-15(03) | Criticality Analysis | | Moderate | | |
| | | | High | | |
| | | | HVA | | |
| Control Statement | | | | | |
| Require the developer of | the system, system component, or syst | em service to perform a criticality analysis throughout | the system development life cycle as defined by the | | |
| organization | J , J 1 , J | 1 | | | |
| Discussion | | | | | |
| | rmed by the developer provides input to | o the criticality analysis performed by organizations. De | eveloper input is essential to organizational criticality | | |
| | | design documentation for system components that are d | | | |
| | | | rdware schematics. Criticality analysis is important for | | |
| | | | | | |
| | organizational systems that are designated as high value assets. High value assets can be moderate- or high-impact systems due to heightened adversarial interest or potential adverse effects on the federal enterprise. Developer input is especially important when organizations conduct supply chain criticality analyses. | | | | |
| | ierai enterprise. Developer input is esp | ecially important when organizations conduct supply cr | nain criticality analyses. | | |
| Implementation Standard Control Review Frequency | | Assessment Frequency | | | |
| | | Three (3) Years | | | |
| Not Specified | | Reference Policy | | | |
| Related Controls | | OMB Memo: M-16-04, M-19-03; | | | |
| RA-9 Privacy Discussion | | OIVID IVIGIIIO. IVI-10-04, IVI-17-03, | | | |
| Privacy Implementation Star | dards | | | | |
| HVA Control Statement | uai us | | | | |
| HVA Discussion | | | | | |
| HVA Implementation Standa | rd | | | | |
| • | | | | | |
| | | | | | |
| Control Number | Control Name | Priority | CMS Baseline | | |
| SA-17 | Developer Security Architecture | P1 | High | | |
| D11-1 / | and Design | 11 | HVA | | |
| G + 1G+ + | and Design | | HVA | | |

Require the developer of the system, system component, or system service to produce a design specification and security architecture that:

- a. Is consistent with the organization's security architecture that is an integral part the organization's enterprise architecture;
- b. Accurately and completely describes the required security functionality, and the allocation of controls among physical and logical components; and
- c. Expresses how individual security functions, mechanisms, and services work together to provide required security capabilities and a unified approach to protection.

Discussion

This control is primarily directed at external developers, although it could also be used for internal (in-house) development. In contrast, PL-8 is primarily directed at internal developers to help ensure that organizations develop an information security architecture, and such security architecture is integrated or tightly coupled to the enterprise architecture. This distinction is important if/when organizations outsource the development of information systems, information system components, or information system services to external entities and there is a requirement to demonstrate consistency with the organization's enterprise architecture and information security architecture. Guidance for systems processing, storing, or transmitting PII (to include PHI):

The security architecture and design identifies security and privacy controls necessary to support privacy requirements. The CMS Senior Official for Privacy is the best resource for identifying privacy requirements and privacy controls.

| Implementation Standard | |
|-----------------------------------|---|
| Control Review Frequency | Assessment Frequency |
| Annually (365 Days) | Three (3) Years |
| Related Controls | Reference Policy |
| PL-8, PM-7, SA-3, SA-8; | Code: 5 U.S.C. §552a(e)(10); |
| (Redacted Privacy Controls: AR-7) | Statute: Privacy Act of 1974 (P.L. 93-579), E-Government Act of 2002 (Pub. L. No. 107-347) Title III; |
| | OMB Memo: M-05-08; |
| Privacy Discussion | |
| Privacy Implementation Standards | |
| HVA Control Statement | |
| HVA Discussion | |
| HVA Implementation Standard | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|---------------------|----------|--------------|
| SA-21 | Developer Screening | P3 | Low |
| | - | | Moderate |
| | | | High |

Control Statement

Require that the developer of information systems, system components, or information system services:

- a. Has appropriate access authorizations as determined by assigned duties; and;
- b. Satisfies personnel screening criteria as defined by CMS.

Discussion

Developer screening is directed at external developers. Internal developer screening is addressed by PS-3. Because the system, system component, or system service may be used in critical activities essential to the national or economic security interests of the United States, organizations have a strong interest in ensuring that developers are trustworthy. The degree of trust required of developers may need to be consistent with that of the individuals accessing the systems, system components, or system services once deployed. Authorization and personnel screening criteria include clearances, background checks, citizenship, and nationality. Developer trustworthiness may also include a review and analysis of company ownership and relationships the company has with entities potentially affecting the quality and reliability of the systems, components, or services being developed. Satisfying the required access authorizations and personnel screening criteria includes providing a list of all individuals who are authorized to perform development activities on the selected system, system component, or system service so that organizations can validate that the developer has satisfied the authorization and screening requirements.

| Implementation Standard | | |
|--------------------------|--------------------------|--|
| Control Review Frequency | Assessment Frequency | |
| Annually (365 Days) | Three (3) Years | |
| Related Controls | Reference Policy | |
| PS-3, PS-7; | Code: 5 C.F.R. §731.106; | |

| (Redacted Privacy Controls: AR-5) | Statute: Privacy Act of 1974 (P.L. 93-579); |
|-----------------------------------|---|
| | OMB Memo: M-16-04, M-19-03; |
| | HIPAA: 45 C.F.R. §164.308(a)(3)(ii)(B); |

Privacy Discussion

Guidance for systems processing, storing, or transmitting PII (to include PHI):

Access to sensitive information, such as PII and protected health information (PHI), requires both a valid need to know as documented by an access authorization requires and requires a background investigation (or appropriate screening) to ensure the individual being provided access is suitable. These access authorization requirements extend to developers of information systems containing sensitive information.

"Guidance for systems processing, storing, or transmitting PHI:

Under the HIPAA Security Rule, this is an addressable implementation specification. HIPAA covered entities must conduct an analysis as described at 45 C.F.R. § 164.306 (Security standards: General rules) part (d) (Implementation specifications) to determine how it must be applied within the organization"

Privacy Implementation Standards

Systems processing, storing, or transmitting PII (to include PHI):

The organization requires that the developer of systems containing personally identifiable information (PII):

- a. Have appropriate access authorizations as determined by the assigned contracting officer and contracting officer representative, in consultation with the organization's privacy office: and
- b. Satisfy organization-defined personnel screening criteria commensurate with increasing level of risk and responsibility for access to, or use of, different levels of PII.

HVA Control Statement

HVA Discussion

HVA Implementation Standard

| Control Number SA-22 | Control Name Unsupported System Components | Priority P3 | CMS Baseline Above Baseline |
|-------------------------|--|----------------|-----------------------------|
|-------------------------|--|----------------|-----------------------------|

Control Statement

a. Replace system components as soon as possible after discovery that support for the components is no longer available from the developer, vendor, or manufacturer, or b. Provide option(s) for alternative sources for continued support for unsupported components: provide justification and document the approval for the continued use of unsupported system components required to satisfy mission/business needs.

Discussion

Support for system components includes software patches, firmware updates, replacement parts, and maintenance contracts. Unsupported components, for example, when vendors no longer provide critical software patches or product updates, provide an opportunity for adversaries to exploit weaknesses in the installed components. Exceptions to replacing unsupported system components include systems that provide critical mission or business capability where newer technologies are not available or where the systems are so isolated that installing replacement components is not an option.

Alternative sources for support address the need to provide continued support for system components that are no longer supported by the original manufacturers, developers, or vendors when such components remain essential to organizational mission and business operations. If necessary, organizations can establish in-house support by developing customized patches for critical software components or alternatively, obtain the services of external providers who through contractual relationships, provide ongoing support for the designated unsupported components. Such contractual relationships can include Open Source Software value-added vendors.

- Std 1. Establish Plans to Mitigate or remove the unsupported system; application, operating system, COTS/GOTS software once identified
- Std 2. If not feasible to remove submit a waiver to the CIO for approval no less than 120 days prior to end of life;
- Std 3. Upgrade retire or stop the use of the unsupported element by the date specified on the support agreement by the vendor or provider.

| sta 5. Opgrade retire of stop the use of the ansapported element | by the date specified on the support agreement by the vendor of provider. |
|--|---|
| Control Review Frequency | Assessment Frequency |
| Not Specified | Three (3) Years |
| Related Controls | Reference Policy |
| PL-2, SA-3; | FISCAM: AS-3, CM-2; |
| | HHS: End of Life Operating Systems and Applications Policy; |
| | NIST SP: 800-70, 800-128; |

| | OMB Memo: M-07-18, M-08-22, M-16-04, M-19-03; Web: HYPERLINK "https://nvd.nist.gov/ncp/repository", HYPERLINK "https://www.nsa.gov/", HYPERLINK "https://nvd.nist.gov/"; | |
|---|---|--|
| Privacy Discussion | | |
| Under the HIPAA Security Rule, this is an addressable implementation specification. HIPAA covered entities must conduct an analysis as described at 45 C.F.R. § 164.306 | | |
| (Security standards: General rules) part (d) (Implementation specifications) to determine how it must be applied within the organization | | |
| Privacy Implementation Standards | | |
| HVA Control Statement | | |
| HVA Discussion | | |
| HVA Implementation Standard | | |

System and Communications Protection Control Number SC-01 Control Name Policy and Procedures Priority P1 CMS Baseline Moderate High

Control Statement

- (a) Develop, document, and disseminate to applicable personnel and roles:
- 1. CMS Enterprise-level system and communications protection policy that:
- a. Addresses purpose, scope, roles, responsibilities, management commitment, coordination among organizational entities, and compliance; and
- b. Is consistent with applicable laws, executive orders, directives, regulations, policies, standards, and guidelines; and
- 2. Procedures to facilitate the implementation of the system and communications protection control policy and associated system and communications protection controls;
- (b) Designate CMS-defined officials (e.g., CMS Senior Management such as the CISO, SOP), Mission/Business-defined officials and System-defined officials (e.g., Business Owner, System Owner, ISSO) to manage the development, documentation, and dissemination of the system and communications protection control policy and procedures; and (c) Review and update the current system and communications protection:
- 1. Policy at least every three (3) years and following CMS-defined events (e.g., assessment or audit findings or changes in applicable laws, executive orders, directives, regulations, policies, standards, and guidelines); and
- 2. Procedures at least every three (3) years and following CMS-defined events (e.g., assessment or audit findings or changes in applicable laws, executive orders, directives, regulations, policies, standards, and guidelines).

Discussion

System and communications protection policy and procedures address the controls in the SC family that are implemented within systems and organizations. The risk management strategy is an important factor in establishing such policies and procedures. Policies and procedures contribute to security and privacy assurance. Therefore, it is important that security and privacy programs collaborate on the development of system and communications protection policy and procedures. Security and privacy program policies and procedures at the organization level are preferable, in general, and may obviate the need for mission- or system-specific policies and procedures. The policy can be included as part of the general security and privacy policy or be represented by multiple policies that reflect the complex nature of organizations. Procedures can be established for security and privacy programs, for mission or business processes, and for systems, if needed. Procedures describe how the policies or controls are implemented and can be directed at the individual or role that is the object of the procedure. Procedures can be documented in system security and privacy plans or in one or more separate documents. Events that may precipitate an update to system and communications protection policy and procedures include assessment or audit findings, security incidents or breaches, or changes in applicable laws, executive orders, directives, regulations, policies, standards, and guidelines. Simply restating controls does not constitute an organizational policy or procedure.

Implementation Standard

High, Moderate & Low:

- Std.1 The CIO and CISO will provide leadership and oversight to: (a) Develop, document, and disseminate to applicable stakeholder personnel via the IS2P2:
- 1. CMS Enterprise-level system and communications protection policy that:
- a. Addresses purpose, scope, roles, responsibilities, management commitment, coordination among organizational entities, and compliance; and
- b. Is consistent with applicable laws, executive orders, directives, regulations, policies, standards, and guidelines; and
- 2. Procedures to facilitate the implementation of the system and communications protection control policy and associated system and communications protection controls;
- (b) Designate CMS-defined officials (e.g., CMS Senior Management such as the CISO, SOP), Mission/Business-defined officials and System-defined officials (e.g., Business Owner, System Owner, ISSO) to manage the development, documentation, and dissemination of the system and communications protection control policy and procedures; and (c) Review and update the current system and communications protection:
- 1. Policy at least every three (3) years and following CMS-defined events (e.g., assessment or audit findings or changes in applicable laws, executive orders, directives, regulations, policies, standards, and guidelines); and
- 2. Procedures at least every three (3) years and following CMS-defined events (e.g., assessment or audit findings or changes in applicable laws, executive orders, directives, regulations, policies, standards, and guidelines).

| Control Review Frequency | Assessment Frequency |
|--------------------------|----------------------|
| Annually (365 days) | Three (3) Years |
| Related Controls | Reference Policy |

| PM-9, PS-8, SA-8, SI-12 | FedRAMP: Rev.4 Baseline; |
|----------------------------------|---------------------------|
| | FISCAM: AS-1, SM-1, SM-3; |
| | NIST SP: 800-12, 800-100; |
| | OMB A-130 |
| Privacy Discussion | |
| Privacy Implementation Standards | |
| HVA Control Statement | |
| HVA Discussion | |
| HVA Implementation Standard | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|-------------------------------|----------|--------------|
| SC-02 | Separation of System and User | P1 | Moderate |
| | Functionality | | High |
| | | | |

Separate user functionality, including user interface services, from system management functionality.

Discussion

Application State (also known as Program State) represents the totality of everything necessary to keep your application running. System management functionality includes functions that are necessary to administer databases, network components, workstations, or servers. These functions typically require privileged user access. The separation of user functions from system management functions is physical or logical. Organizations implement separation of system management functions from user functions, for example, by using different computers, instances of operating systems, central processing units, or network addresses; by employing virtualization techniques; or some combination of these or other methods. Separation of system management functions from user functions includes web administrative interfaces that employ separate authentication methods for users of any other system resources. Separation of system and user functions may include isolating administrative interfaces on different domains and with additional access controls. The separation of system and user functionality can be achieved by applying the systems security engineering design principles in SA-8 including SA-8(1), SA-8(3), SA-8(4), SA-8(10), SA-8(12), SA-8(13), SA-8(14), and SA-8(18).

Implementation Standard

Moderate & High:

Std. 1 - Separate user functionality, including user interface services, from system management functionality, i.e., privileged user access (ADMIN type role; administer databases, network components, workstations, or servers).

| Control Review Frequency | Assessment Frequency |
|---|---|
| Quarterly | Annually (365 days) |
| Related Controls | Reference Policy |
| AC-6,SA-4, SA-8, SC-3,SC-7, SC-32,SC-39 | Code: 5 U.S.C. §552a(e)(10); |
| | Statute: Privacy Act of 1974 (P.L. 93-579); |
| | FedRAMP: Rev. 4 Baseline; |
| | FISCAM: AC-4, AS-2; |
| | HIPAA: 45 C.F.R. §164.312(a)(1) |
| | OMB Circular: A-130 7.g. and 8.b.(3); |

Privacy Discussion

Privacy Implementation Standards

Systems processing, storing, or transmitting PII (to include PHI):

In any situation where personally identifiable information (PII) is present, PII must be stored on a logical or physical partition separate from the applications and software partition.

HVA Control Statement

HVA Discussion

| HVA I | [mp | lementation | Stand | lard |
|-------|-----|-------------|-------|------|
|-------|-----|-------------|-------|------|

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|-----------------------------|----------|--------------|
| SC-03 | Security Function Isolation | P1 | High |
| | | | HVA |

Isolate security functions from nonsecurity functions.

Discussion

Security functions are isolated from nonsecurity functions by means of an isolation boundary implemented within a system via partitions and domains. The isolation boundary controls access to and protects the integrity of the hardware, software, and firmware that perform system security functions. Systems implement code separation in many ways, such as through the provision of security kernels via processor rings or processor modes. For non-kernel code, security function isolation is often achieved through file system protections that protect the code on disk and address space protections that protect executing code. Systems can restrict access to security functions using access control mechanisms and by implementing least privilege capabilities. While the ideal is for all code within the defined security function isolation boundary to only contain security-relevant code, it is sometimes necessary to include nonsecurity functions as an exception. The isolation of security functions from nonsecurity functions can be achieved by applying the systems security engineering design principles in SA-8, including SA-8(1), SA-8(4), SA-8(10), SA-8(12), SA-8(13), SA-8(14), and SA-8(18).

Implementation Standard

High:

Std. 1 - Isolate security functions from nonsecurity functions.

| Star I Bolate Security functions from homsecurity functions. | Stat 1 Bolate Seesitty tailettons from honseesitty tailettons. | | |
|--|--|--|--|
| Control Review Frequency | Assessment Frequency | | |
| Quarterly | Annually (365 days) | | |
| Related Controls | Reference Policy | | |
| AC-3, AC-6, AC-25, CM-2, CM-4, SA-4, SA-5, SA-8, SA-15, | FISCAM: AC-4, AS-2; | | |
| SA-17,SC-2, SC-7, SC-32,SC-39, SI-16 | | | |
| | | | |

Privacy Discussion

Privacy Implementation Standards

HVA Control Statement

Isolate security communications functions from nonsecurity production functions on networks to provide additional protection to security communications. For example, an external web service should only be bound to the external facing network interface and not to all interfaces on the system as there is no need for the web service to be accessible on the security communications interface.

HVA Discussion

Security functions are isolated from non-security functions by means of an isolation boundary implemented via partitions and domains. The isolation boundary controls access to and protects the integrity of the hardware, software, and firmware that perform those security functions. Systems implement code separation in many ways and can restrict access to security functions using access control mechanisms and by implementing least privilege capabilities. While the recommendation is for all code within the defined security function isolation boundary to only contain security-relevant code, it is sometimes necessary to include non-security functions within the isolation boundary as an exception. The isolation of security functions from non-security functions can be achieved by applying the systems security engineering design principles in SA-8 including SA-8(1), SA-8(3), SA-8(4), SA-8(10), SA-8(12), SA-8(13), SA-8(14), and SA-8(18).

- Std. 1 Organizations should establish multiple network connections to isolated network and account for the potential of lateral movements through backend networks connections.
- Std. 2 Organizations should configure systems to follow the principle of least functionality system in order to bind services to only the network interfaces necessary for them to function.

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|---------------------|----------|--------------|
| SC-03(01) | Hardware Separation | | Moderate |
| | | | High |

| Control Statement | Control Statement | | | | |
|----------------------------------|---|--|--|--|--|
| Employ hardware separa | tion mechanisms to implement security | function isolation. | | | |
| Discussion | | | | | |
| Hardware separation med | chanisms include hardware ring archite- | ctures that are implemented within microprocessors and | d hardware-enforced address segmentation used to support | | |
| logically distinct storage | objects with separate attributes (i.e., re- | adable, writeable) | | | |
| Implementation Standard | | | | | |
| Control Review Frequency | | Assessment Frequency | | | |
| Not Specified | | Three (3) Years | | | |
| Related Controls | | Reference Policy | | | |
| None. | | NIST SP: 800-160; | | | |
| Privacy Discussion | | | | | |
| Privacy Implementation Standards | | | | | |
| HVA Control Statement | | | | | |
| HVA Discussion | | | | | |
| HVA Implementation Standard | | | | | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|-------------------------|----------|--------------|
| SC-03(02) | Access and Flow Control | P3 | HVA |
| | Functions | | |

Isolate security functions enforcing access and information flow control from nonsecurity functions and from other security functions.

Discussion

Security function isolation occurs because of implementation. The functions can still be scanned and monitored. Security functions that are potentially isolated from access and flow control enforcement functions include auditing, intrusion detection, and malicious code protection functions.

Implementation Standard

Moderate & High:

Std. 1 - Isolate security functions from nonsecurity functions.

| Std. 1 - Isolate security functions from housecurity functions. | |
|---|----------------------|
| Control Review Frequency | Assessment Frequency |
| Not Specified | Three (3) Years |
| Related Controls | Reference Policy |
| None; | NIST SP: 800-160; |
| | |

Privacy Discussion

Privacy Implementation Standards

HVA Control Statement

Isolate security functions enforcing access and information flow control from nonsecurity functions and from other security functions in order to protect the integrity of the security information of the system. The organization should implement access and flow control to and from the security functions network and other network(s) supporting the HVA environment. Organizations should ensure that multi-homed hosts do not allow lateral movement due to backend support networks through access and flow control. Examples of security functions that should be isolated using access and flow control are auditing, intrusion detection, and anti-virus functions.

HVA Discussion

Security function isolation occurs because of implementation. The functions can still be scanned and monitored. Security functions that are potentially isolated from access and flow control enforcement functions include auditing, intrusion detection, and malicious code protection functions.

| Control Number | Control Name | Priority | CMS Baseline |
|-----------------------------|---|---|--|
| SC-03(03) | Minimize Nonsecurity | P3 | Above Baseline |
| ` , | Functionality | | |
| Control Statement | · | | |
| Minimize the number of | nonsecurity functions included within t | he isolation boundary containing security functions. | |
| | • | , , | |
| Discussion | | | |
| Where it is not feasible to | achieve strict isolation of nonsecurity | functions from security functions, it is necessary to tak | e actions to minimize nonsecurity-relevant functions |
| within the security functi | on boundary. Nonsecurity functions co | ntained within the isolation boundary are considered se | ecurity-relevant because errors or malicious code in the |
| software can directly imp | pact the security functions of systems. T | he fundamental design objective is that the specific por | rtions of systems that provide information security are of |
| minimal size and comple | exity. Minimizing the number of nonsec | urity functions in the security-relevant system component | ents allows designers and implementers to focus only on |
| those functions which are | e necessary to provide the desired secur | ity capability (typically access enforcement). By minin | nizing the nonsecurity functions within the isolation |
| boundaries, the amount of | of code that is trusted to enforce security | policies is significantly reduced, thus contributing to u | understandability. |
| Implementation Standard | | | |
| Control Review Frequency | | Assessment Frequency | |
| Not Specified | t Specified Three (3) Years | | |
| Related Controls | | Reference Policy | |
| None; | one; NIST SP: 800-160; | | |
| Privacy Discussion | | | |
| Privacy Implementation Stan | dards | | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|------------------------------|----------|--------------|
| SC-04 | Information in Shared System | P1 | Moderate |
| | Resources | | High |
| | | | |

HVA Control Statement HVA Discussion

HVA Implementation Standard

Prevent unauthorized and unintended information transfer via shared system resources.

Discussion

Preventing unauthorized and unintended information transfer via shared system resources stops information produced by the actions of prior users or roles (or the actions of processes acting on behalf of prior users or roles) from being available to current users or roles (or current processes acting on behalf of current users or roles) that obtain access to shared system resources after those resources have been released back to the system. Information in shared system resources also applies to encrypted representations of information. In other contexts, control of information in shared system resources does not address information remanence, which refers to the residual representation of data that has been nominally deleted; covert channels (including storage and timing channels), where shared system resources are manipulated to violate information flow restrictions; or components within systems for which there are only single users or roles.

Implementation Standard

High & Moderate:

Std.1 - Ensure that users of shared system resources cannot intentionally or unintentionally access information remnants, including encrypted representations of information, produced by the actions of a prior user or system process acting on behalf of a prior user. Ensure that system resources shared between two (2) or more users are released back to the information system and are protected from accidental or purposeful disclosure.

b. Authorize, monitor, and control the use of mobile code within the system.

| Control Review Frequency | Assessment Frequency |
|--------------------------|----------------------|
| Quarterly | Annually (365 days) |

| Related Controls | Reference Policy |
|------------------|---|
| AC-3, AC-4, SA-8 | Code: 5 U.S.C. §552a(b) and (e)(10); |
| | Statute: Privacy Act of 1974 (P.L. 93-579); |
| | FedRAMP: Rev. 4 Baseline; |
| | FISCAM: AC-4, AS-2; |
| | HIPAA: 45 C.F.R. §164.312(a)(1); |
| | OMB Circular: A-130 7.g. and 8.b.(3); |

Privacy Discussion

Privacy Implementation Standards

High & Moderate:

Std.1 - Ensure that users of shared system resources cannot intentionally or unintentionally access information remnants, including encrypted representations of information, produced by the actions of a prior user or system process acting on behalf of a prior user. Ensure that system resources shared between two (2) or more users are released back to the information system and are protected from accidental or purposeful disclosure.

HVA Control Statement

HVA Discussion

HVA Implementation Standard

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|------------------------------|----------|--------------|
| SC-05 | Denial-of-Service Protection | P1 | Low |
| | | | Moderate |
| | | | High |
| | | | HVA |

Control Statement

- a. Protect against or limits the effects of the types of denial of service events defined in NIST SP 800-61, Computer Security Incident Handling Guide, and the following websites by employing defined security safeguards (defined in the applicable system security and privacy plan):
- SANS Organization: "https://www.sans.org/dosstep";
- SANS Organization's Roadmap to Defeating Distributed Denial of Service (DDoS): "https://www.sans.org/dosstep/roadmap"; and
- NIST National Vulnerability Database: "https://nvd.nist.gov/home" .
- b. Employ defined controls (defined in the applicable system security and privacy plan) by type of denial of service event to achieve the denial of service objective.

Discussion

Denial-of-service events may occur due to a variety of internal and external causes, such as an attack by an adversary or a lack of planning to support organizational needs with respect to capacity and bandwidth. Such attacks can occur across a wide range of network protocols (e.g., IPv4, IPv6). A variety of technologies are available to limit or eliminate the origination and effects of denial-of-service events. For example, boundary protection devices can filter certain types of packets to protect system components on internal networks from being directly affected by or the source of denial-of-service attacks. Employing increased network capacity and bandwidth combined with service redundancy also reduces the susceptibility to denial-of-service events.

Implementation Standard

High, Moderate & Low:

- Std. 1 a. Protect against or limits the effects of the types of denial of service events defined in NIST SP 800-61, Computer Security Incident Handling Guide, and the following websites by employing defined security safeguards (defined in the applicable system security and privacy plan):
- SANS Organization: "https://www.sans.org/dosstep";
- SANS Organization's Roadmap to Defeating Distributed Denial of Service (DDoS): "https://www.sans.org/dosstep/roadmap"; and
- NIST National Vulnerability Database: "https://nvd.nist.gov/home" .
- b. Employ defined controls (defined in the applicable system security and privacy plan) by type of denial of service event to achieve the denial of service objective.

Control Review Frequency Assessment Frequency

| Monthly | Annually (365 days) |
|------------------------------|---------------------------|
| Related Controls | Reference Policy |
| CP-2, IR-4,SC-6, SC-7, SC-40 | FedRAMP: Rev. 4 Baseline; |
| | FISCAM: AC-5, AS-2; |

Privacy Discussion

Privacy Implementation Standards

HVA Control Statement

- a. Protect against or limits the effects of the types of denial of service attacks defined in NIST SP 800-61, Computer Security Incident Handling Guide, and the following websites by employing defined security safeguards (defined in the applicable system security and privacy plan):
- SANS Organization: "https://www.sans.org/dosstep";
- SANS Organization's Roadmap to Defeating Distributed Denial of Service (DDoS): "https://www.sans.org/dosstep/roadmap"; and
- NIST National Vulnerability Database: "https://nvd.nist.gov/home" .
- b. Employ organization-defined controls by type of denial of service event to achieve the denial of service objective.
- c. Implement denial of service (DoS) protection to ensure availability of the HVA and protect external facing HVAs against denial of service attacks.
- d. The organization should determine if the denial of service protection is to be applied at the perimeter of the HVA authorization boundary, at the perimeter of the organization's enterprise network, or both locations based on risk assessment of the potential threats to the HVA's availability.

HVA Discussion

DoS events may occur due to a variety of internal and external causes such as an attack by an adversary or a lack of planning to support organizational needs with respect to capacity and bandwidth. Such attacks can occur across a variety of network protocols (e.g., IPv4, IPv6). A variety of technologies are available to limit or eliminate the origination and effects of denial of service events. Employing increased network capacity and bandwidth combined with service redundancy also reduces the susceptibility to denial of service events.

HVA Implementation Standard

| Control Number SC-05(01) | Control Name Restrict Ability to Attack Other Systems | Priority | CMS Baseline HVA |
|-----------------------------|---|----------|---------------------|
| 6 . 16 | Systems | | |

Control Statement

Restrict the ability of individuals to launch types of denial-of service attacks, defined in NIST SP 800-61 as amended, against other systems.

Discussion

Restricting the ability of individuals to launch denial-of-service attacks requires the mechanisms commonly used for such attacks to be unavailable. Individuals of concern include hostile insiders or external adversaries who have breached or compromised the system and are using it to launch a denial-of-service attack. Organizations can restrict the ability of individuals to connect and transmit arbitrary information on the transport medium (i.e., wired networks, wireless networks, spoofed Internet protocol packets). Organizations can also limit the ability of individuals to use excessive system resources. Protection against individuals having the ability to launch denial-of-service attacks may be implemented on specific systems or boundary devices that prohibit egress to potential target systems.

Implementation Standard

High, Moderate & Low:

Std. 1 - Restrict the ability of individuals to launch types of denial-of service attacks, defined in NIST SP 800-61 as amended, against other systems.

| sta: 1 Restrict the dointy of marviadais to launch types of demar of service attacks, defined in 14151 51 000 01 as amended, against other systems. | | |
|--|----------------------|--|
| Control Review Frequency | Assessment Frequency | |
| Not Specified | Three (3) Years | |
| Related Controls | Reference Policy | |
| None. | See Control SC-5. | |
| Duting the Discourt of the Dis | | |

Privacy Discussion

Privacy Implementation Standards

HVA Control Statement

Restrict the ability of individuals to launch types of denial-of service attacks, defined in NIST SP 800-61 as amended, against other systems. DoS protections should be applied to the authorization boundary perimeter and at key points inside the authorization boundary to protect against loss of availability due to intentional or accidental attacks from organizational users located outside the HVA boundary.

HVA Discussion

Restricting the ability of individuals to launch denial of service attacks requires the mechanisms commonly used for such attacks be unavailable. Organizations should restrict the ability of individuals to connect and transmit arbitrary information on the transport medium and should limit the ability of individuals to use excessive system resources. Protection against individuals having the ability to launch denial of service attacks may be implemented on specific systems or on boundary devices prohibiting egress to potential target systems.

HVA Implementation Standard

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|--------------------------|----------|--------------|
| SC-05(02) | Capacity, Bandwidth, and | | HVA |
| | Redundancy | | |

Control Statement

Manage capacity, bandwidth, or other redundancy to limit the effects of information flooding denial-of-service attacks.

Discussion

Managing capacity ensures that sufficient capacity is available to counter flooding attacks. Managing capacity includes establishing selected usage priorities, quotas, partitioning, or load balancing.

Implementation Standard

High, Moderate & Low:

Std. 1 - Manage capacity, bandwidth, or other redundancy to limit the effects of information flooding denial-of-service attacks.

| sta. 1 Manage capacity, same water, or other redundancy to him | it the effects of information freeding definal of service attacks. | |
|--|--|--|
| Control Review Frequency | Assessment Frequency | |
| Not Specified | Three (3) Years | |
| Related Controls | Reference Policy | |
| None. | See Control SC-5. | |
| | | |

Privacy Discussion

Privacy Implementation Standards

HVA Control Statement

Manage capacity, bandwidth, or other redundancy to limit the effects of information flooding denial-of-service attacks and to protect against loss of availability due to lack of network resources. The organization should limit and control capacity into and out of the authorization boundary and at key points inside the boundary to ensure sufficient capacity exists to prevent network flooding DoS. Organizations should perform a risk assessment to determine the appropriate locations inside the authorization boundary based on

data flow and user access.

HVA Discussion

Managing capacity ensures sufficient capacity is available to counter flooding attacks. Managing capacity includes establishing selected usage priorities, quotas, partitioning, or load balancing.

HVA Implementation Standard

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|--------------------------|----------|--------------|
| SC-05(03) | Detection and Monitoring | | HVA |

Control Statement

- (a) Employ monitoring tools defined in NIST SP 800-61 as amended or applicable system security and privacy plan to detect indicators of denial of service attacks against, or launched from, the system; and
- (b) Monitor system resources to determine if sufficient resources exist to prevent effective denial of service attacks.

Discussion

Organizations consider the utilization and capacity of system resources when managing risk associated with a denial of service due to malicious attacks. Denial-of-service attacks can originate from external or internal sources. System resources that are sensitive to denial of service include physical disk storage, memory, and CPU cycles. Techniques used to prevent denial-of-service attacks related to storage utilization and capacity include instituting disk quotas, configuring systems to automatically alert administrators when specific storage capacity thresholds are reached, using file compression technologies to maximize available storage space, and imposing separate partitions for system and user data.

Implementation Standard

High, Moderate & Low:

Std. 1 - (a) Employ monitoring tools defined in NIST SP 800-61 as amended or applicable system security and privacy plan to detect indicators of denial of service attacks against, or launched from, the system; and

(b) Monitor system resources to determine if sufficient resources exist to prevent effective denial of service attacks.

| (-) | 1 (-) | |
|--------------------------|----------------------|--|
| Control Review Frequency | Assessment Frequency | |
| Not Specified | Three (3) Years | |
| Related Controls | Reference Policy | |
| CA-7, SI-4 | See Control SC-5. | |
| Privacy Discussion | | |

Privacy Discussion

Privacy Implementation Standards

HVA Control Statement

- (a) Employ inspection tools defined in NIST SP 800-61 as amended or applicable system security and privacy plan to detect indicators of denial of service anomalies both at the perimeter of the authorization boundary as well as inside the authorization boundary on access control points that form isolation zones; and
- (b) Monitor HVA system resources to determine if sufficient resources exist to prevent effective denial of service attacks. The organization should determine the level of inspection required for each isolation zone based on risk assessment to the HVA.

HVA Discussion

Organizations should consider utilization and capacity of system resources when managing risk from denial of service due to malicious attacks. DoS attacks can originate from external or internal sources. System resources sensitive to denial of service include physical disk storage, memory, and central processing unit cycles. Controls used to prevent denial of service attacks related to storage utilization and capacity include instituting disk quotas, configuring systems to automatically alert administrators when specific storage capacity thresholds are reached, using file compression technologies to maximize available storage space, and imposing separate partitions for system and user data.

HVA Implementation Standard

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|---------------------|----------|--------------|
| SC-07 | Boundary Protection | P1 | Low |
| | - | | Moderate |
| | | | High |
| | | | HVA |

Control Statement

- a. Monitor and control communications at the external interfaces to the system and at key internal interfaces within the system;
- b. Implement subnetworks for publicly accessible system components that are logically separated from internal organizational networks; and
- c. Connect to external networks or systems only through managed interfaces consisting of boundary protection devices arranged in accordance with an organizational security and privacy architecture.

Discussion

Managed interfaces include gateways, routers, firewalls, guards, network-based malicious code analysis, virtualization systems, or encrypted tunnels implemented within a security architecture. Subnetworks that are physically or logically separated from internal networks are referred to as demilitarized zones or DMZs. Restricting or prohibiting interfaces within organizational systems includes restricting external web traffic to designated web servers within managed interfaces, prohibiting external traffic that appears to be spoofing internal addresses, and prohibiting internal traffic that appears to be spoofing external addresses. [SP 800-189] provides additional information on source address validation techniques to prevent ingress and egress of traffic with spoofed addresses. Commercial telecommunications services are provided by network components and consolidated management systems shared by customers. These services may also include third party-provided access lines and other service elements. Such services may represent sources of increased risk despite contract security provisions. Boundary protection may be implemented as a common control for all or part of an organizational network such that the boundary to be protected is greater than a system-specific boundary (i.e., an authorization boundary).

Contact your CRA or the CCIC for the list of compliant formats.

Implementation Standard

High, Moderate & Low:

Std.1 - Ensure that access to all proxies is denied, except for those hosts, ports, and services that are explicitly required.

- Std.2 Utilize stateful inspection/application firewall hardware and software.
- Std.3 Utilize firewalls from two (2) or more different vendors at the various levels within the network to reduce the possibility of compromising the entire network.
- Std.4 If the system has an outward facing Web or email presence to the public internet, the organization must implement and support a technical capability to detect malware in web traffic traversing the organization's boundary by:
- (a) Monitoring assets without the need to deploy software agents (zero client footprint);
- (b) Dynamically generating actionable malware intelligence;
- (c) Detecting and stopping web-based and email attacks; and
- (d) Sending alert data to the organization's SIEM.
- Std.5 Aggregated boundary protection device information must be searchable by the CCIC:
- (a) Information is provided to the CCIC in a format compliant with CMS and Federal (e.g., Continuous Diagnostics and Mitigation) requirements;
- (b) Information sources include boundary protection systems, appliances, devices, services, and applications; and
- (c) CCIC directed aggregated boundary protection device information collection rules/requests (e.g., sources, queries, data calls) must be implemented/provided within the timeframe specified in the request.

Std.6 - As required by CMS, raw boundary protection device information from relevant automated must be available in an unaltered format to the CCIC.

| Control Review Frequency | Assessment Frequency |
|--|---|
| Quarterly | Annually (365 days) |
| Related Controls | Reference Policy |
| AC-4, AC-17, AC-18, AC-19, AC-20, AU-13, CA-3, CM-2, | FedRAMP: Rev. 4 Baseline; |
| CM-4,CM-7, CM-10, CP-8, IR-4, MA-4,PE-3,PL-8,PM-12 | FIPS: 199; |
| ,RA-3, SC-5, SC-26,SC-32,SC-35,SC-43 | FISCAM: AC-1, AS-2; |
| | HIPAA: 45 C.F.R. §164.312(e)(1), 45 C.F.R. §164.312(e)(2)(i); |
| | NIST SP: 800-41, 800-77, 800-137; |
| - · · · · | |

Privacy Discussion

Privacy Implementation Standards

High, Moderate & Low:

- Std.1 Ensure that access to all proxies is denied, except for those hosts, ports, and services that are explicitly required.
- Std.2 Utilize stateful inspection/application firewall hardware and software.
- Std.3 Utilize firewalls from two (2) or more different vendors at the various levels within the network to reduce the possibility of compromising the entire network.
- Std.4 If the system has an outward facing Web or email presence to the public internet, the organization must implement and support a technical capability to detect malware in web traffic traversing the organization's boundary by:
- (a) Monitoring assets without the need to deploy software agents (zero client footprint);
- (b) Dynamically generating actionable malware intelligence;
- (c) Detecting and stopping web-based and email attacks; and
- (d) Sending alert data to the organization's SIEM.
- Std.5 Aggregated boundary protection device information must be searchable by the CCIC:
- (a) Information is provided to the CCIC in a format compliant with CMS and Federal (e.g., Continuous Diagnostics and Mitigation) requirements;
- (b) Information sources include boundary protection systems, appliances, devices, services, and applications; and
- (c) CCIC directed aggregated boundary protection device information collection rules/requests (e.g., sources, queries, data calls) must be implemented/provided within the timeframe specified in the request.
- Std.6 As required by CMS, raw boundary protection device information from relevant automated must be available in an unaltered format to the CCIC.

HVA Control Statement

- a. Monitor and control communications at the external interfaces to the system and at key internal interfaces within the system;
- b. Implement subnetworks for publicly accessible system components that are physically/logically separated from internal organizational networks; and
- c. Connect to external networks or systems only through managed interfaces consisting of boundary protection devices arranged in accordance with an organizational security and privacy architecture.

HVA Discussion

The organization should employ boundary protection solutions at the HVA authorization boundary to protect the information and mission critical services from adjacent systems (to include other HVAs) within the organization. HVAs that rely on supporting systems in the enterprise protected at a lower level of trust should be implemented in a manner that reduces the risk these interdependencies may introduce to the HVA. Examples of boundary protection devices include: Firewalls, Application Firewall/Proxy/Gateway (web, email, data transfers, etc.), Intrusion Detection, Service/Intrusion Prevention Services, and Application Load Balancer/Cryptographic services. Organizations should implement default deny, permit by exception for egress and ingress access control at the system boundary. All devices should be explicitly blocked (inbound and outbound) at the authorization boundary and specific access granted for communications based on source IP, destination, IP, port, and protocol. "ANY" or "ALL" rules should not be used in allow access control statements. Systems and components within the HVA environment should not have direct access to the Internet unless specifically required for the application to function. It is recommended to block Hypertext Transfer Protocol (HTTP) and Hypertext Transfer Protocol Secure (HTTPS) traffic bi-directionally for all internal systems. Managed interfaces include gateways, routers, firewalls, guards, network-based malicious code analysis and virtualization systems, or encrypted tunnels implemented within a security architecture. Subnetworks physically or logically separated from internal networks are referred to as demilitarized zones. Restricting or prohibiting interfaces within organizational systems includes restricting external traffic that appears to be spoofing internal addresses, prohibiting external traffic that appears to be spoofing external addresses. Commercial telecommunications services are provided by network components and consolidated management systems shared by custom

HVA Implementation Standard

| Control Number | Control Name | Priority | CMS Baseline |
|-------------------|---------------|----------|--------------|
| SC-07(03) | Access Points | P1 | Moderate |
| | | | High |
| | | | HVA |
| Control Statement | | | |

Control Statement

Limit the number of external network connections to the system.

Discussion

Limiting the number of external network connections facilitates monitoring of inbound and outbound communications traffic. The Trusted Internet Connection [DHS TIC] initiative is an example of a federal guideline that requires limits on the number of external network connections. Limiting the number of external network connections to the system is important during transition periods from older to newer technologies (e.g., transitioning from IPv4 to IPv6 network protocols). Such transitions may require implementing the older and newer technologies simultaneously during the transition period and thus increase the number of access points to the system.

Implementation Standard

High & Moderate:

Std.1 - Implementation must route external connections via a Trusted Internet Connection (TIC) portal.

| Control Review Frequency | Assessment Frequency |
|--------------------------|---------------------------|
| Quarterly | Annually (365 days) |
| Related Controls | Reference Policy |
| None; | FedRAMP: Rev. 4 Baseline; |
| | OMB Memo: M-19-26; |

Privacy Discussion

Privacy Implementation Standards

High & Moderate:

Std.1 - Implementation must route external connections via a Trusted Internet Connection (TIC) portal.

HVA Control Statement

Limit the number of external network connections to the HVA system in order to reduce the risk of unauthorized network access to an HVA. The organization should maintain only the minimum number of external network connections required for the HVA to function or provide a service.

HVA Discussion

The Trusted Internet Connection (TIC) initiative is an example of a federal guideline requiring limits on the number of external network connections. Limiting the number of external network connections to the system is important during transition periods from older to newer technologies (e.g., transitioning from IPv4 to IPv6 network protocols).

Such transitions may require implementing the older and newer technologies simultaneously during the transition period and thus increase the number of access points to the system. Limiting external network connections to an HVA also reduces the amount of inbound and outbound communications that must be monitored and analyzed due to fewer active data connections.

HVA Implementation Standard

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|-----------------------------|----------|--------------|
| SC-07(04) | External Telecommunications | P1 | Moderate |
| | Services | | High |

Control Statement

- (a) Implement a managed interface for each external telecommunication service;
- (b) Establish a traffic flow policy for each managed interface;
- (c) Protect the confidentiality and integrity of the information being transmitted across each interface;
- (d) Document each exception to the traffic flow policy with a supporting mission or business need and duration of that need;
- (e) Review exceptions to the traffic flow policy within every three hundred sixty-five (365) days or implementation of major new system and remove exceptions that are no longer supported by an explicit mission or business need;
- (f) Prevent unauthorized exchange of control plane traffic with external networks;
- (g) Publish information to enable remote networks to detect unauthorized control plane traffic from internal networks; and
- (h) Filter unauthorized control plane traffic from external networks.

Discussion

External telecommunications services can provide data and/or voice communications services. Examples of control plane traffic include Border Gateway Protocol (BGP) routing, Domain Name System (DNS), and management protocols. See [SP 800-189] for additional information on the use of the resource public key infrastructure (RPKI) to protect BGP routes and detect unauthorized BGP announcements.

Implementation Standard

HVA Implementation Standard

High & Moderate:

Std. 1 - (a) Implement a managed interface for each external telecommunication service;

- (b) Establish a traffic flow policy for each managed interface;
- (c) Protect the confidentiality and integrity of the information being transmitted across each interface;
- (d) Document each exception to the traffic flow policy with a supporting mission or business need and duration of that need;
- (e) Review exceptions to the traffic flow policy within every three hundred sixty-five (365) days or implementation of major new system and remove exceptions that are no longer supported by an explicit mission or business need;
- (f) Prevent unauthorized exchange of control plane traffic with external networks;
- (g) Publish information to enable remote networks to detect unauthorized control plane traffic from internal networks; and
- (h) Filter unauthorized control plane traffic from external networks.

| (ii) I iive anaamenee ee | |
|---|---------------------------|
| Control Review Frequency | Assessment Frequency |
| Annually (365 days) | Annually (365 days) |
| Related Controls | Reference Policy |
| AC-3, SC-8 | FedRAMP: Rev. 4 Baseline; |
| Privacy Discussion | |
| Privacy Implementation Standards | |
| HVA Control Statement | |
| HVA Discussion | |

| Control Number | Control Name | Priority | CMS Baseline |
|------------------------|---|--|---|
| SC-07(05) | Deny By Default — Allow By | P1 | Moderate |
| | Exception | | High |
| | | | HVA |
| Control Statement | | · | · |
| Deny network comm | nunications traffic by default and allow no | etwork communications traffic by exc | eption at managed interfaces and/or for specific systems. |
| | | | |
| Discussion | | | |
| Denying by default | and allowing by exception applies to inbo | und and outbound network communi | cations traffic. A deny-all, permit-by-exception network communications |
| traffic policy ensure | s that only those system connections that | are essential and approved are allowed | d. Deny by default, allow by exception also applies to a system that is |
| connected to an exte | ernal system. | ** | |
| Implementation Standa | | | |
| High & Moderate: | | | |
| Std. 1 - Deny netwo | rk communications traffic by default and | allow network communications traffi | by exception at managed interfaces and/or for specific systems. |
| Control Review Freque | ncy | Assessment Frequency | |
| Quarterly | | Annually (365 days) | |
| Related Controls | | Reference Policy | |
| None; | | FedRAMP: Rev. 4 Baseline; | |
| Privacy Discussion | | | |
| Privacy Implementation | | T (TIC) | |
| | ion must route external connections via a | Trusted Internet Connection (TIC) po | rtal. |
| HVA Control Statemen | - | 1.11 | |
| - | • | and allow network communications t | raffic by exception at managed interfaces or for authorized organization- |
| defined HVA suppo | rt systems. | | |
| HVA Discussion | 1 11 - 1 1 - 2 1 1 2 1 1 | - 1 1 -4 - 1 4 1 | 4 CC A 1 11 4 1 4 4- 1- 1- 1- 1- 1- 1- 1- 1- 1- 1- 1- 1- 1- |
| | | | cations traffic. A deny-all, permit-by-exception network communications |
| | | are essential and approved are allowed | d. Deny by default, allow by exception also applies to a system that is |
| connected to an exte | ernal system. | | |

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|-------|--------------|----------|
| | | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|----------------------------|----------|--------------|
| SC-07(07) | Split Tunneling for Remote | P1 | Moderate |
| | Devices | | High |
| | | | |

Prevent split tunneling for remote devices connecting to organizational systems unless the split tunnel is securely provisioned using defined security safeguards (i.e. the use of VPN for remote connections, sufficiently provisioned with appropriate security and privacy controls).

Discussion

Split tunneling is the process of allowing a remote user or device to establish a non-remote connection with a system and simultaneously communicate via some other connection to a resource in an external network. This method of network access enables a user to access remote devices and simultaneously, access uncontrolled networks. Split tunneling might be desirable by remote users to communicate with local system resources, such as printers or file servers. However, split tunneling can facilitate unauthorized external connections, making the system vulnerable to attack and to exfiltration of organizational information. Split tunneling can be prevented by disabling configuration settings that allow such capability in remote devices and by preventing those configuration settings from being configurable by users. Prevention can also be achieved by the detection of split tunneling (or of configuration settings that allow split tunneling) in the remote device, and by prohibiting the connection if the remote device is using split tunneling. A virtual private network (VPN) can be used to securely provision a split tunnel. A securely provisioned VPN includes locking connectivity to exclusive, managed, and named environments, or to a specific set of preapproved addresses, without user control. Examples of firewalls include the packet filtering firewall, circuit-level gateway, application-level gateway (aka proxy firewall), stateful inspection firewall and next-generation firewall (NGFW). Many firewall implementations incorporate features of different types of

| firewalls, so choosing a type of firewall is rarely a matter of finding one that fits neatly into any particular category. For example, an NGFW may incorporate new features, along | | | | |
|---|---|---|--|--|
| with some of those from packet filtering firewalls, application-level gateways or stateful inspection firewalls. | | | | |
| Implementation Standard | | | | |
| High & Moderate: | | | | |
| Std. 1 - Prevent split tunn | eling for remote devices connecting to | organizational systems unless the split tunnel is secure | ly provisioned using defined security safeguards (i.e. the | |
| use of VPN for remote co | onnections, sufficiently provisioned wit | h appropriate security and privacy controls). | | |
| Control Review Frequency | , <u>, , , , , , , , , , , , , , , , , , </u> | Assessment Frequency | | |
| Quarterly | | Annually (365 days) | | |
| Related Controls | | Reference Policy | | |
| None; | | FedRAMP: Rev. 4 Baseline; | | |
| Privacy Discussion | | | | |
| Privacy Implementation Stan | dards | | | |
| HVA Control Statement | | | | |
| HVA Discussion | | | | |
| HVA Implementation Standa | rd | | | |
| | | | | |
| Control Number | Control Name | n · · · | CMS Baseline | |
| SC-07(08) | Route Traffic to Authenticated | Priority P1 | Moderate | |
| SC-07(08) | | T1 | | |
| | Proxy Servers | | High | |
| Control Statement | | | | |
| | sternal communications traffic to untrus | sted external networks through authenticated proxy serv | vers at managed interfaces | |
| Route an user-initiated in | ternal communications traffic to unitus | sed external networks through addictited proxy serv | vers at managed interfaces. | |
| D: | | | | |
| Discussion | ·11 £i4i14 | 1 | \ 41 - 44 : : . 4 1: f 1: 4 4: 4: | |
| | | |) that acts as an intermediary for clients requesting system | |
| | | rs. System resources that may be requested include file | | |
| | | | n by limiting direct connectivity. Web content filtering | |
| | | | gging of Transmission Control Protocol sessions and the | |
| | | | configured with organization-defined lists of authorized | |
| and unauthorized website | es. Note that proxy servers may inhibit | the use of virtual private networks (VPNs) and create the | ne potential for "man-in-the-middle" attacks (depending on | |
| the implementation) | | | | |
| Implementation Standard | | | | |
| High & Moderate: | | | | |
| Std. 1 - Route all user-initiated internal communications traffic to untrusted external networks through authenticated proxy servers at managed interfaces. | | | | |
| Control Review Frequency | | Assessment Frequency | | |
| Monthly | | | | |
| Related Controls | | | | |
| AC-3 | C-3 FedRAMP: Rev. 4 Baseline; | | | |
| Privacy Discussion | | | | |
| Privacy Implementation Standards | | | | |
| HVA Control Statement | | | | |
| HVA Discussion HVA Implementation Standa | nd | | | |
| II v A Imprementation Standard | | | | |
| | | | | |

| Control Number | Control Name | Priority | CMS Baseline |
|-------------------|----------------------|----------|--------------|
| SC-07(10) | Prevent Exfiltration | | HVA |
| Control Statement | | | |

- (a) Prevent the exfiltration of information; and
- (b) Conduct exfiltration tests according to the defined frequency in the applicable system security and privacy plan.

Discussion

Prevention of exfiltration applies to both the intentional and unintentional exfiltration of information. Techniques used to prevent the exfiltration of information from systems may be implemented at internal endpoints, external boundaries, and across managed interfaces and include adherence to protocol formats, monitoring for beaconing activity from systems, disconnecting external network interfaces except when explicitly needed, employing traffic profile analysis to detect deviations from the volume and types of traffic expected, call backs to command and control centers, conducting penetration testing, monitoring for steganography, disassembling and reassembling packet headers, and using data loss and data leakage prevention tools. Devices that enforce strict adherence to protocol formats include deep packet inspection firewalls and Extensible Markup Language (XML) gateways. The devices verify adherence to protocol formats and specifications at the application layer and identify vulnerabilities that cannot be detected by devices that operate at the network or transport layers. The prevention of exfiltration is similar to data loss prevention or data leakage prevention and is closely associated with cross-domain solutions and system guards that enforce information flow requirements.

Implementation Standard

High & Moderate:

Std. 1 - (a) Prevent the exfiltration of information; and

(b) Conduct exfiltration tests according to the defined frequency in the applicable system security and privacy plan.

| (b) Conduct extritution tests according to the defined frequency in the applicable system security and privacy plan. | | |
|--|---------------------------|--|
| Control Review Frequency | Assessment Frequency | |
| Not Specified | Three (3) Years | |
| Related Controls | Reference Policy | |
| AC-2, CA-8, SI-3 | FedRAMP: Rev. 4 Baseline; | |
| n i ni i | | |

Privacy Discussion

Privacy Implementation Standards

HVA Control Statement

- a. Prevent the exfiltration of information; and
- b. Conduct exfiltration tests according to the defined frequency in the applicable system security and privacy plan.
- C. Implement technical measures and enhanced inspection of traffic flow into, out of, and within the authorization boundary. Measures such as enforcing protocol validation checking, traffic monitoring, packet inspection, Secure Sockets Layer packet inspection, and beaconing traffic should be implemented on the authorization boundary devices and isolation devices throughout the environment.

HVA Discussion

This control applies to intentional and unintentional exfiltration of information. Controls to prevent exfiltration of information from systems may be implemented at internal endpoints, external boundaries, and across managed interfaces and include adherence to protocol formats, monitoring for beaconing activity from systems, disconnecting external network interfaces except when explicitly needed, employing traffic profile analysis to detect deviations from the volume and types of traffic expected or call backs to command and control centers, monitoring for steganography, disassembling and reassembling packet headers, and employing data loss and data leakage prevention tools. The various devices that enforce strict adherence to protocol formats verify adherence to protocol formats and specifications at the application layer and identify vulnerabilities that cannot be detected by devices operating at the network or transport layers.

HVA Implementation Standard

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|------------------------|----------|--------------|
| SC-07(11) | Restrict Incoming | | HVA |
| | Communications Traffic | | |

Control Statement

Only allow incoming communications from CMS authorized sources to be routed to CMS authorized destinations.

Discussion

General source address validation techniques are applied to restrict the use of illegal and unallocated source addresses as well as source addresses that should only be used within the system. The restriction of incoming communications traffic provides determinations that source and destination address pairs represent authorized or allowed communications. Determinations can be based on several factors, including the presence of such address pairs in the lists of authorized or allowed communications, the absence of such address pairs in lists of unauthorized or disallowed pairs, or meeting more general rules for authorized or allowed source and destination pairs. Strong authentication of network addresses is not possible without the use of explicit security protocols, and thus, addresses can often be spoofed. Further, identity-based incoming traffic restriction methods can be employed, including router access control lists and firewall rules.

| Implementation Standard | |
|----------------------------------|--|
| High & Moderate: | Std. 1 - Only allow incoming communications from CMS authorized sources to be routed to CMS authorized destinations. |
| Control Review Frequency | Assessment Frequency |
| Not Specified | Three (3) Years |
| Related Controls | Reference Policy |
| AC-3 | FedRAMP: Rev. 4 Baseline; |
| Privacy Discussion | |
| Privacy Implementation Standards | |
| HVA Control Statement | |
| | 03.50 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 |

Only allow incoming communications from CMS authorized sources to be routed to CMS authorized destinations. Implement incoming communications control for the HVA at the authorization boundary to limit HVA exposure to threats and reduce the attack surface of the HVA. The use of wildcards in ALLOW rules (ANY or ALL) should not be used. Default deny ANY rules with logging should be enabled.

HVA Discussion

General source address validation techniques should be applied to restrict the use of illegal and unallocated source addresses and source addresses that should only be used inside the system boundary. Restriction of incoming communications traffic provides determinations that source and destination address pairs represent authorized or allowed communications. Strong authentication of network addresses is not possible without the use of explicit security protocols and thus, addresses can often be spoofed. Also, identity-based incoming traffic restriction methods can be employed to reduce these risks.

HVA Implementation Standard

| Control Number | Control Name | Priority | CMS Baseline | |
|----------------------------------|---|--|---|--|
| SC-07(12) | Host-Based Protection | | HVA | |
| Control Statement | | | | |
| Implement host-based bo | oundary protection mechanisms at syste | em components. | | |
| Discussion | | | | |
| Host-based boundary pro | otection mechanisms include host-based | d firewalls. System components that employ host-based | boundary protection mechanisms include servers, | |
| workstations, notebook c | computers, and mobile devices. | | | |
| Implementation Standard | | | | |
| High & Moderate: | Std. 1 - Implement | host-based boundary protection mechanisms at system of | components. | |
| Control Review Frequency | Control Review Frequency Assessment Frequency | | | |
| Not Specified | Not Specified Three (3) Years | | | |
| Related Controls | Related Controls Reference Policy | | | |
| None. | None. FedRAMP: Rev. 4 Baseline; | | | |
| Privacy Discussion | | | | |
| Privacy Implementation Standards | | | | |
| | | | | |

HVA Control Statement

Implement host-based boundary protections (e.g., firewall, Host-Based Intrusion Detection System, Host-Based Intrusion Prevention System) on the HVA system components to protect the HVA from unauthorized access or compromise as part of a defense-in-depth approach. Organizations should monitor these system activities as part of the incident monitoring processes and procedures.

HVA Discussion

Host-based boundary protection mechanisms include host-based firewalls. System components employing host-based boundary protection mechanisms include servers, workstations, notebook computers, and mobile devices.

HVA Implementation Standard

| Control Number SC-07(14) | Control Name Protect Against Unauthorized Physical Connections | Priority P3 | CMS Baseline HVA |
|--------------------------|--|-------------|---------------------|
| Control Statement | | | |

Protect against unauthorized physical connections at managed interfaces.

Discussion

Systems that operate at different security categories or classification levels may share common physical and environmental controls, since the systems may share space within the same facilities. In practice, it is possible that these separate systems may share common equipment rooms, wiring closets, and cable distribution paths. Protection against unauthorized physical connections can be achieved by using clearly identified and physically separated cable trays, connection frames, and patch panels for each side of managed interfaces with physical access controls that enforce limited authorized access to these items.

Implementation Standard

High & Moderate:

Std. 1 - Protect against unauthorized physical connections at managed interfaces.

| sta: 1 110teet agamst anaamorizea physical connections at managea meritaces. | | |
|--|---|--|
| Control Review Frequency | Assessment Frequency | |
| Not Specified | Three (3) Years | |
| Related Controls | Reference Policy | |
| PE-4, PE-19 | HIPAA: 45 C.F.R. §164.312(e)(1), 45 C.F.R. §164.312(e)(2)(i); | |
| Daine and Diagramsian | | |

Privacy Discussion

Privacy Implementation Standards

HVA Control Statement

Protect against unauthorized physical connections at managed interfaces. The organization should ensure the physical access to network components supporting HVA systems and environments are protected from unauthorized access and unauthorized connection of devices. This protection scheme is based on a risk assessment of the physical environment(s) containing HVA components.

HVA Discussion

HVA systems operating at different security categories or classification levels may share common physical and environmental controls since the systems may share space within the same facilities. In practice, it is possible that these separate systems may share common equipment. Protection against unauthorized physical connections can be achieved, for example, by using clearly identified and physically separated cable trays, connection frames, and patch panels for each side of managed interfaces with physical access controls enforcing limited authorized access to these items.

HVA Implementation Standard

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|--------------------------|----------|--------------|
| SC-07(17) | Automated Enforcement of | | HVA |
| | Protocol Formats | | |
| | | | |

Control Statement

Enforce adherence to protocol formats.

Discussion

System components that enforce protocol formats include deep packet inspection firewalls and XML gateways. The components verify adherence to protocol formats and specifications at the application layer and identify vulnerabilities that cannot be detected by devices operating at the network or transport layers.

Implementation Standard

High & Moderate:

Std. 1 - Enforce adherence to protocol formats.

| Control Review Frequency | Assessment Frequency |
|--------------------------|---------------------------|
| Not Specified | Three (3) Years |
| Related Controls | Reference Policy |
| SC-4 | FedRAMP: Rev. 4 Baseline; |
| n | |

Privacy Discussion

Privacy Implementation Standards

HVA Control Statement

Enforce adherence to protocol formats. The organization should ensure HVA authorization boundary devices and internal boundary devices enforce protocol validation checking bi-directionally for HVA network traffic. (i.e. TCP/IP protocol validation). Nonstandard protocols are identified, addressed, and remediated following POA&M processes.

HVA Discussion

System components that enforce protocol formats include deep packet inspection firewalls and Extensible Markup Language gateways. The components verify adherence to protocol formats and specifications at the application layer and identify vulnerabilities that cannot be detected by devices operating at the network or transport layers.

HVA Implementation Standard

| Control Number | Control Name | Priority | CMS Baseline | | |
|---|--|--|--|--|--|
| SC-07(18) | Fail Secure | P1 | High | | |
| | | | | | |
| Control Statement | | | | | |
| Prevent systems from en | tering unsecure states in the event of ar | operational failure of a boundary protection device. | | | |
| Discussion | | | | | |
| | | | ndary protection devices at managed interfaces, systems do | | |
| not enter into unsecure s | not enter into unsecure states where intended security properties no longer hold. Managed interfaces include routers, firewalls, and application gateways that reside on protected | | | | |
| subnetworks (commonly | subnetworks (commonly referred to as demilitarized zones). Failures of boundary protection devices cannot lead to or cause information external to the devices to enter the | | | | |
| devices nor can failures permit unauthorized information releases. | | | | | |
| Implementation Standard | | | | | |
| High: | | | | | |
| Std.1 - Prevent systems from entering unsecure states in the event of an operational failure of a boundary protection device. | | | | | |
| Control Review Frequency | Control Review Frequency Assessment Frequency | | | | |
| Monthly | Monthly Annually (365 days) | | | | |
| Related Controls | | | | | |
| CP-2, CP-12, SC-24 | CP-2, CP-12, SC-24 FedRAMP: Rev. 4 Baseline; | | | | |
| Privacy Discussion | | | | | |
| | Privacy Implementation Standards | | | | |
| HVA Control Statement | HVA Control Statement | | | | |

| Control Number | Control Name | Priority | CMS Baseline | |
|----------------|---------------------------------------|----------|--------------|--|
| SC-07(21) | Isolation of System Components | P1 | High | |
| , , | | | HVA | |
| | | | | |

Control Statement

HVA Discussion

HVA Implementation Standard

Employ boundary protection mechanisms to isolate defined system components (defined in the applicable system security and privacy plan) supporting CMS missions and/or business functions.

Discussion

Organizations can isolate system components that perform different mission or business functions. Such isolation limits unauthorized information flows among system components and provides the opportunity to deploy greater levels of protection for selected system components. Isolating system components with boundary protection mechanisms provides the capability for increased protection of individual system components and to more effectively control information flows between those components. Isolating system components provides enhanced protection that limits the potential harm from hostile cyberattacks and errors. The degree of isolation varies depending upon the mechanisms chosen. Boundary protection mechanisms include routers, gateways, and firewalls that separate system components into physically separate networks or subnetworks; cross-domain devices that separate subnetworks; virtualization techniques; and the encryption of information flows among system components using distinct encryption keys.

Implementation Standard

High:

Std. 1 - Employ boundary protection mechanisms to isolate defined system components (defined in the applicable system security and privacy plan) supporting CMS missions and/or business functions.

| Control Review Frequency | Assessment Frequency | |
|--------------------------|----------------------|--|
| Monthly | Annually (365 days) | |
| Related Controls | Reference Policy | |
| CA-9, SC-3 | See Control SC-7; | |
| Privocy Discussion | | |

Privacy Discussion

Privacy Implementation Standards

HVA Control Statement

Employ boundary protection mechanisms to isolate defined system components (defined in the applicable system security and privacy plan) supporting CMS missions and/or business functions. The organization should isolate HVA components to limit lateral movement among those components and provide the capability for increased protection of the entirety of the HVA. Additional security boundaries should be applied inside the HVA authorization boundary to isolate components requiring higher-levels of protections. Isolation examples include, enclaving off data repository systems and controlling access so that only necessary services and users can access the data store. Isolation should be established, and access controlled by boundary protection devices. Isolation can be facilitated using access control points to create multiple zones (web, application, and data zone). Organizations should also implement inspection on access control points to protect HVA data and system components. They should limit access flows outbound and inspect traffic on access control points from the enclaves to protect against exfiltration of data.

HVA Discussion

Organizations can isolate system components performing different missions or business functions. Such isolation limits unauthorized information flows among system components and provides the opportunity to deploy greater levels of protection for selected system components. Isolating system components with boundary protection mechanisms provides the capability for increased protection of individual system components and to more effectively control information flows between those components. Isolating system components provides enhanced protection that limits the potential harm from hostile cyber-attacks and errors.

HVA Implementation Standard

| Control Number | Control Name | Priority | CMS Baseline | | |
|---------------------------------|---|----------------------|--------------|--|--|
| SC-07(22) | Separate Subnets for Connecting | | HVA | | |
| | to Different Security Domains | | | | |
| Control Statement | Control Statement | | | | |
| Implement separate net | Implement separate network addresses to connect to systems in different security domains. | | | | |
| Discussion | | | | | |
| The decomposition of s | The decomposition of systems into subnetworks (i.e., subnets) helps to provide the appropriate level of protection for network connections to different security domains that | | | | |
| contain information wit | contain information with different security categories or classification levels. | | | | |
| Implementation Standard | Implementation Standard | | | | |
| High & Moderate: | High & Moderate: | | | | |
| Std. 1 - Implement sepa | Std. 1 - Implement separate network addresses to connect to systems in different security domains. | | | | |
| Control Review Frequency | · | Assessment Frequency | | | |
| Not Specified | ot Specified Three (3) Years | | | | |
| D 1 4 1 C 4 1 | De DE | | | | |

None.

Related Controls

Reference Policy

See Control SC-7;

Privacy Discussion

Privacy Implementation Standards

HVA Control Statement

Implement separate network addresses to connect to systems in different security domains. The organization should implement a subnet containing its HVA and assign this subnet a separate network address to use when connecting to other HVAs or systems in different subnets or security domains.

HVA Discussion

The decomposition of systems into subnetworks (i.e., subnets) helps to provide the appropriate level of protection for network connections to different security domains containing information with different security categories or classification levels. The organization may leverage the CDM boundary protection tools and methods to aid in protecting HVA boundaries.

HVA Implementation Standard

| SC-07(24) Personally Identifiable Information Moderate High Control Statement For systems that process personally identifiable information: (a) Apply the following processing rules to data elements of personally identifiable information: The Privacy Act of 1974. (b) Monitor for permitted processing at the external interfaces to the system and at key internal boundaries within the system; (c) Document each processing exception; and (d) Review and remove exceptions that are no longer supported. Discussion Managing the processing of personally identifiable information is an important aspect of protecting an individual's privacy. Applying, monitoring for, and documenting exceptions to processing rules ensure that personally identifiable information is processed only in accordance with established privacy requirements. Implementation Standard High & Moderate: Std. 1 - For systems that process personally identifiable information: (a) Apply the following processing rules to data elements of personally identifiable information: The Privacy Act of 1974. (b) Monitor for permitted processing at the external interfaces to the system and at key internal boundaries within the system; (c) Document each processing exception; and (d) Review and remove exceptions that are no longer supported. Control Review Frequency Assessment Frequency | Control Number | Control Name | Priority | CMS Baseline | | | |
|---|---|--|--|--------------|--|--|--|
| Control Statement For systems that process personally identifiable information: (a) Apply the following processing rules to data elements of personally identifiable information: The Privacy Act of 1974. (b) Monitor for permitted processing at the external interfaces to the system and at key internal boundaries within the system; (c) Document each processing exception; and (d) Review and remove exceptions that are no longer supported. Discussion Managing the processing of personally identifiable information is an important aspect of protecting an individual's privacy. Applying, monitoring for, and documenting exceptions to processing rules ensure that personally identifiable information is processed only in accordance with established privacy requirements. Implementation Standard High & Moderate: Std. 1 - For systems that process personally identifiable information: (a) Apply the following processing rules to data elements of personally identifiable information: The Privacy Act of 1974. (b) Monitor for permitted processing at the external interfaces to the system and at key internal boundaries within the system; (c) Document each processing exception; and (d) Review and remove exceptions that are no longer supported. Control Review Frequency Assessment Frequency | SC-07(24) | Personally Identifiable | · | Moderate | | | |
| Control Statement For systems that process personally identifiable information: (a) Apply the following processing rules to data elements of personally identifiable information: The Privacy Act of 1974. (b) Monitor for permitted processing at the external interfaces to the system and at key internal boundaries within the system; (c) Document each processing exception; and (d) Review and remove exceptions that are no longer supported. Discussion Managing the processing of personally identifiable information is an important aspect of protecting an individual's privacy. Applying, monitoring for, and documenting exceptions to processing rules ensure that personally identifiable information is processed only in accordance with established privacy requirements. Implementation Standard High & Moderate: Std. 1 - For systems that process personally identifiable information: (a) Apply the following processing rules to data elements of personally identifiable information: The Privacy Act of 1974. (b) Monitor for permitted processing at the external interfaces to the system and at key internal boundaries within the system; (c) Document each processing exception; and (d) Review and remove exceptions that are no longer supported. Control Review Frequency Assessment Frequency | | | | High | | | |
| For systems that process personally identifiable information: (a) Apply the following processing rules to data elements of personally identifiable information: The Privacy Act of 1974. (b) Monitor for permitted processing at the external interfaces to the system and at key internal boundaries within the system; (c) Document each processing exception; and (d) Review and remove exceptions that are no longer supported. Discussion Managing the processing of personally identifiable information is an important aspect of protecting an individual's privacy. Applying, monitoring for, and documenting exceptions to processing rules ensure that personally identifiable information is processed only in accordance with established privacy requirements. Implementation Standard High & Moderate: Std. 1 - For systems that process personally identifiable information: (a) Apply the following processing rules to data elements of personally identifiable information: The Privacy Act of 1974. (b) Monitor for permitted processing at the external interfaces to the system and at key internal boundaries within the system; (c) Document each processing exception; and (d) Review and remove exceptions that are no longer supported. Control Review Frequency Assessment Frequency | | | | • | | | |
| (a) Apply the following processing rules to data elements of personally identifiable information: The Privacy Act of 1974. (b) Monitor for permitted processing at the external interfaces to the system and at key internal boundaries within the system; (c) Document each processing exception; and (d) Review and remove exceptions that are no longer supported. Discussion Managing the processing of personally identifiable information is an important aspect of protecting an individual's privacy. Applying, monitoring for, and documenting exceptions to processing rules ensure that personally identifiable information is processed only in accordance with established privacy requirements. Implementation Standard High & Moderate: Std. 1 - For systems that process personally identifiable information: (a) Apply the following processing rules to data elements of personally identifiable information: The Privacy Act of 1974. (b) Monitor for permitted processing at the external interfaces to the system and at key internal boundaries within the system; (c) Document each processing exception; and (d) Review and remove exceptions that are no longer supported. Control Review Frequency Assessment Frequency | Control Statement | Control Statement | | | | | |
| (b) Monitor for permitted processing at the external interfaces to the system and at key internal boundaries within the system; (c) Document each processing exception; and (d) Review and remove exceptions that are no longer supported. Discussion Managing the processing of personally identifiable information is an important aspect of protecting an individual's privacy. Applying, monitoring for, and documenting exceptions to processing rules ensure that personally identifiable information is processed only in accordance with established privacy requirements. Implementation Standard High & Moderate: Std. 1 - For systems that process personally identifiable information: (a) Apply the following processing rules to data elements of personally identifiable information: The Privacy Act of 1974. (b) Monitor for permitted processing at the external interfaces to the system and at key internal boundaries within the system; (c) Document each processing exception; and (d) Review and remove exceptions that are no longer supported. Control Review Frequency Assessment Frequency | For systems that process | personally identifiable information: | | | | | |
| (c) Document each processing exception; and (d) Review and remove exceptions that are no longer supported. Discussion Managing the processing of personally identifiable information is an important aspect of protecting an individual's privacy. Applying, monitoring for, and documenting exceptions to processing rules ensure that personally identifiable information is processed only in accordance with established privacy requirements. Implementation Standard High & Moderate: Std. 1 - For systems that process personally identifiable information: (a) Apply the following processing rules to data elements of personally identifiable information: The Privacy Act of 1974. (b) Monitor for permitted processing at the external interfaces to the system and at key internal boundaries within the system; (c) Document each processing exception; and (d) Review and remove exceptions that are no longer supported. Control Review Frequency Assessment Frequency | (a) Apply the following | processing rules to data elements of per | sonally identifiable information: The Privacy Act of 19 | 74. | | | |
| (c) Document each processing exception; and (d) Review and remove exceptions that are no longer supported. Discussion Managing the processing of personally identifiable information is an important aspect of protecting an individual's privacy. Applying, monitoring for, and documenting exceptions to processing rules ensure that personally identifiable information is processed only in accordance with established privacy requirements. Implementation Standard High & Moderate: Std. 1 - For systems that process personally identifiable information: (a) Apply the following processing rules to data elements of personally identifiable information: The Privacy Act of 1974. (b) Monitor for permitted processing at the external interfaces to the system and at key internal boundaries within the system; (c) Document each processing exception; and (d) Review and remove exceptions that are no longer supported. Control Review Frequency Assessment Frequency | (b) Monitor for permitte | d processing at the external interfaces to | o the system and at key internal boundaries within the s | ystem; | | | |
| (d) Review and remove exceptions that are no longer supported. Discussion Managing the processing of personally identifiable information is an important aspect of protecting an individual's privacy. Applying, monitoring for, and documenting exceptions to processing rules ensure that personally identifiable information is processed only in accordance with established privacy requirements. Implementation Standard High & Moderate: Std. 1 - For systems that process personally identifiable information: (a) Apply the following processing rules to data elements of personally identifiable information: The Privacy Act of 1974. (b) Monitor for permitted processing at the external interfaces to the system and at key internal boundaries within the system; (c) Document each processing exception; and (d) Review and remove exceptions that are no longer supported. Control Review Frequency Assessment Frequency | | | | | | | |
| Discussion Managing the processing of personally identifiable information is an important aspect of protecting an individual's privacy. Applying, monitoring for, and documenting exceptions to processing rules ensure that personally identifiable information is processed only in accordance with established privacy requirements. Implementation Standard High & Moderate: Std. 1 - For systems that process personally identifiable information: (a) Apply the following processing rules to data elements of personally identifiable information: The Privacy Act of 1974. (b) Monitor for permitted processing at the external interfaces to the system and at key internal boundaries within the system; (c) Document each processing exception; and (d) Review and remove exceptions that are no longer supported. Control Review Frequency Assessment Frequency | | | | | | | |
| exceptions to processing rules ensure that personally identifiable information is processed only in accordance with established privacy requirements. Implementation Standard High & Moderate: Std. 1 - For systems that process personally identifiable information: (a) Apply the following processing rules to data elements of personally identifiable information: The Privacy Act of 1974. (b) Monitor for permitted processing at the external interfaces to the system and at key internal boundaries within the system; (c) Document each processing exception; and (d) Review and remove exceptions that are no longer supported. Control Review Frequency Assessment Frequency | | | | | | | |
| Implementation Standard High & Moderate: Std. 1 - For systems that process personally identifiable information: (a) Apply the following processing rules to data elements of personally identifiable information: The Privacy Act of 1974. (b) Monitor for permitted processing at the external interfaces to the system and at key internal boundaries within the system; (c) Document each processing exception; and (d) Review and remove exceptions that are no longer supported. Control Review Frequency Assessment Frequency | Managing the processing | Managing the processing of personally identifiable information is an important aspect of protecting an individual's privacy. Applying, monitoring for, and documenting | | | | | |
| High & Moderate: Std. 1 - For systems that process personally identifiable information: (a) Apply the following processing rules to data elements of personally identifiable information: The Privacy Act of 1974. (b) Monitor for permitted processing at the external interfaces to the system and at key internal boundaries within the system; (c) Document each processing exception; and (d) Review and remove exceptions that are no longer supported. Control Review Frequency Assessment Frequency | exceptions to processing | | | | | | |
| Std. 1 - For systems that process personally identifiable information: (a) Apply the following processing rules to data elements of personally identifiable information: The Privacy Act of 1974. (b) Monitor for permitted processing at the external interfaces to the system and at key internal boundaries within the system; (c) Document each processing exception; and (d) Review and remove exceptions that are no longer supported. Control Review Frequency Assessment Frequency | | | | | | | |
| (a) Apply the following processing rules to data elements of personally identifiable information: The Privacy Act of 1974. (b) Monitor for permitted processing at the external interfaces to the system and at key internal boundaries within the system; (c) Document each processing exception; and (d) Review and remove exceptions that are no longer supported. Control Review Frequency Assessment Frequency | High & Moderate: | | | | | | |
| (b) Monitor for permitted processing at the external interfaces to the system and at key internal boundaries within the system; (c) Document each processing exception; and (d) Review and remove exceptions that are no longer supported. Control Review Frequency Assessment Frequency | Std. 1 - For systems that process personally identifiable information: | | | | | | |
| (c) Document each processing exception; and (d) Review and remove exceptions that are no longer supported. Control Review Frequency Assessment Frequency | (a) Apply the following processing rules to data elements of personally identifiable information: The Privacy Act of 1974. | | | | | | |
| (d) Review and remove exceptions that are no longer supported. Control Review Frequency Assessment Frequency | (b) Monitor for permitted processing at the external interfaces to the system and at key internal boundaries within the system; | | | | | | |
| Control Review Frequency Assessment Frequency | | | | | | | |
| | (d) Review and remove exceptions that are no longer supported. | | | | | | |
| | Control Review Frequency | | | | | | |
| Not Specified Three (3) Years | Not Specified | | | | | | |
| Related Controls Reference Policy | | | | | | | |
| PT-2, SI-15 See Control SC-7; | | | | | | | |
| Privacy Discussion | | | | | | | |
| Privacy Implementation Standards INVA Control Statement | | ndards | | | | | |
| HVA Control Statement HVA Discussion | | | | | | | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|------------------------------|----------|--------------|
| SC-08 | Transmission Confidentiality | P1 | Moderate |
| | and Integrity | | High |
| | | | HVA |

HVA Implementation Standard

Protect the confidentiality and integrity of transmitted information. Any transmitted data containing sensitive information must be encrypted using a FIPS 140-2 validated module (See SC-13 and HHS Standard for Encryption of Computing Devices and Information).

Discussion

Protecting the confidentiality and integrity of transmitted information applies to internal and external networks as well as any system components that can transmit information, including servers, notebook computers, desktop computers, mobile devices, printers, copiers, scanners, facsimile machines, and radios. Unprotected communication paths are exposed to the possibility of interception and modification. Protecting the confidentiality and integrity of information can be accomplished by physical or logical means. Physical protection can be achieved by using protected distribution systems. A protected distribution system is a wireline or fiber-optics telecommunications system that includes terminals and adequate electromagnetic, acoustical, electrical, and physical controls to permit its use for the unencrypted transmission of classified information. Logical protection can be achieved by employing encryption techniques.

Organizations that rely on commercial providers who offer transmission services as commodity services rather than as fully dedicated services may find it difficult to obtain the necessary assurances regarding the implementation of needed controls for transmission confidentiality and integrity. In such situations, organizations determine what types of confidentiality or integrity services are available in standard, commercial telecommunications service packages. If it is not feasible to obtain the necessary controls and assurances of control effectiveness through appropriate contracting vehicles, organizations can implement appropriate compensating controls.

Implementation Standard

High & Moderate:

Std. 1 - Protect the confidentiality and integrity of transmitted information. Any transmitted data containing sensitive information must be encrypted using a FIPS 140-2 validated module (See SC-13 and HHS Standard for Encryption of Computing Devices and Information).

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|---|---|
| Control Review Frequency | Assessment Frequency |
| Quarterly | Annually (365 days) |
| Related Controls | Reference Policy |
| AC-17, AC-18, AU-10, IA-3, IA-8, IA-9, MA-4, PE-4, SA-4, | FIPS 140-3], [FIPS 197], [SP 800-52], [SP 800-77], [SP 800-81-2], [SP 800-113], [SP 800-177], [IR 8023] |
| SA-8, SC-7, SC-16, SC-20, SC-23, SC-28 | |

Privacy Discussion

Privacy Implementation Standards

HVA Control Statement

The HVA system should protect the confidentiality and integrity of transmitted information over trusted and untrusted networks (networks outside the HVA authorization boundary are not trusted). Ensure HVA information traversing a network inside and outside the HVA authorization boundary receives confidentiality and integrity protections; and any transmitted data containing sensitive information is encrypted in accordance with FIPS 140-2 validated module (See SC-13 and HHS Standard for Encryption of Computing Devices and Information).

HVA Discussion

Protecting the confidentiality and integrity of transmitted information applies to internal and external networks, and any system components that can transmit information. Unprotected communication paths are exposed to the possibility of interception and modification.

Organizations relying on commercial providers offering transmission services as commodity services rather than as fully dedicated services, may find it difficult to obtain the necessary assurances regarding the implementation of needed controls for transmission confidentiality and integrity. In such situations, organizations should determine what types of confidentiality or integrity services are available.

HVA Implementation Standard

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|--------------------------|----------|--------------|
| SC-08(01) | Cryptographic Protection | P1 | Moderate |
| | | | High |
| | | | |

Control Statement

Implement cryptographic mechanisms to prevent unauthorized disclosure of information and detect changes to information during transmission.

Discussion

Encryption protects information from unauthorized disclosure and modification during transmission. Cryptographic mechanisms that protect the confidentiality and integrity of information during transmission include TLS and IPSec. Cryptographic mechanisms used to protect information integrity include cryptographic hash functions that have applications in digital signatures, checksums, and message authentication codes.

Implementation Standard

High & Moderate:

Std. 1 - When cryptographic mechanisms are needed, the information system must use encryption products that have been validated under the Cryptographic Module Validation Program to confirm compliance with FIPS 140-2 in accordance with applicable federal laws, Executive Orders,

directives, policies, regulations, and standards.

| Control Review Frequency | Assessment Frequency |
|--------------------------|----------------------|
| Quarterly | Annually (365 days) |
| Related Controls | Reference Policy |

| SC-12, SC-13 | [FIPS 140-3], [FIPS 197], [SP 800-52], [SP 800-77], [SP 800-81-2], [SP 800-113], [SP 800-177], [IR 8023] |
|----------------------------------|--|
| Privacy Discussion | |
| Privacy Implementation Standards | |
| HVA Control Statement | |
| HVA Discussion | |
| HVA Implementation Standard | |

| HVA Implementation Stan | dard | | |
|-----------------------------------|---|---|--|
| | | | |
| | | | |
| Control Number | Control Name | Priority | CMS Baseline |
| SC-08(02) | Pre- and Post-Transmission | P1 | Above Baseline |
| | Handling | | |
| Control Statement | | | |
| Maintain the confident | iality and integrity of information during | preparation for transmission and during reception. | |
| Discussion | | | |
| Information can be eith | ner unintentionally or maliciously disclo | sed or modified during preparation for transmission or | during reception, including during aggregation, at protocol |
| transformation points, | and during packing and unpacking. Such | unauthorized disclosures or modifications compromis | se the confidentiality or integrity of the information. |
| Implementation Standard | | • | |
| Control Review Frequency | | Assessment Frequency | |
| Not Specified Three (3) Years | | | |
| Related Controls Reference Policy | | | |
| SC-12, SC-13 | SC-12, SC-13 [FIPS 140-3], [FIPS 197], [SP 800-52], [SP 800-81-2], [SP 800-113], [SP 800-177], [IR 80 | | [], [SP 800-81-2], [SP 800-113], [SP 800-177], [IR 8023] |
| Privacy Discussion | | | |
| Privacy Implementation St | | | |
| Because of the sensitiv | ity of personally identifiable information | n (PII) and protected health information (PHI), the con | fidentiality and integrity of such information in transit must |
| be assured. | | | |
| Systems processing, ste | oring, or transmitting PII (to include PH | (): | |
| FIPS-validated encrypt | ion or protected distribution systems are | used to protect personally identifiable information (Pl | (I) to ensure the information's confidentiality and integrity |
| 1 | • | | , |

FIPS-validated encryption or protected distribution systems are used to protect personally identifiable information (PII) to ensure the information's confidentiality and integrity during transmission.

HVA Control Statement
HVA Discussion
HVA Implementation Standard

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|------------------------------|----------|----------------|
| SC-8(03) | Cryptographic Protection for | | Above Baseline |
| | Message Externals | | |

Control Statement

Implement cryptographic mechanisms to protect message externals unless otherwise protected by alternative physical controls defined in applicable system security and privacy plan.

Discussion

Cryptographic protection for message externals addresses protection from the unauthorized disclosure of information. Message externals include message headers and routing information. Cryptographic protection prevents the exploitation of message externals and applies to internal and external networks or links that may be visible to individuals who are not authorized users. Header and routing information is sometimes transmitted in clear text (i.e., unencrypted) because the information is not identified by organizations as having significant value or because encrypting the information can result in lower network performance or higher costs. Alternative physical controls include protected distribution systems.

| Implementation Standard | |
|--------------------------|----------------------|
| Control Review Frequency | Assessment Frequency |
| Not Specified | Three (3) Years |

| Related Controls | Reference Policy |
|----------------------------------|--|
| SC-12, SC-13 | [FIPS 140-3], [FIPS 197], [SP 800-52], [SP 800-77], [SP 800-81-2], [SP 800-113], [SP 800-177], [IR 8023] |
| Privacy Discussion | |
| Privacy Implementation Standards | |
| HVA Control Statement | |
| HVA Discussion | |
| HVA Implementation Standard | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|--------------------|----------|--------------|
| SC-10 | Network Disconnect | P2 | Moderate |
| | | | High |
| | | | |

- a. Terminate the network connection associated with a communications session at the end of the session or:
- 1. Forcibly de-allocates communications session Dynamic Host Configuration Protocol (DHCP) leases after seven (7) days; and
- 2. Forcibly disconnects inactive VPN connections after thirty (30) minutes or less of inactivity; and
- b. Terminate or suspend network connections (i.e., a system to system interconnection) upon issuance of an order by the CMS CIO, CISO, or Senior Official for Privacy (SOP).

Discussion

Network disconnect applies to internal and external networks. Terminating network connections associated with specific communications sessions includes de-allocating TCP/IP address or port pairs at the operating system level and de-allocating the networking assignments at the application level if multiple application sessions are using a single operating system-level network connection. Periods of inactivity may be established by organizations and include time periods by type of network access or for specific network accesses.

A session is an encounter between an end-user interface device (e.g., computer, terminal, process) and an application, including a network logon—the AC-11 session lock applies. A connection-based session is one that requires a connection to be established between hosts prior to an exchange of data.

Implementation Standard

High & Moderate:

Std. 1 - a. Terminate the network connection associated with a communications session at the end of the session or:

- 1. Forcibly de-allocates communications session Dynamic Host Configuration Protocol (DHCP) leases after seven (7) days; and
- 2. Forcibly disconnects inactive VPN connections after thirty (30) minutes or less of inactivity; and
- b. Terminate or suspend network connections (i.e., a system to system interconnection) upon issuance of an order by the CMS CIO, CISO, or Senior Official for Privacy (SOP).

| Control Review Frequency | Assessment Frequency |
|----------------------------------|----------------------|
| Quarterly | Annually (365 days) |
| Related Controls | Reference Policy |
| AC-17, SC-23 | None. |
| Privacy Discussion | |
| Privacy Implementation Standards | |
| HVA Control Statement | |
| HVA Discussion | |
| HVA Implementation Standard | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|------------------------------|----------|--------------|
| SC-12 | Cryptographic Key | P1 | Low |
| | Establishment and Management | | Moderate |

| | High |
|--|---|
| Control Statement | |
| | employed within the system in accordance with the HHS Standard for Encryption of Computing Device and by, the applicable System Security and Privacy Plan) for key generation, distribution, storage, access, and |
| Discussion | |
| Cryptographic key management and establishment can be perform | med using manual procedures or automated mechanisms with supporting manual procedures. Organizations |
| define key management requirements in accordance with applica | ble laws, executive orders, directives, regulations, policies, standards, and guidelines and specify appropriate |
| options, parameters, and levels. Organizations manage trust store | s to ensure that only approved trust anchors are part of such trust stores. This includes certificates with visibility |
| external to organizational systems and certificates related to the i | nternal operations of systems. [NIST CMVP] and [NIST CAVP] provide additional information on validated |
| cryptographic modules and algorithms that can be used in cryptographic | graphic key management and establishment. |
| Implementation Standard | |
| High, Moderate & Low: | |
| Std. 1 - When cryptographic mechanisms are needed, the information | ation system must use encryption products that have been validated under the Cryptographic Module Validation |
| Program to confirm compliance with FIPS 140-2 in accordance v | vith applicable federal laws, Executive Orders, directives, policies, regulations, and standards. |
| Control Review Frequency | Assessment Frequency |
| Quarterly | Annually (365 days) |
| Related Controls | Reference Policy |
| AC-17, AU-9, AU-10, CM-3, IA-3, IA-7, SA-4, SA-8, SA-9, | None; |
| SC-8, SC-11, SC-13, SC-17, SC-20, SC-37, SC-40, SI-3, SI-7 | |
| Privacy Discussion | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|--------------|----------|--------------|
| SC-12(01) | Availability | P1 | High |
| | | | |

Maintain availability of information in the event of the loss of cryptographic keys by users.

Discussion

Escrowing of encryption keys is a common practice for ensuring availability in the event of loss of keys. A forgotten passphrase is an example of losing a cryptographic key.

Implementation Standard

High:

Std.1 - Mechanisms are employed to:

Privacy Implementation Standards

HVA Implementation Standard

HVA Control Statement HVA Discussion

- (a) Prohibit the use of encryption keys that are not recoverable by authorized personnel;
- (b) Require senior management approval to authorize recovery of keys by other than the key owner; and
- (c) Comply with approved cryptography standards (see SC-13).

| Control Review Frequency | Assessment Frequency | |
|--------------------------|----------------------|--|
| Monthly | Annually (365 days) | |
| Related Controls | Reference Policy | |
| None; | See Control SC-12; | |
| Privacy Discussion | | |

Privacy Implementation Standards

High:

Std.1 - Mechanisms are employed to:

- (a) Prohibit the use of encryption keys that are not recoverable by authorized personnel;
- (b) Require senior management approval to authorize recovery of keys by other than the key owner; and
- (c) Comply with approved cryptography standards (see SC-13).

HVA Control Statement

HVA Discussion

HVA Implementation Standard

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|--------------------------|----------|--------------|
| SC-13 | Cryptographic Protection | P1 | Low |
| | | | Moderate |
| | | | High |

Control Statement

- a. Determine the defined cryptographic uses; and
- b. Implement cryptographic mechanisms, in transit and at rest, for each specified cryptographic use as defined in the HHS Standard for Encryption of Computing Devices and Information, and in accordance with applicable federal laws, Executive Orders, directives, policies, regulations, and standards.

Discussion

Cryptography can be employed to support a variety of security solutions, including the protection of classified information and controlled unclassified information, the provision and implementation of digital signatures, and the enforcement of information separation when authorized individuals have the necessary clearances but lack the necessary formal access approvals. Cryptography can also be used to support random number and hash generation. Generally applicable cryptographic standards include FIPS-validated cryptography and NSA-approved cryptography. For example, organizations that need to protect classified information may specify the use of NSA-approved cryptography. Organizations that need to provision and implement digital signatures may specify the use of FIPS-validated cryptography. Cryptography is implemented in accordance with applicable laws, executive orders, directives, regulations, policies, standards, and guidelines.

This control applies to applications with an integrated access control mechanism, such as WinZip and SecureZip, as well as the underlying operating system. These applications must meet CMS (FIPS 140-2 validated module) requirements.

Implementation Standard

High, Moderate & Low:

Std. 1 - a. Determine the defined cryptographic uses; and

b. Implement cryptographic mechanisms, in transit and at rest, for each specified cryptographic use as defined in the HHS Standard for Encryption of Computing Devices and Information, and in accordance with applicable federal laws. Executive Orders, directives, policies, regulations, and standards.

| information, and in accordance with a photocic reactar terms, Executive oracles, ancestives, poincies, regulations, and standards. | | |
|--|----------------------|--|
| Control Review Frequency | Assessment Frequency | |
| Quarterly | Annually (365 days) | |
| Related Controls | Reference Policy | |
| AC-2, AC-3, AC-7, AC-17, AC-18, AC-19, AU-9, AU-10, | None; | |
| CM-11, CP-9, IA-3, IA-7, MA-4, MP-2, MP-4, MP-5, SA-4, | | |
| SA-8, SA-9, SC-8, SC-12, SC-20, SC-23, SC-28, SC-40, SI-3, | | |
| SI-7 | | |
| Privacy Discussion | | |

Privacy Implementation Standards

Guidance for systems processing, storing, or transmitting PII (to include PHI):

FIPS-validated cryptographic modules are the government standard for encryption. When sensitive information such as PII requires encryption, the organization must comply with these standards.

Guidance for systems processing, storing, or transmitting PHI:

Under the HIPAA Security Rule, this is an addressable implementation specification. HIPAA covered entities must conduct an analysis as described at 45 C.F.R. § 164.306 (Security standards: General rules) part (d) (Implementation specifications) to determine how it must be applied within the organization. However, using cryptographic protection allows the organization to utilize the "Safe Harbor" provision under the Breach Notification Rule. If PHI is encrypted pursuant to the Guidance Specifying the Technologies and Methodologies that Render Protected Health Information Unusable, Unreadable, or Indecipherable to Unauthorized Individuals (45 C.F.R. Part 164 Subpart D), then no breach notification is required following an impermissible use or disclosure of the information. Therefore, organizations should use cryptographic protections for PHI stored on electronic media.

| HVA Control State | ment |
|--------------------------|------|
|--------------------------|------|

HVA Discussion

HVA Implementation Standard

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|---------------------------------|----------|--------------|
| SC-15 | Collaborative Computing | P1 | Low |
| | Devices and Applications | | Moderate |
| | | | High |

Control Statement

- a. Prohibit remote activation of collaborative computing devices and applications with the following exceptions: unless explicitly authorized, in writing, by the CMS CIO or his/her designated representative; and
- b. Provide an explicit indication of use to users physically present at the devices.

If collaborative computer is authorized, the authorization must specifically identify allowed mechanisms, allowed purpose, and the information system upon which the mechanisms can be used.

Discussion

Collaborative computing devices and applications include remote meeting devices and applications, networked white boards, cameras, and microphones. The explicit indication of use includes signals to users when collaborative computing devices and applications are activated.

Implementation Standard

High, Moderate & Low:

- Std. 1 a. Prohibit remote activation of collaborative computing devices and applications with the following exceptions: unless explicitly authorized, in writing, by the CMS CIO or his/her designated representative; and
- b. Provide an explicit indication of use to users physically present at the devices.

If collaborative computer is authorized, the authorization must specifically identify allowed mechanisms, allowed purpose, and the information system upon which the mechanisms can be used.

| Control Review Frequency | Assessment Frequency | |
|----------------------------------|---------------------------|--|
| Quarterly | Annually (365 days) | |
| Related Controls | Reference Policy | |
| AC-21, SC-42 | FedRAMP: Rev. 4 Baseline; | |
| | FISCAM: AC-3, AS-2; | |
| Privacy Discussion | | |
| Privacy Implementation Standards | | |
| HVA Control Statement | | |
| HVA Discussion | | |
| HVA Implementation Standard | | |

| Control Number | Control Name Public Key Infrastructure | Priority | CMS Baseline |
|----------------|--|----------|--------------|
| SC-17 | | P1 | Moderate |
| | Certificates | | High |

- a. Issue public key certificates under an appropriate certificate policy or obtain public key certificates from an approved service provider; and
- b. Include only approved trust anchors in trust stores or certificate stores managed by the organization

Discussion

Public key infrastructure (PKI) certificates are certificates with visibility external to organizational systems and certificates related to the internal operations of systems, such as application-specific time services. In cryptographic systems with a hierarchical structure, a trust anchor is an authoritative source (i.e., a certificate authority) for which trust is assumed and not derived. A root certificate for a PKI system is an example of a trust anchor. A trust store or certificate store maintains a list of trusted root certificates. Reference:

HHS Standard for Encryption of Computing Devices and Information

Implementation Standard

High & Moderate:

Std. 1 - a. Issue public key certificates under an appropriate certificate policy or obtain public key certificates from an approved service provider; and b. Include only approved trust anchors in trust stores or certificate stores managed by the organization

| Control Review Frequency | Assessment Frequency | |
|----------------------------------|---|--|
| Quarterly | Annually (365 days) | |
| Related Controls | Reference Policy | |
| AU-10, IA-5, SC-12, | FedRAMP: Rev. 4 Baseline; | |
| | FISCAM: AC-2, AS-2; | |
| | NIST SP: 800-32, 800-63-3, 800-57-1, 800-57-2, 800-57-3,800-63-3; | |
| | OMB Memo: M-05-24; | |
| Privacy Discussion | | |
| Privacy Implementation Standards | | |
| HVA Control Statement | | |
| HVA Discussion | | |
| HVA Implementation Standard | | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|--------------|----------|--------------|
| SC-18 | Mobile Code | P2 | Moderate |
| | | | High |
| | | | |

Control Statement

- a. Define acceptable and unacceptable mobile code and mobile code technologies; and
- b. Authorize, monitor, and control the use of mobile code within the system.

Discussion

Mobile code includes any program, application, or content that can be transmitted across a network (e.g., embedded in an email, document, or website) and executed on a remote system. Decisions regarding the use of mobile code within organizational systems are based on the potential for the code to cause damage to the systems if used maliciously. Mobile code technologies include Java applets, JavaScript, HTML5, WebGL, and VBScript. Usage restrictions and implementation guidelines apply to both the selection and use of mobile code installed on servers and mobile code downloaded and executed on individual workstations and devices, including notebook computers and smart phones. Mobile code policy and procedures address specific actions taken to prevent the development, acquisition, and introduction of unacceptable mobile code within organizational systems, including requiring mobile code to be digitally signed by a trusted source.

Implementation Standard

High & Moderate:

- Std. 1 The CMS Technical Review Board (TRB) has the authority to permit or deny the use of mobile code.
- Std. 2 The Organization (Enterprise) must comply with the federal guidelines in NIST SP 800-28 Guidelines on Active Content and Mobile Code, as amended.

Control Review Frequency Assessment Frequency

| Quarterly | Annually (365 days) |
|----------------------------------|---------------------------|
| Related Controls | Reference Policy |
| AU-2, AU-12, CM-2, CM-6, SI-3 | FedRAMP: Rev. 4 Baseline; |
| | FISCAM: AC-4, AS-2; |
| | NIST SP: 800-28; |
| Privacy Discussion | |
| Privacy Implementation Standards | |
| HVA Control Statement | |
| HVA Discussion | |
| HVA Implementation Standard | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|-----------------------------|----------|--------------|
| SC-18(04) | Prevent Automatic Execution | | HVA |

Prevent the automatic execution of mobile code in software applications and enforce defined actions (defined in applicable system security and privacy plans) prior to executing the code.

Discussion

Actions enforced before executing mobile code include prompting users prior to opening email attachments or clicking on web links. Preventing the automatic execution of mobile code includes disabling auto-execute features on system components that employ portable storage devices, such as compact discs, digital versatile discs, and universal serial bus devices.

Implementation Standard

High & Moderate:

Std. 1 - Prevent the automatic execution of mobile code in software applications and enforce defined actions (defined in applicable system security and privacy plans) prior to executing the code.

| executing the code. | |
|--------------------------|----------------------|
| Control Review Frequency | Assessment Frequency |
| Not Specified | Three (3) Years |
| Related Controls | Reference Policy |
| None. | See Control SC-18. |
| | |

Privacy Discussion

Privacy Implementation Standards

HVA Control Statement

Prevent the automatic execution of mobile code, on all HVA systems and system components, in software applications and enforce defined actions (defined in applicable system security and privacy plans) prior to executing the code. An example of this is disabling auto run features on system components.

HVA Discussion

Actions enforced before executing mobile code include prompting users prior to opening email attachments or clicking on web links. Preventing automatic execution of mobile code includes disabling auto execute features on system components employing portable storage devices such as Compact Disk, Digital Versatile Disks, and Universal Serial Bus devices.

HVA Implementation Standard

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|--------------------------------|----------|--------------|
| SC-20 | Secure Name/Address Resolution | P1 | Low |
| | Service (Authoritative Source) | | Moderate |
| | | | High |

Control Statemen

a. Provide additional data origin authentication and integrity verification artifacts along with the authoritative name resolution data the system returns in response to external name/address resolution queries; and

b. Provide the means to indicate the security status of child zones and (if the child supports secure resolution services) to enable verification of a chain of trust among parent and child domains, when operating as part of a distributed, hierarchical namespace.

Discussion

Providing authoritative source information enables external clients, including remote Internet clients, to obtain origin authentication and integrity verification assurances for the host/service name to network address resolution information obtained through the service. Systems that provide name and address resolution services include domain name system (DNS) servers. Additional artifacts include DNS Security Extensions (DNSSEC) digital signatures and cryptographic keys. Authoritative data includes DNS resource records. The means for indicating the security status of child zones include the use of delegation signer resource records in the DNS. Systems that use technologies other than the DNS to map between host and service names and network addresses provide other means to assure the authenticity and integrity of response data.

For additional guidance, see HHS Policy for Domain Name System (DNS) and Domain Name System Security Extensions (DNSSEC) Services.

Implementation Standard

High, Moderate & Low:

Std. 1 - a. Provide additional data origin authentication and integrity verification artifacts along with the authoritative name resolution data the system returns in response to external name/address resolution queries; and

b. Provide the means to indicate the security status of child zones and (if the child supports secure resolution services) to enable verification of a chain of trust among parent and child domains, when operating as part of a distributed, hierarchical namespace.

| child domains, when operating as part of a distributed, incrarement namespace. | | |
|--|--------------------------------------|--|
| Control Review Frequency | Assessment Frequency | |
| Quarterly | Annually (365 days) | |
| Related Controls | Reference Policy | |
| AU-10, SC-8, SC-12, SC-13, SC-21, SC-22 | FedRAMP: Rev. 4 Baseline; | |
| | FISCAM: AC-2, AS-2; | |
| | NIST SP: 800-81; | |
| | OMB Memo: M-08-23; | |
| | FIPS 140-3, FIPS 186-4, SP 800-81-2. | |
| Privacy Discussion | | |
| Privacy Implementation Standards | | |
| HVA Control Statement | | |
| HVA Discussion | | |
| HVA Implementation Standard | · | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|--------------------------------|----------|--------------|
| SC-21 | Secure Name/Address Resolution | P1 | Low |
| | Service (Recursive or Caching | | Moderate |
| | Resolver) | | High |

Control Statement

Request and perform data origin authentication and data integrity verification on the name/address resolution responses the system receives from authoritative sources.

Discussion

Each client of name resolution services either performs this validation on its own or has authenticated channels to trusted validation providers. Systems that provide name and address resolution services for local clients include recursive resolving or caching domain name system (DNS) servers. DNS client resolvers either perform validation of DNSSEC signatures, or clients use authenticated channels to recursive resolvers that perform such validations. Systems that use technologies other than the DNS to map between host and service names and network addresses provide some other means to enable clients to verify the authenticity and integrity of response data. The information system also disables recursive lookups on all publicly accessible domain name system (DNS) servers

For additional guidance, see HHS Policy for Domain Name System (DNS) and Domain Name System Security Extensions (DNSSEC) Services.

Implementation Standard

High, Moderate & Low:

Std. 1 - Request and perform data origin authentication and data integrity verification on the name/address resolution responses the system receives from authoritative sources.

| Control Review Frequency | | Assessment Frequency | | |
|-----------------------------|--|---|---|--|
| Quarterly | | Annually (365 days) | | |
| Related Controls | | Reference Policy | | |
| SC-20, SC-22 | | FedRAMP: Rev. 4 Baseline; | | |
| | | FISCAM: AC-2, AS-2; | | |
| | | NIST SP: 800-81-2; | | |
| Privacy Discussion | | , | | |
| Privacy Implementation Star | ndards | | | |
| HVA Control Statement | | | | |
| HVA Discussion | | | | |
| HVA Implementation Standa | nrd | | | |
| | | | | |
| Control Number | Control Name | Priority | CMS Baseline | |
| SC-22 | Architecture and Provisioning | P1 | Low | |
| | for Name/Address Resolution | | Moderate | |
| | Service | | High | |
| Control Statement | | | 18 | |
| Ensure the systems that of | collectively provide name/address reso | lution service for an organization are fault-tolerant and | implement internal and external role separation. | |
| Discussion | , F | | | |
| Systems that provide nar | ne and address resolution services inclu | ade domain name system (DNS) servers. To eliminate s | single points of failure in systems and enhance redundancy, | |
| | | stem servers—one configured as the primary server an | | |
| | | | at located in the same physical facility). For role separation, | |
| | | | m internal clients). DNS servers with external roles only | |
| | | | orks, including the Internet). Organizations specify clients | |
| | | | orks, including the internet). Organizations specify chemis | |
| | tive DNS servers in certain roles (e.g., | by address ranges and explicit lists). | | |
| Implementation Standard | | | | |
| High, Moderate & Low: | | | | |
| | ns that collectively provide name/addr | | rant and implement internal and external role separation. | |
| Control Review Frequency | | Assessment Frequency | | |
| Quarterly | | Annually (365 days) | | |
| Related Controls | | Reference Policy | | |
| SC-2, SC-20, SC-21, SC | C-24 | FedRAMP: Rev. 4 Baseline; | | |
| FISCAM: AC-2, AS-2; | | | | |
| NIST SP: 800-81-2; | | | | |
| Privacy Discussion | | · | | |
| Privacy Implementation Star | ndards | | | |
| HVA Control Statement | | | | |
| HVA Discussion | | | | |
| HVA Implementation Standa | HVA Implementation Standard | | | |
| | | | | |

| Control Number | Control Name | Priority | CMS Baseline | |
|--|----------------------|----------|--------------|--|
| SC-23 | Session Authenticity | P1 | Moderate | |
| | · | | High | |
| | | | | |
| Control Statement | | | | |
| Protect the authenticity of communications sessions. | | | | |
| | | | | |

Discussion

Protecting session authenticity addresses communications protection at the session level, not at the packet level. Such protection establishes grounds for confidence at both ends of communications sessions in the ongoing identities of other parties and the validity of transmitted information. Authenticity protection includes protecting against "man-in-the-middle" attacks, session hijacking, and the insertion of false information into sessions.

Implementation Standard

Moderate & High:

Std. 1 - Protect the authenticity of communications sessions.

| Control Review Frequency | Assessment Frequency |
|----------------------------------|--|
| Quarterly | Annually (365 days) |
| Related Controls | Reference Policy |
| AU-10, SC-8, SC-10, SC-11. | FedRAMP: Rev. 4 Baseline; |
| | FISCAM: AC-2, AS-2; |
| | NIST SP: 800-52, 800-77, 800-95; 800-113 |
| Privacy Discussion | |
| Privacy Implementation Standards | |
| HVA Control Statement | |
| HVA Discussion | |
| HVA Implementation Standard | |

| Control Number SC-24 | Control Name Fail In Known State | Priority P1 | CMS Baseline High |
|-------------------------|-------------------------------------|-------------|----------------------|
| | | | |

Control Statement

Fail to a System Owner-defined known-state for System Owner-defined types of failures on the System Owner-defined components while preserving System Owner-defined system state information in failure.

Discussion

Failure in a known state addresses security concerns in accordance with the mission and business needs of organizations. Failure in a known state prevents the loss of confidentiality, integrity, or availability of information in the event of failures of organizational systems or system components. Failure in a known safe state helps to prevent systems from failing to a state that may cause injury to individuals or destruction to property. Preserving system state information facilitates system restart and return to the operational mode with less disruption of mission and business processes.

Implementation Standard

HVA Implementation Standard

High:

Std. 1 - Fail to a known secure system state for all failures on system components while preserving the maximum amount of system state information in failure.

| Control Review Frequency | Assessment Frequency | | |
|--|----------------------|--|--|
| Monthly | Annually (365 days) | | |
| Related Controls | Reference Policy | | |
| CP-2, CP-4, CP-10, CP-12, SA-8, SC-7, SC-22, SI-13 | None; | | |
| Privacy Discussion | | | |
| Privacy Implementation Standards | | | |
| HVA Control Statement | | | |
| HVA Discussion | | | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|------------------------------|----------|--------------|
| SC-28 | Protection of Information At | P1 | Moderate |
| | Rest | | High |
| | | | HVA |
| | | | HVA |

Protect the confidentiality and integrity of information at rest, as defined in the HHS Standard for Encryption of Computing Devices and Information.

Discussion

Information at rest refers to the state of information when it is not in process or in transit and is located on system components. Such components include internal or external hard disk drives, storage area network devices, or databases. However, the focus of protecting information at rest is not on the type of storage device or frequency of access but rather on the state of the information. Information at rest addresses the confidentiality and integrity of information and covers user information and system information. System-related information that requires protection includes configurations or rule sets for firewalls, intrusion detection and prevention systems, filtering routers, and authentication information. Organizations may employ different mechanisms to achieve confidentiality and integrity protections, including the use of cryptographic mechanisms and file share scanning. Integrity protection can be achieved, for example, by implementing write-once-read-many (WORM) technologies. When adequate protection of information at rest cannot otherwise be achieved, organizations may employ other controls, including frequent scanning to identify malicious code at rest and secure offline storage in lieu of online storage.

Implementation Standard

High, Moderate & Low:

Std. 1 - Confidentiality and Integrity of information at rest must be protected in accordance with the HHS Standard for Encryption of Computing Devices and Information.

| Control Review Frequency | Assessment Frequency |
|--|--|
| Quarterly | Annually (365 days) |
| Related Controls | Reference Policy |
| AC-3, AC-6, CA-7, CM-3, CM-5, CM-6, PE-3, SC-8, SC-13, | [OMB A-130], [SP 800-56A], [SP 800-56B], [SP 800-56C], [SP 800-57-1], [SP 800-572], [SP 800-57-3], [SP |
| SI-3, SI-7AC-3, AC-4, AC-6, AC-19, CA-7, CM-3, CM-5, | 800-111], [SP 800-124] |
| CM-6, CP-9, MP-4, MP-5, PE-3, SC-8, SC-12, SC-13, SC-34, | |
| SI-3, SI-7, SI-16 | |
| Privacy Discussion | |

Privacy Implementation Standards

HVA Control Statement

Protect the confidentiality and integrity of information/ HVA data-at-rest (DAR), as defined in the HHS Standard for Encryption of Computing Devices and Information, to prevent unauthorized access or exfiltration of HVA data. This control applies to workstations, servers, database repositories, information stores, portable media, and share drives.

HVA Discussion

Information at rest refers to the state of information when it is not in process or in transit and is located on system components. Such components include internal or external hard disk drives, storage area network devices, or databases. However, the focus of protecting information at rest is not on the type of storage device or frequency of access but rather the state of the information. Information at rest addresses the confidentiality and integrity of information and covers user information and system information. System-related information requiring protection includes configurations or rule sets for firewalls, intrusion detection and prevention systems, filtering routers, and authenticator content. When adequate protection of information at rest cannot otherwise be achieved, organizations may employ other controls, including frequent scanning to identify malicious code at rest and secure off-line storage in lieu of online storage.

HVA Implementation Standard

| Control Number | Control Name | Priority | CMS Baseline | |
|-------------------|--------------------------|----------|--------------|--|
| SC-28(01) | Cryptographic Protection | P3 | Moderate | |
| | | | High | |
| | | | HVA | |
| Control Statement | | | | |

Control Statement

Implement cryptographic mechanisms to prevent unauthorized disclosure and modification of CMS Sensitive Information at rest on system components or media.

Discussion

The selection of cryptographic mechanisms is based on the need to protect the confidentiality and integrity of organizational information. The strength of mechanism is commensurate with the security category or classification of the information. Organizations have the flexibility to encrypt information on system components or media or encrypt data structures, including files, records, or fields.

For additional Guidance, see: HHS Standard for Encryption of Computing Devices and Information.

Implementation Standard

Moderate & High:

Std. 1 - When cryptographic mechanisms are required, the information system must utilize encryption products that have been validated under the Cryptographic Module Validation Program to confirm compliance with FIPS 140-2, as amended, in accordance with applicable federal laws, executive orders, directives, policies, regulations, and standards.

| Control Review Frequency | Assessment Frequency | |
|--------------------------|---|--|
| Annually (365 days) | Three (3) Years | |
| Related Controls | Reference Policy | |
| AC-19, SC-12, SC-13. | Code: 5 U.S.C. §552a(b) and (e)(10); | |
| | Statute: Privacy Act of 1974 (P.L. 93-579); | |
| | FedRAMP: Rev. 4 Baseline; | |
| | OMB Memo: M-06-16, M-17-12 Att. 1, C., | |
| | HIPAA: 45 C.F.R. §164.312(a)(2)(iv), 45 C.F.R.§164.312(e)(2)(ii); | |

Privacy Discussion

Privacy Implementation Standards

HVA Control Statement

Implement cryptographic mechanisms to protect the confidentiality and integrity of HVA information at rest and prevent unauthorized disclosure and modification of information at rest on HVA.

HVA Discussion

Selection of cryptographic mechanisms is based on the need to protect the confidentiality and integrity of organizational information contained within the HVA. The strength of the cryptographic mechanism should be commensurate with the security category or classification of the information. Organizations have the flexibility to encrypt information on HVA components or media or encrypt data structures, including files, records, or fields. The organization may leverage CDM Data Protection Management tools and methods to protect HVA information at rest.

HVA Implementation Standard

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|-------------------|----------|--------------|
| SC-39 | Process Isolation | P1 | Low |
| | | | Moderate |
| | | | High |

Control Statement

Maintain a separate execution domain for each executing process.

Discussion

Systems can maintain separate execution domains for each executing process by assigning each process a separate address space. Each system process has a distinct address space so that communication between processes is performed in a manner controlled through the security functions, and one process cannot modify the executing code of another process. Maintaining separate execution domains for executing processes can be achieved, for example, by implementing separate address spaces. Process isolation technologies, including sandboxing or virtualization, logically separate software and firmware from other software, firmware, and data. Process isolation helps limit the access of potentially

| untrusted software to other system resources. The capability to maintain separate execution domains is available in commercial operating systems that employ multi-state | | |
|--|---------------------------|--|
| processor technologies. | | |
| Implementation Standard | | |
| High, Moderate & Low: | | |
| Std. 1 - Maintain a separate execution domain for each execution | ing process. | |
| Control Review Frequency | Assessment Frequency | |
| Quarterly | Annually (365 days) | |
| Related Controls | Reference Policy | |
| AC-3, AC-4, AC-6, AC-25, SA-8, SC-2, SC-3, SI-16. | FedRAMP: Rev. 4 Baseline; | |
| | NIST SP 800-160-1 | |
| Privacy Discussion | | |
| Privacy Implementation Standards | | |
| HVA Control Statement | | |
| HVA Discussion | | |
| HVA Implementation Standard | | |

| System and Information Integrity | | | |
|----------------------------------|-----------------------|----------|--------------|
| Control Number | Control Name | Priority | CMS Baseline |
| SI-01 | Policy and Procedures | P1 | Low |
| | | | Moderate |
| | | | High |

- (a) Develop, document, and disseminate to applicable personnel and roles:
- 1. CMS Enterprise-level system and information integrity policy that:
- a. Addresses purpose, scope, roles, responsibilities, management commitment, coordination among organizational entities, and compliance; and
- b. Is consistent with applicable laws, executive orders, directives, regulations, policies, standards, and guidelines; and
- 2. Procedures to facilitate the implementation of the system and information integrity policy and associated SI controls;
- (b) Designate CMS-defined officials (e.g., CMS Senior Management such as the CISO, SOP), Mission/Business-defined officials and System-defined officials (e.g., Business Owner, System Owner, ISSO) to manage the development, documentation, and dissemination of the system and information integrity policy and procedures; and
- (c) Review and update the current system and information integrity:
- 1. Policy at least every three (3) years and following CMS-defined events (e.g., assessment or audit findings or changes in applicable laws, executive orders, directives, regulations, policies, standards, and guidelines); and
- 2. Procedures at least every three (3) years and following CMS-defined events (e.g., assessment or audit findings or changes in applicable laws, executive orders, directives, regulations, policies, standards, and guidelines).

Discussion

System and information integrity policy and procedures address the controls in the SI family that are implemented within systems and organizations. The risk management strategy is an important factor in establishing such policies and procedures. Policies and procedures contribute to security and privacy assurance. Therefore, it is important that security and privacy programs collaborate on the development of system and information integrity policy and procedures. Security and privacy program policies and procedures at the organization level are preferable, in general, and may obviate the need for mission- or system-specific policies and procedures. The policy can be included as part of the general security and privacy policy or be represented by multiple policies that reflect the complex nature of organizations. Procedures can be established for security and privacy programs, for mission or business processes, and for systems, if needed. Procedures describe how the policies or controls are implemented and can be directed at the individual or role that is the object of the procedure. Procedures can be documented in system security and privacy plans or in one or more separate documents. Events that may precipitate an update to system and information integrity policy and procedures include assessment or audit findings, security or privacy incidents, or changes in applicable laws, executive orders, directives, regulations, policies, standards, and guidelines

CMS provides an enterprise level System and Information Integrity policy within CMS IS2P2, and procedures within the RMH, that can be inherited by CMS organizations and systems. Risk-based customization is recommended when the CMS organizational or system level security and privacy needs (i.e., special requirements exist that are unique to the CMS organization or system) are not fully addressed by the enterprise policy. (Implemented policy must not be less stringent than the enterprise policy and procedures).

Implementation Standard

High, Moderate & Low:

- Std.1 The CIO and CISO will provide leadership and oversight to: (a) Develop, document, and disseminate to applicable stakeholder personnel via the IS2P2:
- 1. CMS Enterprise-level system and information integrity policy that:
 - a. Addresses purpose, scope, roles, responsibilities, management commitment, coordination among organizational entities, and compliance; and
 - b. Is consistent with applicable laws, executive orders, directives, regulations, policies, standards, and guidelines; and
- 2. Procedures to facilitate the implementation of the system and information integrity policy and associated SI controls;
- (b) Designate CMS-defined officials (e.g., CMS Senior Management such as the CISO, SOP), Mission/Business-defined officials and System-defined officials (e.g., Business Owner, System Owner, ISSO) to manage the development, documentation, and dissemination of the system and information integrity policy and procedures; and
- (c) Review and update the current system and information integrity:
- 1. Policy at least every three (3) years and following CMS-defined events (e.g., assessment or audit findings or changes in applicable laws, executive orders, directives, regulations, policies, standards, and guidelines); and

| 2. Procedures at least every three (3) years ar regulations, policies, standards, and guidelines | d following CMS-defined events (e.g., assessment or audit findings or changes in applicable laws, executive orders, directives, |
|--|--|
| Control Review Frequency Annually (365 Days) Related Controls PM-9, PS-8, SA-8, S!-12 | Assessment Frequency Three (3) Years Reference Policy Code: 5 U.S.C. §552a(b)and (e)(10); Statute: Privacy Act of 1974 (P.L. 93-579); FedRAMP: Rev. 4 Baseline; FISCAM: AS-1, SM-1, SM-3; HIPAA: 45 C.F.R. §164.312(c)(1), 45 C.F.R. §164.308(a)(5)(ii)(B), 45 C.F.R.§164.308(a)(6)(ii); NIST SP: 800-12, 800-100; OMB Memo: M-17-12; [OMB A-130] |
| Privacy Discussion Privacy Implementation Standards HVA Control Statement HVA Discussion HVA Implementation Standard | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|------------------|----------|--------------|
| SI-02 | Flaw Remediation | P1 | Low |
| | | | Moderate |
| | | | High |
| | | | HVA |

- a. Identify, report, and correct system flaws;
- b. Test software and firmware updates related to flaw remediation for effectiveness and potential side effects before installation;
- c. Install security-relevant software and firmware updates as directed in Implementation Standard 1; and
- d. Incorporate flaw remediation into the organizational configuration management process.

Discussion

The need to remediate system flaws applies to all types of software and firmware. Organizations identify systems affected by software flaws, including potential vulnerabilities resulting from those flaws, and report this information to designated organizational personnel with information security and privacy responsibilities. Security-relevant updates include patches, service packs, and malicious code signatures. Organizations also address flaws discovered during assessments, continuous monitoring, incident response activities, and system error handling. By incorporating flaw remediation into configuration management processes, required remediation actions can be tracked and verified. Organization-defined time-periods for updating security-relevant software and firmware may vary based on a variety of risk factors, including the security category of the system or the criticality of the update (i.e., severity of the vulnerability related to the discovered flaw); the organizational mission; or the threat environment. Some types of flaw remediation may require more testing than other types. Organizations determine the type of testing needed for the specific type of flaw remediation activity under consideration and the types of changes that are to be configuration-managed. In some situations, organizations may determine that the testing of software or firmware updates is not necessary or practical, for example, when implementing simple malicious code signature updates. Organizations consider in testing decisions whether security-relevant software or firmware updates are obtained from authorized sources with appropriate digital signatures.

Implementation Standard

High, Moderate & Low:

- Std.1 Correct identified security-related information system flaws on production equipment based on frequency in applicable system's patch management plan.
- (a) Evaluate system security patches, service packs, and hot fixes in a test bed environment to determine the effectiveness and potential side effects of such changes; and
- (b) Manage the flaw remediation process centrally.

- Std.2 A risk-based decision is documented through the configuration management process in the form of written authorization from the CMS CIO or his/her designated representative (e.g., the system data owner or CMS CISO) and updated documentation in the risk analysis and security plan if a security patch is not to be applied to an information technology component or a legacy (no-longer maintained by the vendor) component is to remain in use.
- Std.3 Flaw remediation requirements apply to all information technology components for which a patch or work-around exists for each vendor-identified and/or CVE/CWE identified vulnerability.
- Std.4 The organization must provide timely responses, as defined by the CISO, to informational requests for organizational flaw (e.g., patch) status and posture information.

| Control Review Frequency | Assessment Frequency |
|---|---|
| Quarterly | Annually (365 Days) |
| Related Controls | Reference Policy |
| CA-2, CA-5, CA-7, CM-3, CM-4, CM-5, CM-6, CM-8, IR-4, | FedRAMP: Rev. 4 Baseline; |
| MA-2, RA-5, SA-8, SA-10, SA-11, SI-5, SI-7 SI-11 | FISCAM: AS-3, CM-5; |
| | HIPAA: 45 C.F.R. §164.308(a)(5)(ii)(B); |
| | NIST SP: 800-40, 800-37, 800-39, 800-137, 800-128, 800-182; |
| | OMB Memo: M-14-03, M-16-04, M-19-03, M-20-04; OMB A-130, |
| | Binding Operational Directive 19-02 (BOD 19-02) |
| | FIPS: 140-3, 186-4. |

Privacy Discussion

Privacy Implementation Standards

High, Moderate & Low:

- Std.1 Correct identified security-related information system flaws on production equipment within ten (10) business days and all others within thirty (30) calendar days.
- (a) Evaluate system security patches, service packs, and hot fixes in a test bed environment to determine the effectiveness and potential side effects of such changes; and
- (b) Manage the flaw remediation process centrally.
- Std.2 A risk-based decision is documented through the configuration management process in the form of written authorization from the CMS CIO or his/her designated representative (e.g., the system data owner or CMS CISO) and updated documentation in the risk analysis and security plan if a security patch is not to be applied to an information technology component or a legacy (no-longer maintained by the vendor) component is to remain in use.
- Std.3 Flaw remediation requirements apply to all information technology components for which a patch or work-around exists for each vendor-identified and/or CVE/CWE identified vulnerability.
- Std.4 The organization must provide timely responses, as defined by the CISO, to informational requests for organizational flaw (e.g., patch) status and posture information.

HVA Control Statement

- a. Identify, report, and correct HVA system flaws;
- b. Test software and firmware updates related to flaw remediation for effectiveness and potential side effects before installation;
- c. Install security-relevant software and firmware updates as directed in Implementation Standard 1; and
- d. Incorporate flaw remediation into the organizational change management processes and mitigates critical vulnerabilities on Internet facing systems in no more than 15 days.
- e. Prioritize flaw remediation based on vulnerability exposure and criticality risk.
- f. Define regular maintenance windows for flaw remediation.
- g. Tests patches prior to production deployments, include identification and automated inventory of all software, hardware, and firmware and addresses flaws for all items inventoried.

HVA Discussion

The need to remediate system flaws applies to all types of software and firmware. Organizations should identify systems affected by software flaws, including potential vulnerabilities resulting from those flaws, and report this information to designated organizational personnel with information security and privacy responsibilities. Organizations should also address flaws discovered during assessments, continuous monitoring, incident response activities, and system error handling. By incorporating flaw remediation into configuration management processes, required remediation actions can be tracked and verified.

HVA Implementation Standard

Flaw remediation policies, procedures, and processes must be in accordance with CISA Binding Operational Directive (BOD) 19-02 on Vulnerability Remediation Requirements for Internet-Accessible Systems.

| Control Number | Control Name | Priority | CMS Baseline | |
|--------------------------------|---|---------------------------------------|--|--|
| SI-02(02) | Automated Flaw Remediation | P1 | Moderate | |
| | Status | | High | |
| Control Statement | L | <u> </u> | <u>_</u> | |
| Determine if system | components have applicable security-rele | vant software and firmware updates in | nstalled using automated mechanisms no less often than once every seventy- | |
| two hours. | | | | |
| Discussion | | | | |
| Automated mechanis | sms can track and determine the status of l | known flaws for system components. | | |
| Implementation Standar | rd | | | |
| Moderate & High: | | | | |
| Std.1 - Verify identif | fied security-related information system fl | aws once every seventy-two (72) hour | rs. | |
| Control Review Frequen | ntrol Review Frequency Assessment Frequency | | | |
| Quarterly | Quarterly Annually (365 Days) | | | |
| Related Controls | | | | |
| CM-7, SI-4 FedRAMP: Rev. 4 Bas | | FedRAMP: Rev. 4 Baseline; | · · · · · · · · · · · · · · · · · · · | |
| | | NIST SP: 800-37, 800-39, 800-13 | 37; | |
| | OMB Memo: M-14-03, M-16-04, M-19-03, M-20-04; | | , M-19-03, M-20-04; | |
| Privacy Discussion | | | | |
| Privacy Implementation | | | | |
| HVA Control Statement | | | | |
| HVA Discussion | | | | |
| HVA Implementation Standard | | | | |

| S1-02(06) | Removal of Previous Versions of | | Above Baseline |
|----------------------------------|--|--|--|
| | Software and Firmware | | |
| Control Statement | | | |
| Remove previous version | ns of software and firmware component | s after updated versions have been installed. | |
| Discussion | | | |
| Previous versions of soft | ware or firmware components that are | not removed from the system after updates have been in | stalled may be exploited by adversaries. Some products |
| may automatically remov | ve previous versions of software and fir | mware from the system. | |
| Implementation Standard | · | • | |
| Control Review Frequency | | Assessment Frequency | |
| Not Specified | Effied Three (3) Years | | |
| Related Controls | lated Controls Reference Policy | | |
| None. | | See Control SI-2. | |
| Privacy Discussion | | | |
| Privacy Implementation Standards | | | |
| HVA Control Statement | | | |
| HVA Discussion | | | |
| HVA Implementation Standard | | | |

Priority

CMS Baseline

Control Number

Control Name

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|---------------------------|----------|--------------|
| SI-03 | Malicious Code Protection | P1 | Low |
| | | | Moderate |
| | | | High |

HVA

Control Statement

- a. Implement signature based and/or non-signature based malicious code protection mechanisms at system entry and exit points to detect and eradicate malicious code;
- b. Automatically update malicious code protection mechanisms as new releases are available in accordance with CMS configuration management policy and procedures;
- c. Configure malicious code protection mechanisms to:
- 1. Perform periodic scans of the system using the frequency specified in Implementation Standard 1 and Implementation Standard 2, and real-time scans of files from external sources at endpoint, and/or network entry/exit points as the files are downloaded, opened, or executed in accordance with organizational policy; and
- 2. Block and/or quarantine malicious code, take action in Implementation Standard 3 and send alert to administrator in response to malicious code detection; and
- d. Address the receipt of false positives during malicious code detection and eradication and the resulting potential impact on the availability of the system.

Discussion

System entry and exit points include firewalls, remote-access servers, workstations, electronic mail servers, web servers, proxy servers, notebook computers, and mobile devices. Malicious code includes viruses, worms, Trojan horses, and spyware. Malicious code can also be encoded in various formats contained within compressed or hidden files, or hidden in files using techniques such as steganography. Malicious code can be inserted into systems in a variety of ways, including by electronic mail, the world-wide web, and portable storage devices. Malicious code insertions occur through the exploitation of system vulnerabilities. A variety of technologies and methods exist to limit or eliminate the effects of malicious code.

Malicious code protection mechanisms include both signature- and nonsignature-based technologies. Nonsignature-based detection mechanisms include artificial intelligence techniques that use heuristics to detect, analyze, and describe the characteristics or behavior of malicious code and to provide controls against such code for which signatures do not yet exist or for which existing signatures may not be effective. Malicious code for which active signatures do yet exist or may be ineffective includes polymorphic malicious code (i.e., code that changes signatures when it replicates). Nonsignature-based mechanisms also include reputation-based technologies. In addition to the above technologies, pervasive configuration management, comprehensive software integrity controls, and anti-exploitation software may be effective in preventing execution of unauthorized code. Malicious code may be present in commercial off-the-shelf software and in custom-built software and could include logic bombs, back doors, and other types of attacks that could affect organizational missions and business functions.

In situations where malicious code cannot be detected by detection methods or technologies, organizations rely on other types of controls, including secure coding practices, configuration management and control, trusted procurement processes, and monitoring practices to ensure that software does not perform functions other than the functions intended. Organizations may determine in response to the detection of malicious code, different actions may be warranted. For example, organizations can define actions in response to malicious code detection during periodic scans, actions in response to detection of maliciousness when attempting to open or execute files.

Implementation Standard

High, Moderate & Low:

- Std.1 Desktop malicious code scanning software is configured to perform critical system file scans no less often than once every twelve (12) hours and full system scans no less often than once every seventy-two (72) hours.
- Std.2 Server (to include databases and applications) malicious code scanning software is configured to perform critical system file scans no less often than once every twelve (12) hours and full system scans no less often than once every seventy-two (72) hours.
- Std.3 Malicious code scanning results are reported to the CCIC SIEM in compliance with AU-06.

| Control Review Frequency | Assessment Frequency |
|--|---|
| Monthly | Annually (365 Days) |
| Related Controls | Reference Policy |
| AC-4, AC-19, CM-3, CM-8, IR-4, MA-3, MA-4, RA-5, SC-7, | FedRAMP: Rev. 4 Baseline; |
| SC-23, SC-26, SC-28, SC-44, SI-2, SI-4, SI-7, SI-8, SI-15, PL- | FISCAM: AS-3, CM-5; |
| 9 | HIPAA: 45 C.F.R. §164.308(a)(5)(ii)(B), 45 C.F.R. §164.308(a)(6)(ii); |
| | NIST SP: 800-37, 800-39, 800-83, 800-137; |
| | OMB Memo: M-14-03, M-16-04, M-19-03, M-20-04; |
| | [SP 800-83], [SP 800-125B], [SP 800-177]. |

Privacy Discussion

Privacy Implementation Standards

High, Moderate & Low:

- Std.1 Desktop malicious code scanning software is configured to perform critical system file scans no less often than once every twelve (12) hours and full system scans no less often than once every seventy-two (72) hours.
- Std.2 Server (to include databases and applications) malicious code scanning software is configured to perform critical system file scans no less often than once every twelve (12) hours and full system scans no less often than once every seventy-two (72) hours.
- Std.3 Malicious code scanning results are reported to the CCIC SIEM in compliance with AU-06.

HVA Control Statement

- a. Implement signature based and/or non-signature based malicious code protection mechanisms at system entry and exit points to detect and eradicate malicious code;
- b. Automatically update malicious code protection mechanisms as new releases are available in accordance with CMS configuration management policy and procedures;
- c. Configure malicious code protection mechanisms to:
- 1. Perform periodic scans of the system at least biweekly, and real-time scans of files from external sources at endpoint, and/or network entry/exit points as the files are downloaded, opened, or executed in accordance with organizational policy; and
- 2. Block and quarantine malicious code and send alert to administrator in response to malicious code detection; and
- d. Address the receipt of false positives during malicious code detection and eradication and the resulting potential impact on the availability of the system.

HVA Discussion

System entry and exit points include firewalls, remote-access servers, workstations, electronic mail servers, web servers, proxy servers, notebook computers, and mobile devices. Malicious code includes viruses, worms, trojan horses, and spyware and can also be encoded in various formats contained within compressed or hidden files or hidden in files using techniques such as steganography.

HVA Implementation Standard

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|-------------------|----------|--------------|
| SI-04 | System Monitoring | P1 | Low |
| | | | Moderate |
| | | | High |
| | | | HVA |

Control Statement

- a. Monitor the system to detect:
- 1. Attacks and indicators of potential attacks in accordance with the defined monitoring objectives listed in the CMS Incident Response Procedures and
- 2. Unauthorized local, network, and remote connections;
- b. Identify unauthorized use of the system through defined techniques and methods (defined in the applicable System Security and Privacy Plan);
- c. Invoke internal monitoring capabilities or deploy monitoring devices:
- 1. Strategically within the system to collect organization-determined essential information; and
- 2. At ad hoc locations within the system to track specific types of transactions of interest to the organization;
- d. Analyze detected events and anomalies:
- e. Adjust the level of system monitoring activity when there is a change in risk to organizational operations and assets, individuals, other organizations, or the Nation;
- f. Obtain legal opinion regarding system monitoring activities; and
- g. Provide defined system monitoring information (defined in the applicable System Security and Privacy Plan) to defined personnel or roles (defined in the applicable System Security and Privacy Plan) as needed, and at defined frequency (defined in the applicable System Security and Privacy Plan) as needed;

Discussion

System monitoring includes external and internal monitoring. External monitoring includes the observation of events occurring at system boundaries. Internal monitoring includes the observation of events occurring within the system. Organizations monitor systems, for example, by observing audit activities in real time or by observing other system aspects such as access patterns, characteristics of access, and other actions. The monitoring objectives guide and inform the determination of the events. System monitoring capability is achieved through a variety of tools and techniques, including intrusion detection and prevention systems, malicious code protection software, scanning tools, audit record monitoring software, and network monitoring software.

Depending on the security architecture implementation, the distribution and configuration of monitoring devices may impact throughput at key internal and external boundaries, and at other locations across a network due to the introduction of network throughput latency. If throughput management is needed, such devices are strategically located and deployed as part of an established organization-wide security architecture. Strategic locations for monitoring devices include selected perimeter locations and near key servers and server farms supporting critical applications. Monitoring devices are typically employed at the managed interfaces associated with controls SC-7 and AC-17. The information collected is a function of the organizational monitoring objectives and the capability of systems to support such objectives. Specific types of transactions of interest include Hyper Text Transfer Protocol (HTTP) traffic that bypasses HTTP proxies. System monitoring is an integral part of organizational continuous monitoring and incident response programs and output from system monitoring serves as input to those programs. System monitoring requirements, including the need for specific types of system monitoring, may be referenced in other controls (e.g., AC-2g, AC-2(7), AC-2(12)(a), AC-17(1), AU-13, AU-13(1), AU-13(2), CM-3f, CM-6d, MA-3a, MA-4a, SC-5(3)(b), SC-7a, SC-7(24)(b), SC-18c, SC-43b). Adjustments to levels of system monitoring are based on law enforcement information, intelligence information, or other sources of information. The legality of system monitoring activities is based on applicable laws, executive orders, directives, regulations, policies, standards, and guidelines.

Implementation Standard

High, Moderate & Low:

- Std.1 Implement a centrally managed Intrusion detection system/intrusion protection system (IDS/IPS) capability to monitor network communications on all networks and subnets of any environment requiring a CMS Authority to Operate.
- a. Permitted IDS/IPS mechanisms:
- centrally managed IDS/IPS devices at network perimeter points, to include between zones; and
- centrally managed host-based IDS/IPS sensor agents in information technology components for which such agents are available.
- b. Environments where communications within the zone are encrypted must use mechanisms capable of either decrypting content for analysis or analyzing content before transmission/after receipt; and
- c. Information technology components that do not support host-based IDS/IPS sensors capability must be documented in the applicable risk assessment and security plan. Std.2 Monitoring functionality supports the sharing of threat awareness information in a format that meets CMS requirements.
- Std.3 The organization monitors for unauthorized remote connections to the information system continuously, in real-time and takes appropriate action if an unauthorized connection is discovered.

| Control Review Frequency | Assessment Frequency |
|--|---|
| Daily | Annually (365 Days) |
| Related Controls | Reference Policy |
| AC-2, AC-3, AC-4, AC-8, AC-17, AU-2, AU-6, AU-7, AU-9, | [OMB A-130], [FIPS 140-3], [SP 800-61], [SP-800-83], [SP-800-92], [SP 800-94], [SP 800-137] |
| AU-12, AU-13, AU-14, CA-7, CM-3, CM-6, CM-8, CM-11, | |
| IA-10, IR-4, MA-3, MA-4, PL-9, PM-12, RA-5, SC-5, SC-7, | |
| SC-18, SC-26, SC-31, SC-35, SC-36, SC-37, SC-43, SI-3, SI- | |
| 6, SI-7, SR-9, SR-10 | |
| D: D: | <u> </u> |

Privacy Discussion

Privacy Implementation Standards

High, Moderate & Low:

- Std.1 Implement a centrally managed Intrusion detection system/intrusion protection system (IDS/IPS) capability to monitor network communications on all networks and subnets of any environment requiring a CMS Authority to Operate.
- a. Permitted IDS/IPS mechanisms:
- centrally managed IDS/IPS devices at network perimeter points, to include between zones; and
- centrally managed host-based IDS/IPS sensor agents in information technology components for which such agents are available.
- b. Environments where communications within the zone are encrypted must use mechanisms capable of either decrypting content for analysis or analyzing content before transmission/after receipt; and
- c. Information technology components that do not support host-based IDS/IPS sensors capability must be documented in the applicable risk assessment and security plan.
- Std.2 Monitoring functionality supports the sharing of threat awareness information in a format that meets CMS requirements.
- Std.3 The organization monitors for unauthorized remote connections to the information system continuously, in real-time and takes appropriate action if an unauthorized connection is discovered.

HVA Control Statement

- a. Monitor the system to detect:
- 1. Attacks and indicators of potential attacks in accordance with the defined monitoring objectives listed in the CMS Incident Response Procedures and
- 2. Unauthorized local, network, and remote connections;
- b. Identify unauthorized use of the system through defined techniques and methods (defined in the applicable System Security and Privacy Plan);
- c. Invoke internal monitoring capabilities or deploy monitoring devices:
- 1. Strategically within the system to collect organization-determined essential information; and
- 2. At ad hoc locations within the system to track specific types of transactions of interest to the organization;
- d. Analyze detected events and anomalies;
- e. Adjust the level of system monitoring activity when there is a change in risk to organizational operations and assets, individuals, other organizations, or the Nation;
- f. Obtain legal opinion regarding system monitoring activities; and
- g. Provides defined system monitoring information (defined in the applicable System Security and Privacy Plan) to defined personnel or roles (defined in the applicable System Security and Privacy Plan) as needed, and at defined frequency (defined in the applicable System Security and Privacy Plan) as needed;
- h. Monitor the environment for both internal and external threats leveraging monitoring information from the boundary devices, isolation devices, workstation and server devices, and intrusion/prevention devices.
- i. The HVA environment should be monitored for anomalous traffic, exfiltration, and indicators of insider threat.

HVA Discussion

System monitoring includes external and internal monitoring. External monitoring includes the observation of events occurring at system boundaries while internal monitoring includes the observation of events occurring within the system. Organizations should monitor systems for example, by observing audit activities in cyber-relevant time or by observing other system aspects such as access patterns, characteristics of access, and other actions. System monitoring capability is achieved through a variety of tools and techniques, including intrusion detection and prevention systems, malicious code protection software, scanning tools, audit record monitoring software, and network monitoring software.

HVA Implementation Standard

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|--|----------|--------------|
| SI-04(01) | System-Wide Intrusion Detection | P3 | HVA |
| ` ' | System | | |

Control Statement

Connect and configure individual intrusion detection tools into a system-wide intrusion detection system.

Discussion

Linking individual intrusion detection tools into a system-wide intrusion detection system provides additional coverage and effective detection capability. The information contained in one intrusion detection tool can be shared widely across the organization making the system-wide detection capability more robust and powerful.

Contact your CRA or the CCIC for the list of compliant formats. All security information and results, complete and unedited, from relevant automated tools must be available to the CCIC upon their request. The information must be made available in a format, and within a timeframe, to be agreed-upon with the CCIC and consistent with all other safeguards required by the ARS.

Implementation Standard

High:

- Std.1 Aggregated intrusion detection information must be searchable by the CCIC:
- (a) Information is provided to the CCIC in a format compliant with CMS and Federal (e.g., Continuous Diagnostics and Mitigation) requirements; and
- (b) Information sources include all network and host-based IDS/IPS capabilities monitoring network communications on all networks and subnets of any environment requiring a CMS Authority to Operate.
- (c) CCIC directed aggregated intrusion detection information collection rules/requests (e.g., sources, queries, data calls) must be implemented/provided within the timeframe specified in the request.
- Std.2 As required by CMS, raw intrusion detection information must be available in an unaltered format to the CCIC.

| Control Review Frequency | Assessment Frequency |
|--------------------------|-----------------------------|
| Not Specified | Three (3) Years |
| Related Controls | Reference Policy |
| None; | FedRAMP: Rev. 4 Baseline; |
| | NIST SP: 800-137; |
| | OMB Memo: M-14-03, M-20-04; |

Privacy Discussion

Privacy Implementation Standards

High:

- Std.1 Aggregated intrusion detection information must be searchable by the CCIC:
- (a) Information is provided to the CCIC in a format compliant with CMS and Federal (e.g., Continuous Diagnostics and Mitigation) requirements; and
- (b) Information sources include all network and host-based IDS/IPS capabilities monitoring network communications on all networks and subnets of any environment requiring a CMS Authority to Operate.
- (c) CCIC directed aggregated intrusion detection information collection rules/requests (e.g., sources, queries, data calls) must be implemented/provided within the timeframe specified in the request.
- Std.2 As required by CMS, raw intrusion detection information must be available in an unaltered format to the CCIC.

Moderate & Low:

- Std.1 Aggregated intrusion detection information must be searchable by the CCIC:
- (a) Information is provided to the CCIC in a format compliant with CMS and Federal (e.g., Continuous Diagnostics and Mitigation) requirements; and
- (b) Information sources include all network and host-based IDS/IPS capabilities monitoring network communications on all networks and subnets of any environment requiring a CMS Authority to Operate.
- Std.2 As required by CMS, raw intrusion detection information must be available in an unaltered format to the CCIC.

HVA Control Statement

Connect and configure HVA environment wide intrusion detection tools/prevention tools and solutions for all capable devices. Host based intrusion/prevention solutions report centrally to be used for monitoring of anomalous traffic, exfiltration, and indicators of insider threat.

HVA Discussion

Linking individual intrusion detection tools into a system-wide intrusion detection system provides additional coverage and effective detection capability. The information contained in one intrusion detection tool can be shared widely across the organization making the system-wide detection capability more robust and powerful.

HVA Implementation Standard

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|--------------------------|----------|--------------|
| SI-04(02) | Automated Tools and | P1 | Moderate |
| | Mechanisms for Real-Time | | High |
| | Analysis | | |

Control Statement

Employ automated tools and mechanisms to support near real-time analysis of events.

Discussion

Automated tools and mechanisms include host-based, network-based, transport-based, or storage-based event monitoring tools and mechanisms or Security Information and Event Management technologies that provide real time analysis of alerts and notifications generated by organizational systems. Automated monitoring techniques can create unintended privacy risks because automated controls may connect to external or otherwise unrelated systems. The matching of records between these systems may create linkages with unintended consequences. Organizations assess and document these risks in their privacy impact assessment and make determinations that are in alignment with their privacy program plan.

Implementation Standard

High & Moderate:

- Std.1 Aggregated real-time analysis of events information must be searchable by the CCIC:
- (a) Information is provided to the CCIC in a format compliant with CMS and Federal (e.g., Continuous Diagnostics and Mitigation) requirements;
- (b) Information sources include events/notifications emanating from local analysis tools and directly from any information technology component in an environment requiring a CMS Authority to Operate; and
- (c) CCIC directed real-time analysis of events information collection rules/requests (e.g., sources, queries, data calls) must be implemented/provided within the timeframe specified in the request.

Std.2 - As required by CMS, raw event information must be available in an unaltered format to the CCIC.

| Control Review Frequency | Assessment Frequency |
|--------------------------|-----------------------------|
| Daily | Annually (365 Days) |
| Related Controls | Reference Policy |
| PM-23, PM-25 | FedRAMP: Rev. 4 Baseline; |
| | NIST SP: 800-137; |
| | OMB Memo: M-14-03, M-20-04; |
| | |

Privacy Discussion

Privacy Implementation Standards

High & Moderate:

- Std.1 Aggregated real-time analysis of events information must be searchable by the CCIC:
- (a) Information is provided to the CCIC in a format compliant with CMS and Federal (e.g., Continuous Diagnostics and Mitigation) requirements;
- (b) Information sources include events/notifications emanating from local analysis tools and directly from any information technology component in an environment requiring a CMS Authority to Operate; and
- (c) CCIC directed real-time analysis of events information collection rules/requests (e.g., sources, queries, data calls) must be implemented/provided within the timeframe specified in the request.
- Std.2 As required by CMS, raw event information must be available in an unaltered format to the CCIC.

| HVA Control Statement |
|-----------------------------|
| HVA Discussion |
| HVA Implementation Standard |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|------------------------|----------|--------------|
| SI-04(04) | Inbound and Outbound | P1 | Moderate |
| | Communications Traffic | | High |

Control Statement

- (a) Determine criteria for unusual or unauthorized activities or conditions for inbound and outbound communications traffic;
- (b) Monitor inbound and outbound communications traffic at a defined frequency (defined in the applicable System Security and Privacy Plan) for unusual or unauthorized activities or conditions.

Discussion

Unusual or unauthorized activities or conditions related to system inbound and outbound communications traffic include internal traffic that indicates the presence of malicious code within organizational systems or propagating among system components; the unauthorized exporting of information; or signaling to external systems. Evidence of malicious code is used to identify potentially compromised systems or system components.

Implementation Standard

High & Moderate:

- Std.1 Aggregated inbound and outbound communications traffic information must be searchable by the CCIC:
- (a) Information is provided to the CCIC in a format compliant with CMS and Federal (e.g., Continuous Diagnostics and Mitigation) requirements;
- (b) Information sources include traffic analysis information from local analysis tools and directly from any information technology component in an environment requiring a CMS Authority to Operate; and

(c) CCIC directed aggregated inbound and outbound communications traffic information collection rules/requests (e.g., sources, queries, data calls) must be implemented/provided within the timeframe specified in the request.

Std.2 - As required by CMS, raw event information must be available in an unaltered format to the CCIC.

| Control Review Frequency | Assessment Frequency | |
|--------------------------|-----------------------------|----|
| Daily | Annually (365 Days) | ļ |
| Related Controls | Reference Policy | |
| None; | FedRAMP: Rev. 4 Baseline; | Į. |
| | NIST SP: 800-137; | |
| | OMB Memo: M-14-03, M-20-04; | |

Privacy Discussion

Privacy Implementation Standards

High & Moderate:

- Std.1 Aggregated inbound and outbound communications traffic information must be searchable by the CCIC:
- (a) Information is provided to the CCIC in a format compliant with CMS and Federal (e.g., Continuous Diagnostics and Mitigation) requirements;
- (b) Information sources include traffic analysis information from local analysis tools and directly from any information technology component in an environment requiring a CMS Authority to Operate; and
- (c) CCIC directed aggregated inbound and outbound communications traffic information collection rules/requests (e.g., sources, queries, data calls) must be implemented/provided within the timeframe specified in the request.
- Std.2 As required by CMS, raw event information must be available in an unaltered format to the CCIC.

| HVA Control Statement | |
|-----------------------------|--|
| HVA Discussion | |
| HVA Implementation Standard | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|-------------------------|----------|--------------|
| SI-04(05) | System-Generated Alerts | P1 | Moderate |
| , , | • | | High |
| | | | |

Control Statement

Alert defined personnel or roles (defined in the applicable System Security and Privacy Plan) when the following system generated indications of compromise or potential compromise occur:

- a. Presence of malicious code:
- b. Unauthorized export of information;
- c. Signaling to an external information system; or
- d. Potential intrusions.

Discussion

Alerts may be generated from a variety of sources, including audit records or inputs from malicious code protection mechanisms; intrusion detection or prevention mechanisms; or boundary protection devices such as firewalls, gateways, and routers. Alerts can be automated and may be transmitted, for example, telephonically, by electronic mail messages, or by text messaging. Organizational personnel on the alert notification list can include system administrators, mission or business owners, system owners, senior agency information security officers, senior agency officials for privacy, system security officers, or privacy officers. This control enhancement addresses the security alerts generated by the system. Alternatively, alerts generated by organizations in SI-4(12) focus on information sources external to the system such as suspicious activity reports and reports on potential insider threats.

Implementation Standard

High & Moderate:

- Std.1 Aggregated alert information must be searchable by the CCIC:
- (a) Information is provided to the CCIC in a format compliant with CMS and Federal (e.g., Continuous Diagnostics and Mitigation) requirements;
- (b) Information sources include all alert-generating information technology components in an environment requiring a CMS Authority to Operate; and
- (c) CCIC directed aggregated alert information collection rules/requests (e.g., sources, queries, data calls) must be implemented/provided within the timeframe specified in the request.
- Std.2 As required by CMS, raw event information must be available in an unaltered format to the CCIC.

Low:

- Std.1 When selected, aggregated alert information must be searchable by the CCIC:
- (a) Information is provided to the CCIC in a format compliant with CMS and Federal (e.g., Continuous Diagnostics and Mitigation) requirements; and
- (b) Information sources include all alert-generating information technology components in an environment requiring a CMS Authority to Operate.
- Std.2 When selected, as required by CMS, raw event information must be available in an unaltered format to the CCIC.

| Control Review Frequency | Assessment Frequency |
|--------------------------|-----------------------------|
| Daily | Annually (365 Days) |
| Related Controls | Reference Policy |
| AU-4, AU-5, PE-6 | FedRAMP: Rev. 4 Baseline; |
| | NIST SP: 800-137; |
| | OMB Memo: M-14-03, M-20-04; |

Privacy Discussion

Privacy Implementation Standards

High & Moderate:

- Std.1 Aggregated alert information must be searchable by the CCIC:
- (a) Information is provided to the CCIC in a format compliant with CMS and Federal (e.g., Continuous Diagnostics and Mitigation) requirements;
- (b) Information sources include all alert-generating information technology components in an environment requiring a CMS Authority to Operate; and
- (c) CCIC directed aggregated alert information collection rules/requests (e.g., sources, queries, data calls) must be implemented/provided within the timeframe specified in the request.
- Std.2 As required by CMS, raw event information must be available in an unaltered format to the CCIC.

Low:

- Std.1 When selected, aggregated alert information must be searchable by the CCIC:
- (a) Information is provided to the CCIC in a format compliant with CMS and Federal (e.g., Continuous Diagnostics and Mitigation) requirements; and
- (b) Information sources include all alert-generating information technology components in an environment requiring a CMS Authority to Operate.
- Std.2 When selected, as required by CMS, raw event information must be available in an unaltered format to the CCIC.

| HVA Control Statement | |
|-----------------------------|--|
| HVA Discussion | |
| HVA Implementation Standard | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|-------------------------|----------|--------------|
| SI-04(10) | Visibility of Encrypted | | High |
| | Communications | | HVA |

Control Statement

Make provisions so that encrypted communications traffic is visible to defined system monitoring tools and mechanisms.

Discussion

Organizations balance the need for encrypting communications traffic to protect data confidentiality with the need for having visibility into such traffic from a monitoring perspective. Organizations determine whether the visibility requirement applies to internal encrypted traffic, encrypted traffic intended for external destinations, or a subset of the traffic types.

Implementation Standard Moderate & High: Std. 1 - Make provisions so that encrypted communications traffic is visible to defined system monitoring tools and mechanisms. Control Review Frequency Not Specified Three (3) Years Related Controls Reference Policy None. Privacy Discussion

HVA Control Statement

Privacy Implementation Standards

Make provisions so that encrypted communications traffic is visible and inspected to ensure that the traffic is legitimate and not exfiltration of data. Organizations should determine the best approach to mitigating the risks associated with encrypted traffic. Examples include choosing to limit encrypted traffic to only authorized encrypted connections and locations, encrypted traffic entering and leaving the environment with unknown or public sources, or destinations is decrypted and inspected to determine the appropriateness of use and unencrypt inbound traffic at known locations so it can be inspected and block all outbound unauthorized encrypted traffic.

HVA Discussion

Organizations should balance the need for encrypting communications traffic to protect data confidentiality with the need for having visibility into such traffic from a monitoring perspective. Organizations can determine whether the visibility requirement applies to internal encrypted traffic, encrypted traffic intended for external destinations, or a subset of the traffic types.

HVA Implementation Standard

| Control Number Control Name SI-04(11) Analyze Communications Traffic Anomalies | Priority | CMS Baseline HVA |
|--|----------|---------------------|
|--|----------|---------------------|

Control Statement

Analyze outbound communications traffic at the external interfaces to the system and selected interior points within the system (defined in the applicable System Security and Privacy Plan) to discover anomalies.

Discussion

Organization-defined interior points include subnetworks and subsystems. Anomalies within organizational systems include large file transfers, long-time persistent connections, attempts to access information from unexpected locations, the use of unusual protocols and ports, the use of unmonitored network protocols (e.g. IPv6 usage during IPv4 transition), and attempted communications with suspected malicious external addresses.

Implementation Standard

Moderate & High:

Std. 1 - Analyze outbound communications traffic at the external interfaces to the system and selected interior points within the system (defined in the applicable System Security and Privacy Plan) to discover anomalies

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|--|----------------------|
| Control Review Frequency | Assessment Frequency |
| Not Specified | Three (3) Years |
| Related Controls | Reference Policy |
| None. | See Control SI-4. |

Privacy Discussion

Privacy Implementation Standards

HVA Control Statement

Analyze outbound communications traffic at the external interfaces to the system and selected interior points within the system (defined in the applicable System Security and Privacy Plan) to discover anomalies.

The organization should monitor outbound and inbound traffic at the authorization boundary as well as strategic points inside the environment, such as boundary protection devices isolating the tiers (enclaves) to detect for anomalies, malicious traffic, or threats.

HVA Discussion

Organization-defined interior points include subnetworks and subsystems. Anomalies within organizational systems include large file transfers, long-time persistent connections, attempts to access information from unexpected locations, the use of unusual protocols and ports, the use of unmonitored network protocols (e.g., IPv6 usage during IPv4 transition), and attempted communications with suspected malicious external addresses.

HVA Implementation Standard

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|-------------------------|----------|--------------|
| SI-04(12) | Automated Organization- | | High |
| | Generated Alerts | | |

Control Statemen

Alert applicable personnel or roles using automated mechanisms (defined in the applicable System Security and Privacy Plan) when indications of inappropriate or unusual activities with security or privacy implications occur.

Discussion

Organizational personnel on the system alert notification list include system administrators, mission or business owners, system owners, senior agency information security officer, senior agency official for privacy, system security officers, or privacy officers. This control enhancement focuses on the security alerts generated by organizations and transmitted using automated means. In contrast to the alerts generated by systems in SI-4(5) that focus on information sources that are internal to the systems such as audit records, the sources of information for this enhancement focus on other entities such as suspicious activity reports and reports on potential insider threats.

Implementation Standard

High:

Std. 1 - Alert applicable personnel or roles using automated mechanisms (defined in the applicable System Security and Privacy Plan) when indications of inappropriate or unusual activities with security or privacy implications occur.

| anasaar activities with security of privacy implications occur. | |
|---|----------------------|
| Control Review Frequency | Assessment Frequency |
| Not Specified | Three (3) Years |
| Related Controls | Reference Policy |
| SI-4(5) | See Control SI-4. |
| Privacy Discussion | |
| Privacy Implementation Standards | |
| HVA Control Statement | |
| HVA Discussion | |
| HVA Implementation Standard | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|---------------------------|----------|--------------|
| SI-04(13) | Analyze Traffic and Event | | HVA |
| | Patterns | | |

Control Statement

- (a) Analyze communications traffic and event patterns for the system;
- (b) Develop profiles representing common traffic and event patterns; and
- (c) Use the traffic and event profiles in tuning system-monitoring devices.

Discussion

Identifying and understanding common communications traffic and event patterns helps organizations provide useful information to system monitoring devices to more effectively identify suspicious or anomalous traffic and events when they occur. Such information can help reduce the number of false positives and false negatives during system monitoring.

Implementation Standard

Moderate & High:

- Std. 1 (a) Analyze communications traffic and event patterns for the system;
- (b) Develop profiles representing common traffic and event patterns; and
- (c) Use the traffic and event profiles in tuning system-monitoring devices.

| Control Review Frequenc | у | Assessment Frequency | | |
|--|--|--|--|-----------------------------|
| Not Specified | | Three (3) Years | | |
| Related Controls | | Reference Policy | | |
| None. | | OMB Circular A-130 | | |
| | | NIST SP 800-61 Rev 2, NIS | Γ SP 800-92, NIST SP 800-137 | |
| Privacy Discussion | | , , | , | |
| Privacy Implementation S | Standards | | | |
| HVA Control Statement | | | | |
| (a) Analyze communi- | cations traffic and event patterns for the | e system at the authorization boun- | dary and at access control points inside the environment, | , such as boundary |
| protection devices iso | lated the tiers (enclaves). | | | |
| (b) Develop profiles r | epresenting common traffic patterns and | d actions; and | | |
| | | | aselines as a comparison to detect for unusual traffic. | |
| (d) Configure detection monitoring tools with these baseline characteristics to alert on threshold values. | | | | |
| | on monitoring tools with these paseline (| characteristics to alert on threshold | d values. | |
| HVA Discussion | on monitoring tools with these baseline | characteristics to alert on threshold | d values. | |
| HVA Discussion | | | | devices to more |
| HVA Discussion Identifying and unders | standing common communications traff | fic and event patterns helps organi | zations provide useful information to system monitoring | |
| HVA Discussion Identifying and underseffectively identify su | standing common communications traff | fic and event patterns helps organi | | |
| HVA Discussion Identifying and unders effectively identify su monitoring. | standing common communications traff spicious or anomalous traffic and event | fic and event patterns helps organi | zations provide useful information to system monitoring | |
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| HVA Discussion Identifying and unders effectively identify su monitoring. | standing common communications traff spicious or anomalous traffic and event | fic and event patterns helps organi | zations provide useful information to system monitoring | |
| HVA Discussion Identifying and underseffectively identify su monitoring. HVA Implementation Sta | standing common communications traff spicious or anomalous traffic and event | fic and event patterns helps organics when they occur. Such informat | zations provide useful information to system monitoring ion can help reduce the number of false positives and fal | |
| HVA Discussion Identifying and underseffectively identify su monitoring. HVA Implementation Sta Control Number | standing common communications traff spicious or anomalous traffic and event ndard Control Name | fic and event patterns helps organics when they occur. Such informat | zations provide useful information to system monitoring ion can help reduce the number of false positives and fal | |
| HVA Discussion Identifying and underseffectively identify su monitoring. HVA Implementation Sta | standing common communications traff spicious or anomalous traffic and event | fic and event patterns helps organics when they occur. Such informat | zations provide useful information to system monitoring ion can help reduce the number of false positives and fal | |
| HVA Discussion Identifying and underseffectively identify su monitoring. HVA Implementation Sta Control Number SI-04(14) | standing common communications traff spicious or anomalous traffic and event ndard Control Name | fic and event patterns helps organics when they occur. Such informat | zations provide useful information to system monitoring ion can help reduce the number of false positives and fal | |
| HVA Discussion Identifying and underseffectively identify su monitoring. HVA Implementation Sta Control Number SI-04(14) Control Statement | standing common communications traff spicious or anomalous traffic and event ndard Control Name Wireless Intrusion Detection | fic and event patterns helps organics when they occur. Such informat Priority P3 | zations provide useful information to system monitoring ion can help reduce the number of false positives and fal CMS Baseline High | lse negatives during system |
| HVA Discussion Identifying and underseffectively identify su monitoring. HVA Implementation Sta Control Number SI-04(14) Control Statement Employ a wireless into | standing common communications traff spicious or anomalous traffic and event ndard Control Name Wireless Intrusion Detection | fic and event patterns helps organics when they occur. Such informat Priority P3 | zations provide useful information to system monitoring ion can help reduce the number of false positives and fal | lse negatives during system |
| HVA Discussion Identifying and underseffectively identify su monitoring. HVA Implementation Sta Control Number SI-04(14) Control Statement Employ a wireless into Discussion | standing common communications traffs spicious or anomalous traffic and event ndard Control Name Wireless Intrusion Detection rusion detection system to identify rogu | Friority P3 e wireless devices and to detect a | zations provide useful information to system monitoring ion can help reduce the number of false positives and fal CMS Baseline High | the system. |

| High: | |
|--|-------|
| Std. 1 - Employ a wireless intrusion detection system to identify rogue wireless devices and to detect attack attempts and potential compromises or breaches to the sy | stem. |

Control Review Frequency
Not Specified

Assessment Frequency
Three (3) Years

Related Controls
AC-18, IA-3
Reference Policy
FedRAMP: Rev. 4 Baseline;

GAO: Finding TBS

Privacy Discussion

Privacy Implementation Standards HVA Control Statement

HVA Discussion

Implementation Standard

HVA Implementation Standard

| Control Number SI-04(16) | Control Name Correlate Monitoring Information | Priority P3 | CMS Baseline HVA |
|-----------------------------|---|-------------|---------------------|
| Control Statement | | | |

Correlate information from monitoring tools and mechanisms employed throughout the system.

Discussion

Correlating information from different system monitoring tools and mechanisms can provide a more comprehensive view of system activity. Correlating system monitoring tools and mechanisms that typically work in isolation, including malicious code protection software, host monitoring, and network monitoring, can provide an organization-wide monitoring view and may reveal otherwise unseen attack patterns. Understanding capabilities and limitations of diverse monitoring tools and mechanisms and how to maximize the utility of information generated by those tools and mechanisms can help organizations to develop, operate, and maintain effective monitoring programs. Correlation of monitoring information is especially important during the transition from older to newer technologies (e.g., transitioning from IPv4 to IPv6 network protocols).

Implementation Standard

Moderate & High:

Std. 1 - Correlate information from monitoring tools and mechanisms employed throughout the system.

| Sta. 1 Correlate information from monitoring tools and meenta | nome employed unoughout the system. |
|---|---|
| Control Review Frequency | Assessment Frequency |
| Not Specified | Three (3) Years |
| Related Controls | Reference Policy |
| AU-6 | Statute: Cybersecurity Enhancement Act of 2014; |
| | FedRAMP: Rev. 4 Baseline; |
| | OMB Memo: M-14-03, M-20-04; |
| n i ni i | |

Privacy Discussion

Privacy Implementation Standards

HVA Control Statement

The organization should correlate information from monitoring tools and mechanisms employed throughout the enterprise.

HVA Discussion

Organizations should correlate monitoring information from enterprise monitoring tools and mechanisms such as, but not limited to antivirus monitoring, Intrusion Detection System, Intrusion Prevention System, logging, etc. Organizations should protect this information at the level commensurate with the highest level of information contained within.

HVA Implementation Standard

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|----------------------------|----------|--------------|
| SI-04(18) | Analyze Traffic and Covert | | HVA |
| | Exfiltration | | |

Control Statement

Analyze outbound communications traffic at external interfaces to the system and at the following interior points to detect covert exfiltration of information: defined interior points within the system.

Discussion

Organization-defined interior points include subnetworks and subsystems. Covert means that can be used to exfiltrate information include steganography.

Implementation Standard

Moderate & High:

Std. 1 - Correlate information from monitoring tools and mechanisms employed throughout the system.

| d. 1 - Correlate information from monitoring tools and mechanisms employed unoughout the system. | | |
|--|---|--|
| Control Review Frequency | Assessment Frequency | |
| Not Specified | Three (3) Years | |
| Related Controls | Reference Policy | |
| None. | OMB Circular A-130 | |
| | NIST SP 800-61 Rev 2, NIST SP 800-92, NIST SP 800-137 | |

Privacy Discussion

Privacy Implementation Standards

HVA Control Statement

The organization should monitor, inspect and analyze outbound communications traffic at the HVA authorization boundary and at strategic locations inside the boundary to detect covert exfiltration of information.

HVA Discussion

Organization-defined HVA system interior points should include both subnetwork and subsystem information. Covert means that can be used to exfiltrate information include steganography.

HVA Implementation Standard

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|------------------|----------|--------------|
| SI-04(20) | Privileged Users | | High |
| | | | HVA |

Control Statement

Implement the following additional monitoring of privileged users: e.g. audit record monitoring software, and network monitoring software.

Discussion

Privileged users have access to more sensitive information, including security-related information, than the general user population. Access to such information means that privileged users can potentially do greater damage to systems and organizations than non-privileged users. Therefore, implementing additional monitoring on privileged users helps to ensure that organizations can identify malicious activity at the earliest possible time and take appropriate actions.

Implementation Standard

Moderate & High:

Std. 1 - Implement the following additional monitoring of privileged users: e.g. audit record monitoring software, and network monitoring software.

| Sta. 1 Implement the following additional monitoring of privileged users. e.g. addit record monitoring software, and network monitoring software. | | |
|---|----------------------|--|
| Control Review Frequency | Assessment Frequency | |
| Not Specified | Three (3) Years | |
| Related Controls | Reference Policy | |
| AC-18 | See Control SI-4. | |
| | · | |

Privacy Discussion

Privacy Implementation Standards

HVA Control Statement

Implement additional monitoring of privileged users based on based on established policies. They should determine what additional monitoring attributes for privileged account are implemented based on risk assessment and potential impact to the environment. i.e., successful process execution, successful resource access, etc.

HVA Discussion

Privileged users may have access to more HVA data, including security-related information, than the general user population. Access to such information means that privileged users can potentially do greater damage to HVA systems and organizations than non-privileged users. Therefore, implementing additional monitoring on privileged users helps to ensure organizations can identify malicious activity at the earliest possible time and take appropriate actions.

HVA Implementation Standard

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|-------------------------------|----------|--------------|
| SI-04(22) | Unauthorized Network Services | | High |
| | | | HVA |

Control Statement

- (a) Detect network services that have not been authorized or approved by CMS CIO or Authorizing Official as identified in the applicable System Security and Privacy Plan; and
- (b) Audit and/or alert applicable personnel or roles (e.g. ISSO, CCIC as defined within the System Security and Privacy Plan) when detected.

Discussion

Unauthorized or unapproved network services include services in service-oriented architectures that lack organizational verification or validation and therefore may be unreliable or serve as malicious rogues for valid services.

Implementation Standard

Moderate & High:

- Std. 1 (a) Detect network services that have not been authorized or approved by CMS CIO or Authorizing Official as identified in the applicable System Security and Privacy Plan; and
- (b) Audit and/or alert applicable personnel or roles (e.g. ISSO, CCIC as defined within the System Security and Privacy Plan) when detected.

| Control Review Frequency | Assessment Frequency |
|--------------------------|----------------------|
| | |

| Not Specified | Three (3) Years | |
|--------------------|-------------------|--|
| Related Controls | Reference Policy | |
| CM-7 | See Control SI-4. | |
| Privacy Discussion | | |

Privacy Implementation Standards

HVA Control Statement

- (a) Define authorized network services, implement solutions to detect network services that have not been authorized or approved by authorization or approval processes (defined in the applicable System Security and Privacy Plan); and
- (b) Create alerts and alert applicable personnel's when detected.

HVA Discussion

Unauthorized or unapproved network services in services in service-oriented architectures that lack organizational verification or validation and therefore may be unreliable or serve as malicious rogues for valid services. Examples include peer-to-peer communications and Internet relay chat.

HVA Implementation Standard

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|---------------------------|----------|--------------|
| SI-04(23) | Host-Based Devices | P3 | HVA |

Control Statement

Implement the following CMS-required host-based monitoring mechanisms on all systems, appliances, devices, services, and applications;

- Devices and appliances that do not support a host-based intrusion detection system/intrusion prevention system (IDS/IPS) sensor capability must be documented in the applicable Information System Risk Assessment and System Security and Privacy Plan.

Discussion

System components where host-based monitoring can be implemented include servers, notebook computers, and mobile devices. Organizations may consider employing hostbased monitoring mechanisms from multiple product developers or vendors.

Implementation Standard

Moderate & High:

Std. 1.- Implement the following additional monitoring of privileged users: e.g. audit record monitoring software, and network monitoring software

| Std. 1 - Implement the following additional monitoring of privileged dsets. e.g. addit record monitoring software, and network monitoring software. | | |
|---|---|--|
| Control Review Frequency | Assessment Frequency | |
| Not Specified | Three (3) Years | |
| Related Controls | Reference Policy | |
| AC-18, AC-19 | FedRAMP: Rev. 4 Baseline; | |
| | NIST SP: 800-37, 800-39, 800-137; | |
| | OMB Memo: M-14-03, M-16-04, M-19-03, M-20-04; | |

Privacy Discussion

Privacy Implementation Standards

HVA Control Statement

Implement the following CMS-required host-based monitoring mechanisms within the HVA accreditation boundary;

- Devices and appliances that do not support a host-based intrusion detection system/intrusion prevention system (IDS/IPS) sensor capability must be documented in the applicable Information System Risk Assessment and System Security and Privacy Plan.

HVA Discussion

System components where host-based monitoring can be implemented include servers, notebook computers, and mobile devices. Organizations may consider employing hostbased monitoring mechanisms from multiple product developers or vendors.

HVA Implementation Standard

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|----------------------------------|----------|--------------|
| SI-05 | Security Alerts, Advisories, and | P1 | Low |
| | Directives | | Moderate |
| | | | High |
| | | | HVA |

- a. Receive system security alerts, advisories, and directives from defined external organizations (including CISA, United States Computer Emergency Readiness Team (USCERT) and organizations as defined in the applicable System Security and Privacy Plan)) on an ongoing basis;
- b. Generate internal security alerts, advisories, and directives as deemed necessary;
- c. Disseminate security alerts, advisories, and directives to: defined personnel or roles (defined in the applicable System Security and Privacy Plan); and
- d. Implement security directives in accordance with established time frames, or notify CMS of the degree of noncompliance.

Discussion

The Cybersecurity and Infrastructure Security Agency (CISA) generates security alerts and advisories to maintain situational awareness throughout the federal government. Security directives are issued by OMB or other designated organizations with the responsibility and authority to issue such directives. Compliance with security directives is essential due to the critical nature of many of these directives and the potential (immediate) adverse effects on organizational operations and assets, individuals, other organizations, and the Nation should the directives not be implemented in a timely manner. External organizations include supply chain partners, external mission or business partners, external service providers, and other peer or supporting organizations.

Implementation Standard

High, Moderate & Low:

Std.1 - The organization's security operations center is responsible for responding to advisories, requests, or directives issued by the CMS Security Operations Center (SOC) and/or CCIC.

Std. 2 - The organization must adhere to HHS Policy for Vulnerability Management.

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|--|----------------------|
| Control Review Frequency | Assessment Frequency |
| Quarterly | Annually (365 Days) |
| Related Controls | Reference Policy |
| SI-2, PM-15, RA-5 | NIST SP 800-40. |
| n ' n' ' | |

Privacy Discussion

Privacy Implementation Standards

High, Moderate & Low:

Std.1 - The organization's security operations center is responsible for responding to advisories, requests, or directives issued by the CMS Security Operations Center (SOC) and/or CCIC.

HVA Control Statement

- a. Receive system security alerts, advisories, and directives from defined external organizations (including CISA and organizations as defined in the applicable System Security and Privacy Plan) on an ongoing basis;
- b. Generate internal security alerts, advisories, and directives as deemed necessary;
- c. Disseminate HVA security alerts, advisories, and directives to the organization's HVA PMO staff and other key stakeholders; and
- d. Implement security directives in accordance with established time frames, or notify CMS of the degree of noncompliance.

HVA Discussion

CISA generates security alerts and advisories to maintain situational awareness throughout the Federal Government. Security directives are issued by OMB or other designated organizations with the responsibility and authority to issue such directives. Compliance with security directives is essential due to the critical nature of many of these directives and the potential (immediate) adverse effects on organizational operations and assets, individuals, other organizations, and the Nation if not implemented in a timely manner.

HVA Implementation Standard

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|-------------------------------|----------|--------------|
| SI-06 | Security and Privacy Function | P1 | High |
| | Verification | | |

- a. Verify the correct operation of defined security and privacy functions (defined in the applicable System Security Plan);
- b. Perform the verification of the functions specified in SI-6a upon system startup, restart, and upon command by a user with appropriate privileges no less often than once per month;
- c. Alert the system administrators to failed security and privacy verification tests; and
- d. Shut the information system down, restarts the system, or performs some other defined alternative action(s) (defined in the applicable System Security and Privacy Plan) when anomalies are discovered.

Discussion

Transitional states for systems include system startup, restart, shutdown, and abort. System notifications include hardware indicator lights, electronic alerts to system administrators, and messages to local computer consoles. In contrast to security function verification, privacy function verification ensures that privacy functions operate as expected and are approved by the senior agency official for privacy, or that privacy attributes are applied or used as expected.

Implementation Standard

High;

- Std. 1 a. Verify the correct operation of defined security and privacy functions (defined in the applicable System Security Plan);
- b. Perform the verification of the functions specified in SI-6a upon system startup, restart, and upon command by a user with appropriate privileges no less often than once per month;
- c. Alert the system administrators to failed security and privacy verification tests; and
- d. Shut the information system down, restarts the system, or performs some other defined alternative action(s) (defined in the applicable System Security and Privacy Plan) when anomalies are discovered.

| Assessment Frequency |
|----------------------|
| Annually (365 Days) |
| Reference Policy |
| [OMB A-130] |
| |
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| Control Number | Control Name | Priority | CMS Baseline |
|----------------|-------------------------|----------|--------------|
| SI-07 | Software, Firmware, and | P1 | Moderate |
| | Information Integrity | | High |

- a. Employ integrity verification tools to detect unauthorized changes to software, firmware, and information; and
- b. Take the following actions when unauthorized changes to the software, firmware, and information are detected: e.g., parity checks, cyclical redundancy checks, cryptographic hashes.

Discussion

Unauthorized changes to software, firmware, and information can occur due to errors or malicious activity. Software includes operating systems (with key internal components such as kernels, drivers), middleware, and applications. Firmware includes the Basic Input Output System (BIOS). Information includes personally identifiable information and metadata containing security and privacy attributes associated with information. Integrity-checking mechanisms, including parity checks, cyclical redundancy checks, cryptographic hashes, and associated tools can automatically monitor the integrity of systems and hosted applications.

Implementation Standard

High & Moderate:

Std. 1 - a. Employ integrity verification tools to detect unauthorized changes to software, firmware, and information; and

b. Take the following actions when unauthorized changes to the software, firmware, and information are detected: e.g., parity checks, cyclical redundancy checks, cryptographic hashes.

| Control Review Frequency | Assessment Frequency | | |
|--|--|--|--|
| Quarterly | Annually (365 Days) | | |
| Related Controls | Reference Policy | | |
| AC-4, CM-3, CM-7, CM-8, MA-3, MA-4, RA-5, SA-8, SA-9, | [OMB A-130], [FIPS 140-3], [FIPS 180-4], [FIPS 186-4], [FIPS 202], | | |
| SA-10, SC-8, SC-12, SC-13, SC-28, SC-37, SI-3, SR-3, SR-4, | NIST: [SP 800-70], [SP 800-147] | | |
| SR-5, SR-6, SR-9, SR-10, SR-11 | | | |
| Privacy Discussion | | | |
| Privacy Implementation Standards | | | |
| HVA Control Statement | | | |

| 211 10, 20 0, 20 12, 20 10, 20 20, 20 07, 21 0, 210 0, | 1121.[21 000 70],[21 000 1 17] |
|--|--------------------------------|
| SR-5, SR-6, SR-9, SR-10, SR-11 | |
| Privacy Discussion | |
| Privacy Implementation Standards | |
| HVA Control Statement | |
| HVA Discussion | |
| HVA Implementation Standard | |
| | |

| ntrol Number Control Name -07(01) Integrity Checks | Priority P1 | CMS Baseline Moderate High |
|--|----------------|----------------------------------|
|--|----------------|----------------------------------|

Perform an integrity check of software, firmware, and information: at startup and/or at transitional states or at security-relevant events; at least quarterly.

| Discussion | |
|---|---|
| Security-relevant events include the identification of a new threat | to which organizational systems are susceptible, and the installation of new hardware, software, or firmware. |
| Transitional states include system startup, restart, shutdown, and | abort. |
| Implementation Standard | |
| High & Moderate: | |
| Std. 1 - Perform an integrity check of software, firmware, and inf | Formation: at startup and/or at transitional states or at security-relevant events; at least quarterly. |
| Control Review Frequency | Assessment Frequency |
| Quarterly | Annually (365 Days) |
| Related Controls | Reference Policy |
| None; | FedRAMP: Rev. 4 Baseline; |
| Privacy Discussion | |
| Privacy Implementation Standards | |
| HVA Control Statement | |
| HVA Discussion | |
| HVA Implementation Standard | |
| | |
| | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|----------------------------|----------|--------------|
| SI-07(02) | Automated Notifications of | P1 | High |
| | Integrity Violations | | |

Employ automated tools that provide notification to defined personnel or roles (defined in the applicable System Security Plan) upon discovering discrepancies during integrity verification.

Discussion

The employment of automated tools to report system and information integrity violations and to notify organizational personnel in a timely matter is essential to effective risk response. Personnel having an interest in system and information integrity violations include mission and business owners, system owners, senior agency information security official, senior agency official for privacy, systems administrators, software developers, systems integrators, and information security officers.

Implementation Standard

High:

Std. 1 - Employ automated tools that provide notification to defined personnel or roles (defined in the applicable System Security Plan) upon discovering discrepancies during integrity verification.

| Control Review Frequency | Assessment Frequency |
|----------------------------------|----------------------|
| Quarterly | Annually (365 Days) |
| Related Controls | Reference Policy |
| None; | See Control SI-7; |
| Privacy Discussion | |
| Privacy Implementation Standards | |
| HVA Control Statement | |
| HVA Discussion | |
| HVA Implementation Standard | · |

| Control Number | Control Name | Priority | CMS Baseline |
|-------------------|--|----------|--------------|
| SI-07(05) | Automated Response to Integrity | P1 | High |
| | Violations | | |
| Control Statement | | | |

Automatically implements one or more of the security safeguards defined in Implementation Standard 1 when integrity violations are discovered. Implemented controls must be specified in the applicable System Security Plan.

Discussion

Organizations may define different integrity checking responses by type of information, by specific information, or a combination of both. Types of information include firmware, software, and user data. Specific information includes boot firmware for certain types of machines. The automatic implementation of controls within organizational systems includes reversing the changes, halting the system, or triggering audit alerts when unauthorized modifications to critical security files occur.

Implementation Standard

High:

- Std.1 One or more of the following safeguards must be implemented when integrity violations are discovered:
- (a) Shut the information system down;
- (b) Restart the information system; or
- (c) Implement security and/or privacy controls defined in the System Security and Privacy Plan.

| Quarterly Annually (365 Days) Related Controls Reference Policy Name: See Control SL 7: | Control Review Frequency | Assessment Frequency |
|---|--------------------------|----------------------|
| | Quarterly | Annually (365 Days) |
| None: | | Reference Policy |
| None; See Control Si-7; | None; | See Control SI-7; |

Privacy Discussion

Privacy Implementation Standards

High:

- Std.1 One or more of the following safeguards must be implemented:
- (a) Shuts the information system down;
- (b) Restarts the information system; or
- (c) Implements the security safeguards defined in the System Security and Privacy Plan.

HVA Control Statement

HVA Discussion

HVA Implementation Standard

| | | Control Number SI-07(07) | Control Name Integration of Detection and Response | Priority P1 | CMS Baseline Moderate High |
|--|--|-----------------------------|--|----------------|----------------------------|
|--|--|-----------------------------|--|----------------|----------------------------|

Control Statement

Incorporate the detection of the following unauthorized changes into the organizational incident response capability: e.g. unauthorized changes to established CMS configuration settings or the unauthorized elevation of system privileges.

Discussion

Integrating detection and response helps to ensure that detected events are tracked, monitored, corrected, and available for historical purposes. Maintaining historical records is important for being able to identify and discern adversary actions over an extended time period and for possible legal actions. Security-relevant changes include unauthorized changes to established configuration settings or the unauthorized elevation of system privileges.

Implementation Standard

High & Moderate:

Std. 1 - Incorporate the detection of the following unauthorized changes into the organizational incident response capability: e.g. unauthorized changes to established CMS configuration settings or the unauthorized elevation of system privileges.

| configuration settings of the anathorized elevation of system pr | tviieges. |
|--|----------------------|
| Control Review Frequency | Assessment Frequency |
| Annually (365 Days) | Three (3) Years |

| Related Controls | Reference Policy | |
|----------------------------------|-------------------|--|
| AU-2, AU-6, IR-4, IR-5, SI-4 | See Control SI-7. | |
| Privacy Discussion | | |
| Privacy Implementation Standards | | |
| HVA Control Statement | | |
| HVA Discussion | | |
| HVA Implementation Standard | | |

| Control Number | Control Name | Priority | CMS Baseline |
|------------------------|---|--------------------------------------|---|
| SI-07(15) | Code Authentication | | High |
| Control Statement | | | |
| | raphic mechanisms to authenticate the | e following software or firmware con | nponents prior to installation: Implement Standards in Implementation Standards 1 |
| Discussion | | | |
| Cryptographic author | entication includes verifying that soft | ware or firmware components have b | een digitally signed using certificates recognized and approved by organizations. |
| Code signing is an e | effective method to protect against ma | alicious code. Organizations employ | ng cryptographic mechanisms also consider cryptographic key management |
| | | | standard for encryption. The Cryptographic Module Validation Program (CMVP) |
| (https://csrc.nist.gov | v/Projects/cryptographic-module-vali | dation-program) validates cryptograp | shic modules to Federal Information Processing Standard (FIPS) 140-2, Security |
| ` 1 | ryptographic Modules. | 71 6 1 | |
| Implementation Standa | ard | | |
| High: | | | |
| Std. 1 - Encryption | products must be validated under the | Cryptographic Module Validation P. | ogram to confirm compliance with FIPS 140-2 in accordance with applicable |

Std. 1 - Encryption products must be validated under the Cryptographic Module Validation Program to confirm compliance with FIPS 140-2 in accordance with applicable federal laws, Executive Orders, directives, policies, regulations, and standards.

Std. 2 - Cryptographic mechanisms must be implemented in accordance with the HHS Standard for Encryption of Computing Devices and Information.

| 71 8 1 | γ_1 1 θ | |
|----------------------------------|-----------------------|--|
| Control Review Frequency | Assessment Frequency | |
| Not Specified | Three (3) Years | |
| Related Controls | Reference Policy | |
| CM-5, SC-12, SC-13 | See Control SI-7; | |
| Privacy Discussion | | |
| Privacy Implementation Standards | | |
| HVA Control Statement | | |
| HVA Discussion | | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|-----------------|----------|--------------|
| SI-08 | Spam Protection | P2 | Moderate |
| | | | High |
| | | | |

Control Statement

HVA Implementation Standard

- a. Employ spam protection mechanisms at system entry and exit points to detect and act on unsolicited messages; and
- b. Update spam protection mechanisms when new releases are available in accordance with organizational configuration management policy and procedures.

Discussion

System entry and exit points include firewalls, remote-access servers, electronic mail servers, web servers, proxy servers, workstations, notebook computers, and mobile devices. Spam can be transported by different means, including email, email attachments, and web accesses. Spam protection mechanisms include signature definitions. At CMS, suspicious email must be reported to spam@cms.hhs.gov or using the 'Report Phishing' icon on the CMS Microsoft Outlook mail client interface.

Implementation Standard

| High & Moderate: | | |
|--|--|--|
| Std. 1 - a. Employ spam protection mechanisms at system entry and exit points to detect and act on unsolicited messages; and | | |
| b. Update spam protection mechanisms when new releases are available in accordance with organizational configuration management policy and procedures. | | |
| Control Review Frequency | Assessment Frequency | |
| Quarterly | Annually (365 Days) | |
| Related Controls | Reference Policy | |
| PL-9,SC-5, SC-7, SC-38, SI-3, SI-4 | [SP 800-45], [SP 800-177, | |
| | HHS Policy for Internet and Email Security | |
| Privacy Discussion | | |
| Privacy Implementation Standards | | |
| HVA Control Statement | | |
| HVA Discussion | | |
| HVA Implementation Standard | | |

| Control Number | Control Name | Priority | CMS Baseline | |
|----------------------------|--|--|--|--|
| SI-08(02) | Automatic Updates | P2 | Moderate | |
| | | | High | |
| | | | | |
| Control Statement | | | | |
| Automatically update s | pam protection mechanisms on a regular | basis (as defined the System Security and Privacy Plar | n). | |
| Discussion | | | | |
| Using automated mecha | nisms to update spam protection mecha | nisms helps to ensure that updates occur on a regular ba | asis and provide the latest content and protection capability. | |
| Implementation Standard | | | | |
| High & Moderate: | | | | |
| Std. 1 - Automatically u | apdate spam protection mechanisms on a | regular basis (as defined the System Security and Priv | acy Plan). | |
| Control Review Frequency | | Assessment Frequency | | |
| Quarterly | | Annually (365 Days) | | |
| Related Controls | | Reference Policy | | |
| None; | None; See Control SI-8. | | | |
| Privacy Discussion | | | | |
| Privacy Implementation Sta | andards | | | |
| HVA Control Statement | | | | |
| | HVA Discussion | | | |
| HVA Implementation Stand | lard | | | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|------------------------------|----------|--------------|
| SI-10 | Information Input Validation | P1 | Moderate |
| | - | | High |
| | | | |

Check the validity of defined information inputs (defined in the applicable System Security Plan) for accuracy, completeness, validity, and authenticity as close to the point of origin as possible.

Discussion

Checking the valid syntax and semantics of system inputs, including character set, length, numerical range, and acceptable values, verifies that inputs match specified definitions for format and content. For example, if the organization specifies that numerical values between 1-100 are the only acceptable inputs for a field in a given application, inputs of 387, abc, or %K% are invalid inputs and are not accepted as input to the system. Valid inputs are likely to vary from field to field within a software application. Applications

typically follow well-defined protocols that use structured messages (i.e., commands or queries) to communicate between software modules or system components. Structured messages can contain raw or unstructured data interspersed with metadata or control information. If software applications use attacker-supplied inputs to construct structured messages without properly encoding such messages, then the attacker could insert malicious commands or special characters that can cause the data to be interpreted as control information or metadata. Consequently, the module or component that receives the corrupted output will perform the wrong operations or otherwise interpret the data incorrectly. Prescreening inputs prior to passing to interpreters prevents the content from being unintentionally interpreted as commands. Input validation ensures accurate and correct inputs and prevent attacks such as cross-site scripting and a variety of injection attacks.

Implementation Standard

High & Moderate:

Std. 1 - Check the validity of defined information inputs (defined in the applicable System Security Plan) for accuracy, completeness, validity, and authenticity as close to the point of origin as possible.

| point of origin the possions. | |
|----------------------------------|---|
| Control Review Frequency | Assessment Frequency |
| Quarterly | Annually (365 Days) |
| Related Controls | Reference Policy |
| None; | FedRAMP: Rev. 4 Baseline; |
| | OMB A-130 |
| | FISCAM: BP-1, BP-2, BP-3, BP-4, IN-1, IN-2; |
| Privacy Discussion | |
| Privacy Implementation Standards | |
| HVA Control Statement | |
| HVA Discussion | |
| HVA Implementation Standard | |

| SI-11 Error Handling P2 Moderate | |
|----------------------------------|--|
| | |
| High | |
| | |

Control Statement

- a. Generate error messages that provide information necessary for corrective actions without revealing information that could be exploited; and
- b. Reveal error messages only to defined personnel or roles (defined in the applicable System Security and Privacy Plan).

Discussion

Organizations consider the structure and the content of error messages. The extent to which systems can handle error conditions is guided and informed by organizational policy and operational requirements. Exploitable information includes stack traces and implementation details; erroneous logon attempts with passwords mistakenly entered as the username; mission or business information that can be derived from, if not stated explicitly by, the information recorded; and personally identifiable information such as account numbers, social security numbers, and credit card numbers. Error messages may also provide a covert channel for transmitting information.

Implementation Standard

High & Moderate:

Std. 1 - a. Generate error messages that provide information necessary for corrective actions without revealing information that could be exploited; and

b. Reveal error messages only to defined personnel or roles (defined in the applicable System Security and Privacy Plan).

| Control Review Frequency | Assessment Frequency |
|--------------------------------|---|
| Quarterly | Annually (365 Days) |
| Related Controls | Reference Policy |
| AU-2, AU-3, SC-31, SI-2, SI-15 | Code: 5 U.S.C. §552a(e)(5) and (10); |
| | Statute: Privacy Act of 1974 (P.L. 93-579); |
| | FedRAMP: Rev. 4 Baseline; |
| | FISCAM: BP-1, BP-2, BP-3, BP-4, IN-1, IN-2; |
| | OMB Circular: A-130 7.g.; |
| | HIPAA: 45 C.F.R. §164.308(a)(3)(i); |

| Privacy Discussion | |
|----------------------------------|--|
| Privacy Implementation Standards | |
| HVA Control Statement | |
| HVA Discussion | |
| HVA Implementation Standard | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|----------------------------|----------|--------------|
| SI-12 | Information Management and | P2 | Low |
| | Retention | | Moderate |
| | | | High |

Manage and retain information within the system and information output from the system in accordance with applicable laws, executive orders, directives, regulations, policies, standards, guidelines and operational requirements.

Discussion

Information management and retention requirements cover the full life cycle of information, in some cases extending beyond system disposal. Information to be retained may also include policies, procedures, plans, and other types of administrative information. The National Archives and Records Administration (NARA) provides federal policy and guidance on records retention. If organizations have a records management office, consider coordinating with records management personnel.

Implementation Standard

High, Moderate & Low:

Std.1 - Retain output, including but not limited to audit records, system reports, business and financial reports, and business records from the information system in accordance with CMS Policy and all applicable NARA requirements.

| Assessment Frequency |
|--------------------------------------|
| Three (3) Years |
| Reference Policy |
| [USC 2901], [OMB A-130, Appendix II] |
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Privacy Discussion

Privacy Implementation Standards

High, Moderate & Low:

Std.1 - Retain output, including but not limited to audit records, system reports, business and financial reports, and business records from the information system in accordance with CMS Policy and all applicable NARA requirements.

Systems processing, storing, or transmitting PHI:

- PHI.1 HIPAA requires that the following actions, activities, and assessments relating to the security of systems containing PHI be documented and retained for at least six years from the date of its creation or the date when it was last in effect, whichever is later:
- Decisions regarding addressable implementation specifications, specifically why it would not be reasonable and appropriate to implement the implementation specification in question;
- A user's right of access to a workstation, transaction, program, or process;
- Security incidents and their outcomes;
- Satisfactory assurances that a business associate will appropriately safeguard PHI. This documentation is recorded in a written contract or other arrangement with the business associate and must meet the applicable requirements of business associate agreements. If satisfactory assurances cannot be attained, document the attempt and the reasons that these assurances cannot be obtained;
- Repairs and modifications to the physical components of a facility which are related to security (for example, hardware, walls, doors, and locks); and
- Changes to organizational policies and procedures.

HVA Control Statement

| HVA Discussion | |
|-----------------------------|--|
| HVA Implementation Standard | |

| Control Number SI-12(01) Control Name Limit Personally Identifiable Information Elements | Priority | CMS Baseline Moderate High |
|--|----------|----------------------------------|
|--|----------|----------------------------------|

Limit personally identifiable information being processed in the information life cycle to defined elements of Personally Identifiable Information, e.g. name, social security number, date and place of birth, mother's maiden name, or biometric records.

Discussion

Limiting the use of personally identifiable information throughout the information life cycle when the information is not needed for operational purposes helps to reduce the level of privacy risk created by a system. The information life cycle includes information creation, collection, use, processing, storage, maintenance, dissemination, disclosure, and disposition. Risk assessments as well as applicable laws, regulations, and policies can provide useful inputs to determining which elements of personally identifiable information may create risk.

Implementation Standard

HVA Implementation Standard

High & Moderate:

Std.1 - Limit personally identifiable information being processed in the information life cycle to defined elements of Personally Identifiable Information, e.g. name, social security number, date and place of birth, mother's maiden name, or biometric records.

| Control Review Frequency | Assessment Frequency | |
|----------------------------------|----------------------|--|
| Not Specified | Three (3) Years | |
| Related Controls | Reference Policy | |
| PM-25, PT-2, PT-3, RA-3 | See Control SC-12. | |
| Privacy Discussion | | |
| Privacy Implementation Standards | | |
| HVA Control Statement | | |
| HVA Discussion | | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|-----------------------------------|----------|--------------|
| SI-12(02) | Minimize Personally Identifiable | | Moderate |
| | Information in Testing, Training, | | High |
| | and Research | | |

Control Statement

Use the techniques in accordance with the CMS Privacy Handbook and applicable federal laws and regulations to minimize the use of personally identifiable information for research, testing, or training.

Discussion

Organizations can minimize the risk to an individual's privacy by employing techniques such as de-identification or synthetic data. Limiting the use of personally identifiable information throughout the information life cycle when the information is not needed for research, testing, or training helps reduce the level of privacy risk created by a system. Risk assessments as well as applicable laws, regulations, and policies can provide useful inputs to determining the techniques to use and when to use them.

Implementation Standard

High & Moderate:

Std.1 - Use the techniques in accordance with the CMS Privacy Handbook and applicable federal laws and regulations to minimize the use of personally identifiable information for research, testing, or training.

| Control Review Frequency | Assessment Frequency |
|--------------------------|----------------------|
| Not Specified | Three (3) Years |
| Related Controls | Reference Policy |

| PM-22, PM-25, SI-19 | See Control SC-12. |
|----------------------------------|--------------------|
| Privacy Discussion | |
| Privacy Implementation Standards | |
| HVA Control Statement | |
| HVA Discussion | |
| HVA Implementation Standard | |

| Control Number | Control Name | Priority | CMS Baseline | | |
|---|--|---|--|--|--|
| SI-12(03) | Information Disposal | · | Moderate | | |
| | 1 | | High | | |
| | | | 8 | | |
| Control Statement | 1 | | | | |
| Use NIST SP 800-88 tee | chniques to dispose of, destroy, or erase | information following the retention period. | | | |
| Discussion | • | <u> </u> | | | |
| Organizations can minir | nize both security and privacy risks by | lisposing of information when it is no longer needed. D | Pisposal or destruction of information applies to originals as | | |
| well as copies and archi | ved records, including system logs that | may contain personally identifiable information. | | | |
| Implementation Standard | Implementation Standard | | | | |
| High & Moderate: | High & Moderate: | | | | |
| Std.1 - Use NIST SP 80 | 0-88 techniques to dispose of, destroy, of | or erase information following the retention period. | | | |
| Control Review Frequency Assessment Frequency | | | | | |
| Not Specified | | Three (3) Years | | | |
| Related Controls | | Reference Policy | | | |
| MP-6 See | | See Control SI-12. | | | |
| Privacy Discussion | | | | | |
| Privacy Implementation Standards | | | | | |
| | HVA Control Statement | | | | |
| HVA Discussion | | | | | |
| HVA Implementation Stand | IVA Implementation Standard | | | | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|--|----------|--------------|
| SI-16 | Memory Protection | P1 | Moderate |
| | , and the second | | High |
| | | | |

Implement the following controls to protect the system memory from unauthorized code execution: controls defined in applicable system security and privacy plan (e.g. data execution prevention controls). Implemented safeguards must be specified in the applicable system security and privacy plan.

Discussion

Some adversaries launch attacks with the intent of executing code in non-executable regions of memory or in memory locations that are prohibited. Controls employed to protect memory include data execution prevention and address space layout randomization. Data execution prevention controls can either be hardware-enforced or software-enforced with hardware enforcement providing the greater strength of mechanism.

Implementation Standard

High & Moderate:

Std. 1 - Implement the following controls to protect the system memory from unauthorized code execution: controls defined in applicable system security and privacy plan (e.g. data execution prevention controls). Implemented safeguards must be specified in the applicable system security and privacy plan.

| and the thirt provention controls). Impremented sure guards in a | svet specifica in the approach system security and privacy plant |
|--|--|
| Control Review Frequency | Assessment Frequency |
| Quarterly | Annually (365 Days) |
| Related Controls | Reference Policy |

| AC-25, SC-3, SI-7 | FedRAMP: Rev. 4 Baseline; |
|----------------------------------|---------------------------|
| Privacy Discussion | |
| Privacy Implementation Standards | |
| HVA Control Statement | |
| HVA Discussion | |
| HVA Implementation Standard | |
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| Control Number | Control Name | Priority | CMS Baseline |
|----------------|--------------------------------|----------|--------------|
| SI-18 | Personally Identifiable | | Low |
| | Information Quality Operations | | Moderate |
| | | | High |

- a. Check the accuracy, relevance, timeliness, and completeness of personally identifiable information across the information life cycle no less often than once every 365 days or as directed by the HHS Data Integrity Board; and
- b. Correct or delete inaccurate or outdated personally identifiable information.

Discussion

Personally identifiable information quality operations include the steps that organizations take to confirm the accuracy and relevance of personally identifiable information throughout the information life cycle. The information life cycle includes the creation, collection, use, processing, storage, maintenance, dissemination, disclosure, and disposal of personally identifiable information. Personally identifiable information quality operations include editing and validating addresses as they are collected or entered into systems using automated address verification look-up application programming interfaces. Checking personally identifiable information quality includes the tracking of updates or changes to data over time, which enables organizations to know how and what personally identifiable information was changed should erroneous information be identified. The measures taken to protect personally identifiable information quality are based on the nature and context of the personally identifiable information, how it is to be used, how it was obtained, and potential de-identification methods employed. The measures taken to validate the accuracy of personally identifiable information used to make determinations about the rights, benefits, or privileges of individuals covered under federal programs may be more comprehensive than the measures used to validate personally identifiable information used for less sensitive purposes. Note- The PIA should be checked and updated for any changes to the PII in the system.

Implementation Standard

High, Moderate & Low:

HVA Implementation Standard

Std. 1 - a. Check the accuracy, relevance, timeliness, and completeness of personally identifiable information across the information life cycle no less often than once every 365 days or as directed by the HHS Data Integrity Board; and

b. Correct or delete inaccurate or outdated personally identifiable information.

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|--|----------------------------------|
| Control Review Frequency | Assessment Frequency |
| Not Specified | Three (3) Years |
| Related Controls | Reference Policy |
| PM-22, PM-24, SI-4, PT-2 | SP 800-188, IR 8112, OMB M-19-15 |
| Privacy Discussion | |
| Privacy Implementation Standards | |
| HVA Control Statement | |
| HVA Discussion | |

| Control Number SI-18(04) | Control Name Individual Requests | Priority | CMS Baseline Moderate High | | |
|--|---|----------|----------------------------|--|--|
| Control Statement | | | | | |
| Correct or delete personally identifiable information upon request by individuals or their designated representatives. | | | | | |
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Discussion

Inaccurate personally identifiable information maintained by organizations may cause problems for individuals, especially in those business functions where inaccurate information may result in inappropriate decisions or the denial of benefits and services to individuals. Even correct information, in certain circumstances, can cause problems for individuals that outweigh the benefits of an organization maintaining the information. Organizations use discretion in determining if personally identifiable information is to be corrected or deleted, based on the scope of requests, the changes sought, the impact of the changes, and applicable laws, regulations, and policies. Organizational personnel consult with the senior agency official for privacy and legal counsel regarding appropriate instances of correction or deletion.

Implementation Standard

High & Moderate:

Std. 1 - Correct or delete personally identifiable information upon request by individuals or their designated representatives.

Control Review Frequency

Assessment Frequency

| Sid. 1 - Correct or defete personally identifiable information upon request by individuals or their designated representatives. | | |
|---|----------------------|--|
| Control Review Frequency | Assessment Frequency | |
| Not Specified | Three (3) Years | |
| Related Controls | Reference Policy | |
| PM-22 | See Control SI-18. | |
| Privacy Discussion | | |
| Privacy Implementation Standards | | |
| HVA Control Statement | | |
| HVA Discussion | | |
| HVA Implementation Standard | | |

| Control Number SI-19 | Control Name De-Identification | Priority | CMS Baseline Moderate High |
|-------------------------|-----------------------------------|----------|----------------------------------|
| | | | |

Control Statement

- a. Remove the following examples of elements of personally identifiable information from datasets: name, social security number, date and place of birth, mother's maiden name, or biometric records; and
- b. Evaluate using frequency (defined in applicable System Security and Privacy Plan) for effectiveness of de-identification.

Discussion

De-identification is the general term for the process of removing the association between a set of identifying data and the data subject. Many datasets contain information about individuals that can be used to distinguish or trace an individual's identity, such as name, social security number, date and place of birth, mother's maiden name, or biometric records. Datasets may also contain other information that is linked or linkable to an individual, such as medical, educational, financial, and employment information. Personally identifiable information is removed from datasets by trained individuals when such information is not (or no longer) necessary to satisfy the requirements envisioned for the data. For example, if the dataset is only used to produce aggregate statistics, the identifiers that are not needed for producing those statistics are removed. Removing identifiers improves privacy protection, since information that is removed cannot be inadvertently disclosed or improperly used. Organizations may be subject to specific de-identification definitions or methods under applicable laws, regulations, or policies. Re-identification is a residual risk with de-identified data. Re-identification attacks can vary including combining new datasets or other improvements in data analytics. Maintaining awareness of potential attacks and evaluating for the effectiveness of the de-identification over time supports management of this residual risk.

Implementation Standard

High & Moderate:

Std. 1 - a. Remove the following examples of elements of personally identifiable information from datasets: name, social security number, date and place of birth, mother's maiden name, or biometric records; and

b. Evaluate using frequency (defined in applicable System Security and Privacy Plan) for effectiveness of de-identification.

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|--|---------------------------------------|
| Control Review Frequency | Assessment Frequency |
| Not Specified | Three (3) Years |
| Related Controls | Reference Policy |
| MP-6, PM-22, PM-23, PM-24, RA-2, SI-12 | OMB A-130 Appendix II NIST SP 800-188 |
| Privacy Discussion | |
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Privacy Implementation Standards

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HVA Control Statement

HVA Discussion

HVA Implementation Standard

| Supply Chain Risk Management | | | | |
|------------------------------|-----------------------|----------|--------------|--|
| Control Number | Control Name | Priority | CMS Baseline | |
| SR-01 | Policy and Procedures | P1 | Low | |
| | | | Moderate | |
| | | | High | |

- (a) Develop, document, and disseminate to applicable personnel and roles:
- 1. CMS Enterprise-level supply chain risk management policy that:
 - (a) Addresses purpose, scope, roles, responsibilities, management commitment, coordination among organizational entities, and compliance; and
- (b) Is consistent with applicable laws, executive orders, directives, regulations, policies, standards, and guidelines; and
- 2. Procedures to facilitate the implementation of the supply chain risk management policy and the associated supply chain risk management controls;
- (b) Designate CMS-defined officials (e.g., SCRM Manager, CMS Senior Management such as the CISO, SOP), Mission/Business-defined officials and System-defined officials (e.g., Business Owner, System Owner, ISSO) to manage the development, documentation, and dissemination of the supply chain risk management policy and procedures; and (c) Review and update the current supply chain risk management:
- 1. Policy annually and following CMS-defined events (e.g., assessment or audit findings or changes in applicable laws, executive orders, directives, regulations, policies, standards, and guidelines); and
- 2. Procedures annually and following CMS-defined events (e.g., assessment or audit findings or changes in applicable laws, executive orders, directives, regulations, policies, standards, and guidelines).

Discussion

Supply chain risk management policy and procedures address the controls in the SR family as well as supply chain-related controls in other families that are implemented within systems and organizations. The risk management strategy is an important factor in establishing such policies and procedures. Policies and procedures contribute to security and privacy assurance. Therefore, it is important that security and privacy programs collaborate on the development of supply chain risk management policy and procedures. Security and privacy program policies and procedures at the organization level are preferable, in general, and may obviate the need for mission- or system-specific policies and procedures. The policy can be included as part of the general security and privacy policy or be represented by multiple policies that reflect the complex nature of organizations. Procedures can be established for security and privacy programs, for mission or business processes, and for systems, if needed. Procedures describe how the policies or controls are implemented and can be directed at the individual or role that is the object of the procedure. Procedures can be documented in system security and privacy plans or in one or more separate documents. Events that may precipitate an update to supply chain risk management policy and procedures include assessment or audit findings, security incidents or breaches, or changes in applicable laws, executive orders, directives, regulations, policies, standards, and guidelines. Simply restating controls does not constitute an organizational policy or procedure.

Policies, processes, and procedures associated with SR control family will enable CMS to leverage a holistic approach that both identifies stakeholders within the enterprise and identifies the risks to CMS and CMS data throughout the supply chain.

CMS provides an enterprise supply chain risk management policy within this IS2P2, and procedures within the RMH, that can be inherited by CMS organizations and systems. Risk-based customization is recommended when the CMS organizational or system level security and privacy needs (i.e., special requirements exist that are unique to the CMS organization or system) are not fully addressed by the enterprise policy. (Implemented policy must not be less stringent than the enterprise policy and procedures.)

Implementation Standard

High, Moderate & Low:

- Std.1 The CIO and CISO will provide leadership and oversight to: (a) Develop, document, and disseminate to applicable stakeholder personnel via the IS2P2:
- 1. CMS Enterprise-level supply chain risk management policy that:
 - (a) Addresses purpose, scope, roles, responsibilities, management commitment, coordination among organizational entities, and compliance; and
 - (b) Is consistent with applicable laws, executive orders, directives, regulations, policies, standards, and guidelines; and
- 2. Procedures to facilitate the implementation of the supply chain risk management policy and the associated supply chain risk management controls;
- (b) Designate CMS-defined officials (e.g., SCRM Manager, CMS Senior Management such as the CISO, SOP), Mission/Business-defined officials and System-defined officials (e.g., Business Owner, System Owner, ISSO) to manage the development, documentation, and dissemination of the supply chain risk management policy and procedures; and (c) Review and update the current supply chain risk management:
- 1. Policy annually and following CMS-defined events (e.g., assessment or audit findings or changes in applicable laws, executive orders, directives, regulations, policies, standards, and guidelines); and

| 2. Procedures annually and following CMS-defined events (e.g | g., assessment or audit findings or changes in applicable laws, executive orders, directives, regulations, policies, |
|---|--|
| standards, and guidelines). | |
| Control Review Frequency | Assessment Frequency |
| Annually (365 Days) | Three (3) Years |
| Related Controls | Reference Policy |
| PM-9, PM-30, PS-8, SI-12; | NIST SP: 800-12, 800-30, 800-39, 800-100, 800-161; |
| | FASC18, 41 CFR 201, EO 13873 |
| Privacy Discussion | |
| Discussion for systems processing, storing, or transmitting PII (to | o include PHI): |
| Privacy considerations should be included in supply chain risk m | anagement policy and procedures, especially when the system contains information subject to the Privacy Act |
| and/or HIPAA. | |
| Privacy Implementation Standards | |
| HVA Control Statement | |
| HVA Discussion | |
| HVA Implementation Standard | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|------------------------------|----------|--------------|
| SR-02 | Supply Chain Risk Management | P1 | Low |
| | Plan | | Moderate |
| | | | High |

- (a) Develop a plan for managing supply chain risks associated with the research and development, design, manufacturing, acquisition, delivery, integration, operations and maintenance, and disposal of the CMS systems, system components or system services.
- (b) Review and update the supply chain risk management plan annually or as required, to address threat, organizational or environmental changes; and
- (c) Protect the supply chain risk management plan from unauthorized disclosure and modification.

Discussion

The dependence on products, systems, and services from external providers, as well as the nature of the relationships with those providers, present an increasing level of risk to an organization. Threat actions that may increase security or privacy risks include unauthorized production, the insertion or use of counterfeits, tampering, theft, insertion of malicious software and hardware, and poor manufacturing and development practices in the supply chain. Supply chain risks can be endemic or systemic within a system element or component, a system, an organization, a sector, or the Nation. Managing supply chain risk is a complex, multifaceted undertaking that requires a coordinated effort across an organization to build trust relationships and communicate with internal and external stakeholders. Supply chain risk management (SCRM) activities include identifying and assessing risks, determining appropriate risk response actions, developing SCRM plans to document response actions, and monitoring performance against plans. The SCRM plan (at the system-level) is implementation specific, providing policy implementation, requirements, constraints and implications. It can either be stand-alone, or incorporated into system security and privacy plans. The SCRM plan addresses managing, implementation, and monitoring of SCRM controls and the development/sustainment of systems across the SDLC to support mission and business functions. Because supply chains can differ significantly across and within organizations, SCRM plans are tailored to the individual program, organizational, and operational contexts. Tailored SCRM plans provide the basis for determining whether a technology, service, system component, or system is fit for purpose, and as such, the controls need to be tailored accordingly. Tailored SCRM plans help organizations focus their resources on the most critical mission and business functions based on mission and business requirements and their risk environment. Supply chain risk management plans include an expression of the supply chain risk tolerance for the organization, acceptable supply chain risk mitigation strategies or controls, a process for consistently evaluating and monitoring supply chain risk, approaches for implementing and communicating the plan, a description of and justification for supply chain risk mitigation measures taken, and associated roles and responsibilities. Finally, supply chain risk management plans address requirements for developing trustworthy, secure, privacy-protective, and resilient system components and systems, including the application of the security design principles implemented as part of life cycle-based systems security engineering processes (see SA-8).

Implementation Standard

High, Moderate & Low:

Std. 1 - The Supply chain risk management (SCRM) plan must address managing, implementation, and monitoring of SCRM controls, identified in NIST SP 800-53 rev5, and the development/sustainment of systems across the CMS TLC to support mission and business functions.

Control Review Frequency Assessment Frequency

| Not Specified | Three (3) Years |
|---|--|
| Related Controls | Reference Policy |
| CA-2, CP-4, IR-4, MA-2, MA-6, PE-16, PL-2, PM-9, PM-30, | NIST SP: 800-30, 800-39, 800-160 v1, 800-161, 800-181; |
| RA-3, RA-7, SA-8, SI-4. | NISTIR: 7622; 8272 |
| | FASC18, 41 CFR 201, EO 13873, CNSSD 505. |
| Privacy Discussion | |
| Privacy Implementation Standards | |
| HVA Control Statement | |
| HVA Discussion | |
| HVA Implementation Standard | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|---------------------|----------|--------------|
| SR-02(01) | Establish SCRM Team | P1 | Low |
| | | | Moderate |
| | | | High |

Establish a supply chain risk management team consisting of CMS personnel, with roles and responsibilities defined in the CMS IS2P2, to lead and support the following SCRM activities: OIT (defined through CIO-level policies) and CMS defined supply chain risk management activities (defined in applicable security/privacy plans).

Discussion

To implement supply chain risk management plans, organizations establish a coordinated, team-based approach to identify and assess supply chain risks and manage these risks by using programmatic and technical mitigation techniques. The team approach enables organizations to conduct an analysis of their supply chain, communicate with internal and external partners or stakeholders, and gain broad consensus regarding the appropriate resources for SCRM. The SCRM team consists of organizational personnel with diverse roles and responsibilities for leading and supporting SCRM activities, including risk executive, information technology, contracting, information security, privacy, mission or business, legal, supply chain and logistics, acquisition, business continuity, and other relevant functions. Members of the SCRM team are involved in various aspects of the SDLC and, collectively, have an awareness of and provide expertise in acquisition processes, legal practices, vulnerabilities, threats, and attack vectors, as well as an understanding of the technical aspects and dependencies of systems. The SCRM team can be an extension of the security and privacy risk management processes or be included as part of an organizational risk management team.

At CMS, the SCRM Awareness Group (SCRMAG) is headed by the Division of Strategic Information (DSI) with the support of the Office of Acquisition and Grants Management (OAGM). These offices are responsible for ensuring a secure supply chain through inclusion of appropriate contract clauses. The CMS SCRMAG is as an intraagency communication and outreach organization designed to facilitate the exchange of supply chain risk-related information across the enterprise. This information will include potential supply chain threats and risks to CMS assets, as well as, countermeasures and mitigations.

Implementation Standard

High, Moderate & Low:

Std. 1 - Establish a supply chain risk management team consisting of CMS personnel, with roles and responsibilities defined in the CMS IS2P2, to lead and support the following SCRM activities: OIT (defined through CIO-level policies) and CMS defined supply chain risk management activities (defined in applicable security/privacy plans).

| Control Review Frequency | Assessment Frequency |
|----------------------------------|----------------------|
| Not Specified | Three (3) Years |
| Related Controls | Reference Policy |
| None; | See Control SR-2; |
| Privacy Discussion | |
| Privacy Implementation Standards | |
| HVA Control Statement | |
| HVA Discussion | |
| HVA Implementation Standard | |

| Control Number | Control Name | Priority | CMS Baseline | |
|--|---------------------------|----------|--------------|--|
| SR-03 | Supply Chain Controls and | P1 | Low | |
| | Processes | | Moderate | |
| | | | High | |
| Control Statement | | | | |
| (a) Establish a process or processes to identify and address weaknesses or deficiencies in the supply chain elements and processes of Business/System-defined system or system | | | | |
| component (defined in applicable security/privacy plans) in coordination with the CMS OIT, or designee, and the CMS CISO, or designee; | | | | |
| (b) Employ the following supply chain controls to protect against supply chain risks to the system, system component, or system service and to limit the harm or consequences | | | | |
| from supply chain-related events: | | | | |
| 1. OIT and CISO-defined supply chain controls (defined through CIO-level policies); and | | | | |

- 2. Business/System-defined supply chain controls (defined in applicable security/privacy plans); and
- (c) Document the selected and implemented supply chain processes and controls in applicable security/privacy plans as well as supply chain risk management plan.

Discussion

Supply chain elements include organizations, entities, or tools employed for the research and development, design, manufacturing, acquisition, delivery, integration, operations and maintenance, and disposal of systems and system components. Supply chain processes include hardware, software, and firmware development processes; shipping and handling procedures; personnel security and physical security programs; configuration management tools, techniques, and measures to maintain provenance; or other programs, processes, or procedures associated with the development, acquisition, maintenance and disposal of systems and system components. Supply chain elements and processes may be provided by organizations, system integrators, or external providers. Weaknesses or deficiencies in supply chain elements or processes represent potential vulnerabilities that can be exploited by adversaries to cause harm to the organization and affect its ability to carry out its core missions or business functions. Supply chain personnel are individuals with roles and responsibilities in the supply chain.

Implementation Standard

High, Moderate & Low:

Std. 1 - The organization must comply with guidelines detailed in the HHS Policy for Cyber Supply Chain Risk Management.

| Star 1 The organization mast compty with gardennes detailed in the 11115 Follog for Cycle Supply Chain Hish Management. | | |
|---|---|--|
| Control Review Frequency | Assessment Frequency | |
| Not Specified | Three (3) Years | |
| Related Controls | Reference Policy | |
| CA-2, MA-2, MA-6, PE-3, PE-16, PL-8, PM-30, SA-2, SA-3, | NIST SP: 800-30, 800-161; | |
| SA-4, SA-5, SA-8, SA-9, SA-10, SA-15, SC-7, SC-29, SC-30, | NISTIR: 7622; | |
| SC-38, SI-7, SR-6, SR-9, SR-11; | FASC18, 41 CFR 201, EO 13873, ISO 20243 | |
| Privacy Discussion | | |
| | | |

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| Control Number | Control Name | Priority | CMS Baseline |
|----------------|-----------------|----------|--------------|
| SR-04(02) | Track and Trace | P2 | HVA |

Control Statement

Establish and maintain unique identification of the following systems and critical system components for tracking through the supply chain:

- (a) OIT- and CISO-defined systems and critical system components (defined through CIO-level policies); and
- (b) Business/System-defined systems and critical system components (defined in applicable security/privacy plans).

Discussion

Tracking the unique identification of systems and system components during development and transport activities provides a foundational identity structure for the establishment and maintenance of provenance. For example, system components may be labeled using serial numbers or tagged using radio-frequency identification tags. Labels and tags can help provide better visibility into the provenance of a system or system component. A system or system component may have more than one unique identifier. Identification methods are sufficient to support a forensic investigation after a supply chain compromise or event.

Implementation Standard High & Moderate: Std. 1 - Establish and maintain unique identification of the following systems and critical system components for tracking through the supply chain: (a) OIT- and CISO-defined systems and critical system components (defined through CIO-level policies); and (b) Business/System-defined systems and critical system components (defined in applicable security/privacy plans). Control Review Frequency Assessment Frequency Not Specified Three (3) Years Related Controls Reference Policy IA-2, IA-8, PE-16, PL-2; See SR-4: **Privacy Discussion Privacy Implementation Standards HVA Control Statement** 1. Establish and maintain unique identification of the following HVA systems and critical system components for tracking through the supply chain: (a) OIT- and CISO-defined systems and critical system components (defined through CIO-level policies); and

- (b) Business/System-defined systems and critical system components (defined in applicable MAC security/privacy plans).
- 2. Reduce HVA supply chain risks by tracking each HVA and HVA component (as applicable) from the origin by creating and assigning unique identifiers.

HVA Discussion

Labels (e.g. serial numbers) and tags (e.g. radio-frequency identification tags) can help provide better visibility into the provenance of the HVA or HVA component. The HVA or HVA component may have more than one unique identifier and these identification methods should be sufficient to support a forensic investigation after a supply chain compromise or event.

HVA Implementation Standard

| Control Number Control Name SR-04(03) Validate as Genuine and Not Altered | Priority P2 | CMS Baseline HVA |
|---|-------------|---------------------|
|---|-------------|---------------------|

Employ controls in accordance with the HHS Policy for Cyber Supply Chain Risk Management (Appendix A) to validate that the system or system component received is genuine and has not been altered.

Discussion

For many systems and system components, especially hardware, there are technical means to determine if the items are genuine or have been altered, including optical and nanotechnology tagging, physically unclonable functions, side-channel analysis, cryptographic hash verifications or digital signatures, and visible anti-tamper labels or stickers. Controls can also include monitoring for out of specification performance, which can be an indicator of tampering or counterfeits. Organizations may leverage supplier and contractor processes for validating that a system or component is genuine and has not been altered and for replacing a suspect system or component. Some indications of tampering may be visible and addressable before accepting delivery, such as inconsistent packaging, broken seals, and incorrect labels. When a system or system component is suspected of being altered or counterfeit, the supplier, contractor, or original equipment manufacturer may be able to replace the item or provide a forensic capability to determine the origin of the counterfeit or altered item. Organizations can provide training to personnel on how to identify suspicious system or component deliveries.

Implementation Standard

HVA Control Statement

High & Moderate:

Std. 1 - Employ controls in accordance with the HHS Policy for Cyber Supply Chain Risk Management (Appendix A) to validate that the system or system component received is genuine and has not been altered

| is genuine and has not been aftered. | is genuine and has not occur aftered. | |
|--------------------------------------|---------------------------------------|--|
| Control Review Frequency | Assessment Frequency | |
| Not Specified | Three (3) Years | |
| Related Controls | Reference Policy | |
| AT-3, SR-9, SR-10, SR-11; | See SR-4; | |
| Privacy Discussion | | |
| Privacy Implementation Standards | | |

Employ controls in accordance with the HHS Policy for Cyber Supply Chain Risk Management (Appendix A) to validate that the HVA system or system component received is genuine and conduct testing to validate the HVA or HVA component received is genuine and has not been altered along the organization's supply chain.

HVA Discussion

Controls can also include monitoring for out of specification performance, which can be an indicator of tampering or counterfeits. Organizations may leverage supplier and contractor processes for validating that a system or component is genuine and has not been altered, and for replacing a suspect system or component. Some indications of tampering may be visible and addressable before accepting delivery. When the HVA or HVA component is suspected of being altered or counterfeit, the supplier, contractor, or original equipment manufacturer may be able to replace the item or provide a forensic capability to determine the origin of the counterfeit or altered item.

HVA Implementation Standard

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|------------------------------------|----------|--------------|
| SR-05 | Acquisition Strategies, Tools, and | P1 | Low |
| | Methods | | Moderate |
| | | | High |

Control Statement

Employ the following acquisition strategies, contract tools, and procurement methods to protect against, identify, and mitigate supply chain risks:

- (a) OIT- and CISO-defined acquisition strategies, contract tools, and procurement methods (defined through CIO-level policies); and
- (b) Business/System-defined acquisition strategies, contract tools, and procurement methods (defined in applicable security/privacy plans).

Discussion

The use of the acquisition process provides an important vehicle to protect the supply chain. There are many useful tools and techniques available, including obscuring the end use of a system or system component, using blind or filtered buys, requiring tamper-evident packaging, or using trusted or controlled distribution. The results from a supply chain risk assessment can guide and inform the strategies, tools, and methods that are most applicable to the situation. Tools and techniques may provide protections against unauthorized production, theft, tampering, insertion of counterfeits, insertion of malicious software or backdoors, and poor development practices throughout the system development life cycle. Organizations also consider providing incentives for suppliers who implement controls, promote transparency into their processes and security and privacy practices, provide contract language that addresses the prohibition of tainted or counterfeit components, and restrict purchases from untrustworthy suppliers. Organizations consider providing training, education, and awareness programs for personnel regarding supply chain risk, available mitigation strategies, and when the programs should be employed. Methods for reviewing and protecting development plans, documentation, and evidence are commensurate with the security and privacy requirements of the organization. Contracts may specify documentation protection requirements.

Implementation Standard

High, Moderate & Low:

HVA Implementation Standard

- Std. 1 Employ the following acquisition strategies, contract tools, and procurement methods to protect against, identify, and mitigate supply chain risks:
- (a) OIT- and CISO-defined acquisition strategies, contract tools, and procurement methods (defined through CIO-level policies); and
- (b) Business/System-defined acquisition strategies, contract tools, and procurement methods (defined in applicable security/privacy plans).

| Control Review Frequency | Assessment Frequency |
|---|--|
| Not Specified | Three (3) Years |
| Related Controls | Reference Policy |
| AT-3, SA-2, SA-3, SA-4, SA-5, SA-8, SA-9, SA-10, SA-15, | NIST SP: 800-30, 800-161; |
| SR-6, SR-9, SR-10, SR-11; | NISTIR: 7622, 8272; |
| | FASC18, 41 CFR 201, EO 13873, ISO 27036, ISO 20243 |
| Privacy Discussion | |
| Privacy Implementation Standards | |
| HVA Control Statement | |
| HVA Discussion | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|---------------------------------|----------|--------------|
| SR-05(02) | Assessments Prior to Selection, | P2 | HVA |
| | Acceptance, Modification, or | | |
| | Update | | |
| 0 1 101 1 | | | |

Assess the system, system component, or system service prior to selection, acceptance, modification, or update.

Discussion

Organizational personnel or independent, external entities conduct assessments of systems, components, products, tools, and services to uncover evidence of tampering, unintentional and intentional vulnerabilities, or evidence of non-compliance with supply chain controls. These include malicious code, malicious processes, defective software, backdoors, and counterfeits. Assessments can include evaluations; design proposal reviews; visual or physical inspection; static and dynamic analyses; visual, x-ray, or magnetic particle inspections; simulations; white, gray, or black box testing; fuzz testing; stress testing; and penetration testing (see SR-6(1)). Evidence generated during assessments is documented for follow-on actions by organizations. The evidence generated during the organizational or independent assessments of supply chain elements may be used to improve supply chain processes and inform the supply chain risk management process. The evidence can be leveraged in follow-on assessments. Evidence and other documentation may be shared in accordance with organizational agreements.

Implementation Standard

High & Moderate:

Std. 1 - Assess the system, system component, or system service prior to selection, acceptance, modification, or update.

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|--|---|
| Control Review Frequency | Assessment Frequency |
| Not Specified | Three (3) Years |
| Related Controls | Reference Policy |
| CA-8, RA-5, SA-11, SI-7, SR-9; | See SR-5; |
| | |

Privacy Discussion

Privacy Implementation Standards

HVA Control Statement

Assess the HVA system, system component, or system service prior to selection, acceptance, modification, and/or update

HVA Discussion

Evidence of tampering or vulnerabilities could include malicious code or processes, defective software, backdoors, and counterfeits. Assessments can include evaluations, design proposal reviews, visual or physical inspection, static and dynamic analyses, visual, x-ray, or magnetic particle inspections, simulations, white, gray, or black box testing, fuzz testing, or penetration testing. Evidence generated during assessments should be documented for follow-on actions by organizations. The evidence generated during the organizational or independent assessments of supply chain elements may be used to improve supply chain processes and to inform the supply chain risk management process.

HVA Implementation Standard

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|--------------------------|----------|--------------|
| SR-06 | Supplier Assessments and | P1 | Moderate |
| | Reviews | | High |
| | | | HVA |

Control Statement

Assess and review the supply chain-related risks associated with suppliers or contractors and the system, system component, or system service they provide every 365 days.

Discussion

An assessment and review of supplier risk includes security and supply chain risk management processes, foreign ownership, control or influence (FOCI), and the ability of the supplier to effectively assess subordinate second-tier and third-tier suppliers and contractors. The reviews may be conducted by the organization or by an independent third party. The reviews consider documented processes, documented controls, all-source intelligence, and publicly available information related to the supplier or contractor. Organizations can use open-source information to monitor for indications of stolen information, poor development and quality control practices, information spillage, or counterfeits. In some cases, it may be appropriate or required to share assessment and review results with other organizations in accordance with any applicable rules, policies, or inter-organizational agreements or contracts.

At CMS, the reviews must ensure the vendors, or their products, have not been flagged as questionable (or restricted) by one or more Federal authorities (e.g., Kaspersky-branded products are disallowed by DHS BOD 17-01). The review must also include ensuring suppliers do not have questionable ties to foreign governments (this is FOCI).

Implementation Standard

High & Moderate:

Std. 1 - Assess and review the supply chain-related risks associated with suppliers or contractors and the system, system component, or system service they provide every 365 days

| days. | |
|--------------------------|---|
| Control Review Frequency | Assessment Frequency |
| Not Specified | Three (3) Years |
| Related Controls | Reference Policy |
| SR-3, SR-5; | FIPS: 140-3, 180-4, 186-4, 202; |
| | NIST SP: 800-30, 800-161; |
| | NISTIR: 7622, 8272; |
| | FASC18, 41 CFR 201, EO 13873, ISO 27036, ISO 20243; |
| D.i., Diamaia | |

Privacy Discussion

Privacy Implementation Standards

HVA Control Statement

Assess and review the supply chain-related risks associated with suppliers or contractors and the system, system component, or system service they provide:

- a. before a one-time purchase of the HVA, component, or service;
- b. at least biannually for regularly purchased or long-term purchases of an, component, or service; and
- c. if possible, after a major breach or incident occurs with a supplier or contractor within the organization's supply chain.

HVA Discussion

A review of supplier risk includes security processes, foreign ownership, control or influence, and the ability of the supplier to effectively assess any subordinate second-tier and third-tier suppliers and contractors. The reviews may be conducted by the organization or by an independent third party. The reviews consider documented processes, documented controls, all-source intelligence, and publicly available information related to the supplier or contractor. Organizations can use open-source information to monitor for indications of stolen information, poor development and quality control practices, information spillage, or counterfeits. In some cases, it may be appropriate to share review results with other organizations in accordance with any applicable agreements or contracts.

HVA Implementation Standard

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|-------------------------|----------|--------------|
| SR-08 | Notification Agreements | P1 | Low |
| | _ | | Moderate |
| | | | High |
| ~ | | | 111gn |

Control Statement

Establish agreements and procedures with entities involved in the supply chain for the system, system component, or system service for the notification of supply chain compromises, results of assessments or audits, and CMS information (defined in applicable security/privacy plans).

Discussion

The establishment of agreements and procedures facilitates communications among supply chain entities. Early notification of compromises and potential compromises in the supply chain that can potentially adversely affect or have adversely affected organizational systems or system components is essential for organizations to effectively respond to such incidents. The results of assessments or audits may include open-source information that contributed to a decision or result and could be used to help the supply chain entity resolve a concern or improve its processes.

Implementation Standard

High, Moderate & Low:

Std. 1 - Establish agreements and procedures with entities involved in the supply chain for the system, system component, or system service for the notification of supply chain compromises, results of assessments or audits, and CMS information (defined in applicable security/privacy plans).

| Control Review Frequency | Assessment Frequency |
|--------------------------|----------------------|
| Not Specified | Three (3) Years |
| Related Controls | Reference Policy |

| IR-4, IR-6, IR-8; | NIST SP: 800-30, 800-161; NISTIR: 7622; FASC18, 41 CFR 201, EO 13873, ISO 27036 |
|----------------------------------|---|
| Privacy Discussion | |
| Privacy Implementation Standards | |
| HVA Control Statement | |
| HVA Discussion | |
| HVA Implementation Standard | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|-----------------------|----------|--------------|
| SR-09 | Tamper Resistance and | P1 | High |
| | Detection | | HVA |

Implement a tamper protection program for the system, system component, or system service.

Discussion

Anti-tamper technologies, tools, and techniques provide a level of protection for systems, system components, and services against many threats, including reverse engineering, modification, and substitution. Strong identification combined with tamper resistance and/or tamper detection is essential to protecting systems and components during distribution and when in use.

Implementation Standard

High:

Std. 1 - Implement a tamper protection program for the system, system component, or system service.

| ota. 1 Implement a tamper protection program for the system, system component, or system service. | |
|---|----------------------|
| Control Review Frequency | Assessment Frequency |
| Not Specified | Three (3) Years |
| Related Controls | Reference Policy |
| PE-3, PM-30, SA-15, SI-4, SI-7, SR-3, SR-4, SR-5, SR-10, | ISO 20243 |
| SR-11; | |
| | |

Privacy Discussion

Privacy Implementation Standards

HVA Control Statement

Implement a tamper protection program for the HVA system, system component, or system service to help with the detection of instances of tampering.

HVA Discussion

Anti-tamper technologies, tools, and techniques provide a level of protection for systems, system components, and services against many threats, including reverse engineering, modification, and substitution. Strong identification combined with tamper resistance and/or tamper detection is essential to protecting systems and components during distribution and when in use.

HVA Implementation Standard

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|---------------------------|----------|--------------|
| SR-09(01) | Multiple Stages of System | P2 | High |
| | Development Life Cycle | | |

Control Statement

Employ anti-tamper technologies, tools, and techniques throughout the system development life cycle.

Discussion

The system development life cycle includes research and development, design, manufacturing, acquisition, delivery, integration, operations and maintenance, and disposal. Organizations use a combination of hardware and software techniques for tamper resistance and detection. Organizations use obfuscation and self-checking to make reverse engineering and modifications more difficult, time-consuming, and expensive for adversaries. The customization of systems and system components can make substitutions easier to detect and therefore limit damage.

| Target Life Cycle (TLC) is CMS's system development life cycle governance process that promotes business flexibility, and replaces point-in-time gate reviews with continuous | | |
|---|--|--|
| evaluation and situational reviews governance. | | |
| Implementation Standard | | |
| High: | | |
| Std. 1 - Employ anti-tamper technologies, tools, and techniques t | hroughout the system development life cycle. | |
| Control Review Frequency | Assessment Frequency | |
| Not Specified | Three (3) Years | |
| Related Controls | Reference Policy | |
| SA-3; | None; | |
| Privacy Discussion | | |
| Privacy Implementation Standards | | |
| HVA Control Statement | | |
| HVA Discussion | | |
| HVA Implementation Standard | | |
| | | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|--------------------------|----------|--------------|
| SR-10 | Inspection of Systems or | P2 | Low |
| | Components | | Moderate |
| | | | High |
| | | | HVA |

Inspect the following systems or system components at random and/or every 365 days or upon indications of need for inspection to detect tampering: CMS systems and system components (defined in applicable security/privacy plans).

Discussion

The inspection of systems or systems components for tamper resistance and detection addresses physical and logical tampering and is applied to systems and system components removed from organization-controlled areas. Indications of a need for inspection include changes in packaging, specifications, factory location, or entity in which the part is purchased, and when individuals return from travel to high-risk locations.

Implementation Standard

High, Moderate & Low:

Std. 1 - Inspect the following systems or system components at random and/or every 365 days or upon indications of need for inspection to detect tampering: CMS systems and system components (defined in applicable security/privacy plans).

| Control Review Frequency | Assessment Frequency |
|---|----------------------|
| Not Specified | Three (3) Years |
| Related Controls | Reference Policy |
| AT-3, PM-30, SI-4, SI-7, SR-3, SR-4, SR-5, SR-9, SR-11; | ISO 20243 |
| n · n· · | |

Privacy Discussion

Privacy Implementation Standards

HVA Control Statement

Inspect the following HVA systems or system components at random and/or every 365 days, upon indications of need for inspection to detect tampering: CMS systems and system components (defined in applicable security/privacy plans).

HVA Discussion

Inspection of the HVA or HVA components for tamper resistance and detection addresses physical and logical tampering and is applied to systems and system components taken out of organization-controlled areas. Indications of a need for inspection include when individuals return from travel to high-risk locations.

HVA Implementation Standard

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|------------------------|----------|--------------|
| SR-11 | Component Authenticity | P2 | Low |

| | Moderate | |
|---|--|--|
| | High | |
| Control Statement | | |
| | es that include the means to detect and prevent counterfeit components from entering the system; and | |
| (b) Report counterfeit system components to the source of count | erfeit component, the CMS CCIC, CISA, and CMS personnel or roles, e.g. CMS SCRM Manager (defined in | |
| applicable security/privacy plans and CMS IS2P2). | | |
| Discussion | | |
| Sources of counterfeit components include manufacturers, devel | opers, vendors, and contractors. Anti-counterfeiting policy and procedures support tamper resistance and provide | |
| a level of protection against the introduction of malicious code. | Internal reporting organizations include the CMS CCIC. External reporting organizations include CISA. | |
| | | |
| Implementation Standard | | |
| High, Moderate & Low: | | |
| Std. 1 - (a) Develop and implement anti-counterfeit policy and p | rocedures that include the means to detect and prevent counterfeit components from entering the system; and | |
| (b) Report counterfeit system components to the source of count | erfeit component, the CMS CCIC, CISA, and CMS personnel or roles, e.g. CMS SCRM Manager (defined in | |
| applicable security/privacy plans and CMS IS2P2). | | |
| Control Review Frequency | Assessment Frequency | |
| Not Specified | Three (3) Years | |
| Related Controls | Reference Policy | |
| PE-3, SA-4, SI-7, SR-9, SR-10; | NISTIR: 7622; ISO 20243. | |
| Privacy Discussion | | |
| Privacy Implementation Standards | | |
| HVA Control Statement | | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|---------------------------|----------|--------------|
| SR-11(01) | Anti-counterfeit Training | P2 | Low |
| , , | | | Moderate |
| | | | High |
| G . 1 2 C | | | |

HVA Implementation Standard

Train all System Engineers, ISSOs, System Owners and other System POCs as well CMS personnel or roles (defined in CMS IS2P2 and/or in applicable security/privacy plans) to detect counterfeit system components (including hardware, software, and firmware).

Discussion

Training employed by CMS Businesses/Systems to detect the counterfeit component use within the supply chain depends on the tool and industry standard that defines the inspection, test, and authentication (IT&A) used (see SR-11(3)).

The five best known sources for SCRM standards used for IT&A include the Independent Distributors of Electronics Association (IDEA), the Joint Electron Device Engineering Council (JEDEC), Institute of Printed Circuits (IPC), the Society of Automotive Engineers (SAE) International, and the Defense Logistics Agency (DLA). Since each source defines its own criteria (e.g., sampling, non-destructive and destructive tests) for completion of the assessment, associated training will be unique to the selected criteria.

Implementation Standard

High, Moderate & Low:

Std. 1 - Train all System Engineers, ISSOs, System Owners and other System POCs as well CMS personnel or roles (defined in CMS IS2P2 and/or in applicable security/privacy plans) to detect counterfeit system components (including hardware, software, and firmware).

| Control Review Frequency | Assessment Frequency |
|----------------------------------|--------------------------|
| Not Specified | Three (3) Years |
| Related Controls | Reference Policy |
| AT-3; | NISTIR: 7622; ISO 20243. |
| Privacy Discussion | |
| Privacy Implementation Standards | |

| HVA Control Statement | |
|-----------------------------|--|
| HVA Discussion | |
| HVA Implementation Standard | |

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|------------------------------|----------|--------------|
| SR-11(02) | Configuration Control for | P2 | Low |
| | Component Service and Repair | | Moderate |
| | | | High |

Maintain configuration control over the following system components awaiting service or repair and serviced or repaired components awaiting return to service:

- (a) OIT- and CISO-defined system components (defined through CIO-level policies); and
- (b) Business/System-defined system components (defined in applicable security/privacy plans).

Discussion

CMS Businesses/Systems achieve configuration control by developing, documenting, and maintaining a current baseline configuration of components (both components awaiting service or repair and components awaiting return to service).

This could be as rigorous as adopting a two-person rule for component and configuration changes where the changes cannot be reversed, or where non-repudiation of the change is not possible. Identify, document, and review any exceptions from the mandatory configuration settings for individual components based on the development, operational, and delivery requirements.

Implementation Standard

High, Moderate & Low:

- Std. 1 Maintain configuration control over the following system components awaiting service or repair and serviced or repaired components awaiting return to service:
 - (a) OIT- and CISO-defined system components (defined through CIO-level policies); and

(b) Business/System-defined system components (defined in applicable security/privacy plans).

| (b) Business bysicin defined system components (defined in applicable security/privacy plans). | |
|--|--------------------------|
| Control Review Frequency | Assessment Frequency |
| Not Specified | Three (3) Years |
| Related Controls | Reference Policy |
| CM-3, MA-2, MA-4, SA-10; | NISTIR: 7622; ISO 20243. |
| Privacy Discussion | |
| Privacy Implementation Standards | |
| HVA Control Statement | |

HVA Discussion
HVA Implementation Standard

| Control Number | Control Name | Priority | CMS Baseline |
|----------------|--------------------|----------|--------------|
| SR-12 | Component Disposal | P2 | Low |
| | | | Moderate |
| | | | High |

Control Statement

Dispose of CMS data, documentation, tools or system components using the techniques and methods in accordance with NIST SP 800-88.

Discussion

Data, documentation, tools, or system components can be disposed of at any time during the system development life cycle (not only in the disposal or retirement phase of the life cycle). For example, disposal can occur during research and development, design, prototyping, or operations/maintenance and include methods such as disk cleaning, removal of cryptographic keys, partial reuse of components. Opportunities for compromise during disposal affect physical and logical data, including system documentation in paper-based or digital files; shipping and delivery documentation; memory sticks with software code; or complete routers or servers that include permanent media, which contain sensitive or proprietary information. Additionally, proper disposal of system components helps to prevent such components from entering the gray market.

CMS Business/System components that have been used to process, transmit, or store CMS sensitive information and will not be leaving CMS control may be reused for the same purposes. If the system components will be repurposed (i.e., reused under different purposes) must be thoroughly sanitized (purged) according to CMS's media sanitization

policies. System components that will be leaving CMS control, especially systems components from systems that have processed, transmitted, or stored CMS sensitive information such as PII, must be either physically destroyed or thoroughly sanitized before disposal. Total destruction and proper sanitization of the components prior to disposal or release protects residual information from unauthorized use and disclosure.

NIST SP 800-88, as amended, and the National Industrial Security Program's Operating Manual (DoD 5220.22-M, HYPERLINK "https://www.hsdl.org/?view&did=461297".) provide additional information on disposal approaches.

Implementation Standard

High, Moderate & Low:

Std. 1 - Dispose of CMS data, documentation, tools or system components using the techniques and methods in accordance with NIST SP 800-88.

| Control Review Frequency | Assessment Frequency | | |
|----------------------------------|----------------------|--|--|
| Not Specified | Three (3) Years | | |
| Related Controls | Reference Policy | | |
| MP-6; | NISTIR: 7622; | | |
| Privacy Discussion | | | |
| Privacy Implementation Standards | | | |
| HVA Control Statement | | | |
| HVA Discussion | | | |
| HVA Implementation Standard | | | |